

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): :
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:
 DIRECTOR: : 00/00/00
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 01/27/06
 8. DOCKET NO: C-20065815 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: CONFER, GLENN O.

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY: CLINTON

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES THE COMPANY SHUT OFF HIS POWER IN NOVEMBER OF 2005 WITHOUT ANY KIND OF NOTIFICATION. HE WANTS PAYMENT OF DAMAGE TO HIS PROPERTY BECAUSE HE WAS NOT NOTIFIED THAT THE COMPANY WAS TERMINATING HIS SERVICE.

DOCUMENT
FOLDER

DOCKETED
JAN 31 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

110500
Please print or type.

C-20065815

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name GLENN O. CONFER

Street/P.O. Box 187 BOLOPHE ROAD Apt # _____

City MILL HALL State PA. Zip 17751

County CLINTON

Area Code/HOME Phone 570-726-4200

Area Code/WORK Phone 570-726-4200

Utility Account Number 45450-66040
(from your bill)

RECEIVED
2006 JAN 27 AM 9:08
F.A.P.U.C.
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name GLENN O. CONFER

Street/P.O. Box 243 DRINKETOWN ROAD

City MILL HALL State PA. Zip 17751

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PP&L

RECEIVED
2006 JAN 20 AM 9:54
F.A.P.U.C.
SECRETARY'S BUREAU

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER
(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

30
[Signature]

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

PP&L TURNED OUR POWER ^{OFF} IN NOV. 2005 WITH NO NOTIFICATION BY MAIL OR LETTER ON DOOR OF PROPERTY. PP&L DISCONNECTED POWER FRIDAY 12-02-05 POWER WAS NOT RECONNECTING ^{UNTIL} 12-06-05.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

WE WANT PAYMENT OF DAMAGE OF OUR PROPERTY BECAUSE WE WERE NOT NOTIFIED OF PP&L TURNING OFF POWER. THIS COULD HAVE BEEN RESOLVED IF WE WERE NOTIFIED. THEY LAW STATES THAT UTILITIES HAVE TO SEND REGISTERED LETTERS AND POST NOTICE ON DOOR OF PROPERTY. I EXPECT UTILITY COMMISSION RESOLVE THIS PROBLEM. OR WE WILL TAKE LEGAL ACTION AGAINST PP&L AND UTILITY COMMISSION. WE WANT THIS RESOLVED.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Glenn O. Confer, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Glenn O. Confer
(Signature)

1-14-06
(Date)

Glenn O. Confer
Signature

1-24-06
date

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number. I HAVE NOT TALKED TO MY LAWYER YET ABOUT THIS.

Lawyer's Name WARREN R. BALDYS

Street 415 PINE ST

City WILLIAMSPORT State PA Zip 17701

Area Code/Phone Number 570-327-6000

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



GLENN CONFER
187 BOLOPUE RD
MILL HALL, PA 17751

Service Address:
243 DRAKETOWN RD
MILL HALL, PA 17751

December 5, 2005

Subject: 45450-66040

Dear Mr. Confer:

On 12/05/05, you contacted PPL Electric Utilities about reconnecting service to 243 Drake Town Road, Mill Hall, PA. You told us that PPL should not have disconnected power to the residence as you understood a landlord agreement existed to have power in your name between tenants.

As we discussed, our research indicates a landlord agreement did not exist.

PPL will restore your power on the next business day, 12/06/05. *THAT MAY HAVE RESTORED POWER 12-06-05 BUT IT WAS DISCONNECT ON FRIDAY*
The amount you owe is \$0. *12-2-05 FRIDAY*

You can mail payments to PPL Electric Utilities, Two North Ninth Street, RPC-GENNI, Allentown, PA 18101 or take them to a bill payment center. If you cannot pay the bill in full, please contact us to avoid further action.

If you disagree with this report, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). You must file the complaint within ten (10) days of the date of this report to protect your rights. PPL Electric Utilities will not shut off your service during this time or during the complaint process as long as you pay all undisputed bills.

You may file a complaint by calling toll-free in Pennsylvania 1-800-782-1110, or by writing to the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

The PUC will ask you to provide the following information:

1. Your name and phone number.
2. Your mailing address and, if it is different, your service address.
3. The utility company's name and your customer account number, if you have one.

4. A brief statement of the dispute and what you want the PUC to do about it.
5. Whether the company has investigated and reported the dispute.
6. Whether you have filed the same complaint with the PUC before.
7. The proposed shut-off date, if there is one.

If you need more information or have other concerns, please call PPL Electric Utilities toll-free at 1-800-DIAL-PPL (1-800-342-5775).

Sincerely,

PPL Electric Utilities

urotm01 doc 020647, 593743

A proud supporter of Guiding Eyes for the Blind

PAGE 1

Glenn Confer

PP&L TOLD ME AFTER WE MY BROTHER & ME OWNER OF PROPERTY. WE EVICTED OUR TENANT IN OCTOBER THEY MOVED OUT NOV 2. IN THE PAST WITH OUR FIRST TENANT WE HAD ALOT OF DAMAGE TO PROPERTY. IT TOOK A COUPLE OF MONTHS TO GET IT READY FOR OUR SECOND TENANT, AND PP&L SENT ME THE POWER BILL. PP&L TOLD ME THAT THERE WAS NO OTHER NAME ON THE PROPERTY SO THEY TURN OFF POWER IN THE MIDDLE OF NOV. AFTER A DAY OR TWO AFTER WE FOUND OUT



V0829

PAGE 3

A proud supporter of Guiding Eyes for the Blind

Glenn Confer

WE FOUND OUT SATURDAY AFTERNOON WHEN WE WERE GOING TO DO MORE REPAIRS ON PROPERTY TO GET READY TO RELET. WITH OUR WATER WAS RUNNING THROUGH OUT THE TRAILER. I CALLED SATURDAY MORNING AND TOLD THEM OF OUR DAMAGE. PP&L TOLD ME THEY ARE NOT RESPONSIBLE FOR THE DAMAGE BECAUSE THEY SENT TWO NOTIFICATIONS. I ASK THEM WHO WAS ON THE NOTICE ME OR MY BROTHERS NAME THEY SAID NEITHER. THESE LETTERS IS THE OWNER OF PROPERTY THEY SAID THEY DONT KNOW. I TOLD THEM THEY WERE LYING I CALLED THEM ON SUNDAY

THEY DONT KNOW. I TOLD THEM THEY WERE LYING I CALLED THEM ON SUNDAY I ASK THEM WHO WAS ON THE NOTICE ME OR MY BROTHERS NAME THEY SAID NEITHER. THESE LETTERS IS THE OWNER OF PROPERTY THEY SAID THEY DONT KNOW. I TOLD THEM THEY WERE LYING I CALLED THEM ON SUNDAY

PAGE 2

THAT OUR POWER WAS TURN OFF AND OUR WATER HEATER SPROGE A LEAK. WE HAD TO REPLACE OUR WATER HEATER AND ALL OF OUR CARPET IN TRAILER. I CALLED PP&L TO FIND OUT WHY THEY TURN OFF OUR POWER WITHOUT NOTIFIED US. THEY SAID THEY SENT TWO NOTIFICATIONS IN THE MAIL. I TOLD THEM WE DONT GOT ANY NOTIFICATIONS IN THE MAIL. I ALSO TOLD THEM WHY DONT THEY PUT A NOTIFICATIONS ON THE DOOR. BECAUSE WE WERE WORKING ON THE PROPERTY TO RENT TO NEXT TENANT. PP&L SAID THEY DONT NEED TO PUT ANY NOTIFICATIONS ON DOORS OF PROPERTIES WHEN THEY TURN OFF POWER. THEY TURNED OFF OUR POWER ON A FRIDAY AND DONT TURN IT BACK ON TUESDAY MORNING AROUND 7:00 AM

V0829

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 31, 2006

GLENN O. CONFER
Complainant

v.

PPL ELECTRIC UTILITIES CORPORATION
Respondent

Complaint Docket
No: C-20065815

DOCUMENT
FOLDER

DOCKETED

JAN 31 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: January 31, 2006

C-20065815

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

DOCUMENT
FOLDER

Dear Mr. Russell:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by GLENN O. CONFER. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

January 31, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

"additional info"
FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

DOCUMENT
FOLDER
Please Print:

RECEIVED
2006 JAN 31 AM 9:08
PUBLIC
SECRETARY'S BUREAU

C-20065815

1. Your Name, Mailing Address and Telephone Number **DOCUMENT**

Name GLENN O. CONFER **FOLDER**

Street/P.O. Box 187 BOLOPUE ROAD Apt.# _____

City MILL HALL State PA. Zip 17251

County CLINTON Home Telephone-Area Code (570) 726-4200
Work Telephone-Area Code (570) 726-4200
SELF EMPLOYED

2. Name of Company your complaint concerns: PP&L UTILITY

3. What is your complaint?

MY COMPLAINT IS IF THERE WAS A CHANGE WITH LANDLORD
BEING RESPONSIBLE FOR UTILITY WITH POWER CO. WE WERE NOT NOTIFIED
BY MAIL. WEVE STARTING RENTING ARE PROPERTY AT 243 DRAKE TOWN
ROAD IN 19.99 TO DAN SHIRK. WHEN WE EVICTED HIM THE SAME YEAR
IT TOOK US ABOUT TWO MONTHS TO REPAIR THE PROPERTY. PP&L SENT
ME THE POWER BILL FOR TWO MONTHS. THE WE RENTED THE PROPERTY AGAIN.
TO ANOTHER TENANT. OUR OTHER COMPLAINT WITH PP&L THEY TURNED OFF
OUR POWER. WITH NOTIFIED BY MAIL OR PUTTING A PAPER ON
THE DOOR OF THE PROPERTY THAT IS THE LAW. ALSO REGISTERED
LETTER TO THE PROPERTY OWNER. BECAUSE OF THIS OUR PIPES FROZE

AND OUR WATER HEATER WAS LEAKING. AND WE HAD TO REPLACE OUR WATER
HEATER AND ALL OF THE CARPET AND AND PIPES. THE WORK LEAKING.

Glenn O. Confer 1-27-06
3

4. What do you want the Public Utility Commission to do about your complaint?

I WANT REIMBURSED FOR OUR COST OF ALL OF OUR REPAIRS,
NEW WATER HEATER NEW CARPET AND REPAIRING PIPES. BECAUSE
THIS PROBLEM WITH THE NEW REGULATIONS ON WHO IS PROPERTY
OWNER. THIS COULD HAVE BEEN AVOIDED IF PPEL WOULD NOTIFIED
BY MAIL AND LETTER ON DOOR OF PROPERTY. OR A REGISTERED LETTER
TO PROPERTY OWNER AS THEY DID IN THE PAST. AND BY LAW!!!

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Glenn O. Confer
Signature of complaining person

1-27-06
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.
I DON'T INTENDED TO USE MY LAWYER UNLESS THE UTILITY COMMISSION IS NOT GOING TO RESOLVE THIS PROBLEM.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

ORIGINAL

GROSS, MCGINLEY, LABARRE & EATON, LLP

MALCOLM J GROSS
PAUL A. MCGINLEY
DONALD LABARRE, JR.
JACKSON EATON, III
MICHAEL A. HENRY
PATRICK J. REILLY
WILLIAM J. FRIES
ANNE K. MANLEY
SUSAN ELLIS WILD
VICTOR F. CAVACINI
ELIZABETH R. GRAVER
ROBERT A. ALFERT
JOHN P. SERVIS
ALLEN I. TULLAR
RICHARD I. CURLEY
RAYMOND J. DERAYMOND

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060
ALLENTOWN, PENNSYLVANIA 18105-4060

(610) 820-5450
TELEFAX (610) 820-6006
E-MAIL jgross@gmle.com
Direct number: (610) 871-1324

JOHN F. GROSS
KIMBERLY G. KRUPKA
K. A. SPOTTS-KIMMEL
ERROL C. DEANS, JR. *
ANDREW H. RALSTON, JR.
LOREN A. WALMER

OF COUNSEL
DAVID C. KEEHN

*Also admitted in NY

EASTON OFFICE:
717 WASHINGTON ST
EASTON PA 18042
(610) 258-1506

February 20, 2006

RECEIVED

FEB 20 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY J. BUREAU

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Glenn O. Confer v. PPL Electric Utilities Corporation
Docket No. C-20065815

DOCUMENT
FOLDER

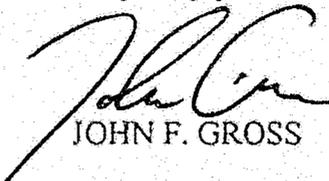
Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three (3) copies of the Answer of PPL Electric Utilities Corporation and Preliminary Motions of PPL Electric Utilities Corporation.

Pursuant to 52 Pa. Code §1.11, the enclosed documents are to be deemed filed on February 20, 2006, which is the date they were deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


JOHN F. GROSS

JFG/jeh

Enclosure

cc: Glenn O. Confer (w/ enc.)

Diedre L. Bilger (w/ encs.)

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7

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLENN O. CONFER,

Complainant,

v.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET
NO. C-20065815

RECEIVED

FEB 26 2006

PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

ANSWER WITH NEW MATTER OF PPL ELECTRIC UTILITIES CORPORATION

PPL Electric Utilities Corporation (hereafter "PPL"), by its attorney, hereby Answers, with New Matter, the Complaint in the above-captioned proceeding as follows (and, contemporaneously with the filing of this Answer, PPL has filed, as of this date, Preliminary Motions, which are incorporated herein by referenced as though set forth fully at length):

- 1. Admitted.
- 2. Admitted.
- 3. Admitted.

DOCKETED
FEB 23 2006

**DOCUMENT
FOLDER**

3. Admitted in part and denied in part. PPL admits that on October 28, 2005, PPL was contacted by the ratepayer of record for 243 Draketown Road, Mill Hall, Pennsylvania, Betty Lou Sanders ("Sanders"). Sanders requested that PPL terminate service to her account on October 31, 2005. In accordance with PUC regulations and its Tariff, PPL sent an occupant letter to the premises and stopped billing Sanders as of October 31, 2005. Having received no response to its first letter, PPL sent a second letter to the premises on November 15, 2005. PPL admits that it blocked the meter on December 2, 2005 because it not been contacted by a resident

or responsible party. PPL admits that it was contacted by Complainant on December 5, 2005 regarding service and that it reconnected service the next business day, December 6, 2005.

After reasonable investigation, PPL is without knowledge or information sufficient to form a belief as to the truth of Complainant's allegation that the power outage damaged Complainant's property, and strict proof regarding the same is hereby demanded by trial.

PPL denies that it has been unreasonable or failed to provide adequate service to the Complainant. PPL denies that it has violated any provision of its Tariff or regulation of the Public Utility Commission.

All remaining allegations in Complainant's Complaint are denied.

5. Denied. Paragraph 5 constitutes a request for relief to which no response is required. To the extent a further response may be required, PPL incorporates herein by reference, as if set forth fully at length, its aforementioned response to Paragraph 4 of the Complaint.

6. Admitted.

7. Admitted.

NEW MATTER OF PPL ELECTRIC UTILITIES CORPORATION

PPL, by its attorney, hereby raises as a New Matter, pursuant to Section 5.62, Title 52 of the Pennsylvania Code, 52 Pa. Code § 5.62, the following:

8. Paragraphs 1 through 7 of PPL's Answer are incorporated herein by reference as though set forth fully at length.

8. Complainant's Complaint concerns allegations that Complainant experienced property damage subsequent to a power outage at the subject electric service premises.

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FEB 20 2006

PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

8. Under Pennsylvania law, only the Courts of Common Pleas of Pennsylvania have original jurisdiction to hear suits for property damage against public utilities arising from the failure to provide adequate services. Fringold v. Bell of Pennsylvania, 477 Pa. 1, 10, 383 A.2d 791, 795 (1977).

9. Complainant's Complaint, in Paragraphs 4 and 5, alleges that he experienced certain property damage and seeks compensation from PPL for said damage.

10. Because Complainant's Complaint concerns property damage and seeks payment for said damage, the Pennsylvania Public Utility Commission does not have authority or jurisdiction over the Complaint, to provide the relief requested by Complainant.

WHEREFORE, in view of the foregoing, PPL respectfully requests that the Pennsylvania Public Utility Commission deny the above captioned Complaint.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 

JOHN F. GROSS

Dated: February 20, 2006
at Allentown, Pennsylvania

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLENN O. CONFER,

Complainant,

COMPLAINT DOCKET
NO C-20065815

v.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

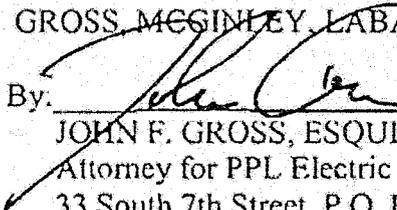
CERTIFICATION OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participant(s), listed below, in accordance with the requirements of §1 54 (relating to service by a participant):

GLENN O. CONFER
187 BOLOPUE ROAD
MILL HALL, PA 17751

Dated this the 20th day of February, 2006.

GROSS, MCGINLEY, LABARRE & EATON, LLP

By: 

JOHN F. GROSS, ESQUIRE
Attorney for PPL Electric Utilities Corp.
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105-4060
(610) 820-5450

RECEIVED

FEB 20 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
February 24, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20065815

(See attached list)

DOCUMENT FOLDER

Glenn O. Confer v. PPL Electric Utilities Corporation

Motion Judge Assignment Notice

This is to inform you that a preliminary motion was filed on the above-captioned case. This motion is being assigned to Chief Administrative Law Judge Veronica A. Smith for ruling. The Commission rule of practice at 52 Pa. Code §5.101 specifies that the person who filed the complaint has ten (10) days from the date the motion was served on you to file an answer.

If you file any pleading or document relating to this motion with the Secretary of the Commission, please provide a duplicate copy to the judge.

Procedural questions or comments should be directed to the judge at:

(717) 783-5453

pc: SA Rumsey
Susan Licon
Beth Plantz
Docket Section

DOCKETED
MAR 06 2006