

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 11/09/06
8. DOCKET NO: C-20067064	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: HICKS, CHARLES JR

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COJNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WOULD LIKE A PAYMENT AGREEMENT.

DOCKETED
 NOV 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C-20067064



1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Charles Hicks Jr

Street/P.O. Box 2432 Shargwood St Apt #

City Phila State Pa Zip 19121

County

Area Code/HOME Phone 267 439 2559

Area Code/WORK Phone

Utility Account Number 000609976475 SSN 198601807 (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns:

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

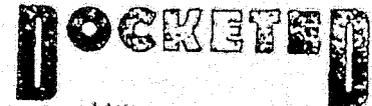
GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)



NOV 15 2006

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4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I allowed family member to stay at house while I maintained residence at another property and family member sold services from gas company leaving me liable.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Make payment plan

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO



If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Charles Hicks Jr, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Charles Hicks Jr
(Signature)

11 7 08
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: November 15, 2006

C-20067064

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by Charles Hicks Jr. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

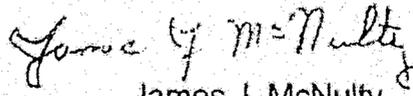
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

November 15, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,


James J. McNulty
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

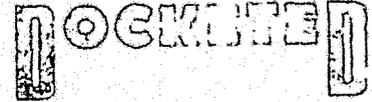
DATE SERVED: November 15, 2006

Charles Hicks Jr
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20067064



NOV 15 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

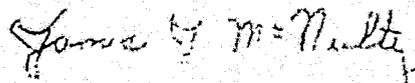
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6630
Fax: (215) 684-6796
E-mail: mary.chan@pgworks.com

ORIGINAL

December 4, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

DEC 4 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Charles Hicks Jr vs PGW, Docket No. C-20067064

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary M. Chan", is written over the typed name.

Mary M. Chan

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Enclosure

cc: Charles Hicks Jr
Anne Marie Cromley

**DOCUMENT
FOLDER**

BTL

77

RECEIVED

DEC 4 2006

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Charles Hicks Jr

v.

Philadelphia Gas Works

:
:
:
:
:

Docket No. C-20067064

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. This paragraph does not contain any averments.
3. Admitted.
4. (a) Admitted. It is admitted that the Complainant requests a payment arrangement.

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(b) Denied. PGW lacks sufficient knowledge to determine the truth of the averment the Complainant allowed a family member to reside at 2432 Sharswood Street, Philadelphia, PA (Service Address) and that the family member stole gas from PGW. PGW therefore denies this averment.

By way of further answer, PGW investigations concluded that the Complainant has been at the Service Address since February 2006.

The gas service at the Service Address was terminated on August 9, 2006 for non-payment. The outstanding balance on the Complainant's gas account is in the amount of \$496.20, as shown on the statement of account history, which is attached hereto as Exhibit "A."

DOCUMENT
FOLDER

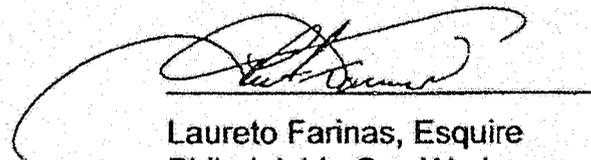
By way of further answer, the Bureau of Consumer Service decision (BCS) dated October 25, 2006, which is attached hereto as Exhibit "B," concluded that the Complainant must provide a copy of a lease, deed or mortgage and two forms of identification to apply for gas service. The Complainant was advised that if he did not reside at the Service Address from February 2006 through to present, the Complainant must provide proof of residency during that period of time. The BCS also concluded that the Complainant is responsible for the outstanding balance on the account. The Complainant was ordered to pay \$40.

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

December 4, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

RECEIVED

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PA PUBLIC UTILITY COMMISSION
& SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 2116856285 AND SA # 9961547296 AS OF 12/04/2006

Account # 2116856285	SA # 9961547296	Bill Cycle 06	Rate Class: GS
Name: HICKS SR, CHARLES J		Address: 2432 SHARSWOOD ST/PHILA, PA	
Pay Agreement Indicator N	Easyway Indicator	CRP Status:	
Blocker Start Date: 20061124	Blocker End Date: 20071124	Meter # 1518266	Phone # 2364532(215)

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$51.31	\$51.31	\$51.31							
06/17/1997	PAY	(\$50.00)	(\$50.00)	\$0.00	07/18/1997	08/18/1997	Y	9562	\$14.25	12	1330024
08/18/1997	BILL	\$14.25	\$14.25	\$0.00							
08/19/1997	LPC	\$0.02	\$0.02	\$0.02							
09/16/1997	BILL	\$13.40	\$13.40	\$0.00	08/18/1997	09/16/1997	Y	9573	\$13.40	11	1330024
09/17/1997	LPC	\$0.19	\$0.19	\$0.19							
09/22/1997	PAY	(\$15.58)	(\$15.58)	\$0.00	09/16/1997	10/16/1997	Y	9591	\$19.39	18	1330024
10/16/1997	BILL	\$19.39	\$19.39	\$0.00							
10/17/1997	LPC	\$0.17	\$0.17	\$0.17							
11/10/1997	PAY	(\$33.15)	(\$33.15)	\$0.00	10/16/1997	11/14/1997	Y	9634	\$40.76	43	1330024
11/14/1997	BILL	\$40.76	\$40.76	\$0.00	11/14/1997	12/16/1997	Y	9701	\$61.26	67	1330024
12/16/1997	BILL	\$61.26	\$61.26	\$0.00							
12/17/1997	LPC	\$0.54	\$0.54	\$0.54							
01/06/1998	PAY	(\$102.56)	(\$102.56)	\$0.00	12/16/1997	01/17/1998	Y	9772	\$84.68	71	1330024
01/17/1998	BILL	\$84.68	\$84.68	\$0.00	01/17/1998	02/19/1998	Y	9835	\$57.85	63	1330024
02/19/1998	BILL	\$57.85	\$57.85	\$0.00							
02/20/1998	LPC	\$0.88	\$0.88	\$0.88							
02/27/1998	PAY	(\$123.41)	(\$123.41)	\$0.00	02/19/1998	03/20/1998	Y	9889	\$50.16	54	1330024
03/20/1998	BILL	\$50.16	\$50.16	\$0.00	03/20/1998	04/21/1998	Y	9922	\$32.21	33	1330024
04/21/1998	BILL	\$32.21	\$32.21	\$0.00							
04/22/1998	LPC	\$0.66	\$0.66	\$0.66							
04/29/1998	PAY	(\$83.03)	(\$83.03)	\$0.00	04/21/1998	05/19/1998	Y	9941	\$20.24	19	1330024
05/19/1998	BILL	\$20.24	\$20.24	\$0.00							
06/11/1998	PAY	(\$50.24)	(\$50.24)	\$0.00	05/19/1998	06/19/1998	Y	9953	\$14.25	12	1330024
06/19/1998	BILL	\$14.25	\$14.25	\$0.00							
07/02/1998	PAY	(\$50.00)	(\$50.00)	\$0.00	06/19/1998	07/20/1998	Y	9965	\$14.25	12	1330024
07/20/1998	BILL	\$14.25	\$14.25	\$0.00							
08/04/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							

Account # 2116856285 SA # 9961547296 Bill Cycle: 06 Rate Class: GS Phone # 2364532(215)

Name: HICKS SR, CHARLES J Address: 2432 SHARSWOOD STIPHILA, PA

Pay Agreement Indicator: N Easyway Indicator CRP Status:

Blocker Start Date: 20061124 Blocker End Date: 20071124 Meter #: 1518266

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/18/1998	BILL	\$13.40	\$13.40	\$0.00	07/20/1998	08/18/1998	Y	9976	\$13.40	11	1330024
09/15/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/23/1998	BILL	\$515.98	\$515.98	\$0.00	08/18/1998	09/23/1998	R	575	\$515.98	599	1330024
10/15/1998	BILL	\$10.84	\$10.84	\$0.00	09/23/1998	10/15/1998	R	583	\$10.84	8	1518266
10/29/1998	PAY	(\$10.84)	(\$10.84)	\$0.00							
11/16/1998	BILL	\$15.12	\$15.12	\$0.00	10/15/1998	11/16/1998	R	596	\$15.12	13	1518266
12/07/1998	PAY	(\$10.34)	(\$10.34)	\$0.00							
12/15/1998	BILL	\$31.35	\$31.35	\$0.00	11/16/1998	12/15/1998	R	628	\$31.35	32	1518266
12/17/1998	LPC	\$0.06	\$0.06	\$0.06							
01/07/1999	PAY	(\$20.00)	(\$20.00)	\$0.00							
01/19/1999	BILL	\$107.42	\$107.42	\$0.00	12/15/1998	01/19/1999	R	749	\$107.42	121	1518266
01/22/1999	LPC	\$6.80	\$6.80	\$6.80							
01/29/1999	PAY	(\$200.00)	(\$200.00)	\$0.00							
02/11/1999	BILL	\$53.60	\$53.60	\$0.00	01/19/1999	02/11/1999	Y	810	\$53.60	61	1518266
02/16/1999	PAY	(\$93.00)	(\$93.00)	\$0.00							
02/26/1999	PAY	(\$93.00)	(\$93.00)	\$0.00							
03/12/1999	BILL	\$72.31	\$72.31	\$0.00	02/11/1999	03/12/1999	R	894	\$72.31	84	1518266
04/06/1999	PAY	(\$93.00)	(\$93.00)	\$0.00							
04/07/1999	BILL	\$34.08	\$34.08	\$0.00	03/12/1999	04/07/1999	R	931	\$34.08	37	1518266
05/11/1999	PAY	(\$93.00)	(\$93.00)	\$0.00							
05/14/1999	BILL	\$23.52	\$23.52	\$0.00	04/07/1999	05/14/1999	R	955	\$23.52	24	1518266
05/27/1999	PAY	(\$93.00)	(\$93.00)	\$0.00							
06/11/1999	BILL	\$20.66	\$20.66	\$0.00	05/14/1999	06/11/1999	Y	974	\$20.66	19	1518266
06/30/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
07/20/1999	BILL	\$12.68	\$12.68	\$0.00	06/11/1999	07/20/1999	R	977	(\$39.86)	3	1518266
08/17/1999	BILL	\$14.10	\$14.10	\$0.00	07/20/1999	08/17/1999	R	985	(\$28.18)	8	1518266
08/22/1999	CSTCH2	(\$2.40)	(\$2.40)	(\$2.40)							
09/10/1999	PAY	(\$54.00)	(\$54.00)	\$0.00							
09/18/1999	BILL	\$10.28	\$10.28	\$0.00	08/17/1999	09/18/1999	Y	988	(\$71.88)	3	1518266
10/16/1999	BILL	\$20.96	\$20.96	\$0.00	09/18/1999	10/16/1999	R	1005	(\$50.92)	17	1518266
11/18/1999	BILL	\$15.38	\$15.38	\$0.00	10/16/1999	11/18/1999	R	1016	(\$34.54)	11	1518266
12/18/1999	BILL	\$34.34	\$34.34	\$0.00	11/18/1999	12/18/1999	R	1050	(\$50.20)	34	1518266
01/11/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							

Account # 211885285 SA # 9951547296 Bill Cycle: 06 Rate Class: GS Phone # 2364532(215)
 Name: HICKS SR, CHARLES J Address: 2432 SHARSWOOD ST/PHILA, PA
 Pay Agreement Indicator N Easyway Indicator CRP Status:
 Blocker: Start Date: 20061124 Blocker End Date: 20071124 Meter #: 1518266

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/20/2000	BILL	\$122.24	\$122.24	\$0.00	12/16/1999	01/20/2000	R	1197	\$72.04	147	1518266
02/08/2000	PAY	(\$72.04)	(\$72.04)	\$0.00							
02/18/2000	BILL	\$91.28	\$91.28	\$0.00	01/20/2000	02/18/2000	R	1305	\$91.28	108	1518266
03/21/2000	BILL	\$72.77	\$72.77	\$0.00	02/18/2000	03/21/2000	R	1389	\$164.05	84	1518266
04/04/2000	PAY	(\$91.28)	(\$91.28)	\$0.00							
04/14/2000	PAY	(\$164.05)	(\$164.05)	\$0.00							
04/19/2000	BILL	\$45.01	\$45.01	\$0.00	03/21/2000	04/19/2000	R	1437	(\$46.27)	48	1518266
05/17/2000	BILL	\$29.59	\$29.59	\$0.00	04/19/2000	05/17/2000	Y	1465	(\$16.68)	28	1518266
06/15/2000	BILL	\$10.31	\$10.31	\$0.00	05/17/2000	06/15/2000	R	1468	(\$6.37)	3	1518266
07/18/2000	BILL	\$15.71	\$15.71	\$0.00	06/15/2000	07/18/2000	R	1478	\$9.34	10	1518266
08/10/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/16/2000	BILL	\$14.94	\$14.94	\$0.00	07/18/2000	08/16/2000	R	1487	(\$75.72)	9	1518266
09/15/2000	BILL	\$14.94	\$14.94	\$0.00	08/16/2000	09/15/2000	R	1496	(\$60.78)	9	1518266
10/17/2000	BILL	\$16.48	\$16.48	\$0.00	09/15/2000	10/17/2000	R	1507	(\$44.30)	11	1518266
11/15/2000	BILL	\$15.71	\$15.71	\$0.00	10/17/2000	11/15/2000	R	1517	(\$28.59)	10	1518266
12/15/2000	BILL	\$86.78	\$86.78	\$0.00	11/15/2000	12/15/2000	R	1602	\$58.19	85	1518266
12/26/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
12/26/2000	PAY	(\$45.00)	(\$45.00)	\$0.00							
01/18/2001	BILL	\$162.06	\$162.06	\$0.00	12/15/2000	01/18/2001	R	1738	\$75.25	136	1518266
01/29/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
02/15/2001	BILL	\$120.74	\$120.74	\$0.00	01/18/2001	02/15/2001	R	1826	\$55.99	86	1518266
02/26/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/19/2001	BILL	\$141.42	\$141.42	\$0.00	02/15/2001	03/19/2001	R	1925	\$137.41	99	1518266
04/18/2001	BILL	\$79.54	\$79.54	\$0.00	03/19/2001	04/18/2001	R	1976	\$216.95	51	1518266
04/30/2001	PAY	(\$216.95)	(\$216.95)	\$0.00							
05/17/2001	BILL	\$31.62	\$31.62	\$0.00	04/18/2001	05/17/2001	R	1991	\$31.62	15	1518266
06/01/2001	PAY	(\$31.61)	(\$31.61)	\$0.00							
06/19/2001	BILL	\$28.30	\$28.30	\$0.00	05/17/2001	06/19/2001	R	2002	\$26.31	11	1518266
07/10/2001	PAY	(\$26.31)	(\$26.31)	\$0.00							
07/10/2001	PAY	(\$50.62)	(\$50.62)	\$0.00							
07/19/2001	BILL	\$27.64	\$27.64	\$0.00	06/19/2001	07/19/2001	R	2014	(\$22.98)	12	1518266
08/17/2001	BILL	\$24.97	\$24.97	\$0.00	07/19/2001	08/17/2001	R	2024	\$1.99	10	1518266
09/06/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							

Account #: 2116956285 SA #: 9961547296 Bill Cycle: 06 Rate Class: GS Phone #: 2364532(215)
 Name: HICKS SR, CHARLES J Address: 2432 SHARSWOOD ST/PHILA,PA
 Pay Agreement Indicator: N Easyway Indicator: CRP Status:
 Blocker Start Date: 20061124 Blocker End Date: 20071124 Meter #: 1518266

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
09/18/2001	BILL	\$24.86	\$24.86	\$0.00	08/17/2001	09/18/2001	R	2035	(\$73.15)	11	1518266
10/18/2001	BILL	\$21.94	\$21.94	\$0.00	09/18/2001	10/18/2001	R	2044	(\$51.21)	9	1518266
11/16/2001	BILL	\$24.41	\$24.41	\$0.00	10/18/2001	11/16/2001	R	2055	(\$26.80)	11	1518266
12/17/2001	BILL	\$51.23	\$51.23	\$0.00	11/16/2001	12/17/2001	R	2092	\$24.43	37	1518266
01/10/2002	PAY	(\$100.00)	(\$100.00)	\$0.00							
01/17/2002	BILL	\$109.42	\$109.42	\$0.00	12/17/2001	01/17/2002	R	2189	\$33.85	97	1518266
01/29/2002	PAY	(\$100.00)	(\$100.00)	\$0.00							
02/15/2002	BILL	\$85.31	\$85.31	\$0.00	01/17/2002	02/15/2002	R	2262	\$19.16	73	1518266
03/18/2002	BILL	\$61.74	\$61.74	\$0.00	02/15/2002	03/18/2002	R	2316	\$80.90	54	1518266
03/26/2002	PAY	(\$20.00)	(\$20.00)	\$0.00							
04/02/2002	PAY	(\$80.90)	(\$80.90)	\$0.00							
04/17/2002	BILL	\$45.26	\$45.26	\$0.00	03/18/2002	04/17/2002	R	2354	\$25.26	38	1518266
05/02/2002	PAY	(\$25.26)	(\$25.26)	\$0.00							
05/16/2002	BILL	\$22.25	\$22.25	\$0.00	04/17/2002	05/16/2002	R	2365	\$22.25	11	1518266
06/18/2002	BILL	\$22.71	\$22.71	\$0.00	05/16/2002	06/18/2002	R	2376	\$44.96	11	1518266
07/17/2002	BILL	\$22.08	\$22.08	\$0.00	06/18/2002	07/17/2002	R	2386	\$67.04	10	1518266
08/07/2002	PAY	(\$67.04)	(\$67.04)	\$0.00							
08/14/2002	PAY	(\$44.96)	(\$44.96)	\$0.00							
08/15/2002	BILL	\$23.10	\$23.10	\$0.00	07/17/2002	08/15/2002	R	2397	(\$21.86)	11	1518266
09/16/2002	BILL	\$22.31	\$22.31	\$0.00	08/15/2002	09/16/2002	R	2407	\$0.45	10	1518266
10/16/2002	BILL	\$22.52	\$22.52	\$0.00	09/16/2002	10/16/2002	R	2417	\$22.97	10	1518266
11/05/2002	PAY	(\$23.00)	(\$23.00)	\$0.00							
11/15/2002	BILL	\$59.32	\$59.32	\$0.00	10/16/2002	11/15/2002	R	2462	\$59.29	45	1518266
12/05/2002	PAY	(\$59.29)	(\$59.29)	\$0.00							
12/17/2002	BILL	\$134.91	\$134.91	\$0.00	11/15/2002	12/17/2002	R	2582	\$134.91	120	1518266
01/02/2003	PAY	(\$134.91)	(\$134.91)	\$0.00							
01/14/2003	PAY	(\$134.91)	(\$134.91)	\$0.00							
01/17/2003	BILL	\$188.80	\$188.80	\$0.00	12/17/2002	01/17/2003	R	2736	\$53.89	156	1518266
01/28/2003	PAY	(\$53.89)	(\$53.89)	\$0.00							
02/18/2003	BILL	\$191.02	\$191.02	\$0.00	01/17/2003	02/18/2003	R	2909	\$191.02	171	1518266
03/05/2003	PAY	(\$191.02)	(\$191.02)	\$0.00							
03/19/2003	BILL	\$144.14	\$144.14	\$0.00	02/18/2003	03/19/2003	R	3027	\$144.14	118	1518266
04/04/2003	PAY	(\$144.14)	(\$144.14)	\$0.00							

Account # 2118656285 SA # 9961547296 Bill Cycle: 06 Rate Class: GS Phone # 2364532(215)
 Name: HICKS SR, CHARLES J Address: 2432 SHARSWOOD STIPHILA, PA
 Easyway Indicator CRP Status
 Blocker Start Date: 20061124 Blocker End Date: 20071124 Meter #: 1518266

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/17/2003	BILL	\$99.00	\$99.00	\$0.00	03/19/2003	04/17/2003	R	3098	\$99.00	71	1518266
04/28/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
05/19/2003	BILL	\$53.07	\$53.07	\$0.00	04/17/2003	05/19/2003	R	3131	\$52.07	33	1518266
06/04/2003	PAY	(\$52.07)	(\$52.07)	\$0.00							
06/17/2003	BILL	\$35.31	\$35.31	\$0.00	05/19/2003	06/17/2003	R	3149	\$35.31	18	1518266
07/17/2003	PAY	(\$35.31)	(\$35.31)	\$0.00							
07/17/2003	BILL	\$25.25	\$25.25	\$0.00	06/17/2003	07/17/2003	R	3159	\$25.25	10	1518266
07/29/2003	PAY	(\$25.25)	(\$25.25)	\$0.00							
08/15/2003	BILL	\$23.92	\$23.92	\$0.00	07/17/2003	08/15/2003	R	3168	\$23.92	9	1518266
09/04/2003	PAY	(\$23.92)	(\$23.92)	\$0.00							
09/17/2003	BILL	\$25.33	\$25.33	\$0.00	08/15/2003	09/17/2003	R	3178	\$25.33	10	1518266
10/03/2003	PAY	(\$25.33)	(\$25.33)	\$0.00							
10/16/2003	BILL	\$24.06	\$24.06	\$0.00	09/17/2003	10/16/2003	R	3187	\$24.06	9	1518266
11/06/2003	PAY	(\$24.06)	(\$24.06)	\$0.00							
11/17/2003	BILL	\$63.96	\$63.96	\$0.00	10/16/2003	11/17/2003	R	3225	\$63.96	38	1518266
12/02/2003	PAY	(\$63.96)	(\$63.96)	\$0.00							
12/17/2003	BILL	\$139.48	\$139.48	\$0.00	11/17/2003	12/17/2003	R	3322	\$139.48	97	1518266
01/20/2004	BILL	\$189.92	\$189.92	\$0.00	12/17/2003	01/20/2004	R	3459	\$329.40	137	1518266
02/08/2004	PAY	(\$329.40)	(\$329.40)	\$0.00							
02/18/2004	BILL	\$176.75	\$176.75	\$0.00	01/20/2004	02/18/2004	R	3590	\$176.75	131	1518266
03/05/2004	PAY	(\$176.75)	(\$176.75)	\$0.00							
03/18/2004	BILL	\$103.32	\$103.32	\$0.00	02/18/2004	03/18/2004	R	3657	\$103.32	67	1518266
03/29/2004	PAY	(\$103.32)	(\$103.32)	\$0.00							
04/19/2004	BILL	\$74.52	\$74.52	\$0.00	03/18/2004	04/19/2004	R	3704	\$74.52	47	1518266
05/18/2004	BILL	\$23.98	\$23.98	\$0.00	04/19/2004	05/18/2004	R	3713	\$98.50	9	1518266
05/25/2004	PAY	(\$74.52)	(\$74.52)	\$0.00							
05/27/2004	PAY	(\$98.50)	(\$98.50)	\$0.00							
06/17/2004	BILL	\$22.84	\$22.84	\$0.00	05/18/2004	06/17/2004	R	3721	(\$51.58)	8	1518266
07/19/2004	BILL	\$25.96	\$25.96	\$0.00	06/17/2004	07/19/2004	R	3731	(\$25.62)	10	1518266
08/17/2004	BILL	\$23.16	\$23.16	\$0.00	07/19/2004	08/17/2004	R	3739	(\$2.46)	8	1518266
09/17/2004	BILL	\$24.63	\$24.63	\$0.00	08/17/2004	09/17/2004	R	3748	\$22.17	9	1518266
09/29/2004	PAY	(\$22.17)	(\$22.17)	\$0.00							
10/18/2004	BILL	\$24.68	\$24.68	\$0.00	09/17/2004	10/18/2004	R	3757	\$24.68	9	1518266

Account # 2116656285

SA # 9961547296

Bill Cycle 06

Rate Class GS

Phone # 2364532(215)

Name: HICKS SR, CHARLES J

Address: 2432 SHARSWOOD ST/PHILA,PA

Easyway Indicator

CRP Status

Blocker Start Date: 20061124

Blocker End Date: 20071124

Meter #: 1518266

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/27/2004	PAY	(\$24.68)	(\$24.68)	\$0.00	10/18/2004	11/17/2004	R	3765	\$24.68	9	1518266
11/17/2004	BILL	\$24.68	\$24.68	\$0.00	11/17/2004	12/16/2004	R	3780	\$33.33	14	1518266
11/30/2004	PAY	(\$24.68)	(\$24.68)	\$0.00	12/16/2004	01/19/2005	R	3910	\$221.20	130	1518266
12/16/2004	BILL	\$33.33	\$33.33	\$0.00	01/19/2005	02/16/2005	R	4022	\$187.31	112	1518266
12/28/2004	PAY	(\$33.33)	(\$33.33)	\$0.00	02/16/2005	03/17/2005	R	4139	\$175.03	117	1518266
01/19/2005	BILL	\$221.20	\$221.20	\$0.00	03/17/2005	04/18/2005	R	4200	\$97.95	61	1518266
02/01/2005	PAY	(\$221.20)	(\$221.20)	\$0.00	04/18/2005	05/17/2005	R	4222	\$42.07	22	1518266
02/16/2005	BILL	\$187.31	\$187.31	\$0.00	05/17/2005	06/16/2005	R	4236	\$31.74	14	1518266
03/03/2005	PAY	(\$187.31)	(\$187.31)	\$0.00	06/16/2005	07/18/2005	R	4245	\$25.56	9	1518266
03/17/2005	BILL	\$175.03	\$175.03	\$0.00	07/18/2005	08/17/2005	R	4254	\$25.56	9	1518266
03/28/2005	PAY	(\$175.03)	(\$175.03)	\$0.00	08/17/2005	09/19/2005	R	4264	\$27.53	10	1518266
04/18/2005	BILL	\$97.95	\$97.95	\$0.00	09/19/2005	10/18/2005	R	4273	\$55.28	9	1518266
04/27/2005	PAY	(\$97.95)	(\$97.95)	\$0.00	10/18/2005	11/17/2005	R	4282	\$84.61	9	1518266
05/17/2005	BILL	\$42.07	\$42.07	\$0.00	11/17/2005	12/19/2005	R	4317	\$162.23	35	1518266
05/24/2005	PAY	(\$42.07)	(\$42.07)	\$0.00	12/19/2005	01/20/2006	R	4341	\$222.05	24	1518266
06/16/2005	BILL	\$31.74	\$31.74	\$0.00	01/20/2006	02/21/2006	R	4372	\$295.18	31	1518266
06/28/2005	PAY	(\$31.74)	(\$31.74)	\$0.00	02/21/2006	03/21/2006	R	4397	\$355.24	25	1518266
07/18/2005	BILL	\$25.56	\$25.56	\$0.00	03/21/2006	04/20/2006	R	4407	\$386.63	10	1518266
08/04/2005	PAY	(\$25.56)	(\$25.56)	\$0.00	04/20/2006	05/19/2006	R	4416	\$415.97	9	1518266
08/17/2005	BILL	\$25.56	\$25.56	\$0.00	05/19/2006	06/20/2006	R	4425	\$444.75	9	1518266
08/30/2005	PAY	(\$25.56)	(\$25.56)	\$0.00	06/20/2006	07/20/2006	R	4434	\$473.22	9	1518266
09/19/2005	BILL	\$27.53	\$27.53	\$0.00	07/20/2006	09/09/2006	R	4440	\$486.20	6	1518266
10/18/2005	BILL	\$27.75	\$27.75	\$0.00							
11/17/2005	BILL	\$29.33	\$29.33	\$0.00							
12/19/2005	BILL	\$77.82	\$77.82	\$0.00							
01/20/2006	BILL	\$59.82	\$59.82	\$0.00							
02/21/2006	BILL	\$73.13	\$73.13	\$0.00							
03/21/2006	BILL	\$60.06	\$60.06	\$0.00							
04/20/2006	BILL	\$31.39	\$31.39	\$0.00							
05/19/2006	BILL	\$29.34	\$29.34	\$0.00							
06/20/2006	BILL	\$28.78	\$28.78	\$0.00							
07/20/2006	BILL	\$28.47	\$28.47	\$0.00							
08/09/2006	BILL	\$22.98	\$22.98	\$0.00							

Account # 2116856285 SA # 9961547296 Bill Cycle: 06 Rate Class: GS Phone #: 2384532(215)
 Name: HICKS SR, CHARLES J Address: 2432 SHARSWOOD STIPHILA, PA
 Pay Agreement Indicator: N Easyway Indicator: CRP Status
 Blocker Start Date: 20061124 Blocker End Date: 20071124 Meter #: 1518266

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
09/08/2006	XFER	(\$496.20)	(\$496.20)	(\$496.20)							
11/06/2006	XFER	\$496.20	\$496.20	\$496.20							

EXHIBIT B

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DEC 4 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

12/22/06

Becc D'P

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<CompanyCode>0766</CompanyCode>

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- <Customer>

<CustomerFirstName>CHARLES</CustomerFirstName>

<CustomerMiddleInitial>J</CustomerMiddleInitial>

<CustomerLastName>HICKS JR</CustomerLastName>

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- <CustomerServAddress>

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<Violation>NO</Violation>

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<DateClosed>2006-10-25</DateClosed>

<Resolution>TO APPLY FOR SERVICE YOU MUST PROVIDE A COPY OF A LEASE, DEED OR MORTGAGE AND TWO FORMS OF IDENTIFICATION TO THE COMPANY. ACCORDING TO THE COMPANY'S RECORD, AN EXPERIAN CREDIT CHECK HAS LINKED YOU TO THE PROPERTY SINCE FEBRUARY 2006. ACCORDING TO CHAPTER 14 SECTION 1407 (D) THE COMPANY MAY HOLD YOU RESPONSIBLE FOR A PORTION OR ALL OF THE OUTSTANDING BALANCE IF YOU RESIDED AT THE PROPERTY DURING THE TIME THE BILL WAS ACCRUED. IF YOU DID NOT RESIDE AT THE PROPERTY FROM FEBRUARY 2006 TO THE PRESENT, YOU MUST PROVIDE PROOF OF RESIDENCY DURING THAT PERIOD OF TIME. THE COMPANY MAY CHARGE A SECURITY DEPOSIT IN ACCORDANCE WITH CHAPTER 14. THE COMPANY WILL PLACE YOU ON A PAYMENT ARRANGEMENT IN ACCORDANCE WITH CHAPTER 14 SECTION 1405 IF IT IS DETERMINED THAT YOU ARE RESPONSIBLE FOR THE OUTSTANDING BALANCE.</Resolution>

<BalanceDate>2006-10-25</BalanceDate>

<RegularBudgetAmount>40.00</RegularBudgetAmount>

<LetterDescription>EGW PAR W/SIMPLE DISPUTE/NO PAYMENT AGREEMENT/LEVEL 1</LetterDescription>

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- <OtherInfo>

<BCSInvestigatorFName>MIKOLE</BCSInvestigatorFName>

<BCSInvestigatorLName>RIVERA</BCSInvestigatorLName>

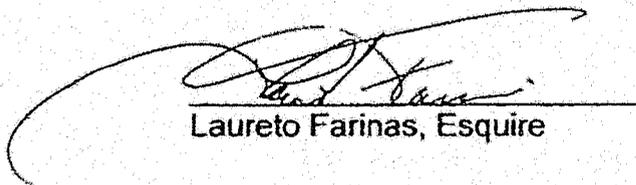
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VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: December 4, 2006


Laureto Farinas, Esquire

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DEC 4 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

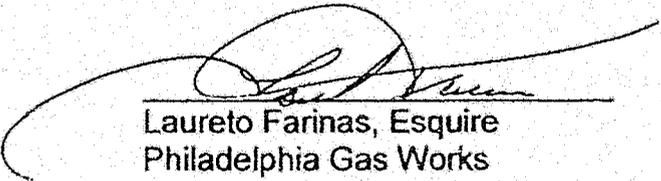
Charles Hicks, Jr.
2432 Sharswood Street
Philadelphia, PA 19121

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DEC 4 2006

PA PUBLIC UTILITY COMMISSION
600 N. MARKET STREET, PHILADELPHIA, PA 19106

Dated: December 4, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
December 7, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067064

(SEE ATTACHED LIST)

Charles Hicks, Jr. v. Philadelphia Gas Works

Requests payment arrangements

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in an available Hearing Room in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in the same Hearing Room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing
Date: Thursday, February 8, 2007
Time: 1:30 p.m.
Location: In an available Hearing Room
State Office Building
Broad & Spring Garden Streets
Philadelphia, PA

DOCUMENT
FOLDER

DOCKETED
DEC 15 2006

BTL

Presiding: Administrative Law Judge Cynthia W. Fordham
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Fordham
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File