

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DAVID CROSBY, SR.

v.

UGI UTILITIES, INC.

C-20077622

DOCKETED
MAY 21 2007

**DOCUMENT
FOLDER**

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about April 18, 2007, David Crosby, Sr. ("Complainant") filed a complaint against UGI Utilities, Inc. ("Respondent"), at the above-captioned Docket Number. On or about May 14, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than May 31, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than June 14, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

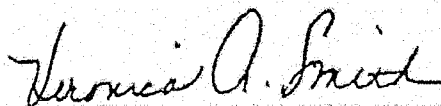
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5413
Email: bbigelow@state.pa.us

Date: May 17, 2007



VERONICA A. SMITH
Chief Administrative Law Judge

David Crosby Sr
2 Drexel Hills Circle - New Cumberland PA 17070
Phone: 717.795.5921

RECEIVED
2007 JUN 11 Fri 9:30
SECRETARY'S BUREAU

May 30, 2007

DOCUMENT
FOLDER

Mr. Larry R Crayne, PC
238 Johnstown Road
Pittsburgh PA 15241

RECEIVED

JUN 8 2007

Re: David Crosby Sr v UGI Utilities, Inc
Complaint Docket No C-20077622

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

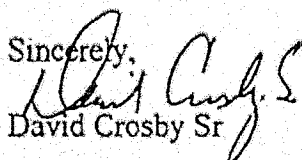
Dear Mr. Crayne,

Warm greetings!

I have enclosed a written response for the above complaint.

Complainant requests that any hearing be scheduled in this proceeding to be conducted in person.

Sincerely,


David Crosby Sr

cc: Mediator Bruce Bigelow
David W. Trego, President
Melodie A. Burkey

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2007 JUN 11 Fri 9:30
PA PUC

BA

Energy Conservation Upgrades & Natural Gas Usage Summary

2 Drexel Hills Circle – New Cumberland, PA

PA PUC
 07/11/2011
 11:30 AM
 11/11/2011

The following energy conservation upgrades were made to the property (See attached photos to validate upgrades of windows, storm doors, attic insulation):

- * 8 inches of fiberglass insulation installed in the attic area in September 2001
- * Energy efficient windows were installed late October 2002
- * An energy efficient picture window was installed March 2003
- * Pella storm doors were installed February 2002
- * All cracks were sealed – September 2001
- * The gas boiler and heating system was serviced in September 2001 with new air release valves installed to correct air locks in the registers and restore the efficiency of the system.
- * Previous owner had electric baseboard heat installed in the family room, powder room, and 4th bedroom in February 2001 (See attached documentation).

Monitoring Period to Determine CCF/HDD - Meter Improperly Positioned

<u>Year</u>	<u>Heating Degree Days (HDD)</u>	<u>CCF Used</u>	<u>CCF/HDD</u>
2001 (7/1/01 to 1/17/02)	1652	398	.2409
2002 (1/17/02 to 1/17/03)	5087	1011	.1987
2003 (1/17/03 to 1/19/04)	5590	1180	.2111
2004 (1/19/04 to 1/18/05)	5101	1050	.2058
2005 (1/18/05 to 1/18/06)	4994	937	.1876
2006 (1/18/06 to 1/18/07)	4506	867	.1924
Total (5/25/01 to 1/18/07)	26930	5443	.2021

Monitoring Period to Determine CCF/HDD - Meter Properly Positioned

2007 (3/20/07 to 5/16/07)	691	141	.2041
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NOTES:

- 1- Heating Degree Day data source: Climate Prediction Center NCEP-NWS-NOAA (National Weather Service)
- 2- Heating Degree Day is calculated by taking high and low temps of each day, divide by 2, subtract average from 65 degrees.
- 3- CCF total is taken from UGI monthly statements for 2 Drexel Hills Circle, New Cumberland, PA.
- 4- CCF divided by Heating Degree Days (HDD) calculates CCFs consumed per HDD. Using the CCF/HDD is the most accurate method to compare the consumption of gas from one period to another. The average CCF/HDD usage from 5/25/2001 to 1/18/2007 is calculated to be: Total CCF 5443 divided by Total HDD 26923 equals .2021.
- 5- The gas meter at 2 Drexel Hills Circle was improperly positioned from the day David Crosby Sr purchased the property (May 25, 2001) until UGI technicians straightened it on March 1, 2007.
- 6- Comparison data to determine consumption of CCF/HDD from billing period 3/20/2007 to 5/16/2007: Gas usage was 141 CCF divided by 691 Heating Degree Days = .2041

CONCLUSION:

The CCF/HDD calculation for 5/25/2001 to 1/18/2007 is .2021
 The CCF/HDD calculation for 3/20/2007 to 5/16/2007 is .2041

The meter at 2 Drexel Hills Circle was repositioned on 3/1/2007. UGI states the meter installed at an incorrect position only measured 55% of the gas consumed from 5/25/2001 to 3/1/2007 (See attached letter from Timothy Platt, Investigator PA PUC). If the UGI calculation is accurate then the statement period of 3/20/2007 to 5/16/2007 should have recorded 256 CCFs used with a CCF/HDD equal to .3705. The actual CCFs used during the period was 141 or .2041 CCF/HDD. When compared to the average CCF/HDD of .2021 the difference is negligible (.0020). During the monitoring period of 3/20/07 to 5/16/07 the use of natural gas at 2 Drexel Hills Circle by the current owner continued in the same traditions since assuming ownership of the property.

It is the current owner's belief that the meter measured the gas consumption at 100% during the 5/25/2001 to 3/1/2007 period. UGI compared the gas used by the previous owner from 1998 to May 25, 2001 to the current owner's consumption from May 25, 2001 to present without taking into consideration the life style of the current owner nor the energy conservation upgrades current owner made to the property. David Crosby Sr is requesting the UGI adjustment charge of \$2323.82 be dismissed.

Heating Degree Day Data for Harrisburg PA
March 20, 2007 to May 16, 2007
Source: National Weather Service

Day of Month	Heating Degree Data
20-Mar	6
21-Mar	12
22-Mar	12
23-Mar	17
24-Mar	14
25-Mar	16
26-Mar	2
27-Mar	12
28-Mar	17
29-Mar	15
30-Mar	14
31-Mar	17
April	465
1-May	4
2-May	8
3-May	7
4-May	6
5-May	10
6-May	10
7-May	7
8-May	0
9-May	0
10-May	0
11-May	0
12-May	6
13-May	10
14-May	0
15-May	0
16-May	4
17-May	
18-May	
TOTAL	691

State	City	Call	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Normal	Dev			
ND	Minot	MOT	1,132	1,350	1,114	444	280	69	5	4	252	778	1,101	1,287	7,826	8,990	-1,164			
ND	Williston	ISN	1,186	1,302	1,108	489	323	53	4	11	250	817	1,104	1,412	8,089	9,044	-975			
OH	Akron Canton	CAK	838	1,006	875	381	257	55	2	0	146	494	635	850	5,539	6,154	-615			
OH	Cleveland	CLE	812	959	842	406	241	52	3	0	104	456	596	820	5,291	6,121	-830			
OH	Columbus	CMH	751	878	764	251	181	29	0	0	81	399	570	769	4,663	5,492	-829			
OH	Cincinnati	CVG	719	844	701	234	164	11	0	0	77	387	561	755	4,456	5,148	-692			
OH	Dayton	DAY	800	928	793	314	225	22	0	0	108	453	625	838	5,106	5,690	-584			
OH	Findlay	FDY	841	960	829	330	188	12	0	0	98	435	623	878	5,144	6,242	-1,098			
OH	Mansfield	MFD	865	1,008	884	383	259	56	6	0	140	498	849	859	5,607	6,364	-757			
OH	Toledo	TOL	879	968	844	364	220	16	0	0	117	471	971	853	5,403	6,460	-1,057			
OH	Youngstown	YNG	865	1,007	871	408	272	70	7	3	154	503	628	853	5,647	6,451	-804			
OH	Lancaster	LHQ	778	921	818	295	195	28	1	0	101	417	598	794	4,947	5,887	-940			
OK	Gage	GAG	656	755	478	138	70	0	0	0	41	253	509	538	3,438	4,472	-1,034			
OK	Hobart	HBR	548	650	344	71	32	0	0	0	9	166	406	722	2,948	3,621	-673			
OK	McAlester	MLC	492	599	303	55	20	0	0	0	15	173	360	615	2,632	3,199	-567			
OK	Oklahoma City	OKC	529	642	332	64	26	0	0	0	9	150	359	659	2,770	3,683	-893			
OK	Ponca City	PNC	599	736	435	115	61	0	0	0	24	222	444	784	3,400	4,053	-653			
OK	Tulsa	TUL	504	643	354	78	32	0	0	0	12	190	399	669	2,881	3,642	-761			
OR	Astoria	AST	572	606	610	473	353	184	138	171	192	420	542	682	4,941	5,056	-115			
OR	Baker	BKE	1,069	1,012	874	667	360	146	12	84	287	698	874	1,172	7,195	7,186	9			
OR	Burns	BNO	1,173	1,085	921	559	329	103	5	72	253	633	864	1,213	7,250	7,785	-535			
OR	Eugene	EUG	647	655	624	414	276	100	28	47	100	435	554	777	4,657	4,788	-129			
OR	Medford	MFR	737	586	533	346	123	18	0	0	53	296	582	755	4,129	4,539	-410			
OR	North Bend	OTH	504	517	579	461	332	197	173	237	236	364	431	561	4,592	4,490	102			
OR	Pendleton	PDT	693	799	638	420	235	60	5	10	105	447	674	977	5,063	5,321	-258			
OR	Portland	PDX	589	630	568	342	182	36	5	9	61	330	524	763	4,039	4,400	-361			
OR	Redmond	RDM	843	896	840	580	371	157	32	82	238	596	773	983	6,391	8,274	-117			
OR	Salem	SLE	633	651	614	406	247	80	15	24	79	389	535	776	4,449	4,784	-335			
PA	Allentown	ABE	879	926	733	379	171	19	0	0	106	417	517	802	4,949	5,830	-881			
PA	Altoona	AOD	898	991	830	397	253	48	4	3	165	458	624	838	5,509	5,952	-443			
PA	Bradford	BRF	1,030	1,159	1,031	588	380	159	39	70	303	633	724	990	7,106	7,666	-560			
PA	Dr. Bois	DUJ	960	1,076	917	472	313	95	11	15	222	517	653	932	6,183	6,834	-651			
PA	Erie	ERI	847	961	898	499	263	57	1	3	115	468	584	826	5,526	6,243	-717			
PA	Harrisburg	CXY	804	873	669	313	152	9	0	0	76	347	505	758	4,506	5,201	-695			
PA	Philadelphia	PHL	742	821	629	254	82	2	0	0	35	283	406	684	3,938	4,759	-821			
PA	Pittsburgh	PIT	828	965	826	334	233	44	3	0	132	437	588	806	5,195	5,829	-633			
PA	Scranton	AVP	929	985	851	440	214	54	3	7	137	457	576	834	5,484	6,234	-750			
PA	Williamsport	PT	914	951	780	400	202	24	3	1	116	429	587	839	5,243	6,063	-820			
RI	Providence	PVD	860	930	801	434	217	38	0	5	80	345	458	756	4,933	5,754	-821			
SC	Charleston	CHS	339	476	265	48	9	0	0	0	0	100	229	273	1,679	2,005	-326			
SC	Columbia	CAE	437	520	337	73	25	0	0	0	6	160	325	458	2,342	2,594	-252			
SC	Florence	FLO	437	523	355	85	33	0	0	0	3	149	297	408	2,280	2,523	-243			
SC	Greenville	GSP	510	575	380	84	55	0	0	0	19	221	369	506	2,719	3,272	-553			
SD	Aberdeen	ABR	1,165	1,259	987	454	258	28	0	1	278	715	1,050	1,236	7,431	8,348	-917			
SD	Huron	HON	1,019	1,171	941	405	239	21	0	2	242	627	941	1,163	6,771	7,834	-1,063			
SD	Pierre	PIR	920	1,099	1,015	383	200	10	0	1	211	611	908	1,133	6,491	7,282	-791			
SD	Rapid City	RAP	876	1,079	884	436	257	8	0	11	237	612	844	1,093	6,437	7,211	-774			
SD	Sioux Falls	FSO	1,047	1,163	978	396	217	26	1	4	221	594	912	1,134	6,693	7,812	-1,119			
SD	Waterbury	ATY	1,223	1,368	1,034	464	276	34	3	5	286	680	986	1,197	7,556	8,841	-1,285			
TN	Bristol	TRI	685	781	583	180	154	9	0	0	12	207	416	575	2,917	3,427	-510			
TN	Chattanooga	CHA	560	637	375	76	59	0	0	0	81	345	518	693	3,953	4,389	-436			
TN	Crossville	CSV	577	771	559	157	147	5	0	0	0	0	0	0	161	395	644	-249		
TN	Jackson	MKL	572	709	431	100	58	0	0	0	34	257	460	616	3,237	3,504	-267			
TN	Knoxville	TYS	601	678	447	105	60	0	0	0	32	274	470	636	3,323	3,690	-367			
TN	Memphis	MEM	467	628	329	50	21	0	0	0	8	161	386	539	2,589	3,041	-452			
TN	Nashville	BNA	578	676	439	96	69	0	0	0	14	221	406	569	3,068	3,677	-609			
TX	Abilene	ABI	391	464	206	27	9	0	0	0	4	102	262	541	2,006	2,659	-653			
TX	Alice	ALI	134	170	43	0	0	0	0	0	0	1	53	240	641	989	-348			
TX	Amarillo	AMA	681	711	513	178	60	0	0	0	62	251	482	826	3,764	4,318	-554			
TX	Austin	AUS	283	343	111	3	0	0	0	0	0	0	0	0	161	395	644	-249		
TX	Brownsville	BRO	86	105	23	0	0	0	0	0	0	0	0	0	31	166	360	1,227	1,616	-389
TX	College Station	CLL	242	334	101	3	0	0	0	0	0	0	0	0	20	161	395	644	-249	
TX	Corpus Christi	CRP	112	138	41	0	0	0	0	0	0	0	0	0	31	166	360	1,227	1,616	-389
TX	Dallas	DHT	773	748	571	211	76	0	0	1	84	328	572	938	4,302	4,848	-546			
TX	Dallas Ft Worth	DFW	304	437	170	6	0	0	0	0	0	62	243	466	1,688	2,370	-682			
TX	Del Rio	DRT	246	247	63	0	0	0	0	0	0	7	52	384	1,039	1,417	-378			
TX	El Paso	ELP	474	344	186	16	0	0	0	0	0	0	2	72	227	684	1,008	-324		
TX	Galveston	GLS	140	199	44	0	0	0	0	0	0	0	0	0	14	130	313	1,028	1,525	-497
TX	Houston	IAH	203	277	90	1	0	0	0	0	0	0	0	0	14	130	313	1,028	1,525	-497
TX	Laredo	LRD	72	114	23	0	0	0	0	0	0	0	0	0	23	220	452	931	-479	
TX	Lubbock	LBB	540	554	347	72	21	0	0	0	21	181	389	720	2,845	3,508	-663			
TX	Lufkin	LFK	303	393	141	9	1	0	0	0	0	55	227	422	1,551	1,900	-349			
TX	McAllen	MFE	83	110	27	46	0	0	0	0	0	1	24	175	466	624	-158			
TX	Midland Odessa	MAF	478	457	242	34	5	0	0	0	5	104	305	655	2,285	2,716	-431			
TX	Palacios	PSX	167	182	65	0	0	0	0	0	0	4	77	235	730	1,351	-621			
TX	Conroe	CXO	296	358	123	11	0	0	0	0	0	40	189	377	1,394	1,647	-253			
TX	San Angelo	SJT	398	424	182	15	2	0	0	0	2	79	234	528	1,864	2,396	-532			
TX	San Antonio	SAT	205	263	73	0	0	0	0	0	0	0	0	0	20	113	343	1,017	1,573	-556
TX	Victoria	VCT	208	252	87	0	0	0	0	0	0	13	112	283	965	1,248	-283			
TX	Waco	ACT	302	397	148	10	0	0	0	0	0	51	229	450	1,587	2,164	-577			
TX	Wichita Falls	SPS	386	522	237	30	6	0	0	0	0	0	0	0	104	297	563	2,146	3,024	-878
UT	Cedar City	CDC	1,021	885	899	486	201	17	0	2	209	501	757	1,173	6,151	5,978	173			
UT	Salt Lake City	SLC	941	874	719	342	158	7	0	2	138	449	713	1,054	5,397	5,631	-234			

State	City	Call	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Normal	Dpv
ND	Minot	MCT	1,813	1,237	1,105	518	67	78	28	41	169	675	976	1,369	6,044	8,726	-712
ND	Williston	ISN	1,854	1,165	978	518	74	72	13	42	215	636	970	1,462	7,999	8,772	-773
OH	Akron Canton	CAK	1,191	978	1,001	448	52	18	0	6	31	385	661	1,192	5,961	5,958	-7
OH	Cleveland	CLE	1,159	951	1,005	491	47	13	0	2	22	352	607	1,163	5,812	5,923	-111
OH	Columbus	CMH	1,057	867	850	327	34	1	0	0	15	326	588	1,095	5,170	5,360	-190
OH	Cincinnati	CVG	978	760	803	283	22	3	0	0	16	305	584	1,078	4,832	5,035	-203
OH	Dayton	DAY	1,128	860	899	373	37	3	0	0	23	347	633	1,196	5,519	5,547	-28
OH	Findlay	FDY	1,217	955	940	420	43	3	0	2	32	352	652	1,235	5,851	6,053	-202
OH	Mansfield	MFD	1,219	988	1,003	460	56	15	0	4	32	413	666	1,208	6,064	6,182	-98
OH	Toledo	TOL	1,264	893	958	436	36	7	0	0	37	353	659	1,232	5,975	6,269	-294
OH	Youngstown	YNG	1,214	1,009	1,009	467	62	27	0	9	43	387	633	1,178	6,036	6,239	-201
OH	Lancaster	LHQ	1,068	900	886	381	43	8	0	0	33	372	647	1,137	5,475	5,704	-229
OK	Cage	GAG	911	628	537	271	0	2	0	1	9	216	458	922	3,955	4,393	-438
OK	Hobart	HBR	753	544	433	179	2	0	0	0	3	151	399	803	3,307	3,581	-274
OK	McAlester	MLC	666	482	410	149	2	0	0	0	0	150	317	737	2,913	3,166	-253
OK	Oklahoma City	OKC	779	492	404	139	2	0	0	0	3	139	355	800	3,113	3,623	-510
OK	Ponca City	PNC	909	584	494	209	0	0	0	0	1	189	427	902	3,725	3,991	-266
OK	Tulsa	TUL	803	531	440	151	0	0	0	0	7	163	341	608	3,244	3,607	-363
OR	Astoria	AST	618	555	504	446	44	193	77	77	257	355	585	658	4,369	4,757	-388
OR	Baker	BKE	1,156	921	782	607	84	264	35	67	338	587	979	1,321	7,141	6,874	267
OR	Burns	BNO	1,270	971	755	625	67	275	26	43	302	574	910	1,333	7,151	7,429	-278
OR	Eugene	EUG	711	652	474	433	41	163	7	13	133	319	680	789	4,415	4,537	-122
OR	Medford	MFR	787	552	443	384	20	91	0	0	60	266	647	743	3,993	4,346	-353
OR	North Bend	OTH	575	452	428	420	54	207	153	207	257	302	486	524	4,083	4,216	-133
OR	Pendleton	PDT	901	759	547	415	40	90	1	2	125	363	778	1,076	5,097	5,117	-20
OR	Portland	POX	716	591	452	369	24	102	4	3	92	259	619	774	4,007	4,201	-196
OR	Redmond	RDM	982	822	698	587	64	279	22	48	272	493	878	1,126	6,271	5,958	313
OR	Salem	SLE	705	657	491	429	37	156	11	6	136	322	666	767	4,383	4,540	-157
PA	Allentown	ABE	1,178	930	930	373	46	9	0	0	26	304	605	1,077	5,478	5,661	-183
PA	Alltoona	AOO	1,158	962	989	441	58	31	0	9	60	369	654	1,203	5,944	5,770	174
PA	Bradford	BFD	1,380	1,123	1,204	617	92	91	33	40	178	533	767	1,338	7,396	7,367	29
PA	Du Bois	DU	1,238	1,028	1,091	496	75	53	1	15	80	437	680	1,270	6,464	6,597	-133
PA	Erie	ERI	1,194	1,012	1,067	549	68	21	0	1	31	351	579	1,122	5,995	6,023	-28
PA	Harrisburg	CXY	1,040	840	832	330	34	4	0	0	23	267	563	1,081	4,894	5,073	-79
PA	Philadelphia	PHL	1,026	805	787	289	40	5	0	0	8	222	458	841	4,601	4,660	-59
PA	Pittsburgh	PIT	1,087	905	920	379	47	15	0	2	28	371	629	1,154	5,637	5,659	-122
PA	Scranton	AVP	1,287	980	1,022	408	54	15	0	0	45	379	640	1,173	6,003	6,048	-45
PA	Williamsport	IPT	1,205	932	968	412	53	12	0	0	41	344	646	1,183	5,796	5,897	-101
RI	Providence	PVD	1,103	938	928	450	83	43	6	0	39	326	570	1,005	5,551	5,566	-15
SC	Charleston	CHS	448	372	293	94	3	0	0	0	0	91	185	495	1,981	1,994	-13
SC	Columbia	CAE	519	452	354	126	1	0	0	0	0	120	295	647	2,514	2,571	-57
SC	Florence	FLO	542	465	371	145	5	0	0	0	0	121	290	602	2,541	2,503	38
SC	Greenville	GSP	585	516	453	182	5	11	0	0	0	135	371	721	2,978	3,231	-252
SD	Aberdeen	ABR	1,655	1,192	1,045	500	54	26	11	29	125	539	950	1,465	7,591	8,136	-545
SD	Huron	HON	1,552	1,053	926	462	38	13	4	9	62	466	867	1,473	6,925	7,629	-704
SD	Pierre	PIR	1,477	957	880	465	39	27	1	2	58	451	830	1,254	6,539	7,090	-551
SD	Rapid City	RAP	1,330	891	829	504	53	66	8	15	94	461	757	1,220	6,228	6,950	-722
SD	Sicou Falls	FSD	1,513	1,015	969	381	37	2	7	14	65	458	837	1,455	6,753	7,607	-854
SD	Watertown	ATY	1,641	1,168	1,063	500	52	18	9	22	105	536	955	1,495	7,564	8,580	-1,018
TN	Bristol	TRI	788	670	629	297	27	3	0	0	7	225	506	925	4,077	4,349	-272
TN	Chattanooga	CHA	603	506	449	165	3	0	0	0	0	157	385	802	3,074	3,385	-311
TN	Crossville	CSV	745	645	639	274	24	3	0	0	11	281	502	933	4,037	4,269	-232
TN	Jackson	MKL	649	554	480	188	1	0	0	0	11	214	420	840	3,357	3,461	-104
TN	Knoxville	TYS	678	589	510	198	8	0	0	0	2	187	421	841	3,434	3,632	-198
TN	Memphis	MEM	571	425	361	92	0	0	0	0	1	136	304	707	2,597	3,019	-422
TN	Nashville	BNA	665	552	530	177	2	0	0	0	2	195	418	844	3,366	3,628	-242
TX	Abilene	ABI	488	420	287	89	0	0	0	0	0	109	271	609	2,273	2,636	-366
TX	Alice	ALI	208	131	55	9	0	0	0	0	0	16	77	247	743	988	-245
TX	Amarillo	AMA	777	602	593	298	7	0	0	2	8	263	499	875	3,924	4,235	-311
TX	Austin	AUS	365	271	202	45	0	0	0	0	0	57	172	457	1,668	1,646	-77
TX	Brownsville	BRO	76	80	19	2	0	0	0	0	0	0	28	141	346	544	-298
TX	College Station	CLL	358	240	157	34	0	0	0	0	0	38	155	434	1,425	1,611	-185
TX	Corpus Christi	CRP	190	128	55	9	0	0	0	0	0	17	58	223	680	950	-260
TX	Dahart	DHT	858	681	679	372	9	3	0	5	17	279	552	917	4,373	4,730	-357
TX	Dallas Ft Worth	DFW	483	357	259	52	0	0	0	0	0	65	194	519	1,929	2,357	-428
TX	Del Rio	DRT	283	246	103	17	0	0	0	0	0	15	141	405	1,210	1,416	-206
TX	El Paso	ELP	490	414	286	75	0	0	0	0	0	65	287	521	2,138	2,535	-397
TX	Galveston	GLS	218	169	90	4	0	0	0	0	0	8	68	271	648	1,008	-160
TX	Houston	IAH	301	208	144	17	0	0	0	0	0	36	137	375	1,218	1,523	-305
TX	Laredo	LRD	801	147	27	2	0	0	0	0	0	10	47	186	599	931	-332
TX	Lubbock	LBB	661	525	443	190	0	0	0	0	6	160	384	726	3,695	3,472	-377
TX	Lufkin	LFK	376	272	202	55	0	0	0	0	0	64	199	470	1,635	1,893	-258
TX	McAllen	MFE	101	104	13	3	0	0	0	0	0	3	42	168	434	624	-190
TX	Midland Odessa	MAF	521	478	369	116	0	0	0	0	0	3	120	325	2,555	2,698	-143
TX	Palacios	PSX	278	171	91	14	0	0	0	0	0	19	101	292	966	1,350	-384
TX	Conroe	CXO	363	254	199	58	0	0	0	0	0	72	206	478	1,630	1,643	-13
TX	San Angelo	SJT	453	416	295	94	0	0	0	0	0	112	251	561	2,182	2,383	-201
TX	San Antonio	SAT	312	248	146	29	0	0	0	0	0	39	131	370	1,275	1,572	-297
TX	Victoria	VCT	279	177	106	24	0	0	0	0	0	34	130	354	1,104	1,247	-143
TX	Waco	ACT	433	329	229	51	0	0	0	0	0	62	193	526	1,823	2,157	-334
TX	Wichita Falls	SPS	641	441	334	98	0	0	0	0	0	103	288	639	2,544	3,001	-457
UT	Cedar City	CDC	606	821	785	574	9	106	0	5	137	430	739	1,021	5,533	5,735	-202
UT	Salt Lake City	SLC	939	832	680	421	11	94	0	3	96	322	699	1,027	5,124	5,449	-325

State	City	Call	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Normal	Dev	
ND	Minot	MOJ	1,920	1,409	1,070	647	472	186	53	134	202	623	890	1,383	8,989	9,033	-44	
ND	Williston	ISN	1,882	1,456	1,001	640	469	245	50	85	214	684	959	1,356	9,041	9,086	-45	
OH	Akron Canton	CAK	1,373	1,057	784	490	140	78	4	42	70	389	640	1,077	6,144	6,187	-43	
OH	Cleveland	GLE	1,340	1,024	759	487	154	54	0	25	57	352	611	1,046	5,909	6,154	-245	
OH	Columbus	GMH	1,259	954	664	374	78	4	0	8	25	309	556	999	5,230	5,521	-291	
OH	Cincinnati	CVG	1,154	896	612	355	68	2	2	12	20	266	519	976	4,882	5,175	-293	
OH	Dayton	DAY	1,288	994	679	382	95	13	4	21	45	351	596	1,062	5,534	5,721	-187	
OH	Findlay	FDY	1,348	1,034	729	429	129	32	5	29	59	364	624	1,098	5,880	6,275	-395	
OH	Mansfield	MFO	1,382	1,081	783	491	152	68	10	54	79	401	650	1,118	6,269	6,398	-129	
OH	Toledo	TCL	1,378	1,067	749	432	151	35	3	29	59	383	659	1,107	6,050	6,495	-445	
OH	Youngstown	YNS	1,417	1,071	789	506	162	92	7	55	87	416	664	1,075	6,341	6,485	-144	
OH	Lancaster	LHQ	1,251	975	680	396	83	17	2	24	54	390	588	1,020	5,480	5,918	-438	
OK	Gage	GAG	872	605	393	261	58	0	2	0	7	182	581	797	3,958	4,495	-537	
OK	Hobart	HBR	614	706	315	182	36	0	0	0	0	98	449	675	3,075	3,640	-565	
OK	McAlester	MLC	717	680	278	139	40	2	0	0	0	58	348	650	2,912	3,216	-304	
OK	Oklahoma City	OKC	757	721	313	144	39	0	0	0	0	79	428	654	3,145	3,682	-537	
OK	Ponca City	PNC	901	772	374	213	55	0	0	0	0	131	463	771	3,680	4,074	-394	
OK	Tulsa	TUL	815	722	322	178	48	0	0	0	0	75	394	695	3,249	3,661	-412	
OR	Astoria	AST	671	549	514	405	296	158	76	42	184	341	546	601	4,383	5,076	-693	
OR	Bake	BKE	1,316	1,068	724	550	435	183	42	63	310	570	897	1,035	7,193	7,216	-23	
OR	Burns	BNO	1,304	1,193	762	544	444	184	15	67	305	574	888	1,060	7,324	7,817	-493	
OR	Eugene	EUG	725	608	470	387	252	105	12	6	136	347	621	693	4,385	4,806	-440	
OR	Medford	MFR	724	569	373	284	164	37	0	1	57	291	663	740	3,903	4,559	-656	
OR	North Bend	OTH	524	500	452	384	289	205	106	81	176	334	504	543	4,098	4,507	-409	
OR	Pendleton	PDT	1,129	719	475	359	189	68	0	1	82	287	654	782	4,745	5,345	-599	
OR	Portland	PDX	812	553	412	255	148	58	1	2	69	258	566	664	3,808	4,420	-612	
OR	Redmond	RDM	1,040	844	835	550	415	182	34	47	289	530	789	880	6,235	6,300	-65	
OR	Salem	SLE	773	611	479	358	242	92	9	3	117	322	629	685	4,320	4,805	-485	
PA	Allentown	ABE	1,333	993	734	412	89	34	0	10	27	392	607	993	5,624	5,861	-237	
PA	Altoona	AOO	1,389	1,123	812	481	137	77	5	37	76	440	625	1,041	6,213	5,984	229	
PA	Bradford	BFD	1,581	1,254	950	632	237	193	57	120	160	568	773	1,204	7,729	7,704	25	
PA	Du Bois	DUJ	1,491	1,142	857	552	169	128	14	72	89	491	704	1,116	6,825	6,869	-44	
PA	Erie	ER	1,330	1,106	817	532	188	73	2	36	61	370	622	1,008	6,145	6,277	-132	
PA	Harrisburg	CXY	1,249	959	627	360	63	22	0	4	19	346	520	932	5,101	5,230	-129	
PA	Philadelphia	PHL	1,203	852	610	325	47	11	0	0	10	271	510	844	4,683	4,786	-103	
PA	Pittsburgh	PIT	1,326	961	687	422	97	32	4	25	47	365	568	975	5,510	5,860	-350	
PA	Scranton	AVP	1,431	1,105	791	473	123	76	1	27	65	446	688	1,069	6,205	6,267	-62	
PA	Williamsport	IPT	1,369	1,086	764	436	95	50	0	15	36	387	638	1,033	5,909	6,095	-186	
RJ	Providence	PVD	1,349	923	799	461	201	52	2	4	58	361	646	946	5,802	5,785	17	
SC	Charleston	CHS	578	497	152	84	6	0	0	0	0	25	236	489	2,077	2,016	61	
SC	Columbia	CAE	667	594	240	120	10	0	0	0	1	42	288	592	2,564	2,608	-44	
SC	Florence	FLC	691	590	259	117	13	0	0	0	1	56	281	598	2,606	2,537	69	
SC	Greenville	GSP	731	674	304	175	20	0	0	0	4	75	347	677	3,007	3,293	-283	
SD	Aberdeen	ABR	1,722	1,353	893	569	337	115	36	98	156	543	911	1,299	8,032	8,390	-358	
SD	Huron	HON	1,567	1,258	814	502	261	93	21	34	113	469	820	1,203	7,173	7,873	-700	
SD	Pierre	PIR	1,500	1,154	759	464	242	80	14	37	119	453	817	1,140	6,779	7,318	-539	
SD	Rapid City	RAP	1,285	1,046	751	493	294	134	16	42	135	447	824	1,023	6,500	7,246	-746	
SD	Sioux Falls	FSD	1,548	1,292	813	482	250	71	18	66	85	462	819	1,209	7,115	7,851	-736	
SD	Waterbury	ATY	1,708	1,356	936	583	352	125	32	90	128	521	859	1,317	8,008	8,884	-876	
TN	Bristol	TRI	981	767	466	293	46	1	0	6	19	139	439	883	4,040	4,468	-428	
TN	Chattanooga	CHA	779	657	289	180	34	0	0	0	2	45	326	715	3,027	3,446	-419	
TN	Crossville	CSV	923	773	443	296	51	1	0	18	24	124	405	816	3,874	4,412	-538	
TN	Jackson	MKL	805	718	369	214	36	0	0	8	11	79	330	790	3,360	3,523	-163	
TN	Knoxville	TYS	855	709	369	226	42	0	0	0	4	77	360	774	3,416	3,710	-294	
TN	Memphis	MEM	712	627	284	139	24	0	0	0	0	44	240	639	2,689	3,057	-368	
TN	Nashville	BNA	813	697	364	201	39	0	0	3	4	61	345	766	3,293	3,697	-404	
TX	Abilene	ABI	524	575	196	114	34	0	0	0	0	1	36	350	542	2,372	2,673	-301
TX	Alice	ALI	219	224	1	21	0	0	0	0	0	0	60	262	787	993	-206	
TX	Amarillo	AMA	787	787	395	295	53	0	4	0	18	190	654	772	3,955	4,340	-385	
TX	Austin	AUS	406	445	74	54	2	0	0	0	0	4	188	460	1,533	1,656	-123	
TX	Brownsville	BRO	142	129	1	9	0	0	0	0	0	0	14	156	451	647	-196	
TX	College Station	CLL	366	414	41	40	3	0	0	0	0	4	158	387	1,413	1,624	-211	
TX	Corpus Christi	CRP	217	219	2	21	1	0	0	0	0	0	49	264	773	955	-182	
TX	Dallas Ft Worth	DFW	890	836	466	366	59	4	8	1	52	272	708	853	4,515	4,972	-357	
TX	Del Rio	DRT	339	280	27	29	2	0	0	0	0	3	184	413	1,277	1,423	-146	
TX	El Paso	ELP	564	539	187	102	6	0	0	0	1	41	429	650	2,519	2,555	-36	
TX	Galveston	GLS	272	284	21	21	0	0	0	0	0	0	58	257	913	1,014	-101	
TX	Houston	IAH	328	328	29	33	0	0	0	0	0	3	121	350	1,192	1,533	-341	
TX	Laredo	LRO	211	168	0	16	0	0	0	0	0	0	51	218	662	935	-273	
TX	Lubbock	LBB	667	667	285	172	33	1	3	0	12	104	531	695	3,170	3,526	-356	
TX	Lufkin	LFK	460	468	88	55	4	0	0	0	0	7	133	386	1,601	1,909	-308	
TX	McAllen	MFL	160	133	0	5	0	0	0	0	0	0	20	195	513	626	-113	
TX	Midland Odessa	MAF	562	570	228	113	22	0	1	0	1	46	430	632	2,605	2,728	-124	
TX	Palacios	PSX	204	273	16	29	1	0	0	0	0	0	89	312	924	1,358	-434	
TX	Conroe	CXO	384	410	63	50	4	0	0	0	0	9	173	437	1,530	1,656	-126	
TX	San Angelo	SJT	490	514	148	110	18	0	0	0	0	17	332	564	2,193	2,408	-215	
TX	San Antonio	SAT	337	354	37	43	2	0	0	0	0	2	135	368	1,276	1,581	-303	
TX	Victoria	VCT	282	303	23	32	2	0	0	0	0	2	103	334	1,084	1,254	-170	
TX	Waco	ACT	462	507	114	54	12	0	0	0	0	3	208	467	1,827	2,175	-348	
TX	Wichita Falls	SPS	609	644	212	103	26	0	0	0	0	0	39	333	599	2,585	3,040	-475
UT	Cedar City	CDC	1,197	1,029	553	483	189	20	0	7	154	477	882	1,032	6,023	6,005	18	
UT	Salt Lake City	SLC	1,313	1,092	522	365	175	16	0	10	96	340	772	952	5,693	5,657	36	

State	City	Call	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Normal	Dev
ND	Fargo	FAR	1,916	1,585	1,237	602	285	60	9	9	246	577	1,193	1,390	9,054	9,065	-11
ND	Grand Forks	GFK	2,038	1,689	1,352	671	344	84	18	23	285	557	1,330	1,465	8,867	8,886	-19
ND	Jamestown	JMS	1,917	1,368	1,278	660	365	95	9	17	282	547	1,264	1,397	9,294	8,994	300
ND	Minot	MOT	1,920	1,574	1,295	595	335	106	19	9	264	578	1,366	1,344	9,365	8,990	375
ND	Williston	ISV	1,882	1,607	1,341	566	400	153	6	13	308	527	1,493	1,475	9,771	8,209	1,562
OH	Akron Canton	CAK	1,373	1,162	812	430	237	72	0	5	122	468	597	1,041	6,319	6,257	62
OH	Cleveland	CLE	1,340	1,128	816	496	228	53	0	1	92	427	515	967	6,263	6,231	-32
OH	Columbus	CMH	1,259	1,057	677	322	146	54	0	0	78	376	526	964	5,459	5,352	107
OH	Cincinnati	CVG	1,154	1,021	620	304	128	48	0	0	75	332	508	525	5,115	5,038	77
OH	Dayton	DAY	1,268	1,125	708	358	176	62	0	0	99	395	555	884	5,750	5,802	-52
OH	Findlay	FDY	1,340	1,134	786	451	207	55	0	0	121	421	572	1,017	6,112	6,238	-126
OH	Mansfield	MFD	1,382	1,176	785	496	248	91	5	5	143	479	612	1,257	6,449	6,506	-57
OH	Toledo	TOL	1,376	1,148	861	532	248	55	0	1	102	411	583	1,024	6,331	6,364	-33
OH	Youngstown	YNG	1,417	1,182	838	475	278	95	7	14	138	495	599	1,029	6,571	6,510	61
OH	Lancaster	LHQ	1,251	1,067	670	352	129	58	0	0	124	430	556	976	5,613	5,887	-274
OK	Gage	OAG	872	851	517	214	73	16	0	0	57	190	575	804	4,171	4,470	-299
OK	Hobart	HBR	614	690	464	173	25	0	0	0	6	103	451	671	3,197	3,605	-408
OK	Moylester	MLO	717	669	393	134	10	0	0	0	15	85	337	623	2,983	3,185	-202
OK	Oklahoma City	OKC	767	755	469	171	18	1	0	0	24	112	442	671	3,430	3,653	-223
OK	Prucha City	PNC	961	832	534	212	47	3	0	0	51	158	507	752	3,997	4,044	-47
OK	Tulsa	TUL	815	761	465	159	11	0	0	0	31	113	414	660	3,429	3,596	-167
OR	Astoria	AST	671	575	526	490	375	188	34	95	156	285	590	637	4,686	5,099	-413
OR	Baker	BKE	1,316	961	705	661	420	143	17	12	231	475	1,017	1,048	7,006	7,185	-179
OR	Burns	BNO	1,304	941	766	724	414	147	9	25	208	477	1,000	1,065	7,089	7,778	-689
OR	Eugene	EUG	725	613	479	456	300	115	12	6	72	268	652	690	4,388	4,918	-530
OR	Medford	MFR	724	610	494	471	221	18	0	0	29	211	646	667	4,091	4,537	-446
OR	North Bend	OTH	524	498	440	471	351	218	158	141	233	233	498	535	4,270	4,485	-215
OR	Pendleton	PDT	1,129	717	497	444	255	32	1	0	72	286	777	910	5,120	5,280	-160
OR	Portland	PDX	812	569	467	474	241	64	1	0	39	208	581	690	4,108	4,557	-451
OR	Redmond	RDM	1,040	842	681	680	412	144	19	23	177	422	919	939	6,298	6,266	32
OR	Salem	SLE	773	584	485	451	279	89	6	4	67	245	628	715	4,327	4,775	-448
PA	Allentown	ABF	1,333	1,096	760	469	238	58	0	0	41	420	545	988	5,988	5,978	10
PA	Allentown	AOO	1,389	1,128	840	479	295	87	0	5	132	503	599	1,087	6,544	5,945	599
PA	Bradford	BFO	1,581	1,296	1,019	624	422	189	80	53	262	655	725	1,180	8,086	7,663	423
PA	La Bess	LJU	1,491	1,218	897	518	336	121	21	18	173	541	652	1,117	7,100	6,832	268
PA	Erie	ER	1,330	1,207	894	618	409	72	4	5	91	428	556	943	6,457	6,109	348
PA	Harrisburg	CXY	1,249	1,040	772	433	197	53	0	0	41	401	513	891	5,590	5,192	398
PA	Philadelphia	PHL	1,203	979	525	379	160	25	0	0	12	289	424	872	4,968	4,728	240
PA	Pittsburgh	PIT	1,326	1,077	740	360	189	60	0	0	93	447	567	1,002	5,873	5,817	56
PA	Scranton	AVP	1,431	1,132	859	524	251	89	2	10	83	522	612	1,031	6,526	6,132	394
PA	Wilkes-Barre	IPT	1,369	1,105	873	476	229	65	2	8	76	468	593	1,027	6,291	6,185	106
RI	Providence	PVC	1,349	1,079	829	583	298	77	0	1	31	406	550	697	6,190	5,747	353
SC	Charleston	CHS	578	395	146	76	0	0	0	0	4	28	152	557	1,937	2,101	-164
SC	Columbia	CME	667	482	232	128	4	0	0	0	12	80	227	654	2,526	2,577	-51
SC	Florence	FLO	691	509	244	145	10	0	0	0	8	93	222	670	2,532	2,510	22
SC	Greenville	GSF	731	594	327	187	35	0	0	0	16	147	292	736	3,055	3,299	-234
SD	Aberdeen	ABR	1,722	1,461	1,129	574	316	69	0	24	244	503	1,175	1,287	8,534	8,332	202
SD	Sioux Falls	PIR	1,567	1,346	1,011	519	283	74	0	18	192	429	1,086	1,195	7,722	7,857	-135
SD	Pierre	PIR	1,500	1,249	961	478	270	60	0	14	170	380	1,090	1,146	7,318	7,276	42
SD	Rapid City	RAF	1,295	1,205	921	504	317	132	0	16	216	384	1,079	1,061	7,130	7,281	-151
SD	Sioux Falls	FSE	1,548	1,282	981	523	293	62	1	11	200	443	987	1,215	7,546	7,935	-389
SD	Watertown	ATY	1,708	1,467	1,119	599	329	86	0	20	249	497	1,143	1,313	8,530	8,830	-300
TN	Bristol	TRI	981	771	453	259	55	21	0	0	53	292	433	893	4,211	4,582	-371
TN	Chattanooga	CHA	775	621	342	127	3	0	0	0	2	144	311	756	3,104	3,410	-306
TN	Crossville	CSV	923	761	451	232	63	27	0	0	53	257	401	839	4,067	4,378	-311
TN	Jackson	MKL	805	731	416	159	12	4	0	0	43	157	350	742	3,419	3,502	-83
TN	Knoxville	TYS	855	665	363	162	12	4	0	0	36	201	358	820	3,474	3,778	-304
TN	Memphis	MEM	712	633	328	103	0	0	0	0	16	87	304	644	2,827	3,104	-277
TN	Nashville	BNA	813	746	390	156	24	8	0	0	26	150	337	761	3,411	3,781	-370
TX	Aberdeen	ABI	524	525	281	72	15	0	0	0	0	50	298	495	2,260	2,625	-365
TX	Alice	ALI	219	211	102	19	0	0	0	0	0	12	84	211	878	982	-104
TX	Amarillo	AMA	787	761	515	219	50	13	0	0	32	148	524	735	3,799	4,255	-456
TX	Austin	AUS	406	424	254	46	0	0	0	0	20	78	429	1,749	1,640	108	
TX	Brownsville	BRO	142	153	28	9	0	0	0	0	0	8	44	140	524	694	-170
TX	College Station	CLL	366	385	189	34	0	0	0	0	0	12	48	382	1,516	1,609	-93
TX	Corpus Christi	CRP	217	232	94	14	0	0	0	0	0	10	72	206	845	1,002	-157
TX	Dalhart	DHT	890	810	566	292	78	23	0	0	54	184	608	840	4,361	4,840	-479
TX	Dallas Ft Worth	DFW	114	538	277	53	0	0	0	0	0	30	226	468	2,160	2,359	-259
TX	Del Rio	DRT	339	297	72	16	0	0	0	0	0	18	168	337	1,247	1,460	-213
TX	El Paso	ELP	564	402	282	67	0	0	0	0	0	40	296	621	2,272	2,443	-171
TX	Galveston	GLS	272	252	101	17	0	0	0	0	0	5	56	241	944	1,001	-57
TX	Houston	IAH	328	311	137	24	0	0	0	0	0	12	105	340	1,257	1,530	-243
TX	Laredo	LRD	211	205	54	3	0	0	0	0	0	8	79	165	725	927	-202
TX	Lubbock	LBB	667	568	353	143	19	1	0	0	9	72	422	660	2,924	3,637	-713
TX	Lufkin	LFK	460	422	223	51	0	0	0	0	0	28	181	481	1,846	1,892	-46
TX	McAllen	MFE	169	172	43	11	0	0	0	0	0	9	52	158	503	517	-14
TX	Midland Odessa	MAF	562	508	245	55	10	0	0	0	0	41	318	555	2,295	2,706	-411
TX	Panhandle	PSX	204	268	120	25	0	0	0	0	0	12	87	277	999	1,345	-352
TX	Corpus Christi	CXO	384	366	136	45	0	0	0	0	0	24	143	433	1,611	1,649	-38
TX	San Angelo	SJT	430	477	236	50	9	0	0	0	0	48	289	486	2,085	2,494	-409
TX	San Antonio	SAT	337	333	152	20	0	0	0	0	0	16	154	344	1,366	1,615	-249
TX	Victoria	VDT	282	280	128	25	0	0	0	0	0	11	101	301	1,128	1,296	-168

State	City	Call	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Normal	Dev
ND	Fargo	FAR	1,437	1,139	1,383	741	452	41	10	41	188	851	1,101	1,394	8,838	9,260	-422
ND	Grand Forks	GFK	1,578	1,200	1,451	781	535	65	10	49	214	939	1,175	1,428	9,425	9,667	-242
ND	Jamestown	JMS	1,459	1,149	1,439	775	507	61	21	54	220	898	1,088	1,417	9,088	9,166	78
ND	Minot	MOT	1,495	1,109	1,511	816	511	85	7	46	217	907	1,042	1,323	9,369	9,178	-191
ND	Williston	ISN	1,494	1,115	1,573	820	511	114	0	67	255	1,001	1,064	1,405	9,428	9,162	-266
OH	Akron Canton	CAK	989	911	841	465	330	32	0	3	45	487	779	1,115	5,998	6,240	-242
OH	Cleveland	CLE	935	865	851	466	320	32	0	0	38	436	703	1,054	5,700	6,281	-581
OH	Columbus	CMH	906	810	735	346	234	4	0	0	21	388	705	1,005	5,154	5,581	-427
OH	Cincinnati	CVG	866	790	719	312	221	7	0	0	21	375	705	948	4,964	5,202	-238
OH	Dayton	DAY	935	845	797	378	239	17	0	0	36	439	754	1,062	5,502	5,787	-285
OH	Findlay	FDY	836	845	857	422	287	13	0	0	31	427	751	1,084	5,653	6,318	-665
OH	Mansfield	MFD	981	915	878	477	309	29	0	3	58	490	805	1,122	6,067	6,381	-314
OH	Toledo	TOL	916	839	879	422	304	16	0	0	40	470	742	1,103	5,731	6,516	-785
OH	Youngstown	YNG	968	905	848	484	342	40	6	9	69	509	755	1,106	6,041	6,599	-558
OH	Zanesville	ZZV	934	840	744	381	273	3	0	2	48	416	724	1,018	5,383	5,759	-376
OK	Gage	GAG	848	736	654	209	106	2	0	0	17	384	612	900	4,468	4,285	183
OK	Hobart	HBR	744	646	579	193	66	0	0	0	5	288	522	746	3,788	3,539	249
OK	McAlester	MLC	712	643	480	119	55	0	0	0	0	225	499	638	3,371	3,315	56
OK	Oklahoma City	OKC	764	661	584	166	73	0	0	0	2	303	525	729	3,807	3,702	105
OK	Ponca City	PNC	821	700	628	199	87	2	0	0	6	351	586	851	4,231	4,180	51
OK	Tulsa	TUL	760	633	539	145	68	0	0	0	0	265	491	637	3,588	3,688	-100
OR	Astoria	AST	663	570	634	476	420	212	110	142	180	393	485	589	4,673	5,135	-262
OR	Baker	BKE	1,239	1,058	934	647	438	182	35	124	273	703	924	1,027	7,579	7,192	387
OR	Burns	BND	1,287	1,147	975	629	459	173	9	126	272	738	905	1,086	7,806	7,857	-51
OR	Eugene	EUG	703	561	637	417	347	142	18	59	101	410	577	656	4,028	4,715	-687
OR	Medford	MFR	778	548	582	334	210	42	0	11	51	350	563	717	4,184	4,577	-393
OR	North Bend	OTH	594	469	501	451	396	218	154	204	210	402	371	496	4,564	4,563	1
OR	Pendleton	PDN	857	725	738	438	265	68	6	9	106	496	712	788	5,206	5,281	-75
OR	Portland	PDX	725	563	614	366	278	0	8	9	57	324	512	603	4,189	4,529	-340
OR	Redmond	RDM	980	771	862	583	423	158	34	108	258	691	799	936	6,593	6,502	91
OR	Salem	SLE	729	595	647	422	330	120	13	29	82	386	546	667	4,566	4,978	-312
PA	Allentown	ABF	947	805	756	415	262	19	0	4	49	427	720	1,086	5,500	5,897	-397
PA	Altoona	AOO	920	859	811	466	299	32	6	16	62	489	750	1,138	5,848	6,070	-222
PA	Bradford	BFD	1,064	973	987	620	498	117	51	78	167	642	921	1,307	7,425	7,884	-459
PA	Du Bois	DOB	1,051	954	911	543	385	69	10	22	102	558	836	1,216	6,657	6,893	-236
PA	Erie	ERI	853	868	862	510	371	56	2	4	44	447	714	1,072	5,923	6,267	-344
PA	Harrisburg	HXY	878	754	705	358	210	6	0	2	31	411	673	1,049	5,097	5,313	-216
PA	Philadelphia	PHL	796	657	603	294	124	5	0	1	4	281	575	914	4,264	4,669	-405
PA	Pittsburgh	PIT	908	840	743	402	281	15	0	0	39	457	738	1,055	5,478	5,931	-453
PA	Scranton	AVP	978	844	789	465	310	36	4	8	73	485	755	1,114	5,861	6,283	-422
PA	Williamsport	IFT	969	825	790	434	275	26	2	4	44	453	743	1,133	5,698	6,175	-477
RI	Providence	PVD	921	828	771	428	268	70	0	2	23	393	662	990	5,356	5,891	-535
SC	Charleston	CHS	426	375	197	38	21	0	0	0	0	18	280	512	1,857	2,046	-179
SC	Columbia	CAE	537	494	283	46	45	0	0	0	0	66	381	632	2,484	2,632	-148
SC	Florence	FLC	540	473	270	67	53	0	0	0	0	76	352	657	2,528	2,584	-56
SC	Greenville	GSP	645	558	406	103	75	0	0	2	158	463	698	3,108	3,296	-188	
SD	Aberdeen	ABR	1,403	1,044	1,336	670	450	32	5	42	207	836	1,027	1,306	8,358	8,474	-116
SD	Huron	HON	1,263	960	1,317	550	391	25	0	22	141	778	946	1,185	7,568	7,969	-401
SD	Pierre	PIR	1,215	927	1,272	560	384	17	0	13	131	777	868	1,143	7,307	7,412	-105
SD	Rapid City	RAP	1,147	939	1,310	608	412	41	0	16	187	796	825	1,023	7,304	7,311	-7
SD	Sioux Falls	SFD	1,235	986	1,281	542	371	27	2	18	148	738	953	1,185	7,486	7,894	-408
SD	Watertown	ATY	1,416	1,070	1,413	677	448	42	6	31	181	609	1,031	1,317	8,441	8,653	-212
TN	Bristol	TRI	827	739	554	220	147	2	0	0	4	206	637	844	4,180	4,547	-367
TN	Chattanooga	CHA	639	573	385	101	60	0	0	0	0	93	516	713	3,080	3,551	-471
TN	Crossville	CSV	780	737	579	261	185	11	0	0	9	202	642	824	4,230	4,474	-244
TN	Jackson	MKL	711	676	486	147	80	0	0	0	5	194	573	739	3,611	3,544	67
TN	Knoxville	TYS	722	659	456	154	100	0	0	0	2	132	565	749	3,539	3,894	-355
TN	Memphis	MEM	601	598	441	94	41	0	0	0	0	127	480	638	3,020	3,100	-80
TN	Nashville	BNA	703	676	471	168	88	0	0	0	2	163	552	753	3,576	3,771	-195
TX	Abernethy	ABT	529	532	363	88	16	0	0	0	0	194	419	573	2,714	2,653	61
TX	Alice	ALI	216	265	106	1	0	0	0	0	0	2	111	236	937	1,076	-139
TX	Amarillo	AMA	782	701	594	204	87	1	0	0	21	383	624	906	4,303	4,324	-21
TX	Austin	AUS	438	470	259	21	3	0	0	0	0	45	313	441	1,950	1,724	206
TX	Brownsville	BRO	143	179	56	0	0	0	0	0	0	0	63	119	560	693	-133
TX	College Station	CLL	410	444	232	15	1	0	0	0	0	31	256	378	1,767	1,757	10
TX	Corpus Christi	CRP	209	257	99	0	0	0	0	0	0	4	107	279	899	1,052	-153
TX	Dalhart	DHT	910	778	706	229	105	0	0	0	28	420	660	990	4,626	4,621	205
TX	Dallas Ft Worth	DFW	538	501	337	56	12	0	0	0	0	100	336	528	2,408	2,444	-36
TX	Del Rio	DRT	332	307	143	11	0	0	0	0	0	16	226	398	1,433	1,518	-85
TX	El Paso	ELP	575	487	265	11	0	0	0	0	0	87	375	646	2,446	2,663	-217
TX	Galveston	GLS	266	292	143	6	0	0	0	0	0	0	102	245	1,054	1,204	-150
TX	Houston	IAH	342	395	184	11	1	0	0	0	0	13	200	331	1,477	1,605	-128
TX	Laredo	LRD	194	210	101	6	0	0	0	0	0	4	128	217	860	1,012	-152
TX	Lubbock	LBB	698	629	488	143	38	0	0	0	5	245	517	709	3,472	3,559	-87
TX	Luton	LTK	449	478	253	27	4	0	0	0	0	35	332	464	2,042	1,973	69
TX	McAllen	MFE	159	178	66	2	0	0	0	0	0	0	75	131	608	689	-81
TX	Midland Odessa	MAF	585	572	392	94	7	0	0	0	0	164	449	651	2,914	2,757	157
TX	Palacios	PSX	286	342	152	6	0	0	0	0	0	0	157	290	1,242	1,299	-57
TX	Port Arthur	BPT	332	367	176	11	3	0	0	0	0	27	272	412	1,600	1,605	-5
TX	San Angelo	SJT	505	507	313	45	2	0	0	0	0	148	433	560	2,483	2,484	-1
TX	San Antonio	SAT	367	384	203	14	1	0	0	0	0	24	217	352	1,563	1,667	-104
TX	Victoria	VCT	275	347	149	5	0	0	0	0	0	11	172	296	1,255	1,313	-58

NY UTICA	UCA	972	-243	-391	2257	-454	-553	-17	-20
NY WATERTOWN	ART	994	-274	-504	2320	-536	-980	-19	-30
NC ASHEVILLE	AVL	632	-159	-370	1472	-308	-473	-12	-24
NC CAPE HATTERAS	HAT	285	-218	-365	559	-299	-541	-35	-49
NC CHARLOTTE	CLT	517	-177	-407	1055	-197	-565	-16	-35
NC GREENSBORO	GSO	588	-172	-398	1213	-254	-554	-17	-31
NC HICKORY	HKY	570	-271	-438	1302	-229	-548	-16	-31
NC NEW BERN	EWN	421	-148	-350	820	-195	-521	-19	-39
NC RALEIGH DURHAM	RDU	538	-156	-374	1095	-211	-556	-16	-34
NC WILMINGTON	ILM	358	-161	-373	675	-205	-562	-23	-45
ND BISMARCK	BIS	1360	-221	-441	2987	-630	-764	-17	-20
ND DEVIL'S LAKE	F11	1571	-143	-384	3525	-417	-746	-11	-17
ND DICKINSON	DIK	1336	-152	-405	3050	-464	-762	-13	-20
ND FARGO	FAP	1386	-269	-636	3029	-637	-942	-17	-24
ND GRAND FORKS	GFK	1484	-212	-547	3355	-524	-847	-14	-20
ND JAMESTOWN	JMS	1431	-190	-518	3180	-482	-892	-13	-22
ND MINOT	MCT	1505	-88	-339	3252	-457	-599	-12	-16
ND WILLISTON	ISN	1562	-44	-282	3380	-382	-753	-10	-18
OH AKRON CANTON	CAK	907	-156	-467	1978	-290	-738	-13	-27
OH CLEVELAND	CLE	859	-198	-464	1848	-378	-714	-17	-28
OH COLUMBUS	CMH	820	-206	-469	1685	-458	-697	-21	-29
OH CINCINNATI	CVG	786	-191	-501	1650	-326	-685	-16	-29
OH DAYTON	DAY	856	-179	-518	1801	-331	-686	-16	-28
OH FINLAY	FDY	873	-243	-526	1858	-483	-741	-21	-29
OH MANSFIELD	MFD	924	-167	-478	2007	-312	-691	-13	-26
OH TOLEDO	TOL	863	-287	-587	1865	-596	-799	-24	-30
OH YOUNGSTOWN	YNG	902	-199	-439	1987	-428	-741	-18	-27
OH ZANESVILLE	ZZV	844	-176	-447	1838	-323	-666	-15	-27
OK GAGE	GAC	810	-67	325	1454	-172	-654	-11	-31
OK HOBART	HBF	708	-70	-327	1194	-168	-652	-12	-35
OK MCALISTER	MIC	639	-99	-348	1109	-178	-608	-14	-35
OK OKLAHOMA CITY	OKC	697	-100	-366	1221	-190	-635	-13	-34
OK PONCA CITY	PNC	747	-158	-452	1307	-323	-719	-20	-35
OK TULSA	TUL	660	-149	-461	1122	-304	-756	-21	-40
OR ASTORIA	AST	623	-78	9	2016	-211	248	-5	14
OR BAKER	BKE	1249	59	70	2844	-194	-341	-6	-11
OR BURNS	ABW	1303	66	54	3069	-206	-305	-6	-9
OR EUGENE	EUG	716	-25	-21	1728	-102	-302	-6	-15
OR MEDFORD	MFR	738	-105	-72	1551	-351	-362	-18	-19
OR NORTH BEND	OTH	548	-38	31	1891	21	26	1	1
OR PENDLETON	PDT	875	-77	-167	2028	-203	-523	-9	-21
OR PORTLAND	PDX	695	-74	59	1603	-224	-192	-12	-11
OR REDMOND	RDM	1028	-1	2	2531	-259	-551	-9	-18
OR SALEM	SLE	721	-54	-27	1731	-249	-231	-13	-12
PA ALLENTOWN	ABE	828	-201	-398	1858	-291	-687	-14	-27
PA ALTOONA	AOO	885	-172	-425	2008	-299	-686	-13	-25
PA BRADFORD	BFD	1017	-229	-412	2578	-528	-739	-17	-24
PA DU BOIS	DUJ	969	-187	-443	2284	-333	-779	-13	-25
PA ERIE	ERI	858	-181	-408	1862	-302	-661	-14	-26
PA HARRISBURG	CXY	786	-187	-405	1652	-327	-610	-17	-27
PA PHILADELPHIA	PHL	655	-250	-389	1278	-500	-659	-28	-34
PA PITTSBURGH	FIT	852	-187	-441	1843	-391	-716	-18	-28
PA SCRANTON	AVP	868	-217	-428	1982	-354	-789	-15	-28
PA WILLIAMSPORT	IPT	880	-177	-384	1953	-323	-628	-14	-24
RI PROVIDENCE	PVD	795	-203	-323	1736	-349	-517	-17	-23
SC CHARLESTON	CHS	280	-153	-413	496	-250	-593	-34	-54
SC COLUMBIA	CAE	408	-153	-411	814	-213	-533	-21	-40
SC FLORENCE	FLO	389	-157	-381	760	-215	-491	-22	-39
SC GREENVILLE	GSP	516	-157	-383	1049	-205	-383	-17	-27
SD ABERDEEN	ABR	1408	-133	-512	2963	-407	-976	-12	-25



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY
PLEASE REFER
TO OUR FILE

3/30/2007

BCS: 2200611

DAVID CROSBY
2 DREXEL HILL CIRCLE
NEW CUMBERLAND PA 17070

DEAR DAVID CROSBY:

You contacted the Public Utility Commission concerning UGI CORP rebilling your account in the amount of \$2323.52 for the period May 25, 2001 to February 28, 2007.

The company is report this rebilling was based on them finding the meter at your location had been tampered with and was providing inaccurate readings. They state that when they came to your property to install an ERT device on February 28, 2007 they found that the meter was not in the original level position. They found the meter was at a 45% degree angle and therefore your bills were only reflecting 55% of your actual usage. They then re-billed your account by multiplying your usage for the period by the missed % of your billing (45%).

Unfortunately, under Pa Law 1406(C) the company could have immediately terminated the service, and required full payment of any amount billed due to the 'tampered meter' found. They choose to leave the service on and billed you the 'tampered meter' amount requesting full payment of that amount within 30 days of the date of their letter dated March 1, 2007.

Fortunately, through mediation with the PUC, they have agreed to allow you to repay the disputed re-billed amount over the next 60 months at \$39 monthly. The have further agreed to waive any late payment charges on that amount, unless you fail to pay according to the agreed terms. This agreement will begin with you next billing due date.

The agreement amount will appear at the bottom of your billing. We request you allow two billing cycles for the company to apply that agreement and have it reflected on the billing.

Per our last phone conversation on 3.30.07 we will close this matter without further action at this time as you are satisfied with this resolution at this time. This letter is your official close of this informal complaint. All the information provided by the company is a matter of record and is attached to this informal complaint.

Sincerely,

TIMOTHY PLATT
Investigator

SELLER'S PROPERTY DISCLOSURE STATEMENT

1 Property Address 2 TACKEL HILLS CIR New York Pa 17070

2
3 Seller D & M M HEWNER

4 A seller must disclose to a buyer all known material defects about property being sold that are not readily observable. This disclosure
5 statement is designed to assist Seller in complying with disclosure requirements and to assist Buyer in evaluating the property being
6 considered.

7 This Statement discloses Seller's knowledge of the condition of the property as of the date signed by Seller and is not a substitute for
8 any inspections or warranties that Buyer may wish to obtain. This Statement is not a warranty of any kind by Seller or a warranty or
9 representation by any listing real estate broker, any selling real estate broker, or their licensees. Buyer is encouraged to address concerns
10 about the conditions of the property that may not be included in this Statement. This Statement does not relieve Seller of the obligation
11 to disclose a material defect that may not be addressed on this form.

12 A material defect is a problem with the property or any portion of it that would have a significant adverse impact on the value of the
13 residential real property or that involves an unreasonable risk to people on the land.

14
15 1. SELLER'S EXPERTISE Seller does not possess expertise in contracting, engineering, architecture, or other areas related to the
16 construction and conditions of the property and its improvements, except as follows: _____

17 2. OCCUPANCY

- 18 (a) Do you, Seller, currently occupy this property? Yes No
- 19 If "no," when did you last occupy the property? _____
- 20 (b) Have there been any pets living in the house or other structures during your ownership? Yes No
- 21 If "yes," describe: _____

22 3. ROOF

- 23 (a) Date roof installed: 6-7 yrs Documented? Yes No Unknown
- 24 (b) Has the roof been replaced or repaired during your ownership? Yes No
- 25 (c) If "yes," were the existing shingles removed? Yes No Unknown
- 26 (d) Has the roof ever leaked during your ownership? Yes No
- 27 (e) Do you know of any problems with the roof, gutters or downspouts? Yes No
- 28 Explain any "yes" answers that you give in this section: _____

29 4. BASEMENTS AND CRAWL SPACES (Complete only if applicable)

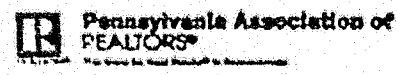
- 30 (a) Does the property have a sump pump? Yes No Unknown
- 31 (b) Are you aware of any water leakage, accumulation, or dampness within the basement or crawl space? Yes No
- 32 If "yes," describe in detail: SMALL WATER IN BASEMENT THROUGH
HEAVY RAIN
- 33 (c) Do you know of any repairs or other attempts to control any water or dampness problem in the basement or crawl space?
- 34 Yes No
- 35 If "yes," describe the location, extent, date, and name of the person who did the repair or control effort: _____
- 36 WATER COMES INTO FLOOR DRAIN

37 5. TERMITES/WOOD-DESTROYING INSECTS, DRYROT, PESTS

- 38 (a) Are you aware of any termites/wood-destroying insects, dryrot, or pests affecting the property? Yes No
- 39 (b) Are you aware of any damage to the property caused by termites/wood-destroying insects, dryrot, or pests? Yes No
- 40 (c) Is your property currently under contract by a licensed pest control company? Yes No
- 41 (d) Are you aware of any termite/pest control reports or treatments for the property in the last five years? Yes No
- 42 Explain any "yes" answers that you give in this section, including the name of any service/treatment provider, if applicable: _____

43 6. STRUCTURAL ITEMS

- 44 (a) Are you aware of any past or present water leakage in the house or other structures? Yes No See #4
- 45 (b) Are you aware of any past or present movement, shifting, deterioration, or other problems with walls, foundations, or other struc-
46 tural components? Yes No
- 47 (c) Are you aware of any past or present problems with driveways, walkways, patios, or retaining walls on the property?
48 Yes No PLANTER BY DRIVEWAY - BACK LOOSE SINCE PURCHASED HOME
- 49 (d) Is your property constructed with an Exterior Insulating Finishing System (EIFS), such as drivit or synthetic stucco?
50 Yes No Unknown
- 51 If "yes," describe any known problems: See #4



69. Are there any defects in flooring, including stains? Yes No Unknown
67 If "yes," explain: _____
68 _____
69 _____

70 Explain any "yes" answers that you give in this section. When explaining reports to control or repair, please describe the loca-
71 tion and extent of the problem, and the date and person by whom the work was done, if known: _____
72 _____
73 _____

74 7. ADDITIONS/REMODELS Have you made any additions, structural changes, or other alterations to the property? Yes No
75 If "yes," describe: NEW DECK OVER PATIO
76 _____
77 _____

78 8. WATER AND SEWAGE

79 (a) What is the source of your drinking water? Public Water On-Site Water (Well on Property)
80 Community Water None Other (explain) _____
81 _____

82 (b) If your drinking water source is not public:
83 When was your water last tested? _____ What was the result of the test? _____
84 Is the pumping system in working order? Yes No
85 If "no," explain: FROM TAPERS & REPAIRMAN DURING 11-12-2001
86 _____

87 (c) Do you have a softener, filter, or other purification system? Yes No
88 If "yes," is the system Leased Owned

89 (d) What is the type of sewage system? Public Sewer Individual On-lot Sewage Disposal System
90 Individual On-lot Sewage Disposal System in Proximity to Well Community Sewage Disposal System
91 Ten-acre Permit Exemption Holding Tank None None Available/Permit Limitations in Effect
92 If Individual On-lot, what type? Cesspool Drainfield Unknown Other (specify): _____
93 Is there a septic tank on the Property? Yes No Unknown
94 If "yes," what is the type of tank? Metal/steel Cement/concrete Fiberglass Unknown
95 Other (specify): _____
96 Other type of sewage system (explain): _____
97 _____

98 (e) When was the on-site sewage disposal system last serviced? _____
99 _____

100 (f) Is there a sewage pump? Yes No
101 If "yes," is it in working order? Yes No

102 (g) Is either the water or sewage system shared? Yes No
103 If "yes," explain: _____

104 (h) Are you aware of any leaks, backups, or other problems relating to any of the plumbing, water, and sewage-related items?
105 Yes No
106 If "yes," explain: _____
107 _____

108 9. PLUMBING SYSTEM

109 (a) Type of plumbing: Copper Galvanized Lead PVC Unknown
110 Other (explain): _____

111 (b) Are you aware of any problems with any of your plumbing fixtures (e.g., including but not limited to: kitchen, laundry, or bath-
112 room fixtures; wet bars; hot water heater, etc.)? Yes No
113 If "yes," explain: _____
114 _____

115 10. HEATING AND AIR CONDITIONING

116 (a) Type of air conditioning: Central Electric Central Gas Wall None
117 Number of window units included in sale _____ Location _____

118 (b) List any areas of the house that are not air conditioned: LOWER BASEMENT
119 _____
120 _____

121 (c) Type of heating: Electric Fuel Oil Natural Gas Propane (On-site)
122 Are there wood or coal burning stoves? Yes No If "yes," how many? _____ Are they working? Yes No
123 Are there any fireplaces? Yes No If "yes," how many? 2 Are they working? Yes No
124 Other types of heating systems (explain): NEW FLEX BASEBOARD INSTALLED IN TERRACE
125 18th FEBRUARY & PROPER FROM 2/2001

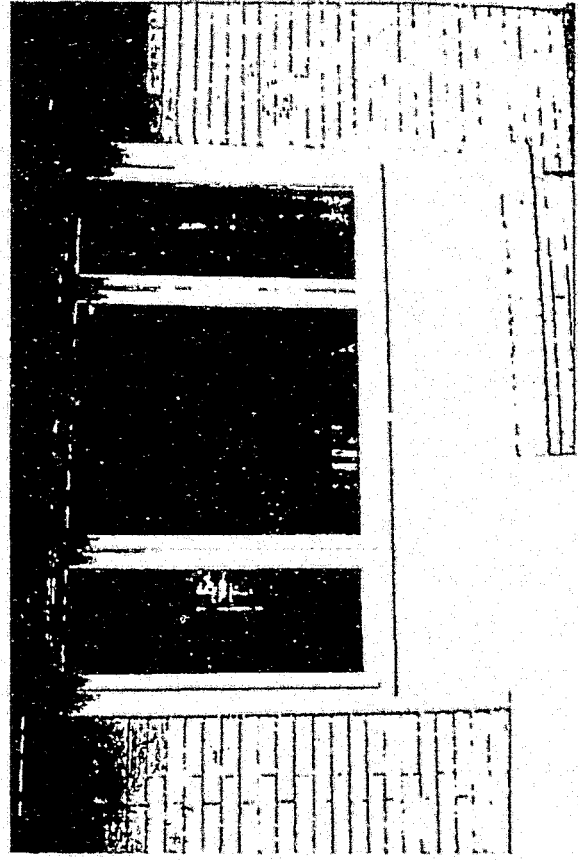
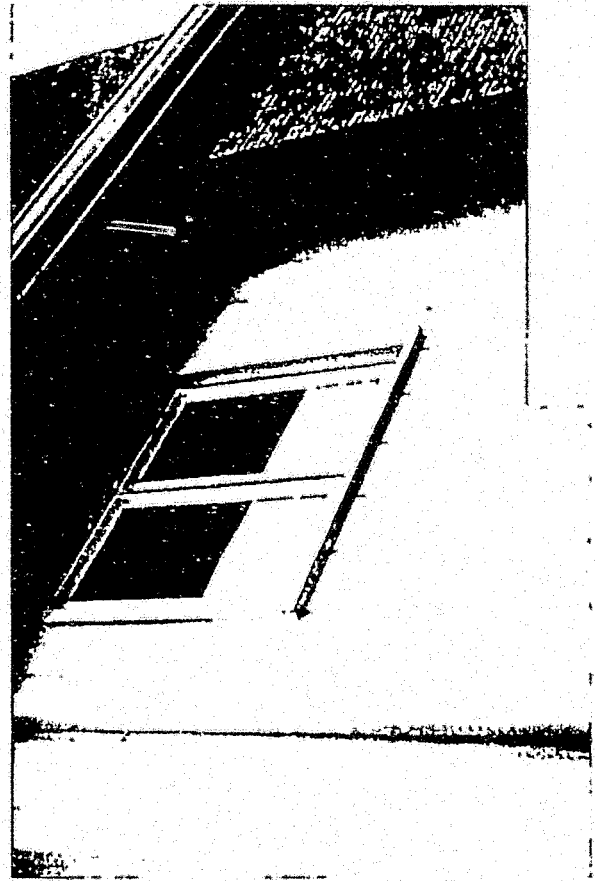
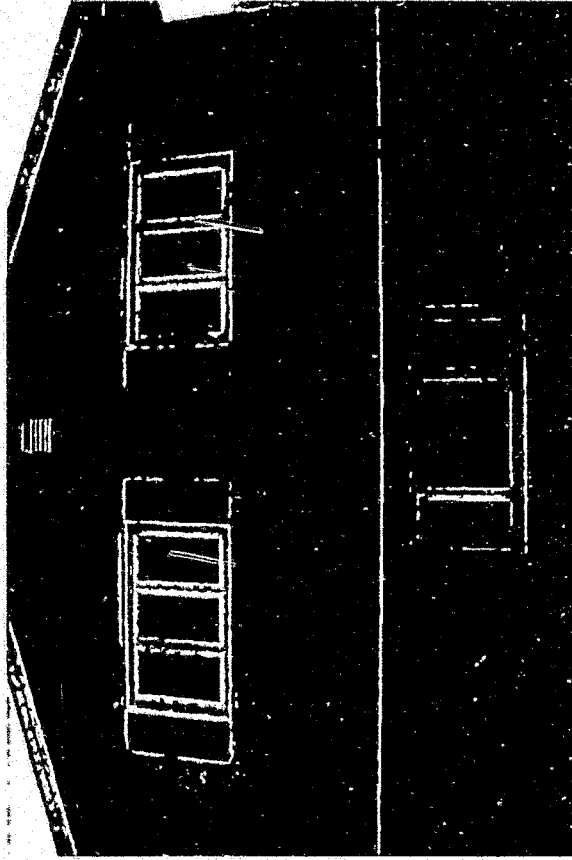
126 (d) Are there any chimneys? Yes No If "yes," how many? _____ Are they working? Yes No
127 When were they last cleaned? _____

128 (e) List any areas of the house that are not heated: LOWER BASEMENT
129 _____
130 _____

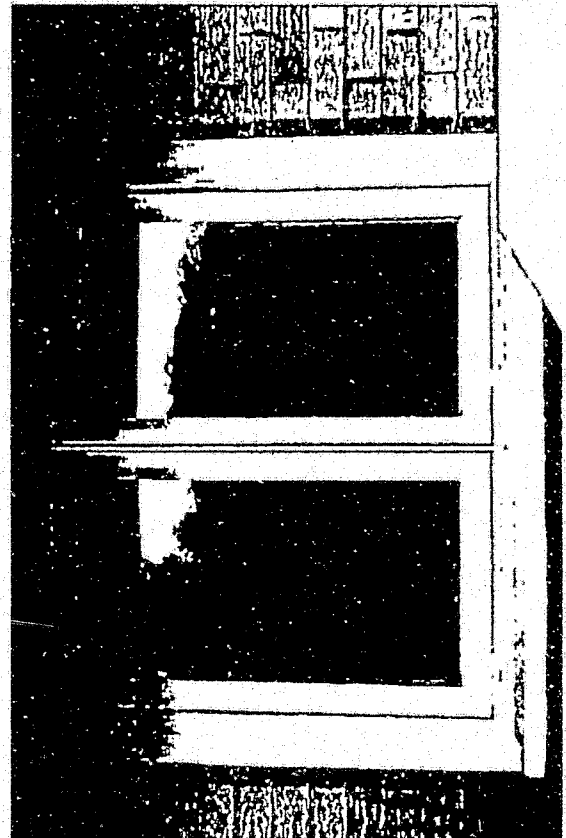
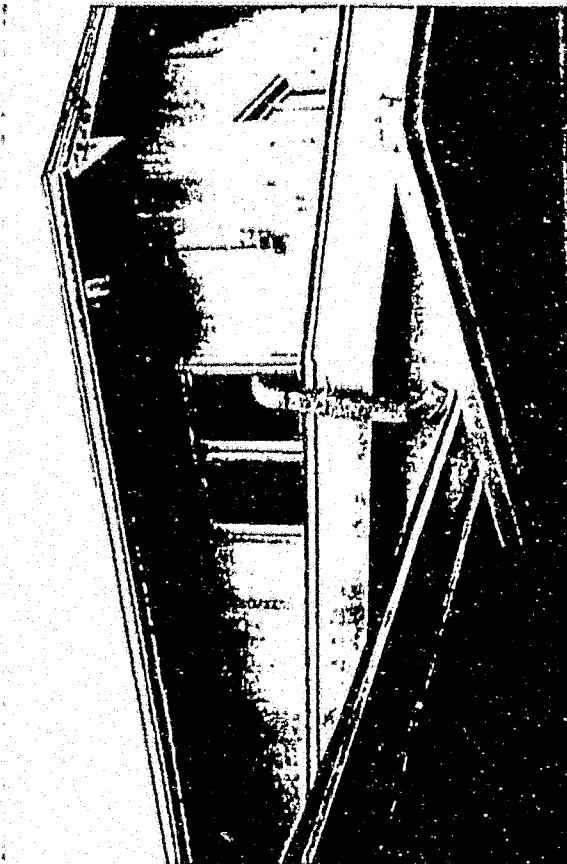
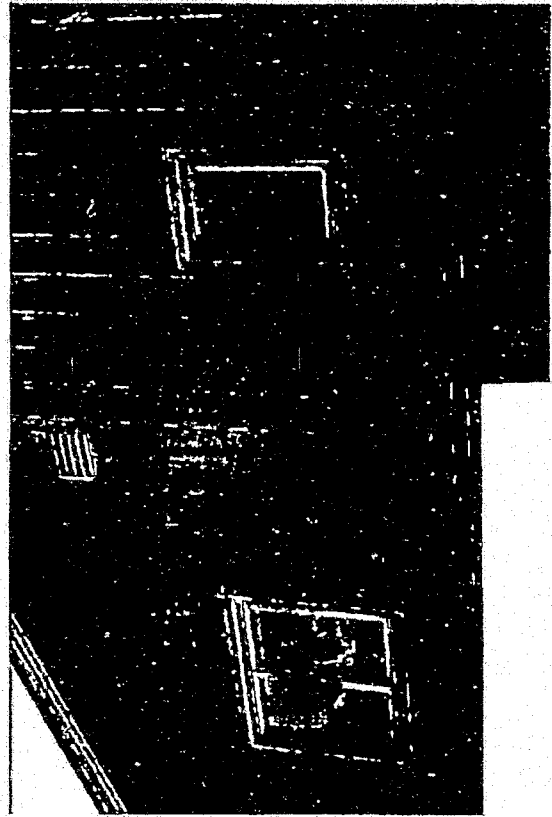
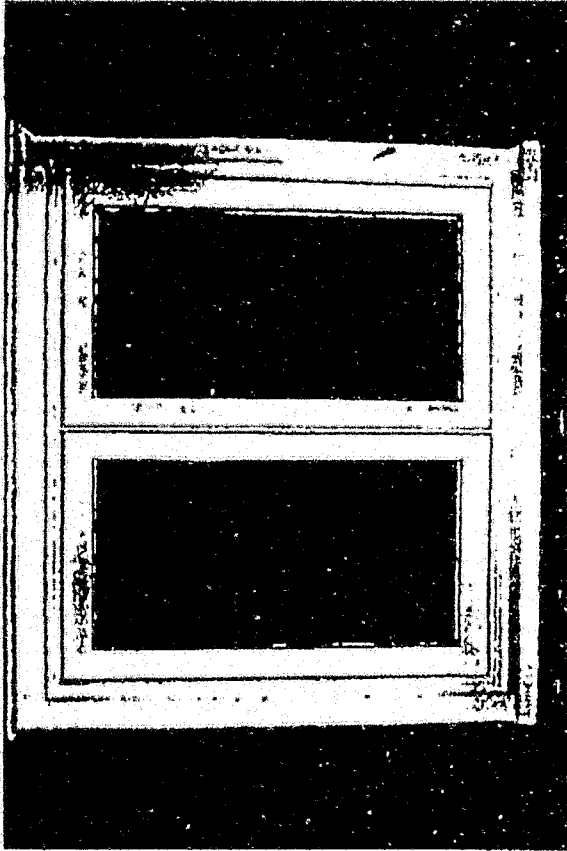
131 (f) Type of water heating: Electric Gas Solar Other: _____
132 _____

133 (g) Are you aware of any underground fuel tanks on the property? Yes No
134 If "yes," describe: _____
135 If tanks are not owned, explain: _____

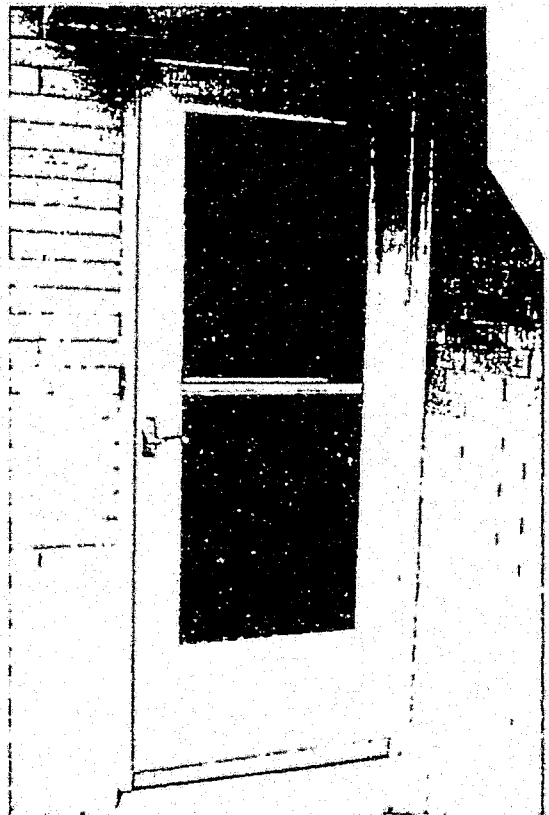
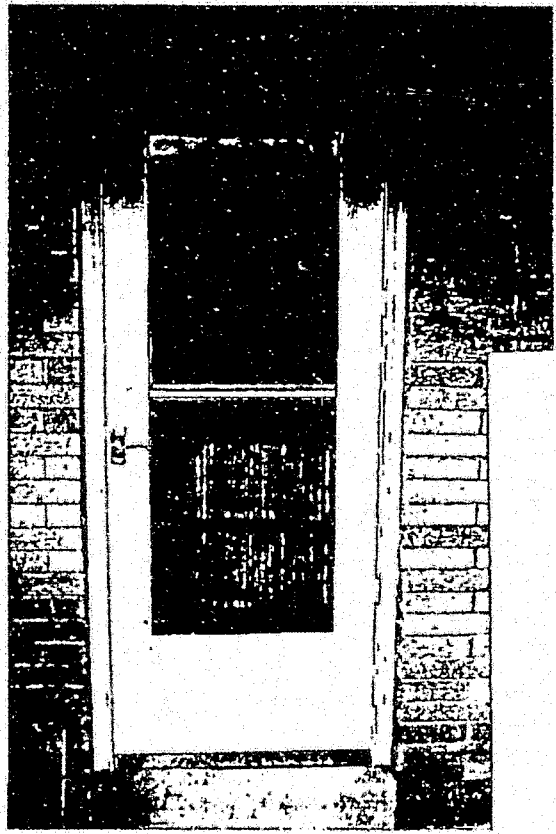
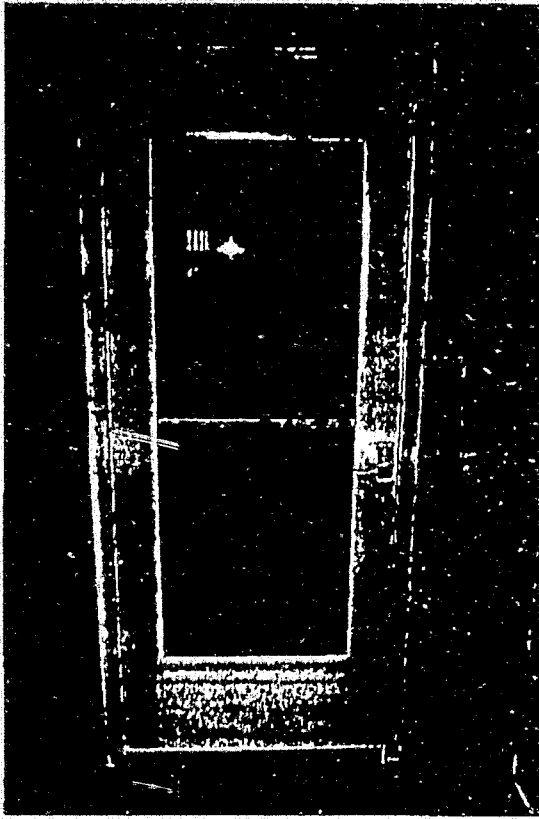
136 (h) Are you aware of any problems with any item in this section? Yes No
137 If "yes," explain: _____
138 _____



OVERSIZED
DOCUMENT(S)



OVERSIZED
DOCUMENT(S)



**OVERSIZED
DOCUMENT(S)**



PEERLESS
CAST IRON BOILERS

GAS BOILER

NRTL

BOILER No. MI 03 4PPK WPC
 SERIAL No. MI 10-1903-0195

MAX. B.T.U. INPUT PER HR. 140000
 MIN. B.T.U. INPUT PER HR.
 D.D.E. HTG. CAPACITY B.T.U./HR. 111000 WATER
 STEAM

GROSS OUTPUT B.T.U./HR.
 MAX. GAS SUPPLY PRESSURE IN W.C. 1.0
 MIN. GAS SUPPLY PRESSURE IN W.C. FOR PURPOSE OF IGNITION 0.5
 NORMAL MANIFOLD PRESSURE IN W.C. 1.5

EQUIPPED FOR BTU NAT GAS
 CATEGORY No. 1 MAX. LIMIT SETTING °F

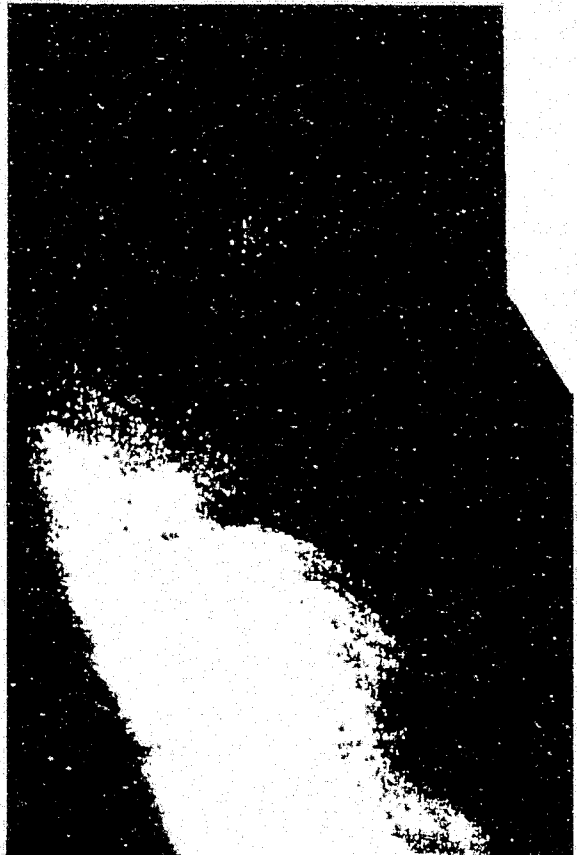
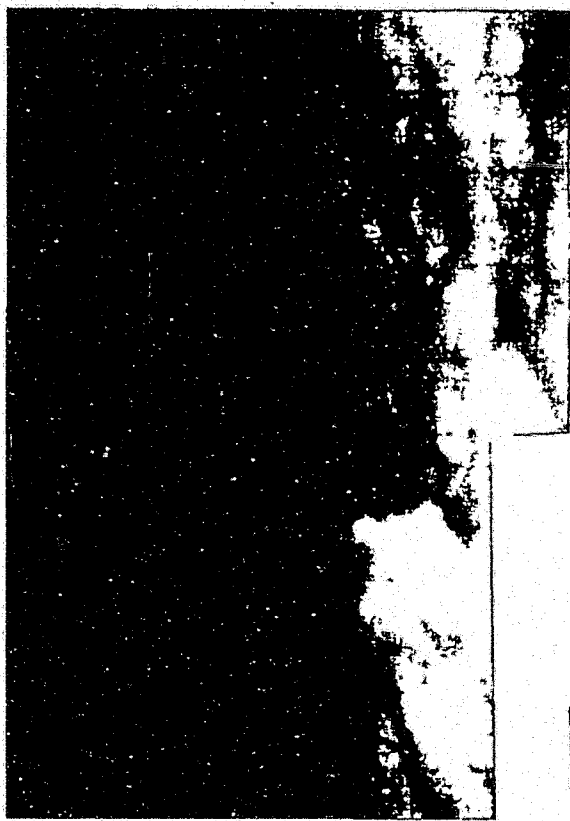
NET SQ. FT. STEAM
 I.B.R. BT.U./HR. STEAM
 RATINGS BT.U./HR. WATER

ANSI Z21.13 1.5/1 LDW PRESS. BOILERS

115 VOLTS - 60 HZ - LESS THAN 12 AMPS
 THE PEERLESS HEATER COMPANY
 DIV. OF PEERLESS INDUSTRIES INC.
 BOYERTOWN, PA 19012

9213

OVERSIZED DOCUMENT(S)



OVERSIZED
DOCUMENT(S)

visit gmcard.com to manage your account online



Customer Center
1 800 947-1000
P O Box 80082
Salinas, CA 93912-0082

Quick-Look Account Summary

Account Number: [REDACTED]
Statement Date: 7/16/01
New Balance: \$2,148.41
Payment Requested By: B/D/S/O/I
Minimum Payment Due: \$43.00
Amount Past Due: \$0.00
Total Credit Limit: \$4,000
Total Cash Advance Limit: \$4,000
Available Credit: \$1,851
Available Cash Advance: \$1,851
Days This Billing Cycle: 29

01-01 024605/B1

Transaction Date	Post Date	Description	Amount	Reference Number
06/15	06/18	HOME DEPOT #4120	\$82.29	MT011850032003090000587
06/16	06/20	SHERATON INN	\$65.05	MT011710030000500000015
06/18	06/20	LOWE'S #405	\$47.32	MT011710030000500000015
06/18	06/20	MECHANIC/HURG PA	\$700.20	MT011710030000500000015
06/20	06/21	EADE'S WALLPAPER	\$30.00	MT011720030003000000053
06/24	06/26	BJ'S WHOLESALE (GAS)	\$52.15	MT011720030003000000053
06/24	06/26	THE OLIVE GARDEN #1635	\$17.00	MT011720030003000000053
06/25	06/26	FLYING J/CFJ	\$183.53	MT011780030002640000542
06/26	06/27	HOME DEPOT #4120	\$513.90	MT011780030002640000542
07/01	07/02	FLH-PRICELINE AIR TKT	\$2,445.86	2070101001000050811039501
07/01	07/02	PAYMENT - THANK YOU	\$13.97	MT011840026000000000475
07/01	07/03	OLD COUNTRY BUFFET #20	\$25.16	MT011840026000000000053
07/01	07/03	HOME DEPOT #4120	\$477.41	MT011870030001550000845
07/04	07/06	HOME DEPOT #4120	\$773.75	MT011870030001550000845
07/06	07/09	MARTIN APPLIANCE	\$27.75	MT011900022001060000118
07/07	07/09	HOME DEPOT #4120	\$18.60	MT011900022001060000118
07/08	07/09	BJ'S WHOLESALE (GAS)	\$48.67	MT011900036000230000042
07/13	07/16	MI MARIACHI MEXICAN RE	\$40.42	MT011970022003200000374
07/13	07/16	HOME DEPOT #4120	\$367.74	MT011970022003200000374
07/14	07/16	KREAMER BROTHERS GLASS	\$48.35	MT011970032003200000040
07/15	07/16	READING CHINA & GLASS	\$17.96	MT011970032003200000040

INSULATION →
MATERIALS

MEMBER NEWS
CARDMEMBER NEWS

Account Activity		+ Purchases, Cash Advances, Fees and Other Debits		- Finance Charges = New Balance	
Previous Balance	\$2,445.86	Payments and Other Credits	\$2,599.80	Finance Charges	\$0.00
					\$2,148.41

Finance Charge Calculation			
Average Daily Balance	Daily Periodic Rate	Finance Charge	Annual Percentage Rate
\$0.00	0.0271%	\$0.00	0.00%
\$0.00	0.0548%	\$0.00	0.00%

Earnings Summary	
Previous Earnings	\$629.89
Earnings Received	\$10.16
Additional Earnings	\$10.16
Earnings Adjustments	\$2,061.41
Current Period Earnings	\$10.16

Remember, every time you make a purchase with your GM Card, you'll earn 5% in GM Card Earnings. No other credit card offers such rich rewards!

When you're ready to redeem your GM Card Earnings to buy or lease an eligible new GM car or truck, call us at 1 800 947-1000

Please detach and return bottom portion with payment and retain top portion for your records. Do not staple or clip your check to the form below.

LOWE'S
1717/768-8560

-SALE-
SALES #: 00405KR1 202055 02-15-02
147536 155.00
56" SELECT FY DWR A
147550 41.00
FRENCH COFFEE LEVER
147647 63.00
BRASS OVAL GLASS
INVOICE 06955 SUBTOTAL: 259.00

-S/S SALE-
SALES #: 00405ER1 203056 02-15-02
106126 3036 185.71
CHATEAU ALMOND
[PL]
106126 3056 260.00
ALMOND CHATEAU
[PL]
106126 3036 260.00
ALMOND CHATEAU
[PL]
ORIG. PR: 50261

INVOICE 98162 SUBTOTAL: 705.71

INVOICE 06955 SUBTOTAL: 259.00
INVOICE 98162 SUBTOTAL: 705.71
SUBTOTAL: 994.71
TAX 32550: 59.69

BALANCE DUE: 1,054.40

CASH: 10,000.00
CHANGE: 8,945.60

0405 TERMINAL 06 02/15/02 14:53:55

THANK YOU DAVID CROSBY
FOR SHOPPING LOWE'S

RECEIPT REQUIRED FOR CASH REFUND.
CHECK PURCHASE REFUNDS REQUIRE
15 DAY WAIT PERIOD FOR CASH BACK.
STORE MGR: JEFF HUCKABY

WE HAVE THE LOWEST PRICES, GUARANTEED!
IF YOU FIND A LOWER PRICE, WE WILL
BEAT IT BY 10%. SEE STORE FOR DETAILS.

JIAL SERVICES CUSTOMER AGREEMENT

Store 4120 MECHANICSBURG Phone: (717) 795-9602
 6000 CARLISLE PIKE Salesperson: VXC953
 MECHANICSBURG PA 17059 Reviewer

This is only a QUOTE for the merchandise and services printed below. This becomes an Agreement upon payment and an endorsement by a Home Depot register validation.

SOLD TO Name: **CROSBY DAVID** Home Phone: (717) 712-0936
 Address: 2 DREXEL HILLS CR Work Phone: (717) 795 5921
 City: NEW CUMBERLAND Company Name:
 State: PA Zip: 17070 County: CUMBERLAND Job Description: BOW WINDOW

Page 1 of 1 No. 4120-13592
VALIDATION AREA

4120 000017 33902 01/22/03
 SALE 52 501 03:17:11
 CUSTOMER AGREEMENT # 135921
 RETAIL AMOUNT 1694.56
 TAX 169.45
 TOTAL \$1794.01
 DISCOUNT 179.45
 XXXXXXXXXX749
 AUTH CODE 022905/S171281

QUOTE is valid for this date: 01/22/2003

MERCHANDISE AND SERVICE SUMMARY

We reserve the right to limit the quantities of merchandise sold to customers

REF #W02 SKU #515-664 Customer Pickup / Will Call ESTIMATED ARRIVAL DATE: 02/19/2003

REF #	SKU	QTY	UM	DESCRIPTION	PRICE EACH	EXTENSION
S0101	480-346	1.00	EA	6100 BOW 5 LITE/6100 BOW 5 LITE 15 DEGREE WHITE /6100 BOW 5 LITE 15 DEGREE WHITE - LOWE 134 7/8 X 72 ROUGH OPENING - 2 VENTING UNITS WITH SCREENS	\$1,694.56	\$1,694.56

SCHEDULED PICKUP DATE: Will be scheduled upon arrival of all S/O Merchandise
 ** VENTING IS L-S-S-R

MERCHANDISE TOTAL: \$1,694.56
END OF CUSTOMER PICKUP - REF #W02

TOTAL CHARGES OF ALL MERCHANDISE & SERVICES

ORDER TOTAL	SALES TAX	TOTAL	BALANCE DUE
\$1,694.56	\$101.68	\$1,796.24	\$1,796.24

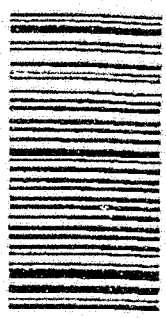
END OF ORDER No. 4120-135921

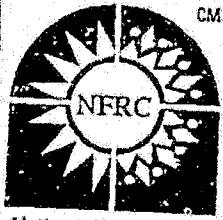
**FOR WILL CALL MERCHANDISE PICK-UP
 PROCEED TO WILL CALL OR SERVICE DESK AREA
 (Pro Customers, Proceed To The Pro Desk)**

TERMS AND CONDITIONS

WILL-CALL MERCHANDISE PICK-UP

Will-Call items will be held in the store for 7 days only.





CM

NFRC MFG CODE: SIL

SERIES 3150
Vinyl Casement
Low E Glass

National Fenestration
Rating Council

CERTIFIED

ENERGY Performance

- Energy savings will depend on your specific climate, house and lifestyle (800) 234 4228
- For more information, call or visit NFRC's web site at www.nfrc.org

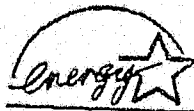
Technical Information

	U-Factor	Solar SHGC	Visible VT
Res	0.33	0.28	0.46

U-Value	0.33	0.29	0.49
---------	------	------	------

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product energy performance. NFRC ratings are determined for a fixed set of environmental conditions and specific product sizes.

3150B Design Pressure Rating
Up to Size 54" x 64" Rating: DP-35



This window meets EnergyStar requirements for zones: Northern, Central, and Southern



QUALITY CERTIFICATION

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: June 21, 2007
SUBJECT: David Crosby, Sr. v. UGI Utilities, Inc.
C-20077622
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On June 21, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

DOCKETED
JUN 27 2007

BA

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

(412) 831-5462
(412) 425-4029

June 18, 2007

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

ORIGINAL

2007 JUN 21 AM 8:40
SECRETARY'S BUREAU

Re: David Crosby, Sr. v. UGI Utilities, Inc.
Complaint Docket No. C-20077622

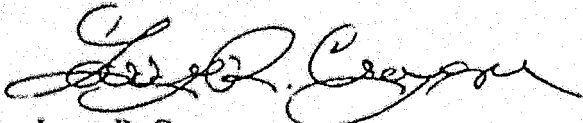
Dear Mr. McNulty:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

This Complaint involves a demand to pay for possible unbilled natural gas usage by reason of an incorrectly positioned meter for the period of August 2001 through February 2007 (the "Period"). UGI has agreed to monitor Complainant's consumption for a period of one year beginning February 2007 and ending February 2008. The monitored monthly usages and concomitant degree-days will then be used to determine if Complainant has been accurately billed for the Period. If the monitored usage indicates that Complaint has been accurately billed for the Period, UGI will not seek to rebill Complainant for the Period. If the monitored usage indicates that Complainant has been under billed for the Period, UGI will render Complainant a bill for the unbilled usage, which bill Complainant agrees to pay. If the monitored usage indicates that Complainant has been over billed for the Period, UGI will provide Complainant with a credit on his bill.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this Complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

Enc: Original and three copies

cc: David Crosby, Sr.
2 Drexel Hills Circle
New Cumberland, PA 17070

DOCUMENT
FOLDER

DOCKETED
JUN 25 2007

BA

4



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

August 10, 2007

C-20077622

DAVID CROSBY, SR.
2 DREXEL HILLS CIRCLE
NEW CUMBERLAND PA 17070

DAVID CROSBY, SR.
v.
UGI UTILITIES, INC.

DOCKETED
AUG 10 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

BA

cc: All parties of Record

nvl

**DOCUMENT
FOLDER**