

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S) : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR: :
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 04/29/02
 8. DOCKET NO: F-01061800 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: NOSS, SHAWN

RESPONDENT/APPLICANT: DUQUESNE LIGHT COMPANY

COMP/APP COUNTY: BEAVER

UTILITY CODE: 110150

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT FOR ALMOST A YEAR HE RECEIVED ESTIMATED BILLS AND THEN DUQUESNE BILLED HIM FOR \$2,228.79. HE MOVED BUT IS STILL BEING BILLED FOR THIS. HE WANTS THE BILL TO BE CLEARED AND REIMBURSED FOR ANY ADDITIONAL FEES, BECAUSE OF THEIR FAILURE TO READ THE METER.

DOCUMENT
 FOLDER
DOCKETED
 MAY 03 2002

ORIGINAL

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

4/29/02

Please Print:

2002 APR 29 AM 12:13

F-01061800

110150

bes 106180-0

SECRETARY'S BUREAU

1. Your Name, Mailing Address and Telephone Number.

Name Shawn Noss

Street/P.O. Box PO Box 236 Apt.# _____

City Shippingport State PA Zip 15077

County Beaver Home Telephone-Area Code (724) 643-6889
Work Telephone-Area Code ()

2. Name of Company your complaint concerns: Duquesne light

3. What is your complaint?

July 2001 I received a very large (\$2,228.79) electric bill. I called Duquesne light to inquire about it I was then informed that my meter had not been read from August 18 2000 to June 19 2001 my bills for almost a year were just estimates. July 16th my meter was replaced due to the old meter being defective In October 2001

(If you need more space, use additional paper and attach to this form)

(-over-)

63

We moved into a new home. The average bill from August til October 2001 from 233 Green hill Road was \$100. Duquesne light is claiming we owe them \$2,228.79 for 11 months of service, which breaks down to about \$200 per month. The only electrical components we had consisted off refrigerator
dryer
Kerosene furnace
electric water heater
water pump.

I feel it was Duquesne Light who failed to do as required of them by not checking the meter every month at said address 233 Green hill Rd Shippingport PA.

I did what I was responsible for by paying my bill every month. If someone would have done their job and checked my

meter every month or even
every other month. The problem
meter would have been found
alot sooner. Thank you.

4. What do you want the Public Utility Commission to do about your complaint?

I want the PUC to deduct the entire disputed amount from my bill. Along with paying any fees required to file the complaint and any and all court costs.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

James K. A.
Original Signature of complaining person

4-23-02
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code (_____) _____

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

• Notice to Customer.

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: MARCH 21, 2002. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address
(Please correct any mistakes.)

SHAWN NOSS
P O BOX 236
SHIPPINGPORT PA 15077

(724) 643-6889
(Area Code) Telephone Number

Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY

BCS Number: 1061800

Date of mailing: MARCH 21, 2002

Company: DUQUESNE LIGHT COMPANY
411 SEVENTH AVE
P O BOX 1930 MAIL DROP 5-893
PITTSBURGH PA 15230-1930

SECRETARY'S BUREAU
2002 MAR 29 AM 9:10

RECEIVED

2

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265, HARRISBURG PA 17105-3265

11/29/02

April 9, 2002

BCS 1061800

SHAWN NOSS
PO BOX 246
SHIPPINGPORT PA 15077

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before April 22, 2002 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

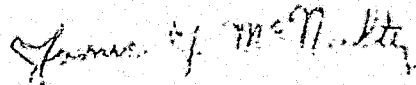
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

nvl

CC: DUQUESNE LIGHT COMPANY

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MAY 3, 2002

SHAWN NOSS
Complainant

VS.

DUQUESNE LIGHT COMPANY
Respondent

Complaint Docket
No. F-01061800

DOCUMENT
FOLDER

DOCKETED

MAY 03 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: DUQUESNE LIGHT COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

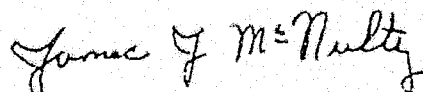
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66

Pa. C.S. Section 101, et seq., and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: MAY 3, 2002

F-01061800

DUQUESNE LIGHT CO
JOHN MARSHALL PRESIDENT
411 7TH AVENUE
PITTSBURGH PA 15219-1905

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SHAWN NOSS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

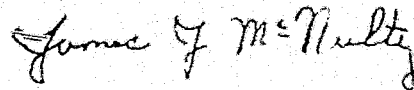
MAY 3, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

dbs



Duquesne Light

A DQE Company

Legal Department
411 Seventh Avenue, 9-1
Pittsburgh, PA 15219

Tel 412-393-1546
Fax 412-393-1418
rsestak@dqe.com

Regina M. Sestak
Attorney
ORIGINAL

May 28, 2002

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MAY 28 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Certificate of Mailing

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

RE Shawn Noss v. Duquesne Light Company
Docket No F-01061800

Dear Secretary McNulty:

Enclosed for filing in the above-referenced matter are an original and three copies of Duquesne Light Company's Answer and New Matter. A copy of this document has been served upon the Complainant in accordance with Commission regulations.

Sincerely,

Regina M. Sestak
Attorney for
Duquesne Light Company

encs

c: Shawn Noss (w/enclosure)

REP

DOCUMENT
FOLDER

156

ORIGINAL

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHAWN NOSS,)	
)	
Complainant,)	
)	
v)	Docket No. F-01061800
)	
DUQUESNE LIGHT COMPANY,)	
)	
Respondent)	

ANSWER AND NEW MATTER

TO THE HONORABLE COMMISSION

AND NOW comes the Respondent, Duquesne Light Company, by and through its attorney, Regina M. Sestak, and files the within Answer and New Matter of which the following is a statement

Answer

1. Admitted.
2. Admitted
3. Admitted in part and denied in part.

Complainant's averment that in July of 2001 he received a very large electric bill of \$2,228.79 is admitted. By way of further response, at that time Complainant was ratepayer of record for Account Number 2000933555001 at 233 Green Hill Road, Shippingport, PA 15077. As part of Respondent's Customer Advanced Reliability System project, electric meter No. G76277299

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MAY 28 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
FOLDER

DOCKETED

JUN 01 2002

had been installed at said address on September 25, 1998. Prior to installation, the meter had been tested and found to be operating within the parameters established by Commission Regulation 57.20, 52 Pa. Code §57.20. However, beginning with the August 15, 2000 meter reading date, Complainant received estimated bills due to a failure of the remote reading device on said meter. An actual reading was obtained on June 29, 2001. In accordance with Commission Regulations 56.12(5)(ii) and 56.14, 52 Pa. Code §56.12(5)(ii) and 56.14, on July 2, 2001, Complainant was issued a multi-month corrected bill in the amount of \$2,228.79, for service from July 15, 2000 to June 29, 2001. Complainant was given credit for payments totalling \$338.35 on the estimated bills, which resulted in Complainant having an account balance of \$1,923.30.

It appears that Complainant is referring to the above-mentioned bill in the amount of \$2,228.79 in his averments "I called Duquesne light to inquire about it," and "I was then informed that my meter had not been read from August 18, 2000 to June 19, 2001." If so, these averments are denied as stated. On the contrary, Respondent's records indicate that an individual who identified herself as "Mrs. Noss" contacted Respondent on July 5, 2001 to discuss said bill. At that time, she was informed that bills on the account in question had been estimated beginning with the bill issued August 18, 2000 through the bill issued on June 19, 2001.

Complainant's averment that his bills were estimated for almost a year is admitted, in that eleven estimated bills were issued.

Complainant's averment "July 16th my meter was replaced due to the old meter being defective," is admitted in part and denied in part. By way

of further response, on July 16, 2001, Meter Number G 76277299 was inspected and was found to be measuring service within the above-mentioned parameters. No foreign wiring was found. However, because the remote reading device was not operating properly, the meter was replaced with Meter Number G 94018463.

Complainant's averments continue onto two attached pages, to which Respondent responds as follows:

As it is not clear who Complainant intends to include in "we" in his averment that, in October 2001 "we" moved into a new home, Respondent will respond as though this averment were written in first person singular. After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of said averment, and it is therefore denied. By way of further response, Complainant discontinued service to Account Number 2000933555001 effective October 12, 2001, and established service at 197 Center Alley, Shippingport, PA 15077 under Account Number 2000933555002, effective October 11, 2001. The \$2,141.71 final balance of Account No. 2000933555001 was transferred to Account No. 2000933555002 on November 7, 2001.

Complainant's averment "[t]he average bill from August til October 2001 from 233 Greenhill Road was \$100 is admitted. By way of further response, the average bill for this time period was \$100.54.

Complainant's averment that Respondent claims Complainant owes Respondent \$2,228.79 for 11 months of service is denied as stated. On the contrary, as noted above, Respondent issued a multi-month corrected bill in the

amount of \$2,228.79 which, after application of payments of \$338.35, resulted in Complainant having an account balance of \$1,923.30

Complainant's averment that \$2,228.79 broken down by eleven months is about \$200 per month is admitted. By way of further response, the average for that eleven-month period is \$202.61.

After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of Complainant's averment "[t]he only electrical components we had consisted off refrigerator, dryer, kerosene furnace, electric water heater, water pump," and this averment is therefore denied.

Complainant's averments regarding the failure of Respondent to do a monthly check of Complainant's meter at the Green Hill Road premises, and regarding the timely payment of the bill for Complainant's account, are statements of opinion and/or conclusions of law to which no response is required. To the extent that a response may be required, if Complainant intends his averment that he paid his bill every month to apply to the period prior to July, 2001, it is denied. On the contrary, he made no payments in December, 1999, in March, June and December, 2000, and in June, 2001.

No response is required to Complainant's averment that the "defective meter" would have been found sooner had someone checked the meter "monthly or even every other month," because said averment is speculative in nature.

Complainant's averment "Thank You" is an expression of gratitude to which no response is required.

4 This paragraph contains requests for relief, to which no response is required.

WHEREFORE, Respondent requests that after reasonable investigation and hearing the Complaint be dismissed

New Matter

5 Paragraphs one through four above are hereby incorporated by reference

6 The Public Utility Commission (PUC) Bureau of Consumer Services (BCS) issued a decision at BCS Case Number. 1061800 which required Complainant to pay a special budget amount of \$129.00 a month beginning April, 2002. Said special budget includes a regular budget amount of \$114.00 plus \$15.00 toward the account balance. The regular budget is an average based upon usage, which is recomputed monthly and is therefore subject to change. A copy of the Decision is attached hereto, incorporated herein, and marked Exhibit 1.

7 Since the BCS decision went into effect, Respondent has received one payment on the account in question \$116.59 on April 1, 2002.

WHEREFORE, Respondent requests that the Commission:

- 1) Issue an interim order, which directs Complainant to make payments as directed by said BCS decision pending further order on his complaint,
- 2) Authorize Respondent to terminate service to Complainant prior to hearing in the event that Complainant fails to make payments as directed by said BCS decision, and

- 3) Require Complainant to make a lump sum payment of the amount due and payable to Respondent pursuant to said BCS decision, which remains unpaid as of the date of the hearing or date of final order.

Respectfully submitted:

DUQUESNE LIGHT COMPANY
By Counsel:



Regina M. Sestak
Pa. I.D. # 23632
Duquesne Light Company
411 Seventh Avenue, 9-1
Pittsburgh, PA 15219
Telephone (412) 393-1546
FAX (412) 393-1418

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHAWN NOSS
233 GREEN HILL ROAD
SHIPPINGPORT PA 15077

DUQUESNE LIGHT COMPANY
411 SEVENTH AVE
P O BOX 1930 MAIL DROP 5-893
PITTSBURGH PA 15230-1930

Case Number 1061800

Account Number 2000933555002

Decision On Informal Complaint By The Bureau Of Consumer Services:

Statement Of Complaint:

A summary of the customer's complaint is as follows:

Ms. Shawn Noss (customer) claims that a new meter was placed at 233 Green Hill Road, Shippingport, PA on 7/16/01 and the next bill had a corrected billing of over \$2000.00 for 11 months. The customer wants this investigated and resolved.

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

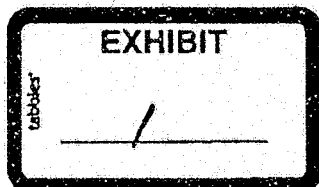
- 1) That on 9/25/98 as part of Customer Advanced Reliability System project the electric meter at 233 Green Hill road, Shippingport, PA was changed. The meter was tested prior to installation and was found to be within the allowable PUC regulatory guidelines of $\pm 2\%$ accuracy.
- 2) That on 7/16/01 the company visited the property at 233 Green Hill Road, Shippingport PA and tested the meter within the PUC regulatory guidelines of $\pm 2\%$ accuracy.
- 3) That according to Duquesne Light Company (company) records the customer's account was estimated from 8/18/00-6/19/01. Due to the underestimated bills and in accordance with 56.14 unbilled service when the company obtained an actual meter reading the bill was adjusted on 7/2/01 for 19,164 kwhs in the amount of \$2,228.79. (account statement attached)
- 4) That according to company records when the customer discontinued service at 233 Green Hill Road, Shippingport on 10/12/01 the account balance was \$2,141.71.
- 5) That service was established in the customer's name on 10/11/01 at 197 Center Alley, Shippingport, PA 15077.
- 6) That as of the date of this decision the customer's account balance is \$2,360.37.
- 7) That as of the date of this decision the customer's last payment was 2/19/02 for \$139.00.

Based On These Findings, The Bureau Of Consumer Services Concludes:

- 1) That Mr. Shawn Noss was bill in accordance with 56.14 unbilled service from 8/18/00-6/19/02 due to low estimates.

Therefore It Is Decided:

- 1) That the informal complaint of SHAWN NOSS is dismissed.
- 2) That the adjusted bill issued 7/2/01 for 19,164 kwhs in the amount of \$2,228.79 is correct as rendered.



PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RECEIVED

MAY 28 2002

- 3) That starting with the April 2002 due date the customer shall pay a special payment arrangement amount of \$129.00. This special payment amount includes the regular budget amount of \$114.00 plus an additional \$15.00 to be applied toward the account balance.
- 4) That all payments must be made by the due date of each month's bill.
- 5) That all payments shall continue in this manner until the bill is paid in full.
- 6) That the budget amount may vary in accordance with normal increases or decreases in the budget bill.
- 7) That Duquesne Light Company shall not assess any late payment charges on this account as long as the customer pays the required payments in a timely manner.
- 8) That if the customer fails to abide by this decision, the company may terminate service in accordance with applicable Pennsylvania Public Utility Commission regulations.

MARCH 21, 2002

Date

Signature

JOAN E GORENC

Utility Complaint Investigator

Bureau of Consumer Services

PA Public Utility Commission

AFFIDAVIT

I, Fred R. Allison, being duly sworn according to law depose and say that I am authorized to make this affidavit on behalf of Duquesne Light Company being the holder of the office of Vice President – Information Technology and Revenue Cycle Services with that corporation, and that the facts set forth in the foregoing document are true and correct to the best of my knowledge, information and belief and Duquesne Light Company expects to be able to prove the same at any hearing hereof.

Fred R. Allison
Fred R. Allison

Sworn and subscribed before me this 28th day of May, 2002.

Mary Jane Hammer
Notary Public

My Commission Expires

Notarial Seal
Mary Jane Hammer, Notary Public
City of Pittsburgh, Allegheny County
My Commission Expires Oct. 6, 2003
Member, Pennsylvania Association of Notaries

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHAWN NOSS,)
)
)
 Complainant.)
)
 v) Docket No. F-01061800
)
 DUQUESNE LIGHT COMPANY,)
)
 Respondent.)

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participant listed below in accordance with the requirements of 52 PA. Code § 1.54 (relating to service by a participant).

Shawn Noss
P O Box 236
Shippingport, PA 15077

RECEIVED
MAY 28 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dated this 28th day of May, 2002.



Regina M Sestak
Pa. I.D. # 23632
Duquesne Light Company
411 Seventh Avenue
Mail Drop 9-1
Pittsburgh, PA 15219
Telephone (412) 393-1546
FAX (412) 393-1418



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

July 26, 2002

In Re: F-01061800

(See attached list)

DOCKETED
JUL 30 2002

Shawn Noss v. Duquesne Light Company

Billing dispute.

DOCUMENT
FOLDER

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing

Date: Tuesday, August 27, 2002

Time: 10:00 a.m.

Location: 11th floor hearing room
Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, Pennsylvania

Presiding: Administrative Law Judge Robert P. Meehan
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: (412) 565-3550
Fax: (412) 565-5692

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Meehan
Susan Licon
Beth Plantz
Docket Section
Calendar File