

COMMONWEALTH OF PENNSYLVANIA

PUBLIC UTILITY COMMISSION

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Junell Wright vs. PPL Electric Utilities :  
Corporation. Service dispute/requests :Docket No.  
 payment arrangements. :F-02064296  
 Further telephonic hearing. :

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 Pages 15 through 23 State Office Building  
 Hearing Room 2  
 300 Liberty Avenue  
 Pittsburgh, Pennsylvania

Thursday, October 26, 2006

Met, pursuant to notice, at 10:00 a.m.

BEFORE:

JOHN H. CORBETT, JR., Administrative Law Judge

APPEARANCES:

JUNELL WRIGHT  
 1733 Manor Ridge Drive  
 Lancaster, Pennsylvania 17603  
 (Complainant)

ANDREW H. RALSTON, JR., ESQUIRE  
 Gross, McGinley, LaBarre & Easton, LLP  
 33 South 7th Street, P. O. Box 4060  
 Allentown, Pennsylvania 18105-4060

(For PPL Electric Utilities Corporation)

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WITNESS INDEX

WITNESSES

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FORM 2

EXHIBIT INDEX

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FOR IDENTIFICATION

IN EVIDENCE

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P R O C E E D I N G S

1  
2 ADMINISTRATIVE LAW JUDGE JOHN CORBETT: We're on the  
3 record at this time. This is the time and place scheduled for  
4 a telephonic hearing on the Complaint of Junell Wright vs. PPL  
5 Electric Utilities Corporation. This Complaint was docketed  
6 with the Pennsylvania Public Utility Commission at Number F-  
7 02064296.

8 I am Administrative Law Judge John Corbett, and I've been  
9 assigned to hear this Case and to render an Initial Decision.

10 We have on the telephone this morning, Junell Wright,  
11 representing herself, and Andrew Ralston, representing PPL  
12 Electric Utilities Corporation. We also have a representative  
13 on the line for the utility by the name of Carol Carr.

14 I should note for the benefit of the record and for the  
15 parties, that I'm sitting in a hearing room in Pittsburgh with  
16 a court reporter. The court reporter is recording everything  
17 that we say while we are on the record. So, I'd alert the  
18 parties to the fact that, everything that we're saying while  
19 we're on the record is being tape recorded.

20 I would ask the parties to get as close to the speaker on  
21 the phone as they can, speak up loudly and clearly, and try to  
22 let only one party at a time talk. And that way, we'll get a  
23 clear record of what transpires here this morning. If, on the  
24 other hand, you don't hear something that is said, then,  
25 please feel free to interrupt and ask me to have the party

1 repeat whatever was said that you missed.

2 I should also note for the benefit of the record that, we  
3 had a --- we attempted to have a --- a prior telephonic  
4 hearing on August 31st, 2006. At that point, a Margaret  
5 Wright answered the phone and indicated that, Junell Wright  
6 was unavailable, that she had a medical emergency that  
7 morning, and she would not be able to attend the hearing. We  
8 continued the hearing for another date. The hearing date set  
9 for October 3, 2006, was also postponed at the request of the  
10 Complainant, because, she had other obligations, and it was a  
11 conflict of schedule at that point.

12 So, that brings us to today. Immediately before going on  
13 the record, the parties indicated that, they'd like to take a  
14 few minutes to discuss this matter off the record between  
15 themselves, to see if they could possibly resolve it or settle  
16 the Case.

17 Let me just say this that, the Commission encourages  
18 settlements, particularly in cases like this. I, personally,  
19 believe it is better for the parties to try to resolve a  
20 matter like this among themselves, rather than have me hear  
21 the case, and then, later write a Decision that may be  
22 unsatisfactory to everyone. So, I encourage you to try to  
23 settle the Case, if at all possible. Try to see the viewpoint  
24 of the other party, try to listen to each other with an open  
25 mind, and try to come to some kind of resolution, if you

1 possibly can.

2 In a minute, I'll leave the hearing room. The court  
3 reporter will remain here in the hearing room, to monitor the  
4 telephone equipment, but he will not be recording anything  
5 that you say while you're discussing the possible settlement.

6 When you're ready for me to return, you can notify the  
7 court reporter, and the court reporter will summon me from  
8 another part of the office. The court reporter's name is  
9 James Obringer.

10 And, it is now approximately, 7 minutes after 10, and, at  
11 this point, we'll take a short recess, while the parties  
12 discuss this matter between themselves. And, when you're  
13 ready for me to return, just let the court reporter know.

14 MR. RALSTON: Thank you, Your Honor.

15 JUDGE CORBETT: And, just give me a minute to leave the  
16 hearing room.

17 Thank you.

18 (Whereupon, the hearing was adjourned until 10:12 a.m. of  
19 the same day.)

20 (Back on the record.)

21 JUDGE CORBETT: Okay, we're back on the record. It is  
22 now approximately, let's call it 12 minutes after 10. Have  
23 the parties been able to resolve this matter?

24 MR. RALSTON: Yes, Your Honor, we have.

25 JUDGE CORBETT: Oh, okay, very good. Then, Mr. Ralston,

1 would you care to summarize for us, please, the terms of the  
2 settlement?

3 MR. RALSTON: Sure. Your Honor, the Complainant is no  
4 longer a PPL customer. She disconnected service on May 29th  
5 of 2006. At the time that she disconnected service, she had  
6 an --- well, at current, she has an outstanding balance with  
7 PPL of \$640. And, in exchange for the Complainant withdrawing  
8 their Complaint, we are going to write off that amount.

9 JUDGE CORBETT: Okay.

10 Ms. Wright, you've heard the terms of the settlement, as  
11 proposed by PPL. Have --- do you have any questions or  
12 comments with regard to those terms?

13 MS. WRIGHT: No, Your Honor.

14 JUDGE CORBETT: Okay. Do you now wish to be bound by the  
15 terms of the settlement?

16 MS. WRIGHT: Yes, Your Honor.

17 JUDGE CORBETT: Okay. And, knowing the terms of the  
18 settlement, do you now wish to withdraw your Complaint?

19 MS. WRIGHT: Yes, Your Honor.

20 JUDGE CORBETT: Okay.

21 Then, Mr. Ralston, if you would be kind enough to prepare  
22 a letter of satisfaction, and fax that to me ---

23 MR. RALSTON: Sure.

24 JUDGE CORBETT: --- (Continuing) --- that would be one  
25 way of resolving the docket in this Case.

1 MR. RALSTON: Does it need to be a formal Certificate of  
2 Satisfaction, or just a letter, Your Honor?

3 JUDGE CORBETT: Just a letter will be satisfactory.

4 MR. RALSTON: Okay.

5 JUDGE CORBETT: Just --- just a letter indicating that,  
6 the parties have been able to resolve this matter, and that,  
7 based upon the terms of the settlement, the Complainant wishes  
8 to withdraw her Complaint.

9 MR. RALSTON: Okay.

10 JUDGE CORBETT: And, what I will do, is send a copy to Ms  
11 Wright. And, as soon as I receive a copy of that letter, I  
12 will, in turn, draft a memo to the scheduling staff in  
13 Harrisburg to have the docket in this Case marked as closed.

14 MR. RALSTON: Okay.

15 JUDGE CORBETT: Let --- you have my fax number, but let  
16 me give it to you again, anyway.

17 MR. RALSTON: Very good.

18 JUDGE CORBETT: That's 412/565-5692.

19 MR. RALSTON: 412/565-5692?

20 JUDGE CORBETT: Correct.

21 MR. RALSTON: Very good.

22 JUDGE CORBETT: Okay.

23 MR. RALSTON: I'll do that today, Your Honor.

24 JUDGE CORBETT: That'll be fine. I appreciate that.  
25 And, any final comments Mr. Ralston?

1 MR. RALSTON: No, I don't, Your Honor, thank you.

2 JUDGE CORBETT: Any final comments, Ms. Wright?

3 MS. WRIGHT: No, Your Honor.

4 JUDGE CORBETT: Okay.

5 I thank the parties for their participation and co-  
6 operation. And, the hearing is now adjourned.

7 MR. RALSTON: Thank you.

8 JUDGE CORBETT: Thank you very much.

9 MS. WRIGHT: Thank you.

10 MR. RALSTON: Bye-bye.

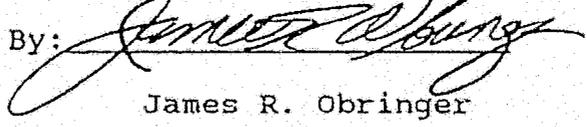
11 JUDGE CORBETT: Bye now.

12 (Whereupon, at 10:15 a.m., the hearing was adjourned.)

13 C E R T I F I C A T E

14 I hereby certify, as the stenographic reporter, that the  
15 foregoing proceedings were taken stenographically by me, and  
16 thereafter reduced to typewriting by me or under my direction;  
17 and that this transcript is a true and accurate record to the  
18 best of my ability.

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