

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LOLA BLAKENEY

v.

AQUA PENNSYLVANIA, INC.

**DOCKETED**  
FEB 26 2007

C-20067236

**INTERIM ORDER**  
**SETTING RESOLUTION CONFERENCE**

**DOCUMENT**  
**FOLDER**

On or about December 26, 2006, Lola Blakeney ("Complainant") filed a complaint against Aqua Pennsylvania, Inc. ("Respondent"), at the above-captioned docket number. On or about February 9, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than February 27, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than March 13, 2007, unless this is not possible.

**Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:**

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

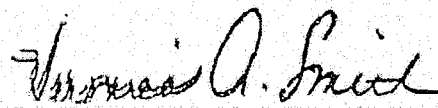
**If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.**

**In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.**

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5428  
Email: hnurick@state.pa.us

Date: February 13, 2007

  
VERONICA A. SMITH  
Chief Administrative Law Judge

AQUA

Aqua Pennsylvania, Inc.  
762 W Lancaster Avenue  
Bryn Mawr, PA 19010

Mary McFall Hopper, Esquire  
Assistant General Counsel

T: 610.645.1170  
F: 610.520.9127  
mmhopper@aquaaamerica.com  
www.aquapennsylvania.com

ORIGINAL

May 23, 2007

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

DOCUMENT  
FOLDER

2007 MAY 23 11:06:55  
COMMUNICATIONS SECTION

RE: Lola Blakeney v. Aqua Pennsylvania, Inc.  
PUC Complaint Docket No. C-20067236

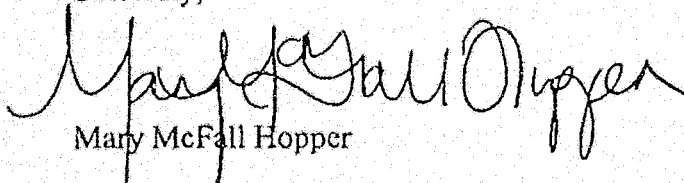
Dear Mr. McNulty:

Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Lola Blakeney and Aqua Pennsylvania, Inc.

This letter shall serve as a certification pursuant to 52 Pa. Code 5.24(b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

**If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.**

Sincerely,



Mary McFall Hopper

**DOCKETED**  
MAY 29 2007

cc: Lola Blakeney  
Herb Nurick, PUC Mediator

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: May 29, 2007  
SUBJECT: Lola Blakeney v. Aqua Pennsylvania, Inc.  
C-20067236  
TO: Wanda Zeiders  
Docket Management  
FROM: Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

DOCUMENT  
FOLDER

On May 25, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator  
Beth Plantz  
Case File

**DOCKETED**  
JUN 1 2007



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

June 26, 2007

C-20067236

LOLA BLAKENEY  
602 BRAXTON ROAD  
RIDLEY PARK PA 19078

LOLA BLAKENEY  
v.  
AQUA PENNSYLVANIA, INC.

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

cc: All parties of Record  
OFFICE OF ALJ

ane

**DOCKETED**  
JUN 27 2007

**DOCUMENT  
FOLDER**

BA