

ORIGINAL

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

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Michael Burke :Docket No. C-20077503  
:  
vs. :  
:  
Philadelphia Gas Works :

Initial Hearing  
Pages 1 through 12

**DOCUMENT  
FOLDER**

Room 1302  
State Office Building  
1400 Spring Garden Street  
Philadelphia, Pennsylvania

Wednesday, June 27, 2007  
Commencing at 10:18 a.m.

Before:  
Ky Van Nguyen, Administrative Law Judge

APPEARANCES:

Laureto A. Farinas, Esquire  
Philadelphia Gas Works  
800 West Montgomery Avenue  
Philadelphia, Pennsylvania 19122  
(Via Telephone)

**DOCKETED**  
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\* \* \*

PROCEEDINGS

\* \* \*

1 THE COURT: We open the record for  
2 hearing on the complaint of Michael Burke  
3 against Philadelphia Gas Works, Docket No.  
4 C-20077503. My name is Ky Van Nguyen. I am  
5 Administrative Law Judge presiding at this  
6 hearing.  
7

8 I would ask the parties to identify  
9 themselves for the record. Mr. Farinas.

10 MR. FARINAS: Good morning. Laureto  
11 Farinas, Counsel for the Philadelphia Gas  
12 Works, and I have available today one  
13 witness, Anne Marie Cromley, C-R-O-M-L-E-Y.  
14

15 At this time, Your Honor, I move  
16 that this matter be dismissed with prejudice  
17 or lack of prosecution.  
18

19 THE COURT: Okay. I will consider  
20 that.

21 It is noted for the record that  
22 Michael Burke is not present at his  
23 telephone number, and I called him two  
24 times, once at 10:10 and again at 10:16. On

1 both occasions, nobody answered my call. So  
2 we will conduct the hearing without him, Mr.  
3 Farinas.

4 MR. FARINAS: Yes, Your Honor.

5 THE COURT: I want some information  
6 for the record.

7 MR. FARINAS: At this time, I'd like  
8 to call Ms. Anne Marie Cromley.

9 \* \* \*

10 ANNE MARIE CROMLEY, after having  
11 first been duly sworn, was examined and  
12 testified as follows:

13 \* \* \*

14 DIRECT EXAMINATION

15 \* \* \*

16 BY MR. FARINAS:

17 Q. Ms. Cromley, are you employed by  
18 PGW?

19 A. Yes, I am.

20 Q. Can you give us your business  
21 address, please.

22 A. Yes. 800 North 9th Street,  
23 Philadelphia, Pennsylvania, 19122.

24 Q. And what is your job title?

1           A.       Senior customer review unit officer.

2           Q.       And as a senior customer review unit  
3 officer, what do your duties entail?

4           A.       My duties entail investigating and  
5 resolving informal and formal complaints with the  
6 customer and with the Public Utility Commission.

7           Q.       And did you investigate the  
8 complaint that we are discussing today filed by  
9 the Complainant, Mr. Michael Burke?

10          A.       Yes, I did.

11          Q.       Can you give us a brief summary of  
12 the results of your investigation and his account  
13 balance.

14          A.       Yes. A brief summary of my  
15 investigation was that Mr. Burke had a dispute,  
16 claiming that we billed him a final bill in the  
17 amount of \$5,000. My investigation shows that  
18 this is not true.

19                   Mr. Burke did have an account at  
20 1315 Jerome Street, along with his account at  
21 6316 Magnolia Street. Mr. Burke had three  
22 account numbers. His accounts at Jerome  
23 Street -- the first account that he entered into,  
24 he eventually filed bankruptcy. The bankruptcy

1 amount was 4,400 and some dollars. He received a  
2 new account number after he filed bankruptcy.

3 Subsequently, he finally requested a  
4 final bill for 1315 Jerome Street. Final bill  
5 was issued December of 2005. Prior to that final  
6 bill being issued, PGW received notice that the  
7 bankruptcy was dismissed and subsequently put the  
8 bankruptcy account money back onto the account.

9 This money, in turn, was transferred  
10 to his active account, bringing us to date with a  
11 current account balance at his active account in  
12 the amount of \$5,910.34.

13 Q. What does PGW request that the  
14 Commission do with respect to the balance?

15 A. PGW is requesting at this point the  
16 full amount. The customer was given an agreement  
17 from the Bureau of Consumer Services, which the  
18 customer entered into and did not keep. So he  
19 has a broken agreement. So PGW is requesting the  
20 full amount.

21 MR. FARINAS: Your Honor, I have  
22 previously distributed to yourself and to  
23 Mr. Burke a packet of documents marked PGW  
24 Exhibits 1 through 3. I will use only two

1 of the documents from that packet.

2 BY MR. FARINAS:

3 Q. Ms. Cromley, I direct your attention  
4 to a two-page document, which I previously marked  
5 as PGW Exhibit 1. Ms. Cromley, do you have that  
6 document in front of you?

7 A. Yes, I do.

8 Q. Can you tell us what this is.

9 A. Exhibit 1 is listed as All Service  
10 Agreement(s) for the account, and basically this  
11 agreement is giving a summary of Mr. Michael  
12 Burke's current account. The service address is  
13 6316 Magnolia Street, Apartment A. The purpose of  
14 this document was to show the account balance as  
15 of present day.

16 PGW Exhibit 1, page 2, the account  
17 balance as of 6/11/2007 is listed on this  
18 document in the amount of \$5,910.34.

19 Q. Finally, Ms. Cromley, I direct your  
20 attention to the document marked as PGW-3. Do  
21 you have that in front of you?

22 A. Yes, I do.

23 Q. Would you tell us what that is,  
24 please.

1           A.           PGW Exhibit 3 is the decision from  
2 the Bureau of Consumer Services for the informal  
3 complaint. The informal complaint was closed  
4 February 5, 2007, and the customer was given a  
5 PAR. The terms of the PAR at that time were for  
6 a special budget amount of \$306. This consisted  
7 of a regular budget of \$79 plus \$227 toward the  
8 arrears. Customer entered into this agreement  
9 for the terms of this decision.

10                   MR. FARINAS: Your Honor, I have no  
11 further questions.

12                   THE COURT: Okay. I have a few  
13 questions for Ms. Cromley.

14                   How much is owed to you from when he  
15 lived at Jerome Street?

16                   THE WITNESS: Okay. Your Honor, he  
17 was finalized October 11, 2005. When he was  
18 finalized, he had an account balance of 300  
19 and some dollars.

20                   THE COURT: How much?

21                   THE WITNESS: I'll get you the exact  
22 amount. Give me one second.

23                   THE COURT: Yes, the exact amount,  
24 please.

1 THE WITNESS: Your Honor, \$395.21.

2 THE COURT: And then when did he  
3 file bankruptcy?

4 THE WITNESS: Okay. The bankruptcy  
5 was prior to that. The bankruptcy was filed  
6 on 4/26/05, and the bankruptcy was filed --  
7 I'll give you the exact amount, Your Honor.

8 THE COURT: Yes.

9 THE WITNESS: -- in the amount of  
10 \$4,400.32. Now, when he was finalized with  
11 the amount that I had given you, that 300  
12 and some dollars, the bankruptcy had not  
13 been dismissed yet. The bankruptcy was  
14 dismissed 10/27/05. Subsequently, the money  
15 was put back onto the final account.

16 THE COURT: So what about when he  
17 live at current address?

18 THE WITNESS: Currently, he lives at  
19 6316 Magnolia. He was turned on at Magnolia  
20 Street April 30, 2001 and has been active  
21 ever since. He actually had two accounts at  
22 the same time, Your Honor.

23 THE COURT: April what?

24 THE WITNESS: 30th of 2001.

1 THE COURT: Okay. And now he owes  
2 you \$5,010.34?

3 THE WITNESS: It's \$5,910.34.

4 THE COURT: Okay. Thank you very  
5 much.

6 MR. FARINAS: Your Honor, at this  
7 time, I move that PGW Exhibits 1 through 3  
8 be admitted into the record.

9 THE COURT: Okay. PGW Exhibits 1, 2  
10 and 3 are admitted into the record.

11 MR. FARINAS: Thank you, Your Honor.

12 THE COURT: Thank you very much. We  
13 are adjourned.

14 \* \* \*

15 (Whereupon, the hearing was  
16 adjourned at 10:27 a.m.)

17 \* \* \*

18

19

20

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INDEX TO WITNESSES

1					
2					
3	WITNESS	DIRECT	CROSS	REDIRECT	RECROSS
4	Anne Marie Cromley	3			

- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24

INDEX TO EXHIBITS

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
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NUMBERS FOR IDENTIFICATION IN EVIDENCE

For the Respondent:

✓ PGW-1	History Request Report	5	9
✓ PGW-2	Contacts for Account	5	9
✓ PGW-3	BCS Decision	5	9

CERTIFICATE

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I hereby certify, as the stenographic reporter, the foregoing proceedings were reported stenographically by me, and thereafter reduced to typewriting by me or under my direction, and that this transcript is a true and accurate record to the best of my ability.

Precision Reporting  
By: Michelle T. Cascio  
Michelle T. Cascio

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All Service Agreement(s) Summary Statement of Account - Acct 972524877

<b>Customer Name</b>	MICHAEL BURKE	<b>From Date</b>	1/1/2006	<b>To Date</b>	6/21/2007
<b>Service Address</b>	6318 MAGNOLIA ST Apt A PHIL, PA 191441625	<b>Account Number</b>	972524877	<b>SAC#</b>	9706928108
<b>SAC#</b>	5098746338	<b>Address</b>	1315 JEROME ST/PHILA,PA	<b>Type</b>	G2-GS
	6706928108		6318 MAGNOLIA ST, A/PHILA,PA		G2-GS
				<b>Total Amount Due Meter</b>	\$0.00
					\$5,910.34
				<b>Rate</b>	GS
					1805574
					1571392
					GS

<b>NSA</b>	<b>Address</b>	<b>Type</b>	<b>Current Amount Due</b>
3498776702		HBDIS	\$0.00

**STATEMENT**

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
01/10/2006	LPC	\$0.90	\$4,798.97	\$4,798.97
01/17/2006	PAY	(\$60.33)	\$4,864.87	\$4,864.87
02/09/2006	LPC	\$72.97	\$4,937.84	\$4,937.84
02/09/2006	BILL	\$129.21	\$5,067.05	\$5,067.05
02/10/2006	PAY	(\$61.00)	\$5,006.05	\$5,006.05
02/21/2006	PAY	(\$130.00)	\$4,876.05	\$4,876.05
03/10/2006	LPC	\$73.14	\$4,949.19	\$4,949.19
03/10/2006	BILL	\$151.52	\$5,100.71	\$5,100.71
03/24/2006	PAY	(\$152.00)	\$4,948.71	\$4,948.71
04/10/2006	LPC	\$74.23	\$5,022.94	\$5,022.94
04/10/2006	BILL	\$138.89	\$5,161.83	\$5,161.83
05/10/2006	LPC	\$78.31	\$5,238.14	\$5,238.14
05/10/2006	BILL	\$88.45	\$5,324.59	\$5,324.59
05/24/2006	XFER	(\$5,324.59)	\$0.00	\$0.00

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PGW Exhibit - 1

Page 1 of 2

C-20077503

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Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
05/24/2006	XFER	\$5,324.59	\$0.00	\$5,324.59
06/09/2006	BILL	\$54.39	\$54.39	\$54.39
06/30/2006	PAY	(\$54.39)	\$0.00	\$0.00
07/11/2006	BILL	\$48.23	\$48.23	\$48.23
07/28/2006	PAY	(\$48.23)	\$0.00	\$0.00
08/09/2006	BILL	\$43.10	\$43.10	\$43.10
08/29/2006	PAY	(\$43.10)	\$0.00	\$0.00
09/08/2006	BILL	\$44.93	\$44.93	\$44.93
09/22/2006	PAY	(\$44.93)	\$0.00	\$0.00
10/09/2006	BILL	\$44.92	\$44.92	\$44.92
11/08/2006	PAY	(\$44.92)	\$0.00	\$0.00
11/07/2006	BILL	\$52.30	\$52.30	\$52.30
12/01/2006	PAY	(\$52.30)	\$0.00	\$0.00
12/09/2006	BILL	\$87.52	\$87.52	\$87.52
01/02/2007	PAY	(\$87.52)	\$0.00	\$0.00
01/11/2007	BILL	\$128.37	\$128.37	\$128.37
02/08/2007	XFER	(\$5,324.59)	\$0.00	\$0.00
02/08/2007	XFER	\$5,324.59	\$5,450.88	\$5,450.88
02/09/2007	BILL	\$185.58	\$5,636.46	\$5,636.46
02/27/2007	PAY	(\$175.00)	\$5,461.46	\$5,461.46
03/12/2007	BILL	\$234.25	\$5,695.71	\$5,695.71
03/21/2007	PAY	(\$131.00)	\$5,564.71	\$5,564.71
04/12/2007	BILL	\$168.08	\$5,732.79	\$5,732.79
05/07/2007	PAY	(\$189.06)	\$5,543.73	\$5,543.73
05/10/2007	BILL	\$120.05	\$5,663.78	\$5,663.78
06/08/2007	CANP	\$169.06	\$5,832.84	\$5,832.84
06/08/2007	NSFPAY	\$0.00	\$5,832.84	\$5,832.84
06/08/2007	NSFCHA	\$20.00	\$5,852.84	\$5,852.84
06/11/2007	BILL	\$58.44	\$5,911.28	\$5,911.28

PGW Exhibit - 1

Page 2 of 2

Contacts for Account: Burke, Michael N

Account: 0009 7252 4677 Burke, Michael N  Transaction History  Full Comments

Date	Type	Comment	Person
05/08/2007	PAY	Bad ck cancelled nsf ck no1061 amt of \$169.06	Burke, Michael N
05/17/2007	CRU	PUC Formal Docket # C20077503 filed on 3/30/2007 12:00:00AM	
04/18/2007	CRU	Sent anser for Formal complaint to Legal thru e mail. Hand delivered the documents to M Chan to give to Laureto.	Burke, Michael N
04/03/2007	CRU	Customer filed formal complaint C-20077503 assigned to CRU officer for response back to Legal.	Burke, Michael N
02/08/2007	CRU	BCS# 2082578 CLOSED ON 2/5/07 BY PUC M. RIVERA PAR TEMRS 79.00(BUD) + 227.00 = 306.00	Burke, Michael N
05/25/2006	CRU	bcs #2082578 report sent to puc, no decision. PGW is requesting a catch-up of \$506.59 by the 7/05/06 bill due date (extend to 7/14/06) then BB plus \$203.01 to begin with the August bill due date until the balance has been paid in full. BANK MONIES DISMISSED ON ACCT #0008 65945264 #4,737.74 NOT	Burke, Michael N
05/24/2006	CRU	puc faxed 5/24/06 bcs2082578 to cru 787-1250 adults 3 children 1 age 11 income job \$2692	Burke, Michael N
05/24/2006	BILL	cor states he cal puc and they told him to call pgw and adn we could give him a program to lower his bills.gave info from previous contact and explained those are the terms we could offer him.	Burke, Michael N
05/24/2006	COLL	Per cor, Gross: \$2692/3person hh-LEVEL 2. Not low-income/No medical. Cor needed PUC #. Advsd if bal or prmt agmnt is not entered unto, coll activity can occur. Advsd to call within 10days from now	Burke, Michael N
05/16/2006	NWSV	tysheba webb pre expre check tied to property respon. for bill and tran in her name low income cus stated not respon gave # to puc	Burke, Michael N
04/24/2006	CRPA	Called for per cor was quoted 40% of bill. Also gave cor crp info and sent out appl. Cor states \$1700.00 income monthly, and 4 people in nh.	Burke, Michael N
04/21/2006	COLL	cust needs 40% of billing \$2065 for par. rel to collections.	Burke, Michael N
12/09/2005	BANK	XFER THE AMT OF \$4,400.92 FROM BKTCY ACCT TO CLOSED ACCT ALSO XFER A TOTAL OF \$ 4,737.74 TO COR ACTIVE	Burke, Michael N
09/07/2005	COLL	melita.....ans mach.	Burke, Michael N
06/17/2005	COLL	cor agreed to par of 115.00 a month with 150.00 ap	Burke, Michael N
06/13/2005	COLL	GAVE CUST AGREEMENT INFO	Burke, Michael N
12/20/2004	COLL	MELITA CALLED WRONG NUMBER	Burke, Michael N
11/20/2004	COLL	COR work #. Melita call for \$\$, cust not avail.	Burke, Michael N
07/28/2004	COLL	will come into d/o and make payment agreement	Burke, Michael N
05/19/2004	COLL	will call bill # to call back	Burke, Michael N

Change Customer Contact... Launch Related Transaction...

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PGW Exhibit - 2  
Page 1 of 9

C-20077503  
06-27-07 hrg  
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Contacts for Account: Burke, Michael N

Account: 0008 6594 5264 Burke, Michael N  Transaction History  Full Comments

Date	Type	Comment	Person
04/18/2007	CRU	See current account for info on Formal 08-7252-4677.	Burke, Michael N
12/09/2005	BANK	finalized bill	Burke, Michael N
10/11/2005	SER1	Turn Off (AMR), 10/11/2005 iss L off 10/11/05	Burke, Michael N
10/03/2005	COLL	melita.....ans mach	Burke, Michael N
09/13/2005	COLL	cor agreed with PAR of \$271.00 catch up, \$20.00 towards arrears and \$271.00 budget. cor has income of \$2420.00 for 5 persons.	Burke, Michael N
09/09/2005	COLL	melita..... answering machine	Burke, Michael N
08/23/2005	COLL	cor ptp full bill 8/31/05	Burke, Michael N
08/18/2005	COLL	MELITA ANS MC	Burke, Michael N
05/17/2005	COL2	explained arr	Burke, Michael N
05/16/2005	BILL	need to show household income to determine agreement amount	Burke, Michael N
05/10/2005	COLL	COR STATE GO INTO OFFICE ON 05/12/05	Burke, Michael N
05/03/2005	COLL	COR SAID HE IS GOING TO THE DO BY MONDAY FOR CRP TOLD HIM WHAT HE NEEDED TO APPLY	Burke, Michael N
05/03/2005	COLL	Melita: will enter PAR	Burke, Michael N
04/25/2005	COL2	par for 200.00 dp 290.00 a month bud	Burke, Michael N
04/04/2005	PAYM	Pay Amount: 1291.90 Authorization Code: 0805534656 Credit Card Number: *****9378E	Burke, Michael N
04/04/2005	COLL	REFERRED CUST TO D.O. FOR CRP \$19400.00 INCOME, 6 PEOPLE	Burke, Michael N
03/18/2005	COLL	cor paid \$200.00 conf#146452	Burke, Michael N
03/18/2005	COLL	cor called for par income stated income \$1600.00 a month with 6 people in hh refer into do with ss cards, proof of income, id and \$406.00 for crp or par.	Burke, Michael N
03/14/2005	COLL	Melita: L/M	Burke, Michael N
02/16/2005	COLL	MELITA - CUST WILL MAKE PAYMENT ON 2/18/05	Burke, Michael N
07/01/2004	PAY	APPLD 2 PYMNTS FRM 1-9363-3008 PER CONTACT FRM S DAVIS, COLL. DTD 6/30/4	Burke, Michael N

Change Customer Contact... Launch Related Transaction...

Contacts for Account: Burke, Michael N

Account: 0001 9363 3008 Burke, Michael N  Transaction History  Full Comments

Date	Type	Comment	Person
04/18/2007	CRU	See current account for info on Formal 09-7252-4677.	Burke, Michael N
06/25/2006	CRU		Burke, Michael N
12/09/2005	BANK	XFER THE AMT OF \$4,400.92 FROM BKTCY ACCT TO CLOSED ACCT	Burke, Michael N
11/23/2004	BANK	PROOF CLAIM /LIEN TYPED FOR 04-15943 \$4,400.92 FILED 4/26/04	Burke, Michael N
07/01/2004	PAY	XFERED 2 PYMNTS MD AFTR BKTCY PER CONTACT FRM 5 DAVIS, COLL. DTD 6/30/4	Burke, Michael N
05/13/2004	BANK	PRD RATE COMPLETED	Burke, Michael N
03/18/2004	COLL	par is 0 down and pay 305.00 monthly....1st pay is due 5/6/04...may cor aware that pay has to post to acct ontime and full required dollar amount of 305.00...if not per will break...so noted	Burke, Michael N
12/15/2003	COL2	put cor on par for \$288 cor offered \$312	Burke, Michael N
09/22/2003	COL2	RESTORED	Burke, Michael N
09/20/2003	COLL	melia bnne	Burke, Michael N
09/15/2003	COLL	COR TO CURE PAR...TLD NEEDED \$400 - \$93 X 3 BILLS, \$220 TOTAL MISSED BILLS MINUS \$1:00 PAYMENT..TO GO TO DO FOR PAYMENT	Burke, Michael N
09/15/2003	COLL	TLD COR NEEDED \$500 TO CURE PAR AND HAVE REINSTATED.. WILL GO TO DO	Burke, Michael N
04/07/2003	COL2	new agr	Burke, Michael N
03/24/2003	CRP	cust will vist do to apply for crp	Burke, Michael N
02/06/2003	COL2	Easy Way revision from 68.00 to 143.00 is correct based on premise usage.	Burke, Michael N
01/29/2003	SER2	HH--NO PLP	Burke, Michael N
12/13/2001	PLP	mailed appl for plp	Burke, Michael N
12/12/2001	TD	Trouble Order 20619220 added for account 193633008	Burke, Michael N
12/11/2001	SER0	cust still waiting, order is dispatched, cust has to step out, unable to update order, told cust to leave note on door.	Burke, Michael N
12/11/2001	SER0	sio shows unassigned	Burke, Michael N
12/10/2001	SER5	Customer called back per Rebuild/Reflight Order. Job is in Unassigned Status. Customer becoming very impatient.	Burke, Michael N
12/10/2001	SER0	per Q & A(washington)someone will be out today	Burke, Michael N
12/05/2001	DIST	I CALLED CUST, NO ANSWER CR MACHINE TO LEAVE MESSAGE. DIST TO COME OUT ON 12/6 BET 11-3 TC RENEW SERVICE.	Burke, Michael N
12/05/2001	DIST	ISS CORR RECD FROM FSD DIER	Burke, Michael N

Change Customer Contact... Launch Related Transaction...

PGW Exhibit - 2

Page 3 of 9

**History of Premise's Accounts**

Help

Premise... 9994905770      Address: 1315 Jerome St/Philadelphia,Pa

Link Date	Unlink Date	Last Bill Date	Account	Customer Name
10/11/2005	04/18/2006	05/09/2006	0001 1307 1138	F Aims Sl B
04/26/2004	10/11/2005	10/11/2005	0008 6594 5264	Burke, Michael N
06/13/2001	04/26/2004	05/06/2004	0001 9363 3008	Burke, Michael N
05/09/2000	06/13/2001	06/13/2001	0009 3839 9956	Sorrells, Oc
05/08/2000	05/08/2000	05/08/2000	0001 5325 4215	40, Unknown
05/08/2000	05/09/2000	05/09/2000	0009 7252 4677	Burke, Michael N
03/11/1999	05/08/2000	08/04/2000	0061 1254 5955	Wilson, Karen

Person Maintenance...      Account Maintenance...

PGW Exhibit - 2

Page 4 of 9

History of Premise's Accounts

Help

Premise... 9995204281      Address: 6316 Magnolia St./Philadelphia, Pa

Link Date	Unlink Date	Last Bill Date	Account	Customer Name
04/30/2001		05/23/2007	0009 7252 4677	Burke, Michael N
11/19/1999	04/30/2001	04/30/2001	0004 5031 4378	Henry, Deborah A
04/02/1992	10/04/1999	10/04/1999	0021 1734 0125	James, Errol N

Person Maintenance...      Account Maintenance...

PGW Exhibit - 2

Page 5 of 9

Account: Burke, Michael N  
 Action Launch

Account: 0001 9363 3008 Name: Burke, Michael N ID: 199633008

Bankrupt

Bankruptcy Information

New Account... 0008 6594 5264  Burke, Michael N

Type of Bankruptcy: 13 - Chapter 13 Bankrupt Filing Date: 04/26/2004

Bankruptcy Status: 2 - Dismissed Date of status: 10/27/2005

Court Docket Number: 04-15943

Name on Docket: michael burke

Source of Notice: 4 - Legal Intelligence

Chapter: Date of Conversion:

Final Bill Amount: 4,400.92

Main  
 Address  
 Billing  
 Bill Print  
 Intercept  
 Misc Pers  
 Misc  
 Bankruptcy  
 CRP Agreement  
 Blocker Code

PGW Exhibit - 2

Page 6 of 9

Web

Account: GGOS 5594 5264 Name: Burke, Michael N

Trans Date	Type	Service	Actual Amount	Actual Balance	Current Amount	Current Balance	Deposit on Hand
12/09/2005	IXFLR	IU	-4,737.74	0.00	-4,737.74	0.00	0.00
12/09/2005	XFER	IU	4,400.92	4,737.74	4,400.92	4,737.74	0.00
12/09/2005	BILL	IU	66.78	336.02	66.78	336.02	0.00
11/08/2005	LPC	IU	3.94	270.04	3.94	270.04	0.00
10/07/2005	BILL	IU	67.93	266.10	67.93	266.10	0.00
10/07/2005	LPC	IU	2.92	198.17	2.92	198.17	0.00
05/21/2005	PAY	IU	-200.00	195.25	-200.00	195.25	0.00
05/08/2005	BILL	IU	62.29	395.25	62.29	395.25	0.00
05/08/2005	LPC	IU	4.86	332.96	4.86	332.96	0.00
08/08/2005	BILL	IU	63.23	328.10	63.23	328.10	0.00

Financial Details

PGW Exhibit - 2

Page 7 of 9

Bill Header: 10/11/2005, \$66.78

Action Launch

Bill: 03395663300 Account: 0008 6594 5264 Burke, Michael N Launch Bill Segment... Mailing Address...

Amount Due		Dates		Alerts	
Total	66.78	Creates Date:	12/09/2005	Closing	
Utility	66.78	Start Date:	10/06/2005	Manual Bill	
Non-Utility	0.00	End Date:	10/11/2005		
Deposit	0.00	Due Date:	01/05/2006		
		Print Date:			

Bill Details:  Bill Segments  Adjustments

Prefixed	SA Type	Total Amount	Bill Period	Consumption	Rate	Alerts
1315 Jerome St/Philadelphia Pa	G2GS	66.78	10/06/10/11	23.00 GCF	GSR	Closing, Manual Bill

PGW Exhibit - 2

Page 8 of 9

**Search For Negotiated Payment Arrangement**

Search Criteria

Account: 0009 7252 4677  Burke, Michael N

From Date: 06/20/2007

Date	Seq	Status	Comments
02/08/2007	1	Broken	FUC
06/17/2005	1	Broken	
07/29/2004	1	Broken	

3 record(s) found.

PGW Exhibit - 2

Page 9 of 9

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<CustomerLastName>BURKE</CustomerLastName>  
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FOLDER

DOCKETED  
JUL 16 2007

RECEIVED

2007 JUL 16 AM 9:00

RECEIVED

PGW Exhibit - 3  
C-20077503  
06-27-07 hrg  
PHL