

## CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
2. BUREAU: ALJ :  
3. SECTION(S): :  
5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
DIRECTOR: : 00/00/00  
SUPERVISOR: :  
6. PERSON IN CHARGE: : 7. DATE FILED: 01/20/06  
8. DOCKET NO: C-20065799 : 9. EFFECTIVE DATE: 00/00/00

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PARTY/COMPLAINANT: YOUNG, ARVIN

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY: ALLEGHENY

UTILITY CODE: 122250

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ALLEGATION OR SUBJECT

COMPLAINANT STATES HE HAD A PAYMENT PLAN WHICH WAS SHORTED \$3.00 BY MISTAKE. COMPLAINANT STATES HE HAS RECEIVED A TERMINATION NOTICE DUE TO THIS ERROR. HE WOULD LIKE THE PUC TO HAVE THE ORIGINAL PAYMENT PLAN REINSTATED.

**DOCKETED**  
JAN 25 2006

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

Formal Complaint Form

JAN 20 2006

Please print or type. C-20065799

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name ARVIN YUNGT

Street/P.O. Box 236 Cypresshill Drive Apt #

City Pgh State Pa Zip 15235

County Allegheny

Area Code/HOME Phone 412 798 2214

Area Code/WORK Phone 412

Utility Account Number 4500014250579  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Dominion Peoples

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

ORIGINAL

10

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I was put on a payment arrange several months ago. I made my payment on time monthly, however in October I inadvertently transposed a number and shorted my payment by \$3.00. I received a termination 10/25/06 for November. I called the gas company to request rein statement and was denied. 10/26/06 I opened a claim with PUC CASE 2002014 was denied

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I would like my budget to be Reinstated, my income has not changed I AM Layed off from work. the other household income is my spouse. I would like to return to my budget to reduce bill. I cannot afford to pay entire bill at this time my household expenses exceed income. I have ~~6~~ people in my home 3 adults 3 children with two incomes. My wife and daughter are both in school

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Amun Gary, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Amun Gary  
(Signature)

1/24/06  
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 25, 2006

ARVIN YOUNG  
Complainant

v.

PEOPLES NATURAL GAS COMPANY  
Respondent

Complaint Docket  
No: C-20065799

**DOCKETED**  
JAN 25 2006

**DOCUMENT**

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PEOPLES NATURAL GAS COMPANY

**DOCUMENT  
FOLDER**

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

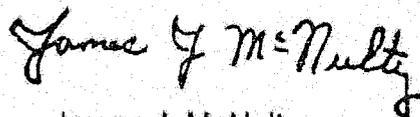
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: JANUARY 25, 2006

C-20065799

PEOPLES NATURAL GAS COMPANY  
SUSAN G GEORGE ESQ  
625 LIBERTY AVE  
PITTSBURGH PA 15222-3197

**DOCUMENT  
FOLDER**

Dear Ms. George:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ARVIN YOUNG. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

**CUSTOMER OF A UTILITY**

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

**COMPANY/UTILITY**

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

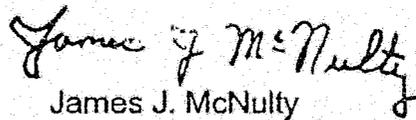
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

JANUARY 25, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

  
James J. McNulty  
Secretary

SS

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com



**Dominion™**

**ORIGINAL**

**DOCUMENT  
FOLDER**

February 16, 2006

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

RECEIVED  
FEB 23 2006  
PA PUBLIC UTILITY COMMISSION  
HARRISBURG, PA

Re: Arvin Young v. The Peoples Natural Gas Company  
at Docket No. C-20065799

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures

cc: Arvin Young, 236 Cypresshill Dr., Pittsburgh, PA 15235  
Deborah Gardner – Dominion Tower

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COMMONWEALTH OF PENNSYLVANIA  
BEFORE  
THE PUBLIC UTILITY COMMISSION

ORIGINAL

Arvin Young  
v.  
The Peoples Natural Gas Company

) Complaint Docket  
) No. C-20065799  
) 2006

DOCUMENT  
FOLDER

ANSWER OF  
THE PEOPLES NATURAL GAS COMPANY  
d/b/a DOMINION PEOPLES

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples  
625 Liberty Avenue  
Pittsburgh, PA 15222-3197  
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. As indicated on the Dominion Peoples Account Statement attached as "Exhibit A", Complainant presently owes Dominion Peoples \$1,305.90. Complainant's current calculated monthly budget payment amount is \$195.00.

Recently, Dominion Peoples entered into a payment plan with Complainant, wherefore Complainant would pay the budget payment amount each month plus an additional payment per month in order to pay off the outstanding arrearage within two years. The most recent payment plan was issued in accordance with the income information provided by Complainant and the payment plan guidelines that the Bureau of Consumer Services ("BCS") must follow in accordance with 66 Pa. C.S.A. §1405(b).

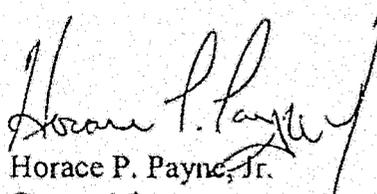
Complainant has not demonstrated a change in gross monthly income, thus the current payment plan is identical to what the BCS would issue. On January 6, 2006, the BCS recognized the limits imposed on them by 66 Pa. C.S.A. §1405(d) and dismissed the case (see "Exhibit B").

5. Dominion Peoples respectfully requests that this complaint be dismissed.
6. Unknown to Respondent.

**DOCKETED**  
MAR 2 - 2006

7. Admitted.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Horace P. Payne, Jr.", written in dark ink.

Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

**DOMINION PEOPLES**  
Statement of Account

Name **YOUNG, ARVIN L**  
Address **238 CYPRESS HILL DR**

Account Number **4500014250579**  
Meter Number **29460123**

For Questions Call **(800) 764-0111**  
Hearing Impaired Customers Call TDD **(800) 527-1333**

**DETAILS**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	FMAT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN ANT DUE	TOTAL PLAN ANT DUE	ACCT BALANCE
01/24/2005	34	ACTUAL	382.4	15.8	5	912	\$278.12	\$0.00	02/18/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$1,305.90	
12/21/2005	33	SYSTEM EST	368.6	25.1	6	1213	\$393.17	\$0.00	01/18/2005	\$0.00	\$158.67	12/19/2005	\$0.00			\$0.00	\$0.00	\$1,029.78	
11/19/2005	29	ACTUAL	341.5	9.7	3	623	\$158.67	\$0.00	12/12/2005	\$0.00	\$74.89	11/16/2005	\$0.00			\$0.00	\$0.00	\$795.28	
10/20/2005	29	SYSTEM EST	331.8	4.5	2	152	\$74.88	\$0.00	11/15/2005	\$0.00	\$205.32	10/21/2005	\$0.00			\$0.00	\$0.00	\$711.49	
09/21/2005	30	ACTUAL	327.3	3.4	1	5	\$52.81	\$0.00	10/14/2005	\$0.00	\$208.32	09/15/2005	\$0.00	AGREEME	\$208.32	\$208.32	\$208.32	\$841.93	
08/22/2005	31	SYSTEM EST	323.9	2.2	1	0	\$37.83	\$0.00	09/15/2005	\$0.00	\$208.32	08/15/2005	\$0.00	AGREEME	\$208.32	\$208.32	\$208.32	\$697.84	
07/22/2005	30	ACTUAL	321.7	4.8	2	0	\$70.97	\$0.00	08/15/2005	\$0.00	\$197.32	07/19/2005	\$0.00	AGREEME	\$208.32	\$208.32	\$208.32	\$1,168.03	
06/22/2005	33	SYSTEM EST	316.8	2.7	1	110	\$44.03	\$0.00	07/18/2005	\$0.00	\$197.84	06/13/2005	\$0.00	AGREEME	\$197.32	\$197.32	\$197.32	\$1,294.38	
05/20/2005	28	ACTUAL	314.1	11.3	4	355	\$149.29	\$0.00	06/14/2005	\$0.00	\$187.00	05/18/2005	\$0.00	AGREEME	\$197.32	\$197.32	\$197.32	\$1,447.99	
04/22/2005	30	SYSTEM EST	302.8	8.8	3	408	\$117.79	\$0.00	05/18/2005	\$20.38	\$200.00	04/05/2005	\$0.00	AGREEME	\$158.00	\$158.00	\$158.00	\$1,557.55	
03/23/2005	29	ACTUAL	284.0	19.7	7	1004	\$244.42	\$0.00	04/14/2005	\$0.00	\$150.00	03/10/2005	\$0.00	AGREEME	\$158.00	\$158.00	\$158.00	\$1,495.70	
02/22/2005	27	SYSTEM EST	274.3	19.6	7	907	\$245.60	\$0.00	03/18/2005	\$0.00	\$220.00	02/21/2005	\$0.00	AGREEME	\$158.00	\$158.00	\$158.00	\$1,408.06	
01/29/2005	37	ACTUAL	254.5	27.2	7	1268	\$319.45	\$0.00	02/17/2005	\$0.00	\$0.00		\$0.00	AGREEME	\$138.00	\$138.00	\$138.00	\$1,440.48	
12/02/2004	32	SYSTEM EST	227.3	16.0	6	779	\$184.09	\$0.00	01/13/2005	\$0.00	\$140.00	11/30/2004	\$0.00	AGREEME	\$138.00	\$138.00	\$138.00	\$1,121.00	
11/18/2004	30	ACTUAL	209.3	12.0	4	442	\$134.39	\$0.00	12/10/2004	\$0.00	\$0.00		\$0.00	AGREEME	\$139.00	\$139.00	\$139.00	\$1,084.91	
10/19/2004	28	SYSTEM EST	197.3	6.0	2	279	\$72.82	\$0.00	11/12/2004	\$0.00	\$0.00		\$0.00	AGREEME	\$139.00	\$139.00	\$139.00	\$930.52	
09/21/2004	33	ACTUAL	191.4	3.3	1	23	\$48.71	\$0.00	10/13/2004	\$0.00	\$140.00	09/17/2004	\$0.00	AGREEME	\$139.00	\$139.00	\$139.00	\$857.70	
08/19/2004	28	SYSTEM EST	183.1	1.9	1	22	\$31.58	\$0.00	09/14/2004	\$0.00	\$0.00		\$0.00	AGREEME	\$138.00	\$138.00	\$138.00	\$950.90	
07/22/2004	31	ACTUAL	169.2	3.4	1	10	\$48.29	\$0.00	08/13/2004	\$0.00	\$132.00	07/12/2004	\$0.00	AGREEME	\$138.00	\$138.00	\$138.00	\$919.41	
06/21/2004	32	SYSTEM EST	162.8	2.2	1	39	\$35.79	\$0.00	07/15/2004	\$0.00	\$132.00	06/03/2004	\$0.00	AGREEME	\$132.00	\$132.00	\$132.00	\$1,003.12	
05/20/2004	29	ACTUAL	160.6	6.8	2	149	\$85.34	\$0.00	06/11/2004	\$0.00	\$0.00		\$0.00	AGREEME	\$132.00	\$132.00	\$132.00	\$1,099.33	
04/21/2004	30	SYSTEM EST	174.0	9.3	3	501	\$114.04	\$0.00	05/17/2004	\$0.00	\$132.00	04/14/2004	\$0.00	AGREEME	\$132.00	\$132.00	\$132.00	\$1,013.99	
03/22/2004	31	ACTUAL	164.7	17.0	6	600	\$194.17	\$0.00	04/15/2004	\$0.00	\$114.00	03/17/2004	\$0.00	AGREEME	\$132.00	\$132.00	\$132.00	\$1,031.85	
02/22/2004	0		0	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00	
02/20/2004	29	SYSTEM EST	147.7	23.5	6	1175	\$284.20	\$0.00	03/17/2004	\$0.00	\$0.00		\$0.00	AGREEME	\$114.00	\$114.00	\$114.00	\$855.31	
01/22/2004	35	SYSTEM EST	124.2	25.4	7	1256	\$275.02	\$0.00	02/17/2004	\$0.06	\$0.00		\$0.00			\$0.00	\$0.00	\$491.11	
12/18/2003	31	SYSTEM EST	95.6	17.9	6	601	\$188.40	\$0.00	01/14/2004	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$409.13	
11/17/2003	31	ACTUAL	80.9	9.2	3	516	\$102.17	\$0.00	12/09/2003	\$1.70	\$0.00		\$0.00			\$0.00	\$0.00	\$217.60	
10/17/2003	30	SYSTEM EST	71.7	8.8	2	275	\$78.94	\$0.00	11/12/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$115.65	
09/17/2003	29	ACTUAL	64.9	2.3	1	14	\$34.16	\$0.00	10/10/2003	\$0.00	\$73.15	09/12/2003	\$0.00			\$0.00	\$0.00	\$34.16	
08/19/2003	29	SYSTEM EST	62.6	1.8	1	0	\$29.12	\$0.00	09/12/2003	\$0.85	\$75.00	07/30/2003	\$0.00			\$0.00	\$0.00	\$75.15	
07/21/2003	32	ACTUAL	60.8	3.2	1	11	\$40.26	\$0.00	08/12/2003	\$1.10	\$0.00		\$0.00			\$0.00	\$0.00	\$116.58	

**DOMINION PEOPLES**  
**Statement of Account**

Name YOUNG, ARVIN L For Questions Call (800)-764-0111  
 Address 236 CYPRESS HILL DR Account Number 4500014250579 Hearing Impaired Customers Call TDD (800)-527-1333  
 Meter Number 29460123

**DETAILS**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ DESC	PLAN AMT	PLAN DUE	TOTAL PLAN AMT	ACCT DUE BALANCE
00/19/2003	31	SYSTEM EST	57.6	2.1	130	\$32.16	\$0.00	\$0.00	07/15/2003	\$62	\$107.88	06/30/2003		\$0.00	\$0.00	\$0.00	\$74.02
05/19/2003	28	ACTUAL	65.5	3.0	206	\$41.24	\$0.00	\$0.00	08/11/2003	\$1.69	\$0.00			\$0.00	\$0.00	\$0.00	\$148.92
04/21/2003	32	SYSTEM EST	52.5	10.2	3	\$107.07	\$0.00	\$0.00	05/15/2003	\$0.00	\$197.00	04/14/2003		\$0.00	\$0.00	\$0.00	\$106.09
03/20/2003	29	ACTUAL	42.3	20.7	7	\$184.02	\$0.00	\$0.00	04/11/2003	\$0.00	\$166.40	03/19/2003		\$0.00	\$0.00	\$0.00	\$106.02
03/18/2003	0		0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		CNT	\$-18.00	\$0.00	\$0.00	\$0.00
02/19/2003	7	SYSTEM EST	21.6	6.2	9	\$54.40	\$0.00	\$0.00	03/17/2003	\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$188.40
02/12/2003	0	ACTUAL	15.4	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00			\$0.00	\$0.00	\$0.00	\$0.00
02/12/2003	0		0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		DEP	\$114.00	\$0.00	\$0.00	\$0.00
02/12/2003	0		0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		CNT	\$18.00	\$0.00	\$0.00	\$0.00

<b>TOTALS</b>	USAGE:	367.0	TAXES:	\$0.00	PAYMENTS:	\$3,416.70	LATE PAYMENT CHARGES:	\$35.82
	DEGREE DAYS:	15997	BILL AMOUNTS:	\$4,579.24	ADJUSTMENTS:	\$107.54		

BUD - BUDGET PLAN	DEF - DOLLAR ENERGY FUND	DEP - DEPOSITS	CIA - CONT IN AID OF CONST	NSC - INSUFFICIENT FUNDS CHARGE
DFA - DEFERRED AGREEMENT	LPN - LATE PMT CHRG (NONUTILITY)	LPC - LATE PMT CHRG	RCC - RECONNECTION CHARGE	NSA - INSUFFICIENT FUNDS AMOUNT
INT - INTEREST	NSN - INSUFFICIENT FUNDS (NONUTILITY)	UTG - UTILITY	DSCRT - DISCOUNT	CHT - CONTRACTS

# Closing Case

Decision Complete : Yes

This case was assigned to : Terry L Richey

## Case Information

BCS Case # 2002614  
Company Code 0071  
Reference #

Company Name DOMINION PEOPLE  
Company Type PEOPLES NATURAL  
GAS TRANSPORTEI

## Commission Decisions

Contrary to the law  Y  N

Decision appealed  Y  N

## Customer

First Name ARVIN  
Middle Initial L  
Last Name YOUNG  
Account # 4500014250579

## Customer Service Address

Service Street 236 CYPRESS HILL DR  
Service City PITTSBURGH  
Service Zip 15235

Service Street  
Service State PA

Decision Issued  Y  N

Oral/Written  O  W

Violation NO

Chapter

Section Rule

Total Balance owed on this case/customer's account at the time the case is closed: 795.28

Date Closed 01/06/2006

## Brief description of the resolution of the case/complaint

DISMISS 1405D. NOT A VALID CII. LAST CO PMT ARR 5/4/2005 2 A 4 C GROSS \$3,482.00  
CUSTOMER NOW REPORTING 3 A 3 C GROSS 3500.00 ....THE INCOME HAS INCREASED  
SLIGHTLY.

Account balance information provided by company on 2005-11-23

Service Restored Pay  
Service Continue Amount  
Service Continue Date

Term start date

Special Budget Amount  
Regular Budget Amount  
Arrears Payment Plus

Current monthly Payment  
Final Monthly Payment  
End Monthly Payment

Letter Description CHAPTER 14 EGW DISMISS/CONTACT COMP LETTER

"EXHIBIT B"

"PAGE 1 OF 2"

Decision Issued Date 01/06/2006

**Special Paragraph Instructions**

Next Billing Date  
Additional Payment

Minimum Customer Payment

**Other Information**

BCS Investigators First Name JULIA  
Number of times sent 1  
Number of times faxed 0  
BCS Investigator's Fax 7876641

BCS Investigators Last Name BYNDAS  
Fax Area Code 717

**End of Form**

"EXHIBIT B"

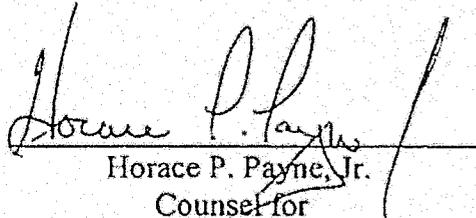
"PAGE 2 OF 2"



CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 21<sup>st</sup> day of February, 2006.

  
\_\_\_\_\_  
Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

RECEIVED  
FEB 21 2006  
PITTSBURGH, PA  
SECRETARY OF STATE



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

February 28, 2006

In Re: C-20065799

(SEE ATTACHED LIST)

Arvin Young v. The Peoples Natural Gas d/b/a Dominion Peoples

Requests Payment Arrangements

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Tuesday, May 9, 2006. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing  
Date: Tuesday, May 9, 2006  
Time: 2:00 p.m.  
Presiding: Administrative Law Judge Larry Gesoff  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
412.565.3550

**DOCUMENT  
FOLDER**

The hearing will be conducted as authorized by 52 Pa. Code §56.174.

**DOCKETED**  
MAR 06 2006

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Arvin Young	412-798-2214
Horace P. Payne, Esquire	412-497-6889

**ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.**

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Gesoff  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File