

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HOA S UNG

v.

PHILADELPHIA GAS WORKS

DOCUMENT
FOLDER

C-20054322

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

DOCKETED
APR 26 2005

On or about January 6, 2005, Hoa S Ung ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned Docket Number. On or about April 4, 2005, Respondent filed an answer to the complaint. An Interim Payment Order was issued April 6, 2005.

Based upon a review of the information contained in the complaint and answer, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than April 25, 2005, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than May 9, 2005, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

RJP

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

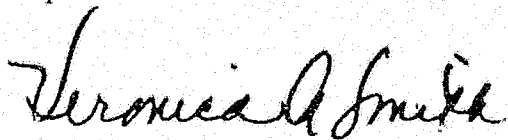
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: April 11, 2005



VERONICA A. SMITH
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 16, 2005
SUBJECT: Hoa S. Ung v. Philadelphia Gas Works; C-20054322
TO: Commission Document Folder
FROM: Bruce Bigelow
Mediator

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated April 11, 2005, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

DOCKETED
MAY 18 2005

**DOCUMENT
FOLDER**

pc: OALJ File

BTL



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
May 18, 2005

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20054322

(SEE ATTACHED LIST)

Hoas. Ung v. Philadelphia Gas Works

Billing Dispute

Hearing Notice

This is to inform you that your case is scheduled for hearing at 9:30 a.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 9:15 a.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all morning, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing

Date: Tuesday, July 12, 2005

Time: 9:30 a.m.

KJR

Location: Hearing Room 2
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

DOCKETED
MAY 21 2005

Presiding: Administrative Law Judge Marlane R. Chestnut
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Chestnut
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

C-20054322 HOA S. UNG v. PHILADELPHIA GAS WORKS

HOA S UNG
800 GABEL STREET
SILVER SPRING MD 20901
301-649-1597

LAURETO A FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVENUE
PHILADELPHIA PA 19122
215-684-6982