

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): :
5. APPROVED BY: : 4. PUBLIC MEETING DATE:
DIRECTOR: : 00/00/00
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 05/04/06
8. DOCKET NO: F-01920792 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: KANTER, GEORGE

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT WHEN HE SOLD HIS HOUSE THE NEW OWNER KEPT THE GAS ON UNDER MR KANTERS NAME INSTEAD OF PUTTING THE BILL IN HIS OWN NAME. COMPLAINANT STATES THE BILLS WERE GOING TO THE HOUSE HE SOLD AND SINCE THE OWNER DID NOT PAY THEM MR. KANTER WAS HELD RESPONSIBLE. COMPLAINANT WANTS THE PHILA GAS TO HOLD JEFFREY DOWNS (OWNER) RESPONSIBLE FOR THE GAS HE USED.

DOCKETED
MAY 05 2006

Must be returned by MAY 16, 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

F-01920792

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name GEORGE KANTER
Street/P.O. Box 1531 MARCY PL Apt # A
City PHILA State PA Zip 19115
County PHILA
Area Code/HOME Phone 215-934-7128
Area Code/^{CELL}WORK Phone 215-284-3974
Utility Account Number 0374753419
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name JEFFREY DOWNS
Street/P.O. Box 9926 HALDEMAN AVE. APT# 39A
City PHILA. State PA. Zip 19115

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PGW

DOCUMENT
FOLDER

DOCKETED

MAY 05 2006

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2006 MAY -4 AM 8:49
SECRETARY'S BUREAU

20

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I, GEORGE KANTER SOLD PROPERTY AND MADE SETTLEMENT ON APRIL 29, 2004 TO JEFFREY DOWNS. WHEN SETTLEMENT WAS MADE I WAS NOT TOLD BY MY REAL ESTATE AGENT TO SHUT OFF GAS. JEFFREY DOWNS CONTINUED TO USE GAS IN MY NAME UNTIL JANUARY 18, 2005, WHEN HE SOLD PROPERTY. BILLS WERE NEVER FORWARDED TO ME SO I HAD NO IDEA HE WAS NOT PAYING THEM

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

PURSUVE THE MATTER WITH JEFFREY DOWNS, SINCE HE KNOWINGLY DID NOT PAY THE BILLS OR AT LEAST ATTEMPT TO CONTACT ME SO THAT I COULD SETTLE THE MATTER.
ALSO SEE "4 B"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

OTHER - ABOUT BILLING PROBLEM

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

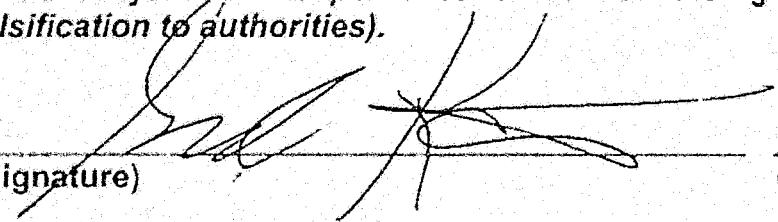
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I GEORGE KANTER, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

 _____
(Signature) (Date) 5-2-06

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: April 12, 2006. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

GEORGE KANTER
1531 A MARCY PLACE
PHILADELPHIA PA 19115

215-934-7128
(Area Code) Telephone Number

Signature 

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY

BCS Number: 1920792

Date of mailing: April 12, 2006

Company: PHILADELPHIA GAS WORKS

RECEIVED
2006 APR 24 AM 12: 21
PA P.U.C.
SECRETARY'S BUREAU
REVISED 1/97





COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

April 27, 2006

BCS1920792

GEORGE KANTER
1531 A MARCY PLACE
PHILADELPHIA PA 19115

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before MAY 16, 2006 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

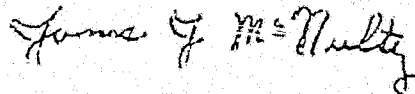
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

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cc: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MAY 5, 2006

GEORGE KANTER
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: F-01920792

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MAY 05 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: MAY 5, 2006

F-01920792

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by GEORGE KANTER. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

DOCUMENT
FOLDER

MAY 5, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ddi



May 23, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: George Kantor v. PGW, Docket No.: F-01920792

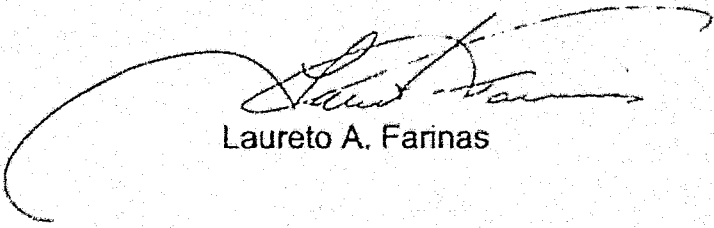
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,

**DOCUMENT
FOLDER**


Laureto A. Farinas

Enclosure

cc: George Kantor
Anne Cromley (CRU)

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MAY 23 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

61

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

George Kanter

v.

Philadelphia Gas Works

:
:
:
:
:
:

Docket No. F-01920792

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Denied. PGW denies the averments that there are incorrect charges on the Complainant's gas bill.

DOCUMENT
FOLDER

DOCKETED
JUN 15 2005

By way of further answer, according to PGW records, gas service was established at 9926 Haldeman Avenue, A39, Philadelphia ("Service Address") on April 8, 2004 for residential heat and domestic appliances. The record of the Customer Contact, which is attached hereto as "Exhibit A" indicates that on April 7, 2005, Mr. Kantor contacted PGW to inform them of the selling of the property which he stated occurred on April 8, 2004. Mr. Kantor never requested for gas service to be shut off in 2004. Service was removed from Mr. Kantor's name on January 18, 2005. Bills are mailed to his current address located at 1531 Macy Place, A, Philadelphia. The balance of \$1,030.66 is in write off status as of June 30, 2005. No payments have been applied to account as shown on the Statement of Account which is attached hereto as "Exhibit B."

A decision of the Bureau of Consumer Service ("BCS") dated April 12, 2006, which is hereto attached as "Exhibit C," found that Kantor is responsible for the balance of the bill.

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

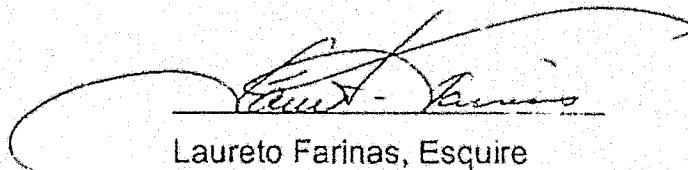
(b) PGW lacks sufficient knowledge concerning the sale of the Service Address. Therefore PGW denies the averment and strict proof therefore is demanded at hearing of this matter. PGW lacks sufficient knowledge concerning the communication between the Complainant and his real estate agent. Therefore, PGW denies the averment that the Complainant's real estate agent did not tell the Complainant to shut off gas service.

5. Denied. The Averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Denied.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant and affirm the decision of the BCS in this matter. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim.

Respectfully submitted,

May 23, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

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MAY 28 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ACCOUNT CONTACTS AS OF 05/23/2006

Customer Name: KANTER, GEORGE

Customer Address: 9926 HALDEMAN AVE, A39/PHILA, PA

Account #	Contact By	Contact Date	Contact Type	Comments
374753419	ACROMLEY	20060512	CRU	Sent answer to Legal for Forma thru e mail and interoffice mail
374753419	SGIARROC	20060509	CRU	Cust. filed formal complaint docket # F01920792 received 5/9/06 assigned to CRU officer for response back to legal
374753419	RHARRIS	20060414	CRU	per puc m. hrvnak bcs 1920792 closed 4/12/06. no record of request for discontinuance cu billed until 1/18/05 who new ratepayer applied customer responsible for final balance \$1030.66 owed to pgw. cu bills are correct as rendered a ratepayer r whom wishes to have service discontinued shall give at least 7 days notice to the utility specifying the date desired the service be discontinued
374753419	HDELGADO	20060330	BILL	returned contact for prorate request because per our prorate rules, Mr. Kanter never requested shut off back in '04
374753419	ALANGFOR	20060228	CRU	BCS# 1920792 was completed and sent to the PUC on 02/28/06- the account cannot be billed until the exact date of settlement has been established by settlement papers or title information-waiting for PUC decision
374753419	HBRINKLE	20060224	BIL6	C.O.R. DID NOT CALL FOR T/OFF // PER CONTACT
374753419	BKEALT	20050613	BILL	please E-mail me when the cust calls back. cust will not be prorated because he never called for shut off
374753419	RHARRIS	20050613	CRU	puc faxed 6/13/05 bcs 1920792 cru 767-1250
374753419	HRIVERA1	20050502	BILL	COR sold property 4/29/04 but was billed until 1/28/05 / the previus rep email amd to have acct prorated
374753419	OSANTANA	20050428	BIL6	send contact to amd to prorate acct to 04/29/2004 per settlement dtiae Mr Kanter sold property to Mr Downs Jaffery acct # 0005-9198-2415 and he never applied for svc and mr Kanter got billed till 01/18/2005
374753419	OSANTANA	20050426	HIST	Tran. ACCT. Account 374753418 (Customer: 9000325277) changed, address(es) changed
374753419	RREAVES	20050407	BILL	C/C STATES HE SOLD PROPERTY AS OF 4/04 WILL SUBMITT PROOF
374753419	BCCSOPER	20050208	HIST	Tran. SOASC, USA 9128664041 (374753419 G2-GS) changed., Effective Period 04/08/04-00/00/00 to 04/08/04-01/18/05
374753419	BCCSOPER	20050208	HIST	Tran. SOASC, Account 374753419 (Customer: 9000325277) changed, Bill Cycle: 06 to 07.
374753419	JNARDELL	20040825	HIST	Tran. ACCT. Account 550831036 (Customer: 9000325277) deleted.
374753419	JMOBLEY1	20040408	SER0	
374753419		20040408	HIST	Tran. ITWOU, Account 374753419 (Customer: 9000325277) changed, Bill Cycle: 10 06.
374753419		20040408	HIST	Tran. ITWOU, USA 9128664041 (374753419 G2-GS) added, Status: A, Area: 800, Customer Read: N, Rate: GSR, Rate Class: GS, Customer Class: 2, Effective start: 04/09/04, Estimates Allow: Y.

EXHIBIT B

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MAY 28 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 374753419 AND SA # 9128664041 AS OF 05/23/2006

Account #: 374753419 SA #: 9128664041 Bill Cycle: 07 Rate Class: GS Phone #: 9347128(215)
 Name: KANTER, GEORGE Address: 9926 HALDEMAN AVE, A39/PHILA, PA
 Pay Agreement Indicator: N Easyway Indicator: CRP Status: Meter #: 1686781
 Blocker Start Date: 20050613 Blocker End Date: 20060514

Tran Date	Tran Type	Current Amt.	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
05/07/2004	BILL	\$38.67	\$38.67	\$0.00	04/09/2004	05/07/2004	R	5763	\$38.67	20	1686781
06/09/2004	BILL	\$17.40	\$17.40	\$0.00	05/07/2004	06/09/2004	R	5767	\$56.65	4	1686781
06/10/2004	LPC	\$0.58	\$0.58	\$0.58							
07/08/2004	BILL	\$23.16	\$23.16	\$0.00	06/09/2004	07/08/2004	R	5775	\$80.65	8	1686781
07/10/2004	LPC	\$0.84	\$0.84	\$0.84							
08/06/2004	BILL	\$30.15	\$30.15	\$0.00	07/09/2004	08/06/2004	R	5788	\$111.98	13	1686781
08/10/2004	LPC	\$1.18	\$1.18	\$1.18							
09/08/2004	BILL	\$38.59	\$38.59	\$0.00	08/06/2004	09/08/2004	R	5807	\$152.21	19	1686781
09/10/2004	LPC	\$1.64	\$1.64	\$1.64							
10/07/2004	BILL	\$38.68	\$38.68	\$0.00	09/08/2004	10/07/2004	R	5826	\$193.10	19	1686781
10/09/2004	LPC	\$2.21	\$2.21	\$2.21							
11/05/2004	BILL	\$105.65	\$105.65	\$0.00	10/07/2004	11/05/2004	R	5893	\$301.54	87	1686781
11/09/2004	LPC	\$2.79	\$2.79	\$2.79							
12/07/2004	BILL	\$214.69	\$214.69	\$0.00	11/05/2004	12/07/2004	R	6031	\$520.61	138	1686781
12/08/2004	LPC	\$4.38	\$4.38	\$4.38							
01/07/2005	BILL	\$337.92	\$337.92	\$0.00	12/07/2004	01/07/2005	R	6234	\$866.13	203	1686781
01/10/2005	LPC	\$7.60	\$7.60	\$7.60							
01/18/2005	BILL	\$97.21	\$97.21	\$0.00	01/07/2005	01/18/2005	R	8293	\$988.49	59	1686781
02/09/2005	LPC	\$12.67	\$12.67	\$12.67							
03/10/2005	LPC	\$12.48	\$12.48	\$12.48							
04/11/2005	LPC	\$14.13	\$14.13	\$14.13							
05/10/2005	LPC	\$14.13	\$14.13	\$14.13							
06/09/2005	LPC	\$13.91	\$13.91	\$13.91							
06/13/2005	WO	(\$1,030.66)	(\$1,030.66)	(\$1,030.66)							

BILLS FROM 01/01/1996 TO 05/23/2006

Account # 374753419

Customer Name: KANTER, GEORGE

Customer Address: 9926 HALDEMAN AVE, A39/PHILA, PA

Bill Cycle: 07

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Easyway Current Month	Easyway Curr Amt	Days
9128664041	1886781	01/07/2005	01/18/2005	04/05/2005	6234	6293	59	Regular	\$97.21	No	Yes	\$0.00	0	\$0.00	11
9128664041	1886781	12/07/2004	01/07/2005	02/03/2005	6031	6234	203	Regular	\$337.92	No	No	\$0.00	0	\$0.00	31
9128664041	1886781	11/05/2004	12/07/2004	01/04/2005	5893	6031	138	Regular	\$214.69	No	No	\$0.00	0	\$0.00	32
9128664041	1886781	10/07/2004	11/05/2004	12/08/2004	5826	5893	67	Regular	\$105.65	No	No	\$0.00	0	\$0.00	29
9128664041	1886781	09/08/2004	10/07/2004	11/02/2004	5807	5826	19	Regular	\$38.68	No	No	\$0.00	0	\$0.00	29
9128664041	1886781	08/06/2004	09/08/2004	10/05/2004	5788	5807	19	Regular	\$38.59	No	No	\$0.00	0	\$0.00	33
9128664041	1886781	07/08/2004	08/06/2004	09/02/2004	5775	5788	13	Regular	\$30.15	No	No	\$0.00	0	\$0.00	29
9128664041	1886781	06/08/2004	07/08/2004	08/03/2004	5767	5775	8	Regular	\$23.16	No	No	\$0.00	0	\$0.00	30
9128664041	1886781	05/07/2004	06/08/2004	07/06/2004	5763	5767	4	Regular	\$17.40	No	No	\$0.00	0	\$0.00	32
9128664041	1886781	04/08/2004	05/07/2004	06/04/2004	5743	5763	20	Regular	\$38.67	No	No	\$0.00	0	\$0.00	29

PAYMENTS FROM 01/01/1996 TO 05/23/2006

Account # 374753419

Customer Name: KANTER, GEORGE

Customer Address: 9926 HALDEMAN AVE, A39/PHILA, PA

Bill Cycle: 07

PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
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EXHIBIT C

RECEIVED

MAY 28 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

<Case>

<CaseNbr>1920792</CaseNbr>

<CompanyName>PGW (PHILA. GAS WORKS (NGDC))</CompanyName>

<CompanyCode>0766</CompanyCode>

<CompanyType>GAS TRANSPORTER</CompanyType>

<CustomerFirstName>GEORGE</CustomerFirstName>

<CustomerLastName>KANTER</CustomerLastName>

<AccountNumber>0374753419</AccountNumber>

<CustomerServAddress>

<ServAddress1>9926 HALDEMAN AVE UNIT 39 A & B</ServAddress1>

<ServCity>PHILADELPHIA</ServCity>

<ServState>PA</ServState>

<ServZip5>19115</ServZip5>

</CustomerServAddress>

</Customer>

<DecisionIssue>Y</DecisionIssue>

<OralWritten>W</OralWritten>

<Violation>ACTUAL</Violation>

<Chapter>56</Chapter>

<SectionRule>163(1)</SectionRule>

<TotalBalance>1030.66</TotalBalance>

<DateClosed>2006-04-12</DateClosed>

<Resolution>DECISION ISSUED- CUST ESTABLISHED SERVICE AT 9926 HALDEMAN AVE APT 39- APRIL 8, 2004. NO RECORD OF REQUEST FOR DISCONTINUANCE. CUST BILLED UNTIL JAN 18, 2005 WHEN NEW RATEPAYER APPLIED. CUST RESPONSIBLE FOR FINAL BALANCE OF \$1030.66 OWING TO PGW. INVESTIGATION BY STAFF OF THE BUREAU OF CONSUMER SERVICES REVEALED: 1. THAT ON APRIL 8, 2004 GEORGE KANTER REQUESTED GAS SERVICE AT 9926 HALDEMAN AVE APT 39, PHILADELPHIA, PA. 2. THAT THE GAS SERVICE WAS TURNED ON APRIL 8, 2004 AT 9926 HALDEMAN AVE APT 39, PHILADELPHIA, PA. 3. THAT THERE IS AN AMR METER AT THE PROPERTY AND ACTUAL METER READINGS WERE OBTAINED. 4. THAT A USAGE ANALYSIS WAS PERFORMED AND THE CUSTOMER'S USAGE IS IN LINE WITH PRIOR CONSUMPTION AT THIS PROPERTY. 5. THAT GEORGE KANTER WAS BILLED FOR GAS SERVICE AT 9926 HALDEMAN AVE APT 39, PHILADELPHIA, PA UNTIL JANUARY 18, 2005 WHEN A NEW RATEPAYER APPLIED FOR SERVICE. 6. THAT THERE IS NO RECORD OF GEORGE KANTER REQUESTING THAT THE GAS SERVICE BE TURNED OFF. 7. THAT AS OF JUNE 5, 2005 GEORGE KANTER HAS A FINAL BALANCE OF \$1,030.66 OWING TO THE PHILADELPHIA GAS WORKS. BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES: 1. THAT THE BILLS ARE CORRECT AS RENDERED. 2. THAT PER TITLE 52, CHAPTER 56.16(A), A RATEPAYER WHO WISHES TO HAVE SERVICE DISCONTINUED SHALL GIVE AT LEAST 7 DAYS NOTICE TO THE UTILITY SPECIFYING THE DATE IT IS DESIRED THAT THE SERVICE BE DISCONTINUED. IN THE ABSENCE OF A NOTICE, THE RATEPAYER SHALL BE RESPONSIBLE FOR THE SERVICES RENDERED. THEREFORE IT IS DECIDED: 1. THAT GEORGE KANTER IS RESPONSIBLE FOR THE FINAL BALANCE OF \$1,030.66 OWING TO THE PHILADELPHIA GAS WORKS. APRIL 12, 2006 DATE

SIGNATURE MATTHEW

HRIVNAK UTILITY COMPLAINT INVESTIGATOR BUREAU OF CONSUMER SERVICES PA PUBLIC UTILITY COMMISSION</Resolution>

<BalanceDate />

<OtherInfo>

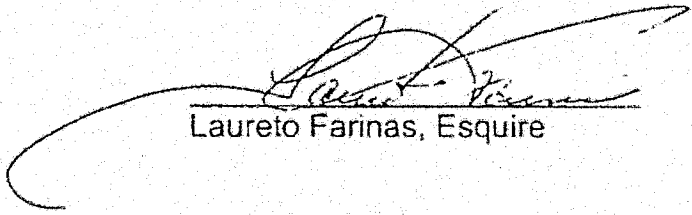
<BCSInvestigatorFName>MATTHEW</BCSInvestigatorFName>

<BCSInvestigatorLName>HRIVNAK</BCSInvestigatorLName>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: May 23, 2006


Laureto Farinas, Esquire

CERTIFICATE OF SERVICE

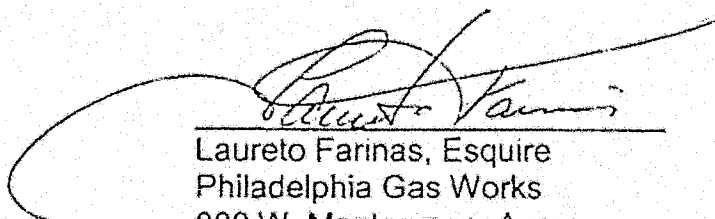
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mr. George Kantor
1531A Marcy Place
Philadelphia, PA 19115

Dated: May 23, 2006


Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

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MAY 28 2006
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU