

**ORIGINAL**

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

Heather Marshall :  
: Docket # F-01035673  
- vs - :  
Philadelphia Gas Works :

Initial Hearing  
Pages 1 through 5

OCT 15 2002

Room 1302  
State Office Building  
1400 Spring Garden Street  
Philadelphia, Pennsylvania  
Tuesday, September 17, 2002  
Commencing at 10:00 a.m.

Before:

Marlane R. Chestnut, Administrative Law Judge

APPEARANCES:

Laureto A. Farinas, Esquire  
800 W. Montgomery Avenue  
Philadelphia, Pennsylvania 19122

Heather Marshall  
1010 New Market Street  
Philadelphia, Pennsylvania 19123

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## PROCEEDINGS

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THE COURT: This hearing is scheduled at docket F-01035673. For the record, I'm administrative law judge Marlane R. Chestnut. I would like the parties present to identify themselves for the record, your name, address and telephone number.

MS. MARSHALL: Heather Marshall, 1010 New Market Street, Philadelphia, PA 19123.

THE COURT: Your phone number?

MS. MARSHALL: (215) 923-1207.

THE COURT: Thank you.

MR. FARINAS: My name is Laureto Farinas, for PGW, 800 West Montgomery Avenue, Philadelphia 19122.

THE COURT: Mr. Farinas has

1 informed me that the parties are  
2 engaged in settlement talks. I'm  
3 going to let you continue to do that  
4 removing myself. Take as long as you  
5 need.

6 \* \* \*

7 (Whereupon a break was  
8 held.)

9 \* \* \*

10 THE COURT: I gave the  
11 parties an extended opportunity to  
12 discuss the matter and to see if they  
13 can resolve this complaint.

14 Mr. Farinas, do you have  
15 something to report?

16 MR. FARINAS: Yes, your  
17 Honor. The parties have reached a  
18 settlement. The settlement consists  
19 of the complainant's account balance  
20 being reduced to the amount of \$400,  
21 which includes removal of the late  
22 payment fees. She's indicated that  
23 she is satisfied with the outcome of  
24 this. And as a result of that I will

1 file with the secretary a certificate  
2 of satisfaction and also a copy of the  
3 letter of our settlement.

4 THE COURT: Ms. Marshall, do  
5 you agree with that?

6 MS. MARSHALL: Yes.

7 THE COURT: Do you  
8 understand the procedure?

9 MS. MARSHALL: Yes.

10 THE COURT: Mr. Farinas will  
11 send a letter stating that the  
12 complaint has been resolved. You will  
13 get a letter from the commission  
14 saying that the case has been closed.  
15 There is nothing further you need to  
16 do.

17 MS. MARSHALL: I understand.

18 THE COURT: Is there  
19 anything else, then?

20 MR. FARINAS: Nothing else.

21 THE COURT: Okay. The  
22 hearing is adjourned. Thank you both  
23 very much.

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CERTIFICATE

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By: 

Donna O'Connor

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