

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JEFFREY LONG

v.

THE PEOPLES NATURAL GAS COMPANY  
D/B/A DOMINION PEOPLES

C-20077634

**DOCKETED**  
MAY 24 2007

**DOCUMENT  
FOLDER**

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

On or about April 23, 2007, Jeffrey Long ("Complainant") filed a complaint against The Peoples Natural Gas Company d/b/a Dominion Peoples ("Respondent"), at the above-captioned Docket Number. On or about May 18, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than June 6, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than June 20, 2007, unless this is not possible.

**Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:**

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

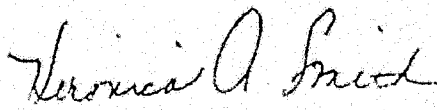
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5413  
Email: bbigelow@state.pa.us

Date: May 23, 2007



VERONICA A. SMITH  
Chief Administrative Law Judge

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com

**ORIGINAL** Dominion™

June 15, 2007

**RECEIVED**

JUN 15 2007

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Jeffrey Long v. The Peoples Natural Gas Company, d/b/a  
Dominion Peoples, at Docket No. C-20077634

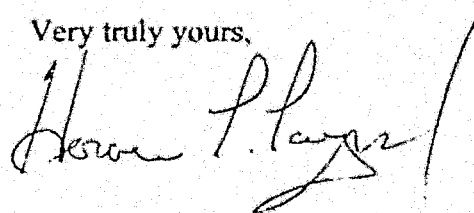
Dear Secretary McNulty:

Please receive this letter (original and three copies) as formal certification of The Peoples Natural Gas Company d/b/a Dominion Peoples, that the above-docketed complaint has been satisfied in accordance with 52 Pa. Code §5.24(b)(1). A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn.

If you have any further questions or desire any additional information regarding this matter, please do not hesitate to contact me.

**DOCUMENT  
FOLDER**

Very truly yours,



Enclosures  
HPP/bam

cc: Jeffrey Long, 505 Wentsler Avenue, New Stanton, PA 15672  
Mediator Bruce Bigelow, PAPUC, P. O. Box 3265, Harrisburg, PA 17105-3265  
PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box  
3265, Harrisburg, PA 17105-3265  
Terry Richey-Dominion Tower

**DOCKETED**  
JUN 20 2007

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COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: June 21, 2007

SUBJECT: Jeffrey Long v. The Peoples Natural Gas Company d/b/a Dominion  
Peoples  
C-20077634

TO: Wanda Zeiders  
Docket Management

FROM: Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

DOCUMENT  
FOLDER

On June 15, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator  
Beth Plantz  
Case File

DOCKETED  
JUN 27 2007



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

August 16, 2007

C-20077634

JEFFREY LONG  
505 WENTSLER AVENUE  
NEW STANTON PA 15672

DOCUMENT  
FOLDER

JEFFREY LONG  
v.  
THE PEOPLES NATURAL GAS COMPANY

**DOCKETED**  
AUG 15 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

cc: All parties of Record

nvl

**KJR**