

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S) : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR :
 SUPERVISOR :
 6. PERSON IN CHARGE: : 7. DATE FILED: 11/28/03
 8. DOCKET NO: F-01500972 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MCLAUGHLIN, WILLIAM J

RESPONDENT/APPLICANT: PECO ENERGY COMPANY

COMF/APP COUNTY: DELAWARE

UTILITY CODE: 110550

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WANTS HIS SECURITY DEPOSIT REFUNDED TO HIM.

DOCUMENT
FOLDER

DOCKETED

F-01500972

BCS 1500972
11/30/03

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

RECEIVED

Please Print:

110550

NOV 28 2003

1. Your Name, Mailing Address and Telephone Number.

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Name WILLIAM J. McLaughlin

Street/P.O. Box 241 LEON AVE. Apt.# _____

City NORWOOD State PA Zip 19074

County DELEWARE Home Telephone-Area Code (610) 534-8984
Work Telephone-Area Code (215) 923-8330

2. Name of Company your complaint concerns: Peco ENERGY
ACCT # 50-10-13-135535

3. What is your complaint?

IN AUGUST OF 2002, I HAD MY ELECTRIC SERVICE SHUT OFF
IN ORDER TO HAVE IT TURNED ON I NEEDED A
\$390.00 SECURITY DEPOSIT + MY BILL AMOUNT AND
TURN ON FEE WHICH I DID. AT THAT TIME
I ASKED A SERVICE REP. WHEN AND HOW I
WOULD GET MY \$390.00 SECURITY DEPOSIT
BACK, I WAS TOLD IF I DID NOT GET MY
SERVICE SHUT OFF IN NEXT 12 MONTHS I
WOULD HAVE MY \$390.00 BACK BY SEPT. 2003
SO FOR THE NEXT 12 MONTHS MY SERVICE REMAINED

(If you need more space, use additional paper and attach to this form).

CON'T ON EXTRA PAGE (over.)

DOCUMENT
FOLDER

INDEXED
FILED
NOV 28 2003
PHILADELPHIA

ON. WHEN I CALLED AND ASKED ABOUT IT IN SEPT 2003, I WAS THEN TOLD THAT BECAUSE I DID NOT PAY MY BILL ON TIME FOR 12 MONTHS, WHICH IS DIFFERENT THAN ~~WHAT~~ WHAT I WAS TOLD A YEAR EARLIER I GUESS I MISUNDERSTOOD THE POLICY, BUT IF THIS IS THE CASE I WILL NEVER GET IT BACK BECAUSE I LIVE PAYCHECK TO PAYCHECK THIS INCLUDES A \$1200.00 MORTGAGE I CANNOT GET A LOWER INTEREST RATE BECAUSE OF MY CREDIT MY PAYCHECK IS STRETCHED TO THE LIMIT ALL I WANTED WAS FOR THAT MONEY BE PUT TOWARD MY BILL,

I HAD TO BORROW MOST OF THE MONEY I HAD TO PAY CLOSE TO \$600.00. I STILL HAVE NOT PAID IT BACK

THANK YOU FOR YOUR TIME AND TROUBLE

William J. McLaughlin

4. What do you want the Public Utility Commission to do about your complaint?

I would like the PUC to recommend
to PECO ENERGY THAT I get my SECURITY
DEPOSIT RETURNED TO ME

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

William J. McLaughlin
Original Signature of complaining person

11-23-03
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____
Street _____
City _____ State _____ Zip _____
Telephone Number-Area Code (_____) _____

NOTIFICATION OF INTENT TO APPEAL
(Request for Formal Complaint Forms)

Timely

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: October 9, 2003. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

WILLIAM M. MCLAUGHLIN
241 LEON AVE
NORWOOD PA 19074

610-534-8984
(Area Code) Telephone Number

William McLaughlin
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY	
BCS Number: 1500972	Date of mailing: October 9, 2003
Company: PECO ENERGY COMPANY 2301 MARKET ST S15-2 P.O. BOX 8699 PHILADELPHIA PA 19101-8099	

RECEIVED
03 OCT 23 AM 9:46
PA P.U.C.
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

11/30/03

NOVEMBER 10, 2003

DOCUMENT
FOLDER
IN REPLY PLEASE
REFER TO OUR FILE
BCS 1500972

WILLIAM M MCLAUGHLIN
241 LEON AVE
NORWOOD PA 19074

F-01500972

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before NOVEMBER 30, 2003 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

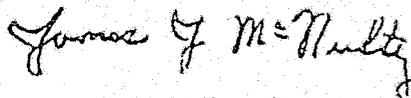
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

dbs

CC: PECO ENERGY

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: December 3, 2003

William J McLaughlin
Complainant
VS.
PECO ENERGY COMPANY
Respondent

Complaint Docket
No: F-01500972

DOCUMENT
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PECO ENERGY COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: December 3, 2003

F-01500972

PECO ENERGY COMPANY
C/O WARD L SMITH ASSOCIATE GENERAL COUNSEL
P O BOX 8699
PHILADELPHIA PA 19101-8699

Dear Sir/Madam

A complaint has been filed against you before the Pennsylvania Public Utility Commission by William J McLaughlin. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

INDEXED

0 2003

DOCUMENT
FOLDER

December 3, 2003

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

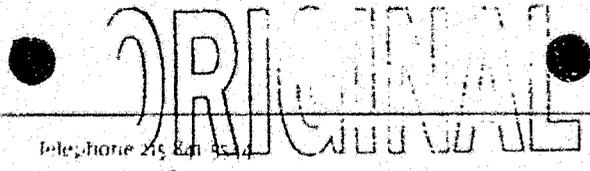
Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ddi



Legal Department

Exelon Business Services Company
2501 Market Street/251
PO Box 8699
Philadelphia PA 19101-8699

Telephone 215 841-3344
Fax 215 848-3389
www.exeloncorp.com

Business Services
Company

Direct Dial: 215 841-6841
December 26, 2003

James McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Second Floor
Harrisburg, PA 17120

RECEIVED

DEC 26 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: William J. McLaughlin v. PECO Energy Company
Docket No. F-01500972

Dear Mr. McNulty

Enclosed for filing with the Commission are the following documents and copies in the matter referenced above:

- X Answer (original and 3 copies)
- Answer and Motion (original and 3 copies)
- Petition (original and 3 copies)
- Answer and New Matter (original and 3 copies)
- Amended Motion (original and 3 copies)
- Exceptions (original and 9 copies)
- Reply Exceptions (original and 9 copies)
- Motion (original and 9 copies)
- Reply Motion (original and 9 copies)

Also enclosed is an extra copy of this letter, which I request that you date stamp and return to me in the envelope provided as proof of filing. I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties.

Very truly yours,

Priya Sankar
Counsel for PECO Energy
Exelon Business Services Company

**DOCUMENT
FOLDER**

Enclosures
Cc: All Parties

40

ORIGINAL

RECEIVED

DEC 26 2003

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION
PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

WILLIAM J. MCLAUGHLIN

v.

PECO ENERGY COMPANY

:
:
:
:
:

DOCKET NO. F-01500972

ANSWER OF RESPONDENT PECO ENERGY COMPANY

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code §5.61 responds to the Complaint and states:

1. Admitted.

2. Admitted.

3. Admitted in part and denied in part. PECO Energy admits that Complainant was required to provide a deposit of \$390.00. It is denied that PECO Energy's deposit requirement is unreasonable. PECO Energy may require a current customer whose service has been terminated to pay a deposit equal to the sum of two months bills. PECO Energy Electric Tariff 5.3-5.4. Complainant has a poor credit history resulting from continuous late payments. Complainant's current balance is \$803.05. Deposits are refunded when a customer has "paid bills for service for 12-consecutive months without having service terminated and without having paid his bill subsequent to the due date or other permissible period . . . on more than two occasions . . ." 52 Pa. Code. §56.53(4).

DOCKETED
JAN 15 2004

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PECO Energy is, after reasonable investigation, without knowledge or information sufficient to form a belief as to the truth of the remaining averments of this paragraph and they are therefore denied.

4. This paragraph is a request for relief and no answer is required.

Respectfully submitted,



Priya Sankar
Attorney
Counsel for PECO Energy Company
2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101-8699
215-841-6841
priya.sankar@exeloncorp.com

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM J. MCLAUGHLIN

v.

PECO ENERGY COMPANY

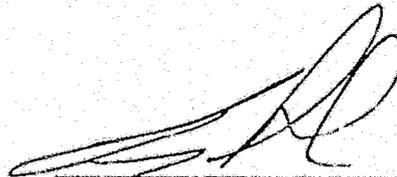
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DOCKET NO. F-01500972

VERIFICATION

I, Priya Sankar, hereby declare that I am an attorney with PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: December 26, 2003



Priya Sankar

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM J. MCLAUGHLIN

v.

PECO ENERGY COMPANY

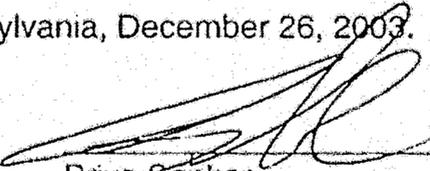
DOCKET NO. F-01500972

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy thereof via First Class, properly addressed and postage prepaid to:

William J. McLaughlin
241 Leon Avenue
Norwood, PA 19074

Dated at Philadelphia, Pennsylvania, December 26, 2003.



Priya Sankar
Attorney
Counsel for PECO Energy Company
2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101-8699
215-841-6841
priya.sankar@exeloncorp.com

Legal Department

Exelon Business Services Company
2301 Market Street
PO Box 8699
Philadelphia, PA 19101

Telephone 215.841.5544

OFFICE: www.exeloncorp.com

CL MAY - 7 AM 9: 04

Business Services
Company

PA PUC
ORIGINAL

Direct Dial 215 841 5974
May 5, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Second Floor
Harrisburg, PA 17120

**DOCUMENT
FOLDER**

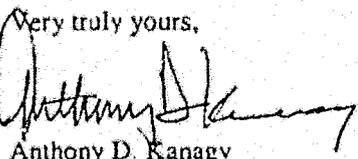
RE: Entry of Appearance and Withdrawal of Appearance

Dear Mr. McNulty:

Enclosed for filing with the Commission are the following documents and copies in the matter referenced above

- X Entry and Withdrawal of Appearance (original and 3 copies)
- Answer (original and 3 copies)
- Petition (original and 3 copies)
- Answer and Motion (original and 3 copies)
- Motion/Petition (original and 3 copies)
- Reply to Motion/Petition (original and 3 copies)
- Exceptions (original and 9 copies)
- Reply Exceptions (original and 9 copies)
- Brief (original and 9 copies)
- Reply Brief (original and 9 copies)

Also enclosed is an extra copy of this letter which I request that you date stamp and return to me in the envelope provided as proof of filing. I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties.

Very truly yours,

Anthony D. Kanagy
Counsel for PECO Energy Company

Enclosures

RECEIVED

MAY - 5 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED
OFFICE OF C.A.L.J.
04 MAY -7 AM 9:04

PA PUC

v.

DOCKET NOS. [See Attachment A]

PECO ENERGY COMPANY

DOCUMENT
FOLDER

WITHDRAWAL OF APPEARANCE

TO THE PROTHONOTARY:

Please withdraw my appearance on behalf of Defendant PECO Energy Company in all the matters listed in Attachment A.

RECEIVED

MAY - 5 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU


Priya Sankar, Esq.

DOCKETED
MAY 17 2004

ENTRY OF APPEARANCE

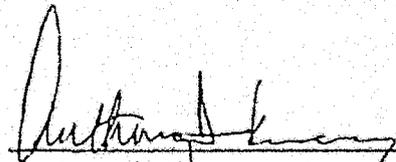
TO THE PROTHONOTARY:

Please enter my appearance on behalf of Defendant PECO Energy Company in all the matters listed in Attachment A. On the basis of this notice, I request a copy of each document hereafter issued by the Commission in this matter.

RECEIVED

MAY - 5 2004

PA PUBLIC UTILITY
SECRETARY'S B


Anthony D. Kanagy, Esq.
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
215-841-5974

Complainant's Name	Docket Number
PAULA ROSS	C-20042825
FRANCES BAILEY	C-20042826
SHERRI AUSTIN	C-20042827
DOROTHELL TAYLOR	C-20042838
HELEN COURTNEY	C-20042844
MILLER RESTAURA GROUP	C-20042855
KATHLEEN M AGNEW	F-001182370
FRANK A CARIOLA	F-00997545
BETSY RIVERA	F-01081147
THOMAS K EMMONS	F-01098815
CHERYL FOSNOCHT	F-01118208
CECELIA PATTERSON	F-01129964
DAVID MINER	F-01130435
KATHLEEN FRELIN	F-01152635
RONALD RICE	F-01259309
PATRICIA KELLY	F-01330022
TONNA EVANS	F-01338016
MARIE GEE	F-01347862
AL KARAAM	F-01349090
ROBERT A SLOWIK	F-01360958
MS CYNTHIA MASON	F-01367870
JAN SILVERMAN	F-01370307
MARTHA DAVIS	F-01373792
STACEY A NARDO	F-01376360
AGENOR MONDESIR	F-01386190
CARL MADISON	F-01406826
MICHAEL PALANDRO	F-01408914
CHERYL D'AMBROSIA	F-01410739
THERESE DOUGHERTY	F-01419430
JANELLE C MOCKAICIS	F-01427360
BARBARA BROWN	F-01432057
WILLIAM J MCLAUGHLIN	F-01500972



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

May 18, 2004

In Re: F-01500972

(SEE ATTACHED LIST)

William J. McLaughlin v. PECO Energy Company

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephone Hearing
Date: Tuesday, June 22, 2004
Time: 10:00 a.m.
Presiding: Administrative Law Judge Marlane R. Chestnut
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

At the above date and time, the Presiding Officer will contact the parties as follows:

William J. McLaughlin	610-534-8984
Anthony D. Kanagy, Esquire	215-841-5974

DOCKETED
MAY 21 2004

DOCUMENT
FOLDER

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Marlane R. Chestnut
Cherie Pyle
Beth Plantz
Docket Section
Calendar File