

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 03/26/07
8. DOCKET NO: C-20077515	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: OHAYON, CHAIM

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON THEIR BILL.

DOCUMENT
 FOLDER **DOCKETED**
 APR - 2 2007

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED
2007 MAR 25 10:54

125042
Please print or type.

C-20077515

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name CHAIM OHAYON

Street/P.O. Box 2212 RHAWN ST Apt # _____

City PHILA State PA Zip 19152

County _____

Area Code/HOME Phone 215-742-6363

ORIGINAL

Area Code/WORK Phone ~~267~~ 215-1885

Utility Account Number 711-240-6462
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name /

Street/P.O. Box /

City / State / Zip /

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: P G W PHILA GAS WORKS

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

49

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Letter attached. + My COMPLAINT IS. MY MITER WAS FASTER AND MACING NOAYS FROM THE TIME THEY POUT ANOTHER MITER. (GAZ) TO, THE BILDING THE PROBLEME STARTED OVER 7 YIRS AGO

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I Woud LICK TO BE PAID FROM THE TIME TAT THE PROBLEMY START I MINE ~~THAT~~ OVER 7 YIRS AGO AND NOT ~~ONE~~ ONE YIR AGO LICK THAY WAT TO PAIY ME, TANKS,

SECRETARIAT'S BUREAU
12/07/11:NR-8 P11 3:07

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

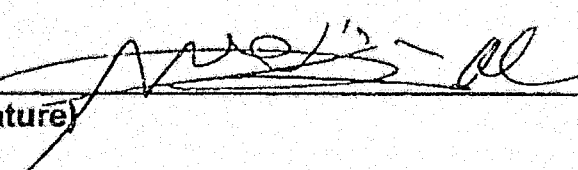
8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I, CHAIM CHAYON, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

(Signature)



(Date)

2/28/07

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122
Telephone: 215-236-0500

March 1, 2006

Chaim V. Ohayon
2212 Rhawn St., Apt. #2
Philadelphia, PA 19152

RECEIVED
2007 MAR -8 PM 3:07
SECRETARY'S BUREAU

RE: Meter Number: 1366240
Meter Location: 2212 Rhawn St., Apt. #2
Date of Request: 2/09/06

Dear PGW Customer:

This is to inform you that gas meter #1366240 was removed from the above location on 2/16/06 and tested by the Philadelphia Gas Works on 2/24/06. PGW tested the meter using a sonic nozzle prover that is inspected and calibrated annually to ensure accuracy.

The gas meter was tested and was found to be 4.7% fast, which is outside the allowable range. A meter that operates greater than 2% fast means that the meter is registering more than the gas actually used at the property. Therefore, you are entitled to a refund or credit for the overcharge, based upon what the meter would have registered had it not been fast for a period of time. In addition, your testing fee is considered refundable and will be credited to your gas account per PUC code 59.21 (f)(1).

On behalf of PGW, please accept our apologies for any inconvenience you have experienced and we appreciate your patience with this matter. Thank you for choosing and continuing to use PGW as your energy provider.

140,56
10

Sincerely,

James C. Gleaton, P.E.
Manager, Meters and Measurement
Engineering

FSD/JGC/sam
3/01/06

cc: Miguel Chavarria
Jan Haskins
Anne Cromley
File

200
- 235 1000

29

Philadelphia Gas Works



900 W. Montgomery Ave., Philadelphia, PA 19122
Telephone: 215-238-0500

Telephone 215-235-1000
Fax Number 215-684-6996

March 22, 2006

CHAIM OHAYON
2212 RHAWN ST 2
PHILA, PA 19152

RE: 7112406462

Dear CHAIM OHAYON,

Your inquiry has been received and forwarded to me for review. You were given a credit of \$150.56 for your old meter running 4.7% fast. This is the adjustment given to you. If you disagree with our findings, your next step would be to go the Public Utility Commission. Their toll free number is 1-800-782-1110.

Thank you for bringing this matter to our attention.

Sincerely,

George Villano

George Villano
Dispute Resolution Unit

You can now View, Analyze and Pay your bill online at www.pgworks.com



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: April 2, 2007

C-20077515

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

**DOCUMENT
FOLDER**

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by CHAIM OHAYON. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

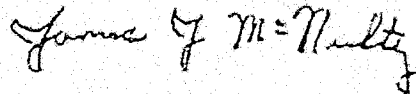
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

April 2, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the printed name and title.

James J. McNulty
Secretary

ane

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: April 2, 2007

DOCUMENT
FOLDER

CHAIM OHAYON
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20077515

DOCKETED
APR - 2 2007

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

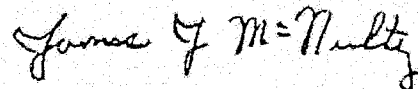
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122

PGW

Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6330
Fax: (215) 684-6798
E-mail: mary.chan@pgworks.com

April 18, 2007

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: Chaim Ohayon v. PGW, Docket No. C-20077515

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

Mary M. Chan

DOCKETED
APR 25 2007

**DOCUMENT
FOLDER**

Enclosure

cc: Chaim Ohayon
Anne Marie Cromley

RECEIVED

APR 23 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BTL

109

Chaim Ohayon

v.

Philadelphia Gas Works

:
:
:
:
:

Docket No. C-20077515

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Admitted. It is admitted that there were incorrect charges on the Complainant's gas bill at 2212 Rhawn Street, Philadelphia, PA (Service Address). By way of further answer, the meter at the Service Address was removed and tested on February 16, 2007. The meter test results concluded that the meter at the Service Address was running fast.

DOCKETED
APR 25 2007

**DOCUMENT
FOLDER**

Pursuant to the Gas Tariff §11.7A, which is attached hereto as Exhibit "A," the Complainant was given an adjustment in the amount of \$140.56 for the most recent 12 months of gas usage, as shown on the statement of account, which is attached hereto as Exhibit "B."

(b) Admitted in part; denied in part. As averred above, it is admitted that the Complainant's meter was tested to be moving fast. PGW denies the averments that the Complainant has been complaining about this for the past seven years. See Contact Screens, which are attached hereto as Exhibit "C."

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.

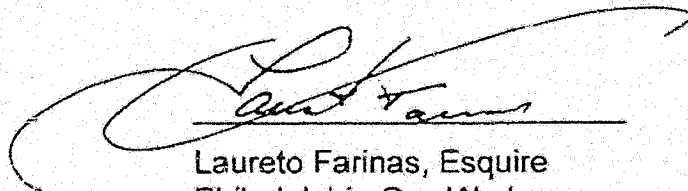
6. Admitted.

7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

April 23, 2007

A handwritten signature in black ink, appearing to read 'Laureto Farinas', is written over a horizontal line. The signature is stylized and cursive.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

RECEIVED

APR 23 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Philadelphia Gas Works

11.6.A. 500 Cubic Feet or Less. Meters having a rated capacity of 500 cubic feet per hour or less - \$10.

11.6.B. More than 500 Cubic Feet. Meters having a rated capacity of over 500 cubic feet per hours and not more than 1,500 cubic feet per hour - \$20.

11.6.C. More than 1500 Cubic Feet. Meters having a rate capacity of over 1,500 cubic feet per hour, orifice meters, and any meters not a displacement type - \$30.

11.7. ADJUSTMENTS OF BILLS FOR METER ERROR

11.7.A. Fast Meters. If, upon test of a meter, it is found to have an average error of more than 2.0% fast, the Company shall refund to or credit the Customer for the overcharge of PGW Charges, based upon what the meter would have registered had it not been fast or slow for a period equal to $\frac{1}{2}$ the time elapsed since the last previous test, but not to exceed 12 months or $\frac{1}{2}$ the period of occupancy of the premises by the Customer, whichever is less. If the period of registration error may be definitely fixed, the overcharge shall be computed for the period.

11.7.B. Slow Meters. If, upon a test of a Gas meter it is found to have an average error of more than 2.0% slow, the Company may render a bill for the Gas consumed but not covered by bills for PGW Charges which were previously rendered, for a period equal to $\frac{1}{2}$ of the time elapsed since the last previous test, but not to exceed three months. If the period of registration error may be definitely fixed, the charge may be computed for the period.

11.7.C. Non-registering meters. If a meter has failed to register for a period, the Company may compute the Gas used by taking the average of the Gas used for the nearest meter-reading period preceding and the meter-reading period immediately following the date when the meter was found to be not registering. which amount shall be assumed to be the amount of Gas used by the Customer during the billing period in which the meter was found not to have registered. Exceptions will be made only if the facts clearly show that the stated method does not give the correct consumption for the period.

EXHIBIT B

RECEIVED

APR 23 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 7112406462 AND SA # 9961164468 AS OF 04/20/2007

Account #: 7112406462	SA #: 9961164468	Rate Class: GS	Phone #: 7426363(21b)
Name: OHAYON, CHAIM J		Address: 2212 RHAWN ST, 2PHILA, PA	
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:	
Blocker Start Date: 20070411	Blocker End Date: 20080411	Meter #: 2040029	

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$717.94	(\$1,343.74)	(\$1,343.74)							
01/02/1996	CONVBL	\$1.06	\$1,031.90	\$1,031.90							
06/24/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
07/23/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
08/13/1997	BILL	\$372.86	\$372.86	\$0.00	07/15/1997	08/13/1997	R	8961	\$372.86	403	1741148
08/22/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
09/04/1997	BILL	\$25.32	\$25.32	\$0.00	08/13/1997	09/04/1997	Y	8984	\$25.32	23	1741148
09/23/1997	BILL	\$39.04	\$39.04	\$0.00	09/04/1997	09/23/1997	R	9022	\$39.04	38	1741148
09/24/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
10/01/1997	USERDB	\$0.00	\$357.00	\$357.00							
10/09/1997	BILL	\$27.15	\$27.15	\$0.00	09/23/1997	10/09/1997	R	9047	\$27.15	25	1741148
10/22/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
10/31/1997	BILL	\$86.59	\$86.59	\$0.00	10/09/1997	10/31/1997	R	9137	\$86.59	90	1741148
11/24/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
12/02/1997	BILL	\$287.79	\$287.79	\$0.00	10/31/1997	12/02/1997	R	9447	\$287.79	310	1741148
12/26/1997	PAY	(\$203.00)	(\$203.00)	\$0.00							
01/07/1998	BILL	\$460.65	\$460.65	\$0.00	12/02/1997	01/07/1998	R	9946	\$460.65	499	1741148
01/22/1998	PAY	(\$180.00)	(\$180.00)	\$0.00							
02/05/1998	BILL	\$334.43	\$334.43	\$0.00	01/07/1998	02/05/1998	R	307	\$334.43	361	1366240
02/24/1998	PAY	(\$180.00)	(\$180.00)	\$0.00							
03/09/1998	BILL	\$312.48	\$312.48	\$0.00	02/05/1998	03/09/1998	R	644	\$312.48	337	1366240
03/24/1998	PAY	(\$180.00)	(\$180.00)	\$0.00							
04/01/1998	TREF	\$0.00	\$123.51	\$123.51							
04/07/1998	BILL	\$221.95	\$221.95	\$0.00	03/09/1998	04/07/1998	R	882	\$221.95	238	1366240
04/22/1998	PAY	(\$180.00)	(\$180.00)	\$0.00							
05/07/1998	BILL	\$69.21	\$69.21	\$0.00	04/07/1998	05/07/1998	R	953	\$69.21	71	1366240
05/22/1998	PAY	(\$180.00)	(\$180.00)	\$0.00							
06/05/1998	BILL	\$54.58	\$54.58	\$0.00	05/07/1998	06/05/1998	R	1008	\$54.58	55	1366240

Account # 7112406462 SA # 9961164468 Bill Cycle 05 Rate Class: GS Phone # 7426363(215)

Name: OHAYON, CHAIM J Address: 2212 RHAWN ST, 2/PHILA, PA

Pay Agreement Indicator: N Easyway Indicator: CRP Status: Meter #: 2040029

Blocker Start Date: 20070411 Blocker End Date: 20080411

Tran Date	Tran Type	Current AmL	Total AmL	Adjust AmL	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/24/1998	PAY	(\$180.00)	(\$180.00)	\$0.00	06/05/1998	07/08/1998	R	1053	\$45.44	45	1366240
07/08/1998	BILL	\$45.44	\$45.44	\$0.00							
07/22/1998	PAY	(\$180.00)	(\$180.00)	\$0.00	07/08/1998	08/06/1998	R	1096	\$43.62	43	1366240
08/06/1998	BILL	\$43.62	\$43.62	\$0.00							
08/24/1998	PAY	(\$180.00)	(\$180.00)	\$0.00	08/06/1998	09/03/1998	R	1135	\$39.96	39	1366240
09/03/1998	BILL	\$39.96	\$39.96	\$0.00							
09/23/1998	PAY	(\$180.00)	(\$180.00)	\$0.00	09/03/1998	10/02/1998	R	1186	\$50.93	51	1366240
10/02/1998	BILL	\$50.93	\$50.93	\$0.00							
10/28/1998	REFUND	\$0.00	\$550.33	\$550.33							
11/03/1998	BILL	\$85.67	\$85.67	\$0.00	10/02/1998	11/03/1998	R	1275	\$85.67	89	1366240
12/03/1998	BILL	\$198.17	\$198.17	\$0.00	11/03/1998	12/03/1998	R	1487	\$198.17	212	1366240
12/07/1998	LPC	\$1.06	\$1.06	\$1.06							
12/15/1998	PAY	(\$290.00)	(\$290.00)	\$0.00							
01/06/1999	BILL	\$342.67	\$342.67	\$0.00	12/03/1998	01/06/1999	R	1857	\$342.67	370	1366240
02/05/1999	BILL	\$297.76	\$297.76	\$0.00	01/06/1999	02/05/1999	R	2187	\$297.76	330	1366240
03/02/1999	BILL	\$260.96	\$260.96	\$0.00	02/05/1999	03/02/1999	R	2482	\$260.96	295	1366240
03/02/1999	PAY	(\$636.00)	(\$636.00)	\$0.00							
03/28/1999	PAY	(\$150.00)	(\$150.00)	\$0.00							
03/30/1999	BILL	\$282.70	\$282.70	\$0.00	03/02/1999	03/30/1999	R	2802	\$282.70	320	1366240
04/27/1999	BILL	\$133.06	\$133.06	\$0.00	03/30/1999	04/27/1999	R	2950	\$133.06	148	1366240
04/28/1999	PAY	(\$150.00)	(\$150.00)	\$0.00							
05/28/1999	PAY	(\$150.00)	(\$150.00)	\$0.00							
06/03/1999	BILL	\$78.20	\$78.20	\$0.00	04/27/1999	06/03/1999	Y	3035	\$78.20	85	1366240
06/05/1999	LPC	\$3.44	\$3.44	\$3.44							
06/29/1999	PAY	(\$150.00)	(\$150.00)	\$0.00							
07/09/1999	BILL	\$62.41	\$62.41	\$0.00	06/03/1999	07/09/1999	R	3101	\$374.61	66	1366240
07/12/1999	LPC	\$4.51	\$4.51	\$4.51							
07/26/1999	PAY	(\$150.00)	(\$150.00)	\$0.00							
08/05/1999	BILL	\$42.82	\$42.82	\$0.00	07/09/1999	08/05/1999	R	3143	\$270.23	42	1366240
08/10/1999	LPC	\$2.80	\$2.80	\$2.80							
08/25/1999	PAY	(\$150.00)	(\$150.00)	\$0.00							
09/03/1999	BILL	\$46.90	\$46.90	\$0.00	08/05/1999	09/03/1999	R	3190	\$17.13	47	1366240

Account #: 7112406462

SA #: 996116468

Bill Cycle: 05

Rate Class: CS

Phone #: 7426363(215)

Name: OHAYON, CHAIM J

Address: 2212 RHAWN ST, 2/PHILA, PA

Easyway Indicator

CRP Status

Blocker Start Date: 20070411

Blocker End Date: 20080411

Meter #: 2040029

Meter #

Meter #

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
09/27/1999	PAY	(\$150.00)	(\$150.00)	\$0.00	09/03/1999	10/05/1999	R	3251	(\$74.54)	61	1366240
10/05/1999	BILL	\$58.33	\$58.33	\$0.00							
10/25/1999	PAY	(\$150.00)	(\$150.00)	\$0.00	10/05/1999	11/03/1999	R	3365	(\$122.98)	114	1366240
11/03/1999	BILL	\$101.56	\$101.56	\$0.00							
11/26/1999	PAY	(\$150.00)	(\$150.00)	\$0.00	11/03/1999	12/03/1999	R	3574	(\$93.40)	209	1366240
12/03/1999	BILL	\$179.58	\$179.58	\$0.00							
12/27/1999	PAY	(\$150.00)	(\$150.00)	\$0.00	12/03/1999	01/07/2000	R	3938	\$68.89	364	1366240
01/07/2000	BILL	\$313.29	\$313.29	\$0.00							
01/25/2000	PAY	(\$150.00)	(\$150.00)	\$0.00	01/07/2000	02/07/2000	R	4456	\$355.85	518	1366240
02/07/2000	BILL	\$435.96	\$435.96	\$0.00							
02/25/2000	PAY	(\$150.00)	(\$150.00)	\$0.00	02/07/2000	03/08/2000	R	4704	\$419.04	248	1366240
03/08/2000	BILL	\$213.19	\$213.19	\$0.00							
03/27/2000	PAY	(\$150.00)	(\$150.00)	\$0.00	02/07/2000	03/08/2000	R				
03/27/2000	PAY	(\$400.00)	(\$400.00)	\$0.00							
03/27/2000	PAY	(\$500.00)	(\$500.00)	\$0.00							
04/06/2000	BILL	\$131.49	\$131.49	\$0.00	03/08/2000	04/06/2000	R	4853	(\$499.47)	149	1366240
05/08/2000	BILL	\$91.07	\$91.07	\$0.00	04/06/2000	05/08/2000	R	4953	(\$408.40)	100	1366240
06/05/2000	BILL	\$40.73	\$40.73	\$0.00	05/08/2000	06/05/2000	R	4992	(\$367.67)	39	1366240
07/06/2000	BILL	\$38.26	\$38.26	\$0.00	06/05/2000	07/06/2000	R	5028	(\$329.41)	36	1366240
08/04/2000	BILL	\$34.96	\$34.96	\$0.00	07/06/2000	08/04/2000	R	5060	(\$294.45)	32	1366240
09/05/2000	BILL	\$40.73	\$40.73	\$0.00	08/04/2000	09/05/2000	R	5099	(\$253.72)	39	1366240
09/27/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
10/04/2000	BILL	\$37.44	\$37.44	\$0.00	09/05/2000	10/04/2000	R	5134	(\$266.28)	35	1366240
10/27/2000	PAY	(\$50.00)	(\$50.00)	\$0.00	10/04/2000	11/03/2000	R	5235	(\$224.39)	101	1366240
11/03/2000	BILL	\$91.89	\$91.89	\$0.00							
11/27/2000	PAY	(\$10.00)	(\$10.00)	\$0.00	11/03/2000	12/05/2000	R	5499	\$16.04	264	1366240
12/05/2000	BILL	\$250.43	\$250.43	\$0.00							
12/26/2000	PAY	(\$10.00)	(\$10.00)	\$0.00	12/05/2000	01/05/2001	R	5909	\$460.66	410	1366240
01/05/2001	BILL	\$454.55	\$454.55	\$0.00							
01/09/2001	LPC	\$0.07	\$0.07	\$0.07							
01/25/2001	PAY	(\$10.00)	(\$10.00)	\$0.00	01/05/2001	02/05/2001	R	6251	\$934.79	342	1366240
02/05/2001	BILL	\$477.38	\$477.38	\$0.00							
02/07/2001	LPC	\$6.75	\$6.75	\$6.75							

Account # 7112406462 SA # 9951164468 Bill Cycle: 05 Rate Class: GS Phone # 74263653(215)

Name: OHAYON, CHAIM J Address: 2212 RHAWN ST, PHILA, PA

Pay Agreement Indicator: N Easyway Indicator: CRP Status: Meter #: 2040029

Blocker Start Date: 20070411 Blocker End Date: 20080411

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/26/2001	PAY	(\$10.00)	(\$10.00)	\$0.00	02/05/2001	03/07/2001	R	6558	\$1,372.78	307	1366240
03/07/2001	BILL	\$434.12	\$434.12	\$0.00							
03/09/2001	LPC	\$13.87	\$13.87	\$13.87							
03/14/2001	PAY	(\$1,000.00)	(\$1,000.00)	\$0.00							
03/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/05/2001	BILL	\$341.44	\$341.44	\$0.00	03/07/2001	04/05/2001	R	6789	\$516.37	231	1366240
04/07/2001	LPC	\$2.15	\$2.15	\$2.15							
04/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
05/07/2001	BILL	\$127.83	\$127.83	\$0.00	04/05/2001	05/07/2001	R	6870	\$448.94	81	1366240
05/09/2001	LPC	\$4.74	\$4.74	\$4.74							
06/06/2001	BILL	\$69.43	\$69.43	\$0.00	05/07/2001	06/06/2001	R	6910	\$525.03	40	1366240
06/08/2001	LPC	\$6.66	\$6.66	\$6.66							
06/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
07/09/2001	BILL	\$56.62	\$56.62	\$0.00	06/06/2001	07/09/2001	R	6941	\$386.52	31	1366240
07/11/2001	LPC	\$4.87	\$4.87	\$4.87							
07/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
08/03/2001	LPCWVE	(\$16.27)	(\$16.27)	(\$16.27)							
08/07/2001	BILL	\$52.36	\$52.36	\$0.00	07/09/2001	08/07/2001	R	6989	\$224.73	28	1366240
08/09/2001	LPC	\$2.12	\$2.12	\$2.12							
08/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
09/06/2001	BILL	\$53.78	\$53.78	\$0.00	08/07/2001	09/06/2001	R	6988	\$76.81	29	1366240
09/08/2001	LPC	\$0.30	\$0.30	\$0.30							
09/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
10/05/2001	BILL	\$52.44	\$52.44	\$0.00	09/06/2001	10/05/2001	R	7032	(\$68.75)	34	1366240
10/29/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
11/05/2001	BILL	\$114.85	\$114.85	\$0.00	10/05/2001	11/05/2001	R	7117	(\$153.90)	85	1366240
11/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
12/05/2001	BILL	\$166.92	\$166.92	\$0.00	11/05/2001	12/05/2001	R	7247	(\$186.98)	130	1366240
12/27/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
01/07/2002	BILL	\$368.52	\$368.52	\$0.00	12/05/2001	01/07/2002	R	7578	(\$18.46)	331	1366240
01/28/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
02/05/2002	BILL	\$304.04	\$304.04	\$0.00	01/07/2002	02/05/2002	R	7849	\$85.58	271	1366240
02/27/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							

Account # 7112406462

SA # 9961164468

Bill Cycle: 05

Rate Class: GS

Phone # 7426363(215)

Name: OHAYON, CHAIM J

Address: 2212 RHAWN ST, 2/PHILA, PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20070411

Blocker End Date: 20080411

Meter #: 2040029

Tran Date	Tran Type	Current Amt.	Total Amt	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/06/2002	B LL	\$291.31	\$291.31	\$0.00	02/05/2002	03/05/2002	R	8116	\$176.89	267	1366240
03/27/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/05/2002	B LL	\$176.87	\$176.87	\$0.00	03/06/2002	04/05/2002	R	8294	\$153.76	178	1366240
04/29/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
05/06/2002	B LL	\$96.32	\$96.32	\$0.00	04/05/2002	05/06/2002	R	8379	\$50.08	85	1366240
05/28/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
06/05/2002	B LL	\$43.15	\$43.15	\$0.00	05/06/2002	06/05/2002	R	8409	(\$106.77)	30	1366240
06/27/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
07/05/2002	B LL	\$41.98	\$41.98	\$0.00	06/05/2002	07/05/2002	R	8436	(\$264.79)	27	1366240
07/29/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
08/05/2002	B LL	\$36.58	\$36.58	\$0.00	07/05/2002	08/05/2002	R	8458	(\$428.21)	22	1366240
09/03/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
09/04/2002	B LL	\$41.05	\$41.05	\$0.00	08/05/2002	09/04/2002	R	8484	(\$587.16)	26	1366240
10/02/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
10/03/2002	B LL	\$45.48	\$45.48	\$0.00	09/04/2002	10/03/2002	R	8513	(\$741.68)	29	1366240
11/04/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
11/04/2002	B LL	\$185.01	\$185.01	\$0.00	10/03/2002	11/04/2002	R	8666	(\$756.67)	153	1366240
11/29/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
12/05/2002	B LL	\$314.78	\$314.78	\$0.00	11/04/2002	12/05/2002	R	8938	(\$641.89)	272	1366240
12/31/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
01/07/2003	B LL	\$440.29	\$440.29	\$0.00	12/05/2002	01/07/2003	R	9298	(\$401.60)	360	1366240
01/31/2003	PAY	(\$200.00)	(\$200.00)	\$0.00							
02/05/2003	B LL	\$537.64	\$537.64	\$0.00	01/07/2003	02/05/2003	R	9756	(\$63.96)	458	1366240
03/07/2003	B LL	\$481.81	\$481.81	\$0.00	02/05/2003	03/07/2003	R	173	\$943.84	417	1366240
03/20/2003	XFER	\$63.96	\$63.96	\$63.96							
04/07/2003	B LL	\$292.28	\$292.28	\$0.00	03/07/2003	04/07/2003	R	387	\$1,222.92	214	1366240
04/09/2003	LPC	\$7.22	\$7.22	\$7.22							
04/14/2003	PAY	(\$781.31)	(\$781.31)	\$0.00							
05/06/2003	B LL	\$143.82	\$143.82	\$0.00	04/07/2003	05/06/2003	R	485	(\$56.18)	98	1366240
05/30/2003	PAY	(\$143.82)	(\$143.82)	\$0.00							
06/05/2003	B LL	\$68.36	\$68.36	\$0.00	05/06/2003	06/05/2003	R	526	(\$187.82)	41	1366240
06/30/2003	PAY	(\$68.36)	(\$68.36)	\$0.00							
07/07/2003	B LL	\$48.28	\$48.28	\$0.00	06/05/2003	07/07/2003	R	551	(\$339.54)	25	1366240

Account # 7112406462

SA #: 9961164468

Bill Cycle: 05

Rate Class: GS

Phone #: 7426363(215)

Name: OHAYON, CHAIM J

Address: 2212 RHAWN ST, 2/PHILA, PA

Easyway Indicator

CRP Status

Blocker Start Date: 20070411

Blocker End Date: 20080411

Meter #: 2040029

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/01/2003	PAY	(\$48.28)	(\$48.28)	\$0.00	07/07/2003	08/05/2003	R	565	(\$506.85)	14	1366240
08/05/2003	BILL	\$32.69	(\$32.69)	\$0.00	08/05/2003	09/05/2003	R	578	(\$675.55)	13	1366240
08/29/2003	PAY	(\$32.69)	(\$31.30)	\$0.00	09/05/2003	10/06/2003	R	631	(\$788.63)	53	1366240
09/05/2003	BILL	\$31.30	(\$31.30)	\$0.00	10/06/2003	11/04/2003	R	736	(\$813.83)	105	1366240
10/01/2003	PAY	(\$31.30)	(\$86.92)	\$0.00	11/04/2003	12/05/2003	R	1015	(\$596.46)	279	1366240
10/06/2003	BILL	\$86.92	(\$86.92)	\$0.00	12/05/2003	01/07/2004	R	1475	(\$132.13)	460	1366240
10/31/2003	PAY	(\$174.80)	(\$174.80)	\$0.00	01/07/2004	02/05/2004	R	2072	\$461.77	597	1366240
11/04/2003	BILL	\$417.37	(\$200.00)	\$0.00	02/05/2004	03/08/2004	R	2427	\$795.46	355	1366240
12/05/2003	PAY	(\$200.00)	(\$1,013.83)	\$0.00	03/08/2004	04/06/2004	R	2732	\$231.67	305	1366240
01/07/2004	BILL	\$664.33	(\$1,013.83)	(\$1,013.83)	04/06/2004	05/06/2004	R	2840	(\$70.80)	108	1366240
01/16/2004	XFER	(\$1,013.83)	\$793.90	\$0.00	05/06/2004	06/07/2004	R	2872	(\$202.15)	32	1366240
02/05/2004	BILL	\$793.90	(\$200.00)	\$0.00	06/07/2004	07/07/2004	R	2896	(\$353.45)	24	1366240
03/01/2004	PAY	(\$200.00)	(\$529.77)	\$0.00	07/07/2004	08/05/2004	R	2924	(\$498.78)	28	1366240
03/08/2004	BILL	\$529.77	(\$3.92)	\$0.00	08/05/2004	09/07/2004	R	2952	(\$644.03)	28	1366240
03/10/2004	LPC	\$3.92	(\$200.00)	\$3.92	09/07/2004	10/06/2004	R	2986	(\$780.06)	34	1366240
03/19/2004	XFER	(\$200.00)	(\$200.00)	(\$200.00)							
03/23/2004	PAY	(\$795.46)	(\$436.21)	\$0.00							
04/06/2004	BILL	\$436.21	(\$200.00)	\$0.00							
04/30/2004	PAY	(\$200.00)	(\$236.21)	\$0.00							
05/05/2004	PAY	(\$236.21)	\$177.53	\$0.00							
05/06/2004	BILL	\$177.53	(\$177.53)	\$0.00							
06/01/2004	PAY	(\$177.53)	\$68.65	\$0.00							
06/07/2004	BILL	\$68.65	(\$68.65)	\$0.00							
07/01/2004	PAY	(\$68.65)	\$48.70	\$0.00							
07/07/2004	BILL	\$48.70	(\$48.70)	\$0.00							
07/30/2004	PAY	(\$48.70)	\$54.67	\$0.00							
08/05/2004	BILL	\$54.67	(\$54.67)	\$0.00							
09/01/2004	PAY	(\$54.67)	\$54.75	\$0.00							
09/07/2004	BILL	\$54.75	(\$54.75)	\$0.00							
10/01/2004	PAY	(\$54.75)	\$63.95	\$0.00							
10/06/2004	BILL	\$63.95		\$0.00							

Account # 712406462

SA #: 9961164468

Bill Cycle: 05

Rate Class: GS

Phone #: 7426363(215)

Name: CHAYON, CHAIM J

Address: 2212 RHAWN ST. 2/PHILA, PA

Easyway Indicator:

CRP Status:

Pay Agreement Indicator: N

Blocker End Date: 20080411

Blocker Start Date: 20070411

Meter #: 2040029

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
11/01/2004	PAY	(\$63.95)	(\$63.95)	\$0.00	10/06/2004	11/04/2004	R	3072	(\$837.99)	86	1366240
11/04/2004	BILL	\$142.09	\$142.09	\$0.00							
12/01/2004	PAY	(\$142.09)	(\$142.09)	\$0.00	11/04/2004	12/06/2004	R	3265	(\$722.84)	194	1366240
12/06/2004	BILL	\$315.15	\$315.15	\$0.00							
12/31/2004	PAY	(\$200.00)	(\$200.00)	\$0.00	12/06/2004	01/06/2005	R	3532	(\$453.04)	266	1366240
01/06/2005	BILL	\$469.80	\$469.80	\$0.00							
01/10/2005	XFER	(\$1,037.99)	(\$1,037.99)	(\$1,037.99)	01/06/2005	02/04/2005	R	3877	\$428.76	345	1366240
02/04/2005	BILL	\$581.80	\$581.80	\$0.00							
03/04/2005	PAY	(\$129.00)	(\$129.00)	\$0.00	02/04/2005	03/07/2005	R	4193	\$529.48	316	1366240
03/07/2005	BILL	\$529.72	\$529.72	\$0.00							
04/06/2005	BILL	\$344.12	\$344.12	\$0.00	03/07/2005	04/06/2005	R	4421	\$881.54	228	1366240
04/07/2005	LPC	\$7.94	\$7.94	\$7.94							
04/29/2005	PAY	(\$882.00)	(\$882.00)	\$0.00	04/06/2005	05/05/2005	R	4480	\$100.73	59	1366240
05/05/2005	BILL	\$101.19	\$101.19	\$0.00							
06/06/2005	BILL	\$89.88	\$89.88	\$0.00	05/05/2005	06/06/2005	R	4533	\$192.12	53	1366240
06/07/2005	LPC	\$1.51	\$1.51	\$1.51							
07/06/2005	BILL	\$70.89	\$70.89	\$0.00	06/06/2005	07/06/2005	R	4569	\$285.86	36	1366240
07/07/2005	LPC	\$2.85	\$2.85	\$2.85							
07/18/2005	PAY	(\$100.73)	(\$100.73)	\$0.00							
07/26/2005	PAY	(\$265.86)	(\$265.86)	\$0.00							
08/05/2005	BILL	\$64.44	\$64.44	\$0.00	07/06/2005	08/05/2005	R	4601	(\$36.29)	32	1366240
09/07/2005	BILL	\$79.69	\$79.69	\$0.00	08/05/2005	09/07/2005	R	4642	\$43.40	41	1366240
09/21/2005	XFER	(\$43.40)	(\$43.40)	(\$43.40)							
09/27/2005	PAY	(\$43.40)	(\$43.40)	\$0.00							
10/06/2005	BILL	\$80.59	\$80.59	\$0.00	09/07/2005	10/06/2005	R	4681	\$37.19	39	1366240
11/04/2005	BILL	\$188.98	\$188.98	\$0.00	10/06/2005	11/04/2005	R	4766	\$226.72	85	1366240
11/07/2005	LPC	\$0.55	\$0.55	\$0.55							
11/22/2005	PAY	(\$300.00)	(\$300.00)	\$0.00							
12/07/2005	BILL	\$491.64	\$491.64	\$0.00	11/04/2005	12/07/2005	R	4998	\$418.36	232	1366240
12/23/2005	PAY	(\$120.00)	(\$120.00)	\$0.00							
12/23/2005	PAY	(\$300.00)	(\$300.00)	\$0.00							
01/09/2006	BILL	\$516.45	\$516.45	\$0.00	12/07/2005	01/09/2006	R	5242	\$514.81	244	1366240
01/23/2006	PAY	(\$300.00)	(\$300.00)	\$0.00							

Account #: 7112406462

SA #: 9961164468

Rate Class: GS

Phone #: 7426363(215)

Name: OHAYON, CHAIM J

Address: 2212 RHAWN ST, PHILA, PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20070411

Blocker End Date: 20080411

Meter #: 2040029

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/08/2006	BILL	\$610.95	\$610.95	\$0.00	01/09/2006	02/08/2006	R	5512	\$828.98	270	1366240
02/09/2006	LPC	\$3.22	\$3.22	\$3.22							
02/10/2006	CTYST	\$10.00	\$10.00	\$10.00							
02/14/2006	PAY	(\$10.00)	(\$10.00)	\$0.00							
02/17/2006	BILL	\$797.77	\$797.77	\$0.00	01/09/2006	02/17/2006	>	1	\$0.00	360	2040029
02/17/2006	BILL	\$797.77	\$797.77	\$0.00	01/09/2006	02/17/2006	>	5601	\$0.00	360	1366240
02/23/2006	PAY	(\$300.00)	(\$300.00)	\$0.00							
03/02/2006	PAY	(\$530.00)	(\$530.00)	\$0.00							
03/09/2006	BILL	\$486.79	\$486.79	\$0.00	02/17/2006	03/09/2006	R	238	\$672.00	237	2040029
03/10/2006	LPCWVE	(\$3.22)	(\$3.22)	(\$3.22)							
03/10/2006	BSEGCN	\$0.00	\$0.00	(\$610.95)							
03/10/2006	CANB	(\$610.95)	(\$610.95)	\$0.00							
03/10/2006	LPC	\$2.63	\$2.63	\$2.63							
03/15/2006	CTYST	(\$10.00)	(\$10.00)	(\$10.00)							
03/15/2006	RFVADJ	(\$140.56)	(\$140.56)	(\$140.56)							
03/23/2006	PAY	(\$300.00)	(\$300.00)	\$0.00							
04/06/2006	PAY	(\$672.00)	(\$672.00)	\$0.00							
04/07/2006	BILL	\$340.25	\$340.25	\$0.00	03/09/2006	04/07/2006	R	393	(\$110.31)	155	2040029
04/21/2006	PAY	(\$300.00)	(\$300.00)	\$0.00							
05/09/2006	BILL	\$84.84	\$84.84	\$0.00	04/07/2006	05/09/2006	R	428	(\$325.47)	35	2040029
05/15/2006	PAY	(\$32.00)	(\$32.00)	\$0.00							
05/25/2006	PAY	(\$30.00)	(\$30.00)	\$0.00							
06/08/2006	BILL	\$75.78	\$75.78	\$0.00	05/09/2006	06/08/2006	R	459	(\$311.69)	31	2040029
07/10/2006	BILL	\$67.66	\$67.66	\$0.00	06/08/2006	07/10/2006	R	487	(\$244.03)	28	2040029
08/08/2006	BILL	\$59.83	\$59.83	\$0.00	07/10/2006	08/08/2006	R	511	(\$184.20)	24	2040029
09/07/2006	BILL	\$65.69	\$65.69	\$0.00	08/08/2006	09/07/2006	R	538	(\$118.51)	27	2040029
10/06/2006	BILL	\$69.42	\$69.42	\$0.00	09/07/2006	10/06/2006	R	567	(\$49.09)	29	2040029
11/06/2006	BILL	\$255.38	\$255.38	\$0.00	10/06/2006	11/06/2006	R	695	\$205.29	128	2040029
11/16/2006	PAY	(\$500.00)	(\$500.00)	\$0.00							
12/07/2006	BILL	\$394.50	\$394.50	\$0.00	11/06/2006	12/07/2006	R	879	\$100.79	184	2040029
01/10/2007	BILL	\$514.87	\$514.87	\$0.00	12/07/2006	01/10/2007	R	1123	\$615.66	244	2040029
01/25/2007	PAY	(\$700.00)	(\$700.00)	\$0.00							
02/08/2007	BILL	\$629.89	\$629.89	\$0.00	01/10/2007	02/08/2007	R	1452	\$545.55	329	2040029

Account # 7112408462 SA # 9961164468 Bill Cycle 05 Rate Class: GS Phone # 7426363(219)

Name: OHAYON, CHAIM J Address: 2212 RHAWN ST. 2/PHILA.PA

Pay Agreement Indicator: N Easyway Indicator: CRP Status: Meter # 2040029

Blocker Start Date: 20070411 Blocker End Date: 20080411 Meter # 2040029

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usace	Meter #
03/01/2007	PAY	(\$800.00)	(\$800.00)	\$0.00							
03/09/2007	BILL	\$599.15	\$599.15	\$0.00	02/08/2007	03/09/2007	R	1777	\$344.70	375	2040029
04/03/2007	PAY	(\$550.00)	(\$550.00)	\$0.00							
04/10/2007	BILL	\$295.67	\$295.67	\$0.00	03/09/2007	04/10/2007	R	1928	\$90.37	151	2040029

EXHIBIT C

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Contacts for Account: Ohayon, Chaim J



Account: 0071 1240 6462

Ohayon, Chaim J

Transaction History

Full Comments



Date	Type	Comment	Person
04/11/2007	CRU	Cust filed Formal Complaint, Docket# C-20077515 assigned to CRJ officer for response back to legal	Ohayon, Chaim J
02/09/2007	CRU	BCS# 2056232 closed on 2/7/07 by PUC Pat Mizel. Closed Verbally. PGW gave a 12-month credit of \$140.56. The customer is not satisfied and will file a formal complaint	Ohayon, Chaim J
10/13/2005	PLP	SENT PLP AP	Ohayon, Chaim J
06/14/2006	AMR	State Test Completed on mtr# 1366240 , on this date 2-24-06 , Meter was found to be fast 4.7% . Letter was sent to Customer on	Ohayon, Chaim J
04/11/2006	CRU	can't ...It is PGW's final position that Mr Ohayon is not entitled to any additional credit adjustments. There is no record of the customer contacting PGW previously regarding the meter being noisy or insufficient gas at an appliance. The meter was found to be 4.7% fast which is outside the allowable range of 2.1%. Mr Ohayon was given a credit adjustment in the amount of \$140.56 as well as being credited the \$10.00 test fee.	Ohayon, Chaim J
04/11/2006	CRU	BCS #2056232 sent report to PUC for decision,....Mr Ohayon currently has a credit balance on the account in the amount of \$110.31 which he can leave on the account for future gas bills or request this to be refunded. Per PGW's guidelines for fast meter adjustments, if a meter has been set at a property for 21-years or less, the adjustment is calculated for a 12 month period only. Mr Ohayon's meter was set at the premise on 1/14/1998.	Ohayon, Chaim J
04/07/2006	CRU	alter decision removed lpcs hold	Ohayon, Chaim J
04/07/2006	CRU	puc faxed 4/7/06 bcs2056232 to cru 787-1250 billing dispute	Ohayon, Chaim J
03/23/2006	HBT	Instructed by M Chavaria to call cust and explain the adjustment resulting from the fast meter and advise if not in agreement with PGW's findings to appeal to PUC	Ohayon, Chaim J
03/22/2006	BILL	MAILED OUT LTR INST CUST TO GO TO THE PUC. CUST WAS GIVEN REV CREDIT ADJ OF \$150.56 FOR FAST METER TEST MTR WAS RUNNING 4.7% FAST HB COMP AND FILED	Ohayon, Chaim J
03/16/2006	BILL	Sent contact to DRU about customer not satisfied with credit given after city meter test.	Ohayon, Chaim J
03/16/2006	BILL	billing inc, explained to customer adjustment was made and that it was for a 12 mth period that they credited him for, customer not satisfied with this etc. wanted sup. wrote up request	Ohayon, Chaim J
03/15/2006	BILL	put in revadj for -140.56 for fast meter and waived mtr test charge	Ohayon, Chaim J

Change Customer Contact...

Launch Related Transaction.

Contacts for Account: Dhayon, Chaim J



Account: 0071 1240 6462

Dhayon, Chaim J

Transaction History

Full Comments



Date	Type	Comment	Person
03/15/2006	BILL	put in revadj for -140.56 for fast meter and waived mtu test charge per contact from diu	Dhayon, Chaim J
03/14/2006	HB1	sent contact to AMD to iss rca in the amt of \$140.56 and \$10.00 city test fee	Dhayon, Chaim J
03/13/2006	BILL	Reviewed account, ok for revenue credit adjustment \$140.56 for fast meter plus \$10.00 test charge	Dhayon, Chaim J
03/11/2006	HB1	c/ mtu tested 2/4/2006 and found running 4.7% fast resulting in the cust rec a RCA in the amt of \$140.56. Sent to M C to review and approv.	Dhayon, Chaim J
02/15/2006	SERV	Meter Test Exchange, 02/16/2006, 800 - 1200 State Meter Test, Exchange Meter, Get all BTU's, drop Meter off at Meter Shop c/o Roland Lees.	Dhayon, Chaim J
02/13/2006	AMR	215-742-6363 No Answer / State Meter Test	Dhayon, Chaim J
02/13/2006	AMR	215-742-6363 No answer / State Meter test, if c.o.r calls in refer to DEAN CAMACHO ext # 6085 for appl.	Dhayon, Chaim J
02/10/2006	METR	215-742-6363 No answer / State Meter Test	Dhayon, Chaim J
02/10/2006	METR	put in charge for meter test	Dhayon, Chaim J
02/10/2006	METR	215-742-6363 Left message / State Meter Test	Dhayon, Chaim J
02/09/2006	METR	215-742-6363 Left message / State Meter Test	Dhayon, Chaim J
02/09/2006	METR	pd for special mtu test, check for \$10.00	Dhayon, Chaim J
01/04/2006	AMR	215-742-6363 left message.. (amr reads ... see c/c)	Dhayon, Chaim J
01/04/2006	SERV	thinks meter is running fast. Gave him info to mail \$10 for State Meter Test	Dhayon, Chaim J
01/04/2006	COLL	METER EXCHANGED, WROTE CALL BACK	Dhayon, Chaim J
12/19/2005	SFRV	will have appt for noise meter set up for 12/20/05	Dhayon, Chaim J
12/19/2005	SER2	x	Dhayon, Chaim J
12/19/2005	METR	Insufficient Gas Pressure 1	Dhayon, Chaim J
12/19/2005	SER2	Misc Appl, Customer Does Not Have PLP Plan For This Appliance 1	Dhayon, Chaim J
12/19/2005	METR	Insufficient Gas Pressure wrong order	Dhayon, Chaim J
04/19/2005	COLL	MELITA CALL COR WILL MAKE PAYMENT	Dhayon, Chaim J
01/12/2005	COLL	Melita: COR HAS A CREDIT	Dhayon, Chaim J
01/10/2005	BILL	BEL. xfered credit to debit sa	Dhayon, Chaim J
03/19/2004	BILL	bill error list... fixed credit and debit error	Dhayon, Chaim J
01/16/2004	BILL	bill error list... xfr 1013.83 from sa to sa...	Dhayon, Chaim J
04/14/2003	PAYM	CREDIT CARD APYMENT OF 1,222.92 MADE, CONFIRMAT ON #18317.	Dhayon, Chaim J
01/04/2003	BILL	...	Dhayon, Chaim J

Change Customer Contact .

Launch Related Transaction.

Contacts for Account: Dhayon, Chaim J.

5 X

Account 0071 1240 6462

Chayon, Chaim J

Transaction History

Full Comments

Date	Type	Comment	Person
02/09/2006	METR	pd for special mtr test , check for \$10 00	Dhayon, Chaim J
01/04/2006	AMR	215-742-6363 left message... (amt reads... see c/c)	Dhayon, Chaim J
01/04/2006	SERV	thinks meter is running fast. Gave him info to mail \$10 for State Meter Test	Dhayon, Chaim J
01/04/2006	COLL	METER EXCHANGED, WROTE CALL BACK	Dhayon, Chaim J
12/19/2005	SERV	will have appt for noise meter set up for 12/20/05	Dhayon, Chaim J
12/19/2005	SER2	x	Dhayon, Chaim J
12/19/2005	METR	Insufficient Gas Pressure 1	Dhayon, Chaim J
12/19/2005	SER2	Misc Appl, Customer Does Not Have PLP Plan For This Appliance 1	Dhayon, Chaim J
12/19/2005	METR	Insufficient Gas Pressure wrong order	Dhayon, Chaim J
04/19/2005	COLL	MELI A CALL COR WILL MAKE PAYMENT	Dhayon, Chaim J
01/12/2005	COLL	Melita. COR HAS A CREDIT	Dhayon, Chaim J
01/13/2005	BILL	BEL... xfered credit to debit sa	Dhayon, Chaim J
03/19/2004	BILL	bill error lst... fixed credit and debit error	Dhayon, Chaim J
01/16/2004	BILL	bill error lst... xfr 1013.83 from sa to sa....	Dhayon, Chaim J
04/14/2003	PAYM	CREDIT CARD APYMENT OF 1,222.92 MADE, CONFIRMATION #18317 *****	Dhayon, Chaim J
04/04/2003	BIL8	cus req seperated acct-- closed this acct then gave it a new acct #	Dhayon, Chaim J
03/25/2003	BILL	bill error list changed meter read schedule from 1 to 5 and billed to 03/07/03	Dhayon, Chaim J
03/20/2003	BILL	bill error list transfer credit to debit	Dhayon, Chaim J
02/10/2003	SERO	wrote up supervisor slip//cust has 851 n system for 10-15-02//order never comp//856 needs to be comp and rebilled	Dhayon, Chaim J
10/15/2002	SERO	turn on read for 10/15/02	Dhayon, Chaim J
10/15/2002	SERO	c/c called for i/o at 8105 langdon st, 1f but we got cut off	Dhayon, Chaim J
08/15/2001	BIL1	C/C AGAIN IN REF TO THE CREDIT ON THE OFFICE ACCT BEING TRANSFERED TO THE 2ND FLOOR ACCT CUST SAYS THAT HE CONTINUALLY RECEIVES PHONE CALLS FROM A COLLECTION AGENCY, AND WANTED TO KNOW HOW LONG IT WOULD TAKE TO RESOLVE THIS PROBLEM	Dhayon, Chaim J
08/03/2001	BIL1	CC BACK ABOUT BILL REMOVE 16.27 CUST DJT OF COUNTRY ALSO SENT SQUEFFIE WHEEL TO CAD TO TRANSFER 300.00 CREDIT TO OTHER ACCT 300.00 FROM 0061-240-6454 TO 0071-1240-6462	Dhayon, Chaim J
08/03/2001	BIL4	customer insisted on speaking to Supervisor about Late Payment Charges	Dhayon, Chaim J

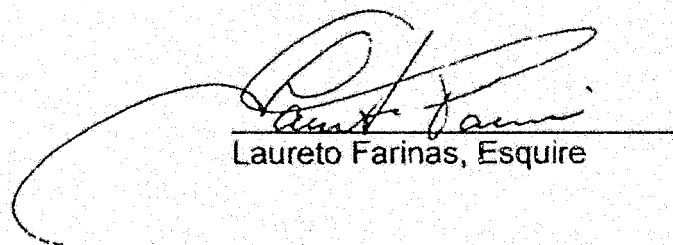
Change Customer Contact...

Launch Related Transaction...

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18 Pa. C.S. §4904, concerning false statements to authorities.

Dated: April 23, 2007


Laureto Farinas, Esquire

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SECRETARY'S OFFICE

CERTIFICATE OF SERVICE

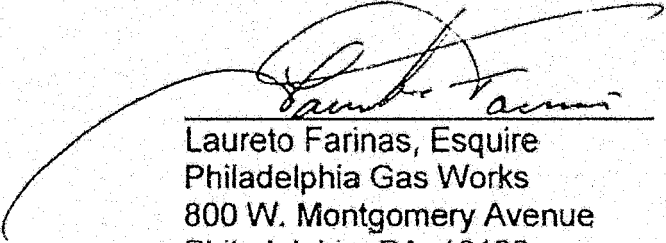
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Chaim J. Ohayon
2212 Rhawn Street, 2
Philadelphia, PA 19152

Dated: April 23, 2007



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

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