

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JAMES W BROTZMAN

v.

VERIZON PENNSYLVANIA INC

C-20030937

DOCKETED  
SEP 26 2003

DOCUMENT  
FOLDER

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

On or about August 8, 2003, James W Brotzman ("Complainant") filed a complaint against Verizon Pennsylvania Inc ("Respondent"), at the above-captioned docket number. On or about September 2, 2003, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than October 7, 2003, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than October 21, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.

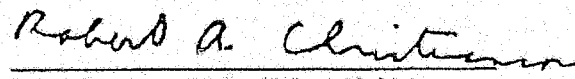
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5428  
Email: hnurick@state.pa.us

Date: September 23, 2003

  
ROBERT A. CHRISTIANSON  
Chief Administrative Law Judge

#387129

ORIGINAL

Hawke

McKeon

Sniscak &

Kennard LLP

ATTORNEYS AT LAW

William T. Hawke  
Kevin J. McKeon  
Thomas J. Sniscak  
Norman James Kennard  
Lillian Smith Harris  
Scott T. Wyland  
Todd S. Stewart

Craig R. Burgraff  
Steven D. Snyder  
Janet L. Miller  
Steven K. Haas  
William E. Lehman  
Rikardo J. Hull  
Katherine E. Lovette

100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 www.fmsk-law.com

May 25, 2004

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street - Filing Room (2 North)  
P.O. Box 3265  
Harrisburg, PA 17105-3265

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004 MAY 25 PM 4:10  
SECRETARY'S BUREAU

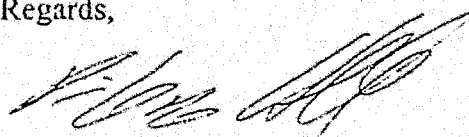
Re: James W. Brotzman v. Verizon Pennsylvania Inc.; Docket No. C-20030937;  
CERTIFICATE OF SATISFACTION

Dear Secretary McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") has satisfied the Formal Complaint filed at Docket No. C-20030937. Unless Mr. Brotzman files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. C-20030937 should be withdrawn and the Commission's file closed.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Regards,



Rikardo J. Hull  
Counsel for Verizon Pennsylvania Inc.

RIK/kml  
Enclosures

cc: James W. Brotzman  
Herbert R. Nurick (via hand delivery)

DOCUMENT  
FOLDER

39

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

ORIGINAL

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JAMES W. BROTZMAN,

Complainant

v.

Docket No. C-20030937

VERIZON PENNSYLVANIA INC.,

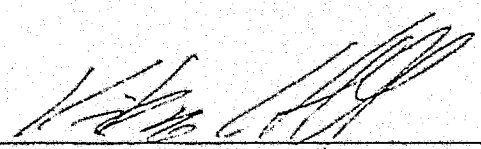
Respondent.

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2004 MAY 25 PM 4: 10  
SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION

I, Rikardo J. Hull, an attorney with Hawke McKeon Sniscak & Kennard LLP, representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certify that the Formal Complaint filed on August 8, 2003, by James W. Brotzman with the Pennsylvania Public Utility Commission against Verizon Pennsylvania Inc., and docketed at Complaint Docket No. C-20030937, has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code § 5.24(b). Unless Mr. Brotzman files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-20030937 shall be withdrawn.



Rikardo J. Hull  
Hawke McKeon Sniscak & Kennard LLP  
Harrisburg Energy Center  
100 North Tenth Street  
P.O. Box 1778  
Harrisburg, PA 17105-1778  
717-236-1300

DATED: May 25, 2004

DOCUMENT  
FOLDER

DOCKETED  
JUN 1 2004

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the person and in the manner indicated below.

Service by first class mail:

James W. Brotzman  
37 Adair Drive  
Norristown, PA 19403



Rikardo J. Hull

DATE: May 25, 2004

RECEIVED

2004 MAY 25 PM 4:10

SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: June 2, 2004  
SUBJECT: C-20030937  
James W. Brotzman v. Verizon Pennsylvania Inc.  
TO: Wanda Zeiders  
Docket Management  
FROM: Ann M. Humes, Mediation Assistant  
Office of Administrative Law Judge

On May 25, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)  
Herb Nurick  
Beth Plantz  
Case File

**DOCKETED**  
JUN 10 2004

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FOLDER



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

July 30, 2004

C-20030937

JAMES W. BROTZMAN  
37 ADAIR DRIVE  
NORRISTOWN PA 19403

DOCUMENT  
FOLDER

JAMES W. BROTZMAN  
v.  
VERIZON PENNSYLVANIA INC

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

nvl  
cc: All parties of Record  
Office of ALJ



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

July 30, 2004

C-20030937

JAMES W. BROTZMAN  
37 ADAIR DRIVE  
NORRISTOWN PA 19403

A.  
..

JAMES W. BROTZMAN  
v.  
VERIZON PENNSYLVANIA INC

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

**DOCKETED**  
AUG 02 2004

*James J. McNulty*  
James J. McNulty  
Secretary

nvl  
cc: All parties of Record  
Office of ALJ

**DOCUMENT  
FOLDER**