

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S) :
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:
 DIRECTOR: : 00/00/00
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 01/24/06
 8. DCKET NO: C-20065800 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: SILVANEY, BETTY

RESPONDENT/APPLICANT: PPL GAS UTILITIES CORPORATION

COMP/APP COUNTY: TIOGA

UTILITY CODE: 125127

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE IS A SENIOR CITIZEN ON SOCIAL SECURITY AND SHE CANNOT CONTINUE TO ABSORB THE RATE INCREASES. SHE WANTS THE COMPANY TO LOOK INTO A LESS EXPENSIVE SUPPLIER.

DOCUMENT
FOLDER

DOCKETED

JAN 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

125127

Please print or type.

C-20065800

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name 106 BETTY SILVANEY
P.O. BOX 116, EVERITT ROAD
MILLETON, PA 18936

Street/P.O. Box Apt #

City State Zip

County Tioga

Area Code/HOME Phone 570-537-2878

Area Code/WORK Phone

Utility Account Number DD66230-4
(from your bill)

RECEIVED
2006 JAN 24 AM 9:57
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Penna Power + Light
PPL (gas)

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER
(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

3

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*As A Senior on Soc. Security I can't
continue to absorb these rate increases.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*I'm not sure, perhaps the gas Co.
should look into another less expensive
supplier.*

6. PROTECTION FROM ABUSE

NA

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Betty Silvaney, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Betty Silvaney
(Signature)

Jan 23, 2006
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 25, 2006

DOCUMENT
FOLDER

BETTY SILVANEY
Complainant

v.

PPL GAS UTILITIES CORPORATION
Respondent

Complaint Docket
No: C-20065800

DOCKETED

JAN 25 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL GAS UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: January 25, 2006

C-20065800

PPL GAS UTILITIES CORPORATION
TWO NORTH NINTH STREET
ALLENTOWN PA 18101

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by BETTY SILVANEY. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

January 25, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

February 3, 2006

James J. McNulty
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
PO Box 3265
Harrisburg, PA 17105-3265

ORIGINAL

PENNSYLVANIA

PHILADELPHIA

PITTSBURGH

HARRISBURG

LANCASTER

ALLENTOWN

NEW JERSEY

PRINCETON

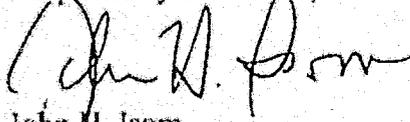
RE: Betty Silvaney v. PPL Gas Utilities Corporation
Docket No. C-20065800

Dear Secretary McNulty:

Enclosed, for filing, are an original and three (3) copies of PPL Gas Utilities Corporation's Answer to Complaint and New Matter in the above-referenced proceeding.

As indicated on the certificate of service, a copy is being provided to the Complainant.

Respectfully submitted,


John H. Isom

**DOCUMENT
FOLDER**

JHI/jl

Enclosures

cc: Certificate of Service

SECRETARY'S BUREAU
2006 FEB -3 PM 3:25

64

FEB 3 2006

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU PA PUBLIC UTILITY COMMISSION

Betty Silvaney, Complainant
v.
PPL Gas Utilities Corporation, Respondent

Docket No. C-20065800

DOCKETED FEB 13 2006

ANSWER TO COMPLAINT AND NEW MATTER

TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION:

PPL Gas Utilities Corporation ("PPL Gas") hereby answers the above-captioned Complaint of Betty Silvaney.

DOCUMENT FOLDER

ANSWER

- 1. The averments to Paragraph No. 1 of the Complaint are admitted.
2. The averments to Paragraph No. 2 of the Complaint are admitted except that the complete, correct name of the Respondent is PPL Gas Utilities Corporation.
3. The averments to Paragraph No. 3 of the Complaint are admitted.
4. PPL Gas responds to the separately-designated subparagraphs of Paragraph No. 4 of the Complaint as follows:

A. In Subparagraph 4.A. of the Complaint, Ms. Silvaney expresses opposition to PPL Gas' proposed rate increase. Contrary to averments, however, PPL Gas has not proposed any presently-pending rate increase. Instead, it appears that Ms. Silvaney is concerned about an increase in her monthly budget billing plan payments as set forth in a Notice from PPL Gas dated January 17, 2006, a copy of which was appended to her complaint.

It is admitted that PPL Gas has increased the monthly budget payment required of Ms. Silvaney. As explained in the Notice, the increase results from recent increases in purchased

gas costs, that are reflected in quarterly updates to PPL Gas' rates under 52 Pa. Code § 53.64(i)5. It is noted that PPL Gas' purchased gas costs are reviewed annually in proceedings before the Commission pursuant to Section 1307(f) of the Public Utility Code, 66 Pa.C.S. § 1307(f).

Contrary to Ms. Silvaney's averments, PPL Gas is required to adjust monthly budget payments to reflect changes in rates and changes in usage.

Under the Commission's regulations, at 52 Pa. Code § 56.12(7):

"Equal monthly billing. A gas, electric and steam heating utility shall provide its residential rate payers with an optional billing procedure which averages estimated utility service costs over a 10-month, 11-month or 12-month period to eliminate, to the extent possible, seasonal fluxuations in utility bills. The utilities shall review accounts at least three times during the optional billing period."

The applicable provisions of PPL Gas' tariff track the regulation:

"Customers may elect the optional Equal Monthly Billing Plan which averages estimated service costs over a twelve-month period. Customers will be billed in equal monthly amounts. The payment amount will be reviewed at least three (3) times during the billing period and adjusted accordingly – or the payment amount may change based upon any change in rates."

PPL Gas Tariff Gas – Pa.P.U.C. No. 3, page 39, Rule 3.7. PPL Gas has adjusted the monthly budget payment required of Ms. Silvaney pursuant to these provisions.

B. In response to Subparagraph No. 4.B. of the Complaint, information concerning the personal financial circumstances of Ms. Silvaney is not reasonably available to PPL Gas and, therefore, such averments are denied.

5. The averments of Paragraph No. 5 of the Complaint are requests for relief to which no response is required. By way of further response, however, as explained in detail in the annual proceedings to establish rates for recovery of purchased gas costs under Section 1307(f)

of the Public Utility Code, PPL Gas purchases the gas supplies from the lowest bidding, reliable supplier pursuant to competitive bidding procedures.

NEW MATTER

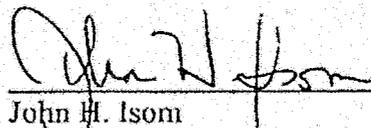
Section 1410 of the Public Utility Code, 66 Pa.C.S. § 1410, provides, among other things, that:

“If the customer has not contacted the public utility, the Commission shall direct the customer to the public utility.”

Ms. Silvaney has not contacted PPL Gas with regard to her concerns that were expressed in the Complaint.

WHEREFORE, for all of the foregoing reasons, PPL Gas Utilities Corporation respectfully request that the Complaint of Betty Silvaney be denied.

Respectfully submitted,



John H. Isom
Post & Schell, P.C.
17 North Second Street
12th Floor
Harrisburg, PA 17101-1601
Phone: 717-731-1970
Fax: 717-731-1985
E-mail: jisom@postschell.com

RECEIVED

FEB 9 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Of Counsel:

Post & Schell, P.C.

Date: February 3, 2006

Paul E. Russell
PPL Services Corporation
Office of General Counsel
Two North Ninth Street
Allentown, PA 18106
Phone: 610-774-4254
Fax: 610-774-6726
E-mail: perussell@pplweb.com

Attorneys for PPL Gas Utilities Corporation

ORIGINAL

AFFIDAVIT

STATE OF PENNSYLVANIA :
 : SS.
COUNTY OF McKEAN :

C. Earl Kinter, being duly sworn according to law, deposes and states that he is Director of Customer Service of PPL Gas Utilities Corporation, that he is authorized to and does make this affidavit for PPL Gas Utilities Corporation, and that the facts set forth in the foregoing Answer and New Matter are true and correct to the best of his knowledge, information and belief; and that he expects PPL Gas Utilities Corporation to be able to prove the same at any hearing hereof.

C. Earl Kinter
C. Earl Kinter

SWORN TO AND SUBSCRIBED
before me this : 21 day of February, 2006

Nancy M. Shalkowski
Notary Public

Notarial Seal
Nancy M. Shalkowski, Notary Public
City Of Lock Haven, Clinton County
My Commission Expires July 29, 2009
Member, Pennsylvania Association Of Notaries

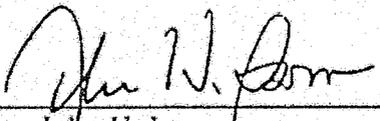
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing **Answer to Complaint and New Matter** has been served upon the Complainant, in the manner indicated, in accordance with the requirements of § 1.54 (relating to service by a participant).

VIA FIRST CLASS MAIL

Betty Silvaney
106 Everitt Road
Millerton, PA 16936-9702

Date: February 3, 2006



John H. Isom

ORIGINAL

2005 FEB -3 PM 3:26
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
February 7, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20065800

(SEE ATTACHED LIST)

Betty Silvaney v. PPL Gas Utilities Corporation

Requests payment arrangements.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Monday, March 27, 2006
Time: 10:00 a.m.
Presiding: Administrative Law Judge Ember S. Jandebour
Room 317
Scranton State Office Building
100 Lackawanna Avenue
Scranton, PA 18503
Telephone: 570.963.4818
Fax: 570.963.3310

The judge will be presiding as authorized by 52 Pa. Code §56.174.

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

DOCKETED
FEB 16 2006

**DOCUMENT
FOLDER**

At the above date and time, the Presiding Officer will contact the parties as follows:

Betty Silvaney

570-537-2878

John H. Isom, Esquire

717-612-6032

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jandebaur
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File



Ms. Betty J. Silvaney
106 Everitt Rd
Millerton, PA 16936

March 17, 2006

In RE: C-20065800

To Whom it May Concern.

Enclosed is 3 copies of information I think should be considered in regards to the increasing gas costs.

- ① My primary income ① my gas bill
- ② the abundance of gas in our area.
- ③ where the gas company now buys its gas supply.

I will be representing myself, as I am unable to afford a lawyer.

Sincerely,
Betty Silvaney

FORM SSA-1099 -- SOCIAL SECURITY BENEFIT STATEMENT

2005

• PART OF YOUR SOCIAL SECURITY BENEFITS SHOWN IN BOX 5 MAY BE TAXABLE INCOME.
 • SEE THE REVERSE FOR MORE INFORMATION.

Box 1. Name BETTY J SILVANEY		Box 2. Beneficiary's Social Security Number
Box 3. Benefits Paid in 2005 \$13,766.40	Box 4. Benefits Repaid to SSA in 2005 NONE	Box 5. Net Benefits for 2005 (Box 3 minus Box 4) \$13,766.40

DESCRIPTION OF AMOUNT IN BOX 3	
Paid by check or direct deposit <i>Net</i>	\$12,828.00
Medicare premiums deducted from your benefit	\$938.40
Total Additions	\$13,766.40
Benefits for 2005	\$13,766.40

my yearly income

DESCRIPTION OF AMOUNT IN BOX 4
NONE

Box 6. Voluntary Federal Income Tax Withheld
NONE

Box 7. Address
**BETTY J SILVANEY
 RR 1 BX 148
 MILLERTON PA 16936-9702**

061575-31-116015-671



PAST BILL INFORMATION
 The Balance on your last bill 75.28CR
 Payments Thank you 125.00CR
 Balance Before this Bill 200.28CR

75.28CR
 125.00CR
 200.28CR

Account Number:
 0066230-4

Bill for Service to:
 Betty Silvaney

JACKSON CTR RD
 Millerton, PA
 Rate Class:
 Residential-Heat
 Statement Date:
 December 07, 2005
 Next Scheduled Meter
 Reading On or About:
 January 08, 2006

If you have any
 questions, please
 call us at:
 (600)652-0550
 or write us at
 PPL Gas Utilities
 PO Box 508
 Lock Haven, Pa 17745-0508

CURRENT BILL
DELIVERY CHARGES
 Customer Charge 10.50
 Distribution Charge
 First 5.0 DT 4.5389 22.69
 Next 7.6 DT 2.7164 20.64
 Total 12.6 DT 43.33

GAS CHARGES
 Gas Cost Adj. Chg 5.86
 Gas Supply Charge 126.22
TAXES & SURCHARGES
 State Tax Adjustment Surchg .33CR

Current Charges 185.38
 Balance as of this bill 14.90CR

Budget Balance .00
 Budget Amount Due
 by December 27, 2005 125.00
 Total Balance 125.00

106200821200



PAST BILL INFORMATION
 The Balance on your last bill 159.84
 Payments Thank you 125.00CR
 Balance Before this Bill 34.84

159.84
 125.00CR
 34.84

Account Number:
 0066230-4

Bill for Service to:
 Betty Silvaney

106 Everitt Rd
 Millerton, PA
 Rate Class:
 Residential-Heat
 Statement Date:
 February 08, 2006
 Next Scheduled Meter
 Reading On or About:
 March 08, 2006

If you have any
 questions, please
 call us at:
 (800)652-0550
 or write us at
 PPL Gas Utilities
 PO Box 508
 Lock Haven, Pa 17745-0508

CURRENT BILL
DELIVERY CHARGES
 Customer Charge 10.50
 Distribution Charge
 First 3.8 DT 4.5389 17.25
 Total 3.8 DT 17.25

GAS CHARGES
 Gas Cost Adj. Chg @ 1.4422/DT 5.48
 Gas Supply Charge @12.2566/DT 46.58
TAXES & SURCHARGES
 State Tax Adjustment Surchg .18CR

Current Charges 79.63
 Balance as of this bill 114.47

Budget Balance .00
 Budget Amount Due
 by February 27, 2006 165.00
 Total Balance 165.00

*pd 2.21.06
 # 2059*

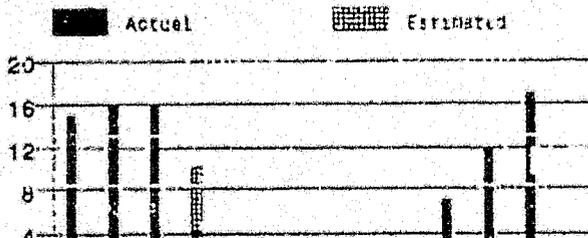
*Inc of \$ 40. A mo.
 or \$ 480. A yr*

106200831600

For Emergency Service
 (800)652-0550

Your Gas Usage			Meter Reading information					
Average	This Year	Last Year	Meter Number	Present Reading	Last Reading	CCF Used	BTU Factor	Dekatherms
DT per Day	.1357		NP00C2B870	3758	3721	37	.10300	3.8
Daily Temperature	34.0° F	21.0° F						

Actual 2/03/06
 Actual 1/06/06
 28 Days in Billing period



Messages From PPL Gas Utilities

Charges to deliver gas to your home are on your bill under Delivery Charges. The Customer Charge and the Distribution Charge rates last changed January 2001. Charges for the gas that we buy for you are on the bill under Gas Charges. The Gas Supply Charge can change.

2

Energy to live by

America runs on energy. Energy fuels our standard of living and powers all the comforts of our daily lives. At Fortuna Energy, our job is finding and developing local natural gas to help reduce America's dependence on foreign energy. These efforts are helping to grow the Twin Tiers' economy. Local employment, new infrastructure and landowner support are all creating opportunities for a better tomorrow.

Based right here in Chemung County, NY, Fortuna Energy is excited to have joined the ranks of local companies that have made their home in this region. Our work together will fuel progress in the Twin Tiers, and provide energy for all of us to live by now and in the future.



203 Colonial Drive, Suite 101
Horseheads, New York
607-795-2780 or 866-566-4747
www.fortunaenergy.com

NY Star Gazette Outlook

Sunday 2-26-06

Fortuna Energy

Address: 203 Colonial Drive, No. 101, Horseheads, NY
Branches or affiliated companies: Telisman Energy, Calgary, Alberta, Canada. **Top executive:** Judy Harding, president. **Product or service:** Natural gas exploration and production. **Number of employees:** 47. **Year founded:** 2002. **Web site:** www.fortunaenergy.com **E-mail:** info@fortunaenergy.com. **Telephone:** 607/795-2700.

2005 review: Fortuna is New York's largest producer of natural gas. Last year we helped reduce America's dependence on imported energy by producing about 105 million cubic feet of gas daily. That's more than enough to heat 300,000 homes. Fortuna drilled 11 wells in 2005 and participated in five others with other operating companies. We use state-of-the-art drilling techniques and technology to protect the environment and maximize production.

2006 outlook: This year we plan to invest more than \$91 million throughout the Twin Tiers region searching for and producing new energy supplies. We contract with many local companies to help build our facilities and bring wells into production. We will drill 12 wells during 2006 and participate in another 10 being drilled by other operators. Fortuna adds more than \$50 million to the Twin Tiers' economy annually through jobs, taxes, charitable donations and payments directly to landowners. We will work with landowners and residents of the communities where we operate to protect the environment and reduce America's dependence on foreign energy.

#3

Keely

PPL Gas Utilities customers reflect higher prices for natural gas purchases

Reflecting significant increases in natural gas prices, which were made worse by hurricanes that affected natural gas production on the Gulf Coast, PPL Gas Utilities customers will see an increase in the gas supply portion of their bills effective Dec. 1. The monthly gas bill for an average residential customer will increase by 26 percent, company officials say.

"We work hard to keep the amount we spend on natural gas purchases for our customers as low as possible, but we can't control prices," said Robert M. Geneczko, president of PPL Gas Utilities. "The whole market has been affected by prices that were at record levels after the hurricanes."

The gas supply charge will increase to \$13.70 per dekatherm. The current charge is \$9.75 per dekatherm.

Under the new rates, the total monthly bill for a residential customer who uses eight dekatherms of gas will be \$150.66, up from

\$119.12. PPL Gas Utilities bills its customers based on gas use, measured in dekatherms, a unit of heat energy equal to one trillion British thermal units.

A winter bill for a typical residential customer with natural gas home heating will be \$317.92, based on gas use of 20 dekatherms. Last year that user would have paid \$228.50. That increase is consistent with the U.S. Department of Energy projection that people with natural gas home heating would pay an average of 48 percent more this winter than last.

PPL Gas Utilities buys from gas producers, mainly on the Gulf Coast, Geneczko said, and is not permitted to make a profit on gas purchases.

"The gas supply charge is a pass-through to recover the cost of gas we already have purchased," Geneczko said. "We know the increase will have a significant effect on customers, especially those with limited or

fixed incomes, and we already have announced several measures intended to help.

Those include an increase in the number of customers enrolled in the income-based Customer Assistance Program; an extension of the shut-off protection; an increase in the Operation Share program, which provides cash grants to help low-income customers pay

their bills.

Another source of help is the federal government's LIHEAP program. Customers can apply for that program at county public assistance offices.

"Any customer who has a concern about it will us toll free at 1-800-852-0454 before they fall behind in their payments," said Geneczko.

Why not buy locally?

Please check those blocks which apply

Docket No.:	C-20065800	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Betty Salvaney v PPL Electric Utilities Corp	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Scranton	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date:	March 28, 2006	Estimated Add'l Days:		
Special Agent:	ALJ Ember Jandebaur	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	3/28/06	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:		

NOT Billing

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PA UTILITY COMMISSION
SECRETARY'S BUREAU

*NOT A Ch. 56 case -
rate challenge, not
payments arrange.
or "billing" issue*

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
<i>Silvaney</i>	<i>100 Peritts Rd.</i>			<i>Self</i>
Telephone:	City <i>Allentown</i>	State <i>PA</i>	Zip <i>16936</i>	
	E-mail Address:	Fax Number:		
<i>John Drom</i>	<i>17 N 2d. Post & Schnell</i>			<i>PPL Gas</i>
Telephone:	City <i>Allentown</i>	State <i>PA</i>	Zip <i>17101</i>	
	E-mail Address:	Fax Number:		
<i>11/12/05 elp</i>	City	State	Zip	
Telephone:	E-mail Address:	Fax Number:		

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: October 2, 2006

SUBJECT: Betty Silvaney v. PPL Gas Utilities Corporation
Docket No.: C-20065800

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: ALJ Ember S. Jandebeur
Office of Administrative Law Judge

DOCUMENT
FOLDER

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced cases for a hearing held on September 6, 2006:

Complainant's Exhibits 1, 1A, 2, 3

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE
YELLOW EXHIBIT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at
(717) 787-4497.

Attachments

BA