

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT THOMAS

v.

F-01940651

PHILADELPHIA GAS WORKS

DOCUMENT
FOLDER

DOCKETED
MAY 15 2006

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

RECEIVED
MAY 9 2006
PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

On or about April 10, 2006, Robert Thomas ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned Docket Number. On or about May 2, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than May 18, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than June 1, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

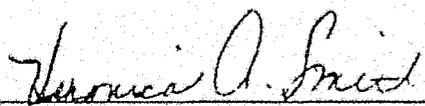
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: May 4, 2006


VERONICA A. SMITH
Chief Administrative Law Judge

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



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Legal Department
Direct Dial: (215) 624-6830
Fax: (215) 624-6720
E-mail: mary.chan@pgworks.com

**DOCUMENT
FOLDER**

May 23, 2006

RECEIVED

MAY 30 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Bruce Bigelow
Mediator
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Robert Thomas vs. PGW, Docket No. F-01940651

Dear Mr. Bigelow:

Pursuant to the Interim Order Setting Resolution Conference dated May 4, 2006, this is a report on the on-going efforts to arrive at a settlement of the above-referenced matter.

The Complainant and I held a settlement conference earlier today. The settlement conference was held at PGW, 800 W. Montgomery Avenue, Philadelphia, PA 19122.

PGW offered to waive the service charge of \$55 plus waive late payment charges in the amount of \$7.64. The Complainant accepted this offer. This matter has been settled. Therefore, the mediation process is no longer required.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary M. Chan", is written over the word "Sincerely,". The signature is fluid and cursive.

Mary M. Chan, Paralegal

cc: Robert Thomas

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Philadelphia Gas Works

600 West Montgomery Avenue, Philadelphia, PA 19122



Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: (215) 684-6902
Fax: (215) 684-6798
E-mail: laureto.farinas@pgworks.com

May 23, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: Robert Thomas vs. PGW, Docket No.: F-01940651

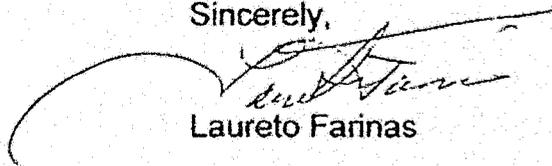
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works ("PGW") certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement in writing to the Public Utility Commission within (10) days from the date of this correspondence.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

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FOLDER**

cc: Robert Thomas
Jennifer Raksnis

DOCKETED
JUN 16 2006

RECEIVED
MAY 23 2006
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 25, 2006

SUBJECT: Robert Thomas v. Philadelphia Gas Works
F-01940651

TO: Wanda Zeiders
Docket Management

FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

On May 23, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

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DOCKETED
JUN 06 2006