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DOCKETED

AUG 18 2003

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

EMMANUEL JOYNER

v.

PHILADELPHIA GAS WORKS

F-01162790

DOCUMENT  
FOLDER

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

On or about June 6, 2003, Emmanuel Joyner ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned docket number. On or about July 31, 2003, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than August 27, 2003, to set a time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than September 10, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.


If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5413  
Email: bbigelow@state.pa.us

Date: August 13, 2003

  
ROBERT A. CHRISTIANSON  
Chief Administrative Law Judge

#387129

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DOCUMENT  
FOLDER

DOCKETED  
DEC 09 2003

DATE: November 20, 2003  
SUBJECT: Emmanuel Joyner v. Philadelphia Gas Works; F-01162790  
TO: Commission Document Folder  
FROM: Bruce Bigelow  
Mediator

Pursuant to Chief Administrative Law Judge Christianson's Interim Order dated August 13, 2003, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File