

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM KANE

v.

VERIZON PENNSYLVANIA INC.

DOCKETED
FEB 16 2006

C-20065769

**DOCUMENT
FOLDER**

**INTERIM ORDER
SETTING RESOLUTION CONFERENCE**

On or about January 17, 2006, William Kane ("Complainant") filed a complaint against Verizon Pennsylvania Inc. ("Respondent"), at the above-captioned Docket Number. On or about February 8, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than February 24, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than March 10, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

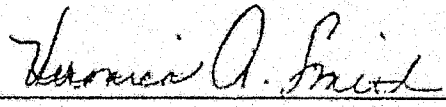
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: February 10, 2006


VERONICA A. SMITH
Chief Administrative Law Judge

Hawke ORIGINAL

McKeon

Sniscak &

Kennard LLP

ATTORNEYS AT LAW

William T. Hawke
Kevin J. McKeon
Thomas J. Sniscak
Norman James Kennard
Lillian Smith Harris
Scott T. Wyland
Todd S. Stewart

Craig R. Burgraff
Steven D. Snyder
Janet L. Miller
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William E. Lehman
Rikardo J. Hull
Katherine E. Lovette

100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 www.hmsk-law.com

March 22, 2006

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street - Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

DOCUMENT FOLDER

RECEIVED
2006 MAR 22 PM 1:52
PA PUC
SECRETARY'S BUREAU

Re: William Kane v. Verizon Pennsylvania Inc ; Docket No. C-20065769; FILING OF
CERTIFICATE OF SATISFACTION

Dear Mr. McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") and William Kane have resolved the issues raised in the Formal Complaint filed at Docket No. C-20065769. Unless Mr. Kane files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. C-20065769 should be withdrawn and the Commission's file closed.

On the basis of the enclosed Certificate of Satisfaction, no hearing need be scheduled in this case.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Regards,

William E. Lehman
Counsel for Verizon Pennsylvania Inc.

WEL/kmg
Enclosures

cc: Ona Lester (Office of Administrative Law Judge - Scheduling Office)
William Kane

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM KANE,

Complainant

v.

VERIZON PENNSYLVANIA INC.,

Respondent

Docket No. C-20065769

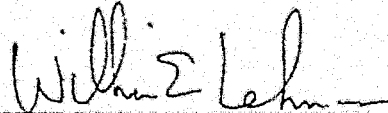
**DOCUMENT
FOLDER**

CERTIFICATE OF SATISFACTION

I, William E. Lehman, an attorney with Hawke McKeon Sniscak & Kennard LLP, representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certify that the issues raised in the Formal Complaint filed by William Kane with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. C-20065769 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Mr. Kane files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-20065769 shall be withdrawn and the Commission's file closed.

DOCKETED
MAR 28 2006



William E. Lehman
Hawke McKeon Sniscak & Kennard LLP
Harrisburg Energy Center
100 North Tenth Street
P.O. Box 1778
Harrisburg, PA 17105-1778
717-236-1300

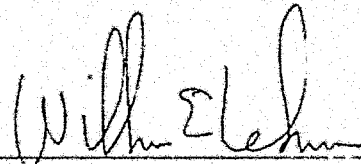
DATED: March 22, 2006

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the person and in the manner indicated below

Service by first class mail:

William Kane
281 Oak Avenue
Glen Riddle, PA 19037



William E. Lehman

DATE March 22, 2006

RECEIVED
2006 MAR 22 PM 1:52
PA FUC
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 5, 2006
SUBJECT: William Kane v. Verizon Pennsylvania Inc.
C-20065769
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCKETED
APR 11 2006

On March 22, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

**DOCUMENT
FOLDER**