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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION APR 27 AM 10:53

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PA P.U.C.
SECRETARY'S BUREAU

Kevin & Megan Hook

C-20065828

v.

PPL Electric Utilities Corporation

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APR 03 2006

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Wednesday, April 26, 2006 at 10:00 a.m. You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. The correct address is:

Special Agent Amanda N. Rumsey
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

Changes are granted only in rare situations where good cause exists.

2. **Commission policy promotes settlements.** 52 Pa. Code §5.231(a). The utility shall contact you at least one week before the scheduled hearing to talk over a possible

settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

4. The Responsible Utility Customer Protection Act, 66 Pa. C.S. §§1401, *et seq.*, became effective on December 14, 2004 and applies to this case. This law provides strict requirements that the Commission must follow in handling customer complaints. The application of this law may result in the issuance of less favorable payment terms than a customer's current payment arrangement.

5. The customer must make monthly payments for current usage on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

6. As the party seeking affirmative relief from the Commission, Complainant bears the burden of proof. 66 Pa. C.S. 332(a).

7. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me at least five business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

8. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

- (a) salaries, wages, tips or other compensation;

- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;
- (h) public assistance; and
- (i) any other source(s) of income.

9. The utility must prepare and submit the following documents at least five business days before the hearing:

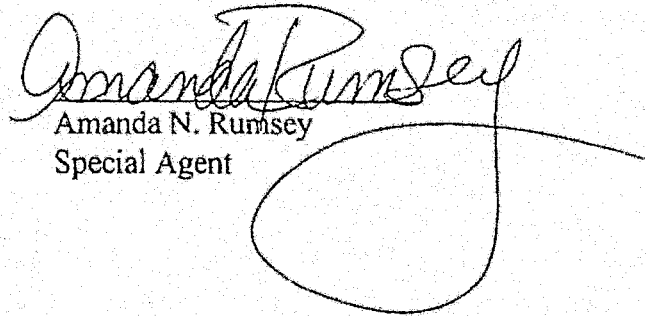
- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer.

10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: March 7, 2006


Amanda N. Rumsey
Special Agent



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
March 20, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20065828

(SEE ATTACHED LIST)

Kevin & Megan Hook v. PPL Electric Utilities Corporation
Requests payment arrangements.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephonic hearing
Date: Wednesday, April 26, 2006
Time: 10:00 a.m.
Presiding: Special Agent Amanda Rumsey
PO Box 3265
Harrisburg, PA 17105-3265
Phone: 717.783.5452
Fax: 717.787.0481

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The special agent will be presiding as authorized by 52 Pa. Code §56.174.

At the above date and time, the Presiding Officer will contact the parties as follows:

Kevin and Megan Hook 610-796-1772
Kimberly Spotts-Kimmel, Esquire 610-820-5450

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If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Special Agent and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: SA Rumsey
Susan Licon
Beth Plantz
Docket Section
Calendar File

Kimberly A. Spotts-Kimmel
Gross McGin'ey LaBarre & Eaton
33 South Seventh Street
Allentown, Pennsylvania 18101
(610) 820-5450
(610) 820-6006 (FAX)

April 19, 2006

VIA FEDERAL EXPRESS

Special Agent Amanda Rumsey
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17105-3265

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Kevin & Megan Hook v.
PPL Electric Utilities Corporation
Docket No. C-20065828

Dear Special Agent Rumsey:

Enclosed please find in the above-referenced matter three (3) copies of PPL Hearing Exhibit Nos. 1, 2 and 3. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Wednesday, April 26, 2006 at 10:00 AM. I can be reached at telephone number 1-888-339-2591 pass code 7765# at the aforesaid date and time to participate in the hearing.

I have Federal Expressed copies of these exhibits to the Complainants.

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Very truly yours,

Kimberly A. Spotts-Kimmel JKHH

Kimberly A. Spotts-Kimmel

Enclosures

cc: Kevin & Megan Hook

APR 21 2006
11:22

BTL

Chapter 56 Hearing Report

Please check Those Blocks Which Apply

Docket No.:	C-20065828	Prehearing Held:	YES	NO
Case Name:	Kevin & Megan Hook v PPL Electric Utilities Corporation	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date:	April 26, 2006	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Special Agent:	SA Amanda N Rumsey	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	4/26/06	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:		

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MAY - 2 2006
PUBLIC UTILITY COMMISSION
HARRISBURG BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Kim Spotts-Kimmel, ESQ Telephone: 610-820-5450	335. 7th St City: Allentown State: PA Zip: 18101	PPL
	E-mail Address: 3218 B Iroquois Ave City: Sinking Spring State: PA Zip: 19608	
Megan Hook Telephone: 610-796-1772	E-mail Address: City: State: Zip:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

4/26/06

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 12, 2006

SUBJECT: Kevin & Megan Hook v. PPL Electric Utilities Corporation
Docket No.: C-20065828

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced cases for a hearing held on April 26, 2006:

PPL Exhibits 1, 2, 3

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE
YELLOW EXHIBIT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-4497.

Attachments

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