

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU
03 OCT -3 AM 10:35

EUGENE MORRIS

v.

F-01154757

PHILADELPHIA GAS WORKS

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about August 13, 2003, Eugene Morris ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned Docket Number. To my knowledge, Respondent has not filed an Answer to the complaint.

Based upon a review of the complaint, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than October 16, 2003, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than October 30, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.


If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: October 2, 2003


ROBERT A. CHRISTIANSON
Chief Administrative Law Judge

#387236

ORIGINAL
Philadelphia Gas Works



800 W. Montgomery Avenue, Philadelphia, PA 19122
Telephone: (215) 236-0500

Laureto A. Farnas, Esq.
Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farnas@pgworks.com

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October 7, 2003

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Eugene Morris v. PGW, Docket No. F-01154757

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Enclosures

cc: Eugene Morris
Anthony Langford

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OCT 07 2003

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION
PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Eugene Morris

v.

Philadelphia Gas Works

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:
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Docket No. F - 01154757

Answer of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following

- 1. Admitted.
- 2. Admitted.
- 3. Denied. PGW denies the averment in Paragraph 3 of the complaint that the Complainant should not be responsible for the bill.

PGW records indicate that the Complainants received a large bill that resulted from PGW's not reading the meter at the service address since 1994. The bill for previously unbilled services was for \$3617. Account was estimated again until a meter exchange took place on March 15, 2002, when an automatic meter reading device ("AMR") was installed as shown on the statement of bills and payments, which is attached hereto as Exhibit "A". A new bill for previously unbilled services resulted in an outstanding balance of \$4502.05 on the account. A decision of the Bureau of Consumer Services ("BCS") dated May 23, 2002 ordered that all late payment charges be waived back to March 2002 and that the Complainant be placed on a payment arrangement for \$40 a month towards the arrears and a monthly budget of \$160 to commence in September 2003. The first payment is due on

- 4. Denied. The averments in Paragraph 4 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

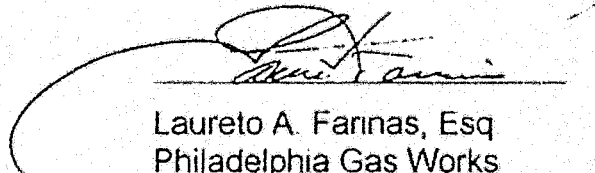
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Wherefore, PGW respectfully requests that this Commission find against the Complainant and for the Respondent, PGW in this matter.

October 7, 2003

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Laureto A. Farinas", is written over a horizontal line. A large, sweeping flourish extends from the left side of the signature line.

Laureto A. Farinas, Esq
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

EXHIBIT A

BILLS FROM 01/01/1996 TO 10/07/2003

Account # 9116690750

Customer Name MORRIS, EUGENE

Customer Address 5337 LOCUST ST/PHILA, PA

Bill Cycle 12

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	CRP Monthly Amount	Easyway Current Month	Easyway Current Amt	Days
9961611706	2011931	08/14/2003	09/16/2003	10/13/2003	1940	1954	14	Regular	\$30.65	No	\$0.00	2	\$160.00	33
9961611706	2011931	07/16/2003	08/14/2003	09/10/2003	1925	1940	15	Regular	\$31.87	No	\$0.00	1	\$160.00	29
9961611706	2011931	06/16/2003	07/16/2003	08/12/2003	1906	1925	19	Regular	\$37.17	No	\$0.00	0	\$0.00	30
9961611706	2011931	05/16/2003	06/16/2003	07/14/2003	1854	1906	52	Regular	\$79.10	No	\$0.00	0	\$0.00	31
9961611706	2011931	04/16/2003	05/16/2003	06/13/2003	1788	1854	66	Regular	\$94.97	No	\$0.00	0	\$0.00	30
9961611706	2011931	03/16/2003	04/16/2003	05/13/2003	1641	1788	147	Regular	\$194.35	No	\$0.00	0	\$0.00	29
9961611706	2011931	02/14/2003	03/16/2003	04/14/2003	1344	1641	297	Regular	\$335.68	No	\$0.00	0	\$0.00	32
9961611706	2011931	01/16/2003	02/14/2003	03/14/2003	985	1344	359	Regular	\$390.15	No	\$0.00	0	\$0.00	29
9961611706	2011931	12/16/2002	01/16/2003	02/12/2003	716	985	269	Regular	\$316.95	No	\$0.00	0	\$0.00	31
9961611706	2011931	11/14/2002	12/16/2002	01/15/2003	452	716	264	Regular	\$287.67	No	\$0.00	0	\$0.00	32
9961611706	2011931	10/15/2002	11/14/2002	12/11/2002	317	452	135	Regular	\$153.98	No	\$0.00	0	\$0.00	30
9961611706	2011931	09/13/2002	10/15/2002	11/12/2002	293	317	24	Regular	\$37.24	No	\$0.00	0	\$0.00	32
9961611706	2011931	08/14/2002	09/13/2002	10/10/2002	275	293	18	Regular	\$30.49	No	\$0.00	0	\$0.00	30
9961611706	2011931	07/16/2002	08/14/2002	09/11/2002	259	275	16	Regular	\$28.14	No	\$0.00	0	\$0.00	29
9961611706	2011931	06/17/2002	07/16/2002	08/12/2002	239	259	20	Regular	\$32.18	No	\$0.00	0	\$0.00	29
9961611706	2011931	05/15/2002	06/17/2002	07/15/2002	203	239	36	Regular	\$46.95	No	\$0.00	0	\$0.00	33
9961611706	1523299	02/28/2001	08/31/2001	06/18/2002	5432	5854	422	Office Estimate	\$631.60	No	\$0.00	0	\$0.00	184
9961611706	1523299	08/31/2001	11/30/2001	06/18/2002	5854	6065	211	Office Estimate	\$271.07	No	\$0.00	0	\$0.00	91
9961611706	1523299	11/21/2000	12/31/2000	06/18/2002	4545	4921	375	Office Estimate	\$371.12	No	\$0.00	0	\$0.00	40
9961611706	1523299	09/14/2000	11/21/2000	06/18/2002	501	4545	4044	Office Estimate	\$3,134.41	No	\$0.00	0	\$0.00	68
9961611706	1523299	11/30/2001	03/16/2002	06/18/2002	6065	6741	677	Regular	\$713.28	No	\$0.00	0	\$0.00	106
9961611706	2011931	11/30/2001	03/16/2002	06/18/2002	1	2	677	Regular	\$713.28	No	\$0.00	0	\$0.00	106
9961611706	1523299	12/31/2000	02/28/2001	06/18/2002	4921	5432	511	Office Estimate	\$673.28	No	\$0.00	0	\$0.00	59
9961611706	2011931	04/16/2002	05/15/2002	06/12/2002	143	203	60	Regular	\$67.88	No	\$0.00	0	\$0.00	29
9961611706	2011931	03/16/2002	04/16/2002	05/13/2002	2	143	141	Regular	\$135.04	No	\$0.00	0	\$0.00	31
9961611706	2011931	02/17/2002	03/16/2002	04/17/2002	1	2	142	Regular	\$140.47	Yes	\$0.00	0	\$0.00	23
9961611706	1523299	02/17/2002	03/16/2002	04/17/2002	6600	6741	142	Regular	\$140.47	Yes	\$0.00	0	\$0.00	23
9961611706	1523299	01/16/2002	02/14/2002	03/22/2002	2129	2253	104	System Estimate	\$116.44	Yes	\$0.00	0	\$0.00	29
9961611706	1523299	01/16/2002	02/21/2002	03/22/2002	2129	6600	4471	Special	\$4,502.05	Yes	\$0.00	0	\$0.00	36
9961611706	1523299	12/14/2001	01/16/2002	02/13/2002	2013	2129	116	System Estimate	\$128.50	Yes	\$0.00	0	\$0.00	33

BILLS FROM 01/01/1996 TO 10/07/2003

Account # 9116690750

Customer Name: MORRIS, EUGENE

Customer Address: 5337 LOCUST STIPHILA, PA

Bill Cycle 12

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read Enc	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bil.	CRP Monthly Amount	Easyway Current Month	Eway Curr Amt	Days
9961611706	1523299	11/15/2001	12/14/2001	01/15/2002	1966	2013	47	System Estimate	\$62.22	Yes	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	10/17/2001	11/15/2001	12/12/2001	1922	1966	44	System Estimate	\$61.55	Yes	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	09/17/2001	10/17/2001	11/14/2001	1900	1922	22	System Estimate	\$36.29	Yes	Nc	\$0.00	0	\$0.00	30
9961611706	1523299	08/16/2001	09/17/2001	10/15/2001	1883	1900	17	System Estimate	\$32.18	Yes	Nc	\$0.00	0	\$0.00	32
9961611706	1523299	07/16/2001	08/16/2001	09/12/2001	1867	1883	16	System Estimate	\$32.95	Yes	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	06/16/2001	07/18/2001	08/4/2001	1852	1867	15	System Estimate	\$31.62	Yes	Nc	\$0.00	0	\$0.00	30
9961611706	1523299	05/16/2001	06/18/2001	07/16/2001	1827	1852	25	System Estimate	\$44.93	Yes	Nc	\$0.00	0	\$0.00	33
9961611706	1523299	04/17/2001	05/16/2001	06/3/2001	1765	1827	61	System Estimate	\$92.84	Yes	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	03/16/2001	04/17/2001	05/14/2001	1595	1766	171	System Estimate	\$239.24	Yes	Nc	\$0.00	0	\$0.00	32
9961611706	1523299	01/17/2001	03/16/2001	04/2/2001	1188	1595	407	System Estimate	\$547.68	Yes	Nc	\$0.00	0	\$0.00	58
9961611706	1523299	01/17/2001	02/06/2001	03/02/2001	1188	4005	2817	Customer	\$3,617.00	Yes	Nc	\$0.00	0	\$0.00	20
9961611706	1523299	12/14/2000	01/17/2001	02/13/2001	866	1188	322	System Estimate	\$369.75	Yes	Nc	\$0.00	0	\$0.00	34
9961611706	1523299	11/14/2000	01/14/2001	01/2/2001	648	866	218	System Estimate	\$208.63	Yes	Nc	\$0.00	0	\$0.00	30
9961611706	1523299	10/16/2000	11/14/2000	12/1/2000	565	648	83	System Estimate	\$72.01	Yes	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	09/14/2000	10/16/2000	11/3/2000	501	565	64	System Estimate	\$57.35	Yes	Nc	\$0.00	0	\$0.00	32
9961611706	1523299	08/15/2000	09/14/2000	10/11/2000	501	501	0	System Estimate	\$8.00	No	Nc	\$0.00	0	\$0.00	30
9961611706	1523299	07/17/2000	08/15/2000	09/12/2000	501	501	0	System Estimate	\$8.00	No	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	06/13/2000	07/17/2000	08/11/2000	497	501	4	System Estimate	\$11.09	No	Nc	\$0.00	0	\$0.00	34
9961611706	1523299	05/16/2000	06/13/2000	07/12/2000	476	497	21	System Estimate	\$24.20	No	Nc	\$0.00	0	\$0.00	28
9961611706	1523299	04/17/2000	05/16/2000	06/13/2000	437	476	39	System Estimate	\$38.07	No	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	03/17/2000	04/17/2000	05/5/2000	162	437	275	System Estimate	\$220.06	No	Nc	\$0.00	0	\$0.00	31
9961611706	1523299	02/17/2000	03/17/2000	04/14/2000	75	162	87	System Estimate	\$75.08	No	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	01/19/2000	02/17/2000	03/7/2000	9914	75	161	System Estimate	\$132.15	No	Nc	\$0.00	0	\$0.00	29
9961611706	1523299	12/14/1999	01/19/2000	02/15/2000	9766	9914	148	System Estimate	\$123.11	No	Nc	\$0.00	0	\$0.00	36
9961611706	1523299	11/12/1999	12/14/1999	01/13/2000	9682	9766	84	System Estimate	\$72.88	No	Nc	\$0.00	0	\$0.00	32
9961611706	1523299	10/15/1999	11/12/1999	12/17/1999	9632	9682	50	System Estimate	\$46.13	No	Nc	\$0.00	0	\$0.00	28
9961611706	1523299	09/15/1999	10/15/1999	12/13/1999	9632	9660	28	System Estimate	\$29.35	Yes	Nc	\$0.00	0	\$0.00	28
9961611706	1523299	08/16/1999	09/15/1999	11/12/1999	9605	9632	27	System Estimate	\$28.59	No	Nc	\$0.00	0	\$0.00	30
9961611706	1523299	07/19/1999	08/16/1999	10/14/1999	9590	9605	15	System Estimate	\$19.44	No	Nc	\$0.00	0	\$0.00	30
9961611706	1523299	06/11/1999	07/19/1999	09/14/1999	9553	9590	37	System Estimate	\$36.21	No	Nc	\$0.00	0	\$0.00	28
9961611706	1523299	05/11/1999	06/11/1999	08/17/1999	9509	9553	44	System Estimate	\$41.55	No	Nc	\$0.00	0	\$0.00	38

BILLS FROM 01/01/1996 TO 10/07/2003

Account # 9116690750

Customer Name MORRIS, EUGENE

Customer Address 5337 LOCUST ST/PHILA.PA

Bill Cycle 12

BILLS

Service Agreement #	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Easyway Current Month	Easyway Curr Amt	Days
9661611706	1523299	05/13/1999	06/11/1999	07/12/1999	9488	9509	21	System Estimate	\$22.18	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	04/08/1999	05/13/1999	06/09/1999	9422	9486	66	System Estimate	\$67.67	No	No	\$0.00	0	\$0.00	36
9661611706	1523299	03/11/1999	04/08/1999	05/04/1999	9340	9422	82	System Estimate	\$70.67	No	No	\$0.00	0	\$0.00	29
9661611706	1523299	02/11/1999	03/11/1999	04/07/1999	9200	9340	140	System Estimate	\$117.84	No	No	\$0.00	0	\$0.00	29
9661611706	1523299	01/20/1999	02/11/1999	03/11/1999	9106	9200	92	System Estimate	\$78.80	No	No	\$0.00	0	\$0.00	23
9661611706	1523299	12/15/1998	01/20/1999	02/15/1999	8912	9106	196	System Estimate	\$171.32	No	No	\$0.00	0	\$0.00	37
9661611706	1523299	11/13/1998	12/15/1998	01/11/1999	8822	8912	90	System Estimate	\$80.92	No	No	\$0.00	0	\$0.00	33
9661611706	1523299	10/15/1998	11/13/1998	12/11/1998	8751	8822	71	System Estimate	\$64.68	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	09/15/1998	10/15/1998	11/11/1998	8720	8751	31	System Estimate	\$30.49	No	No	\$0.00	0	\$0.00	31
9661611706	1523299	08/17/1998	09/15/1998	10/12/1998	8701	8720	19	System Estimate	\$20.24	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	07/17/1998	08/17/1998	09/13/1998	8681	8701	20	System Estimate	\$21.09	No	No	\$0.00	0	\$0.00	32
9661611706	1523299	06/18/1998	07/17/1998	08/15/1998	8662	8681	19	System Estimate	\$20.24	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	05/18/1998	06/18/1998	07/15/1998	8641	8662	21	System Estimate	\$21.95	No	No	\$0.00	0	\$0.00	32
9661611706	1523299	04/18/1998	05/18/1998	06/14/1998	8599	8641	42	System Estimate	\$39.89	No	No	\$0.00	0	\$0.00	31
9661611706	1523299	03/19/1998	04/18/1998	05/17/1998	8533	8599	66	System Estimate	\$60.41	No	No	\$0.00	0	\$0.00	31
9661611706	1523299	02/18/1998	03/19/1998	04/15/1998	8415	8533	118	System Estimate	\$104.86	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	01/16/1998	02/18/1998	03/16/1998	8267	8415	148	System Estimate	\$130.50	No	No	\$0.00	0	\$0.00	34
9661611706	1523299	12/13/1997	01/16/1998	02/14/1998	8111	8267	156	System Estimate	\$137.33	No	No	\$0.00	0	\$0.00	35
9661611706	1523299	11/13/1997	12/13/1997	01/11/1998	7974	8111	137	System Estimate	\$121.09	No	No	\$0.00	0	\$0.00	31
9661611706	1523299	10/15/1997	11/13/1997	12/01/1997	7885	7974	89	System Estimate	\$60.07	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	09/15/1997	10/15/1997	11/11/1997	7853	7885	32	System Estimate	\$31.35	No	No	\$0.00	0	\$0.00	31
9661611706	1523299	08/15/1997	09/15/1997	10/12/1997	7833	7853	20	System Estimate	\$21.09	No	No	\$0.00	0	\$0.00	32
9661611706	1523299	07/17/1997	08/15/1997	09/13/1997	7614	7833	19	System Estimate	\$20.24	No	No	\$0.00	0	\$0.00	30
9661611706	1523299	06/18/1997	07/17/1997	08/13/1997	7795	7614	19	System Estimate	\$20.24	No	No	\$0.00	0	\$0.00	30

PAYMENTS FROM 01/01/1996 TO 10/07/2003

Account # 9116690750

Customer Name MORRIS, EUGENE

Customer Address 5337 LOCUST ST/PHILA,PA

Bill Cycle: 12

PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
9961511706	\$326 00	01/14/2003	F	\$326 00	G		REM
9961511706	\$38 00	11/19/2002	F	\$38 00	G		REM
9961511706	\$50 00	09/11/2002	F	\$50 00	G		REM
9961511706	\$300 00	06/12/2002	F	\$20 11	G		REM
9961511706	\$676 00	01/04/2002	F	\$60 30	G	LIHE	GRN
9961511706	\$100 00	09/11/2001	F	\$22 45	G		REM
9961511706	\$100 00	06/28/2001	F	\$23 04	G		REM
9961511706	\$50 00	06/28/2001	F	\$0 00	G		REM
9961511706	\$100 00	04/24/2001	F	\$8 6*	G		REM
9961511706	\$200 00	03/13/2001	F	\$56 79	G		REM
9961511706	\$200 00	02/07/2001	F	\$0 00	G		REM
9961511706	\$197 00	01/17/2001	F	\$0 00	G		REM
9961511706	\$150 00	12/06/2000	F	\$0 91	G		REM
9961511706	\$133 67	09/06/2000	F	\$1 55	G		REM
9961511706	\$20 00	08/01/2000	F	\$2 94	G		REM
9961511706	\$150 00	05/30/2000	F	\$2 68	G		REM
9961511706	\$80 00	04/26/2000	F	\$0 00	G		REM
9961511706	\$132 15	03/21/2000	F	\$0 00	G		REM
9961511706	\$123 11	02/07/2000	F	\$0 00	G		REM
9961511706	\$66 09	01/10/2000	F	\$0 00	G		REM
9961511706	\$50 00	10/26/1999	F	\$0 00	G		REM
9961511706	\$30 00	10/04/1999	F	\$0 00	G		REM
9961511706	\$31 00	08/30/1999	F	\$0 00	G		REM
9961511706	\$25 00	06/28/1999	F	\$0 00	G		REM
9961511706	\$50 00	05/27/1999	F	\$0 00	G		REM
9961511706	\$40 00	05/04/1999	F	\$0 00	G		REM
9961511706	\$50 00	04/08/1999	F	\$0 00	G		REM
9961511706	\$104 00	03/10/1999	F	\$0 00	G		REM
9961511706	\$172 00	02/17/1999	F	\$0 00	G		REM
9961511706	\$52 00	02/08/1999	F	\$0 00	G		REM
9961511706	\$94 00	01/27/1999	F	\$0 00	G		REM
9961511706	\$146 00	12/31/1998	F	\$0 00	G		REM
9961511706	\$28 67	11/24/1998	F	\$0 00	G		REM
9961511706	\$20 00	09/23/1998	F	\$0 00	G		REM
9961511706	\$20 00	08/28/1998	F	\$0 00	G		REM
9961511706	\$20 00	08/11/1998	F	\$0 00	G		REM
9961511706	\$25 00	07/20/1998	F	\$0 00	G		REM
9961511706	\$40 00	05/26/1998	F	\$0 00	G		REM
9961511706	\$60 00	05/13/1998	F	\$0 00	G		REM
9961511706	\$105 00	03/30/1998	F	\$0 00	G		REM
9961511706	\$131 00	03/09/1998	F	\$0 00	G		REM
9961511706	\$136 85	01/27/1998	F	\$0 00	G		REM
9961511706	\$89 99	01/12/1998	F	\$0 00	G		REM
9961511706	\$112 00	12/05/1997	F	\$0 00	G		REM
9961511706	\$31 00	11/19/1997	F	\$0 00	G		REM
9961511706	\$21 00	10/10/1997	F	\$0 00	G		REM

PAYMENT FROM 01/01/1996 TO 10/07/2003

Account # 9116690750

Customer Name MORRIS, EUGENE

Customer Address 5337 LOCUST ST/PHILA,PA

Bill Cycle 12

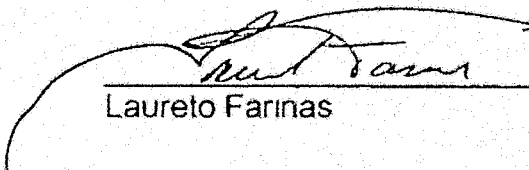
PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
9961611706	\$20.00	09/16/1997	F	\$0.00	G		REM
9961611706	\$140.00	08/07/1997	F	\$0.00	G		REM

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; and that as such, I am authorized to make this verification on its behalf, that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: October 7, 2003



Laureto Farinas

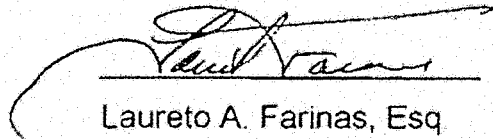
CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

For Complainant:

Eugene Morris
5337 Locust Street
Philadelphia, PA 19139

October 7, 2003



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 12, 2004
SUBJECT: Eugene Morris v. Philadelphia Gas Works;
F-01154757
TO: Commission Document Folder
FROM: Bruce Bigelow
Mediator

DOCUMENT
FOLDER

Pursuant to Chief Administrative Law Judge Christianson's Interim Order dated October 2, 2003, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File

DOCKETED
FEB 05 2004

Philadelphia Gas Works



ORIGINAL

800 W. Montgomery Avenue, Philadelphia, PA 19122
Telephone (215) 236-0500

Laureto Farnas
Senior Attorney
Direct Dial: 215-684-6982
E-mail: laureto.farnas@pgworks.com

January 16, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

Re: Eugene Morris v. PGW, Docket No. F - 01154757

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns with his account and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

RJP

cc: Eugene Morris
Anthony Langford

DOCKETED
JAN 26 2004

DOCUMENT
FOLDER

106

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 21, 2004
SUBJECT: F-01154757
Eugene Morris v PGW
TO: Wanda Zeiders
Docket Management
FROM: Dawn M. Reitenbach, Support Staff
Office of Administrative Law Judge

On January 16, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Laureto Farinas, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)
Bruce Bigelow
Case File

DOCKETED

DOCKETED
JAN 26 2004

DOCKETED
JAN 24 2004

DOCUMENT
FOLDER