

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): : 4. PUBLIC MEETING DATE:
5. APPROVED BY: : 00/00/00
DIRECTOR: :
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 02/13/02
8. DOCKET NO: F-01020585 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: JACOBS, LINDA AND DANIEL

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY: MONTGOMERY

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT THEY WERE BILLED FOR \$1600 IN BACK CHARGES FOR WHAT
PP&L CLAIMS WAS A FAULTY METER. THEY DO NOT FEEL THEY SHOULD BE HELD
RESPONSIBLE.

DOCUMENT
FOLDER

DOCKETED

FFR 20 2002

ORIGINAL

FORMAL COMPLAINT FORM Pennsylvania Public Utility Commission

2/26/02

F - 01020585

110500

RES 1020585

Please Print:

1. Your Name, Mailing Address and Telephone Number.

Name Linda Jacobs, Daniel Jacobs

Street/P.O. Box 1379 Needham Cir Apt.#

City Hatfield State PA Zip 19440

County MONTGOMERY Home Telephone-Area Code (610) 822-6133
Work Telephone-Area Code ()

2. Name of Company your complaint concerns: P.P.L Electric

3. What is your complaint?

out of nowhere we get a bill for back balance \$1600.00 est. back charges because they claim the meter was not accurate they claim they replaced their meter recently the new meter was also bad. I have paid the bill they sent every month! I pay the bill it's not my fault they think they have bad equipment. I'm not paying for their equipment problems and I don't agree with

(If you need more space, use additional paper and attach to this form).

(-over-)

9

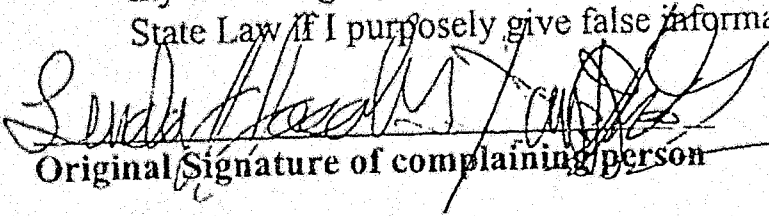
4. What do you want the Public Utility Commission to do about your complaint?

I want the Commission to rule that I am not responsible for P.P.L.'s supposed loss of income due to their equipment problems. Also the numbers they have come up with are not valid

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.


Original Signature of complaining person

2-9-02
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code (_____) _____

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Timely

Notice to Customer

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date JANUARY 10, 2002. The Commission will send you formal complaint forms

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address
(Please correct any mistakes)

LINDA J JACOBS
1379 NEEDHAM CIRCLE L-43
HATFIELD PA 19440

(215) 822-6133
(Area Code) Telephone Number

Linda Jacobs
Signature

Mail this completed form to.

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY

BCS Number 1020585 Date of mailing JANUARY 10, 2002
Company PA POWER & LIGHT COMPANY
827 HAUSMAN ROAD
ALLENTOWN PA 18104-9392

REVISED 11/97

21

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265, HARRISBURG PA 17105-3265

2/26/02

February 6, 2002

BCS 1020585

LINDA J. JACOBS
1379 NEEDHAM CIRCLE L-43
HATFIELD PA 19440

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before February 26, 2002 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

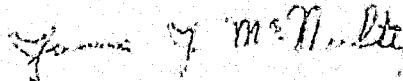
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

nvl

CC: PA POWER & LIGHT COMPANY

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: FEBRUARY 20, 2002

LINDA AND DANIEL JACOBS
Complainant

DOCUMENT
FOLDER

VS.

PPL ELECTRIC UTILITIES
CORPORATION
Respondent

Complaint Docket
No: F-01020585

DOCKETED
FEB 20 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

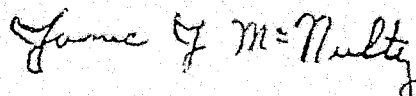
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: FEBRUARY 20, 2002

F-01020585

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLEN TOWN PA 18101-1179

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by LINDA AND DANIEL JACOBS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

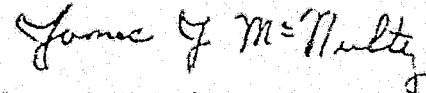
FEBRUARY 20, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help.

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

dbb

ORIGINAL

GROSS, MCGINLEY, LABARRE & EATON, L.L.P.
ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060
ALLENTOWN, PENNSYLVANIA 18105-4060

MALCOLM J. GROSS
PAUL A. MCGINLEY
DONALD LABARRE, JR.
J. JACKSON EATON, III
MICHAEL A. HENRY
PATRICK J. REILLY
WILLIAM J. FRIES
ANNE K. MANLEY
SUSAN ELLIS WILD
ELIZABETH M. GRAVER
ALLEN J. TOLLAR
JOHN F. GROSS
KIMBERLY G. KRUPKA
ROBERT A. ALPERT
K. A. SPOTTS-KIMMEL

(610) 820-5450
TELEFAX (610) 820-6006
E-MAIL WFries@gmle.com

March 12, 2002

RECEIVED

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

MAR 12 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Linda Jacobs and Daniel Jacobs v. PPL Electric Utilities Corporation
d/b/a PPL Utilities
No. P-01020585

DOCUMENT
FOLDER

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three copies of the Answer of PPL Electric Utilities Corporation d/b/a PPL Utilities.

Pursuant to 52 Pa. Code §1.11, the enclosed document is to be deemed filed on March 12, 2002, which is the date it was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

William J. Fries
WILLIAM J. FRIES

WJF:sjm
Enclosures
cc: Linda Jacobs and Daniel Jacobs, w/encl.

35

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LINDA JACOBS and DANIEL JACOBS,

Complainants,

vs.

PPL ELECTRIC UTILITIES
CORPORATION d/b/a PPL UTILITIES,

Respondent.

COMPLAINT DOCKET
NO. F-01020585

RECEIVED

MAR 12 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ANSWER OF PPL ELECTRIC UTILITIES CORPORATION
d/b/a PPL UTILITIES

PPL Electric Utilities Corporation d/b/a PPL Utilities (PPL), by its attorney, hereby
Answers the Complaint in the above-captioned proceeding as follows:

1. Admitted.
2. Admitted.
3. Admitted in part and denied in part. PPL denies, as averred, Complainants

Linda Jacobs and Daniel Jacobs' (Complainants) allegation that out of nowhere they received an electric service bill for the subject electric service premises, which is located at 1379 Needham Circle L-43, Hatfield, Pennsylvania, for a back balance of \$1,600 estimated back charges because PPL claimed its electric meter was inaccurate, and that PPL replaced its meter recently because it claimed

DOCUMENT
FOLDER

DOCKETED

MAR 15 2002

the new meter was also bad. To the contrary, PPL avers that on or about May 9, 2001, a field investigation was issued to ascertain whether the subject electric service premises was vacant or the electric meter for said premises had ceased recording Complainants' electric usage. By way of further Answer, PPL avers that based on its investigation, PPL determined that from June 8, 1999 to May 30, 2001, the electric service meter for said premises had failed to record Complainants' electric usage thereon because of an equipment failure.

PPL also avers that as a result of the aforementioned equipment failure, a new meter was installed on Complainants' electric service premises on May 30, 2001, with a set rating of 44130, and that on February 15, 2001, the new meter tested to 99.86 percent accuracy, which is within the Pennsylvania Public Utility Commission's guidelines. Moreover, PPL avers that on or about August 23, 2001, it issued, pursuant to Section 56.14 of the Pennsylvania Code, 52 Pa. Code § 56.14, a makeup bill and letter of explanation, which included an offer for payment arrangements. Furthermore, PPL avers that the makeup bill resulted in a debit of \$1,323.20 to Complainants' account.

Finally, PPL avers that the newly installed meter operates correctly and that Complainants' electric service bills are correct as rendered.

PPL denies that Complainants have paid their electric service bills every month. To the contrary, PPL avers that on May 4, 1999, June 2, 1999, July 7, 1999, March 7, 2000, April 4, 2000, and May 2, 2000, Complainants incurred late payment charges for failure to pay their electric service bills on time.

RECEIVED
MAR 12 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PPL admits at all times relevant to the instant Complaint, Complainants paid their electric service bills. PPL denies, as averred, that it is not Complainants' fault that PPL has bad equipment, and that Complainants believe they are not obligated to pay for unbilled electric usage between June 8, 1999 and May 30, 2001, which was not recorded as actual usage due to an equipment failure with the electric meter for the subject electric service premises. By way of further Answer, PPL incorporates herein by reference its aforementioned response to Paragraph 3 of the Complaint.

4. Paragraph 4 constitutes a request for relief to which no Answer is required. To the extent a response is required, PPL incorporates by reference herein the averments set forth in its Answer to Paragraph 3.

WHEREFORE, in view of the foregoing, PPL respectfully requests that the Pennsylvania Public Utility Commission deny the above-captioned Complaint.

Respectfully submitted,

PPL Electric Utilities Corporation
d/b/a PPL Utilities

By: William J. Fries
WILLIAM J. FRIES

Dated: March 12, 2002
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LINDA JACOBS and DANIEL JACOBS

vs.

PPL ELECTRIC UTILITIES
CORPORATION d/b/a PPL UTILITIES

COMPLAINT DOCKET
NO. F-01020585

CERTIFICATION OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant(s), listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant):

Linda Jacobs and Daniel Jacobs
1379 Needham Circle L-43
Hatfield, PA 19440

Dated this 12TH day of March, 2002.

GROSS, MCGINLEY, LaBARRE & EATON, LLP

BY: William J. Fries
WILLIAM J. FRIES, ESQUIRE
Attorney for PPL Electric Utilities Corporation
d/b/a PPL Utilities
33 South 7th Street
P.O. Box 4060
Allentown, PA 18105-4060
(610) 820-5450
I.D. #25914

ORIGINAL
GROSS, MCGINLEY, LABARRE & EATON, LLP

RECEIVED

2002 MAY -2 AM 9:06

MALCOLM J GROSS
PAUL A. MCGINLEY
DONALD LABARRE, JR.
J. JACKSON EATON, III
MICHAEL A HENRY
PATRICK J REILLY
WILLIAM J FRIES
ANNE K MANLEY
SUSAN ELLIS WILD
ELIZABETH R GRAVER
ALLEN J TULLAR
JOHN F GROSS
KIMBERLY G KRUPKA
ROBERTA ALPERT
K A SPOTTS-KIMMEL

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060
ALLENTOWN, PENNSYLVANIA 18105-4060

SECRETARY'S BUREAU

(610) 820-5450
TELEFAX (610) 820-6006
E-MAIL wfries@gmle.com

April 30, 2002

DOCUMENT
FOLDER

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

**RE: Linda Jacobs and Daniel Jacobs v. PPL Electric Utilities Corporation
No. F-01020585**

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainants in this proceeding. In addition, I have provided a copy of the Certificate to Administrative Law Judge Robert A. Christianson.

Thank you for your assistance.

Very truly yours,

William J. Fries
WILLIAM J. FRIES

WJF/sjm
Enclosures

cc: The Honorable Robert A. Christianson, w/encl.
Ms. Linda Derry (formerly Linda Jacobs), w/encl.
Mr. Daniel Jacobs, w/encl.
Ms. Martha Reinert, w/encl. (via telefax)
Ms. Deborah M. Thiel, w/encl. (via telefax)

4/18/02
G:\WFries\PPU\Correspondence\ppl-jacobs mcnulty.doc

www.gmle.com

ORIGINAL

RECEIVED

2007 MAY -2 AM 9:06

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

LINDA JACOBS AND DANIEL JACOBS

Complaint Docket
NO. F-01020585

v.

PPL ELECTRIC UTILITIES CORPORATION

DOCKETED

CERTIFICATE OF SATISFACTION OF COMPLAINT MAY 04 2002

DOCUMENT
FOLDER

1. Complainants are Linda Jacobs and Daniel Jacobs.
2. Respondent is PPL Electric Utilities Corporation.
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code Section 5.24(b).

4. PPL Electric Utilities Corporation hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed that the following terms constitute full satisfaction of all outstanding legal and factual disputes in this proceeding:

a. As to Complainant Linda Jacobs, now Linda Derry, the parties acknowledge that the balance due on Account 53820-21002 was \$1,721.87 as of October 2, 2001. PPL agrees to extend a credit of \$661 on the said account balance, for an adjusted account balance of \$1,060.87. Complainant Linda Jacobs, now Linda Derry, agrees to make monthly payments of \$200 on the

remaining account balance of \$1,060.87, beginning April 19, 2002, and by the 19th of each month thereafter until the balance in full is paid.

b. As to Complainant Daniel Jacobs, the parties acknowledge that Account No. 53820-21011 was established in Complainant Daniel Jacobs' name effective October 2, 2001, and that billings from October 2, 2001 through April 3, 2002 on said account have totaled \$765.94. Complainant Daniel Jacobs agrees to pay \$100 toward this account balance on or before April 29, 2002 and to thereafter make monthly payments of \$75 on the said balance, together with the payment of current bills.

c. Complainants withdraw the Complaint filed with the Commission at the above term and number with prejudice.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: William J. Fries
WILLIAM J. FRIES
Its Attorney

Dated: April 30, 2002
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LINDA JACOBS AND DANIEL JACOBS

COMPLAINT DOCKET
NO. F-01020585

vs.

PPL ELECTRIC UTILITIES CORPORATION

CERTIFICATION OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant(s), listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant):

Linda Jacobs (Derry)
3623 Applebutter Road
Fountainville, PA 18923

Daniel Jacobs
1379 Needham Circle, L43
Hatfield, PA 19440

Dated this 30th day of April, 2002

GROSS, McGINLEY, LaBARRE & EATON, LLP

By: William J. Fries
WILLIAM J. FRIES, ESQUIRE
Attorney for PPL Electric Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105-4060
(610) 820-5450
I.D. #25914

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 7, 2002

SUBJECT: Certification of Satisfaction Filed
F-01020585 Linda & Daniel Jacobs v. PPL Electric Utilites Corporation

TO: Wanda Zeiders
Docket Management

FROM: Susan Licon, Scheduling Officer
Office of Administrative Law Judge

On May 2, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by William J. Fries, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
MAY 09 2002