

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Mary Gail Corba,
v.
Duquesne Light Company
Telephonic

Docket No.: C-20067232

Pages 1 - 52

Pittsburgh State Office Bldg
300 Liberty Avenue
Pittsburgh, PA 15222

April 12, 2007
Commencing at 10:04 a.m.

BEFORE:

JOHN H. CORBETT, JR., Administrative Law Judge

APPEARANCES:

MARY G. CORBA, Pro Se
For the Complainant

REGINA M. SESTAK, Esquire
Duquesne Light Company
411 Seventh Avenue, 8-2
Pittsburgh, PA 15219
For the Respondent

RECEIVED

APR 19 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

REPORTER: JACKIE HAZLETT

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10

INDEX TO WITNESSES

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Lawrence Wallace	24			
Paul Hursh	29			
Dante Secchiutti	34	37		
Jeffrey Minehart	39			
Maria Tamilia	41			

P R O C E E D I N G S

JUDGE JOHN H. CORBETT, JR.:

We'll go on the record at this time.

This is the time and place scheduled for a telephonic hearing on the Complaint of Mary Gail Corba versus Duquesne Light Company. This Complaint was docketed with the Pennsylvania Public Utility Commission at Number C-20067232. I am Administrative Law Judge John Corbett, and I have been assigned to hear this case and to render an initial decision.

We have on the telephone this morning Mary Gail Corba representing herself and Regina Sestak representing Duquesne Light Company. We also have several witnesses for Duquesne Light, and I'll list those witnesses now. They are Lawrence Wallace, Marie Tamilia, Paul Hursh, Jeffrey Minehart and Dante Secchiutti.

I should note for the benefit of the parties and for the record that I am sitting in a hearing room in Pittsburgh with a court reporter. The court reporter is taking down stenographically everything that we say while we are on the record, but she is also running a tape recorder back-up. So I alert the parties to the fact that everything that we

1 say while we are on the record is being tape recorded.
2 I would ask the parties to get as close to the speaker
3 on the phone as they can and speak up loudly and
4 clearly and try to let only one party at a time talk.
5 In that way, we'll get a clear record of what
6 transpires here this morning. If on the other hand
7 you don't hear something that is said, then please
8 feel free to interrupt and ask me to have the party
9 repeat whatever was said that you missed.

10 With those preliminary remarks out of the
11 way, then we'll turn to the matter at hand. Ms.
12 Corba, I've read your complaint and the answer filed
13 by Duquesne Light Company. It appears that you're
14 raising some concerns about some electrical problems
15 in your neighborhood. And before contacting the
16 attorney for Duquesne Light this morning, you
17 indicated that you just wanted to bring these matters
18 to the attention of Duquesne Light.

19 MS. CORBA:

20 Correct.

21 JUDGE CORBETT:

22 Okay. Before we go any further, let me
23 ask Ms. Sestak, prior to today, did you receive a
24 packet of materials from the Complainant with one
25 section with some written material and then an

1 envelope of photographs?

2 ATTORNEY SESTAK:

3 Yes, I did, Your Honor.

4 JUDGE CORBETT:

5 Okay. Very good. I just wanted to make
6 sure everyone was on the same page. And Ms. Corba,
7 did you receive in the mail some materials from Ms.
8 Sestak, proposed exhibits for today's hearing?

9 MS. CORBA:

10 Yes, I did.

11 JUDGE CORBETT:

12 Okay. Very good. Now, Ms. Corba, this
13 is a legal proceeding, and we're here today for a
14 hearing on your Complaint. I'm going to ask you, will
15 you be testifying on your own behalf?

16 MS. CORBA:

17 Yes.

18 JUDGE CORBETT:

19 All right. And would you raise your
20 right hand, please, to be sworn in?

21 MS. CORBA:

22 Yes.

23 -----

24 MARY GAIL CORBA, HAVING FIRST BEEN DULY SWORN,
25 TESTIFIED AS FOLLOWS:

1

2

JUDGE CORBETT:

3

4

And would you begin please by giving us
your full name?

5

A. Mary Gail Corba.

6

JUDGE CORBETT:

7

And Ms. Corba, where do you live?

8

9

A. 625 Kewanna Avenue, Pittsburgh, Pennsylvania,
15234.

10

JUDGE CORBETT:

11

12

13

14

15

All right. And now, if there is a delay
between the time that you answer a question and the
time I ask the next question, it's because I'm taking
some notes as we go along. One moment, please. How
long have you lived at this address, Ms. Corba?

16

A. Since October of 1975.

17

JUDGE CORBETT:

18

19

Okay. And is there anyone else who lives
at this address with you?

20

A. My mother.

21

JUDGE CORBETT:

22

23

Okay. And I take this --- is this a
house or an apartment that you live in?

24

A. It's a house.

25

JUDGE CORBETT:

1 Okay. Now, as I indicated Ms. Corba,
2 I've read your Complaint, and I'm going to ask you
3 some questions about it. You indicate in your letter
4 that --- I'm sorry, in your complaint that you have
5 experienced some problems with laser beams in your
6 neighborhood?

7 A. Right. And I also have a true story for you.

8 JUDGE CORBETT:

9 Well, okay. Before we get to that ---

10 A. Okay.

11 JUDGE CORBETT:

12 --- okay. Now, you said that you have
13 experienced these laser beams since October 13, 2000;
14 is that correct?

15 A. Correct.

16 JUDGE CORBETT:

17 Okay. Is there anything that happened on
18 October 13, 2000 that brought this to your attention?

19 A. Yes. What happened that day was I thought it was
20 just a normal day, and I went down to wash clothes in
21 the basement. And there's a very large window right
22 there at the utility tubs. And as I was putting the
23 clothes in, I noticed that --- well, it's a glass
24 block window and I noticed that there were all these
25 different colors in the window. And it was very

1 unusual. And so since it alerted my attention, I then
2 walked outside and --- to see if it was the same on
3 the other side, and it was. And so I then walked
4 outside, and I saw Ms. Garleck sitting --- she lived
5 next door to me, and at that time, I didn't have any
6 fences. And she was sitting there in front of my
7 window in an Indian style. You know, how you sit down
8 and cross your legs like that, and she was looking
9 inside my window. And so then I went upstairs and I
10 got my camera and took a picture of the window. And I
11 think I put that --- a picture in with my exhibits.

12 JUDGE CORBETT:

13 Okay. Well, let's deal with the
14 photographs now as --- since you mentioned the
15 photographs.

16 A. The camera never lies, so ---.

17 JUDGE CORBETT:

18 All right. Just wait a minute now. Let
19 me talk. You sent to me and Ms. Sestak a packet of
20 photographs. We'll have these marked and identified
21 as Complainant's Exhibit One.

22 (Complainant's Exhibit One marked for
23 identification)

24 JUDGE CORBETT:

25 Now, the photograph that you're referring

1 to in the exhibits is a photograph of a glass block
2 window?

3 A. Yes.

4 JUDGE CORBETT:

5 Okay. And that's the glass block window
6 that you're referring to?

7 A. Right.

8 JUDGE CORBETT:

9 Okay. You took the photograph?

10 A. Yes.

11 JUDGE CORBETT:

12 When did you take it?

13 A. That photograph that I told you the story was
14 October 13 of 2000.

15 JUDGE CORBETT:

16 All right. And the photograph that's in
17 the pictures that you sent today, when did you take
18 that photograph?

19 A. All these pictures were at different times from
20 that point on.

21 JUDGE CORBETT:

22 All right.

23 A. As time went on and the years went by, I just took
24 pictures of the neighborhood ---

25 JUDGE CORBETT:

1 All right.

2 A. -- of around the neighborhood, around here. And
3 so then I made copies and sent them in.

4 JUDGE CORBETT:

5 All right. The photographs --- you took
6 the pictures yourself?

7 A. Yes.

8 JUDGE CORBETT:

9 And the photographs accurately depict the
10 scene that --- as it appeared at the time that you
11 took the photographs?

12 A. Uh-huh (yes).

13 JUDGE CORBETT:

14 In other words, the photographs were not
15 altered in any way?

16 A. No. No, none of them were altered in any way. I
17 just took the pictures, and then I went to Wal-Mart to
18 make pictures for the four sets. You know, for your
19 set and for Duquesne Light --- and I sent three sets
20 to you, and one set to Duquesne Light. And I just
21 made pictures at Wal-Mart for you, but it wasn't
22 altered at all.

23 JUDGE CORBETT:

24 All right. Now, let's go back to this
25 incident with the glass block window, these lights,

1 and so forth.

2 A. Well, then I have a little story about that.

3 JUDGE CORBETT:

4 Well, let me just try to understand this
5 first, and I'll let you tell your story.

6 A. Okay.

7 JUDGE CORBETT:

8 You said you went outside and saw your
9 neighbor outside?

10 A. Right.

11 JUDGE CORBETT:

12 And did you see where these lights were
13 coming from?

14 A. You know, you can't really see these lights.
15 They're invisible lights, and you can't really ---
16 even if you have 20/20 vision, you just really can't
17 see them. And you can look around here and the
18 neighborhood is a pretty neighborhood. And you
19 wouldn't notice unless you take pictures.

20 JUDGE CORBETT:

21 Okay.

22 A. And like I said, the camera never lies.

23 JUDGE CORBETT:

24 All right. These lights --- in any way,
25 did these lights cause you any problems?

1 A. Here at my house?

2 JUDGE CORBETT:

3 Yes.

4 A. Yes. You know, they have --- yes, it does cause
5 problems.

6 JUDGE CORBETT:

7 In what way?

8 A. Well, you know, first of all, I have to say that
9 when I took these pictures --- the pictures of the
10 window, and plus there was some other pictures that I
11 had taken, I had an eye appointment with a doctor.
12 The doctor is here in Mount Lebanon. And so I showed
13 to him those pictures after my eye appointment, and he
14 said to me to put up like mirrors for everyone of your
15 windows. And then so that's why I bought the window
16 tints. I bought exterior window tint for my windows.
17 I bought interior window tint from Home Depot, and I
18 also bought awnings around my house.

19 JUDGE CORBETT:

20 All right.

21 A. So I think it was very helpful to me.

22 JUDGE CORBETT:

23 All right. Have these lights continued
24 until the present time?

25 A. Correct.

1 JUDGE CORBETT:

2 And do you know what causes these lights?

3 A. I don't --- I know that there are some neighbors
4 who are involved with this. That's who would be
5 causing it.

6 JUDGE CORBETT:

7 Do you know if Duquesne Light in any way
8 is causing ---

9 A. No.

10 JUDGE CORBETT:

11 --- their problems?

12 A. Duquesne Light is not --- I'm just trying to alert
13 them to the fact that there's a problem and that their
14 company may be affected by it.

15 JUDGE CORBETT:

16 Okay.

17 A. Because you know, it's in the air, and I'm just
18 trying to alert them to a problem that's in my
19 neighborhood, because I am a customer and I feel that
20 I have a right to speak to them.

21 JUDGE CORBETT:

22 All right. So I understand you have
23 nothing to show that Duquesne Light is responsible for
24 any of these lights?

25 A. No, Duquesne Light is not responsible. In fact,

1 they all came here and were very helpful about the
2 meter. My meter has caused them so much trouble.
3 It's unbelievable. And so I ---.

4 JUDGE CORBETT:

5 Have they resolved your problem with the
6 meter?

7 A. Yes, they have, you know. I mean, there was even
8 another problem even this year. And so since that
9 time, they've come here many, many times. And I'm
10 sure they have a record of it that they have come
11 here to do all this work. And I just think it's
12 unnecessary because I think it's being affected ---
13 their equipment has been affected because of it. And
14 I also belong to their direct pilot program. I'm in
15 with the air conditioner, so I want you to know that.

16 JUDGE CORBETT:

17 Okay. Are you satisfied with that
18 service?

19 A. Yes. Yes. He's a wonderful gentleman. He is ---
20 I can't tell you how wonderful, you know, he is.

21 JUDGE CORBETT:

22 All right. Now, what is it you want to
23 tell me about your Complaint?

24 A. Well, I have a true story for you, and I did tell
25 Regina the story yesterday whenever I called. And

1 it's --- well, my next door neighbor, Ms. Garleck, she
2 lives at 627 Corn Avenue, and she came over to talk to
3 the Duquesne Light technician on September 24th, 2002.
4 And she told him that we are shooting laser beams
5 here, and she should get another dish up there. So
6 when she returned to her home, then the Duquesne Light
7 technician then said to me, may I look around your
8 house, and I said sure, and we did. We looked around.
9 And he was just, I think, really appalled and
10 bewildered and very puzzled. And then he went to his
11 truck and he did drive away, but he still looked
12 puzzled to me. And now, Ms. Garleck has moved the day
13 before Thanksgiving to 120 Ridgeway Court, but it's
14 still in Mount Lebanon. But I do want to --- I did
15 want to tell you that that's a true story that it
16 happened on September 24th of 2002, and I'm sure
17 Duquesne Light has a record of the technician being
18 here that day.

19 JUDGE CORBETT:

20 All right. Is there anything else you
21 want to tell me insofar as your Complaint?

22 A. Well, you know, I would like you to --- really to
23 investigate it, you know, as much as possible.
24 Because I think it'll be to their benefit if they do.
25 But I also did want to say that --- now, in my

1 exhibit, I wanted to tell you that there were two of
2 these --- you know Exhibit One? There were two of
3 these. Because I'm going to tell you about what
4 happened. Now, on March 19th, the technician, you
5 know, brought the recorders --- there were two
6 recorders that he put on.

7 JUDGE CORBETT:

8 Now, who --- what technician are you
9 referring to, ma'am?

10 A. Don Secchiutti.

11 JUDGE CORBETT:

12 Okay. This is a Duquesne Light
13 technician?

14 A. Yeah, he ---

15 JUDGE CORBETT:

16 All right.

17 A. --- he put on the two recorders. And they were to
18 stay on for one week. So he came back and then on
19 Friday --- the next Monday, and it was supposed to be
20 at one o'clock. So he came, and he found that the
21 recorders were pushed down in the mud. So then --- so
22 for some days it wasn't working. And so then he put
23 it upright and fixed it, and then continued --- he
24 took that Exhibit One, the first one, with him that
25 day. So then he put on a new one on March 26th and

1 then left it on until Friday the 30th and came then
2 and picked that one up and --- at one o'clock, and his
3 recorders and he took those. But I do want to tell
4 you there was something wrong with that because the
5 timing was off. He noticed that right away. And it
6 was supposed to be like 11 o'clock and seven o'clock.
7 The time --- you know, the timing of things here.
8 That's the way they have things set up, and it was
9 off. And so what he had to do was go and fix all the
10 circuits for the week before Easter. He had to go and
11 fix all them. And if he couldn't fit it, it had to go
12 to the substations.

13 JUDGE CORBETT:

14 Okay. Is that ---?

15 A. So I don't --- you know, I don't know if there is
16 still a problem there, but I'm sure he --- you know,
17 he would have tended to it. But I do want --- you
18 know, do want to make you aware that, you know, that
19 there was a problem.

20 JUDGE CORBETT:

21 Okay. Well, what --- I'm not sure
22 exactly what the problem was. Is there --- are you
23 saying there's ---?

24 A. The timing of my meter is completely off.

25 JUDGE CORBETT:

1 Okay.

2 A. That's what --- you know, what he had found, you
3 know, on March 30th.

4 JUDGE CORBETT:

5 Okay. I'm not sure I understand that.
6 What do you mean by the timing is off on the meter?

7 A. That's what he had said from the recording.

8 JUDGE CORBETT:

9 Okay.

10 A. From recording on the Exhibit One, you know that
11 circle that you have?

12 JUDGE CORBETT:

13 All right.

14 A. He found in the reading that the timing of my
15 meter is, I guess, completely off, because it's
16 supposed to be 11 o'clock and seven o'clock. You
17 know, there's supposed to be a timing on it. And he
18 said that he had to go and fix the circuits, because
19 the timing was off.

20 JUDGE CORBETT:

21 Okay.

22 A. And this --- and then he was going to take care of
23 that the week before Easter. And if he couldn't fix
24 --- was able to fix the circuits for my meter, then it
25 had to go to the substations.

1 JUDGE CORBETT:

2 Okay. Have you experienced any problems
3 with your electrical service?

4 A. Yes. There's problems --- some problems here, and
5 I had to learn to deal with it, you know, or --- so
6 yes, there is.

7 JUDGE CORBETT:

8 What problems are that, ma'am?

9 A. Well, like in the main hall, you know, the one ---
10 it's like a three-way. If you're up at the top of the
11 steps, you can, you know, flick the switch and one of
12 them works. And then as you go down the steps to the
13 hall, there's another one. And then when you go into
14 the living room --- it's like a sunken living room
15 there, and it's --- there's another switch, and all
16 three connect. But it seems like two works, but one
17 never does.

18 JUDGE CORBETT:

19 All right.

20 A. And all these things all used to work and ---
21 fine, and it's not exactly the way it used to be.

22 JUDGE CORBETT:

23 All right. So that ---?

24 A. But I've dealt with --- you know, dealt with my
25 --- the problem, and try to take care of things here.

1 JUDGE CORBETT:

2 All right. Are you saying in any way
3 that Duquesne Light is responsible for the switches in
4 your house?

5 A. No, I'm not saying that.

6 JUDGE CORBETT:

7 Okay.

8 A. And I'm just answering that truthfully that there
9 is a problem.

10 JUDGE CORBETT:

11 All right.

12 A. But they're not --- it's not them. They're not
13 causing any problem at all. They've been very
14 helpful.

15 JUDGE CORBETT:

16 Okay. Very good. Have we covered
17 everything that you wanted to cover in your Complaint?

18 A. Yes.

19 JUDGE CORBETT:

20 Okay. And what do you want the
21 Commission to do for you?

22 A. Well, I think that it's best for them to really
23 investigate as to what is really here, because I know
24 over a period of time in the environment, when
25 something is wrong it only gets worse. And when

1 things get worse, it costs more money to fix things.
2 And so I think it's best if they use their resources
3 and their technical support and all their technicians,
4 and you know, have them aware and --- to the problem
5 and look into it. And I think they'll be able to
6 solve things. And so that's --- I just figured that
7 the best way to handle this was to talk to them.

8 JUDGE CORBETT:

9 Okay. All right. Is there anything else
10 you want to tell me?

11 A. Well, I also wanted to tell you about the
12 pictures, you know. I know a lot of --- that I know
13 the video company, you know, video security, they've
14 written up even a story about the camera never lies.
15 So I mean, each one of these pictures show exactly
16 what is here.

17 JUDGE CORBETT:

18 Okay. Anything else then?

19 A. I don't think so.

20 JUDGE CORBETT:

21 All right. Then I'll ask Ms. Sestak, do
22 you have any questions of this witness?

23 ATTORNEY SESTAK:

24 No, Your Honor.

25 JUDGE CORBETT:

1 Okay. Ms. Corba, do you have any other
2 witnesses or anyone else anything else that you
3 want me to listen to this morning?

4 MS. CORBA:

5 No.

6 JUDGE CORBETT:

7 Okay. Then Ms. Sestak, we'll turn to
8 you.

9 ATTORNEY SESTAK:

10 Okay.

11 JUDGE CORBETT:

12 Well, first of all, before we do that,
13 Ms. Sestak, do you have any objections to the
14 admission of Complainant's Exhibit One, the
15 photographs?

16 ATTORNEY SESTAK:

17 No, Your Honor.

18 JUDGE CORBETT:

19 Okay. They will be so admitted. And Ms.
20 Sestak, we'll then turn to you. Do you have a witness
21 to present?

22 ATTORNEY SESTAK:

23 Yes. I'd like to present brief testimony
24 from a few witnesses this morning.

25 JUDGE CORBETT:

1 All right.

2 ATTORNEY SESTAK:

3 First I call Lawrence Wallace.

4 JUDGE CORBETT:

5 All right. Mr. Wallace, would you raise
6 your right hand, please, to be sworn.

7 -----

8 LAWRENCE WALLACE, HAVING FIRST BEEN DULY SWORN,

9 TESTIFIED AS FOLLOWS:

10 -----

11 JUDGE CORBETT:

12 All right. Would you begin please by
13 giving us your full name and spelling your last name
14 for the court reporter, please?

15 A. My full name is Lawrence A. Wallace,
16 W-A-L-L-A-C-E.

17 JUDGE CORBETT:

18 Okay. Ms. Sestak, you may proceed.

19 DIRECT EXAMINATION

20 BY ATTORNEY SESTAK:

21 Q. Mr. Wallace, by whom are you employed?

22 A. The Duquesne Light Company.

23 Q. How long have you worked for Duquesne Light
24 Company?

25 A. Almost 26 years.

1 Q. And what is your present job title?

2 A. I am a service center manager. I'm in charge of
3 Duquesne Light's South Hills Service Center.

4 Q. And very briefly, what are the duties of a service
5 center manager?

6 A. My daily duties include covering all aspects of
7 our business. It stems everywhere from meeting with
8 customers, electricians, dealing with customer
9 complaints, engineering jobs in my area and overseeing
10 the construction crews that build them.

11 Q. How long have you held the position of service
12 center manager?

13 A. I've been a service center manager --- it's going
14 on six years now since the position was created.

15 Q. During the course of your employment, did you
16 become familiar with service to a single family
17 residence at 625 Kewanna Avenue?

18 A. Yes.

19 Q. Could you tell me very briefly what your
20 involvement has been concerning this residence?

21 A. Well, I was contacted in either late February or
22 early March of 2007 with Ms. Corba's information that
23 she had sent to Duquesne Light. And as soon as I read
24 it, I remembered that I had dealt --- she had called
25 in --- she had sent a letter several years ago to

1 Duquesne Light. And I went through my records, and I
2 keep very good records, but I could not find the
3 letter. But I do --- after I got the information that
4 Ms. Corba sent, I went out to the property just to
5 check the area to see if there was anything unusual
6 there. And it was the same property that I was
7 involved with several years ago. And after doing some
8 research, I'm relatively certain it was in 2000. And
9 it wasn't a specific as a complaint as it is now, but
10 at that time, when I went out there, there was nothing
11 obviously wrong either at that time.

12 Q. Do you recall if you took any action at the
13 premises at that time?

14 A. At that time, if I remember correctly, not having
15 my --- not being able to find my records, the only
16 thing that I could see anything at all is it's nothing
17 unusual --- but there was a --- what we call a
18 three-wire service, going to the customer's mast.
19 Everything was in order, and just to try to do
20 something I had a crew replace the three-wire service
21 with a number four tri-plex service at that time.

22 Q. And more recently, when you became aware of the
23 complaint that the customer had filed with the Public
24 Utility Commission, what action did you take?

25 A. Well, immediately after I read the complaint, I

1 took a ride to the neighborhood again, and I had
2 looked at all the Duquesne Light facilities just
3 attempting to see if there was something that was
4 abnormal in that area. And I couldn't find anything,
5 so that's when I decided the only other two things
6 that we could look at were the first thing I contacted
7 our infrared department who does infrared surveys of
8 our equipment, and I had them do an infrared survey of
9 Ms. Corba's service, her outlets and our facilities in
10 the general area. And the infrared crew found nothing
11 abnormal. And I also requested that our regulation
12 engineering department place charts on the customer's
13 service. And there was really no indication that
14 there was a voltage problem, but I just wanted to make
15 sure we covered every possible aspect. And after
16 reviewing the charts, it indicated that there was
17 nothing abnormal with the voltage going into the
18 property.

19 Q. Thank you.

20 ATTORNEY SESTAK:

21 I have no further questions.

22 JUDGE CORBETT:

23 All right. Ms. Corba, do you have any
24 questions of Mr. Wallace?

25 MS. CORBA:

1 No. But I do want to add that ---.

2 JUDGE CORBETT:

3 Okay. Well, I'll tell you what. I'd
4 like to keep some order to the proceeding here.
5 Duquesne Light's presenting its case right now. If
6 you want to make a note of what you want to say, after
7 Duquesne Light is finished, then we'll let you come
8 back and add anything that you believe needs
9 correction or addition. All right?

10 A. Thank you.

11 JUDGE CORBETT:

12 You're welcome. Please make a note and
13 we'll come back to you. All right. Mr. Wallace,
14 thank you very much, sir. I have no questions of you.
15 Ms. Sestak?

16 ATTORNEY SESTAK:

17 Yes, I call Paul Hursh.

18 JUDGE CORBETT:

19 All right. Mr. Hursh, would you raise
20 your right hand, please, to be sworn in.

21 -----

22 PAUL HURSH, HAVING FIRST BEEN DULY SWORN, TESTIFIED AS
23 FOLLOWS:

24 -----

25 JUDGE CORBETT:

1 All right. Try to get a little closer to
2 the speaker on the phone so the court reporter can
3 hear you, sir. Would you begin by giving us your full
4 name, and spell your last name for the court reporter,
5 please?

6 A. Paul C. Hursh, H-U-R-S-H.

7 JUDGE CORBETT:

8 Ms. Sestak, you may proceed.

9 DIRECT EXAMINATION

10 BY ATTORNEY SESTAK:

11 Q. By whom are you employed, Mr. Hursh?

12 A. Duquesne Light Company.

13 Q. How long have you worked for Duquesne Light?

14 A. Thirty (30) years.

15 Q. What is your present job title?

16 A. Test Tech.

17 Q. And ---?

18 JUDGE CORBETT:

19 I'm sorry, what was the title again?

20 A. Test Tech.

21 JUDGE CORBETT:

22 Test Tech. Oh, thank you.

23 BY ATTORNEY SESTAK:

24 Q. And how long have you held that position?

25 A. Approximately 12 years.

1 Q. And very briefly, what are your job duties in that
2 position?

3 A. I do infrared surveys on the lines, all the
4 substations. I also do ground grid testing for them.

5 Q. Okay. What would you ---?

6 JUDGE CORBETT:

7 I'm sorry. Would you repeat that again?
8 The court reporter is having a hard time hearing.
9 Just repeat the answer, if you can.

10 A. Okay. The infrared survey --- I do infrared
11 surveys on all the lines and Duquesne Light --- all
12 the substations. I also do the ground grid testing in
13 the substations.

14 JUDGE CORBETT:

15 Okay. Thank you, sir.

16 BY ATTORNEY SESTAK:

17 Q. And there was a familiar word in there. You said
18 ground grid?

19 A. Yes. That's only in the substations. They have a
20 ground mat in the substations that we test and make
21 sure it's okay.

22 Q. When you say test, what does the test involve?

23 A. These on the ground grid ---

24 Q. Or any ---.

25 A. --- or the survey? All --- an infrared test is

1 basically walked with a camera and shoot all the
2 connections, the --- any equipment that we have just
3 to make sure that it's not overheating. Everything
4 gives off heat. That's basically what it does.

5 Q. And when you did the infrared survey, this was the
6 infrared survey that Mr. Wallace had requested?

7 A. Yes.

8 Q. Okay. When you did the infrared survey at the
9 Kewanna Avenue address, did you find anything unusual?

10 A. No, nothing at all.

11 Q. I'm going to show you a document that I've labeled
12 for identification purposes, Respondent's Exhibit
13 Number Two.

14 (Respondent's Exhibit Number Two
15 marked for identification)

16 BY ATTORNEY SESTAK:

17 Q. Is this a copy of a report showing the findings of
18 your infrared test?

19 A. Yes, it is.

20 Q. Did you, in addition to doing a simple infrared
21 test, also look around to see if you could find
22 anything that might be causing the customer's
23 concerns?

24 A. We actually infrareded the service going to her
25 house and made sure that was okay, and we pulled into

1 the driveway and found that there was green lights on
2 the surge protector. And I was just thinking maybe
3 she walked around the corner and saw --- these green
4 lights caught her eyes. That's just something that I
5 didn't know anything about really.

6 Q. Okay. Have you also had a chance to take a look
7 at the customer's photographs that have been marked
8 Exhibit Number One?

9 A. Yes.

10 Q. Is there any way that you're aware of that the
11 green lights on the surge protector could cause the
12 effects shown in the photographs?

13 A. No, there couldn't be.

14 Q. Okay. What types of lights were these green
15 lights, were they laser beam lights?

16 a. No, they were just little indicator lights that
17 the green light showed that they were working, and
18 there's a red light on it. I found out later that if
19 it's not working the red light will show.

20 Q. Are these LED lights?

21 A. I really couldn't tell you. I didn't really
22 inspect it that much.

23 Q. Okay.

24 ATTORNEY SESTAK:

25 I have no further questions of this

1 witness.

2 JUDGE CORBETT:

3 All right. Ms. Corba, do you have any
4 questions of Mr. Hursh?

5 MS. CORBRA:

6 No.

7 JUDGE CORBETT:

8 All right. Thank you, Mr. Hursh. I have
9 no questions, sir. Ms. Sestak?

10 ATTORNEY SESTAK:

11 Yes, Your Honor. I call Dante
12 Secchiutti.

13 JUDGE CORBETT:

14 All right. Mr. Secchiutti --- I'm sorry.

15 ATTORNEY SESTAK:

16 Could you please come closer to the
17 phone? Thank you.

18 JUDGE CORBETT:

19 All right. Mr. Secchiutti, would you
20 raise your right hand, please, to be sworn?

21 -----

22 DANTE SECCHIUTTI, HAVING FIRST BEEN DULY SWORN,

23 TESTIFIED AS FOLLOWS:

24 -----

25 JUDGE CORBETT:

1 And would you begin please, by giving us
2 your full name, spell your last name for the court
3 reporter, please?

4 A. Dante F. Secchiutti, S-E-C-C-H-I-U-T-T-I.

5 JUDGE CORBETT:

6 All right. Ms. Sestak, you may proceed.

7 DIRECT EXAMINATION

8 BY ATTORNEY SESTAK:

9 Q. By whom are you employed, Mr. Secchiutti?

10 A. Duquesne Light.

11 Q. How long have you worked for Duquesne Light?

12 A. Almost 40 years.

13 Q. What is your present job title?

14 A. Regulation technician.

15 Q. And very briefly, what are your duties in that
16 position?

17 A. I regulate the voltage on the circuits. I go on
18 customer complaints. Usually a trouble man will go
19 out, and if he can't solve the problem, he usually
20 ends up with me.

21 Q. Now, you've heard Mr. Wallace testify that he had
22 had the voltage checked on the customer's service. Is
23 that the aspect of this case that you were involved
24 in?

25 A. That's correct.

1 Q. And you also heard Ms. Corba testify concerning
2 the charts that were put on her meter. Is that what
3 you do?

4 A. Yes, I did.

5 Q. Could you briefly describe what you did and what
6 occurred?

7 A. I installed a 240 volt recorder on her service.
8 The first recording the meter had fallen over, and the
9 recording was no good. So I reinstalled a --- put a
10 new --- same chart, but I put a new chart on. Same
11 voltage recorder, but I put a new chart on, and I
12 recorded it for five days, I think.

13 Q. And is that the document --- your voltage chart,
14 the document that's been previously marked Exhibit
15 Number One?

16 (Respondent's Exhibit Number One
17 marked for identification)

18 A. That would be correct.

19 BY ATTORNEY SESTAK:

20 Q. Okay. Now, you said a meter fell over. That
21 sounds pretty dangerous. What do you mean?

22 A. The voltage recorder --- I guess, I didn't have it
23 fastened properly, and it just toppled over. There
24 was no danger there. Just toppled over.

25 Q. And what were the findings of your chart after the

1 voltage?

2 A. The voltage was good. The voltage ranged from 240
3 to 244, 245, and there are spikes that go up when a
4 capacitor kicks on. That's the equipment I was to
5 check. And the timing on the capacitor was wrong, and
6 the increases that you see that it shoots up like four
7 or five volts, that's the capacitor coming on. And I
8 was going to turn the capacitor on permanently without
9 it going off and on.

10 Q. Okay. Is that what you discussed with the
11 customer concerning timing?

12 A. Yes.

13 Q. Okay. Is this --- what the capacitor was doing,
14 was that in any way dangerous to the customer service?

15 A. Not at all.

16 Q. Was it causing the voltage to go beyond the limits
17 of what is allowed by the Public Utility Commission?

18 A. No, I don't see that.

19 Q. Okay.

20 ATTORNEY SESTAK:

21 I have no further questions.

22 JUDGE CORBETT:

23 All right. Mr. Secchiutti, when was the
24 test performed?

25 A. The good test was performed from 3/16 to --- I'm

1 sorry, 3/26 to 3/30.

2 JUDGE CORBETT:

3 All right. Thank you.

4 A. You're welcome.

5 JUDGE CORBETT:

6 And Ms. Corba, do you have any questions
7 of Mr. Secchuitti?

8 CROSS EXAMINATION

9 BY MS. CORBA:

10 Q. Well, is the timing fixed?

11 A. No, not right now.

12 Q. Okay.

13 JUDGE CORBETT:

14 Any further questions, Ms. Corba?

15 BY MS. CORBA:

16 Q. Well, when will --- do you have to come back and
17 get it fixed?

18 A. No, no. I won't be back at your house.

19 Q. Okay.

20 A. I'll be on the server.

21 Q. Okay. All right. Thank you.

22 A. You're welcome.

23 JUDGE CORBETT:

24 Okay. Mr. Secchiutti, this capacitor
25 that you're referring to, what type of equipment is it

1 connected to? What is it? What does this do?

2 A. It proves voltage by inducing capacitants on a
3 line. What it does exactly it would probably take an
4 engineer to figure it out, but it improves the ability
5 of the conductors to carry electric --- carry the
6 voltage.

7 JUDGE CORBETT:

8 I see. It conditions the line through
9 --- the voltage on the line then?

10 A. That would be correct.

11 JUDGE CORBETT:

12 Okay. Thank you.

13 A. You're welcome.

14 JUDGE CORBETT:

15 Okay. I have no further questions. Ms.
16 Sestak?

17 ATTORNEY SESTAK:

18 Your Honor, I call Jeffrey Minehart.

19 JUDGE CORBETT:

20 All right. Mr. Minehart, would you raise
21 your right hand please and be sworn.

22 -----

23 JEFFREY MINEHART, HAVING FIRST BEEN DULY SWORN,
24 TESTIFIED AS FOLLOWS:

25 -----

1 JUDGE CORBETT:

2 And would you begin first, sir, by giving
3 us your full name, spell your last name for the court
4 reporter, please?

5 A. Jeffrey C. Minehart, M-I-N-E-H-A-R-T.

6 JUDGE CORBETT:

7 Okay. Ms. Sestak, you may proceed.

8 DIRECT EXAMINATION

9 BY ATTORNEY SESTAK:

10 Q. Mr. Minehart, by whom are you employed?

11 A. Duquesne Light.

12 Q. How long have you worked for Duquesne Light?

13 A. Five years.

14 Q. What is your present job title?

15 A. Street lighting.

16 Q. And very briefly, what are your duties in that
17 position?

18 A. Install and repair any street light in our
19 district.

20 Q. During the course of your employment, did you
21 become familiar with the premises of Kewanna Avenue?

22 A. Yes. I went out to look at the light.

23 Q. And why did you go out to look at the light?

24 A. I had a phone call about a complaint on the light.

25 Q. Okay. And what was the purpose of checking the

1 light?

2 A. To see if the lens was cracked or any holes in it
3 that would give off any kind of light towards that
4 house.

5 Q. Okay. Did you examine the lens on the street
6 light?

7 A. Yes.

8 Q. Did you find any anomalies?

9 A. No. The light was in good shape.

10 Q. Okay. So have you had a chance to take a look at
11 the photos that the customer provided that have been
12 marked Exhibit One?

13 A. Yes, I have.

14 Q. Are you aware of any way that a street light could
15 cause the anomalies pictured in these photographs?

16 A. No way.

17 Q. Okay.

18 ATTORNEY SESTAT:

19 I have no further questions.

20 JUDGE CORBETT:

21 All right. Ms. Corba, do you have any
22 questions of Mr. Minehart?

23 MS. CORBA:

24 No.

25 JUDGE CORBETT:

1 Thank you very much, Mr. Minehart. I
2 have no questions. Ms. Sestak?

3 ATTORNEY SESTAK:

4 Yes, I call Marie Tamilya.

5 JUDGE CORBETT:

6 All right. Ms. Tamilya, would you raise
7 your right hand please, and be sworn.

8 -----
9 MARIE TAMILIA, HAVING FIRST BEEN DULY SWORN, TESTIFIED
10 AS FOLLOWS:

11 -----
12 JUDGE CORBETT:

13 All right. Would you begin please, by
14 giving us your full name and spell your last name for
15 the court reporter, please?

16 A. Sure. It's Marie, middle initial E., last name
17 Tamilya, T-A-M-I-L-I-A.

18 JUDGE CORBETT:

19 All right. Ms. Sestak, you may proceed.

20 DIRECT EXAMINATION

21 BY ATTORNEY SESTAK:

22 Q. By whom are you employed?

23 A. Duquesne Light Company.

24 Q. How long have you worked for Duquesne Light
25 Company?

1 A. Twenty-three (23) years.

2 Q. What is your present job title?

3 A. I'm a regulatory analyst in our PUC group.

4 Q. Very briefly, what are your job duties in that
5 position?

6 A. Basically, I answer complaints filed with the
7 Bureau of Consumer Services, investigate those
8 complaints and report my findings back to the Bureau
9 of Consumer Services.

10 Q. Do you also investigate formal complaints?

11 A. Yes, I do.

12 Q. Did you have occasion to investigate the complaint
13 filed by Ms. Corba?

14 A. Yes.

15 Q. Are you the person who requested the street light
16 survey?

17 A. Yes, I did.

18 Q. I'm going to ask you to briefly take a look at the
19 document that has been marked Respondent's Exhibit
20 Number Three.

21 (Respondent's Exhibit Number Three
22 marked for identification)

23 BY ATTORNEY SESTAK:

24 Q. What is this document?

25 A. This is a printout of our customer computer

1 system, and what this is is basically it shows on top
2 on the left-hand side the customer's account number.
3 In this case, it's --- the customer's name is Mary
4 Corba, the street address and then below that would be
5 when a customer contacts us, any information one of
6 our customer service reps or anybody else can document
7 on their account.

8 Q. I draw to your attention to the portion that you
9 indicated would be contacts for customers on accounts.
10 How would Duquesne Light Company know when a
11 particular contact took place?

12 A. Over on what's cur --- employees will do is over
13 on the right-hand side, the date is documented on the
14 account. In this case, it's on the right-hand side
15 where it has date entered. And any information they
16 put down would be the day that they entered the
17 information.

18 Q. And are you aware whether this document shows the
19 earliest contact from Ms. Corba concerning lights or
20 things of that nature in her neighborhood?

21 A. Yes. On the third page, the last page towards the
22 middle it shows over to the right-hand side, the date
23 would be November 14, the year 2000. If you look, it
24 has when Ms. Corba had reported having beams on pole
25 in the back causing snow on her TV. A representative

1 also documents she claimed her neighbor uses beams to
2 put infrared lights through her window.

3 Q. Okay. And did Duquesne Light investigate this
4 concern that the consumer has expressed?

5 A. Yes, they did.

6 Q. And is the investigation also contained in this
7 document?

8 A. Yes, the investigation was closed, and it appears
9 Ms. Corba had called us back on December 11th of 2000.
10 The beginning comments start on the first page and end
11 on the middle page towards the bottom. We had advised
12 Ms. Corba that our investigation did not find anything
13 wrong.

14 Q. Okay. There was some testimony earlier concerning
15 green lights on a surge protector. I'd ask you to
16 take a look at the document labeled Exhibit Number
17 Four. What is this document?

18 (Respondent's Exhibit Number Four
19 marked for identification)

20 A. This is also a printout from our computer system.
21 This actual page is information on the surge shield
22 and shows when that equipment was installed for Ms.
23 Corba.

24 BY ATTORNEY SESTAK:

25 Q. And the surge shield would be the surge protector

1 with the little green lights that was previously
2 described?

3 A. Correct.

4 Q. And when was that installed?

5 A. It shows here the date it was installed was March
6 1st of 2002.

7 ATTORNEY SESTAK:

8 I have no further questions.

9 JUDGE CORBETT:

10 All right. Ms. Corba, do you have any
11 questions of Ms. Tamilya?

12 MS. CORBA:

13 Well, she had called me, and then I had
14 told her about how much trouble I had with the meter
15 in 2005, and it continued until 2006. And we had a
16 lengthy conversation that day, and I told her that one
17 of their Duquesne Light technicians had come out. And
18 well, he was going to tend to it, but they didn't know
19 that I had fences. And I have a lock to the fence.
20 So he then knocked on the door and told me that your
21 meter doesn't work at all, and it has to be changed.
22 And they couldn't get any readings. So then they ----
23 you know, that went on for, I guess, the whole month
24 of December. So then in 2006 they sent another
25 technician, and it still wasn't reading anything. And

1 it was a woman technician at that time, and she said
2 look at this. She said it doesn't work at all, and we
3 can't even get backup lines to your house. And the
4 backup lines are the telephone lines.

5 JUDGE CORBETT:

6 Okay. Well, I'm asking at this point ---
7 Ms. Corba, I'm asking at this point, do you have any
8 questions of Ms. Tamilia?

9 MS. CORBA:

10 No, but I'm just explaining that we did
11 have that lengthy conversation.

12 JUDGE CORBETT:

13 All right. Would you hold that thought?
14 And then after Duquesne Light's done with its case,
15 we'll come back to you. Okay?

16 MS. CORBA:

17 Okay.

18 JUDGE CORBETT:

19 All right. Anything further, Ms. Sestak?

20 ATTORNEY SESTAK:

21 No, Your Honor. I move for the admission
22 of Respondent's Exhibits One through Four.

23 JUDGE CORBETT:

24 All right. Ms. Corba, do you have any
25 objections to their admission?

1 MS. CORBA:

2 No.

3 JUDGE CORBETT:

4 All right. Respondent's Exhibits One
5 through Four will be so admitted. Now, Ms. Corba, I
6 asked you to make some notes or keep the thought until
7 Duquesne Light presents its case. Now, Duquesne Light
8 has presented its case and we're ready to hear
9 anything additional that you would like to place on
10 the record. Do you have anything that you'd like to
11 add?

12 MS. CORBA:

13 Well, no. You know, I just know that I
14 did --- and not only had trouble with my meter, but I
15 also --- you know, I had trouble with my alarm system.
16 And my alarm system to my house ---

17 JUDGE CORBETT:

18 Okay. Well now, ---.

19 MS. CORBA:

20 --- it does include Duquesne Light as
21 well as Verizon.

22 JUDGE CORBETT:

23 Okay. Well ---.

24 MS. CORBA:

25 In order to operate that, you know, they

1 need electric as well as the telephone lines.

2 JUDGE CORBETT:

3 Okay. Well, I'm asking at this point, do
4 you --- are you saying that Duquesne Light is
5 responsible for this alarm system?

6 MS. CORBA:

7 No, I'm just saying that I'm just making
8 a note that I also had a problem there. And they
9 couldn't get their alarm system to work, and they had
10 to come so many times. And since I have a free
11 warranty ---.

12 JUDGE CORBETT:

13 Okay. Well, wait a minute. Today we're
14 dealing with Duquesne Light.

15 MS. CORBA:

16 Okay. Yeah. But Duquesne Light is
17 involved in --- in order to make the alarm system
18 work, actually Duquesne Light is involved with that,
19 because they used the electric and the telephone in
20 order for their service to work. It's required.

21 JUDGE CORBETT:

22 I understand that. but do you have any
23 reason --- do you have anything to show that Duquesne
24 Light is responsible for any problems or ---?

25 MS. CORBA:

1 No. Duquesne Light isn't responsible for
2 that at all.

3 JUDGE CORBETT:

4 Okay. Thank you. Have we covered
5 everything then, Ms. Corba, that you want me to hear
6 concerning your Complaint?

7 MS. CORBA:

8 Yes.

9 JUDGE CORBETT:

10 Okay. Ms. Sestak, do you have any
11 closing statement that you'd like to make

12 ATTORNEY SESTAK:

13 Yes, Your Honor.

14 JUDGE CORBETT:

15 All right.

16 ATTORNEY SESTAK:

17 Just briefly. Duquesne Light Company
18 understands that this customer is concerned about the
19 anomalies in her neighborhood. However, Duquesne
20 Light has thoroughly investigated and determined that
21 Duquesne Light equipment is not involved in creating
22 those anomalies, nor have we been able to establish
23 that our equipment is being affected by the anomalies.
24 Therefore, Duquesne Light Company requests that the
25 Complaint be dismissed.

1 JUDGE CORBETT:

2 All right. Ms. Corba, you have the last
3 word. Do you have a closing statement that you'd like
4 to make?

5 MS. CORBA:

6 Well, I'm very happy that they did a
7 thorough investigation, and that they don't have any
8 problems. So as long as, you know, they have found
9 that their lines are working the way they should be,
10 you know, in proper order, then that's fine.

11 JUDGE CORBETT:

12 Okay.

13 MS. CORBA:

14 But you know, I hope that it continues to
15 be that way. But if it's --- you know, I hope it
16 isn't affecting them.

17 JUDGE CORBETT:

18 Okay. All right. So the parties
19 understand the procedure from this point forward, I
20 will wait to receive a copy of the transcript from
21 today's hearing. After I have received a copy of that
22 --- well, the transcript should arrive in this office
23 within the next three or four weeks. As my schedule
24 permits, I will then sit down and draft a decision in
25 this case. That decision will be filed with the

1 Commission in Harrisburg within 90 days after receipt
2 of the transcript. You can expect to receive a copy
3 of my decision directly from the Commission in
4 Harrisburg. If you disagree with anything that is
5 stated in the decision, you have the right to file
6 exceptions. There will be an instructional letter
7 that accompanies the decision which outlines for you
8 the procedure to follow if you wish to file those
9 exceptions. Please note that the exceptions must be
10 filed within the deadlines specified in the
11 instructional letter. Otherwise, the Commission will
12 not review any late filed exceptions. Do the parties
13 have any questions concerning the instructions that I
14 have just given? Okay. I thank the parties for their
15 participation and cooperation in this hearing, and the
16 hearing is now adjourned. Thank you very much.

17 ATTORNEY SESTAK:

18 Thank you.

19 MS. CORBA:

20 And thank you.

21

22 * * * * *

23 HEARING CONCLUDED AT 10:58 A.M.

24 * * * * *

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C E R T I F I C A T E

I hereby certify, as the
stenographic reporter, that the foregoing
proceedings were taken stenographically by
me, and thereafter reduced to typewriting
by me or under my direction; and that this
transcript is a true and accurate record
to the best of my ability.

Jackie Hanlett
Court Reporter

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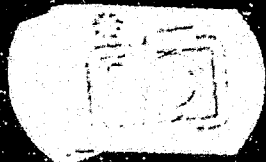
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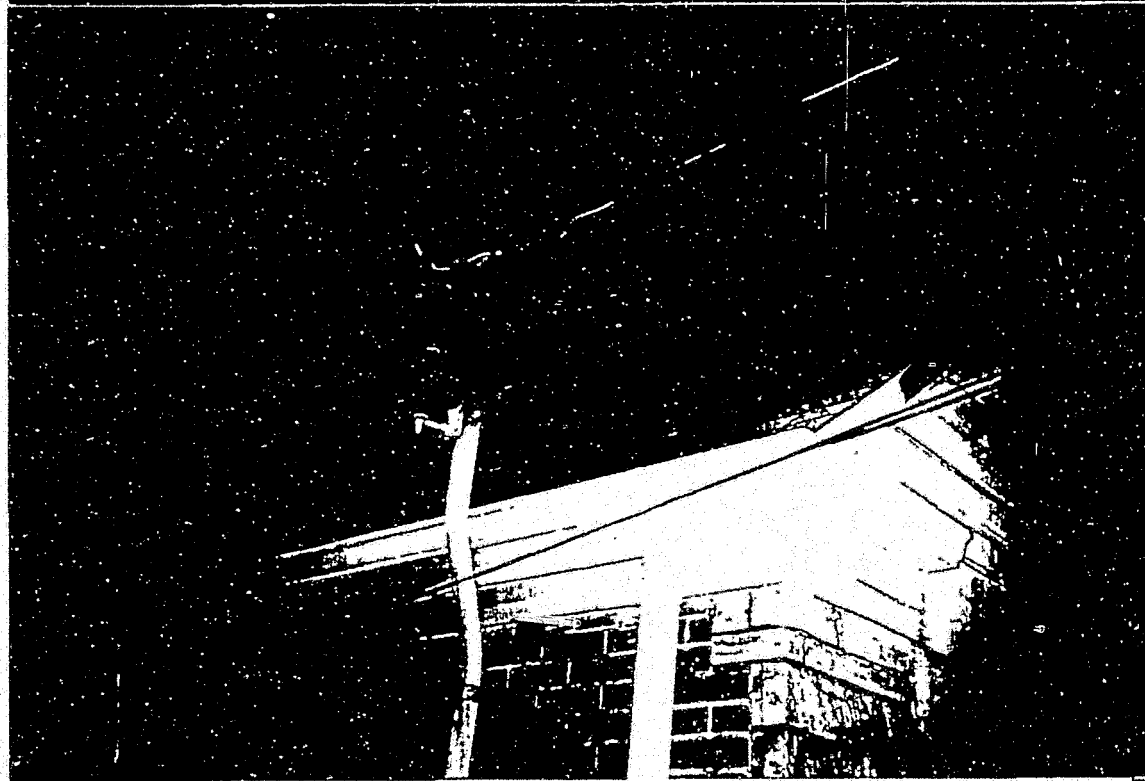
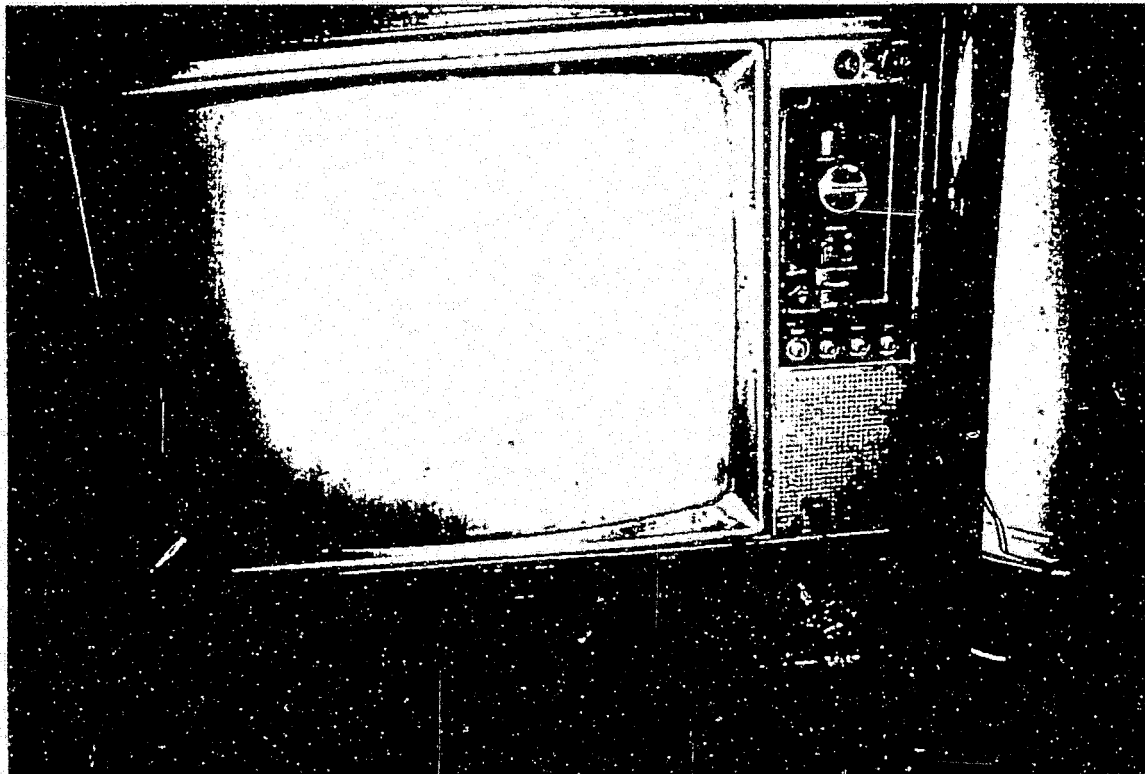
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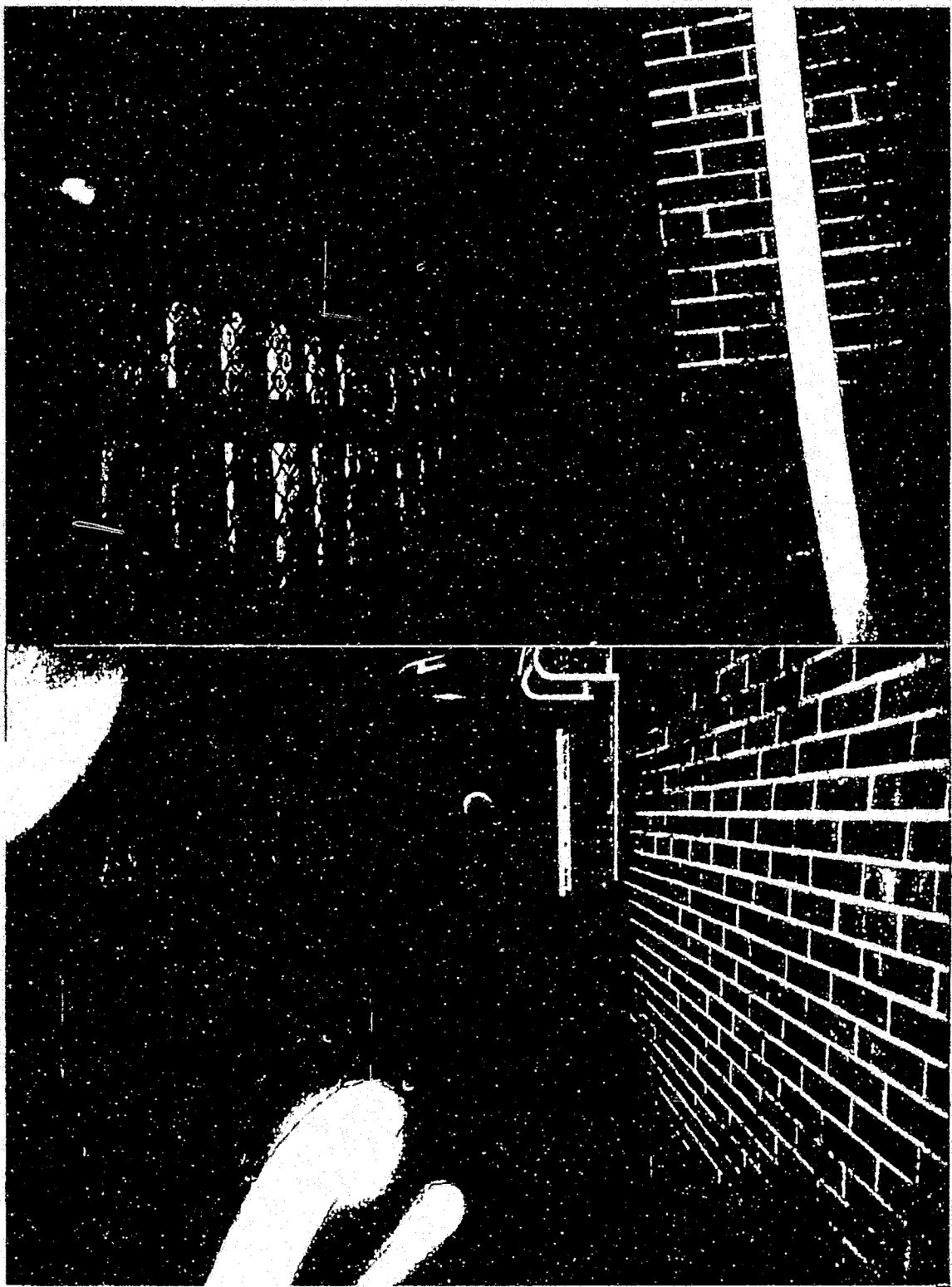
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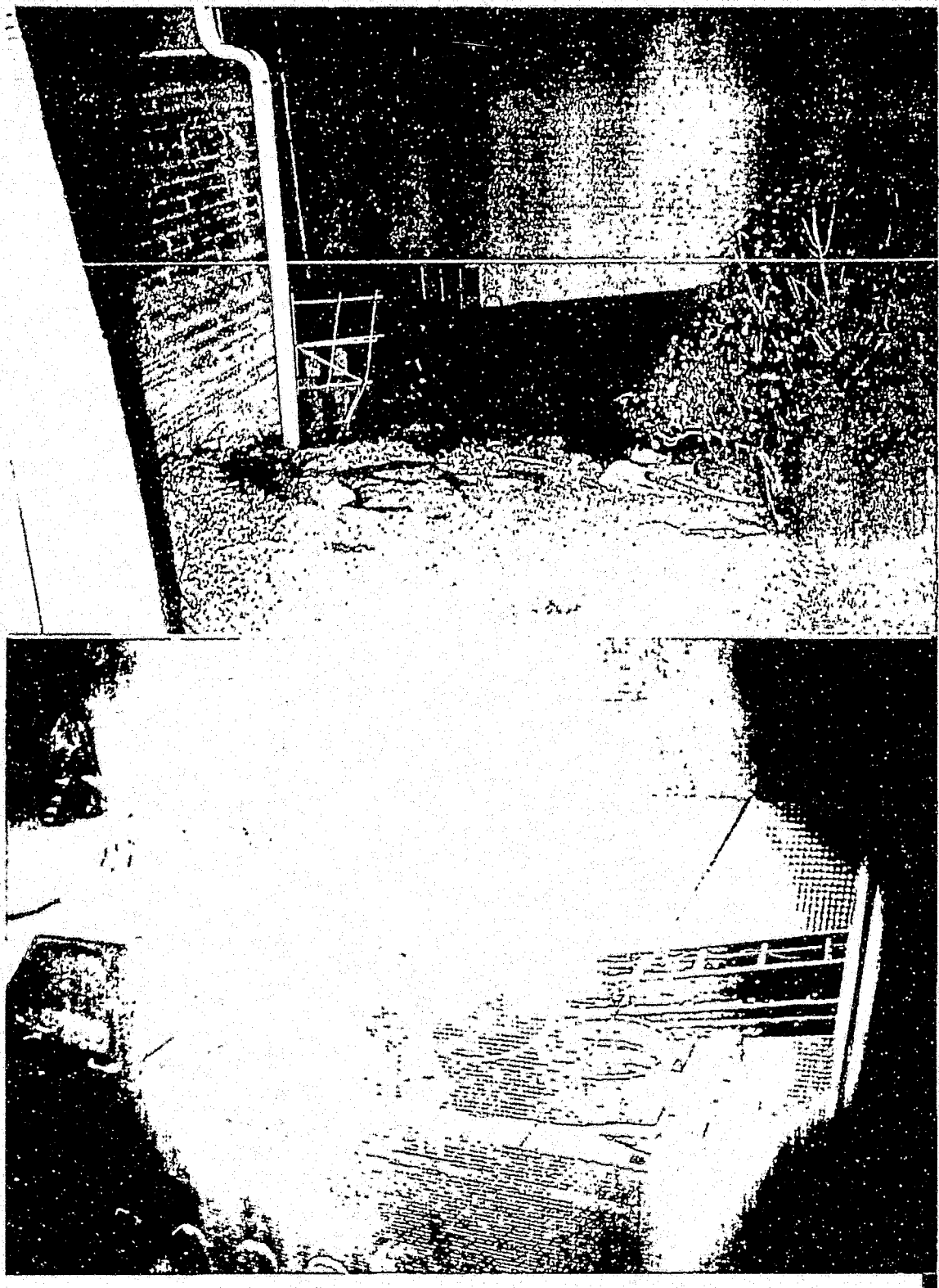
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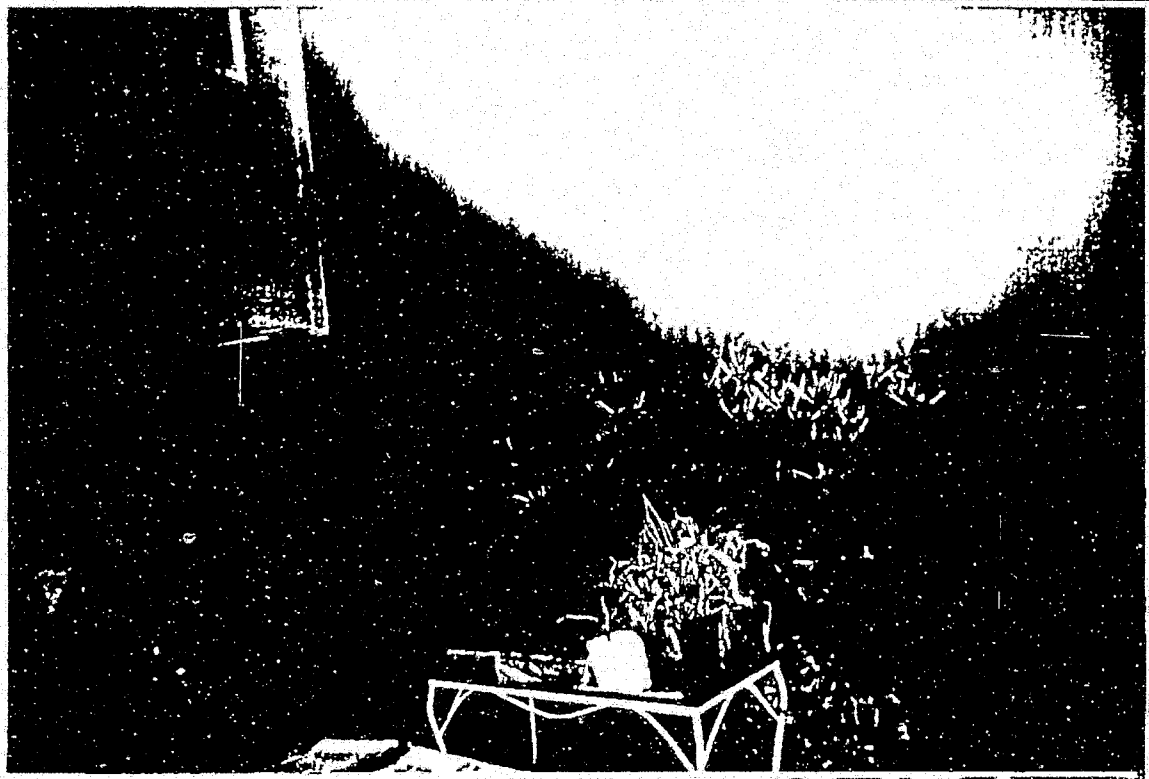
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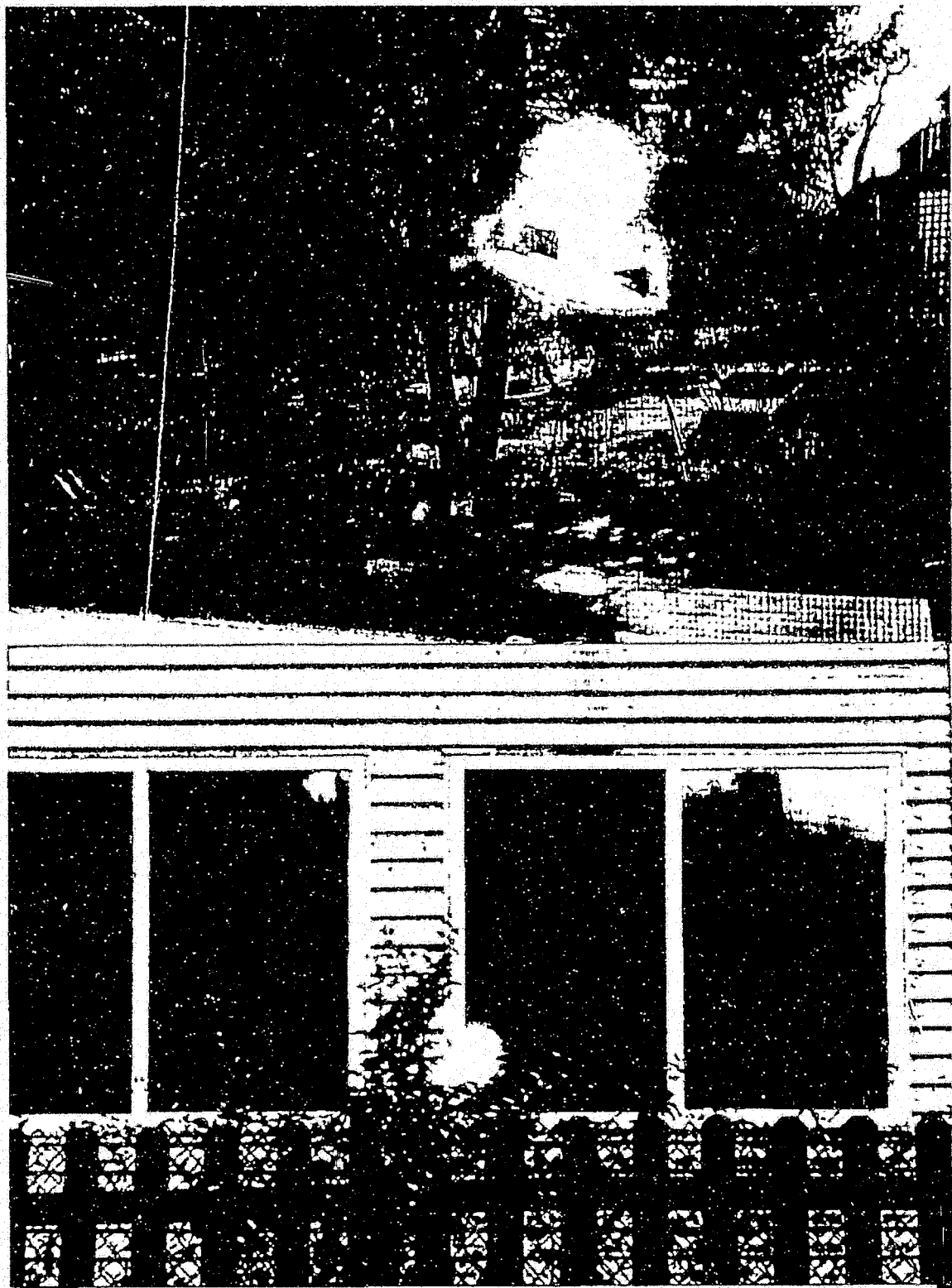
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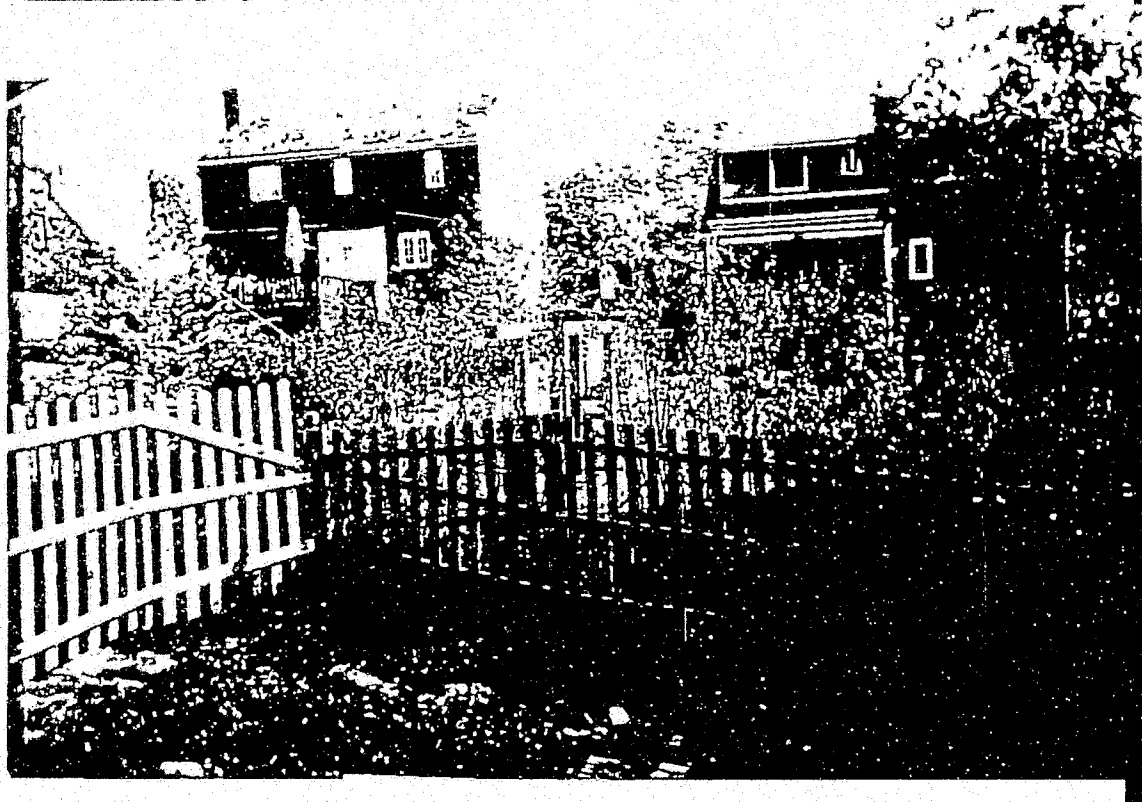
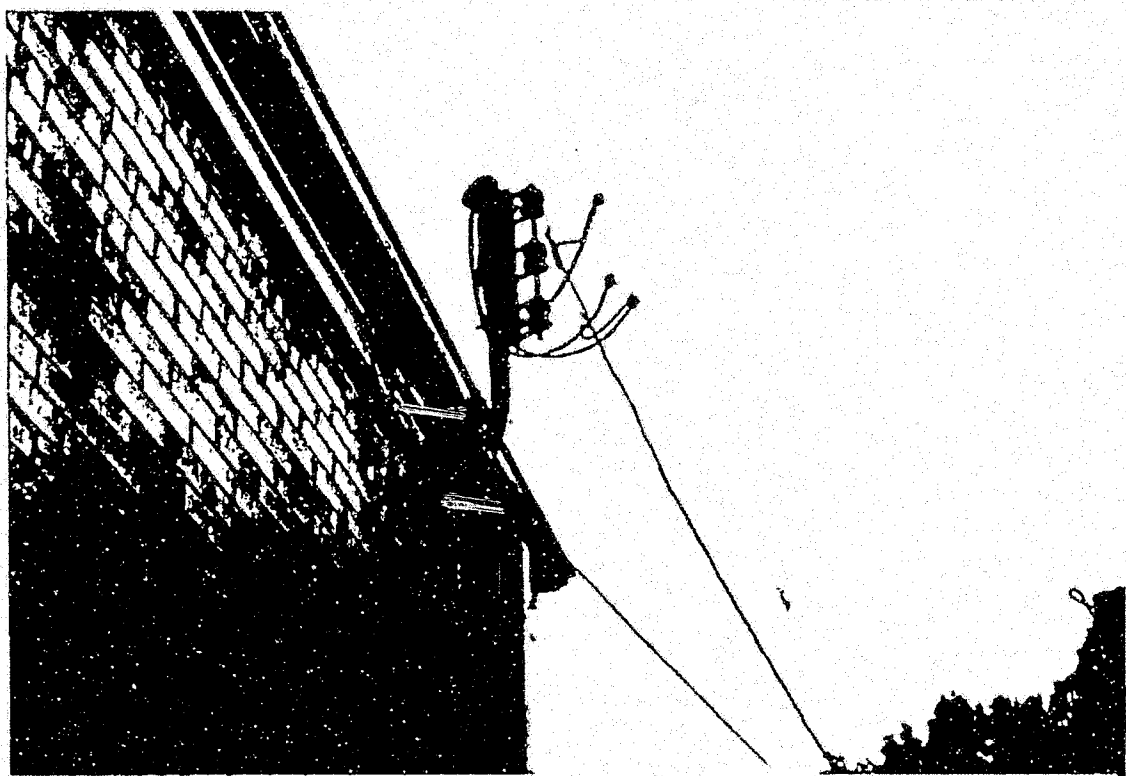
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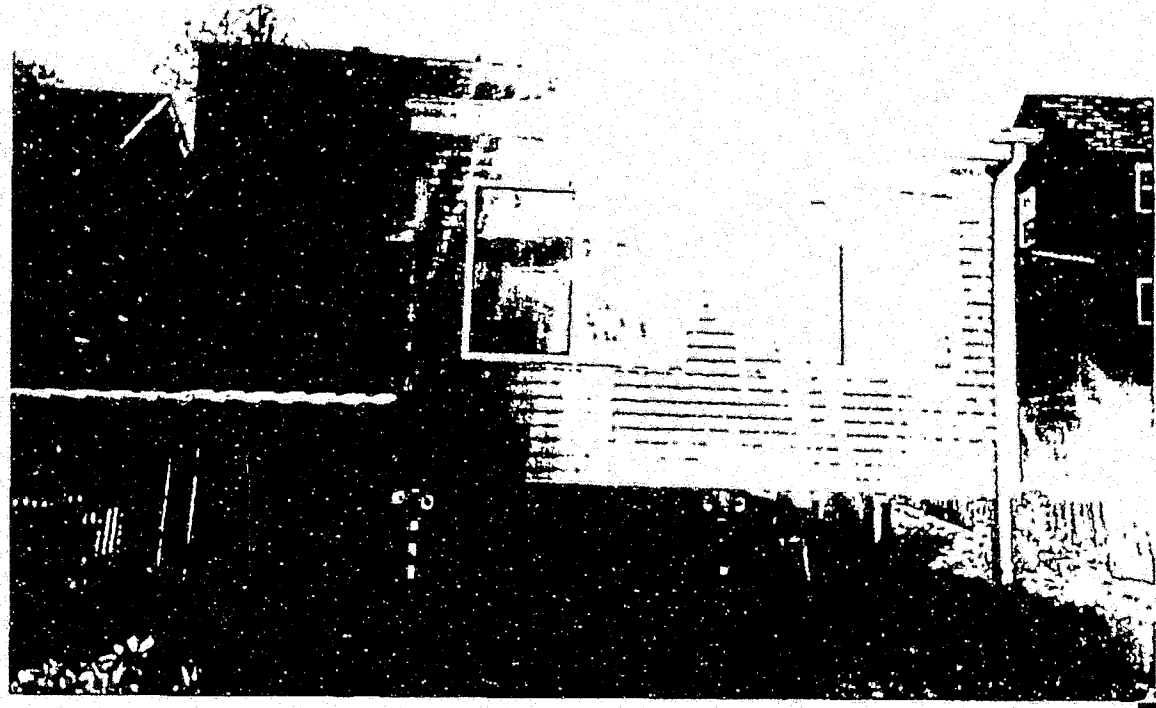
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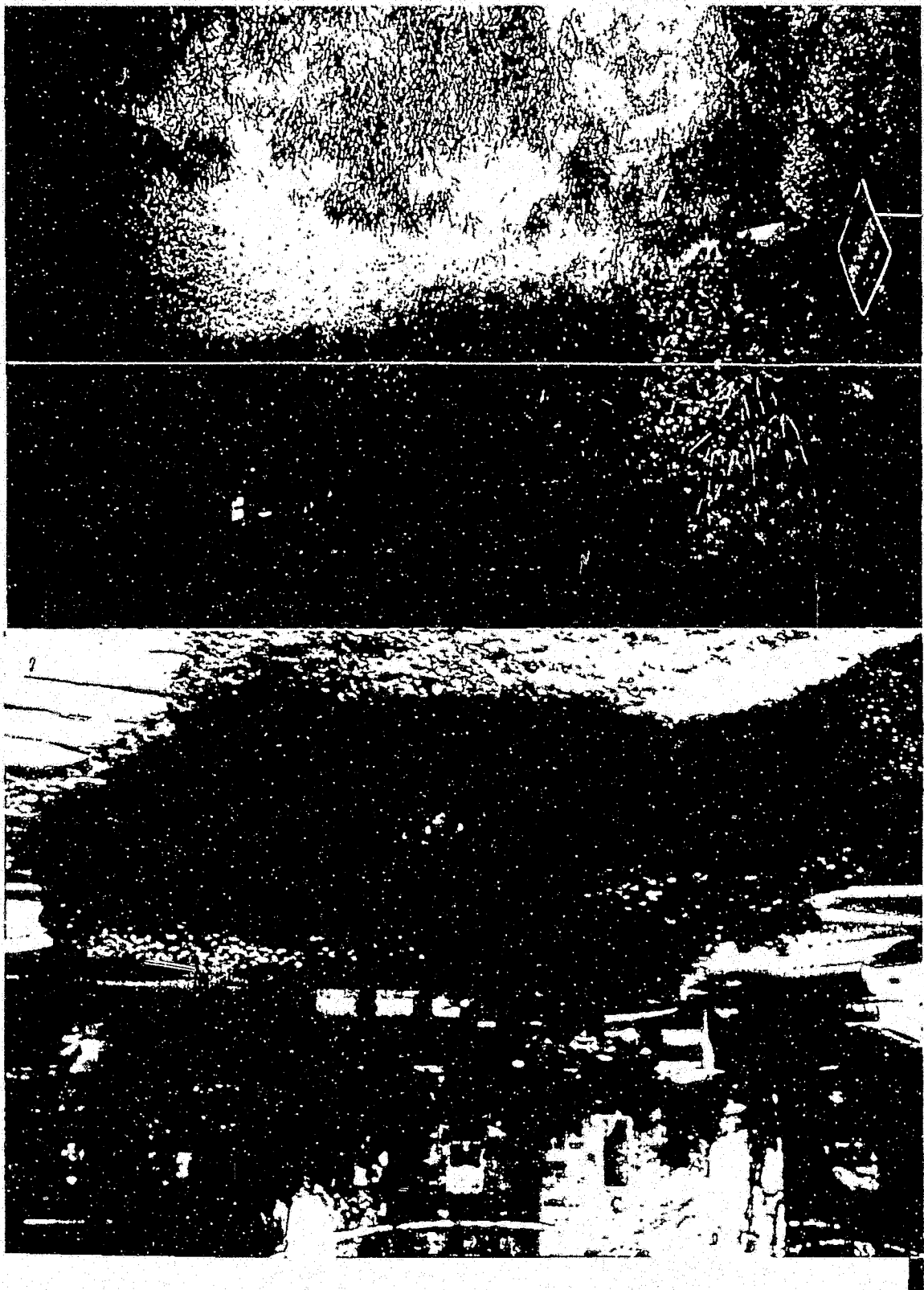
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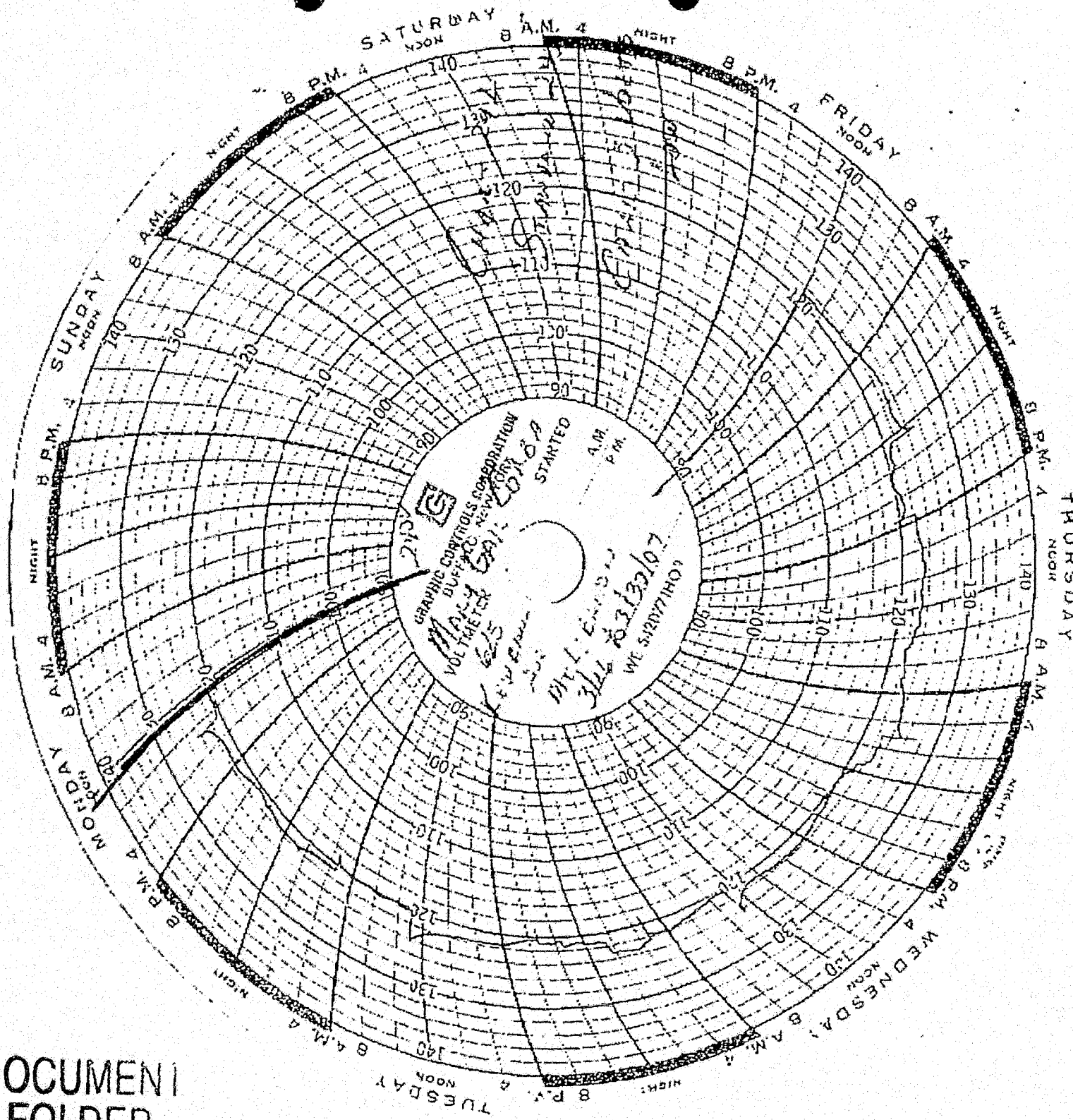
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Operations and Asset Management
Work Management
Thermography Group

Transmission and Distribution Infrared Survey

Recommended for Crew

Service Center South Hills

Circuit Number 23805SP

Circuit Name Elwyn

Report Date 3/16/2007

DOCUMENT
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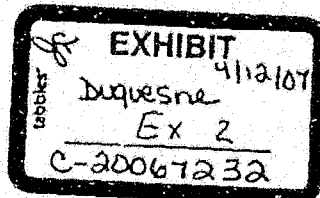
WMIS Number

Survey Start Date 3/16/2007

Survey End Date 3/16/2007

This report can contain multiple Infrared, Ultrasound, and Visual Anomalies

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Transmission and Distribution Infrared Report

South Hills Service Center

Report # 11694 Circuit 23805SP WMIS Number Point/Span Number 0
Survey Start Date 3/16/2007 Survey End Date 3/16/2007 Voltage Class 23kv
Thermographer P. Hursh Date Found 3/16/2007 Time Found 11:30

Location 625 Kewanna Ave Mt. Lebanon Pa

Geo Code 196 Map E0906 Pole N/A Site/Vault # N/A Number of Anomalies 0

Device PUC Complaint Problem Complaints of Green Laser Beam Lights in Neighborhood

Probable Cause IR Kenanna Ave found Nothing. Possible Green Lights coming from Surge Protector at Meter

Camera # Emissivity 0.85 Distance

Weather Conditions Humidity Wind Speed

All Temperatures are given in Degrees Centigrade

Ambient 0 Reference 0 Object 0 Rise 0

Repair Recommendation Inform Residence at Kenanna Ave

REPAIR CODE

RETURN REPORT TO JANE ANN CELECKI M-2 (X8215) FAX-8728 UPON COMPLETION

Crew Leader _____ Repair Date _____

Crew Report of Condition _____
as Found and Repairs _____

Photo Name

Infrared Image Name

Summary of Transmission and Distribution Anomalies Found

Service Center South Hills

Recommended for Crew

Circuit Number 23805S CircuitName Elwyn SurveyStartDate 3/16/2007 SurveyEndDate 3/16/2007 WMIS Number

Report #	Device	Anomalies	Problem	Location	P/S#	Repair Code
11694	PUC Complant	0	Complamis o' Green Laser Beam lights in Neighborhood	625 Kewanha Ave Mt. Lebanon Pa	0	

Total Number of Reports: 1

Total Number of Anomalies: 0

3000279333001 CC 024 1ST BL 03 RD CYC 37 BL CYC 37 C5> SERV START 09/12/75
 CORBA MARY STATUS ACTIVE NOR LNA LAST-TRAN 04/02/07
 625 KEWANNA AVE RT/RDR 01C 000 DISPUTE EXP 02/04/07
 PITTSBURGH PA 15234-1202 *MPK* 412 343 3515 RNTPROP NC
 ***** 01-20 CAMM ACTION INFORMATION ***** 04/05/07 *** 1208 **
 TRIGGER

..DATE..	MESSAGE.....	NAME	TIME	ENTERED	DATE
99 99 99	EDI814 RATE CHANGE RQST PCVD ALLEGHENY SUPPLIER RESULTS SENT SUPPLIER RATE ID CHANGED TO AL468 SUPPLIER REQUEST TO CHANGE RECEIVED	PCSPM182	0026	06/07/01	
99 99 99	SUPPLIER DATA WAS SENT ON 05/01/2001	PCSPM200	1228	05/01/01	
99 99 99	SUPPLIER DATA WAS SENT ON 02/24/2001	PCSPM200	1223	02/24/01	
99 99 99	20010440116 NL 02/13/01 C=T	PCABA102	0234	02/15/01	
	20010440116 NL 02/13/01 NO LIGHTS, C=T				
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	K WASHBURN	1545	02/13/01	
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	S CLARK	1508	02/13/01	
99 99 99	ADVSD R/P, DLCOSENT TRBLSHOOTER OUT ON 11/14 /00 AND FOUND NO PROBLEMS W/EQUIPMENT (SEE TR BL TICKET)..MS CORBA WANTED DLCO TO INSTALL P	D BROCK	1055	12/11/00	

* * * ARE THERE MORE RECORDS YES * * *
 DSPLY 21 KEY TO NEW SS DSPLY KEY

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300027833001 CC 024 1ST-BL 03 RD CYC 37 BL CYC 37 OF> SERV START 09/12/75
 CORBA MARY STATUS ACTIVE NOR FNA LAST-TRAN 04/02/07
 625 KEWANNA AVE RT/RDR 010 000 DISPUTE EXP 02/04/07
 PITTSBURGH PA 15234-1202 *MRK* 412 343 3515 RNTPROP NO
 ***** 01-20 CAMM ACTION INFORMATION ***** 04/05/07 *** 1207 **
 TRIGGER DATE

..DATE..	MESSAGE.....	NAME	TIME	ENTERED
99 99 99	UFFERS ON POLES TO DEFLECT LAZOR BEAMS FROM N D BROCK EIGHBOR'S HSE, LOCATED ON STREET BEHIND HER H SE..FURTHER ADVSD MS COPBA, DICO DOESNOT HAVE BUFFERS FOR POLES, THEN ADVSD HER TO CALL HER LOCAL POLICE DEPT..C/S..	D BROCK	1055	12/11/00
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	D BROCK	1030	12/11/00
99 99 99	CHK INCOMPLETE RETND	P CLEMM	1214	12/05/00
99 99 99	LPC EXMPT CODE CHANGED FROM TO 1	P CLEMM	1213	12/05/00
99 99 99	PRICE TO COMPARE LETTER GENERATED PRICE TO COMPARE...: 4.89 CENTS TRANSMISSION CREDIT: 0.25 CENTS GENERATION CREDIT...: 4.64 CENTS	PCSPM205	0845	12/01/00
99 99 99	20003190059 ON 11/14/00 REPORT INTE C=T	POABA102	0230	11/16/00

* * * ARE THERE MORE RECORDS YES * * *
 DSPY 21 KEY TO NEW SS DSPY KEY

3000276393001 CC 024 1ST-BL 03 RD CYC 37 BL CYC 37 OF> SERV START 09/12/75
 CORBA MARY STATUS ACTIVE NOR PNA LAST-TRAN 04/02/07
 625 KEWANNA AVE PT/PDR 010 000 DISPUTE EXP 02/04/07
 PITTSBURGH PA 15234-1202 *MRK* 412 343 3515 RNTPROF NC
 ***** 01-20 CAMM ACTION INFORMATION ***** 04/05/07 *** 1206 **

TRIGGER

..DATE..	MESSAGE.....	NAME	TIME	ENTERED
99 99 99	20003190059 E7 UNIATOWSKI	C=P POABA102	0230	11/16/00
99 99 99	ADV CST SHE'LL BE ADV BY HER LOCAL CABLE COMP J MCDONALD		1422	11/14/00
	ANY WHEN THEY ARRIVE FOR REPAIRS.C/S			
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	J MCDONALD	1415	11/14/00
99 99 99	LADY SAYS NEIGHBORH HAVE "BEAMS" ON POLE IN B R DEVOS		1320	11/14/00
	ACK THAT CAUSE SNOW ON HER TV. SAYS NEIGHBORS			
	USE BEAMS TO PUT INFERED LIGHTS TO HER WINDOW			
	S. SAYS THE NEIGHBORS WANT TO STEAL STUF FROM			
	HERE.....			
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	R DEVOS	1306	11/14/00
99 99 99	SUPPLIER DATA WAS SENT ON 11/01/2000	PCSPM200	1254	11/01/00
99 99 99	SUPPLIER DATA WAS SENT ON 08/01/2000	PCSPM200	1247	08/01/00
99 99 99	VERTI DLC/SUPPLIER COSTS. CS	R DEVOS	1413	07/18/00

* * * ARE THERE MORE RECORDS YES * * *
 DSPLY 21 KEY TO NEW SS DSPLY KEY

3000278393001 CC 024 1ST-BL 03 RD CYC 37 BL CYC 37 CP> SERV START 09/12/75
CORBA MARY STATUS, ACTIVE NOR PNA LAST-TRAN 04/02/07
, 525 KEWANNA AVE RT/RDR 010 000 DISPUTE EXP 02/04/07
PITTSBURGH PA 15234-1202 *MRK* 412 343 3515 RNTPROP NO
***** 01-34 INSTALLED EQUIPMENT INQUIRY ***** 04/02/07 *** 1623 **

PROGRAM NAME Surge Shield Protection Program

EQUIPMENT ID 0915COLEA00006234

MANUFACTURER LEA INTERNATIONAL

DATE RECEIVED 11/26/01

DATE INSTALLED 03/01/02

INSTALLED AT PREMISE 4000242727

INSTALLED FOR ACCOUNT 3000278393001

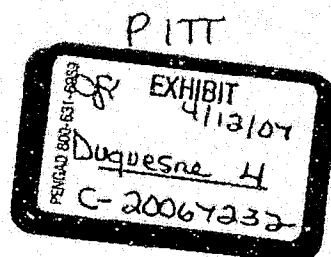
DATE REMOVED

REASON REMOVED

* * * ARE THERE MORE RECORDS NO * * *
DSPLY 34 KEY TO NEW SS DSPLY KEY

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