

PLEASE DO NOT

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

David Hackley

v.

The Peoples Natural Gas Company  
d/b/a Dominion Peoples

DOCUMENT  
FOLDER

C-20030904

DOCKETED

DEC 10 2003

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Monday, March 15, 2004 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one (1) copy to the other party and three (3) copies to me one week before the hearing.

2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one (1) week before the hearing.

3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS FOR CURRENT CONSUMPTION (SERVICE) BY THE DUE DATE EACH MONTH MAY RESULT IN THE TERMINATION OF THE CUSTOMER'S SERVICE BEFORE THE TIME SET FOR THE HEARING. FAILURE TO MAKE THESE PAYMENTS MAY SUBJECT THE CUSTOMER TO THE**

**PAYMENT OF A LUMP SUM OF MONEY EQUAL TO ALL MISSED PAYMENTS FOR SERVICE FROM THE DATE OF THE BCS DECISION UNTIL THE DATE ON WHICH THE COMMISSION ENTERS ITS ORDER.**

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits, (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222. Only the undersigned Administrative Law Judge or OALJ Scheduling Staff may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Requests for changes of subsequent hearings, if any, should also be served directly on me.

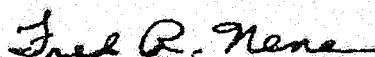
**10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A

FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Date: November 21, 2003



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Fred R. Nene  
Administrative Law Judge

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
1525 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6882, Fax: 412-497-5638  
E-mail: Horace\_P\_Payne@dom.com



**Dominion**

**ORIGINAL**

March 15, 2004

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

**DOCKETED**  
MAR 18 2004

RECEIVED  
2004 MAR 18 AM 10:13  
SECRETARY'S BUREAU

Re: David Hackley v. The Peoples Natural Gas Company d/b/a  
Dominion Peoples, at Docket No. C-20030904

Dear Secretary McNulty:

Please receive this letter (original and three copies) as formal certification of The Peoples Natural Gas Company, d/b/a Dominion Peoples, that the above-docketed complaint has been satisfied in accordance with 52 Pa. Code §5.24(b). A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures  
HPP/bam

cc: David Hackley, 126 Wilson Drive, Pittsburgh, PA 15235  
The Honorable Fred R. Nene, Pennsylvania Public Utility Commission, 1103  
Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222  
Judy Weaver-Springer, PA PUC, OALJ Scheduling Staff, P. O. Box 3265, Harrisburg,  
PA 17105-3265  
Heather Doyle-Dominion Tower

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

MAR 9 2004  
RJD

**DOCUMENT  
FOLDER**

**GENERAL**

34

**Chapter 56 Hearing Report**

Please Check Those Blocks Which Apply

|                |  |                         |  |                                     |
|----------------|--|-------------------------|--|-------------------------------------|
| Docket No.:    | C-20030904   |                         | YES  | NO                                  |
| Case Name:     | David Hackley v.<br>The Peoples Natural Gas Company d/b/a Dominion Peoples | Prehearing Held:        | <input type="checkbox"/>   | <input checked="" type="checkbox"/> |
|                |  | Hearing Held:           | <input checked="" type="checkbox"/>  | <input type="checkbox"/>            |
|                |  | Testimony Taped:        | <input checked="" type="checkbox"/>  | <input type="checkbox"/>            |
|                |  | Transcript Due:         | <input type="checkbox"/>   | <input checked="" type="checkbox"/> |
| Location:      | Pittsburgh   | Hearing Concluded:      | <input checked="" type="checkbox"/>  | <input type="checkbox"/>            |
| Date:          | March 15, 2004   | Further Hearing Needed: | <input type="checkbox"/>   | <input checked="" type="checkbox"/> |
| Special Agent: | ALJ Fred R. Nene   | Estimated Add'l Days:   |  |                                     |
|                |  | RECORD CLOSED:          | <input checked="" type="checkbox"/>  | <input type="checkbox"/>            |
|                |  | DATE:                   |  |                                     |
|                |  | Briefs to be Filed:     | <input type="checkbox"/>   | <input checked="" type="checkbox"/> |
|                |  | DATE:                   |  |                                     |
|                |  | Bench Decision:         | <input type="checkbox"/>   | <input checked="" type="checkbox"/> |
|                |  | REMARKS:                | <i>Parties reached a settlement during the hearing and Respondent will file a Certificate of Satisfaction.</i> |                                     |

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**RECEIVED**

MAY - 3 2004

PA PUBLIC UTILITY COMMISSION

FA PUC

CHAS CO F. 2:45

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

| Name and Telephone Number | Address  | Who are you representing? |
|---------------------------|--|---------------------------|
| David Hackley             | 136 Wilson Dr<br>City: Pittsburgh State: PA Zip: 15235 | self                      |
| Telephone: 412-242-7659   | E-mail Address:  | Fax Number:               |
| Horace P Payne Jr Esq     | 625 Liberty Ave<br>City: Pgh State: PA Zip: 15222      | PNG                       |
| Telephone: 412-497-6889   | E-mail Address:  | Fax Number:               |
|                           | City: State: Zip:                                      | RJP                       |
| Telephone:                | E-mail Address:  | Fax Number:               |

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF  
PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

**DATE:** March 19, 2004

**SUBJECT:** Certification of Satisfaction Filed  
C-20030904 David Hackley v. The Peoples Natural Gas Company d/b/a  
Dominion Peoples

**TO:** Wanda Zeiders,  
Docket Management

**FROM:** Judy W. Springer, Scheduling Officer  
Office of Administrative Law Judge

On March 17, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Horace P. Payne, Jr., Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Fred R. Nene  
Elzy Ditzler  
Beth Plantz  
Case File

**DOCKETED**  
APR 13 2004

**DOCUMENT  
FOLDER**

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com



**Dominion**

RECEIVED  
OFFICE OF C.A.L.J.

04 MAR 17 AM 8:45

PA PUC

March 15, 2004

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

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Very truly yours,

Enclosures  
HPP/bam

cc: David Hackley, 126 Wilson Drive, Pittsburgh, PA 15235  
The Honorable Fred R. Nene, Pennsylvania Public Utility Commission, 1103  
Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222  
Judy Weaver-Springer, PA PUC, OALJ Scheduling Staff, P. O. Box 3265, Harrisburg,  
PA 17105-3265  
Heather Doyle-Dominion Tower



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

June 3, 2004

C-20030904

DAVID HACKLEY  
126 WILSON DRIVE  
PITTSBURGH PA 15235

DAVID HACKLEY  
v.  
THE PEOPLES NATURAL GAS COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

nvl  
cc: All parties of Record  
Office of ALJ

DOCUMENT  
FOLDER

**DOCKETED**  
JUN 4 2004