

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JAMES WIRSZ

v.

PHILADELPHIA GAS WORKS

F-02261494

DOCUMENT
FOLDER

DOCKETED
NOV 13 2007

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about October 2, 2007, James Wirsz ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned docket number. On or about November 2, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than November 23, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than December 7, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

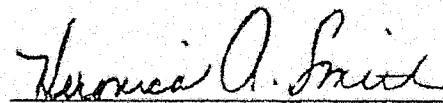
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5428
Email: hnurick@state.pa.us

Date: November 9, 2007


VERONICA A. SMITH
Chief Administrative Law Judge



November 14, 2007

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: James Wirsz vs. PGW, Docket No. F-02261494

Dear Secretary McNulty:

On November 2, 2007, the Philadelphia Gas Works ("PGW") filed the original and three (3) copies of its Answer to the Complaint in the above captioned matter, pursuant to 52 Pa. Code §5.61. PGW inadvertently did not serve a copy of the Answer to the Complainant's attorney, Richard J. Weitzman, Esquire. Hence, PGW hereby re-files the Certificate of Service of the Answer to the Complaint.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

Mary M. Chan

**DOCUMENT
FOLDER**

Enclosure

cc: Richard J Weitzman (Via Regular Mail and Facsimile)
Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)

RECEIVED

NOV 14 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ORIGINAL

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

James Wisz

v.

Philadelphia Gas Works

:
:
:
:
:
:
:

Docket No. F-02261494

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (A) Denied. PGW denies the averment that there is a billing mistake on the Complainant's gas account. The Complainant's gas bills are correct as rendered to 1411 Imogene Street, Philadelphia, PA (Service Address).

(B) Admitted in part; denied in part. It is admitted that the Complainant is the owner of many properties, including the Service Address. It is admitted that the Complainant established gas service at the Service Address. PGW denies the averment that PGW did not properly set up the account into PGW system. It is admitted that the Complainant's gas bills were sent to the Service Address.

PGW records do not indicate that the bill should have been sent to another address until June 6, 2007. PGW lacks sufficient knowledge to determine the truth of the averment that the Complainant did not reside at the Service Address. PGW therefore denies this averment.

RECEIVED

NOV 14 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCKETED
NOV 16 2007

**DOCUMENT
FOLDER**

PGW records do not indicate that PGW advised the Complainant that the billing address issue was not uncommon. PGW therefore denies this averment.

It is admitted that the Complainant's gas bills are correct as rendered. PGW admits that the Complainant is disputing the mail bill address issue.

By way of further answer, the Complainant established gas service at the Service Address on September 14, 2006 through October 28, 2006. The Complainant's gas bills were mailed to the Service Address.

On March 12, 2007, the Complainant's account was finalized in the amount of \$56.23 and went into "write off" status.

On June 4, 2007, PGW updated the Complainant's credit to Trans Union.

On June 6, 2007, the Complainant contacted PGW to inquire about the gas bill. The Complainant was advised that the gas bills for the Service Address were mailed to the Service Address and not a P.O. Box address.

On June 6, 2007, the Complainant registered P.O. Box 11481 on the account as the mail bill address. PGW re-sent the bill to the registered mail bill P.O. Box address. See Customer Contact Screen, which is attached hereto as Exhibit "A."

On June 14, 2007, the Complainant made the payment on his account in full.

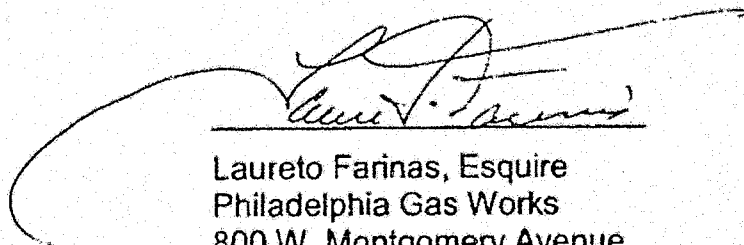
The Bureau of Consumer Service (BCS) decision dated August 27, 2007, which is attached hereto as Exhibit "B," ordered the Complainant to file a dispute with the credit bureau.

7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and dismiss the Complaint.

Respectfully submitted,

November 2, 2007

A handwritten signature in black ink, appearing to read 'Laureto Farinas', is written over a horizontal line. A large, sweeping flourish extends from the left side of the signature across the page.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

RECEIVED

NOV 14 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Contacts for Account: Wirsz, James J

Account: 0000 6823 6600

Wirsz, James J

Transaction History

Full Comments

Date	Type	Comment	Person
10/19/2007	CRU	PUC Formal Doc. # F-02261494 filed on 10/17/2007 12:00 00 AM	Wirsz, James J
08/24/2007	CRU	Received Closing/Decision from of PUC/BCS regarding BCS# 2261494 on 08/27/2007. The BCS stated the following. JAMES WIRSZ WAS THE RP OF RECORD FROM 9/1/06 TO 10/28/06 AND CURRENTLY IS THE PROPERTY OWNER AT THE 1411 IMOGENE STREET RENTAL PROPERTY. THE CUSTOMER WAS ISSUED TWO BILLS BEFORE THE SERVICE WAS FINALIZED IN HIS NAME THE BILLS WERE MAILED TO THE SERVICE ADDRESS BECAUSE THE COMPANY DID NOT HAVE RECORD OF A DIFFERENT MAILING ADDRESS THE TWO BILLS WERE NOT PAID BY T	
08/24/2007	CRU	HE DUE DATE AND ACCORDINGLY REPORTED TO THE CREDIT BUREAU. BECAUSE THE BILLS WERE NOT PAID BY THE DUE DATES, THE ACCOUNT REFLECTED A NEGATIVE RATING FOR THE CUSTOMER'S CREDIT REPORT HISTORY THE \$56 23 FINAL BILL BALANCE WAS PAID IN FULL ON 6/14/07 THE COMPANY HAS NO RECORD THE CUSTOMER PROVIDED A DIFFERENT MAILING ADDRESS UNTIL 6/6/07 THE CUSTOMER FAILED TO PROVIDE PROOF HE MADE A REQUEST TO HAVE THE BILLS MAILED TO HIS POST OFFICE BOX NUMBER PRIOR TO 6/6/07 THEREFORE.	
08/24/2007	CRU	THE COMPANY REPORTED THE PAYMENT HISTORY ACCORDING TO THE DATE THE PAYMENT WAS RECEIVED MR WIRSZ WAS REFERRED TO THE CREDIT BUREAU TO FILE HIS DISPUTE AND INFORMED OF HIS PUC APPEAL RIGHTS. THE CUSTOMER REQUESTED TO PURSUE HIS COMPLAINT FORMALLY THROUGH THE PUC	
08/02/2007	DRU	Correspondence received on 07/19/2007 closed on 8/2/2007 12:54:48 PM Resolution. MAILED OUT LETTER TO CUSTOMER STATING ACCOUNT HAS BEEN FINALIZED AS OF 10/28/06 WITH A ZERO BALANCE , ALSO SENT OUT COPY OF RECEIPT FOR FINAL PAYMENT OF \$56 23	No Name
08/02/2007	DRU	Dispute received on 07/09/2007 closed on 8/2/2007 9:17:42 AM. Resolution: The High Bill dispute was previously completed by CRU on 7/10/07. The premise reference is 1411 Imogene St / SA #5609688298.	
08/01/2007	BILL	returned call to cust,i told him check with puc	Wirsz, James J

Change Customer Contact

Launch Related Transaction...

Contacts for Account: Wirsz, James J

Account... 0000 6823 6600

Wirsz, James J

Transaction History

Full Comments

Date	Type	Comment	Person
10/19/2007	CRU	PUC Formal Docket # F-02261494 filed on 10/17/2007 12:00:00 AM	Wirsz, James J
08/24/2007	CRU	Received Closing/Decision from of PUC/BCS regarding BCS# 2261494 on 08/27/2007. The BCS stated the following: JAMES WIRSZ WAS THE RP OF RECORD FROM 9/11/06 TO 10/28/06 AND CURRENTLY IS THE PROPERTY OWNER AT THE 1411 IMOGENE STREET RENTAL PROPERTY. THE CUSTOMER WAS ISSUED TWO BILLS BEFORE THE SERVICE WAS FINALIZED IN HIS NAME. THE BILLS WERE MAILED TO THE SERVICE ADDRESS BECAUSE THE COMPANY DID NOT HAVE RECORD OF A DIFFERENT MAILING ADDRESS. THE TWO BILLS WERE NOT PAID BY T	
08/24/2007	CRU	HE DUE DATE AND ACCORDINGLY REPORTED TO THE CREDIT BUREAU. BECAUSE THE BILLS WERE NOT PAID BY THE DUE DATES, THE ACCOUNT REFLECTED A NEGATIVE RATING FOR THE CUSTOMER'S CREDIT REPORT HISTORY. THE \$56.23 FINAL BILL BALANCE WAS PAID IN FULL ON 6/14/07. THE COMPANY HAS NO RECORD THE CUSTOMER PROVIDED A DIFFERENT MAILING ADDRESS UNTIL 6/6/07. THE CUSTOMER FAILED TO PROVIDE PROOF HE MADE A REQUEST TO HAVE THE BILLS MAILED TO HIS POST OFFICE BOX NUMBER PRIOR TO 6/6/07. THEREFORE,	
08/24/2007	CRU	THE COMPANY REPORTED THE PAYMENT HISTORY ACCORDING TO THE DATE THE PAYMENT WAS RECEIVED. MR WIRSZ WAS REFERRED TO THE CREDIT BUREAU TO FILE HIS DISPUTE AND INFORMED OF HIS PUC APPEAL RIGHTS. THE CUSTOMER REQUESTED TO PURSUE HIS COMPLAINT FORMALLY THROUGH THE PUC.	
08/02/2007	DRU	Correspondence received on 07/19/2007 closed on 8/2/2007 12:54:48 PM. Resolution: MAILED OUT LETTER TO CUSTOMER STATING ACCOUNT HAS BEEN FINALIZED AS OF 10/28/06 WITH A ZERO BALANCE , ALSO SENT OUT COPY OF RECEIPT FOR FINAL PAYMENT OF \$56.23.	No Name
08/02/2007	DRU	Dispute received on 07/09/2007 closed on 8/2/2007 9 17:42 AM. Resolution. The High Bill dispute was previously completed by CRU on 7/10/07. The premise reference is 1411 Imogene St / SA #560988298.	
08/01/2007	BILL	returned call to cust,i told him check with puc	Wirsz, James J

Change Customer Contact...

Launch Related Transaction...

Contacts for Account: **Wirsz, James J**

Account... 0000 6823 6500 Wirsz, James J Transaction History Full Comments

Date	Type	Comment	Person
08/01/2007	BILL	returned call to cust, told him check with puc	Wirsz, James J
07/19/2007	DRU	Correspondence received on 07/19/2007 regarding credit report dispute received	
07/10/2007	BILL	explained to cust, about high bill dept	Wirsz, James J
07/10/2007	CRU	Response sent to BCS on 7/10/2007 8:52:15 AM for Case # 2261494. It is PGW's final position that A review of the account indicates that the bills for this account number have been mailed to the property addresses being billed and also the property address at 309 Tyson Avenue. The company has no record of bills being mailed continuously to an alternate address. The company is not making an error by mailing the bill for service to the property address receiving the service.	No Name
07/10/2007	CRU	The company will only mail the bill to an alternate location if the customer makes this request. The company has received late payment on this account and therefore would reported the account adversely	
07/09/2007	BILL	left message on 2157228383	Wirsz, James J
07/09/2007	CRU	PIJC Informal Complaint BCS# 2261494 filed on 7/9/2007 12:00:00 AM (CRU 787-1250) regarding BILLING DISPUTES (# 18), by James Wirsz	
07/09/2007	CRU	Dispute received on 07/09/2007 regarding Cust. claim final gas bill was mailed to the wrong mailing address and claim, as a result he recieved a neg. credit rating can you correct this matter with credit agency. Thank you	
07/09/2007	BILL	Col called we mailed gas bill to the wrong address, and as a result the account was sent to the credit agency negative credit rating. I sent information to high bill dept and wrote up for a supervisor call back. Cust satisfied	Wirsz, James J
06/07/2007	COLL	UPDATE EXPEFIAN CREDIT BUREAU ACCOUNT CODE 97 CHARGE OF UNPAID BALANCE REPORTED AS A LOSS	Wirsz, James J
06/06/2007	BILL	Spoke w/Mr. Wirsz, bill was sent to site address, not to PO Box mailing address (as it is registered on all his other accounts). Reprinted bill and sent to PO Box for him, also amended mailing address records for this account. He will dispute report with TU. Satisfied with cal.	Wirsz, James J
06/04/2007	COLL	UPDTE TRANS UNION CREDIT BUREAU ACCOUNT CODE 97 CHARGE OFF	Wirsz, James J
09/21/2006	BILL	this is a gsr acct--per tax/late audit	Wirsz, James J

Contacts for Account: Wirsz, James J

Account: 0000 6823 6600 Wirsz, James J Transaction History Full Comments

Date	Type	Comment	Person
		mailing address (as it is registered on all his other accounts). Reprinted bill and sent to PO Box for him, also amended mailing address records for this account. He will dispute report with TU. Satisfied with call.	
06/04/2007	COLL	UPDATE TRANS UNION CREDIT BUREAU ACCOUNT CODE 97 CHARGE OFF	Wirsz, James J
09/21/2006	BILL	this is a gas acct--per tax/rate audit	Wirsz, James J
09/14/2006	SERO	Turn On, 09/14/2006, 1200 - 1600 REQ	Wirsz, James J
09/14/2006	SERV	supervisor will have order updated for today wrong order was put in	Wirsz, James J
09/14/2006	SERO	added instruction to use lock box code 1-2-0-9	Wirsz, James J
09/14/2006	SERO	Turn On need better date	Wirsz, James J
09/14/2006	SERO	Turn On, 09/18/2006, 800 - 1200 resched t/on for field cust states gas is off	Wirsz, James J
09/14/2006	SERV	Aims Order# 412926 Cancelled -wrong order type customer states gas off	Wirsz, James J
09/14/2006	SERV	per Aims gas is on-cust says having trouble lighting his pilot. Referred to contractor	Wirsz, James J
09/11/2006	SERO	Turn On (AMR) turn on	Wirsz, James J
07/12/2005	BILL	t/on in owner name billed, from 11/04 to 1/05 closed and rebilled tenant from 1/05 to 6/13/05	Wirsz, James J
05/24/2004	BILL	explained Int bill to cust	Wirsz, James J
01/22/2004	BILL	will call back after system bills account for 01/22/04, but tenants lease began 01/01/04 james is the owner	Wirsz, James J
01/21/2004	SER1	issued name change as of 01/21/04--start off read james j wirsz.	Wirsz, James J
10/30/2003	SERO		Wirsz, James J
09/04/2003	COLL	cor called for act bal.	Wirsz, James J
05/28/2003	BILL	bill error listing. check meter read query to make sure read was accurate and billed to current date and froze bi	Wirsz, James J
04/22/2003	INWSV	ISSUED S/O AND T/O READ FOR 4/25/03	Wirsz, James J
03/25/2003	SER1	ISS A TURN OFF READ AMR	Wirsz, James J
11/05/2002	SERO		Wirsz, James J
08/29/2001	SERO	customer called to have service turn-on/claims made settlement yesterday//scheduled turn-on for 8/28/01 /	Wirsz, James J
07/16/2001	SER1	completed turn off read & finalized bill	Wirsz, James J
07/12/2001	SER1	owner of the prop is renting it out/ new tenant will be calling / owner will call in meter reading on sat when the tenants move in	Wirsz, James J
07/11/2001	BILL	ing of bill	Wirsz, James J
03/05/2001	SER6	resched t/on for 03/13/2001 am req at cust req.	Wirsz, James J

Change Customer Contact Launch Related Transaction...

EXHIBIT B

RECEIVED

NOV 14 2007

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

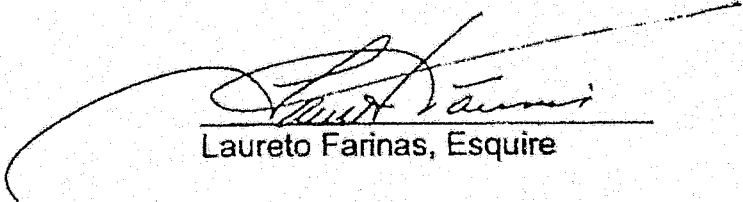
- <Case xmlns="x-
 schema:http://pucks.state.pa.us/DataEx/Schema/ClosingDataSend.xdr">
 <CaseNbr>2261494</CaseNbr>
 <CompanyName>PGW (PHILA. GAS WORKS (NGDC))</CompanyName>
 <CompanyCode>0766</CompanyCode>
 <CompanyType>GAS TRANSPORTER</CompanyType>
 - <Customer>
 <CustomerFirstName>JAMES</CustomerFirstName>
 <CustomerLastName>WIRSZ</CustomerLastName>
 <AccountNumber>68236600</AccountNumber>
 - <CustomerServAddress>
 <ServAddress1>1411 IMOGENE ST</ServAddress1>
 <ServCity>PHILADELPHIA</ServCity>
 <ServState>PA</ServState>
 <ServZip5>19124</ServZip5>
 </CustomerServAddress>
 </Customer>
 <DecisionIssue>Y</DecisionIssue>
 <OralWritten>W</OralWritten>
 <Violation>NO</Violation>
 <TotalBalance>0.00</TotalBalance>
 <DateClosed>2007-08-24</DateClosed>
 <Resolution>JAMES WIRSZ WAS THE RP OF RECORD FROM 9/11/06 TO
 10/28/06 AND CURRENTLY IS THE PROPERTY OWNER AT THE 1411 IMOGENE
 STREET RENTAL PROPERTY. THE CUSTOMER WAS ISSUED TWO BILLS BEFORE
 THE SERVICE WAS FINALIZED IN HIS NAME. THE BILLS WERE MAILED TO
 THE SERVICE ADDRESS BECAUSE THE COMPANY DID NOT HAVE RECORD OF A
 DIFFERENT MAILING ADDRESS. THE TWO BILLS WERE NOT PAID BY THE DUE
 DATE AND ACCORDINGLY REPORTED TO THE CREDIT BUREAU. BECAUSE THE
 BILLS WERE NOT PAID BY THE DUE DATES, THE ACCOUNT REFLECTED A
 NEGATIVE RATING FOR THE CUSTOMER`S CREDIT REPORT HISTORY. THE
 \$56.23 FINAL BILL BALANCE WAS PAID IN FULL ON 6/14/07. THE COMPANY
 HAS NO RECORD THE CUSTOMER PROVIDED A DIFFERENT MAILING ADDRESS
 UNTIL 6/6/07. THE CUSTOMER FAILED TO PROVIDE PROOF HE MADE A
 REQUEST TO HAVE THE BILLS MAILED TO HIS POST OFFICE BOX NUMBER
 PRIOR TO 6/6/07. THEREFORE, THE COMPANY REPORTED THE PAYMENT
 HISTORY ACCORDING TO THE DATE THE PAYMENT WAS RECEIVED. MR
 WIRSZ WAS REFERRED TO THE CREDIT BUREAU TO FILE HIS DISPUTE AND
 INFORMED OF HIS PUC APPEAL RIGHTS, THE CUSTOMER REQUESTED TO
 PURSUE HIS COMPLAINT FORMALLY THROUGH THE PUC.</Resolution>
 <BalanceDate>2007-08-24</BalanceDate>
 <ServiceRestoredPay>0.00</ServiceRestoredPay>
 <ServiceContinueAmount>0.00</ServiceContinueAmount>
 <SpecialBudgetAmount>0.00</SpecialBudgetAmount>
 <RegularBudgetAmount>0.00</RegularBudgetAmount>
 <ArrearsPaymentPlus>0.00</ArrearsPaymentPlus>
 <FinalMonthlyPayment>0.00</FinalMonthlyPayment>
 <CurrentMonthlyPayment>0.00</CurrentMonthlyPayment>
 <EndMonthlyPayment>0.00</EndMonthlyPayment>
 <LetterDescription>EGW PAR W/COMPLEX DISPUTE/LEVEL2-
 4</LetterDescription>
 <HeadDate>2007-08-27</HeadDate>
 <ReconnectAmount>0</ReconnectAmount>

<PayAmount>0.00</PayAmount>
- <OtherInfo>
 <BCSInvestigatorFName>JOHN</BCSInvestigatorFName>
 <BCSInvestigatorLName>CLEA</BCSInvestigatorLName>
 <NbrOfTimeSend>1</NbrOfTimeSend>
 <NbrOfTimeFaxed>0</NbrOfTimeFaxed>
 <PUCFax FaxAreaCode="717">7876641</PUCFax>
</OtherInfo>
</Case>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18 Pa. C.S. §4904, concerning false statements to authorities.

Dated: November 2, 2007


Laureto Farinas, Esquire

RECEIVED

NOV 14 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

 ORIGINAL

CERTIFICATE OF SERVICE

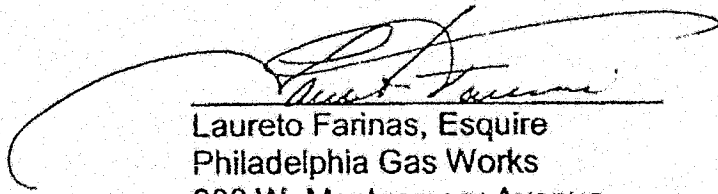
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

James J. Wirsz
1411 Imogene Street
Philadelphia, PA 19124

Dated: November 2, 2007



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

DOCKETED
NOV 16 2007

RECEIVED

NOV 14 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
FOLDER



November 19, 2007

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: James Wirsz vs. PGW, Docket No. F-02261494

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works ("PGW") certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant, through his counsel, Richard Weitzman, has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant, through counsel, Richard Weitzman of his right to object to any part of this settlement in writing to the Public Utility Commission within (10) days from the date of this correspondence.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a large, stylized flourish that extends across the page.

Laureto Farinas

RECEIVED

NOV 19 2007

cc: Richard Weitzman (via regular mail)
Anne Marie Cromley (via interoffice mail)
Linda Pereira (via interoffice mail)

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**DOCUMENT
FOLDER**

DOCKETED
NOV 27 2007

106

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: November 26, 2007
SUBJECT: James Wirsz v. Philadelphia Gas Works
F-02261494
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCKETED
NOV 28 2007

On November 19, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator
Beth Plantz
Case File

DOCKETED
NOV 28 2007