

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 11/13/06
8. DOCKET NO: C-20067068	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MCALLISTER-DUBLIN, LINDA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE WANTS THE PUC TO RESOLVE THIS CASE AND SHE IS NOT RESPONSIBLE FOR HER DAUGHTER'S BILL AND SHE NEVER LIVED AT THE ADDRESS ABOVE.

**DOCKETED**  
NOV 15 2006

DOCUMENT  
FOLDER

**ORIGINAL**

Formal Complaint Form

2006 OCT 23 PM 2:36

Please print or type.

C-20067068

~~SECRET~~ BUREAU

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name LINDA M'CALLISTER DUBLIN

Street/P.O. Box 3013 WILKINSON ST. Apt # \_\_\_\_\_

City Philadelphia State PA Zip 19146

County \_\_\_\_\_

Area Code/HOME Phone (215) 271 5742

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 2113551093  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name KEENE M'CALLISTER Lindsay

Street/P.O. Box 2206 S. 19TH STREET

City Phila. State PA Zip 19145

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PG&E

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

*Handwritten initials and number 24*

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I REFINANCED MY HOME 3013 WHARTON ST  
JAN. 2006, THERE WAS A GAS BILL ON MY CREDIT  
REPORT THAT WAS NOT MINE, BUT MY DAUGHTER'S  
RENEE WALLISTER, LINDAY 2206 S. 19TH STREET  
ACCT# 0011-1228 & 5811 MORTGAGE CO. COMPANY SENT  
THE CHECK TO P&W AND THE CHECK NEVER  
5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I WANT P.U.C. TO RESOLVE THIS CASE  
I AM NOT RESPONSIBLE FOR MY DAUGHTER'S  
BILLS AND I NEVER LIVE AT THE ADDRESS  
ABOVE. 2206 S. 19TH STREET I AM SENDING  
A COPY OF MY HUD AND THE CANCEL  
CHECK THAT WAS CASHED.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Linda McAllister Dublin  
I LINDA McALLISTER DUBLIN hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Linda McAllister Dublin (Signature) 07-30-06 (Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

4-B (Complaint)

1,531.87 TO MY ACCOUNT. I'M NOT RESPONSIBLE FOR MY DAUGHTER'S BILLS. AND I HAVE NEVER LIVED AT 2206 S. 14TH STREET. MY ACCOUNT WAS AT 2116 MUFFLIN STREET. I JUST WOULD LIKE SOME ONE TO PUT MY 1,531.87 TOWARD MY PG&W ACCOUNT AND I'LL PAY THE BALANCE OF 8,200.00

THANK YOU

LINDA McALLISTER  
Dublin

**EXPRESS FINANCIAL SERVICES INC.**

**Final Disbursement Report**

**Pennsylvania PUC**

Date: 08/03/2006  
Time: 4:54:15 PM

Page: 2  
User: LAB

OCT-19-2006

Escrow No.: 00026836-004  
Seller/Buyer: /MCALLISTER DUBLIN  
Bank: 01 WACHOVIA BANK, NA (2000003489532)

Consumer Services  
CAC Division

Open Date: 01/17/2006  
Close Date:

Payor/Payee	Income	Ref. No.	Date	Status	Amount	Totals
Total Check					2,484.08	
8 PA CHRIS CHIARLANZA (\$100 POC) APPRAISAL FEE - BUYER		156950	02/03/06		200.00	
Total Check					200.00	
9. PHILA HOUSING DEVELOPMENT CORP 1234 MARKET STREET PHILADELPHIA, PA 19107 PRINCIPAL BALANCE		156951	02/03/06		14,778.33	
Total Check					14,778.33	
10. PHILADELPHIA GAS WORKS PGW#0071-1228-8385 GT 2/14		156952	02/03/06		1,531.87	
Total Check					1,531.87	
11. STEWART TITLE CPL		156953	02/03/06		35.00	
Total Check					35.00	
						37,814.55
<b>A. DISBURSEMENTS IN PROCESS</b>						
Total Disbursements in Process						0.00
<b>B. DISBURSEMENTS ON HOLD</b>						
1. JUDGEMENT 020479587 ESCROW				HOLD	437.25	
Total Check						437.25
Total Disbursements on Hold						437.25
Total Disbursements						38,251.80
Escrow Balance						0.00

Approved By \_\_\_\_\_

SETTLEMENT CHARGES		PAID FROM BORROWER'S FUNDS AT SETTLEMENT		PAID FROM SELLER'S FUNDS AT SETTLEMENT	
BASED ON PRICES					
DIVISION OF COMMISSION (LINE 700) AS FOLLOWS:					
701. \$	b				
702. \$	b				
703.	Commission paid at settlement				
704.					
<b>1000 LENDER'S CHARGES AND CONNECTION WITH LOAN</b>					
801.	Loan Origination Fee		1,428.00		
802.	Loan Discount Fee 3.5000% to FIDELITY MORTGAGE, INC		200.00		
803.	Appraisal Fee to PA CHRIS CHARLANZA (\$100 POC)				
804.	Credit Report				
805.	Lenders Inspection Fee				
806.	Mortgage Insurance Application Fee				
807.	Assumption Fee		405.00		
808.	PROCESSING FEE to FIDELITY MORTGAGE, INC		295.00		
809.	APPLICATION FEE to FIDELITY MORTGAGE, INC		8.00		
810.	FLOOD CERT to FIDELITY MORTGAGE, INC		71.00		
811.	TAX SERVICE FEE to FIDELITY MORTGAGE, INC				
<b>900 PREPAID INTEREST BY LENDER TO BE PAID IN ADVANCE</b>					
901.	Interest From 02/03/06 to 03/01/06 @ 813.1200/day % (days)		341.20		
902.	Mortgage Insurance Premium for Months to		870.00		
903.	Hazard Insurance Premium for 0 Year(s) to ALLSTATE				
904.					
905.					
<b>1000 RESERVE DEBITED WITH LENDER</b>					
1001.	Hazard Insurance months @ \$ per month				
1002.	Mortgage Insurance months @ \$ per month				
1003.	City Property Taxes months @ \$ per month				
1004.	County Property Taxes months @ \$ per month				
1005.	Annual Assessments months @ \$ per month				
1006.	months @ \$ per month				
1007.	months @ \$ per month				
1008.	Aggregate Adjustment		0.00		
<b>1100 TITLE CHARGES</b>					
1101.	Settlement or closing fee to EXPRESS FINANCIAL SERVICES, INC		300.00		
1102.	Abstract of title search				
1103.	Title examination				
1104.	Title insurance binder				
1105.	Document preparation				
1106.	Notary fees				
1107.	Attorney's Fees (includes above items numbers)				
1108.	Title Insurance to EXPRESS FINANCIAL SERVICES INC		499.75		
1109.	Lenders coverage \$ 40,800.00				
1110.	Owner's coverage \$				
1111.	ENDORSEMENTS 100/300/1 to EXPRESS FINANCIAL SERVICES, INC		150.00		
1112.	COURIER FEE to EXPRESS FINANCIAL SERVICES, INC		40.00		
1113.	PATRIOT ACT SEARCH to EXPRESS FINANCIAL SERVICES, INC		5.00		
<b>1200 GOVERNMENT RECORDING AND TRANSFER CHARGES</b>					
1201.	Recording Fees: Deed \$ Mortgage \$ 128.50 Release \$		128.50		
1202.	City/County tax/stamps Deed \$ Mortgage \$				
1203.	State tax/stamps Deed \$ Mortgage \$				
1204.	CPL to STEWART TITLE		35.00		
1205.	ELECTRONIC RECEIPT FEE to EXPRESS FINANCIAL SERVICES, INC		35.00		
<b>1300 ADDITIONAL SETTLEMENT CHARGES</b>					
1301.	Survey				
1302.	Post inspection				
1303.	06 CITY TAX Q/T 2/28/06 to CITY OF PHILA REVENUE DEPT		185.85		
1304.	WRS #C144274903013001 G to CITY OF PHILA WATER REVENUE DEPT		12,000.00		
1305.	PGW#0071-1228-8365 GT 2 to PHILADELPHIA GAS WORKS		1,531.87		
1306.	JUDGEMENT 020479587 E8 to		437.25		
1307.	**See attached for breakdown		4,473.14		
1400.	TOTAL SETTLEMENT CHARGES (Enter on line 103, Section J - and - line 602, Section K)		23,537.59		0.00

I have carefully reviewed the HUD-1 Settlement Statement and to the best of my knowledge and belief, it is a true and accurate statement of all receipts and disbursements made on my account or by me in this transaction. I further certify that I have received a copy of the HUD-1 Settlement Statement.

LINDA MCALLISTER DUBLIN

Borrowers: \_\_\_\_\_ Sellers: \_\_\_\_\_  
 The HUD-1 Settlement Statement which I have prepared is a true and accurate account of the transaction. I have caused or will cause the funds to be disbursed in accordance with this statement.  
 Settlement Agent: Express Financial Services, Inc. Date: \_\_\_\_\_

WARNING: It is a crime to knowingly make false statements to the United States on this or any similar form. Penalties upon conviction can include a fine and imprisonment. For details see Title 18 U.S. Code Section 1001 and Section 1010.

Wachovia Bank Account No. WBNS 200003489532

**Front Image**

THIS DOCUMENT HAS A BACKGROUND THAT WILL VOID WHEN COPIED AND MICROPRINTING IN THE SIGNATURE LINE.

**EXPRESS FINANCIAL SERVICES, INC.**  
 ESCROW ACCOUNT IV  
 11 GENERAL WARREN BOULEVARD, SUITE 1  
 MALVERN, PA 19355

FIRST UNION NATIONAL BANK  
 PHILADELPHIA, PA  
 2150310

156952  
 CHECK NO.

Check #: 156952

ONE THOUSAND FIVE HUNDRED THIRTY-ONE DOLLARS AND 87/100 CENTS. DATE 02/03/2006 AMOUNT \$1,531.87

PAY TO THE ORDER OF PHILADELPHIA GAS WORKS

0071-1228-8385

Escrow-Branch. 00028836-004/KH

VOID AFTER 90 DAYS

THE SIGNATURE IS REQUIRED

AUTHORIZED SIGNATURE

156952 0310005031 200003489532 0000153187

THE REVERSE SIDE OF THIS DOCUMENT HAS A TRUE WATERMARK

LORI,

**Back Image**

DO NOT WRITE STAMP OR SIGN BELOW THIS LINE

ORIGINAL

ENDORSE

02/18/06

9999999999

9429358823

9999999999

0129608731 3410053079

View	Post Date	Amount	Serial No	Sequence No
1	02/10/2006	\$1,531.87	156952	129608731

**PHILADELPHIA GAS WORKS**

800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

GAS LEAKS, EMERGENCIES: CALL 215-235-1212

INFORMATION: CALL 215-235-1000

APPLIANCE SERVICE: CALL 215-235-2050

SERVICE TO:

LINDA MCALLISTERS  
2116 MIFFLIN ST

Invoice Number: 25282840327

Account Number: 2113551093

Account Type:

Page 1 of 1

Questions about your bill? Please call us before the Pay By date at 215-235-1000

Or write to: PGW P.O. Box 3500, Phila. PA 19122-0050

07

TIENE PROBLEMAS CON SU FACTURA DE GAS? LLAME AL 215-235-2175

**PLEASE PAY**

139.23

**PAY BY**

11/01/02

CRP Agreement

**STATEMENT OF ACCOUNT**

Previous balance on:	Sep 10 2002	5,046.77
Cash	Sep 16 2002 -- Thank you!	160.00 CR
Balance Prior to Current Billing		4,886.77
Current Billing Charges	-- SA ID: 9961400872	77.23
<b>TOTAL ACCOUNT BALANCE ON:</b>	<b>Oct 09 2002</b>	<b>4,964.00</b>

**METER READING AND CURRENT BILLING INFORMATION**

Old Account Number: 12702355056

Account Type: GS Residential Heat and Domestic

2116 MIFFLIN ST

PGW'S EZ READER VAN WILL READ YOUR METER

Nov 06 2002

AMR device # 00005126100

Meter # 1818197	To Oct 07 2002	Actual	6191
	From Sep 06 2002	Actual	6167

Current Bill Usage in Hundred Cubic Feet 24 CCF

**Cost of Service Used**

Customer Charge @ \$12.00		12.00			
Commodity Charge 24 ccf @ \$0.74784		17.95			
Gas Cost Rate 24 ccf @ \$0.30385		7.29			
CRP REVERSE DISCOUNT		36.76			
<del>the Real Excess Usage</del>		3.23			
<b>Total Current Billing Charges</b>		<b>77.23</b>			
This year	24.00 ccf	31	1 ccf	70.2	\$2.49
Last year	33.00 ccf	30	1 ccf	68.3	\$2.64

CASE # 2126021

AVOID EXPENSIVE APPLIANCE REPAIR BILLS. SIGN UP FOR PGW'S PARTS AND LABOR SERVICE PLANS NOW.

**CUSTOMER RESPONSIBILITY PROGRAM (CRP) 7.35% OF INCOME**

ACTIVE on	04/21/02	Beginning Arrears	4,761.04
Current Amount	77.23	Paid by You	0.00
Previous Amount	62.00	Grants Applied	0.00
LIHEAP Make-up		PGW Forgiveness	0.00
RELIEF CHARGES	0.00	Current Arrears	4,761.04
<b>TOTAL DUE</b>	<b>139.23</b>		

Breakdown of	77.23 CRP budget	Regular Bill	37.24
Current Budget	74.00	Your Responsibility	83.69
Excess-Usage	3.23	PGW Adjustment	46.45
Other Charges		LIHEAP Received	
		CRISIS Received	



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: NOVEMBER 15, 2006

C-20067068

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

DOCUMENT  
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by LINDA MCALLISTER-DUBLIN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either, personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

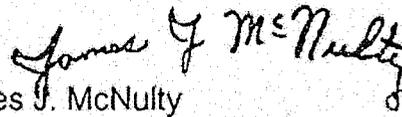
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

NOVEMBER 15, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

jih

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: NOVEMBER 15, 2006

LINDA MCALLISTER-DUBLIN  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: C-20067068

DOCUMENT  
FOLDER  
**DOCKETED**  
NOV 15 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

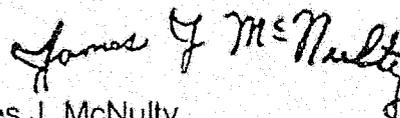
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

**Philadelphia Gas Works**  
600 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-8830  
Fax: (215) 684-8798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

**ORIGINAL**

December 4, 2006

**RECEIVED**

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

DEC 4 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RE: Linda Mcallister-Dublin vs PGW, Docket No. C-20067064**

C-20067068

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "M. Chan", written over the typed name "Mary M. Chan".

Mary M. Chan

**DOCKETED**  
DEC 08 2006

Enclosure

cc: Linda Mcallister Dublin  
Anne Marie Cromley

**DOCUMENT  
FOLDER**

BTL

78

RECEIVED

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEC 4 2006

PA PUBLIC UTILITY COMMISSION  
ÉLÉGITILIAIT'U CUILEAU

Linda Mcallister-Dublin

v.

Philadelphia Gas Works

:  
:  
:  
:  
:

Docket No. C-20067068

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a-b) Admitted in part; denied in part. It is admitted that the Complainant refinanced her home at 3013 Wharton Street, Philadelphia, PA (Service Address). It is admitted that the Complainant paid a bill under the anme of Renee Mcallister in the amount of \$1,532.87 for 2206 S. 19<sup>th</sup> Street, Philadelphia, PA.

By way of further answer, the Bureau of Consumer Service decision (BCS) dated September 23, 2006, which is attached hereto as Exhibit "A," concluded that the Complainant is responsible for the balance of \$8,231.13.

PGW is investigating the Complainant's account. Upon completion of its investigation, PGW will file an Amended Answer to this Complaint.

**DOCKETED**

DEC 08 2006

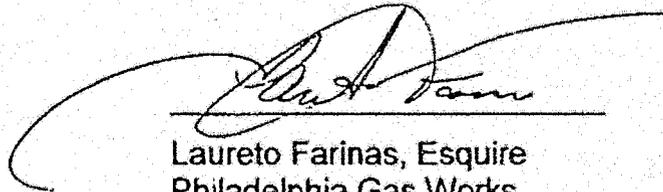
**DOCUMENT  
FOLDER**

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

December 4, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

RECEIVED

DEC 4 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT A**

- <Case>

• <CaseNbr>2126021</CaseNbr>

<CompanyName>PGW (PHILA. GAS WORKS (NGDC))</CompanyName>

<CompanyCode>0766</CompanyCode>

<CompanyType>GAS TRANSPORTER</CompanyType>

- <Customer>

<CustomerFirstName>LINDA</CustomerFirstName>

<CustomerLastName>MCALLISTER</CustomerLastName>

<AccountNumber>2113551093</AccountNumber>

- <CustomerServAddress>

<ServAddress1>2116 MIFFLIN STREET</ServAddress1>

<ServCity>PHILADELPHIA</ServCity>

<ServState>PA</ServState>

<ServZip5>19145</ServZip5>

</CustomerServAddress>

</Customer>

<DecisionIssue>N</DecisionIssue>

<Violation>NO</Violation>

<TotalBalance>0.00</TotalBalance>

<DateClosed>2006-09-23</DateClosed>

<Resolution>VERBAL CLOSE...CU RESPONSIBLE FOR FINAL BILL BAL OF  
8231.13. LET CLOSING CASE MAILED TO CU.</Resolution>

<BalanceDate />

- <OtherInfo>

<BCSInvestigatorFName>GLORIA</BCSInvestigatorFName>

<BCSInvestigatorLName>COOK</BCSInvestigatorLName>

<NbrOfTimeSend>1</NbrOfTimeSend>

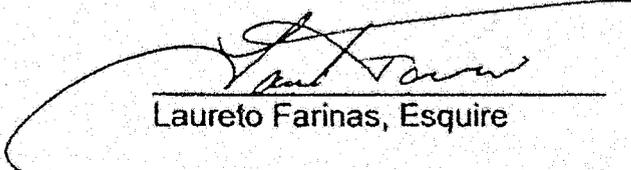
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<PUCFax FaxAreaCode="717">7876641</PUCFax>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: December 4, 2006

  
Laureto Farinas, Esquire

RECEIVED

DEC 4 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S OFFICE

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

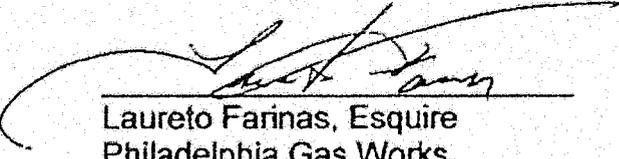
*Linda Dublin Mcallister*  
3013 Wharton Street  
Philadelphia, PA 19146

Dated: December 4, 2006

RECEIVED

DEC 4 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

  
Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982