

3. SECTION(S): :
5. APPROVED BY: : 4. PUBLIC MEETING DATE: 00/00/00
DIRECTOR: :
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 01/08/07
8. DOCKET NO: C-20077259 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MANDY, YAVONDA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE WOULD LIKE A PAYMENT AGREEMENT. SHE STATES SHE CAN'T AFFORD TO PAY \$800 OR MORE FOR A CRP.

DOCKETED
JAN 11 2007

DOCUMENT
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

C-20077259

Please print or type.

ORIGINAL

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Javonda Mandy

Street/P.O. Box 4911 Penn St Apt #

City Phila State PA Zip 19124

County Phila

Area Code/HOME Phone (215) 288-5583

Area Code/WORK Phone (215) 856-6021

Utility Account Number _____
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Same

Street/P.O. Box 3922 N. 13th St

City Phila State PA Zip 19140

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PG&E

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

SECRETARY'S BUREAU
2007 JAN -8 AM 9:00
RECEIVED

27

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. I cannot afford to pay \$800.00⁺ for a CRP. I was (explain) never advised that you must pay this even when gas was not being used. My house ran all by electricity except for heat.

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I was put on CRP in Feb 2004. I paid for months I used heat. I was never told that I have to pay the money every month, although I was using no gas at all. I moved into my present home Sept. 1, 2004. I paid the gas bill in full every month since then, so part of the CRP I was actually paying a gas bill at this house + responsible for CRP for some months!

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Allow me to pay my current bill + an additional amount to offset balance owed that is affordable in take Sept thru Dec or whenever they stopped CRP from my bill because I lived in another house that I paid the bill in full. (Responsible for April thru Aug if not allowed to waive) due to misrepresentation of the program. I have 3 children - 2 of which require daycare. My rent is 500.00 per month so I am not rich. My net pay is 745.00 every 2 weeks provided I do not miss any time due to my daughter's health.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES
NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:
I Davonda Mandy, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Davonda Mandy (Signature) 12-22-06 (Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
----------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

Commonwealth of Pennsylvania
EMPLOYEE PAY STATEMENT

Yavonda F Mandy 4911 penn st Philadelphia PA 19124 B/U: F1 Group: 04 Level: 05	Personnel Number... 00393173 Labor & Industry Pysl Area 2 Pay Period.. 12/16/2006 - 12/29/2006 Fed Tax Status: Single Fed Tax Allowances: 04 Period: 01/2007
---------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Pay Date	Payment Amount =	Gross +	Reim. -	Taxes -	Deda.
01/12/2007	499.12 =	710.48 +	0.00 -	107.07 -	104.29

Gross Current Pay	Rate	Hrs/Unt	Amount	Year To Date
Normal working hours	14.61	44.63	652.04	652.04
Sick Leave Pay	14.61	4.00	58.44	58.44
Leave w/out Pay-FamilyCar				
Leave wout Pay-Tardiness				
Leave wout Pay-Tardiness	14.61	0.37		
Holiday LWOP approved				
Holiday LWOP approved	14.61	7.50		
Total Gross			710.48	710.48

Taxes	Amount	Year To Date
Federal Federal		
TX EE Social Security Tax	44.05	44.05
TX EE Medicare Tax	10.30	10.30
State Pennsylvania		
TX Withholding Tax	21.81	21.81
TX EE Unemployment Tax	0.64	0.64
Local Philadelphia		
TX Withholding Tax	30.27	30.27
Total Taxes	107.07	107.07

Deductions	Amount	Year To Date
Deferred Compensation	50.00	50.00
PSSU Union Dues	9.88	9.88
Full Cov Class AA/Cat 0	44.41	44.41
Total Deductions	104.29	104.29

Non Cash Compensation	Amount	Year To Date

Reimbursements	Amount

Commonwealth of Pennsylvania

EMPLOYEE PAY STATEMENT

Yavonda F Mandy	Personnel Number... 00393173
4911 penn st	Labor & Industry Pysl Area 2
Philadelphia PA 19124	Pay Period.. 11/18/2006 - 12/31/2006
	Fed Tax Status: Single
	Fed Tax Allowances: 04 Period: 25/2006
B/U: E1 Group: 04 Level: 05	

Pay Date	Payment Amount =	Gross +	Reim. -	Taxes -	Deds.
12/15/2006	745.45	= 1,095.75	+ 0.00	- 206.59	- 143.71

Gross Current Pay	Rate	Hrs/Unt	Amount	Year To Date
Normal working hours	14.61	49.17	718.37	20,357.46
Annual Leave Pay	14.61	9.33	136.31	1,571.20
Sick Leave Pay				879.33
Sick Family Leave	14.61	1.50	21.92	443.83
Personal Leave Pay				433.51
Civil Leave				107.63
Holiday/Comp lieu Holiday	14.61	15.00	219.15	1,195.60
Leave w/out Pay-Sick				
Leave w/out Pay-FamilyCar				
Leave wout Pay-Tardiness				
Total Gross			1,095.75	24,988.56

Taxes	Amount	Year To Date
Federal Federal		
TX Withholding Tax	41.01	751.56
TX EE Social Security Tax	67.94	1,549.29
TX EE Medicare Tax	15.88	362.33
State Pennsylvania		
TX Withholding Tax	33.64	767.14
TX EE Unemployment Tax	0.99	22.49
Local Philadelphia		
TX Withholding Tax	47.13	1,074.76
Total Taxes	206.59	4,527.57

Deductions	Amount	Year To Date
Deferred Compensation	50.00	1,250.00
St Emp Comb Appeal (SECA)	10.00	250.00
PSSU Union Dues	15.23	347.34
Full Cov Class AA/Cat 0	68.48	1,561.81
Total Deductions	143.71	3,409.15

Non Cash Compensation	Amount	Year To Date

Commonwealth of Pennsylvania
EMPLOYEE PAY STATEMENT

Yavonda F Mandy 4911 penn st Philadelphia PA 19124 B/U: F1 Group: 04 Level: 05	Personnel Number: 00393173 Labor & Industry Pysl Area 2 Pay Period: 12/02/2006 - 12/15/2006 Fed Tax Status: Single Fed Tax Allowances: 04 Period: 26/2006
---------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Pay Date	Payment Amount =	Gross +	Reim. -	Taxes -	Dedu.
12/29/2006	640.61 =	935.05 +	0.00 -	163.00 -	131.44

Gross Current Pay	Rate	Hrs/Unt	Amount	Year To Date
Normal working hours	14.61	51.92	758.56	21,116.02
Annual Leave Pay	14.61	4.58	66.91	1,638.11
Sick Leave Pay	14.61	7.50	109.58	988.91
Sick Family Leave				443.83
Personal Leave Pay				433.51
Civil Leave				107.63
Holiday/Comp lieu Holiday				1,195.60
Leave w/out Pay-Sick				
Leave w/out Pay-FamilyCar				
Leave w/out Pay-FamilyCar	14.61	7.50		
Leave wout Pay-Tardiness				
Total Gross			935.05	25,923.61

Taxes	Amount	Year To Date
Federal		
TX Withholding Tax	21.70	773.26
TX EE Social Security Tax	57.97	1,607.26
TX EE Medicare Tax	13.56	375.89
State		
TX Withholding Tax	28.71	795.85
TX EE Unemployment Tax	0.84	23.33
Local		
TX Withholding Tax	40.22	1,114.98
Total Taxes	163.00	4,690.57

Deductions	Amount	Year To Date
Deferred Compensation	50.00	1,300.00
St Emp Comb Appeal (SECA)	10.00	260.00
PSSU Union Dues	13.00	360.34
Full Cov Class AA/Cat 0	58.44	1,620.25
Total Deductions	131.44	3,540.59

Non Cash Compensation	Amount	Year To Date
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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: JANUARY 12, 2007

C-20077259

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by YAVONDA MANDY. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either, personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

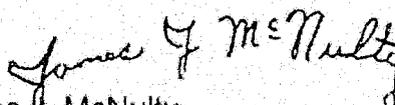
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

JANUARY 12, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,


James J. McNulty
Secretary

jih

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 12, 2007

YAVONDA MANDY
Complainant

DOCUMENT
FOLDER

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20077259

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

DOCKETED
JAN 11 2007

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

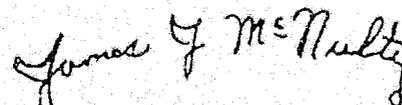
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6830
Fax: (215) 684-6708
E-mail: mary.chan@pgworks.com

January 30, 2007

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: Yavonda Mandy v. PGW, Docket No. C-20077259

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "M. Chan", written over the typed name "Mary M. Chan".

Mary M. Chan

BTL

DOCKETED
FEB 01 2007

**DOCUMENT
FOLDER**

RECEIVED

JAN 30 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Enclosure

cc: Yavonda Mandy
Anne Marie Cromley

35

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Yavonda Mandy

v.

Philadelphia Gas Works

Docket No. C - 20077259

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

- 1. Admitted.
- 2. Admitted.
- 3. Admitted.

4. (A) Denied. PGW denies that the Complainant cannot afford to pay the amount of \$800, which represents a portion of the cure payment for payments missed while enrolled in the Customer Responsibility Program (CRP). PGW denies that it has misrepresented the features of CRP and further denies that the Complainant was not advised of the rules governing CRP at or around the time of her enrollment. By way of further answer, every CRP participant, at or near the time of their enrollment is provided an explanation of the program and a list of responsibilities.

(B) Admitted in part; denied in part. PGW admits that the Complainant was enrolled in CRP in February 2004. PGW denies that she was not advised of the rules governing CRP at or around the time of her enrollment, including that her monthly CRP payments would continue for every month that she was enrolled in that program.

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JAN 30 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCKETED
FEB 01 2007

**DOCUMENT
FOLDER**

By way of further answer, the Complainant established service at 4911 Penn Street, Philadelphia, Pennsylvania (Service Address) under PGW Account No. 91 2218 0639 on April 29, 2005. The Complainant had a balance remaining under PGW Account No. 91 2218 0639 from a previous address, 3922 N. 13th Street, Philadelphia, Pennsylvania for the period from July 11, 2000 to September 12, 2004.

The Service Address is classified as a residential heat and domestic account. An automatic meter reading device is installed at the Service Address.

The Complainant was enrolled in CRP, previously and carried a final balance of \$1,698.52, in unpaid CRP payments at the time her enrollment in CRP was deactivate due to nonpayment on September 9, 2004. The payment of this amount would cure the Complainant's CRP payment delinquency.

In order for the Complainant to re-enroll in CRP, PGW has requested a portion of the cure amount, \$883.89.

Pursuant to a decision of the Bureau of Consumer Services (BCS) dated October 18, 2006, which is attached hereto as Exhibit "A," the BCS dismissed the Complaint

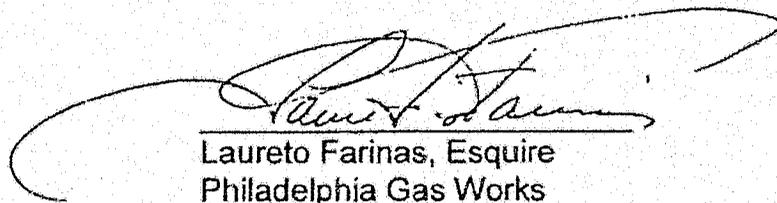
5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.

7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and dismiss the Complaint.

Respectfully submitted.

January 30, 2007

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a horizontal line. The signature is stylized and cursive.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

RECEIVED

JAN 30 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

</Case>

- <Case>

<CaseNbr>2090637</CaseNbr>

<CompanyName>PGW (PHILA. GAS WORKS (NGDC))</CompanyName>

<CompanyCode>0756</CompanyCode>

<CompanyType>GAS TRANSPORTER</CompanyType>

- <Customer>

<CustomerFirstName>YAVONDA</CustomerFirstName>

<CustomerLastName>MANDY</CustomerLastName>

<AccountNumber>9122180639</AccountNumber>

- <CustomerServAddress>

<ServAddress1>4911 NORTH PENN STREET</ServAddress1>

<ServCity>PHILADELPHIA</ServCity>

<ServState>PA</ServState>

<ServZip5>19124</ServZip5>

<ServZip4>2513</ServZip4>

</CustomerServAddress>

</Customer>

<DecisionIssue>N</DecisionIssue>

<OralWritten>W</OralWritten>

<Violation>NO</Violation>

<TotalBalance>4419.46</TotalBalance>

<DateClosed>2006-10-18</DateClosed>

<Resolution>CU CRP, IAW 1405 C NO ASSIST</Resolution>

<BalanceDate>2006-10-06</BalanceDate>

<LetterDescription>CAP REVIEWED / NO DECISION</LetterDescription>

<HeadDate>2006-10-18</HeadDate>

- <OtherInfo>

<BCSInvestigatorFName>TERRY</BCSInvestigatorFName>

<BCSInvestigatorLName>SEAVER</BCSInvestigatorLName>

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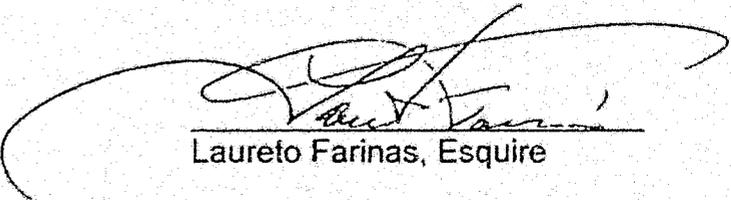
<PUCFax FaxAreaCode="717">7876641</PUCFax>

</OtherInfo>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: January 30, 2007


Laureto Farinas, Esquire

RECEIVED
JAN 30 2007
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

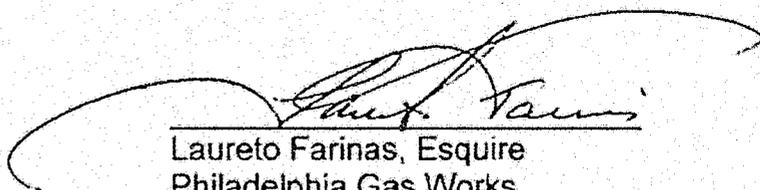
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Ms. Yavonda Mandy
4911 Penn Street
Philadelphia, PA 19124*

January 30, 2007



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

RECEIVED

JAN 30 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

2-2-07

ORIGINAL DOCUMENT
FOLDER RECEIVED

FEB 05 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PUC RE: C-20077259

In response to Perkt's lawyer,

I by no means can afford 800+ dollars!
He doesn't know me or my budget I have to
work with.

I have sent copies of my pay stubs & my rental
lease. I also have to pay childcare for 2
minor children. We also have to EAT. Where is
the 800.00 supposed to come from.

If I can send them additional monies they
will apply it to the arrears - not assign the money
towards the 800.00!

My gas bill alone in the winter is @ \$400.00
my electric is @ \$200.00 not to mention my
phone bill & transportation fees to get to & from
work.

Where am I supposed to get it from??
I can catch up my gas bill during non-
heating season when my gas bill is @ \$400/month.

I WAS NEVER TOLD that CPR had to
be PAID even when gas not being used. Y. Mandy



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
February 2, 2007

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20077259

(SEE ATTACHED LIST)

Yavonda Mandy v. Philadelphia Gas Works

Requests Payment Arrangements

Hearing Notice

DOCUMENT
FOLDER

This is to inform you that your case is scheduled for hearing at 9:30 a.m. in an available Hearing Room in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in the same hearing room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 9:15 a.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all morning, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing
Date: Tuesday, April 3, 2007
Time: 9:30 a.m.
Location: In an available Hearing Room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

DOCKETED
APR 10 2007

RECEIVED

FEB - 9 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Presiding: Administrative Law Judge Cynthia W. Fordham
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Fordham
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File