

CAPTION SHEET

CASE MANAGEMENT SYSTEM

| | | |
|--------------------------|---|-----------------------------|
| 1. REPORT DATE: 00/00/00 | : | |
| 2. BUREAU: ALJ | : | |
| 3. SECTION(S): | : | |
| 5. APPROVED BY: | : | 4. PUBLIC MEETING DATE: |
| DIRECTOR: | : | 00/00/00 |
| SUPERVISOR: | : | |
| 6. PERSON IN CHARGE: | : | 7. DATE FILED: 12/26/06 |
| 8. DOCKET NO: C-20067231 | : | 9. EFFECTIVE DATE: 00/00/00 |

PARTY/COMPLAINANT: CORBA, MARY GAIL

RESPONDENT/APPLICANT: PA-AMERICAN WATER CO

COMP/APP COUNTY: ALLEGHENY

UTILITY CODE: 212285

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE LASER BEAMS ON THE GROUND AND IN THE AIR THAT ARE POSING DANGEROUS HEALTH ISSUES AND ENVIRONMENTAL PROBLEMS WHICH WILL EVENTUALLY AFFECT GAS, WATER, ELECTRIC AND TELEPHONE LINES.

DOCUMENT
FOLDER

DOCKETED

JAN 3 2007

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

212285

ORIGINAL

Please print or type.

C-20067231

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Mary Gail Corba

Street/P.O. Box 625 Kewanna Ave. Apt # _____

City Pgh. State Pa. Zip 15234

County Allegheny

Area Code/HOME Phone (412) 343-3515

Area Code/WORK Phone _____

Utility Account Number 24-0772215-2
(from your bill)

RECEIVED

DEC 26 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Pennsylvania American Water

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER
(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other. Laser Beams - in the air and on the ground.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Enclosed you will find pictures to show exactly what is taking place in this neighborhood,

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Laser Beams are in my neighborhood since Oct. 13, 2000. An investigation is warranted into these circumstances, because the excessive level is dangerous which poses a health issue as well as an environmental problem here. These laser beams are in the air as well as on the ground which has to eventually affect the electric, gas, water, and telephone lines and this concerns me. So, I think the Pennsylvania Public Utility Commission has to become involved into this type of matter. It is an on-going problem that really needs to be terminated as soon as possible and the sooner the better.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Mary Gail Corba, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Mary Gail Corba
(Signature)

December 23, 2006
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

| | |
|--|--|
| Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105 | Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120 |
|--|--|

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: January 3, 2007

C-20067231

PENNSYLVANIA AMERICAN
WATER COMPANY
DANIEL WARNOCK
800 W HERSHEY PARK DR
HERSHEY PA 17033

DOCUMENT
FOLDER

Dear Mr. Warnock:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MARY GAIL CORBA. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

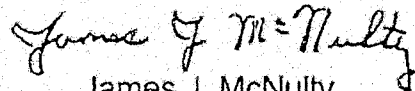
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

January 3, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

ane

DATE SERVED: January 3, 2007

MARY GAIL CORBA
Complainant

v.

PENNSYLVANIA AMERICAN WATER COMPANY
Respondent

Complaint Docket
No: C-2006723-1

DOCKETED

JAN 3 2007

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PENNSYLVANIA AMERICAN WATER COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

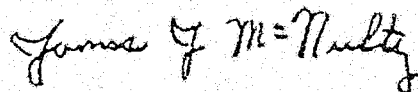
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

January 15, 2007

VIA UPS OVERNIGHT DELIVERY

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Mary Gail Corba v. Pennsylvania-American Water Company
Docket No. C-20067231

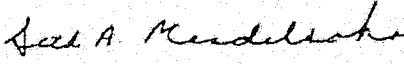
Dear Secretary McNulty:

As you know, the Pennsylvania Public Utility Commission's Rules at 52 Pa. Code §5.24(b) provide as follows:

In lieu of the statement set forth in subsection (a), the respondent may certify to the Commission that it has satisfied the Complaint and that the Complainant has acknowledged satisfaction to the respondent. In such case, the respondent shall serve a copy of its certification upon the Complainant. Unless the Complainant objects to the certification within 10 days of its filing, the Complaint shall be withdrawn.

As legal counsel for Pennsylvania-American Water Company, I certify that the Company has satisfied the above-captioned Formal Complaint. Accordingly, the Company will not be filing an Answer. As evidenced by the enclosed Certificate of Service, a copy of this certificate has been served on the Complainant.

Very truly yours,


Seth A. Mendelsohn

cc: Mary Gail Corba
Judy Jordan

Pennsylvania American Water

Seth A. Mendelsohn
Corporate Counsel
800 West Hersheypark Drive
Hershey, PA 17033 USA

T 717 533-5000
F 717 531-3252
E seth.mendelsohn@amwater.com

DOCKETED
JAN 18 2007

DOCUMENT
FOLDER

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

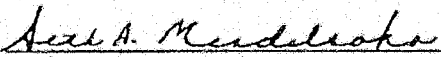
MARY GAIL CORBA :
Complainant :
v. : Docket No. C-20067231
PENNSYLVANIA-AMERICAN WATER :
COMPANY, :
Respondent :

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants listed below, in accordance with the requirements of §1.54:

VIA OVERNIGHT MAIL

Mary Gail Corba
625 Kewanna Ave.
Pittsburgh, PA 15234


Seth A. Mendelsohn
Pennsylvania-American Water Company
800 West Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 15th day of January, 2007.

RECEIVED

JAN 15 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 18, 2007

SUBJECT: C-20067231
Mary Gail Corba v. Pennsylvania-American Water Company

TO: Wanda Zeiders
Docket Management

FROM: Dawn M. Reitenbach, ALJ Support Staff
Office of Administrative Law Judge

On January 18, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: (None Assigned)
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
JAN 24 2007

Jan 24, 2007

James J. McNulty, Secretary
Pa. Public Utility Commission
P.O. Box 3265 C-20067231
Harrisburg, Pa. 17105-3265

Pennsylvania PU

JAN 31 2007

Consumer Services
CAC Division

RECEIVED
DOCUMENT
FOLDER
8:13

Dear Mr. McNulty, Secretary

Tried reaching you by phone, but one of your employees hung up on me.

On Jan 10, 2007, Verizon sent a splicing technician to the telephone pole and made changes.

Then on Jan 11, 2007, Columbia Gas sent their service representative to make changes on this site also I appreciate their cooperation into this matter. Both companies left their service cards as well. However, as of this date, the waste water did not respond at all.

On Jan 15, 2007, The American Water Attorney Seth Mendelsohn sent a formal letter by UPS and the Docket No. is C-20067231, but his Water representative has not shown up yet!

On Jan 22, 2007, Duquesne Light Attorney Regina M. Pestak stated that the P.U.C. will hold a hearing before the final decision. Duquesne Light Docket No. is C-20067232.

98
28

Believe me, Mr. McNulty, I am not trying to legally complain or trouble you in anyway. I am simply trying to convey to each one of my Utility Companies that they should be aware of the problem here. Then use their resources, technical knowledge as well as their technical support of their company to take care of the matter by a thorough investigation for safety. It's better to be safe than sorry! If they do not investigate, they may wish they did some day, because of the added trouble and expense.

Sincerely,
 Mary Paul Corba
 6250 Kewanna Ave.
 Pgh, Pa 15234

P. I will need to obtain legal representation for the hearing date? Today Columbia Gas sent legal papers and their Docket No is C-20067230 and Verizon's Docket No is C-20067233



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 23, 2007

C-20067231

MARY GAIL CORBA
625 KEWANNA AVENUE
PITTSBURGH PA 15234

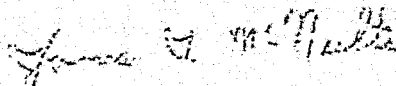
MARY GAIL CORBA
v.
PENNSYLVANIA-AMERICAN WATER COMPANY

DOCKETED
FEB 21 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,


James J. McNulty
Secretary

cc: All parties of Record

nvl

DOCUMENT
FOLDER

BA