

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S) :
5. APPROVED BY: : 4. PUBLIC MEETING DATE:
DIRECTOR: : 00/00/00
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 01/13/03
8. DOCKET NO: F-01029955 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: BAYSMORE, MARTHA L.

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CCDE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT SHE IS BEING OVERCHARGED FOR GAS, ESPECIALLY FOR A PROPERTY THAT HAS BEEN VACANT MOST OF THE TIME. SHE HAS NOT BEEN ABLE TO RESOLVE THIS WITH THE COMPANY AND WANTS TO BE ABLE TO SPEAK TO SOMEONE IN AUTHORITY.

DOCUMENT
FOLDER

DOCKETED
JAN 14 2002

ORIGINAL

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

12/19/02

Please Print 8: 58

F-01029955

125042

102955

1. Your Name, Mailing Address and Telephone Number.

Name MARTHA L. BAYSMORE

Street/P.O. Box 27163 Apt.# _____

City PHILADELPHIA State PA. Zip 19118-0163

County PHILA. Home Telephone-Area Code (215) 242-3043
Work Telephone-Area Code () RETIRED

2. Name of Company your complaint concerns: PHILA GAS WORKS

3. What is your complaint?

THE PROPERTY IN QUESTION IS 1221 WEST
TIOGA ST., PHILA., PA. 19140-4231. THIS PRO-
PERTY WAS USED AS STORAGE UNTIL JULY
1, 2001. ON THIS DATE, I ALLOWED A YOUNG
COUPLE WITH TWO CHILDREN TO MOVE IN,
BECAUSE THEY WERE IN NEED OF SHELTER THEY
AGREED TO PAY ALL UTILITIES. THEY USED A MIC-
RO WAVE FOR COOKING BECAUSE THE GAS STOVE
HAD NOT BEEN CONNECTED. THE GAS CO. STATES THAT
THIS PROPERTY WAS INHABITED SINCE 2000 HOWEVER

(If you need more space, use additional paper and attach to this form.)

THE HOUSE WAS WINTERIZED BY A COMPANY CALLED
OCEANS OF WATER. (-over-)

DEC 20 2002
PA. PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

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I also have water bills from 1998 to June of 2001, that show a service charge, but no usage charge. On October 2, 2001, I received a bill from PGW for 2,265.86, on October 12, another bill for 2,300.74, and shortly thereafter a 5400 00 bill for the same property. This could be considered harassment. On February 12, 2001, I went to the gas company to discuss a \$178.40 bill sent to 1221, because no one was living there, that bill was intended for 1223. On November 8, 2000, I called to ask, if I could combine a small bill of \$.82 with the next month's bill. On March 13, 2001, I had an \$8.56 credit, with all of these contacts, there was no mentioning of the over \$2000.00 bill, they claim I owed them. Since both properties have the exact same account number, this large sum should have shown on the computer screen. I inquired about why I had not received a bill, and was told that they could not get in to read the meter. They stated that the Automatic Meter Read was installed on October 4, 1998. They also had the address of a neighbor at 1216 W. Tioga St., who had the keys to both properties for the convenience of all utility services. PGW stated that they had a system problem it seems to me, that this would have had some effect on a larger area, and certainly on other neighbors, and especially 1223, since they were under the same account number. 1223 had no billing problems. The weather was suggested, but a report from the Weather Bureau of Statistics indicates temperatures were basically above normal for that period. If PGW was considering combining all investment properties under one account number, certainly they would notify all concerned. However, I spoke with some self-managing investment property owners, and each property has a separate account number. I spoke with several customer service representatives, and one supervisor who could not answer my questions.

4. What do you want the Public Utility Commission to do about your complaint?

I WANT THE PUC OR PGW TO ALLOW ME TO SPEAK WITH SOMEONE IN AUTHORITY AT THE GAS COMPANY WHO COULD RESPOND TO SOME OF THE ISSUES RAISED IN MY COMPLAINT. I WANT THE PUC AFTER REVIEWING MY COMPLAINT TO HAVE PGW REMOVE THE LIEN AGAINST MY TITLE AND RECONSIDER THE FORMAL DECISION.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Bartha A. Baysmore
Bartha A. Baysmore
Signature of complaining person

01/08/2003
~~12/18/2002~~
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code (_____) _____

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 14, 2003

MARTHA L. BAYSMORE
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: F-01029955

DOCUMENT
FOLDER

DOCKETED

JAN 14 2003

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

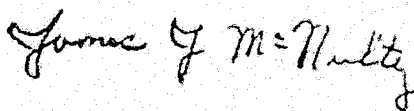
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JANUARY 14, 2003

F-01029955

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Sir/Madam.

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MARTHA L. BAYSMORE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

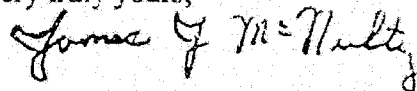
JANUARY 14, 2003

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty
Secretary

dbs

Martha L. Baysmore
P.O. Box 27163
Phila., Pa. 19118 - 0163
February 22, 2003
(215) 242 - 3043

ORIGINAL

Mr. James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. box 3265
Harrisburg, Pa. 17105 - 3265

F - 01029955

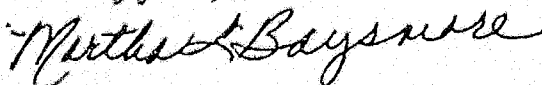
Re: Appeal of the Public Utility Commission's decision

Dear Mr. McNulty:

This is a request for an update on the status of case number BCS 1029955.

Thank you for your cooperation in regard to this matter

Sincerely yours,



Martha L. Baysmore

BTL

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FOLDER

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JUN 0-6 2003

SECRETARY'S BUREAU

2003 FEB 26 AM 8:47

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21

ORIGINAL

Philadelphia Gas Works
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122
Fax: (215) 684-6798

Laureto A. Farnas
Senior Attorney
Direct Dial: 215-684-6982
E-mail laureto.farnas@pgworks.com

DOCUMENT
FOLDER

RECEIVED

March 5, 2003

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

MAR 05 2003
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Martha L. Baysmore v PGW, Docket No. F - 01029955

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Enclosures

cc: Martha L. Baysmore
Annmarie Nagle

SRB

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ORIGINAL

RECEIVED

MAR 05 2003

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Martha L. Baysmore

v.

Philadelphia Gas Works

:
:
:
:
:
:

Docket No. F - 01029955

Answer Of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

**DOCUMENT
FOLDER**

1. Admitted.
2. Admitted.
3. Denied. PGW denies that averments contained in Paragraph 3 of the Complainant concerning the accuracy of the bill. Further, PGW does not have knowledge of the number of occupants and other usage habit information, proof thereof is demanded at a hearing of this matter.

PGW records show that on 06/18/84 – the gas account at the service address of 1221 W. Tioga Street was shut off for nonpayment under and considered vacant.

On 05/23/88 the Complainant, Martha Baysmore purchased property.

On 08/29/94 the Complainant made application for gas service. The application was later cancelled.

On 09/10/98 the Complainant made application again. On 10/05/98 PGW installed a – A new meter at the service address. On 11/05/98 gas service was established in the Complainant's name. Due to an error the first bill was mailed out to the Complainant on 09/07/01 in the amount of \$2,265.86.

On 09/18/01, the Complainant's regular cycle bill from 8/15/01 to 9/14/01 was generated for \$34.88 bringing the balance to \$2,300.74.

PGW account records reflect a \$178.40 bill for a repair on 1/18/01.

A decision of the Bureau of Consumer Services ("BCS") on or about 11/5/02, indicated that the billing error was corrected.

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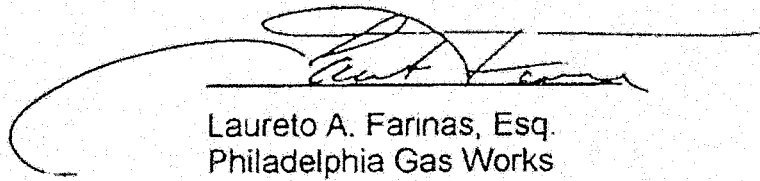
MAR 11 2003

4. Denied. The averments in Paragraph 4 of the Complaint are either conclusions or a request for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

March 5, 2003


A handwritten signature in black ink, appearing to read "Laureto A. Farinas", is written over a horizontal line. A large, sweeping flourish extends from the left side of the signature across the page.

Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

VERIFICATION

I, Laureto Farinas, hereby declare that I am a Counsel to the Philadelphia Gas Works; that as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Response are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

March 5, 2003


Laureto Farinas

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

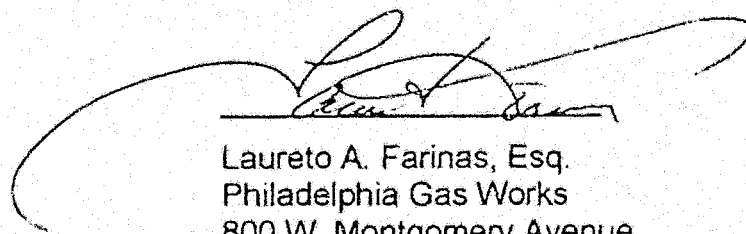
Service List:

Complainant:

Martha Baysmore
1221 West Tioga Street
Philadelphia, PA 19118

Laureto Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

March 5, 2003



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 27, 2003

(See attached list)

DOCUMENT
FOLDER

In Re: F-01029955

Martha L. Baysmore v. Philadelphia Gas Works

Disputing charges for gas.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing

Date: Thursday, July 3, 2003

Time: 10:00 a.m.

Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCKETED
MAR 28 2003

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Judy Weaver
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

April 14, 2003

In Re: F-01029955

(See letter dated 03/27/03)

Martha L. Baysmore v. Philadelphia Gas Works

Disputing charges for gas.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for Thursday, July 3, 2003 at 10:00 a.m. has been canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing

Date: Thursday, July 10, 2003

Time: 10:00 a.m.

Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

SRB

DOCUMENT
FOLDER

DOCKETED
APR 18 2003

Attention: *You may lose the case if you do not come to this hearing and present facts on the issues raised.*

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pc: Judge Smolen
Judy Weaver
Beth Plantz
Docket Section
Calendar File

OALJ Hearing Report

Please check those blocks which apply

Docket No.:	F-01029955		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Martha L. Baysmore v. Philadelphia Gas Works	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Philadelphia, PA	Further hearing Needed:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:	One DAY	
Date:	October 7, 2003	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
ALJ:	Herbert Smolen	DATE:		
Reporting Firm:	Commonwealth Reporting	Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	PLEASE RESCHEDULE	

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OFFICE OF THE PA
03 OCT 15 PM 1:23
PA PUC

RECEIVED

OCT 16 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

October 8, 2003

In Re: F-01029955

(See letter dated 07/10/03)

Martha L. Baysmore v. Philadelphia Gas Works

Disputing charges for gas.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for Tuesday, October 7, 2003 at 10:00 a.m. has been canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing
Date: Wednesday, February 4, 2004
Time: 10:00 a.m.
Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

POCKETED

OCT 09 2003

RJP

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

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- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Judy W. Springer
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

July 10, 2003

In Re: F-01029955

(See letter dated 04/14/03)

Martha L. Baysmore v. Philadelphia Gas Works

Disputing charges for gas.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for Thursday, July 10, 2003 at 10:00 a.m. has been canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing
Date: Tuesday, October 7, 2003
Time: 10:00 a.m.
Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

DOCKETED
JUL 14 2003

RJP

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- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Judy W. Springer
Beth Plantz
Docket Section
Calendar File

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	F-01029955		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Martha L. Baysmore v. Philadelphia Gas Works	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Philadelphia, PA	Further Hearing Needed: *	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	July 10, 2003			
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
ALJ:	Herbert Smolen	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
Reporting Firm:	Precision Reporting, Inc.	Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	* HEARING CONT'D To 10/7/03	

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PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	F 01029955		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name	Martha L. Baysmore v. Philadelphia Gas Works	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Philadelphia, PA	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	February 4, 2004	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ALJ:	Herbert Smolen	DATE:	2/4/04	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Precision Reporting, Inc	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS	* PRIOR TO TAKING OF TESTIMONY AMICABLE RESOLUTION WAS REACHED BY THE PARTIES. CERT/SATISFACTION TO BE FILED	

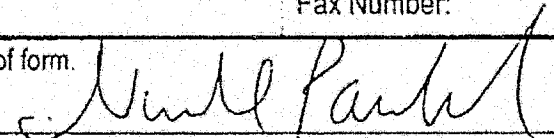
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PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Laureta Farinac Telephone: 215-684-6792	800 W. Montgomery Ave Philadelphia PA 19122 E-mail Address: laureta.farinac@pgw.com	PGW.
Susan A. Liszka Telephone: 610-779-4760	7600 W Chester Pike Union Dale Pa 19052 E-mail Address:	MARTHA L. BAYSMORE RJP
Telephone:	E-mail Address:	Fax Number: 610-779-4760
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.


 Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

Philadelphia Gas Works



PGW

ORIGINAL

800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

February 6, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

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FEB 06 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Martha L. Baysmore v. PGW, Docket No. F - 01029955

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW, Complainant and her counsel have discussed the Complainant's concerns with her account and reached a settlement. With this discussion the Complainant has indicated she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

DOCKETED
FEB 18 2004

cc: Martha L. Baysmore
Administrative Law Judge Herbert Smolen (Via FAX)
Annmarie Nagle

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COMMONWEALTH OF
PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: February 13, 2004

SUBJECT: Certification of Satisfaction Filed
F-01029955 Martha L. Baysmore v. Philadelphia Gas Works

TO: Wanda Zeiders,
Docket Management

FROM: Judy W. Springer, Scheduling Officer
Office of Administrative Law Judge

On February 10, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Laureto A. Farinas, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Herbert Smolen
Elzy Ditzler
Beth Plantz
Case File

DOCKETED
FEB 26 2004

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