

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Fay E Jones

v.

Philadelphia Gas Works

F-01969552

DOCUMENT
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DOCKETED
JAN 04 2006

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, January 31, 2006 at 11:00 a.m. Your case is one of several cases scheduled for this day. You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is:

1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222-1210
Telephone: (412) 565-3550
Fax: (412) 565-5692

Changes are granted only in rare situations where good cause exists.

SECRETARY'S BUREAU

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2. Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility will contact the customer at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. The Pennsylvania Legislature recently enacted the Responsible Utility Customer Protection Act. 66 Pa. C.S. §1401 *et seq.* This new law provides strict guidelines regarding how the Commission must handle consumer complaints. The application of this law may result in payment terms that are less favorable than the customer's current payment arrangement.

4. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made.

5. The customer is required to pay her current bills for utility service while waiting for a hearing on the complaint. **FAILURE TO MAKE PAYMENTS FOR CURRENT SERVICE BY THE DUE DATE EACH MONTH MAY RESULT IN THE TERMINATION OF THE CUSTOMER'S SERVICE PRIOR TO THE HEARING. FAILURE TO MAKE THESE PAYMENTS WILL RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF ALL MISSED PAYMENTS FOR SERVICE.**

6. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me at least five (5) business days before the hearing. This includes a copy of a Protection from Abuse (PFA) Order if you marked the "yes" response on the Complaint form that asks if you are a victim under a PFA. Proposed exhibits should be properly pre-marked for identification purposes.

7. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

- (a) income from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;
- (h) public assistance; and
- (i) any other source(s) of income.

8. The utility must prepare and submit the following documents at least one week before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;
- (c) a service usage comparison report for the same period as the account statement; and
- (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

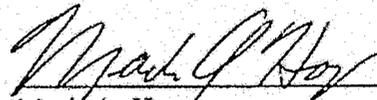
9. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

10. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

11. **THIS CASE WILL BE DISMISSED IF THE CUSTOMER FAILS TO PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: December 7, 2005



Mark A. Hoyer
Administrative Law Judge

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

ORIGINAL

January 26, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

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JAN 30 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Faye E. Jones v. PGW, F-0197135T F-01969552

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaints have been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of the complaint.

Therefore, the telephonic hearing scheduled in this matter for January 31, 2006, is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Laureto Farinas

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cc: Faye E. Jones
Administrative Law Judge Mark A. Hoyer (via FAX)
Cherie Pyle, Hearing Scheduler (via FAX)
Andre Dasent, Esq.
Lucille Coleman
Linda Pereira
Anne Marie Cromley

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FEB 6 2006

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Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	F-01969552		YES	NO
Case Name:	Fay E. Jones	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
	v.	Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
	Philadelphia Gas Works	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date:	January 31, 2006	Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	ALJ Mark A. Hoyer	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	<i>Certificate of Satisfaction</i>	

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MAY 12 2006

FEDERAL BUREAU OF INVESTIGATION

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?						
Fay E. Jones	2619 West Seybert Street	Complainant pro se						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="font-size: 0.8em;">City</td> <td style="font-size: 0.8em;">State</td> <td style="font-size: 0.8em;">Zip</td> </tr> <tr> <td>Philadelphia</td> <td>PA</td> <td>19121</td> </tr> </table>	City	State	Zip	Philadelphia	PA	19121	
City	State	Zip						
Philadelphia	PA	19121						
Telephone: 215-763-1546	E-mail Address:	Fax Number:						
Laureto A. Farinas, Esq.	800 West Montgomery Avenue	Respondent						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="font-size: 0.8em;">City</td> <td style="font-size: 0.8em;">State</td> <td style="font-size: 0.8em;">Zip</td> </tr> <tr> <td>Philadelphia</td> <td>PA</td> <td>19122</td> </tr> </table>	City	State	Zip	Philadelphia	PA	19122	
City	State	Zip						
Philadelphia	PA	19122						
Telephone: 215-684-6982	E-mail Address:	Fax Number:						
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City	State	Zip						
Telephone:	E-mail Address:	Fax Number:						

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 10, 2006
SUBJECT: F-01969552
Fay E. Jones v. Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

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On January 27, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Mark A. Hoyer
Beth Plantz
Case File

DOCKETED
MAY 12 2006

RJP

Hoyer, Mark A

From: Hoyer, Mark A
Sent: Tuesday, January 31, 2006 8:52 AM
To: Pyle, Cherie
Cc: Williams, Christine; Faccenda, Barbara
Subject: PGW 1-31-06

I received Certificates of Satisfaction for the following two Section 56.174 PGW cases scheduled for today:

Faye E. Jones v. PGW (F-01971351) at 11:00 a.m.
Leonard T. Green, Jr. v. PGW (F-01993608) at 2:00 p.m.

The Certificates indicate that you were copied.
Please issue ten-day memorandums for each case. Should you require additional information from me, please do not hesitate to call. Thank you.

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