

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): : 4. PUBLIC MEETING DATE:
5. APPROVED BY: : 00/00/00
DIRECTOR: :
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 02/21/02
8. DOCKET NO: F-01060020 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: HILL, VIOLET

RESPONDENT/APPLICANT: COMMONWEALTH TELEPHONE CO.

COMP/APP COUNTY: NORTHAMPTON

UTILITY CODE: 310800

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT SHE WAS TOLD BY COMMONWEALTH REPRESENTATIVES THAT 610 WAS NOT A TOLL CALL AND DOES NOT THINK SHE SHOULD BE CHARGED.

DOCUMENT
FOLDER
DOCKETED
FEB 27 2002

ORIGINAL

FORMAL COMPLAINT FORM Pennsylvania Public Utility Commission

2/21/02

Please Print:

F-01060020
310800

PCS 1060020

1. Your Name, Mailing Address and Telephone Number.

Name Violet Hill

Street/P.O. Box 764 N. Main St. Apt.# _____

City Bangor State PA Zip 18013

County Northampton Home Telephone-Area Code (610) 588-6405
Work Telephone-Area Code (610) 599-2774 (pager)

2. Name of Company your complaint concerns: Commonwealth Telephone

3. What is your complaint?

On Aug. 27th I called CTCO to find out if (610) 871-1906 was a toll call for me or not. The business office was closed because it was after 6 P.M. I called the Actionline, not really knowing what the it was. My phone book for the Lehigh Valley is 1999-2000. We get ^{new phone books} for the Pocono Area. 871 was not listed. I know Easton is a free call for us + they have new exchanges. Some woman at CTCO told me it was not a toll call for me. Since the employee of CTCO informed me, obviously incorrectly, I do not think I should be responsible for her mistake.

(If you need more space, use additional paper and attach to this form).

(-over-)

2

4. What do you want the Public Utility Commission to do about your complaint?

I think I have been unfairly punished by having my phone service curtailed. I would like to have my phone bill corrected. I have always paid my bills to this company on time + I will continue to do so. I want the tolls for (610) 871-1906 omitted from my bill since it was their employee who gave me the wrong information.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Vudat Hill
Original Signature of complaining person

2/16/02
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

Timely

APPEAL FORM

I want to appeal this Informal Complaint Decision. Please send me formal complaint forms at the address listed below

1060020

BCS Number

January 25, 2002

Date of Mailing

Company Name

MARK SANTAYANA
MANAGER COMMUNITY RELATIONS
COMMONWEALTH TELEPHONE
COMPANY
100 LAKE STREET 309 COMPLEX
DALLAS PA 18612

RECEIVED
2002 JAN 24 AM 9:20
SECRETARY'S BUREAU

CUSTOMER NAME AND ADDRESS

Please correct any mistakes in your name and address

^{Hill}
VIOLET HILL
⁷⁶⁴
766 N MAIN STREET
BANGOR PA 18013

Violet Hill

Customer Signature

610 588-6405

(Area code) Telephone no

Mail this completed form to

Secretary
PA Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

THIS SLIP MUST BE RETURNED WITHIN 10 DAYS OF THIS DATE:

January 25, 2002
APPEAL DATE

**You Do Not Need a Lawyer to File
A Formal Complaint and Have a Hearing!**

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265, HARRISBURG PA 17105-3265

2/21/02

February 1, 2002

BCS 1060020

VIOLET HILL
764 N MAIN STREET
BANGOR PA 18013

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before February 21, 2002 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

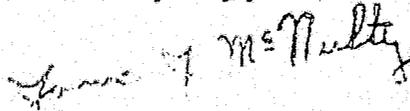
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

nvl

CC: COMONWEALTH TELEPHONE COMPANY

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: FEBRUARY 27, 2002

VIOLET HILL
Complainant

DOCUMENT
FOLDER

VS.

COMMONWEALTH TELEPHONE CO.
Respondent

Complaint Docket
No. F-01060020

DOCKETED
FEB 27 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: COMMONWEALTH TELEPHONE CO.

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

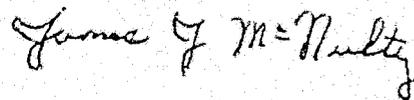
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq., and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: FEBRUARY 27, 2002

F-01060020

COMMONWEALTH TELEPHONE CO.
100 CTE DRIVE
DALLAS PA 18612-9774

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by VIOLET HILL. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

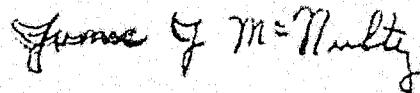
FEBRUARY 27, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

dbb

THE LAW FIRM OF

MALATESTA HAWKE & MCKEON LLP

JOSEPH J. MALATESTA, JR.
WILLIAM T. HAWKE
KEVIN J. MCKEON
LOUISE A. KNIGHT
THOMAS J. SNISCAK
NORMAN JAMES KENNARD
JILLIAN SMITH HARRIS
SCOTT T. WYLAND
TODD S. STEWART

HARRISBURG ENERGY CENTER
100 NORTH TENTH STREET
HARRISBURG, PENNSYLVANIA 17101
(717) 236-1300
FAX (717) 236-4841

<http://www.mhm-law.com>

CRAIG R. BURGRAFF
JANET L. MILLER
SUSAN J. SMITH
WILLIAM E. LEHMAN
STEVEN K. HAAS
ANDREW S. TUBBS

MAILING ADDRESS
P.O. BOX 1778
HARRISBURG, PA 17105

ORIGINAL

March 19, 2002

SECRETARY'S BUREAU

02 MAR 19 PM 1:41

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Filing Room
Second Floor - Commonwealth Keystone Building
PO Box 3265
Harrisburg, PA 17105-3265

RE: Violet Hill v. Commonwealth Telephone Company; Docket No. F-01060020;
ANSWER

Dear Mr. McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of Commonwealth Telephone Company's Answer in the above-captioned matter. A copy of this document has been served in accordance with the attached Certificate of Service.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Janet L. Miller
Counsel for
Commonwealth Telephone Company

JLM/kmg
Enclosures

cc: Violet Hill

DOCUMENT
FOLDER

31

v.

Docket No. F-01060020

COMMONWEALTH TELEPHONE COMPANY,

Respondent :

ANSWER OF
COMMONWEALTH TELEPHONE COMPANY
TO FORMAL COMPLAINT FILED BY
VIOLET HILL

SECRETARY'S BUREAU

02 MAR 19 PM 1:41

1 15 0 11 11 11 11

Commonwealth Telephone Company ("CTCo" or "Company"), by its attorneys in this proceeding, Malatesta Hawke & McKeon LLP, hereby submits its Answer to the Formal Complaint filed by Violet Hill ("Complainant"). In support thereof, CTCo responds and avers as follows:

1. ADMITTED, based upon information and belief.
2. ADMITTED. CTCo AVERS that its proper corporate name is "Commonwealth Telephone Company."
3. Based upon reasonable investigation, CTCo DENIES that Complainant spoke with a Company representative at the Actionline number on August 27, 2001 to inquire if 610-871-1906 was a toll call if made from her telephone number. On the contrary, CTCo AVERS that the Actionline operates only during normal business hours (8:00 AM to 5:00 PM); therefore, Complainant could not have spoken with a Company representative if she called after 6:00 PM as indicated in the Formal Complaint. Even if she had reached the Actionline after business hours,

DOCUMENT
FOLDER

DOCKETED
MAR 20 2002

without knowing how she worded her request CTCO is without sufficient information or knowledge to respond to Complainant's statement that a CTCO employee told her that a call from her telephone number to the telephone number 610-871-1906 would not incur a toll charge. This statement is therefore DENIED

CTCO is without sufficient information or knowledge to respond to Complainant's statement that she has a 1999-2000 Lehigh Valley telephone directory. This statement is therefore DENIED and, to the extent this statement is determined to be relevant and material to this proceeding, strict proof thereof is demanded prior to hearing. CTCO AVERS that the Pocono Area directory is the primary directory for Complainant's exchange and calling area. CTCO ADMITS that the 610-871 NXX or telephone prefix would not be listed as being within the local calling area for Complainant's telephone exchange. CTCO ADMITS that calls placed from Complainant's telephone number to numbers assigned to Verizon Pennsylvania Inc.'s ("Verizon PA") Easton exchange do not incur a toll charge. CTCO AVERS, however, that the 610-871 NXX is not assigned to the Easton exchange but is assigned to Verizon PA's Allentown exchange. CTCO AVERS that calls made from Complainant's telephone number to numbers assigned to the Allentown exchange do incur a toll charge.

CTCO DENIES that a Company employee told Complainant that a call to Allentown would not incur a toll charge or that Complainant should not be held responsible for charges incurred for her calls placed to telephone number 610-871-1906. CTCO AVERS that these calls were placed by Complainant or members of her family to access the Internet and that Complainant

currently owes CTCo a total of \$396.07¹ for these calls which were directly dialed from her telephone between August 27, 2001 and September 18, 2001 (238 total calls, 5,315 total minutes)

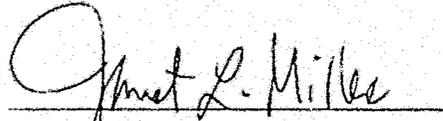
4. The statements made in Paragraph 4 of the Formal Complaint are a request for relief, to which no response is required. To the extent a response is deemed necessary, Complainant's statements are DENIED.

By way of further Answer, CTCo ADMITS that Complainant made payments on her telephone account up until the September 16, 2001 bill. CTCo AVERS that Complainant has continued to make payments of charges billed for basic and nonbasic services since September 2001, but AVERS that Complainant has refused to make payments for any portion of the toll charges owed on her account since that time, even though a portion of this toll balance is owed for calls placed to telephone numbers other than 610-871-1906. CTCo DENIES that Complainant's telephone service has been "curtailed" in any way because of her dispute over charges billed for calls placed to telephone number 610-871-1906. As noted above, CTCo DENIES that Complainant should not be held responsible for bills incurred for her calls placed to telephone number 610-871-1906.

¹ The original amount billed for these calls was \$531.40 (including taxes). In response to her dispute over the charges, CTCo gave Complainant a courtesy credit of \$135.33. Thus, the balance still owed for these calls is \$396.07.

WHEREFORE, for all the reasons set forth above, and in accordance with the Commission's Regulations, Commonwealth Telephone Company requests that the Formal Complaint filed at Docket No. F-01060020 be dismissed or denied in its entirety.

Respectfully submitted,



Janet L. Miller
Norman J. Kennard
Malatesta Hawke & McKeon LLP
Harrisburg Energy Center
100 North Tenth Street
P.O. Box 1778
Harrisburg, PA 17105
717-236-1300

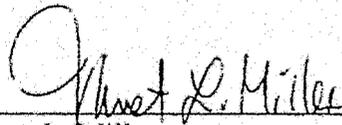
Counsel for Commonwealth
Telephone Company

DATED: March 19, 2002

SECRETARY'S BUREAU
MAR 19 PM 1:41

AFFIDAVIT

I, Janet L. Miller, certify that I am Counsel for Commonwealth Telephone Company and that, in this capacity, I am authorized to and do make this Affidavit for them, that the facts set forth in the foregoing document are true and correct to the best of my knowledge, information and belief, and that I expect Commonwealth Telephone Company to be able to prove the same at any hearing hereof. I understand that false statements made therein are made subject to the penalties of 18 Pa. C.S. §4904, relating to unsworn falsifications to authorities.



Janet L. Miller
Malatesa Hawke & McKeon LLP
Harrisburg Energy Center
100 North Tenth Street
PO Box 1778
Harrisburg, PA 17105-1778
717-236-1300

Counsel for
Commonwealth Telephone Company

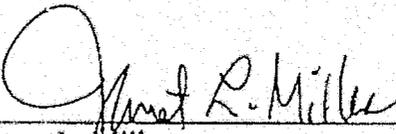
02 MAR 19 PM 1:41
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the person and in the manner indicated below.

Service by First Class Mail:

Violet Hill
764 North Main Street
Bangor, PA 18013



Janet L. Miller

DATED: March 19, 2002

SECRETARY'S BUREAU

02 MAR 19 PM 1:41

RECEIVED

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 25, 2002

In Re: F-01060020

(See attached list)

Violet Hill v. Commonwealth Telephone Company

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial

Date: Monday, June 10, 2002

Time: 10:00 a.m.

Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

MAR 27 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Steve Springer, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

Malatesta
Hawke &
McKeon LLP
ATTORNEYS AT LAW

ORIGINAL

Joseph J. Malatesta, Jr.
William J. Hawke
Kevin J. McKeon
Louise A. Knight
Thomas J. Sruscak
Norman James Kennard
Lillian Smith Harris
Scott I. Wyland
Todd S. Stewart
Craig R. Burgraff
Janet L. Miller
Susan J. Smith
William E. Lehman
Steven K. Haas

100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 www.mhm-law.com

May 30, 2002

SECRETARY'S BUREAU
MAY 30 PM 4:22

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Second Floor - Commonwealth Keystone Building
PO Box 3265
Harrisburg, PA 17105-3265

RE: Violet Hill v. Commonwealth Telephone Company; Docket No. F-01060020;
CERTIFICATE OF SATISFACTION

Dear Mr. McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that the issues raised in the Formal Complaint filed against Commonwealth Telephone Company by Violet Hill have been resolved. Unless Ms. Hill files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. F-01060020 should be withdrawn and the Commission's file closed.

On the basis of the enclosed Certificate of Satisfaction, the parties request that the Initial Hearing scheduled before Administrative Law Judge Herbert Smolen on Monday, June 10, 2002 be cancelled.

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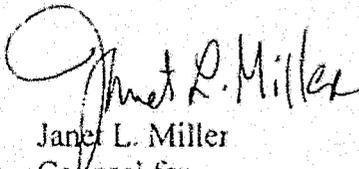
MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

47

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
May 30, 2002
Page Two

Thank you for your attention to this matter. If you have any questions, please feel free to call.

Very truly yours,



Janet L. Miller
Counsel for
Commonwealth Telephone Company

JLM/kmg
Enclosures

cc: Honorable Herbert Smolen
Stephen Springer, OALJ Scheduling Office
Violet Hill

RECORDS & COMMUNICATIONS BUREAU

MAY 31 10:22

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 31, 2002

SUBJECT: F-01060020 Violet Hill v. Commonwealth Telephone Company

TO: Wanda Zeiders
Docket Management

FROM: Steve Springer, Scheduling Officer *SA*
Office of Administrative Law Judge

On May 31, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by Janet L. Miller, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Herbert Smolen
Elzy Ditzler
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
JUN 07 2002

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

May 31, 2002

In Re: F-01060020

(See letter dated 03/25/2002)

Violet Hill v. Commonwealth Telephone Company

Billing dispute.

Hearing Cancellation Notice

This is to inform you that the Initial Hearing on the above-captioned case now scheduled to be held on Monday, June 10, 2002 at 10:00 a.m. has been canceled due to the complaint being satisfied.

Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

Please mark your records accordingly.

pc: Judge Smolen
Steve Springer, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

DOCUMENT
FOLDER

DOCKETED
JUN 06 2002

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	F-01060020		YES	NO
		Prehearing Held	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Violet Hill v. Commonwealth Telephone	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Company		Testimony Taken	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded: *	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Philadelphia, PA	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date	June 10, 2002	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
ALJ:	Herbert Smolen	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
Reporting Firm:	Commonwealth Reporting	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
<div style="font-size: 2em; font-weight: bold; margin: 0;">DOCUMENT FOLDER</div>		REMARKS:	* HEARING CANCELLED	
			SATIS. OF COMPL. FILED	

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
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City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			

Check this box if additional parties or attendees appear on back of form.

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.