

ORIGINAL

FORMAL COMPLAINT

S.T. 95050  
10/7/81

RECEIVED

BEFORE

PENNSYLVANIA PUBLIC UTILITY COMMISSION

OCT 6 1981

SECRETARY'S OFFICE  
Public Utility Commission

For Commission Use Only: COMPLAINT DOCKET NO. <u>                    </u>	<u>                    </u> Z-8195050	REF. # <u>                    </u>	UTILITY CODE <u>                    </u>
<u>                    </u> William J. McAndrew	vs.	<u>                    </u> Pennsylvania Power & Light Company	<u>                    </u> 110500

PLEASE PRINT:

1. YOUR NAME, ADDRESS AND TELEPHONE NUMBER.

Name William J. McAndrew  
 Street 227 S. Hickory St. Mt. Carmel  
 City Mt. Carmel State Pa. Zip 17851  
 County NORTH Home Telephone-Area Code (717) 339-5696  
 Work Telephone-Area Code ( )                     

2. COMPANY YOU ARE COMPLAINING ABOUT.

Name PENNSYLVANIA POWER & LIGHT CO.

3. WHAT IS YOUR COMPLAINT (DESCRIBE PROBLEM).

VERY HIGH ELECTRIC BILLS  
1971 ELECTRIC BILL WAS \$39.00 PER MO.  
1981 ELECTRIC BILL IS \$189.00 PER MO.

DOCKETED  
 OCT 7 1981  
*Sm*

(More Space On Back)

For Commission Use Only: DATE FILED <u>10/6/81</u>	MONITOR <u>Johnson</u>	BUREAU <u>ALJ</u>
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THIS MUST BE COMPLETED BY NOTARY PUBLIC  
AFFIDAVIT (Natural Person)

COMMONWEALTH OF PENNSYLVANIA }  
Northumberland County } SS:

William McAndrew, being duly sworn (affirmed) according to law, deposes  
and says that the facts above set forth are true and correct; or are true and correct to the best of his knowledge,  
information and belief and he expects to be able to prove the same at the hearing hereof.

William J. McAndrew  
Signature of Affiant

Sworn and subscribed before me this 5th  
day of October 1981

My Commission Expires \_\_\_\_\_  
MICHAEL F. MYCIEL, District Justice of the Peace  
Northumberland County, Pennsylvania  
Consular District Ob-2-01  
My Commission Expires January 3, 1982

Michael F. Myciel  
Signature of Official Administering Oath

AFFIDAVIT (Corporation)

COMMONWEALTH OF PENNSYLVANIA }  
Northumberland County } SS:

\_\_\_\_\_, being duly sworn (affirmed) according to law, deposes  
and says that he is \_\_\_\_\_ of \_\_\_\_\_  
(Office of Affiant)

\_\_\_\_\_, that he is authorized to and does make this affidavit  
(Name of Corporation)

for it, and that the facts above set forth are true and correct, or are true and correct to the best of his knowledge,  
information and belief and he expects the said \_\_\_\_\_  
(Name of Corporation) to be able to prove the same at the hearing hereof.

\_\_\_\_\_  
Signature of Affiant

Sworn and subscribed before me this \_\_\_\_\_  
day of \_\_\_\_\_ 19\_\_\_\_

My Commission Expires \_\_\_\_\_  
MICHAEL F. MYCIEL, District Justice of the Peace  
Northumberland County, Pennsylvania  
Consular District Ob-2-01  
My Commission Expires January 4, 1982

\_\_\_\_\_  
Signature of Official Administering Oath



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P. O. BOX 3265, HARRISBURG, Pa. 17120

September 17, 1981

10/7/81

IN REPLY PLEASE  
REFER TO OUR FILE  
S.T. 95050

William J. McAndrew  
227 S. Hickory Street  
Mount Carmel, Pennsylvania 17851

Dear Sir:

Enclosed are an instruction sheet and five forms to be completed, signed and returned to us. Mail to:

Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, Pa. 17120

THESE FORMS MUST BE RECEIVED BY THE COMMISSION ON

October 7, 1981

The company cannot terminate your service while you are filling out these forms or while you are waiting for your hearing if you keep paying your monthly bills which the company mails to you. If you do not return the forms on time or if you do not pay your monthly bills from the company, your service can be shut off with only three days notice.

The company will receive a copy of this letter so that they will know that you have asked for a hearing. Remember, it is very important for you to:

1. Complete, sign and date the four formal complaint forms.
2. Have affidavit completed by notary public.
3. Return all completed forms by the date in the box above.
4. Pay all monthly bills that you receive from the company.

Sincerely,

*Janet E. Long*

cc: Edward M. Nagel, Vice President, General Counsel & Secretary  
Pennsylvania Power & Light Company  
Two North Ninth Street  
Allentown, Pennsylvania 18101  
Bureau of Consumer Services

JEL:rmb

PENNA. PUC  
BUREAU OF  
CONSUMER SERVICES

SEP 18 1981

MEDIATION  
UNIT

\*\*\*\*\*

RE, EST FOR APPEAL FROM MEDIATION DISPOSITION

I want to file a formal complaint and have a hearing with the P.U.C.  
Please send me the formal complaint forms at the following address:

(Please print information below)

Name William J. McFarland S.T. Number 95050  
Street 227 S. Hickory St. Telephone # 717-339-5696  
City, State Mt. Carmel Pa. Zip Code 17851

THIS SLIP MUST BE RETURNED WITHIN TEN DAYS OF THIS DATE

SEP 18 1981

YOU DO NOT NEED A LAWYER TO FILE A FORMAL COMPLAINT AND HAVE A HEARING!

Pa. Power + Light



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P. O. BOX 3265, HARRISBURG, Pa. 17120  
October 15, 1981

IN REPLY PLEASE  
REFER TO OUR FILE  
Z-8195050

Edward M. Nagel, Vice President,  
General Counsel & Secretary  
Pennsylvania Power & Light Company  
Two North Ninth Street  
Allentown, Pennsylvania 18101

DOWN  
FOLDED

Dear Sir:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by William J. McAndrew (the complaining party)

To defend yourself against the claims stated in the following pages, you must act within twenty (20) days, by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

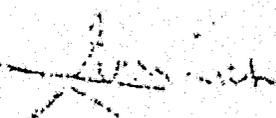
AN ADMINISTRATIVE LAW JUDGE MAY REVOKE OR SUSPEND ANY CERTIFICATE OR PERMIT HELD BY YOU, OR IMPOSE A FINE, OR ANY OTHER APPROPRIATE PENALTY OR REMEDY AUTHORIZED BY THE PUBLIC UTILITY CODE. YOU MAY LOSE MONEY OR PROPERTY OR OTHER RIGHTS IMPORTANT TO YOU.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, Pennsylvania 17108  
(800) 692-7375

Very truly yours,

  
Jerry Rich  
Secretary

Attachment

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

William J. McAndrew

v.

Pennsylvania Power & Light Company

Complaint Docket

No. Z-8195050

10/15/81

OCT 20 1981

FORMAL COMPLAINT  
NOTICE TO RESPONDENT  
TO ANSWER OR SATISFY

DOCU  
FOLDER

TO: Edward M. Nagel, Vice President, General Counsel & Secretary

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa.C.S. §702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 35.35 of the General Rules of Administrative Practice and Procedure, 1 Pa. Code §35.35, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant.

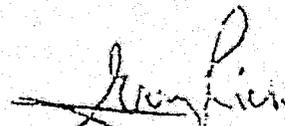
2. If you fail to either satisfy this complaint or to file an answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 35.35 of the General Rules of Administrative Practice and Procedure, 1 Pa. Code §35.35. In that event, an Administrative Law Judge of the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy

authorized by the Public Utility Code, 66 Pa.C.S. §101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Administrative Law Judge is not limited to the relief sought by the complainant in paragraph 4. of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint will be dismissed by an Administrative Law Judge in accordance with Section 703(a) of the Public Utility Code, 66 Pa.C.S. §703(a), unless the Judge determines that such dismissal would be contrary to the public interest, in which event he may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, an Administrative Law Judge will, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa.C.S. §101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Administrative Law Judge is not limited to the relief sought by the complainant in paragraph 4. of the attached complaint.

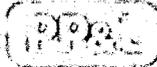
5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in this complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa.C.S. §101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4. of the attached complaint.

  
Jerry Rich  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

**ORIGINAL**



**Pennsylvania Power & Light Company**

Two North Ninth Street • Allentown, PA 18101 • 215 / 770-5151

**LEGAL DEPARTMENT**

**EDWARD M. NAGEL**  
Vice President  
General Counsel and Secretary  
770-5323

**G. D. CALIENDO**  
Chief Counsel-Regulatory Affairs  
770-5587

Assistant Counsel  
**MURRAY MILKMAN**  
770-5725

Attorneys  
**BRYAN A. SNAPP**  
770-4397

**HARRIS M. ROSEN**  
770-5644

**DAVID J. DULICK**  
770-4107

Attorneys  
**JOHN ANTONUK**  
770-4452

**KATHRYN B. SOLLEY**  
770-4253

**PAUL E. RUSSELL**  
770-4254

**JOHN E. BEEKMAN**  
770-5325

November 4, 1981

HAND-DELIVERED

Mr. Jerry Rich, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17120

NOV 4 2 40 PM '81  
RECEIVED  
SECRETARY'S OFFICE  
PUBLIC UTILITY  
COMMISSION

Re: William J. McAndrew vs.  
Pennsylvania Power & Light Company  
Complaint Docket No. Z-8195050

Dear Secretary Rich:

Enclosed for filing in the above-captioned matter are an original and two copies of Pennsylvania Power & Light Company's Answer to Complaint.

Very truly yours,

*David J. Dulick*  
David J. Dulick

Enclosures

cc: Mr. William J. McAndrew

RECEIVED  
NOV 4 1981

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Nov 4 2 40 PM '81

RECEIVED  
SECRETARY'S OFFICE  
PUBLIC UTILITY  
COMMISSION

William J. McAndrew

v.

Pennsylvania Power & Light  
Company

Complaint Docket

No. Z-8195050

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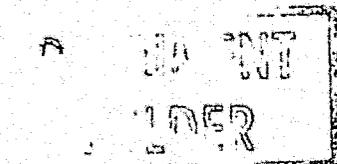
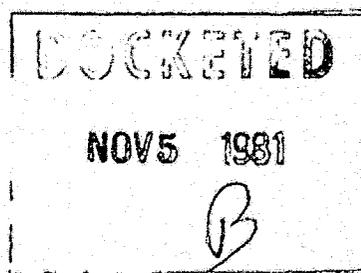
ANSWER OF  
PENNSYLVANIA POWER & LIGHT COMPANY

---

Pennsylvania Power & Light Company (hereafter "PP&L"),  
by its attorney, hereby answers the complaint in the above-  
captioned matter as follows:

1. Admitted.
2. Admitted.
3. Admitted in part and denied in part. PP&L admits

that complainant's present bills average \$189 per month.  
Complainant is on the budget billing plan at that amount. PP&L  
denies that his bills are unreasonable or inaccurate. PP&L's  
present rates were found to be fair and reasonable by the  
Commission in Docket No. R-80031114, Order entered January 30,  
1981.



4. Paragraph 4 of the complaint constitutes a prayer for relief to which no response is required.

NEW MATTER

1. Complainant has not previously contacted PP&L concerning high electric service bills. Previous contacts between complainant and PP&L involved payment arrangements on complainant's overdue balance, which was \$409.95 as of November 3, 1981. Complainant has established several payment arrangements with PP&L and one with the Commission's Bureau of Consumer Services-Mediation Unit. Complainant has broken all of these arrangements.

2. Complainant should be ordered to pay a reasonable amount per month in addition to current bills until his arrearage is paid in full. A reasonable amount would be \$150 per month, based on previous agreements with complainant and the Mediation Unit's decision.

WHEREFORE, on the basis of the foregoing, PP&L respectfully requests that the above-captioned complaint be denied and that complainant be required to adhere to a final payment arrangement.

Respectfully submitted,

PENNSYLVANIA POWER & LIGHT COMPANY  
By:



---

David J. Dulick  
Its Attorney

Dated November 4, 1981  
at Allentown, Pennsylvania



BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

William J. McAndrew

v.

Pennsylvania Power & Light  
Company

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Complaint Docket

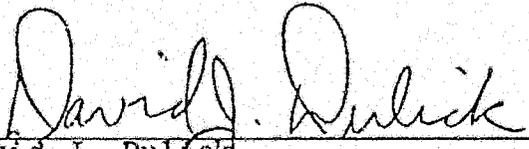
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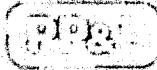
CERTIFICATION OF SERVICE

---

I certify that I have this date served by first class mail, postage prepaid, a copy of the foregoing "Answer of Pennsylvania Power & Light Company" on the complainant.

  
David J. Dulick

Dated November 4, 1981  
at Allentown, Pennsylvania



Pennsylvania Power & Light Company

Two North Ninth Street • Allentown, PA 18101 • 215 / 770-5151

ORIGINAL

Nov 5 8 39 AM '81

LEGAL DEPARTMENT

EDWARD M. NAGEL  
Vice President  
General Counsel and Secretary  
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G. D. CALIENDO  
Chief Counsel-Regulatory Affairs  
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Assistant Counsel

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SECRETARY'S OFFICE  
PUBLIC UTILITY  
COMMISSION

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November 4, 1981

HAND-DELIVERED

Mr. Jerry Rich, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17120

Re: William J. McAndrew vs.  
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Complaint Docket No. Z-8195050

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Very truly yours,

David J. Dulick

Enclosures

cc: Mr. William J. McAndrew

UN  
FOLDER

ORIGINAL

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Nov 5 8 39 AM '81

RECEIVED  
SECRETARY'S OFFICE  
PUBLIC UTILITY  
COMMISSION

William J. McAndrew	:	
	:	Complaint Docket
v.	:	
	:	No. Z-8195050
Pennsylvania Power & Light Company	:	

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ANSWER OF  
PENNSYLVANIA POWER & LIGHT COMPANY

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1981.

URGENT  
FOLDER

DOCKETED  
NOV 5 1981  
B

4. Paragraph 4 of the complaint constitutes a prayer for relief to which no response is required.

NEW MATTER

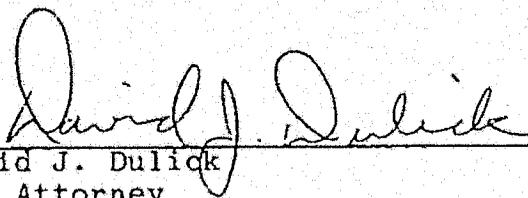
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Respectfully submitted,

PENNSYLVANIA POWER & LIGHT COMPANY  
By:

  
\_\_\_\_\_  
David J. Dulick  
Its Attorney

Dated November 4, 1981  
at Allentown, Pennsylvania



BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

William J. McAndrew

v.

Pennsylvania Power & Light  
Company

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Complaint Docket

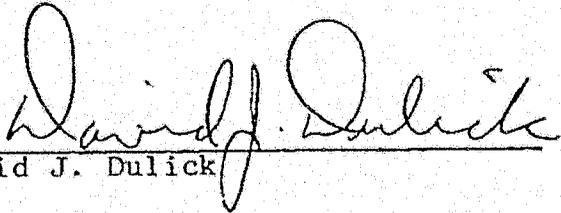
No. Z-8195050

---

CERTIFICATION OF SERVICE

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I certify that I have this date served by first class mail, postage prepaid, a copy of the foregoing "Answer of Pennsylvania Power & Light Company" on the complainant.

  
David J. Dulick

Dated November 4, 1981  
at Allentown, Pennsylvania



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P. O. BOX 3265, HARRISBURG, Pa 17120  
January 4, 1982

Monitor - Commissioner Johnson

IN REPLY PLEASE  
REFER TO OUR FILE

2-8195050

(See attached list)

William J. McAndrew  
v.  
Pennsylvania Power & Light Company

H E A R I N G N O T I C E

HEARING DATE: Monday, February 1, 1982  
TIME OF HEARING: 11:00 a.m.  
PLACE OF HEARING: Available hearing room, Ground Floor, North Office Building, Harrisburg, Pennsylvania.  
PRESIDING OFFICER: Administrative Law Judge Harry G. Banzhoff  
(717) 783-5452. His address is P.O. Box 3265, Harrisburg, Pennsylvania 17120.

ATTENTION CUSTOMER: IF YOU DO NOT COME TO THIS HEARING, YOU MAY LOSE THE CASE AND BE FORCED TO PAY YOUR BILL BASED ON A PAYMENT PLAN SUGGESTED BY THE UTILITY COMPANY.

If you have a problem with the scheduling of this case, please contact William Shane at (717) 787-1191 on or before January 25, 1982.

William R. Shane  
Chief Administrative Law Judge

ccs:  
Judge Banzhoff  
Law Bureau  
Bureau Consumer Services  
Mr. Bramson  
Ms. Lawrence  
Ms. Crouse  
File

B



COMMONWEALTH OF PENNSYLVANIA  
 PENNSYLVANIA PUBLIC UTILITY COMMISSION  
 P. O. BOX 3265 HARRISBURG, Pa. 17120

January 27, 1982

IN REPLY PLEASE  
 REFER TO OUR FILE

Z-8195050

MONITOR: Comm. Johnson

(See letter of Jan. 4, 1982)

DOCUMENT  
 FILED

William J. McAndrew  
 v.  
 Pennsylvania Power & Light Company

Dear Sir:

This letter is to inform you that at the request of Complainant, the hearing, now scheduled to be held on Monday, February 1, 1982 in the subject proceeding, has been changed to a telephonic hearing on Thursday, February 18, 1982 at 11:00 a.m.

This proceeding will be transcribed through the services of an official court reporter in the same manner as would take place in a formal, "in person", court room hearing. We will contact William McAndrew, Complainant at the following telephone number (717) 339-5696. We will contact David Dulick, counsel for Respondent at the following telephone number (215) 770-4254. If you have any formal exhibits which you intend to refer to at the time of the telephonic hearing, you must forward copies of same to the presiding officer and to the opposing party prior to the hearing. If you intend to have any supporting witnesses testify on your behalf, they should be with you at either of the above telephone numbers.

PRESIDING OFFICER: Administrative Law Judge Harry G. Banzhoff  
 P.O. Box 3265  
 Harrisburg, Pennsylvania 17120  
 (717) 783-5452

ATTENTION CUSTOMER: IF YOU DO NOT COME TO THIS HEARING, YOU MAY LOSE THE CASE AND BE FORCED TO PAY YOUR BILL BASED ON A PAYMENT PLAN SUGGESTED BY THE UTILITY COMPANY.

DOCKETED  
 JAN 29 1982  
*A*

William R. Shane  
 Chief Administrative Law Judge

cc: Judge Banzhoff  
 Mr. Bramson  
 Consumer Advocate

Law Bureau  
 Ms. Lawrence  
 Ms. Crouse

File Room



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P. O. BOX 3265, HARRISBURG Pa. 17120

January 28, 1982

IN REPLY PLEASE  
REFER TO OUR FILE

Z-8195050

Monitor: Commissioner Johnson  
(see attached list)

William J. McAndrew

v.

Pennsylvania Power & Light Company

Dear :

This letter is to inform you that the telephone hearing, now scheduled to be held on Thursday, February 18, 1982 at 11:00 a.m., in the subject proceeding, has been changed to Tuesday, March 9, 1982 at 11:00 a.m.

This proceeding will be transcribed through the services of an official court reporter in the same manner as would take place in a formal, "in person", court room hearing. We will contact William McAndrew, Complainant, at the following telephone number (717) 339-5696. We will contact David Dulick, counsel for Respondent, at the following telephone number (215) 770-4254. If you have any formal exhibits which you intend to refer to at the time of the telephonic hearing, you must forward copies of same to the presiding officer and to the opposing party prior to the hearing. If you intend to have any supporting witnesses testify on your behalf, they should be with you at either of the above telephone numbers.

PRESIDING OFFICER: Administrative Law Judge Harry G. Banzhoff  
(717) 783-5452. His address is P.O. Box 3265,  
Harrisburg, Pennsylvania 17120.

ATTENTION CUSTOMER: IF YOU DO NOT COME TO THIS HEARING,  
YOU MAY LOSE THE CASE AND BE FORCED  
TO PAY YOUR BILL BASED ON A PAYMENT  
PLAN SUGGESTED BY THE UTILITY  
COMPANY.

If you have a problem with the scheduling of this case, please contact William Shane at (717) 787-1191 on or before March 1, 1982.

William R. Shane  
Chief Administrative Law Judge

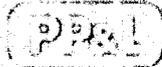
cc: Judge Banzhoff  
Law Bureau  
File Room

Bramson  
Lawrence

Consumer Advocate  
Crouse

DOCKETED  
FEB 2 1982

DOCKETED  
FEB 2 1982  
B



Pennsylvania Power & Light Company

Two North Ninth Street • Allentown, PA 18101 • 215 / 770-5151

David J. Dulick  
Regulatory Affairs Attorney  
215/770-4107

March 2, 1982

Mr. Jerry Rich, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, Pennsylvania 17120

RECEIVED

MAR 3 1982

SECRETARY'S OFFICE  
Public Utility Commission

Re: McAndrew v. PP&L;  
Docket No. Z-8195050

Dear Secretary Rich:

Enclosed for filing in the above-captioned proceeding are three copies of PP&L Hearing Exhibit Nos. 1-4. Copies of these exhibits are being forwarded to the Administrative Law Judge and Mr. McAndrew pursuant to the Commission's notice scheduling a telephonic hearing.

Very truly yours,

David J. Dulick

Enclosures

cc: The Honorable Harry G. Banzhoff (4 copies)  
Mr. William J. McAndrew

DOCUMENT  
OLDER

William McAndrew

227 S. Hickory St.

Mt. Carmel, PA 17851

STATEMENT - BUDGET BILLING CUSTOMER

CUSTOMER NO. 26-138-0963-0

DATE: January 25, 1982

Page 1

MAR 3 1982

Public Utility Commission  
Balance

DATE	Normal Bill Incl. Tax & Surcharge	Budget Bill Adjustment	Budget Bill	Review Adjustment	Budget Balance	Budget Amount Billed	Other Charges	Credits	Balance
5-16-80									169.51
6-17-80 (1554 KWH)	64.18	68.82	133.00		68.82-	133.00	Late Charge 1.78		304.29
7-18-80								Payment 142.77	161.52
6-17-80									296.18
7-17-80 (1200 KWH)	51.39	81.61	133.00		150.43-	133.00	Late Charge 1.66		296.18
8-20-80								Payment 134.66	161.52
7-17-80									296.16
8-18-80 (222 KWH)	14.48	118.52	133.00		268.95-	133.00	Late Charge 1.64		296.16
9-17-80								Payment 161.52	134.64
8-18-80									266.93
9-17-80 (2208 KWH)	90.04	42.96	133.00		311.91-	133.00	Late Charge 1.29		266.93
9-17-80									404.88
10-17-80 (2068 KWH)	82.75	50.25	133.00		362.16-	133.00	Late Charge 2.95		404.88

STATEMENT  
ORDER

DOCKETS  
MAR 3 1982

PP&L HEARING EXHIBIT NO. 1

REMARKS:

STATEMENT - BUDGET BILLING CUSTOMER

DATE: \_\_\_\_\_

CUSTOMER NO. \_\_\_\_\_

Page 2

DATE	Normal Bill Incl. Tax & Surcharge	Budget Bill Adjustment	Budget Bill	Review Adjustment	Budget Balance	Budget Amount Billed	Other Charges	Credits	Balance
10-22-80								Payment 102.82	404.88
10-17-80									
11-18-80 (4698 KWH)	169.93	36.93-	133.00		325.23-	133.00	Late Charge 3.33		438.39
11-21-80								Payment 133.00	305.39
11-18-80									
12-18-80 (6802 KWH)	245.34	112.34-	133.00		212.89-	133.00	Late Charge 3.33		441.72
1-5-81								Payment 133.00	308.72
12-18-80									
1-20-81 (11612 KWH)	409.03	276.03-	133.00		63.14	133.00	Late Charge 3.33		445.05
1-20-81									
2-18-81 (9206 KWH)	342.95	209.95-	133.00	126.00	147.09	133.00	Late Charge 4.99		709.04
3-11-81								Payment 385.00	324.04

PP&L HEARING EXHIBIT NO

1

REMARKS:

## STATEMENT - BUDGET BILLING CUSTOMER

DATE: \_\_\_\_\_

CUSTOMER NO. \_\_\_\_\_

Page 3

DATE	Normal Bill Incl. Tax & Surcharge	Budget Bill Adjustment	Budget Bill	Review Adjustment	Budget Balance	Budget Amount Billed	Other Charges	Credits	Balance
2-18-81									324.04
3-19-81 (5026 KWH)	204.18	71.18-	133.00	126.00	92.27	133.00	Late Charge 3.41		586.45
3-19-81									
4-20-81 (4988 KWH)	208.33	75.33-	133.00	126.00	41.60	133.00	Late Charge 6.65		852.10
4-29-81								Payment 324.04	528.06
4-20-81									
5-18-81 (3269 KWH)	147.56	41.60			-0-		Late Charge 5.84		723.06
6-3-81								Payment 50.00	673.06
6-17-81								Payment 200.00	473.06
5-18-81									
6-17-81 (1289 KWH)	65.24	123.76	189.00		123.76-	189.00	Late Charge 5.08		667.14
6-17-81 (1053 KWH)	54.71	134.29	189.00		258.05-	189.00	Late Charge 7.44		863.58

FUEL HEARING EXHIBIT NO 1

REMARKS:

## STATEMENT - BUDGET BILLING CUSTOMER

DATE: \_\_\_\_\_

CUSTOMER NO. \_\_\_\_\_

Page 4

DATE	Normal Bill Incl. Tax & Surcharge	Budget Bill Adjustment	Budget Bill	Review Adjustment	Budget Balance	Budget Amount Billed	Other Charges	Credits	Balance
8-18-81								Payment 300.00	863.58
7-17-81									
8-18-81 (1099 KWH)	56.80	132.20	189.00		390.25-	189.00	Late Charge 6.05		758.63
9-17-81								Payment 150.00	608.63
8-18-81									
9-17-81 (1260 KWH)	63.82	125.18	189.00		515.43-	189.00	Late Charge 6.54		804.17
9-30-81								Payment 150.00	654.17
10-15-81								Payment 100.00	554.17
9-17-81									
10-19-81 (3494 KWH)	144.51	44.49	189.00		559.92-	189.00	Late Charge 5.78		748.95
10-28-81								Payment 150.00	598.95

P&amp;L HEARING EXHIBIT NO. 1

REMARKS:

STATEMENT - BUDGET BILLING CUSTOMER

DATE: \_\_\_\_\_

CUSTOMER NO. \_\_\_\_\_

Page 5

DATE	Normal Bill Incl. Tax & Surcharge	Budget Bill Adjustment	Budget Bill	Review Adjustment	Budget Balance	Budget Amount Billed	Other Charges	Credits	Balance
11-12-81								Payment 150.00	598.95
10-19-81 11-18-81 (4066 KWH)	161.16	27.84	189.00		587.76-	189.00	Late Charge 4.39		448.95
11-25-81								Payment 150.00	642.34
12-11-81								Payment 100.00	492.34
11-18-81 12-18-81 (6743 KWH)	253.39	64.39-	189.00		523.37-	189.00	Late Charge 3.63		584.97
1-6-82								Payment 100.00	484.97
12-18-81 1-20-82 (7762 KWH)	381.47	192.47-	189.00		330.90-	189.00	Late Charge 4.47		678.71

HEARING EXHIBIT NO. 1

REMARKS:

October 21, 1981

Mr. William McAndrew  
227 S. Hickory Street  
Mt. Carmel, PA 17851

Cust. No: 26-138-0963-0

Dear Mr. McAndrew:

I have been unable to contact you by phone to discuss your recent inquiry to the Pennsylvania Public Utility Commission regarding your electric service bill. I would like to make arrangements for one of our Customer Representatives to meet you at your home to review your electrical use. Hopefully such a visit will help you to understand the billing and possibly we would be able to suggest some methods to help you conserve electrical use.

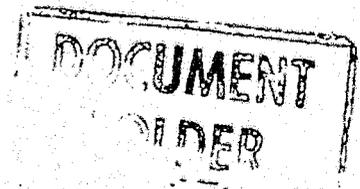
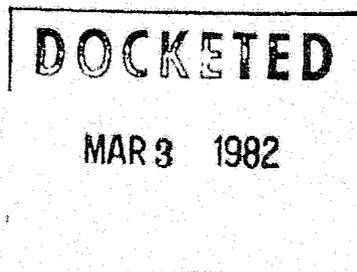
Please contact me at our Hazleton Office. I am generally in the office between 7:30 a.m. and 5:00 p.m. Monday thru Friday. If I would not be in when you call, please leave a number and time I would be able to call you back.

Sincerely,

Charles A. Linvenfelter  
Supervisor Customer Contacts

Gen. D.V.  
Cus. Ser.  
CAL/mak

cc: Mrs. Anna L. Valusek  
Mr. Oscar C. Lange



January 12, 1982

Mr. William McAndrew  
227 South Hickory Street  
Mt. Carmel, PA 17851

Customer Number 26-138-0963-0

Dear Mr. McAndrew:

This letter concerns our telephone conversation of January 11, 1982. At that time I requested permission from you to allow a PP&L residential consultant to visit your home and analyze your energy usage. You did not grant PP&L permission to do this.

The reason for my request is that your energy usage is the main issue in your current formal complaint before the Pennsylvania Public Utility Commission at Docket No. Z-8195050. PP&L would like to work with you to analyze your energy usage. This analysis should provide valuable information concerning your bills and may allow us to suggest ways for you to cut down economically on energy use. Therefore, I wish you would reconsider your decision and allow a PP&L representative to visit your home. If you do, feel free to contact me as soon as possible at our Hazleton office, phone 648-5701.

Very truly yours,

Charles A. Lingenfelter  
Supervisor - Customer Contacts

C.S.C.  
Gen. Div.  
CAL/jmm

DOCUMENT  
HOLDER

DOCKETED

MAR 3 1982

CUST NUMBER 26-138-0963-0  
ID 50 - ACTIVE CUSTOMER  
1 MCARDER-WILLIAM

08 31 11/12/81  
RATE BSD AUX 60 REV CL 07  
DUE 11/11/81 ELEC MTR HEAT  
CORN 07/15/75  
NO AREA LIGHTS BUDG BILLING  
NO MAIL ADDRESS PRESENT

METER 71103821  
METER READING DATA  
INQUIRY

227 S HICKORY ST  
9 MT CARMEL 17851  
PHONE 717-339-5696

METER 1 OF 1  
MTR CODE 00002623  
SERIAL 71103821  
TYPE 5-NA

---SCHED METER CHANGE---  
YEAR 1981 ISSUED 02/23/81  
REASON 30 SPEC UNDER 3 KW

CONSTANT 1  
INSTALLED 08/28/81  
KWH DIALS 5  
KW DIALS 3  
SVC STATUS 0 ACT

MTR LOC: 01-OUT-REAR  
RDG INS: 97-HSE HTG CUST  
READING RDG CD DATE KWH KWH  
CURRENT 2-OK 10/19/81 05895 118  
PREVIOUS 2-OK 09/17/81 02201 000  
USE 3494 11.8

**POOR ORIGINAL**

STATUS: IN-STOCK TEST  
PREVIOUS CUST NUMBER 26-138-0963-0  
REMOVED KWH 02765 REMOVED KW  
REMOVED DATE 08/28/81 REASON 99 OVER 50,000 KWH

METER 41323559  
METER READING DATA  
INQUIRY

STATUS: IN-STOCK TEST  
PREVIOUS CUST NUMBER 26-138-0963-0  
REMOVED KWH 02765 REMOVED KW  
REMOVED DATE 08/28/81 REASON 99 OVER 50,000 KWH

MTST 41323559  
METER TEST DATA  
INQUIRY

MTR CODE 00003609  
REG RATIO 27-07/09  
METER REMOVED FROM CUSTOMER 2613809630  
ON 08/28/81  
LAST TEST ENTERED 09/28/81

-----MOST RECENT TEST-----  
REASON: 99 OVER 50,000 KWH  
REPAIRER:  
INSPECTOR: 105  
AS FOUND AS LEFT  
TEST DATE 09/11/81 09/11/81  
TESTER 106 106  
KWH READING 02765.0 02765.0  
KW READING  
TEST BOARD # 73 73  
DMD REGISTER  
ACC FLZ 99.5 99.7  
PFZ 99.4 99.7  
LLZ 99.2 100.0  
AVG ACCURACY 99.4 99.7

**REJECTED**  
**MARS 1982**

**DOCUMENT**  
**FOLDER**

CUST NUMBER 26-138-0963-0  
ID 50 - ACTIVE CUSTOMER  
1 MCARDER-WILLIAM  
227 S HICKORY ST  
9 MT CARMEL 17851  
PHONE 717-339-5696

08 36 11/12/81  
RATE BSD AUX 60 REV CL 07  
DUE 11/11/81 ELEC MTR HEAT  
CORN 07/15/75  
NO AREA LIGHTS BUDG BILLING  
NO MAIL ADDRESS PRESENT

METER 71103821  
METER TEST DATA  
INQUIRY

METER 1 OF 1  
MTR CODE 00002623  
SERIAL 71103821  
TYPE 5-NA

-----MOST RECENT TEST-----  
REASON: 30 SPEC UNDER 3 KW  
REPAIRER:

TEST REPORT  
TEST INSTALLATION CHECK

BY

TEST DATE  
TESTER PP&L HEARING EXHIBIT NO. 4  
FIRST TEST AVG 00000.0  
RD READING 000.0  
TEST BOARD #  
DMD REGISTER  
ACC FLZ  
FFZ  
LLZ  
AVG ACCURACY 0.0 0.0

*Requested Disposition in  
note 11/2/71*

**POOR ORIGINAL**

CUSTOMER SERVICE CENTER COPY

5-462-070

PP & L FORM 1034 (1-68)

METER CHANGE AND TEST ORDER

CUSTOMER NAME AND SERVICE ADDRESS

REASON PERIODIC REQUEST OTHER

OLD METER NO

711103 8121

ORDER NO

DATE ISSUED

ISSUED BY

CUSTOMER NUMBER

6/1/82  
440681 SS 2613809630

William Mc Andrews  
207 S. Hickory St  
Mt Carmel

MO DAY YR LOC READ INST CONSTANT METER CODE  
08 28 81 01 99 01 2623

CHANGE DATE MO DAY YR TEST IN PLACE OLD KWH READING OLD DEMAND READING  
01 12 82 X

NEW METER SERIAL NUMBER METER CODE KWH ACC DR IT HA VOLTY  
1 2 3 4 5 9

LOC HEAD INST CONSTANT KWH DIALS KWH READING DEMAND DIALS DEMAND READING

AMPERES REGISTER RATIO YES NO  
27. D. CHANGED BY

REMARKS: formal PVC complaint - test at PP & L Expense - test need not be present.

G.F. TYPE 11770 AMP 30 VOLT 240 WIRE 3 PH 1 DETENT ( ) CODE AF  
DIAL K 1 DISK K 7.2 TEST K 7.2 RR 13% CTR 1 PTR 1 CODE AL  
TYPE CONT CAMS PTS WORM REVCONT DEMAND K

DATE	AS FOUND		AS LEFT				REV	AS LEFT				TIME RUN *			
	STD CORR	READING	% ACC	CORR ACC	CF. ALTH	M		S	STD CORR	READING	% ACC	CORR ACC	S	M	
1-12-82		12.03	12.03	99.8	100.0	SER H	20	12	1.2	12.03	12.03	99.8	100.0	F	
2-15-82		12.15	12.15			SER P								S	
1-14-82		12.10	12.10	99.2	99.4	SER L	2	12	1.2	12.05	12.05	99.6	99.8	D	
30-752-809	AVERAGE ACCURACY → 99.9				1	H								AC	
REPAIRED BY	F. O. J. [Signature]				1	P									KW
SEC AMPS	C	B	A	N	2	P								S	
TRANS CORR	FL	LL	PF		3	H								AC	
COMP CORR	FL	LL	PF		3	P								BY	

240V = EL x TR 120V = EL x TR / 2

FORM UCCO-12-A-30M 2-92

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA  
CLAIMS NO. 224988 P O BOX 3265  
ARRISBURG, PA 17120

HOLD

DATE 5-28  
NOTICE  
END NOTICE

RETURN

Detached from  
PS Form 3849-A  
Oct. 1980

FROM MOUNT CARMEL, PA 17  
RETURN TO SENDER

*Handwritten signature*

MAY 28 1982

**DOCUMENT FOLDER**

REGISTERED MAIL  
NO. 44231  
RETURN RECEIPT  
REQUESTED

PHILADELPHIA PA 19101  
MAY 28 1982