

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Melissa Johnson

v.

The Peoples Natural Gas Company,
d/b/a Dominion Peoples

C-20065768

PA P.U.C.
SECRETARY'S BUREAU

2006 MAY 12 PM 2:05

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FIRST INTERIM ORDER

At the hearing held on May 9, 2006, The Peoples Natural Gas Company, d/b/a Dominion Peoples (Peoples) arranged to perform an actual reading at Melissa Johnson's premises on May 11, 2006 and at the same time to conduct a high bill investigation. I gave Peoples until May 16, 2006, to submit the results of the high bill investigation and I gave Ms. Johnson until May 23, 2006 to submit objections, if any, to the admission of the results of the high bill investigation.

THEREFORE;

IT IS ORDERED.

1. That on or before May 16, 2006 The Peoples Natural Gas Company, d/b/a Dominion Peoples, submit as late-filed Exhibit C, the results of the high bill investigation conducted at the premises of Melissa Johnson on May 11, 2006.

2. That on or before May 23, 2006 Melissa Johnson submit to the undersigned objections, if any, to the admission of Exhibit C into the record.

Dated: May 9, 2006

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FOLDER

Larry Gesoff
Larry Gesoff
Administrative Law Judge

DOCKETED
JAN 9 - 2007

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 23, 2006

SUBJECT: Melissa Johnson v.
The Peoples Natural Gas Co., d/b/a Dominion Peoples
Docket No.C-20065768

TO: Wanda Zeiders, Supervisor of Docket Management
Docket Section, Secretary's Bureau

FROM: Larry Gesoff
Administrative Law Judge *LG*

DOCUMENT
FOLDER

Attached please find two sets of copies of The Peoples Natural Gas Company's exhibits marked Exhibit A thru C, which was accepted into evidence in the above-captioned case.

Please docket these and place them in the yellow exhibit folder.

Please do not hesitate to contact me with any questions you may have, and thank you for your attention to this matter.

LG:aje

Attachments

RECEIVED
2006 MAY 25 AM 9:02
SECRETARY'S BUREAU

DOMINION PEOPLES
Statement of Account

For Questions Call (800) 754-0111
Hearing Impaired Customers Call TDD (800) 527-1333

Account Number 450000788401
Meter Number 28830691

Name JOHNSON, MELISSA A
Address 377 MAIN ST FL 2

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN O/LF	TOTAL PLAN AMT	ACCT BALANCE
04/13/2006	29	SYSTEMES	450.8	11.4	4	674 \$195.42	\$0.00	\$0.00	05/10/2006	\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$1,304.55
03/19/2006	29	SYSTEMES	438.4	14.3	5	875 \$261.57	\$0.00	\$0.00	04/10/2006	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$1,109.10
02/16/2006	33	SYSTEMES	425.1	16.5	5	1012 \$300.13	\$0.00	\$0.00	03/10/2006	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$947.58
01/12/2006	93	ACTUAL	408.6	10.6	1	2439 \$197.27	\$0.00	\$0.00	02/09/2006	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$747.43
12/12/2005	-11	SYSTEMES	409.9	-7.1	6	-448 \$-112.72	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$0.00
12/01/2005	-51	CUST READ	402.6	-4.8	1	-580 \$-92.75	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$0.00
12/12/2005	11	SYSTEMES	409.9	7.1	8	448 \$112.42	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	CANCEL		\$0.00	\$0.00	\$0.00	\$0.00
*2/01/2005	51	CUST READ	402.8	4.8	1	980 \$92.15	\$0.00	\$0.00	01/05/2005	\$0.00	\$100.00	\$0.00	CANCEL	AGREEMI	\$154.00	\$0.00	\$154.00	\$854.42
11/09/2005	29	SYSTEMES	405.9	-7.9	3	-438 \$-131.28	\$0.00	\$0.00	12/27/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$750.15
11/08/2005	29	SYSTEMES	405.9	7.9	3	438 \$131.28	\$0.00	\$0.00	12/05/2005	\$0.00	\$100.00	\$0.00	CANCEL		\$0.00	\$0.00	\$0.00	\$981.44
10/11/2005	29	SYSTEMES	398.0	1.4	0	70 \$29.58	\$0.00	\$0.00	11/04/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$953.15
10/07/2005	0	CUST READ	397.2	0.0	0	0 \$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$0.00
09/12/2005	31	SYSTEMES	396.0	2.5	1	5 \$41.59	\$0.00	\$0.00	10/06/2005	\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$1,029.68
09/12/2005	30	ACTUAL	394.1	0.0	0	0 \$20.79	\$0.00	\$0.00	09/05/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$978.96
07/13/2005	30	SYSTEMES	393.3	2.4	1	12 \$40.37	\$0.00	\$0.00	08/05/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$1,058.20
06/13/2005	32	ACTUAL	390.9	23.0	7	160 \$282.47	\$0.00	\$0.00	07/09/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$1,117.63
06/06/2005	0	ACTUAL	390.5	0.0	0	0 \$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$0.00
05/12/2005	29	SYSTEMES	367.9	6.5	2	372 \$90.55	\$0.00	\$0.00	06/07/2005	\$12.34	\$200.00	\$0.00			\$0.00	\$0.00	\$0.00	\$925.36
04/13/2005	30	SYSTEMES	361.4	9.2	3	584 \$121.57	\$0.00	\$0.00	05/09/2005	\$13.31	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$1,022.47
03/14/2005	31	SYSTEMES	352.2	15.0	5	1094 \$186.75	\$0.00	\$0.00	04/07/2005	\$0.00	\$100.00	\$0.00		AGREEMI	\$123.00	\$0.00	\$123.00	\$887.59
02/11/2005	30	SYSTEMES	337.2	15.4	5	1137 \$193.48	\$0.00	\$0.00	03/09/2005	\$0.00	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$758.84
01/12/2005	30	SYSTEMES	321.8	13.2	4	944 \$154.31	\$0.00	\$0.00	02/08/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$605.36
12/13/2004	35	ACTUAL	308.6	11.3	3	751 \$127.20	\$0.00	\$0.00	01/05/2005	\$0.00	\$100.00	\$0.00			\$0.00	\$0.00	\$0.00	\$55.05
11/08/2004	31	SYSTEMES	297.3	7.0	2	367 \$62.98	\$0.00	\$0.00	12/03/2004	\$0.00	\$80.00	\$0.00			\$0.00	\$0.00	\$0.00	\$523.85
10/08/2004	29	SYSTEMES	286.3	3.7	1	122 \$50.57	\$0.00	\$0.00	11/01/2004	\$0.00	\$110.00	\$0.00			\$0.00	\$0.00	\$0.00	\$520.86
09/09/2004	30	SYSTEMES	286.6	2.5	1	16 \$38.08	\$0.00	\$0.00	10/05/2004	\$8.91	\$0.00	\$0.00		AGREEMI	\$167.00	\$0.00	\$167.00	\$568.29
08/10/2004	29	SYSTEMES	284.1	2.3	1	12 \$35.80	\$0.00	\$0.00	09/02/2004	\$0.00	\$0.00	\$0.00		AGREEMI	\$167.00	\$0.00	\$167.00	\$534.22
07/12/2004	29	SYSTEMES	281.8	2.0	1	20 \$39.81	\$0.00	\$0.00	08/05/2004	\$0.00	\$104.00	\$0.00		AGREEMI	\$167.00	\$0.00	\$167.00	\$498.32
06/09/2004	29	ACTUAL	279.2	2.8	1	38 \$43.86	\$0.00	\$0.00	07/02/2004	\$7.67	\$0.00	\$0.00		AGREEMI	\$104.00	\$0.00	\$104.00	\$562.41
05/11/2004	33	SYSTEMES	276.3	6.2	2	311 \$80.80	\$0.00	\$0.00	06/04/2004	\$0.00	\$104.00	\$0.00		AGREEMI	\$104.00	\$0.00	\$104.00	\$511.06

"EXHIBIT A"
Docket No
E-20065768
"PAGE 1 OF 2"

DOMINION PEOPLES
Statement of Account

Name JOHNSON, MELISSA
 Address 377 MAIN ST FL 2

Account Number 4500097788401
 Meter Number 28830691

For Questions Call (800) 764-0111
 Hearing Impaired Customers Call TDD (800) 527-1333

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST'D DESC	PLAN DESC	PLAN AMT DUE	PLAN AMT DUE	TOTAL PLAN ACCT BALANCE
04/08/2004									05/04/2004									\$534.26

BUD - BUDGET PLAN DEF - DOLLAR ENERGY FUND DEP - DEPOSITS CA - CONT IN AID OF CONST NSC - INSUFFICIENT FUNDS CHARGE
 DFA - DEFERRED AGREEMENT LPN - LATE PMT CHRG (NONUTILITY) LPC - LATE PMT CHRG RCC - RECONNECTION CHARGE NSA - INSUFFICIENT FUNDS AMOUNT
 INT - INTEREST NSN - INSUFFICIENT FUNDS (NONUTILITY) UTG - UTILITY DSCNT - DISCOUNT CNT - CONTRACTS

Docket No.
C-20065768

Closing Case

Decision Complete : Yes

This case was assigned to : Deborah L Gardner

Case Information		Company Name	DOMINION PEOPLE PEOPLES NATURAL GAS TRANSPORTER
BCS Case #	1908726	Company Type	
Company Code Reference #	0071		

Commission Decisions

Contrary to the law	<input type="radio"/> Y <input type="radio"/> N	Decision appealed	<input type="radio"/> Y <input type="radio"/> N
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Customer

First Name	MELISSA
Middle Initial	A
Last Name	JOHNSON
Account #	4500007788401

Customer Service Address

Service Street	377 MAIN ST	Service Street	2ND FLR
Service City	PITTSBURGH	Service State	PA
Service Zip	152011153		

Decision Issued	<input checked="" type="radio"/> Y <input type="radio"/> N	Oral/Written	<input type="radio"/> O <input checked="" type="radio"/> W
Violation	NO		
Chapter			
Section Rule			
Total Balance owed on this case/customer's account at the time the case is closed:			850.16
Date Closed	11/10/2005		

Brief description of the resolution of the case/complaint

LEVEL 1 HH WITH \$600 MTHLY LOSS OF INCOME, LEAVING 605 PER MTH. NEW PAR ISSUED BB+12 = 137 JANUARY 2006. WAIVE LPCS

Account balance information provided by company on		2005-11-08
Service Restored Pay		
Service Continue Amount		
Service Continue Date		
Term start date	JANUARY 2006	
Special Budget Amount	137.00	Current monthly Payment Final Monthly Payment End Monthly Payment
Regular Budget Amount	122.00	
Arrears Payment Plus	15.00	
Letter Description	EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS	
Decision Issued Date	11/10/2005	"EXHIBIT B"

Special Paragraph Instructions

Next Billing Date
Additional Payment

Minimum Customer Payment

Other Information

BGS Investigators First Name KARL

BGS Investigators Last Name GERMICK

Number of times sent 1

Number of times faxed 0

BGS Investigators Fax 7876641

Fax Area Code 717

End of Form

"EXHIBIT B"

"PAGE 2 OF 2"

Service Orders - JOHNSON, MELISSA A:377 MAIN ST FL 2:1500007788401

Requirements

Remarks Hist. App Details Final Billing Order Errors Audit Details Completion

Pending Orders Initiate Detail Initiate Basic Scheduling Accruals Save Charges

Order Type: MTR MAINTENANCE Date: 05/19/2006 Sched Date: 05/19/2006 Sched Time: ALL DAY

Requested By: MELISSA JOHNSON Work Area: PRT ZONE 1 OAKLAN Cal Min Before Work

Unit Type	Date	Work Type	Mater No	Meter No	Mn Status
GAS	RESIDENTIAL RETAIL	REREAD & INVESTIGATE	28330691	DE LUFBASM	ACTIVE

Phone: (415) 681-0844 Gas Remark: BRAD MTR BLDG HIRBILL THRO PUC FORMAL

Default Printer
 Acclaim

Docket No.
C-20065768

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SECRETARY BUREAU

Peoples Ex. C

Pending Orders Initiate Detail Initial Scheduling Add Transfer Set Charges

Remarks

Remarks Hist App Detail Initial In Ord Errors Add Detail Complete

Remark Type	Remark Date	Remark Time	Employee
COMPLETION	5/11/2006	12:37 PM	ACCLAIM, ACCLAIM
GAS	5/9/2006	2:07 PM	CUNAS, KARIN M

Print X

Remarks

BEHIND CITY HEAD OF 228.5

Chapter 56 Hearing Report

Please check those blocks which apply

Docket No.:	C-20065768		YES	NO
Case Name:	Melissa Johnson	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
	v.	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	The Peoples Natural Gas Company d/b/a	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Dominion Peoples	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Pittsburgh	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date:	May 9, 2006	Estimated Add'l Days:		
Special Agent:	ALJ Larry Gesoff	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	5-23-06	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Late Filed ex c due 5/16. Ms. Johnson objection to Ex C, if any, due 5/23	

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MAY 12 2006

FEDERAL BUREAU OF INVESTIGATION
U.S. DEPARTMENT OF JUSTICE

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?			
Melissa Johnson	P.O. Box 40322	Complainant pro se			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"><small>City</small> Pittsburgh</td> <td style="width: 33%; text-align: center;"><small>State</small> PA</td> <td style="width: 33%; text-align: center;"><small>Zip</small> 15201</td> </tr> </table>	<small>City</small> Pittsburgh	<small>State</small> PA	<small>Zip</small> 15201	
<small>City</small> Pittsburgh	<small>State</small> PA	<small>Zip</small> 15201			
Telephone: 412-681-0844	E-mail Address:	Fax Number:			
Horace P. Payne, Jr., Esq.	625 Liberty Avenue	Respondent			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"><small>City</small> Pittsburgh</td> <td style="width: 33%; text-align: center;"><small>State</small> PA</td> <td style="width: 33%; text-align: center;"><small>Zip</small> 15222</td> </tr> </table>	<small>City</small> Pittsburgh	<small>State</small> PA	<small>Zip</small> 15222	
<small>City</small> Pittsburgh	<small>State</small> PA	<small>Zip</small> 15222			
Telephone: 412-497-6889	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"><small>City</small></td> <td style="width: 33%; text-align: center;"><small>State</small></td> <td style="width: 33%; text-align: center;"><small>Zip</small></td> </tr> </table>	<small>City</small>	<small>State</small>	<small>Zip</small>	
<small>City</small>	<small>State</small>	<small>Zip</small>			
Telephone:	E-mail Address:	Fax Number:			

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.