

## CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00  
2. BUREAU: ALC  
3. SECTION(S):  
5. APPROVED BY:  
DIRECTOR:  
SUPERVISOR:  
6. PERSON IN CHARGE:  
8. DOCKET NO: F-01978611

4. PUBLIC MEETING DATE:  
00/00/00  
7. DATE FILED: 02/10/06  
9. EFFECTIVE DATE: 00/00/00

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PARTY/COMPLAINANT: GORE, WILLIE R.

RESPONDENT/APPLICANT: PECO ENERGY COMPANY

COMP/APP COUNTY: CHESTER

UTILITY CODE: 110550

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## ALLEGATION OR SUBJECT

COMPLAINANT STATES HE CAN NOT AFFORD HIS PAYMENT AGREEMENT AND FEELS HIS BILL IS TOO HIGH. HE WOULD LIKE THE PUC TO INVESTIGATE WHETHER HE IS BEING CHARGED CORRECTLY AND TO HAVE A NEW METER INSTALLED.

DOCUMENT  
FOLDER

**DOCKETED**  
FEB 13 2006

Must be returned by FEBRUARY 20, 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

1. CUSTOMER NAME (COMPLAINANT) F-01978611

Your name, mailing address, county, telephone number, utility account number and service address:

Name WILLIE R GORE

Street/P.O. Box P.O. Box 26492 Apt # \_\_\_\_\_

City Collegeville State PA Zip 19426

County Chester

Area Code/HOME Phone 610-792-9716

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 351943804085  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name WILLIE R GORE

Street/P.O. Box 2 RIVERSIDE DR

City Spring City State PA Zip 19475

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PECO

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

PA P.U. SECRETARY'S BUREAU

2006 FEB 10 PM 9:11

RECEIVED

ORIGINAL

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I WILLE GORD DONOT HAVE ENOUGH INCOME TO PAY  
A High Electric Bill I Fill out from for Cap program  
I DONT HAVE ENOUGH INCOME TO PAY THE AMOUNTS THAT  
RENEE MCCLINTON FROM PUC ) <sup>LETTER</sup> DATED 7-19-06

5. RELIEF I LIVE IN AND ONE BEDROOM APARTMENT AND  
I THINK THE BILL IS TO HIGH FOR ONE BEDROOM APARTMENT

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I HOPE THE PUBLIC UTILITY COMMISSION TO HAVE SOMEONE  
TO CHECK AND SEE IF PECO IS CORRECT IN THEIR  
METER READING AND HAVE A PROPER METER INSTALLED  
I ~~DO NOT~~ THINK PECO IS CHARGING TOO MUCH FOR  
A ONE BEDROOM APARTMENT

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Willie R. Gore, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Willie R. Gore  
(Signature)

2-7-06  
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

Request for Formal Complaint Form  
(Notification of Intent to Appeal)

*Timely*

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 1/19/2006. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,  
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:  
(Please correct any mistakes.)

WILLIE GORE  
P O BOX 26492  
COLLEGEVILLE PA 19426 -

610-792-9716  
(Area Code) Telephone Number  
BCS: 1978611  
Company: PECO ENERGY

Willie Gore  
Signature  
Date of Mailing: 1/19/2006

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

RECEIVED  
2006 JAN 30 AM 9:20  
PA.P.U.C.  
SECRETARY'S BUREAU

*9*

Commonwealth of Pennsylvania  
Public Utility Commission  
Bureau of Consumer Services  
P.O. Box 3265 Harrisburg PA 17105-3265

Willie R. More  
P.O. Box 26492  
Collegedale TN 37426  
Jan. 27, 2006

Notification of Intent to appeal;

To Whom This May concern;  
Yes I want to appeal this decision. Please send me formal complaint forms. I am not able to pay the amount of \$162.00 per month. I will make arrangements to pay \$100.00 per month. My income from the VA was reduced to \$690.00 per month.

Sincerely  
Willie R. More



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

*Due 2/20/06*

IN REPLY PLEASE  
REFER TO OUR FILE

JANUARY 31, 2006

BCS1978611

WILLIE GORE  
PO BOX 26492  
COLLEGEVILLE PA 19426

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before FEBRUARY 20, 2006 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.**

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

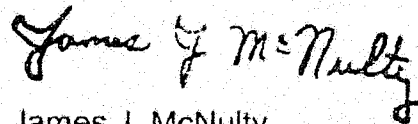
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty  
Secretary

SS

cc: PECO ENERGY

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: FEBRUARY 13, 2006

**DOCKETED**  
FEB 13 2006

**WILLIE GORE**  
Complainant

v.

**PECO ENERGY COMPANY**  
Respondent

Complaint Docket  
No: F-01978611

**DOCUMENT  
FOLDER**

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**FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY**

---

**TO: PECO ENERGY COMPANY**

**TAKE NOTICE:**

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

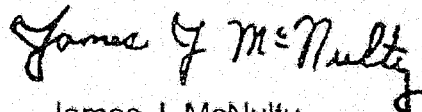
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: FEBRUARY 13, 2006

F-01978611

PECO ENERGY COMPANY  
C/O WARD L SMITH  
ASSOCIATE GENERAL COUNSEL  
PO BOX 8699  
PHILADELPHIA PA 19101-8699

DOCUMENT  
FOLDER

Dear Mr. Smith:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by WILLIE GORE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

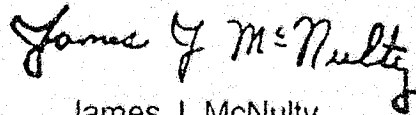
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

FEBRUARY 13, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

SS

Legal Department

Telephone 215 841 5544

Fax 215 568 3389

Business Services  
Company

Exelon Business Services Company

www.exeloncorp.com

2301 Market Street/ 523-1

PO Box 8699

Philadelphia, PA 19101-8699

ORIGINAL

Direct Dial 215 841 6841

March 3, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

RECEIVED

MAR 3 2006

Re: Willie Gore v. PECO Energy Company  
PUC Docket No. F-01978611

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dear Mr. McNulty:

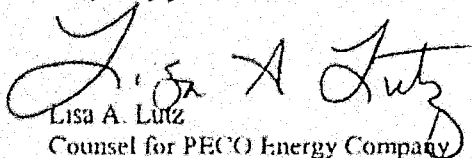
Enclosed for filing with the Commission are the following documents and copies in the matter referenced above.

- X Answer and New Matter (original and 3 copies)
- \_\_\_\_\_ Petition (original and 3 copies)
- \_\_\_\_\_ Answer and Motion (original and 3 copies)
- \_\_\_\_\_ Motion to Dismiss (original and 3 copies)
- \_\_\_\_\_ Reply to Motion/Petition (original and 3 copies)
- \_\_\_\_\_ Exceptions (original and 9 copies)
- \_\_\_\_\_ Reply Exceptions (original and 9 copies)
- \_\_\_\_\_ Brief (original and 9 copies)
- \_\_\_\_\_ Reply Brief (original and 9 copies)

DOCUMENT  
FOLDER

Also enclosed is an extra copy of this letter, which I request that you date stamp and return to me in the envelope provided as proof of filing. I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties

Very truly yours,

  
Lisa A. Lutz  
Counsel for PECO Energy Company

LAL/zr

Enc.

SCHEDULING RECOMMENDATION: X CALL OF THE DOCKET \_\_\_\_\_ NON-CALL OF THE DOCKET

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIE GORE

v.

PECO ENERGY COMPANY

:  
:  
:  
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:

DOCKET NO. F-01978611

RECEIVED

MAR 3 2006

ANSWER AND NEW MATTER OF  
RESPONDENT, PECO ENERGY COMPANY

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.61, responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted. Complainant also receives gas service from PECO Energy Company.
4. Denied. PECO Energy denies that Complainant is unable to pay his gas and

electric bill and strict proof thereof is hereby demanded at time of hearing. PECO Energy avers that Complainant's account balance is \$645.11. The Complainant's average monthly bill is currently \$156.00. Complainant has a poor payment history of many late and missed payments.

A decision of the Bureau of Consumer Services ("BCS") issued on or about January 19, 2006 set a special budget payment of \$162.00, beginning February 24, 2006. The BCS-directed monthly special budget amount of \$162.00 includes the regular monthly budget amount of \$147.00, plus the monthly arrears payment of \$15.00. A copy of the BCS decision is attached as Exhibit A. The BCS decision found that Complainant was billed on a residential rate, and the bills are correct as rendered.

DOCUMENT  
FOLDER

DOCKETED  
MAR 10 2005

By way of further answer, Complainant initiated gas and electric service at 12 Riverside Road in Spring City, Pennsylvania, effective July 6, 2005; Complainant's previous address account was for electric service only. Complainant's gas and electric meters register automatic meter readings at the property.

5. This paragraph is a request for relief and no answer is required.
6. PECO Energy is without sufficient information to confirm or deny this statement.
7. Complainant did not provide a statement as to contacts with PECO Energy Company; however, PECO Energy's records indicate prior contacts by Complainant.

#### **NEW MATTER OF RESPONDENT, PECO ENERGY COMPANY**

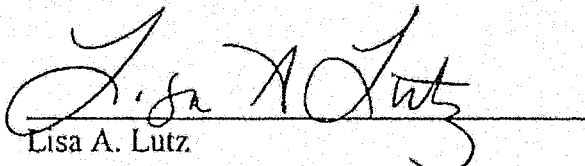
PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.62(b), further responds to the Complaint and states:

1. On January 19, 2006, the Complainant was approved and enrolled in the CAP Rate Program. The Complainant receives a 50% discount on the first 500 kilowatts of electric service and a 25% discount on the first 500 kilowatts of gas service each month.
2. PECO Energy avers that no further payment arrangements should be granted to Complainant. Section 1405(c) of the Public Utility Code provides that, "(c)ustomer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the commission."

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint. PECO Energy further requests that your

Honorable Commission enter an Interim Order directing payment of current undisputed consumption charges, pursuant to 66 Pa. Code §1410(2).

Respectfully Submitted,



Lisa A. Lutz  
Counsel for PECO Energy Company  
2301 Market Street, S23-1, P.O. Box 8699  
Philadelphia, PA 19101-8699  
Direct Dial: 215.841.6841; Fax: 215.568.3389  
[Lisa.Lutz@exeloncorp.com](mailto:Lisa.Lutz@exeloncorp.com)

RECEIVED

MAR 3 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIE GORE

v.

PECO ENERGY COMPANY

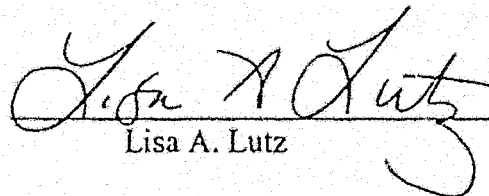
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DOCKET NO. F-01978611

VERIFICATION

I, Lisa A. Lutz, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.

Date: March 3, 2006

  
Lisa A. Lutz

Date 2/27/06

PA. Public Utility Commission  
Bureau Of Consumer Services  
Inbound Closing Report

Case Number: 1978611  
Customer Name: WILLIE GORE  
Address: 12 RIVERSIDE DRIVE  
SPRING CITY PA 19475-1841

Opened On: 9/13/05  
Utility Type: Electric Distributor  
Account Number: 351943804085  
Company Name: PECO Energy

Prior Case: Total Balance: \$604.81 Balance Date: 1/18/06

Compliance

Violation(Alleged, Actual, No): NO

Chap 56/64/Other:

Section/Rule:

Decision Issued: Y

Oral Written: W

Investigator: MCCLINTON, RENEE

PUC Decision Issued Dt: 1/19/06

PUC Case Closed Dt: 1/19/06

Decision Recvd Dt: 1/19/06 09:25AM

Letter Description: EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLD

To Restore Service Pay:	\$0.00	To Continue Service Pay:	\$0.00	By:
Terms:	BILL DUE ON OR ABOUT FEBRUARY 24, 2006			
Special Budget Amount:	\$162.00	Regular Budget Amount:	\$147.00	Plus Arrears Payment: \$15.00
Final Bill Monthly Payment:	\$0.00	Current Bill Monthly Payment:	\$0.00	
End Of Month Payment:	\$0.00			

Par Description:

Resolution:

YOU CONTACTED THE PUBLIC UTILITY COMMISSION ASKING FOR HELP REGARDING YOUR UTILITY SERVICE AT 12 RIVERSIDE DRIVE, SPRING CITY, PA 19475. WE LOOKED INTO YOUR RECORDS WITH THE COMPANY AND DECIDED THAT YOUR DISPUTE WAS REVIEWED. THE COMPANY ADJUSTED THE SECURITY DEPOSIT FROM YOUR ACCOUNT AND YOUR BILLS ARE CORRECT AS RENDERED. IT WAS VERIFIED THAT YOU ARE BILLED BASED ON A RESIDENTIAL RATE. THE COMPANY ADVISES THERE HAS BEEN NO RESPONSE TO YOUR CAP RATE APPLICATION. YOU MAY CONTACT CAP RATE AT 1-800-774-7040 TO PROVIDE CURRENT FINANCIAL INFORMATION TO DETERMINE CAP RATE ELIGIBILITY. IF THE COMPANY ENROLLS YOU IN CAP RATE, THEY WILL TELL YOU THE NEW AMOUNT YOU NEED TO PAY EACH MONTH. YOUR TOTAL ACCOUNT BALANCE IS \$604.81. THIS BALANCE DOES NOT INCLUDE ANY PAYMENTS OR BILLS SENT OUT ON OR AFTER 01/18/2006 BEGINNING WITH THE BILL DUE ON OR ABOUT FEBRUARY 24, 2006, YOU MUST PAY THE COMPANY A SPECIAL BUDGET AMOUNT OF \$162.00 PER MONTH. THIS AMOUNT MAY CHANGE DEPENDING ON ANY CHANGE IN THE AMOUNT OF SERVICE YOU USE. THIS SPECIAL BUDGET AMOUNT INCLUDES A REGULAR BUDGET AMOUNT OF \$147.00 PER MONTH, WHICH IS BASED ON YOUR MONTHLY USAGE, PLUS \$15.00 THAT WILL BE PAID TOWARD THE ACCOUNT BALANCE. YOU MUST MAKE ALL PAYMENTS BY THE DUE DATE OF EACH MONTH'S BILL AND CONTINUE MAKING THE PAYMENTS UNTIL YOU PAY THE ACCOUNT IN FULL. THE COMPANY WILL NOT CHARGE LATE PAYMENT FEES TO YOUR ACCOUNT AS LONG AS YOU PAY ACCORDING TO THIS DECISION. HOWEVER, THE COMPANY MAY APPLY LATE PAYMENT FEES IF YOU DO NOT PAY ON TIME OR IF YOU DO NOT KEEP THIS AGREEMENT. IF YOU BREAK THIS PAYMENT AGREEMENT, THE COMPANY MAY SHUT OFF YOUR SERVICE. IF THE COMPANY SHUTS OFF YOUR SERVICE, THEY MAY MAKE YOU PAY YOUR FULL BILL PLUS A RECONNECT FEE AND A DEPOSIT TO RESTORE SERVICE.

Exhibit A

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIE GORE

v.

PECO ENERGY COMPANY

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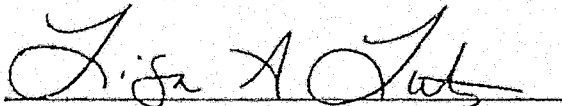
DOCKET NO. F-01978611

CERTIFICATE OF SERVICE

I, Lisa A. Lutz, hereby certify that I have this day served a copy of PECO Energy Company's Answer and New Matter in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

WILLIE GORE  
P.O. Box 26492  
Collegeville, PA 19426

Dated at Philadelphia, Pennsylvania, March 3, 2006.



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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
March 23, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: F-01978611

(SEE ATTACHED LIST)

## DOCUMENT FOLDER

Willie R. Gore v. PECO Energy Company  
Billing Dispute/Requests Payment Arrangements

### Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Wednesday, April 26, 2006  
Time: 1:30 p.m.  
Location: Hearing Room 2  
State Office Building  
Broad & Spring Garden Streets  
Philadelphia, PA

**DOCKETED**  
APR 03 2006

Presiding: Administrative Law Judge Marlane R. Chestnut  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Chestnut  
Linda Salome  
Beth Plantz  
Docket Section  
Calendar File

#502239 09/04

#502239 03/05