

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 10/04/06
8. DOCKET NO: C-20066927	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: VERSA ALLIANCE, INC.

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY: CAMBRIA

UTILITY CODE: 122250

ALLEGATION OR SUBJECT

COMPLAINANT STATES THEY PAID A SECURITY DEPOSIT OF \$2,860.00. THE COMPANY SEIZED A REGULAR MONTHLY INVOICE PAYMENT AND APPLIED THE SAME TO ANOTHER AND ADDITIONAL SECURITY DEPOSIT IN THE AMOUNT OF \$1,732.00. THE COMPANY IS CLAIMING THE BILL HAS NOT BEEN PAID AND THEY RECEIVED A TERMINATED NOTICE. THEY REQUEST THAT THE INVOICE PAYMENT BE CREDITED AND THAT NO TERMINATION BE ENTERED TO THE ERROR OR VIOLATION OF THE FAIR CREDIT ACT RELATIVE TO PAYMENTS TO A VENDOR.

DOCUMENT
FOLDER

DOCKETED

OCT 12 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

122250

Please print or type.

C-20066927

2005 SEP 5 10:58

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address.

Name versa Alliance, Inc.

Street/P.O. Box 2447 Bedford Street Apt # Suite 103

City Johnstown State PA Zip 15904

County Cambria

Area Code/HOME Phone _____

Area Code/WORK Phone 814-266-1530

Utility Account Number 9 5000 1866 3309
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

ORIGINAL

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Dominion Peoples Gas

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER
(taxi, moving company, limousine)

10/4/06
6

DG

4. **COMPLAINT (check one)**

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Versa Alliance previously paid a Security Deposit of \$2,860.00. The gas company seized a regular monthly invoice payment and applied same to another and additional Security Deposit in the amount of \$1,732.00. Subsequently, The Gas Company claims the invoice is not paid and issued a termination notice.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

We request that the Invoice Payment be credited as intended.

We request that no termination be entered due to the error or violation of the Fair Credit Act relative to payments to a vendor.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Robert Lawtner, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature)

9/1/2006
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name Douglas Hart

Street 525 William Penn Place

City Pittsburgh State PA Zip 15219

Area Code/Phone Number 412-261-1600

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

September 21, 2006

IN REPLY PLEASE
REFER TO OUR FILE NUMBER

VERSA ALLIANCE, INC.
2447 BEDFORD STREET SUITE 103
JOHNSTOWN PA 15904

Dear Sir/Madam,

We are returning your formal complaint form to you because there is additional information needed to process the complaint. Please follow the colored tabs marked missing information or original signature. Fill in the information requested and return them to the address listed at the top of this letter.

We are granting a 15-day extension from the date of this letter for the form to be returned. Please return the form no later than Friday, October 6, 2006.

Once we receive the formal with the information required we will be able to process your complaint. Thank you for your cooperation in this matter.

Very truly yours,

James J. McNulty
Secretary

Enclosures

ane



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: October 12, 2006

C-20066927

PEOPLES NATURAL GAS COMPANY
SUSAN G GEORGE ESQ
625 LIBERTY AVE
PITTSBURGH PA 15222-3197

DOCUMENT
FOLDER

Dear Ms. George:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by VERSA ALLIANCE, INC.. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

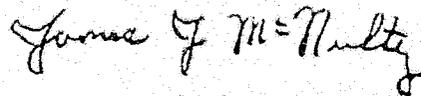
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

October 12, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty
Secretary

ane

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: October 12, 2006

DOCUMENT
FOLDER

VERSA ALLIANCE, INC.
Complainant

v.

PEOPLES NATURAL GAS COMPANY
Respondent

Complaint Docket
No: C-20066927

DOCKETED
OCT 12 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

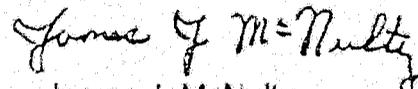
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.


James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue, Pittsburgh, PA 15222
Phone: 412-497-6889 Fax: 412-497-6838
E-mail: Horace_P_Payne@dom.com



Dominion™

ORIGINAL

October 30, 2006

RECEIVED

OCT 30 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFIED MAIL

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Versa Alliance, Inc. v. The Peoples Natural Gas Company
at Docket No. C-20066927

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer, filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

DOCUMENT
FOLDER

Very truly yours,

Enclosures

cc: Versa Alliance, Inc., 2447 Bedford Street, Suite 103, Johnstown, PA 15904
Douglas Hart, Esq., 525 William Penn Place, Pittsburgh, PA 15219
Terry Richey - Dominion Tower

112

COMMONWEALTH OF PENNSYLVANIA
BEFORE
THE PUBLIC UTILITY COMMISSION

ORIGINAL

Versa Alliance, Inc.
v.
The Peoples Natural Gas Company

) Complaint Docket
) No. C-20066927
) 2006

ANSWER OF
THE PEOPLES NATURAL GAS COMPANY
d/b/a DOMINION PEOPLES

RECEIVED

OCT 30 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples
625 Liberty Avenue
Pittsburgh, PA 15222-3197
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. As indicated on the Dominion Peoples Account Statement attached as "Exhibit A", Complainant presently owes Dominion Peoples \$6,773.83. Complainant has not made a payment on the at-issue account since April 5, 2006.

On February 13, 2004, Complainant's account was assessed a post-bankruptcy security deposit of \$1,784.00. 11 USCS § 366 (b) permits the application of a security deposit on a ratepayer's account as adequate assurance of payment in instances where bankruptcy has been claimed. Complainant failed to make consistent and timely payments on the account. Additionally, Complainant's annual natural gas usage exceeded the estimated usage used to calculate the initial security deposit. In accordance with its Commission-approved tariff, Dominion Peoples is allowed to increase the required security deposit if there is an increase in bills for services rendered (See "Exhibit B"). The additional deposit was applied to the outstanding account balance. In accordance with Dominion Peoples' rules for allocation of payments, any new payments received by the company are first applied to a pre-existing balance, which includes the assessed security deposit, before being applied to charges for a current bill (See "Exhibit C"). Complainant was notified of the additional security deposit by way of the attached letter on January 13, 2006 ("Exhibit D").

DOCKETED
NOV 03 2006

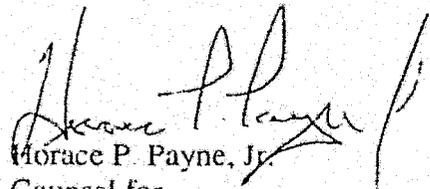
DOCUMENT
FOLDER

Recently, Complainant contacted the Commission's Bureau of Consumer Services ("BCS") seeking help in preventing the termination of natural gas service. On May 4, 2006, the BCS rendered its decision ("Exhibit E"), stating that the security deposit was appropriately applied to Complainant's account.

Therefore, Dominion Peoples respectfully requests that Complainant be directed to pay the current outstanding account balance in full.

5. See paragraph 4 supra., and such other relief as the Commission may deem appropriate.
6. Unknown to Respondent.
7. Admitted.

Respectfully submitted,


Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

The Dominion Peoples Natural Gas Company
ACCOUNT STATEMENT

Account Number: 9500018663309

Ratepayer: Versa Alliance Inc.

Service Address: 2445 Bedford St., Johnstown, PA 15904 (Commercial)

SERVICE TO	DAYS	METER READING	TYPE	CONS	BILL AMT	DUE DATE	LPG	PAYMENTS	PAYMENT DATE	BALANCE	COMMENTS	BUD	ARREARS
09/03/04		3195.6	C							3828.89			
10/05/04	32	3202.7	A	7.1	99.33	10/27/04		684.00	09/24/04	3244.22		684.00	
11/03/04	29	3213.7	C	11.0	136.66	11/29/04				3380.88		1324.00	684.00
12/07/04	34	3247.4	A	33.7	364.68	12/29/04		684.00	12/01/04	3061.56		1324.00	1324.00
01/07/05	31	3403.1	E	155.7	1611.30	02/02/05		1324.00	12/29/04	3348.86		1324.00	1324.00
02/09/05	33	3526.5	A	123.4	1439.91	03/03/05		1324.00	01/26/05	3464.77		1324.00	1324.00
03/09/05	28	3658.5	C	132.0	1537.94	04/04/05		1324.00	02/24/05	3678.71		1324.00	1324.00
04/11/05	33	3745.6	A	87.1	1037.31	05/03/05		1000.00	03/31/05	3716.02		1324.00	1648.00
05/11/05								114.19		3601.83	Interest on Security Deposit		
05/09/05	28	3790.6	C	45.0	563.83	06/02/05		1648.00	05/10/05	2517.66		1324.00	1209.81
06/08/05	30	3811.4	C	20.8	276.16	06/30/05				2793.82		1324.00	2533.81
05/09/05	-30	3790.6	C	-20.8	-276.16					2517.66	Cancel Billing		
06/08/05	30	3811.0	A	20.4	271.34	07/11/05				2789.00		1324.00	2533.81
07/08/05	30	3821.7	E	10.7	154.51	08/03/05			07/12/05	1619.51		1619.51	
08/08/05	31	3828.3	A	6.6	103.59	08/30/05				1723.10		684.00	
09/07/05	30	3835.9	C	7.6	116.10	10/03/05				1839.20		684.00	684.00
10/05/05	28	3842.2	A	6.3						1839.20			

RECEIVED
 OCT 30 2006

PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

Type Codes: A - Actual E - Estimate IA - Initial (Actual) IE - Initial (Estimate) FA - Final (Actual) FE - Final (Estimate) P - Prorated AJ - Adjustment

"EXHIBIT A"

"PAGE 1 OF 3"

The Dominion Peoples Natural Gas Company

ACCOUNT STATEMENT

Ratepayer: Versa Alliance Inc.

Account Number: 9500018663309

Service Address: 2445 Bedford St., Johnstown, PA 15904 (Commercial)

SERVICE TO	DAYS	METER READING	TYPE	CONS	BILL AMT	DUE DATE	LPC	PAYMENTS	PAYMENT DATE	BALANCE	COMMENTS	BUD	BUD ARREARS
10/06/05	1	3842.7	C	0.5	109.59	10/28/05	27.59			1976.38			
11/04/05	29	3873.2	C	30.5	484.00	11/30/05	9.13	1368.00	10/14/05	1101.51			
12/07/05	33	3976.0	C	102.8	1552.47	12/29/05	7.40	608.38	11/17/05	2053.00			
01/10/05	34	4115.8	C	139.8	2184.32	02/03/06	23.40	493.13	12/16/05	3767.59			
01/12/06					1732.00					5499.59	Add Security Deposit		
02/09/06	30	4197.2	A	81.4	1423.25	03/03/06	33.12	1559.87	02/01/06	5396.09			
03/13/06	32	4298.4	C	101.2	1761.36	04/05/06	54.46			7211.91			
04/10/06	28	4348.1	A	49.7	830.05	05/02/06	75.06	2207.72	04/05/06	5909.30	\$1732 of payment went to security deposit		
05/12/06								107.33		5801.97	Interest on Security Deposit		
05/12/06	32	4362.7	C	14.6	231.05	06/05/06	87.03			6120.05			
05/22/06	10	4366.0	A	3.3						6120.05			
06/09/06	18	4370.8	C	4.8	138.73	07/03/06				6258.78			
07/13/06	34	4379.2	C	8.4	135.19	08/04/06				6393.97			
08/10/06	28	4385.2	A	6.0	92.28	09/01/06	94.60			6580.85			
09/12/06	33	4391.8	C	6.6	99.41	10/04/06				6680.26			
10/10/06	28	4398.2	C	6.4	95.91	11/01/06				6776.17			
09/12/06	-28	4391.8	C	-6.4	-95.91					6680.26	Cancel Billing		

"EXHIBIT A"

FA - Final (Actual)
FE - Final (Estimate)

IA - Initial (Actual)
IE - Initial (Estimate)

A - Actual
E - Estimate

P - Prorated
AJ - Adjustment

RULES AND REGULATIONS

3. RULES FOR DEPOSIT (continued)

The Company may hold a deposit for a maximum period of 24 months and shall refund or apply to a ratepayer's account any security deposit held, plus accrued interest, under the following conditions:

- i. Upon discontinuance or termination of service.
- ii. When a ratepayer establishes credit pursuant to the Commission's regulations.
- iii. When a ratepayer becomes a member of a composite credit group as defined in the Commission's regulations.
- iv. When a ratepayer substitutes a third-party guarantor, as defined in Commission's regulations, but the refund shall not exceed the guarantee.
- v. After a ratepayer has established a timely payment history. A timely payment history is established when a ratepayer has paid its account balance in full and on time for 12 consecutive months.
- vi. At the option of the Company, a cash deposit, including accrued interest, may be refunded in whole or in part at any time earlier than the time stated in i. through v. above.

The Company shall deduct the outstanding balance on the ratepayer's account from the deposit and return or credit any positive difference to the ratepayer. The ratepayer may direct to whom a refunded deposit, together with accrued interest, shall be paid.

Commercial and Industrial Applicant/Ratepayer

The Company reserves the right to require a deposit or guaranty for all services to be supplied, or an increase in said deposit if there is an increase in the monthly bill for services rendered; also the right to apply such deposit to bills previously incurred by the applicant under the existing or any previous contract with the Company.

A deposit may be required from an applicant in an estimated amount equal to twice the average of the three highest monthly bills anticipated during the next 12 months. Such estimate shall be made from the record of services rendered to the same premises during the last 12 months of use, whether by applicant or a prior occupant of the premises, adjusted to recognize the extent of the proposed use as compared with the use in the past. If there is no prior record of services rendered to the premises, the estimate shall be based upon the purposes for which services will be provided.

All commercial and industrial ratepayer deposits shall bear interest at the rate of six (6) per centum per annum, without deduction for any taxes thereon; such interest will be credited at the end of each year against the date of the deposit to the ratepayer's account and applied against the oldest unpaid bill.

Upon final discontinuance of service and if such cash deposit has not been theretofore refunded, the principal of and interest thereon will be applied against the final bill, or if all bills are paid in full or if the deposit and interest shall be more than sufficient to cover the same, will be refunded to the ratepayer, in whole or in part, as the case may be, by cash or check.

To accommodate the applicant in case he cannot furnish a cash deposit, a written guaranty of a third person who is the owner of real estate receiving service from the Company will be accepted, but such form of security is discouraged. To limit the guaranty to the lowest terms consistent with security, such guarantor is required to agree that upon default of the ratepayer, the guarantor will make prompt payment of the charges for services rendered to the ratepayer for a period not exceeding sixty days. In case the guarantor is required to pay, the ratepayer then must either make a cash deposit or secure a renewal of the guaranty in order to have service.

ISSUED: August 26, 2005

EFFECTIVE: October 31, 2005

"EXHIBIT B"

RULES AND REGULATIONS10. BILLING AND PAYMENT (continued)Allocation of Payments

Under billing option (1), the following order for the application of partial payments shall apply to all residential ratepayers and to non residential ratepayers unless the contract between the non-residential ratepayer and the NGS provides for a different method:

- a. Payment agreement for pre-existing balance or pre-existing balance;
- b. Current Company charges;
- c. NGS charges;
- d. Non-basic service charges;
- e. Hardship energy fund contribution.

RECEIVED

OCT 8 0 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAUResidential and Commercial Ratepayers

Bills will be rendered and be payable once each month. The Company may read any meter once each month, but ordinarily it will read meters of residential and commercial ratepayers once every two months. As to any ratepayer whose meter is read once every two months, the volumes consumed for the first month of each bimonthly meter reading period shall be determined by estimation, on the basis of the ratepayer's previous service, adjusted for weather conditions, and the volumes consumed for the second month of each bimonthly meter reading period shall be determined by subtracting the first month's estimated volumes from the total actual volumes consumed or delivered for the bimonthly period as shown by the meter. The bill for each month shall be the result of applying to the volumes consumed or delivered, the applicable rates, charges, and penalties (if any) set forth in this tariff.

Upon request, the Company will supply any ratepayer with a card form upon which he may record his meter reading at the end of the first month of each bimonthly meter reading period, and if such card is received by the Company within two days after the close of such month, the bill for such month will be computed from the meter reading shown on the card instead of by estimate. The Company will adjust estimates of bills for changes in conditions of which it has been notified in advance by a ratepayer.

A bill will be rendered to each residential and commercial ratepayer on account of each meter. Bills will be rendered as nearly as possible on the same day of every month and shall be payable upon presentation. A bill shall be deemed delinquent if it is not paid by the due date. The due date for residential and commercial ratepayers shall be twenty (20) days after the date of mailing the bill unless the Company agrees to an extension. Delinquent residential accounts shall be subject to a late-payment charge of one and one-half percent (1 1/2%) per month for bills not paid within five days after the due date. Delinquent commercial accounts shall be subject to a late-payment charge of one and one-half percent (1 1/2%) per month. Payment of bills may be made at authorized collection offices or agencies of the Company during the regular business hours thereof. Payment may be deemed to have been made on the date it is received at any such office or, if remittance is made by mail, on the date of the official U.S. Postal Service postmark.

ISSUED: March 2, 2000

EFFECTIVE: March 3, 2000

"EXHIBIT C"

January 13, 2006

VERSA ALLIANCE INC
2445 BEDFORD ST
JOHNSTOWN PA 15904-1440

ACCOUNT NO:
9500018663309
SERVICE ADDRESS:
2445 BEDFORD ST
JOHNSTOWN PA 15904-1440

Subject: Deposit Request C/I: More than \$500 - Insufficient Deposit Held

Your attention is called to our letter of 11-09-2005 in which we asked that you maintain your account on a current basis or we would request an additional security deposit.

Unfortunately, we have sent additional Turn Off notices since our letter. We now require an additional deposit of \$1,732.00 to provide security equal to the average of your 3 highest bills.

This amount will be included on your next monthly bill.

In order to assist you, this amount may be fulfilled by a surety bond, or irrevocable letter of credit. Surety bond forms are available upon request. Call our Customer Service Center at (800)764-0111 to request the form.

Surety bond forms can be returned to: Dominion Peoples Attn: Customer Credit Services Department P.O. Box 26666 Richmond VA 23261-6666.

If you have any questions, please call (800)764-0111 Monday through Friday from 7:00 a.m. through 7:00 p.m.

Sincerely,

Dominion Peoples
Customer Service Center

lca295

RECEIVED

OCT 8 0 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

"EXHIBIT D"

"PAGE 1 OF 1"

Decision Complete : Yes

This case was assigned to : Heather A Doyle

Case Information

BCS Case #	2087333	Company Name	DOMINION PEOPLES PEOPLES NATURAL
Company Code	0071	Company Type	GAS TRANSPORTER
Reference #			

Reason For Contact:

Commission Decisions

Contrary to the law	<input type="radio"/> Y <input type="radio"/> N	Decision appealed	<input type="radio"/> Y <input type="radio"/> N
---------------------	---	-------------------	---

Customer

First Name
Middle Initial
Last Name VERSA ALLIANCE
Account # 9500018663309

Customer Service Address

Service Street 2445 BEDFORD ST
Service City JOHNSTON
Service Zip 15904

Service Street
Service State PA

Decision Issued Y N
Violation NO

Oral / Written O W

Chapter
Section Rule

Total Balance owed on this case/customer's account at the time the case is closed: 6258 78
Date Closed 07/13/2006

Brief description of the resolution of the case/complaint

CASE CLOSED...CU NOTIFIED BY LTR THAT INCREASE OF SECURITY DEPOSIT VALID...CU
HAD BEEN NOTIFIED BY LTR DATED 1/13/06...THAT PYMT RECEIVED WOULD BE APPLIED
FIRST TO DEPOSIT TO SATISFY CHARGE..

Account balance information provided by company on
Service Restored Pay
Service Continue Amount
Service Continue Date
Term start date
Special Budget Amount
Regular Budget Amount
Arrears Payment Plus

RECEIVED

OCT 30 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Current monthly Payment
Final Monthly Payment
End Monthly Payment

"EXHIBIT E"

Letter Description

Decision Issued Date

Special Paragraph Instructions

Next Billing Date
Additional Payment

Minimum Customer Payment

Other Information

BCS Investigators First SHEILA
Name

BCS Investigators Last KEPNER
Name

Number of times sent 1
Number of times faxed 0
BCS Investigator's Fax 7876641

Fax Area Code 717



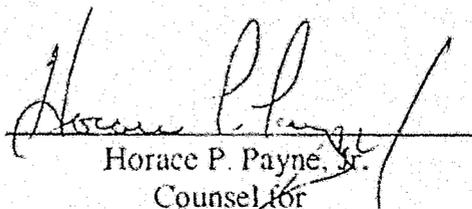
"EXHIBIT E"

"PAGE 2 OF 2"

CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 30th day of October, 2006.



Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

RECEIVED

OCT 30 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
November 8, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066927

DOUGLAS HART ESQUIRE
525 WILLIAM PENN PLACE
PITTSBURGH PA 15219

Versa Alliance, Inc. v. The Peoples Natural Gas Company
d/b/a Dominion Peoples

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing
Date: Thursday, December 14, 2006
Time: 10:00 a.m.
Location: 11th floor hearing room
Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Presiding: Administrative Law Judge Larry Gesoff
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
November 8, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066927

(SEE ATTACHED LIST)

Versa Alliance, Inc. v. The Peoples Natural Gas Company
d/b/a Dominion Peoples

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing
Date: Thursday, December 14, 2006
Time: 10:00 a.m.
Location: 11th floor hearing room
Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Presiding: Administrative Law Judge Larry Gesoff
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

DOCUMENT
FOLDER

BTL

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

DOCKETED
DEC 14 2006

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Gesoff
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File