

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BETTY J. SWEENEY

v.

PPL ELECTRIC UTILITIES CORPORATION

C-20077477

DOCKETED
MAY 01 2007

**DOCUMENT
FOLDER**

**INTERIM ORDER
SETTING RESOLUTION CONFERENCE**

On or about March 16, 2007, Betty J. Sweeney ("Complainant") filed a complaint against PPL Electric Utilities Corporation ("Respondent"), at the above-captioned Docket Number. On or about April 18, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than May 15, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than May 29, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

BTL

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

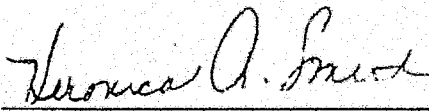
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5413
Email: bbigelow@state.pa.us

Date: April 24, 2007


VERONICA A. SMITH
Chief Administrative Law Judge

C-20077477 BETTY J. SWEENEY v. PPL ELECTRIC UTILITIES
CORPORATION

BETTY J SWEENEY
100 SHORT STREET
APARTMENT B-4
LOCK HAVEN PA 17745
570.753.8209

KIMBERLY G KRUPKA ESQUIRE
GROSS MCGINLEY LABARRE & EATON LLP
33 SOUTH SEVENTH STREET
P O BOX 4060
ALLENTOWN PA 18105-4060
610-871-1325

2007 MAR 14 11 03 AM '07

Mr. Bigelow,
I've paid this bill only because
I have to have my Electrical Heat. I don't
believe anyone done anything wrong,
but they overcharged me. If you think
\$70 wasn't a hardship, it was. It is
paid so forget it.
I have neuropathy in my left leg. Its
hard for me to get around.

Sincerely

Betty Sweeney. BTL

I've had nearly 87 wonderful years,
you may have to put up with me
for another 90 years. Please don't send
any more letters from lawyers, you might take
10 years out of that 90 years.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 1, 2007
SUBJECT: Betty J. Sweeney v. PPL Electric Utilities Corporation
C-20077477
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On April 30, 2007, a Petition to Withdraw was filed in the above-captioned proceeding. If no objection is filed to this petition within 20 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

DOCKETED
MAY 16 2007

RECEIVED
OFFICE OF ADMINISTRATIVE LAW JUDGE
MAY 10 10:01
PA PUC



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

June 8, 2007

C-20077477

BETTY J. SWEENEY
100 SHORT STREET APT - B4
LOCK HAVEN PA 17745

BETTY J. SWEENEY
v.
PPL ELECTRIC UTILITIES CORPORATION

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JUN 07 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

cc: All parties of Record

nvl

**DOCUMENT
FOLDER**

BA