

PLEASE DOCKET

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Holly Sue Robbins

v.

PECO Energy Company

**DOCKETED**

F-02054171

DEC 28 2006

PA P.U.C.  
SECRETARY'S BUREAU

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PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Thursday, August 31, 2006 at 2:00 p.m. You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. The correct address is:

Special Agent Amanda N. Rumsey  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5452  
Fax: (717) 787-0481

Changes are granted only in rare situations where good cause exists.

2. Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility shall contact you at least one week before the scheduled hearing to talk over a possible

settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

**3. THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

4. The Responsible Utility Customer Protection Act, 66 Pa. C.S. §§1401, *et seq.*, became effective on December 14, 2004 and applies to this case. This law provides strict requirements that the Commission must follow in handling customer complaints. The application of this law may result in the issuance of less favorable payment terms than a customer's current payment arrangement.

5. The customer must make monthly payments for current usage on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

6. As the party seeking affirmative relief from the Commission, Complainant bears the burden of proof and must present evidence sufficient to demonstrate that the utility has violated the Public Utility Code, or a regulation or order of the Commission. 66 Pa. C.S. 332(a).

7. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me at least five (5) business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

8. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

- (a) salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;
- (h) public assistance; and
- (i) any other source(s) of income.

9. The utility must prepare and submit the following documents at least five business days before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer.

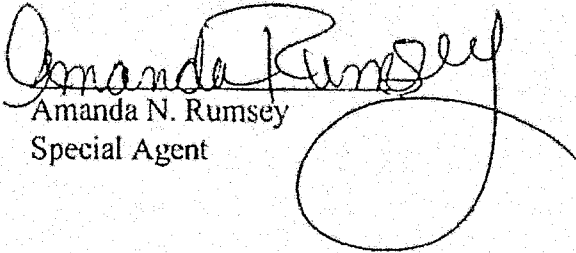
10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me

sufficiently in advance of the hearing date so that the other parties will have the required ten days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: August 7, 2006

  
Amanda N. Rumsey  
Special Agent

**Legal Department**

Exelon Business Services Company  
2301 Market Street / 523-1  
PO Box 8699  
Philadelphia, PA 19101-8699

Telephone 215 841 5544  
Fax 215 568 3389  
www.exeloncorp.com

Business Services  
Company

Direct Dial: 215 841 6841

August 10, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

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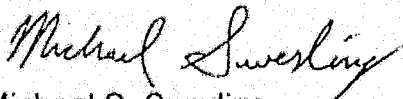
RE: Holly Sue Robbins v. PECO Energy Company  
Pa. PUC Docket No.: F-02054171

Dear Secretary McNulty:

Please find original and three copies of Entry of Appearance of Michael S. Swerling to be filed in the above referenced matter scheduled for Thursday, August 31, 2006.

Thank you.

Very truly yours,



Michael S. Swerling  
Counsel for PECO Energy Company

DOCUMENT  
FOLDER

MSS/zr

Enc.

cc: Holly Sue Robbins  
Special Agent Rumsey  
Sue Licon (via fax)

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AUG 10 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HOLLY SUE ROBBINS

v.

PECO ENERGY COMPANY

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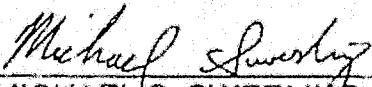
DOCKET NO. F-02054171

ENTRY OF APPEARANCE

TO JAMES MCNULTY, SECRETARY:

Kindly enter my appearance on behalf of Respondent PECO Energy  
Company in the above-captioned matter.

DOCUMENT  
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MICHAEL S. SWERLING  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
215-841-6841  
[michael.swerling@exeloncorp.com](mailto:michael.swerling@exeloncorp.com)

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Dated: August 10, 2006

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AUG 10 2006

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**DOCKETED**  
SEP 12 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S OFFICE

**Legal Department**

Exelon Business Services Company  
2501 Market Street/5231  
P.O. Box 8599  
Philadelphia, PA 19104-8599

Telephone 215 841 5544  
Fax 215 568 3389  
www.exeloncorp.com

Business Services  
Company

Direct Dial: 215 841 6841

August 21, 2006

**RECEIVED**

AUG 24 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Special Agent Amanda Rumsey  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

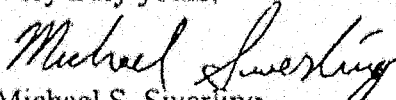
RE: **Holly Sue Robbins v. PECO Energy Company**  
**Docket No. E-02054171**  
**Hearing Date: Thursday, August 31, 2006**

Dear Special Agent Rumsey:

Enclosed are PECO Energy Company's Exhibits which it plans to use at the above-referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Very truly yours,

  
Michael S. Swerling  
Counsel for PECO Energy Company

MSS/zr

Enc.

cc. Holly Sue Robbins  
T. Ferrier

**DOCUMENT  
FOLDER**

32

MONDAY AUGUST 28, 2006

BA

② Pages Sent

PLEASE DOCKET

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Attention - Special Agent Amanda N. Rumsey

Re: Holly Sue Robbins v. PECO Energy Co.

F-02054171 RECEIVED

AUG 29 2006

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Dear Ms Rumsey,

Pursuant to my previous conversation with you, I am respectfully requesting to reschedule the hearing with my wife Holly Robbins on August 31 2006 at 2:00 PM.

Holly has to take her 83 year old mother Lillian Myerson, who is a stroke victim and partially handicapped to a medical appointment for surgery she has scheduled on Sept 6, 2006. She will not be home from 12:00 Noon and could be delayed for the balance of the day. Her mother lives in our home and my wife is her caretaker.

I also will not be at home as I have a previous business appointment that was scheduled last month.

Also, I have be negotiating directly with the counsel for PECO Michael Sweirling trying to make payment arrangements that are acceptable for both of us.

In light of these circumstances I would very much appreciate to reschedule this hearing.

Thank you very much for your time and consideration. If you need to speak with me I can be reached at 610-342-5526.

Very Truly yours,

Michael RL



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
August 29, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: F-02054171

(SEE LETTER OF 8-8-06)

DOCUMENT  
FOLDER

Holly Sue Robbins v. PECO Energy Company

Requests payment arrangements.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial telephone hearing on the above-captioned case previously scheduled for August 31, 2006 has been canceled.

The hearing has been rescheduled as follows:

Type: Initial telephonic hearing  
Date: Tuesday, September 19, 2006  
Time: 2:00 p.m.  
Presiding: Special Agent Amanda Rumsey  
PO Box 3265  
Harrisburg, PA 17105-3265  
Phone: 717.783.5452  
Fax: 717.787.0481

**DOCKETED**  
OCT 5 2006

The special agent will be presiding as authorized by 52 Pa. Code §56.174.

At the above date and time, the Presiding Officer will contact the parties as follows:

Holly Sue Robbins 610-667-6029  
Lisa A. Lutz, Esquire 215-841-5841

BA

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Special Agent and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: SA Rumsey  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File

# Chapter 56 Hearing Report

Please check those blocks which apply

Docket No.:	F-02054171		YES	NO
Case Name	PECO Energy Co. Holly Sue Robbins v. <del>Equitable Gas Company</del>	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	August 31, 2006	RECORD CLOSED: <input type="checkbox"/> <input type="checkbox"/>		
Special Agent	SA Amanda N. Rumsey	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS: <i>Hearing continued at Complainant's request for good cause shown</i>		

DOCUMENT FOLDER

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			
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<i>ilp</i>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			

Check this box if additional parties or attendees appear on back of form.

*Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.*

**Legal Department**

Exelon Business Services Company  
2301 Market Street/ 523-1  
PO Box 8699  
Philadelphia, PA 19101-8699

telephone 215 841 5544  
fax 215 568 3389  
www.exeloncorp.com

Business Services  
Company

Direct Dial: 215 841 6841  
September 15, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

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SEP 18 2006

**RE: Holly Sue Robbins v. PECO Energy Company**  
**Pa. PUC Docket No.: F-02054171**  
**FILING OF CERTIFICATE OF SATISFACTION**

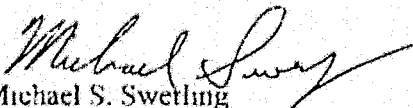
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dear Secretary McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that PECO Energy Company and the Complainant have resolved the issues raised in the Formal Complaint. Unless the Complainant files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint should be withdrawn and the Commission's file closed.

If you have any questions with regard to this filing, please contact me at 215.841.6841. Thank you.

Sincerely,

  
Michael S. Swetling  
Counsel for PECO Energy Company

MSS/zr

cc. Holly Sue Robbins  
Administrative Law Judge Herbert Smolen  
Sue Licon

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SEP 18 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HOLLY SUE ROBBINS

COMPLAINANT

v.

PECO ENERGY COMPANY

RESPONDENT

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DOCKET NO. F-02054171

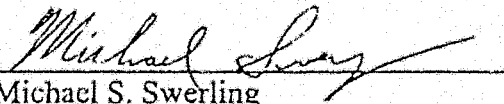
CERTIFICATE OF SATISFACTION

I, Michael S. Swerling, Esquire, representing PECO Energy Company ("PECO") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. F-02054171 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission's file closed.

DOCUMENT  
FOLDER

**DOCKETED**  
SEP 20 2006

  
Michael S. Swerling  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Michael.Swerling@exeloncorp.com

Date: September 15, 2006

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SEP 14 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HOLLY SUE ROBBINS

COMPLAINANT

v.

PECO ENERGY COMPANY

RESPONDENT

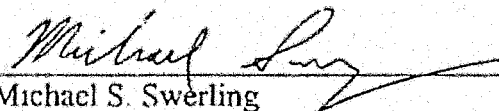
DOCKET NO. F-02054171

CERTIFICATE OF SERVICE

I, Michael S. Swerling, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:

Ms. Holly Sue Robbins  
437 Hidden River Road  
Narberth, PA 19072



Michael S. Swerling  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Michael.Swerling@exeloncorp.com

Dated: September 15, 2006

ORIGINAL

**Chapter 56 Hearing Report**

Please check those blocks which apply

ocket No.:	F-02054171		YES	NO
Case Name:	Holly Sue Robbins v. PECO Energy Company	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
Date:	September 19, 2006	Estimated Add'l Days:		
Special Agent:	SA Amanda N. Rumsey	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	Parties settled prior to hearing. ES filed by utility.	

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SEP. 21 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**DOCUMENT FOLDER**

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: September 21, 2006  
SUBJECT: F-02054171  
Holly Sue Robbins v. PECO Energy Company  
TO: Wanda Zeiders  
Docket Management  
FROM: Susan Licon, ALJ Support Staff  
Office of Administrative Law Judge

DOCUMENT  
FOLDER

On September 18, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Special Agent Amanda Rumsey  
Beth Plantz  
Case File

**DOCKETED**  
SEP 27 2006