

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR: :
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 05/20/02
 8. DOCKET NO: P-01030681 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: PALTОВI, MASID

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SINCE THEY WERE GETTING UNREASONABLY HIGH BILLS, THEY STOPPED PAYING TO PHILA GAS WORKS, AND THEY ASKED FOR THEM TO CHECK THEIR METER. INSTEAD OF CHECKING THE METER, THEY REPLACED IT WITH NEW METER AND THEY LOST OLD METER AND NEVER GOT A CHANCE TO CHECK IT PROPERLY. COMPLAINANT WANTS THE PUC TO DEDUCT \$700 FROM THE TOTAL BILL.

DOCUMENT
 FOLDER
DOCKETED
 MAY 23 2002

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

5/29/02

Please Print:

F-01030681

125042

RES 1030681

1. Your Name, Mailing Address and Telephone Number.

Name Alvin Partou

ORIGINAL

Street/P.O. Box 10212 Puckleton Ave Apt.# B

City Phila. State PA Zip 19116

County Philadelphia Home Telephone-Area Code (215) 982-0300
Work Telephone-Area Code (215) 686-5380

2. Name of Company your complaint concerns: P.G.W. (Philadelphia Gas)
Work

3. What is your complaint?

1- Since I was getting unreasonably high bills I stopped paying to P.G.W and I asked them to check my meter instead of checking my meter they replaced it with new meter and they lost old meter and never got a chance to check it properly, therefore I think I am not responsible for outstanding amount

This is about \$500.00

2- At one time I was in partnership in commercial property. P.G.W has transferred about \$500.00 from that account to my residential account and has made me solely responsible for total bill and I believe that is not right.

This is about \$500.00

(If you need more space, use additional paper and attach to this form).

(-over-)

RECEIVED
2002 MAY 20 PH 2:19
SECRETARY'S BUREAU

36

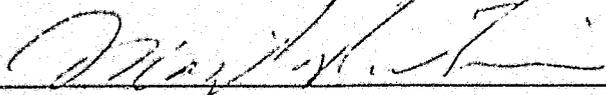
4. What do you want the Public Utility Commission to do about your complaint?

I want P.U.C to deduct \$700.00 from total bill.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.



5-14-02

Original Signature of complaining person

Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code (_____) _____

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date April 12, 2002. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

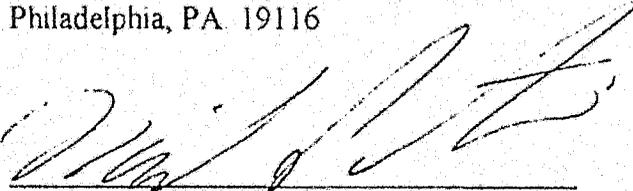
Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address

Mr Majid Partovi
10212 Bustleton Avenue
Philadelphia, PA. 19116

(Please correct any mistakes)

215-982-0300
(Area Code) Telephone Number


Signature

Mail this completed form to.

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

RECEIVED
2002 APR 24 AM 9:25
SECRETARY'S BUREAU

FOR OFFICE USE ONLY

BCS Number 1030681
Company Philadelphia Gas Works

Date of mailing April 12, 2002

REVISED 11/97

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265, HARRISBURG PA 17105-3265

5/21/02

May 9, 2002

BCS 1030681

MR. MAJID PARTOVI
10212 BUSTLETON AVENUE
PILADELPHIA PA 19116

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before May 29, 2002 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,

James J. McNulty
Secretary

nvl

CC: PHILADELPHIA GAS WORK

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MAY 23, 2002

MASID PALTOVI
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

DOCUMENT
FOLDER

Complaint Docket
No: F-01030681

DOCKETED
MAY 23 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time: THEREFORE,

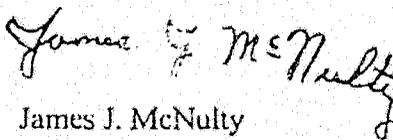
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a)

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq., and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.


James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: MAY 23, 2002

F-01030681

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MASID PALTOVI. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FOLDER

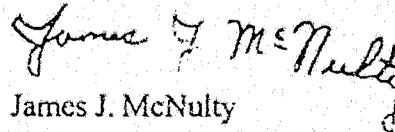
MAY 23, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JHH

Philadelphia Gas Works



888 W. Montgomery Avenue, Philadelphia, PA 19122
Telephone: (215) 236-0500

ORIGINAL

Laureto A. Farinas
Senior Attorney
Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

DOCUMENT
FOLDER

June 12, 2002

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

JUN 11 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Majid Partovi v PGW, Docket No. F - 01030681

Dear Secretary McNulty,

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its amended Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Enclosures

cc: Evelyn Campbell
Anne Marie Cromley

51

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Majid Partovi

v.

Philadelphia Gas Works

DOCKETED

Docket No. F - 01030681

JUN 15 2002

Answer Of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5 61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Denied. PGW denies that averments contained in Paragraph 3 of the Complainant concerning the loss of the meter when changed from the service address without being tested. PGW records reflect that on 09/22/01 the meter that is the subject of this dispute was removed and tested. The meter test results were within the acceptable tolerances pursuant to PGW Tariff Gas Pa P. U. C. No. 1, Supplement 21 ("PGW Tariff") Regulation 8.3, which is attached hereto as Exhibit "A". The Complainant was provided with a copy of the meter test results. PGW denies the Complainant's conclusions that he is not responsible for the final balance of the bill for the commercial account from 3118 Willits Road, in the amount of \$504.67. As the Complainant avers he was a partner in this business partnership. When the account was finalized he was the Customer of Record who applied for service in 1996. PGW sent the final bill to his residence. A decision of the Bureau of Consumer Services ("BCS") on or about April 12, 2002, found that the bills were correct as rendered. That BCS decision provided relief in the form a waiver of late payment charges in the amount of \$32.44 and provided placed the account under an agreement to pay current bill plus \$45 on the arrears per month for 25 months. (See Exhibit "B" which is attached hereto.)

DOCUMENT
FOLDER

RECEIVED

JUN 11 2002

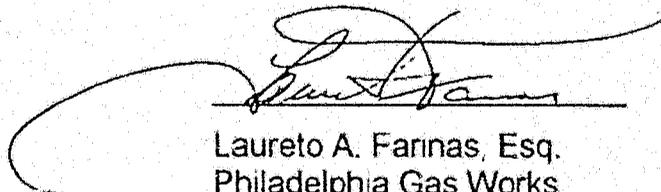
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

4. Denied. The averment in Paragraph 4 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

June 12, 2002

A handwritten signature in black ink, appearing to read 'Laureto A. Farinas', is written over a horizontal line. The signature is stylized with a large, sweeping flourish on the left side.

Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

EXHIBIT A

RECEIVED

JUN 11 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

8. ADJUSTMENT OF METER ERROR

8.1 DEFECTIVE METER

Gas shall be supplied through a meter provided by the Company. Should a meter become defective or fail to register correctly, it shall be replaced. If the quantity of gas recorded by a meter is in question, the quantity of gas which passed through the meter may be determined by a test of the meter, or by comparison with subsequent gas consumption recorded by the replacement meter, or by the amount of gas metered during the corresponding period of the previous year if the circumstances of usage and the gas-consuming equipment are comparable.

8.2 INVESTIGATIONS

When a Customer believes that a meter registers incorrectly, the Company should be notified, whereupon a prompt investigation shall be made and the Customer shall be advised of the results.

8.3 ADJUSTMENT OF BILLS FOR METER ERROR

- a. A meter will be proved to have been in error when it is more than 2% slow or more than 2% fast.
- b. When a meter is proved to have been in error and, in the judgment of the Company, an adjustment of the Customer's billing is feasible, the Company will make the necessary adjustment in the billing covering a period not greater than that permitted by law.

8.4 METER TESTS

- a. If a Customer contests the accuracy of his/her meter and the bill for gas used related thereto, the Company will provide a proper place and apparatus for the meter to be inspected by appropriate PGW personnel using testing methods and testing apparatus sanctioned for that purpose.
- b. Such meter tests shall be observed by representatives of the Commission (including but not limited to Commission staff). The Chairperson of the Commission shall appoint persons with the education and experience to verify:
 1. that the meter being tested is in fact the meter currently assigned to the Customer;
 2. that the limit of meter accuracy (i.e., how fast or how slow that the tested meter tolerates the flow of gas) is the result actually stated by the testing procedure;
 3. such other matters as the Chairperson of the Commission shall decide.
- c. The meter under test shall be considered correct if it is within a tolerance of 2% fast or 2% slow.

EXHIBIT B

RECEIVED

JUN 11 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Contacts for Account: Partovi, Majid

Account: 0041 2003 0166 Partovi, Majid Transaction History Full Comments

Date	Type	Comment	Person
06/10/2002	CRU	Mt Partovi thinks he will have a better change in court. I sent e-mail to Laureto informing him of same	Partovi, Majid
06/10/2002	CRU	I called Mt Partovi to discuss formal complaint. He wants to pay \$300.00 and have PGW take 700.00 off the bill. I told him I find no problem with the bill. He claims pgw would not test the mt before it was removed. I told him pgw set AMR at his property. I also told him meter was tested and set at new property meter passed test. We discussed bill from 3118 Wills, commercial acct. He said he should not be resp for whole bill. I told him that was between him and his partner	Partovi, Majid
06/03/2002	CRU	CUSTOMER HAS FILED A FORMAL COMPLAINT WITH THE PUC. CONTACT CRU IF YOU HAVE ANY QJESTIONS (215) 787-1250. ONE YEAR HOLD ON ACCOUNT AS REQUIRED.	Partovi, Majid
04/10/2002	CRU	DEF 5177 FB IN PUC INVESTIGATOR MR THOMAS. RETEVED DATE 4/10/02 BILLS ARE CORRECT AS REQUIRED. PGW IS TO WAIVE 132.45 IN FINANCE CHARGES AND PLACE CUSTOMER IN AGREEMENT FOR \$4500 PER MONTH FOR 36 MONTHS PLUS THE CURRENT BILL.	Partovi, Majid
04/11/2002	CRU	Derrick, PUC called and requested information on the account. I faxed him a bill statement for 3118 Wills Rd	Partovi, Majid
02/04/2002	BILL	cust is aware all current bills must be paid, after transfer monies from commercial acct	Partovi, Majid
02/04/2002	CALL	c/c to complain about bill- wanted supervisor- transferred to Renee	Partovi, Majid
10/10/2001	CRU	PUC complaint was received on 10/9/01 for bus #1030681	Partovi, Majid
10/05/2001	BILL	3118 Wills rd was a commercial with multi partners no corp app was	Partovi, Majid

Change Customer Contact Launch Related Transaction...

Start | [Icons] | 4:07 PM

POOR ORIGINAL

Contacts for Account: Partovi, Majid

Account: 0041 2003 0186 Partovi, Majid

Transaction History Full Comments

All Entries +

Date	Type	Comment	Person
06/03/2002	CRU	CUSTOMER HAS FILED A FORMAL COMPLAINT WITH THE PUC - CONTACT CRU IF YOU HAVE ANY QUESTIONS (215) 787-1250. ONE YEAR HOLD ON ACCOUNT AS REQUIRED.	Partovi, Majid
14/05/2001	CRU	DEPOSIT OFF OFFICE THE CLERK MR THOMAS RECEIVED DATED 4/15/01 E LOG AFD CORRECT AS RECORDED BY 157 J-MA -E 12 14 II. FINANCE CHARGES SINCE PLACE OF CUSTOMER IN AGREEMENT FOR 145 CO PER 10% H FOR 5 ML THE FLU. THE CURRENT BILL	Partovi, Majid
04/11/2002	CRU	Derrick, PUC called and requested information on the account. I send him a bill statement for 3118 Willis Rd	Partovi, Majid
02/04/2002	BILL	cust is aware all current bills must be paid, after transfer monies from commercial acct	Partovi, Majid
02/04/2002	COLL	c/c to complain about bill wanted supervisor transferred to Renee	Partovi, Majid
10/10/2001	CRU	PUC complaint was received on 10/9/01 for bcs #1030681	Partovi, Majid
10/05/2001	BILL	3118 Willis rd was a commercial with multi partners no corp app was taken it was enter under mi partovi's name from 1996 until 2000 because final was transfer to his residential account he claims it should be under fictious name ??? we can't do that second problem is	Partovi, Majid
10/02/2001	SER4	will go to do about transfer of \$504 67 from acct 005116411985 address to be determined	Partovi, Majid
09/10/2001	H83	exchange 9/22/01	Partovi, Majid
09/01/2001	MTRD	customer called reading of 2761, rebilled account	Partovi, Majid
07/25/2001	COLL	transf 504 67 from 3118 Willis rd w/ was finalized 6-2000	Partovi, Majid
10/31/2000	BILL	EXP PREVIOUS BILLS WERE FST MATED	Partovi, Majid

Change Customer Contact Launch Related Transaction

Start | [Icons] | M... | F... | S... | C... | J... | + C | [Icons] | 4:07 PM

POOR ORIGINAL

VERIFICATION

I, Anne Marie Cromley, hereby declare that I am a Customer Review Officer with the Philadelphia Gas Works; that as such, I am authorized to make this verification on its behalf, that the facts set forth in the foregoing Response are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904, pertaining to false statements to authorities.

Date: June 12, 2002

Anne Marie Cromley

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Majid Partovi
10212 Bustleton Avenue, B
Philadelphia, PA 19116

Laureto Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

June 12, 2002



Laureto A. Farinas, Esq
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

RECEIVED

JUN 11 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

August 1, 2002

In Re: F-01030681

(See attached list)

Masid Paltovi v. Philadelphia Gas Works

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing

Date: Friday, November 1, 2002

Time: 10:00 a.m.

Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Charles E. Rainey, Jr.
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

DOCKETED
AUG 08 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Rainey
Judy Weaver, Scheduling Officer
Beth Plantz
Docket Section
Calendar File