

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 02/01/06
8. DOCKET NO: F-01976950	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: BARTOLO, ROBERT H.

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY: CUMBERLAND

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE DISPUTES THE BILL ISSUED FROM 6/6/05-7/6/05 FOR 881 KWH AND IN THE AMOUNT OF \$62.86. HE ALSO STATES HE DID NOT LIVE AT THE PROPERTY FROM 5/24/05-7/7/05. HE STATES PRIOR TO LEAVING THE PROPERTY, HE UNPLUGGED ALL ELECTRIC PLUGS FOR THE TELEVISION, MICROWAVE, TABLE LIGHTS AND COMPUTER. HE SET THE THERMOSTAT AT 85 DEGREES FOR THE AIR CONDITIONER. HE REQUESTS AN ADJUSTMENT TO HIS BILL.

DOCUMENT
FOLDER

DOCKETED

FEB - 1 2006

Must be returned by FEBRUARY 1, 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

110500

Formal Complaint Form

ORIGINAL

Please print or type.

F-01976950

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name ROBERT H. BARTOLO

Street/P.O. Box 1711 SHERWOOD RD Apt # _____

City NEW CUMBERLAND State PA Zip 17070

County CUMBERLAND

Area Code/HOME Phone (717) 770-0558

Area Code/WORK Phone NONE

Utility Account Number 3784075004
(from your bill)

RECEIVED
2006 FEB - 1 AM 9:11
P.A.P.U.
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PPL

~~RECEIVED~~
~~2006 JAN 30 AM 9:06~~
~~P.A.P.U.~~
~~SECRETARY'S BUREAU~~

5

3. TYPE OF UTILITY (check one)

- | | |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> STEAM HEAT |
| <input type="checkbox"/> GAS | <input type="checkbox"/> WASTE WATER |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER
(taxi, moving company, limousine) |
| <input type="checkbox"/> TELEPHONE
(local, long distance) | |

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other. *KWH. USED TOO HIGH SINCE I WAS NOT LIVING DURING THE MONTH IN QUESTION*

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SEE MY LETTER OF JAN 31, 2005

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

SEE INCLOSURE LETTER.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

N/A

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I ROBERT H BARTOLO, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Robert H Bartolo
(Signature)

1/31/06
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
---	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

COMMONWEALTH OF PENNSYLVANIA
PA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG,
PA 17105-3265

ROBERT BARTOLO
1711 SHERWOOD ROAD
NEW CUMBERLAND,
PA 17070

January 31, 2006

Dear Sir/Ms

I do regret to inform you that I do not agree with the decision concluded by The Bureau Of Consumer Services (TBOCS) for:-

Case Number 1976950

Account Number 3784075004

Robert Bartolo
1711 Sherwood Road
New Cumberland PA 17070

PPL
V.

Please see enclosed copy of the decision concluded by The Bureau of Consumer Services P.P.U.C. and their supporting attachments. I did put some notes on the copy for your information

It should be noted that PPL was informed that when I was out of the country from 5/24/05 – 7/7/05, I did notify the **New Cumberland Police Department** so that they check my House during the time I was away. I always report to the New Cumberland Police Department when I leave my house for four to six weeks. I am the only one that lives in that house.

I did note that TBOCS did not compare the KWH used during the month in question to same months in previous years:-

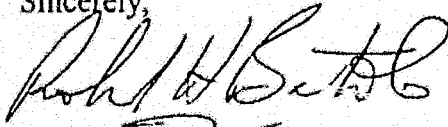
The month in question is June 2005 (6/6/05 – 7/6/05)

May 2005 - 460 kwh	May 2004 - 676 kwh
June 2005 - 881 kwh	June 2004 - 814 kwh
July 2005 - 985 kwh	July 2004 - 1121kwh

Please note that the KWH used is less in May & July 2005 than May & July 2004 but it is more for the month in question, June 2005 than June 2004 No one gave me a logic

explanation. It is not the amount of the bill. It is the principal of the issue. If the decision is an adjustment of the bill, fair enough. But I need a convincing explanation to why the Kwh reading was that high for June 2005 (881 kwh) when no one was living in the House from 5/24/05 - 7/7/05.

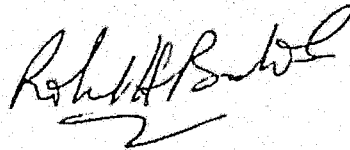
Sincerely,



Robert Bartolo

PLEASE NOTE:

I CANNOT BE AVAILABLE FROM MARCH 8 2006
THRU MAY 4 2006 BECAUSE I AM SCHEDULED
TO BE IN ENGLAND.



BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT BARTOLO
1711 SHERWOOD ROAD
NEW CUMBERLAND PA 17070-1455

PPL

POOR ORIGINAL

Case Number: 1976950

Account Number: 3784075004

Decision On Informal Complaint By The Bureau Of Consumer Services:

Statement Of Complaint:

A summary of the customer's complaint is as follows:

Robert Bartolo (customer) disputes the bill issued from 6/6/05-7/6/05 for 881 kwh and in the amount of \$62.86 stating the bill is too high. The customer states he did not live at the property from 5/24/05-7/7/05. The customer stated prior to leaving the property he unplugged all electric plugs for the television, microwave, table lights and computer. The customer also states he did set the thermostat at 85 degrees for the air conditioner. The customer request an adjustment to his bill.

NOT THE AMOUNT

IN QUESTION

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

- 1) That the bill issued for services from 6/6/05-7/6/05 was for 881 kwh and in the amount of \$87.45.
- 2) That the prior bill issued 5/5/05-6/6/05 was for 460 kwh and the bill issued for services after the disputed bill from 7/6/05-8/4/05 was for 985 kwh.
- 3) On 6/6/05 the customer contacted PPL questioning the bill issued for services from 6/6/05-7/6/05 for 881 kwh. The company advised the bill was based on an Automatic Meter Reading (AMR). The company further advised the usage was higher than the previous month but consistent with the history of the account, temperatures and/or pricing. The customer confirmed there was nothing out of the ordinary for the period of time for the bill 6/6/05-7/6/05. The company prepared a cost estimate as follows: lights 10, drip coffee maker 38, dishwasher 25, washer 8, electric dryer 25, iron 15, refrigerator 150, large tv 75, vcr/dvd 4, computer 50, vacuum cleaner 12, dehumidifier 300. This was a base load for the thirty (30) day period amount to 520 kwh. The air conditioning was based on the customer's central air conditioning unit in the 1200 square feet location, set at from 79-82 degrees, with 365 cooling degree days during the billing period. The air conditioning amount to 520 kwh. With the base load of 520 kwh and the cooling of 520 kwh amount to 1380 kwh. The bill issued to the customer for services from 6/6/05-7/6/05 was for 881 kwh.

NOT IN USE

COULD NO BE SINCE HOUSE WAS CLOSED

SHOULD BE LESS NIPCE TRP. SET AT 85°

On These Findings, The Bureau Of Consumer Services Concludes:

That the bills are consistent based on the history of the account, temperatures and/or pricing. (account statement attached to decision)

The bills are consistent as defined below

- a) Summer of 2005 July 881 August 985 September 822 Total 2688 kwh
- b) Summer of 2004 July 814 August 1121 September 857 Total 2792 kwh
- c) Summer of 2003 July 912 August 820 September 914 total 2642 kwh

ALSO SEP. WAY

Therefore It Is Decided:

- 1) That the informal complaint of ROBERT BARTOLO is dismissed.
- 2) That the bill issued for services from 6/6/05 7/6/05 for 881 kwh and in the amount of \$87.43 is correct as rendered based on the available information and as above defined.

QUESTIONING
KWH.

1/6/06
Date

NOT QUESTIONING
AMOUNT

Signature
J E GORENC
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: 1/6/06. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

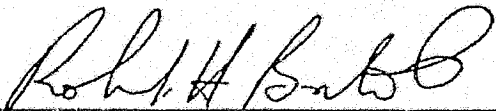
Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

ROBERT BARTOLO
1711 SHERWOOD ROAD NEW
CUMBERLAND PA 17070-1455

(717) 720 0558
(Area Code) Telephone Number


Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY	
BCS Number: 1976950	Date of mailing: 1/6/06
Company: PPL	

RECEIVED
2006 JAN 11 AM 9:27
SECRETARY'S BUREAU
PA P.U.C.

51



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

January 12, 2006

BCS1976950

ROBERT BARTOLO
1711 SHERWOOD ROAD
NEW CUMBERLAND PA 17070

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before FEBRUARY 1, 2006 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

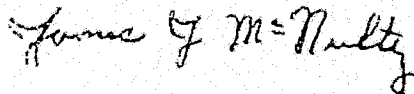
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

ane

cc: PPL ELECTRIC UTILITIES CORP

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: February 1, 2006

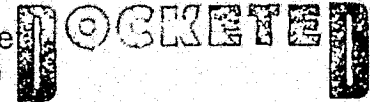
DOCUMENT
FOLDER

ROBERT H. BARTOLO
Complainant

v.

PPL ELECTRIC UTILITIES CORPORATION
Respondent

Complaint Docket
No: F-01976950



FEB - 1 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: February 1, 2006

F-01976950

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

DOCUMENT
FOLDER

Dear Mr. Russell:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ROBERT H. BARTOLO. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

February 1, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

GROSS, MCGINLEY, LABARRE & EATON, LLP

MALCOLM J GROSS
PAUL A MCGINLEY
DONALD LABARRE, JR.
J JACKSON EATON, III
MICHAEL A HENRY
PATRICK J REILLY
WILLIAM J FRIES
ANNE K MANLEY
SUSAN ELLIS WILD
VICTOR F CAVACINI
ELIZABETH R GRAVER
ROBERT A ALPERT
JOHN P SERVIS
ALLEN I TULLAR
RICHARD T CURLEY
RAYMOND J DERAYMOND

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060
ALLENTOWN, PENNSYLVANIA 18105-4060

(610) 820-5450
TELEFAX (610) 820-6006
E-MAIL kkrupka@gmle.com
Direct number: (610) 871-1325

JOHN F GROSS
KIMBERLY G KRUPKA
K A SPOTTS-KIMMEL
ERROL C DEANS, JR. *
ANDREW H. RALSTON, JR.
LOREN A. WALMER

OF COUNSEL
DAVID C KEHN

*Also admitted in NY

EASTON OFFICE:
717 WASHINGTON ST
EASTON PA 18042
(610) 258-1506

February 20, 2006

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

RECEIVED

FEB 20 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUILDING

RE: Robert H. Bartolo v. PPL Electric Utilities Corporation
Docket No. F-01976950

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three (3) copies of the Answer of PPL Electric Utilities Corporation.

Pursuant to 52 Pa. Code §1.11, the enclosed document is deemed to be filed on February 20, 2006, and was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

Kimberly G. Krupka

KIMBERLY G. KRUPKA

KGK:rab

Enclosures

cc: Diedre Bilger (w/enclosure)
Mr. Robert H. Bartolo (w/enclosure)

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ORIGINAL

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT H. BARTOLO,

Complainant
vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-01976950

ORIGINAL

ANSWER OF PPL ELECTRIC UTILITIES CORPORATION

PPL Electric Utilities Corporation (PPL), by its attorney, hereby Answers Complaint in the above-captioned proceeding as follows:

1. Admitted.

2. Admitted.

3. Admitted.

4a. Denied. PPL denies that the billed kwh was too high. By way of further response, all bills were based upon actual meter reading, on a meter which has tested accurate. By way of further response, PPL is without sufficient information in fact or belief as to the truth or falsity of the allegation that Complainant was not living at the residence during the month in question.

4b. Admitted in part, denied in part. For purposes of stating his complaint, Complainant has attached a January 31, 2006 correspondence. This correspondence alleges that the June 2005 bill for 881 kwh improperly sets forth the accurate number of kwh used. PPL denies this allegation. The billing was based upon an actual meter reading, on a meter which has tested accurate. Complainant has been billed only for actual usage. All other allegations are denied.

RECEIVED

FEB 20 2006

DOCUMENT
FOLDER

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

DOCKETED
FEB 23 2006

5. Paragraph 5 constitutes a request for relief to which no Answer is required. To the extent a response is required, PPL incorporates by reference herein the averments set forth in its Answer to Paragraph 4 of the Complaint.

6. No response of answering Respondent is required as the allegations of this paragraph do not pertain to answering Respondent.

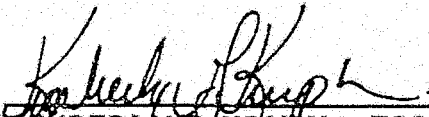
7. Admitted.

WHEREFORE, in view of the foregoing, PPL respectfully requests that the Commission deny the above-captioned Complaint.

Respectfully submitted,

GROSS, MCGINLEY, LABARRE & EATON, LLP

BY:


KIMBERLY G. KRUPKA, ESQUIRE
Attorney for Respondent, PPL Electric Utilities Corporation

Dated: February 20, 2006
In Allentown, Pennsylvania

RECEIVED

FEB 20 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT H. BARTOLO,

Complainant

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-01976950

RECEIVED

FEB 20 2006

PA PUBLIC UTILITY COMMISSION
SCLERIN'S BUREAU

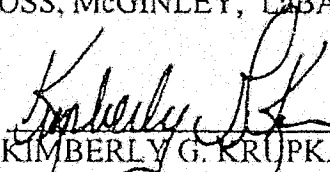
CERTIFICATE OF SERVICE

This is to certify that ANSWER of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF ROBERT H. BARTOLO was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 20th day of February, 2006.

ROBERT H. BARTOLO
1711 SHERWOOD ROAD
NEW CUMBERLAND, PA 17070

GROSS, MCGINLEY, LABARRE & EATON, LLP

By:


KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

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Corporation

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Allentown, PA 18105

Phone (610) 820-5450

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ORIGINAL

VERIFICATION

COMMONWEALTH OF PENNSYLVANIA)
: SS
COUNTY OF LEHIGH)

I, Robert M. Geneczko, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Robert M. Geneczko

Date: February 20, 2006

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