

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
2. BUREAU: ALJ :  
3. SECTION(S): : 4. PUBLIC MEETING DATE:  
5. APPROVED BY: : 00/00/00  
DIRECTOR: :  
SUPERVISOR: :  
6. PERSON IN CHARGE: : 7. DATE FILED: 11/10/06  
8. DOCKET NO: C-20067082 : 9. EFFECTIVE DATE: 00/00/00

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PARTY/COMPLAINANT: JEFFERSON, IRVIN

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

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ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WOULD LIKE A PAYMENT AGREEMENT.

**DOCKETED**

NOV 17 2006

Request for Formal Complaint Forms  
Notification of Intent to Appeal

*Timely*

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 9/28/2006. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

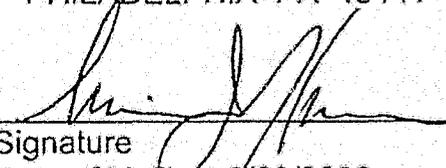
Sincerely,  
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:  
(Please correct any mistakes.)

IRVIN JEFFERSON  
1131 W ROCKLIN STREET  
2ND FLOOR  
PHILADELPHIA PA 19141

*Irvin Jefferson*  
*1131 W. Rockland St. 2nd Fl*  
*Phila. Pa. 19141-3437*

  
\_\_\_\_\_  
Signature  
Date of Mailing: 9/28/2006

(Area Code) Telephone Number  
BCS: 2029745 (215) 329-3966  
Company: PHILADELPHIA GAS  
WORKS

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

2005 OCT 12 7:19:23  
SECRETARY'S OFFICE

*5*



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

October 18, 2006

BCS2029745

IRVIN JEFFERSON  
1131 W ROCKLIN STREET  
2ND FLOOR  
PHILADELPHIA PA 19141

C-20067082

DOCUMENT  
FOLDER

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before NOVEMBER 7, 2006 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

BTL

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

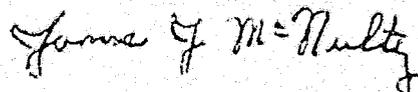
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty  
Secretary

ane

cc: PHILADELPHIA GAS WORKS

Untimely

Must be returned by NOVEMBER 7, 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C-20067082

DOCKET  
FILED

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Irvin Jefferson

Street/P.O. Box 1131 W. Rockland ST Apt # 2nd Flr

City Philadelphia State Pa Zip 19146-3437

County Philadelphia

Area Code/HOME Phone (215) 329-3966

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 0465970421  
(from your bill)

0202

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PGW

DOCKETED

NOV 17 2006

RECEIVED

NOV 10 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I WAS ON a budget plan, & PGW seemed to have removed me for no good — that I could determine — reason. I subsequently contacted the PAC to have them intervene on my behalf, & once they did, their findings even increased the disputed amount PGW asked me to pay (from \$158 per month, which I couldn't pay, to over \$250 per month, which I REALLY CANNOT pay) ALSO, I have a medical condition<sup>5</sup> which requires I have to purchase a certain amount of medication

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I'd like an agreement which takes INTO CONSIDERATION my medical condition (congestive heart failure & I CAN supply doctor certification) & is within an amount I CAN afford to pay (I am willing to apply for LIHEAP too) I just don't want my service interrupted & an exorbitant bill I cannot pay - I HAVE to HAVE Medications to keep my condition from worsening & my insurance co-pay just increased Nov 1, 2006

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO



If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: <sup>-error-</sup> Irvin Jefferson, hereby state that the facts above set forth ~~are~~ true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Irvin Jefferson (Signature) Nov. 10, 2006 (Date)

9. P.S. I ONLY received this ON the 5<sup>th</sup> so I could NOT Mail LEGAL REPRESENTATION (IF ANY) it by the 7<sup>th</sup> given my work schedule

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: November 17, 2006

C-20067082

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by IRVIN JEFFERSON. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

**CUSTOMER OF A UTILITY**

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

**COMPANY/UTILITY**

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

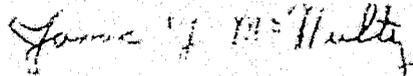
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

November 17, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: November 17, 2006

DOCKETED

NOV 17 2006

IRVIN JEFFERSON  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: C-20067082

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

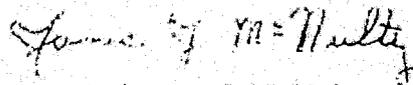
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

**Philadelphia Gas Works**  
600 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-6830  
Fax: (215) 684-8798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

December 7, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

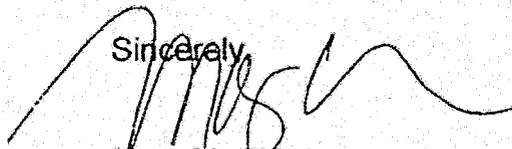
**ORIGINAL**

**RE: Irvin Jefferson vs PGW, Docket No. C-20067082**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,  
  
Mary M. Chan

Enclosure

cc: Irvin Jefferson  
Anne Marie Cromley

**RECEIVED**

DEC 07 2006

**DOCKETED**

DEC 12 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**BTL**

**DOCUMENT  
FOLDER**

51

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Irvin Jefferson

v.

Philadelphia Gas Works

:  
:  
:  
:  
:

Docket No. C - 20067082

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (A) Admitted. PGW admits that the Complainant wants a payment arrangement. By way of further answer, the Complainant is currently on a payment agreement, that was provided by decision of the Bureau of Consumer Service dated September 28, 2006, which is attached hereto as Exhibit "A," which found, *inter alia*, that the Complainant's bills are correct as rendered and that beginning with the Complainant's November 2006 PGW bill due date the Complainant must pay the budget bill of \$145 plus \$93 (total \$238) each month for 24 months, until paid in full.

(B) Admitted in part; denied in part. PGW admits that the Complainant was on the payment plan known as the Customer Responsibility Program (CRP). PGW denies that the Complainant was removed for "no good." To the contrary, the Complainant become ineligible for CRP as his income exceeded the eligibility limit.

DOCKETED

DEC 12 2006

DOCUMENT RECEIVED  
FOLDER

DEC 07 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

PGW admits that the Complainant contacted the BCS to intervene on the Complainant's behalf. The BCS issued the decision that is referenced in Paragraph 4(A), *supra*.

By way of further answer, the Complainant had gas service previously at 1425 W. Girard Avenue, 3R, Philadelphia, Pennsylvania with a final balance owing of \$1342.89 for service for the period from March 21, 2001 to April 28, 2004. The Complainant established service at 1131 W. Rockland Street, 3R, Philadelphia, Pennsylvania on July 22, 2004 (Current Service Address).

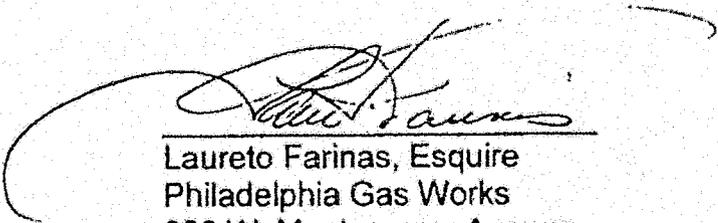
The Current Service Address is classified as residential with gas heat and other domestic appliances. The Current Service Address is equipped with an automatic meter reading device (AMR). The bills issued to the Complainant are based on actual usage, as shown statement of account, which is attached hereto as Exhibit "B."

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

December 7, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT A

**RECEIVED**

DEC 07 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

<CaseNbr>2029745</CaseNbr>  
 <CompanyName>PGW (PHILA. GAS WORKS (NGDC))</CompanyName>  
 <CompanyCode>0766</CompanyCode>  
 <CompanyType>GAS TRANSPORTER</CompanyType>  
 - <Customer>  
   <CustomerFirstName>IRVIN</CustomerFirstName>  
   <CustomerLastName>JEFFERSON</CustomerLastName>  
   <AccountNumber>0465970421</AccountNumber>  
 - <CustomerServAddress>  
   <ServAddress1>1131 W ROCKLIN STREET</ServAddress1>  
   <ServAddress2>2ND FLOOR</ServAddress2>  
   <ServCity>PHILADELPHIA</ServCity>  
   <ServState>PA</ServState>  
   <ServZip5>19141</ServZip5>  
   </CustomerServAddress>  
 </Customer>  
 <DecisionIssue>Y</DecisionIssue>  
 <OralWritten>W</OralWritten>  
 <Violation>NO</Violation>  
 <TotalBalance>2229.60</TotalBalance>  
 <DateClosed>2006-09-28</DateClosed>  
 <Resolution>WILL ISSUE PAR DECISION--BILLS CORRECT. BEGINNING BILL  
   DUE NOV 2006 CUST TO PAY BUDGET \$145 PLUS \$93= \$238.00 PER  
   MONTH (24 MONTHS).</Resolution>  
 <BalanceDate>2006-09-21</BalanceDate>  
 <Terms>NOVEMBER 2006</Terms>  
 <SpecialBudgetAmount>238.00</SpecialBudgetAmount>  
 <RegularBudgetAmount>145.00</RegularBudgetAmount>  
 <ArrearsPaymentPlus>93.00</ArrearsPaymentPlus>  
 <LetterDescription>EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4  
   HOUSEHOLDS</LetterDescription>  
 <HeadDate>2006-09-28</HeadDate>  
 - <Paragraphs>  
   <ParDescr>YOUR DISPUTE HAS BEEN REVIEWED. THE BILLS ARE  
     CORRECT AS RENDERED. YOU ARE RESPONSIBLE FOR THE BALANCE  
     OWED TO THE COMPANY.</ParDescr>  
   </Paragraphs>  
 - <Other'info>  
   <BCSInvestigatorFName>MATTHEW</BCSInvestigatorFName>  
   <BCSInvestigatorLName>HRIVNAK</BCSInvestigatorLName>  
   <NbrOfTimeSend>1</NbrOfTimeSend>  
   <NbrOfTimeFaxed>0</NbrOfTimeFaxed>  
   <PUCFax FaxAreaCode="717">7876641</PUCFax>  
   </OtherInfo>  
 </Case>  
 </Cases>

EXHIBIT B

RECEIVED

DEC 07 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

# HISTORY REQUEST REPORT FOR ACCOUNT # 465970421 AND SA # 9751989653 AS OF 12/07/2006

Account # 465970421	SA # 9751989653	Bill Cycle: 07	Rate Class GS	Phone # 3293966(215)
Name: JEFFERSON, IRVIN				
Address: 1131 W ROCKLAND ST, 2/F/PHILA, PA				
Pay Agreement Indicator Y	Easyway Indicator B	CRP Status: I		
Blocker Start Date: 20061128	Blocker End Date: 20081128	Meter # 1546381		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/02/2004	CRPFRZ	(\$1,342.89)	(\$1,342.89)	(\$1,342.89)							
08/02/2004	NEWCRP	\$1,342.89	\$1,342.89	\$1,342.89	07/22/2004	08/09/2004	R	8106	\$59.40	9	1546381
08/09/2004	BILL	\$59.40	\$59.40	\$0.00	08/09/2004	09/09/2004	R	8123	\$118.80	17	1546381
09/09/2004	BILL	\$59.40	\$59.40	\$0.00							
09/23/2004	PAY	(\$57.12)	(\$57.12)	\$0.00							
10/06/2004	PAY	(\$47.59)	(\$47.59)	\$0.00							
10/08/2004	BILL	\$59.40	\$59.40	\$0.00	09/09/2004	10/08/2004	R	8141	\$73.49	18	1546381
11/08/2004	BILL	\$59.40	\$59.40	\$0.00	10/08/2004	11/08/2004	R	8214	\$132.89	73	1546381
11/10/2004	PAY	(\$47.60)	(\$47.60)	\$0.00							
11/16/2004	PAY	(\$23.80)	(\$23.80)	\$0.00							
11/24/2004	PAY	(\$23.79)	(\$23.79)	\$0.00							
12/08/2004	BILL	\$59.40	\$59.40	\$0.00	11/08/2004	12/08/2004	R	8313	\$97.10	99	1546381
12/23/2004	PAY	(\$23.80)	(\$23.80)	\$0.00							
01/10/2005	BILL	\$59.40	\$59.40	\$0.00	12/08/2004	01/10/2005	R	8462	\$132.70	149	1546381
01/18/2005	PAY	(\$23.80)	(\$23.80)	\$0.00							
02/08/2005	BILL	\$59.40	\$59.40	\$0.00	01/10/2005	02/08/2005	R	8629	\$120.70	167	1546381
02/09/2005	PAY	(\$47.60)	(\$47.60)	\$0.00							
03/09/2005	BILL	\$59.40	\$59.40	\$0.00	02/08/2005	03/09/2005	R	8764	\$180.10	135	1546381
04/06/2005	PAY	(\$114.23)	(\$114.23)	\$0.00							
04/08/2005	BILL	\$59.40	\$59.40	\$0.00	03/09/2005	04/08/2005	R	8908	\$125.27	144	1546381
05/09/2005	PAY	(\$47.59)	(\$47.59)	\$0.00							
05/09/2005	BILL	\$59.40	\$59.40	\$0.00	04/08/2005	05/09/2005	R	8971	\$137.08	63	1546381
05/20/2005	PAY	(\$47.60)	(\$47.60)	\$0.00							
06/08/2005	BILL	\$59.40	\$59.40	\$0.00	05/09/2005	06/08/2005	R	8998	\$148.88	27	1546381
06/16/2005	PAY	(\$57.11)	(\$57.11)	\$0.00							
06/29/2005	PAY	(\$47.60)	(\$47.60)	\$0.00							
07/08/2005	BILL	\$59.40	\$59.40	\$0.00	06/08/2005	07/08/2005	R	9014	\$103.57	16	1546381
07/27/2005	CRPFRZ	\$1,312.12	\$1,312.12	\$1,312.12							

Account # 485970421 SA #: 9751989653 Bill Cycle: 07 Rate Class GS Phone #: 3293966(215)

Name: JEFFERSON, IRVIN Address: 1131 W ROCKLAND ST, 2/F/PHILA, PA

Pay Agreement Indicator: Y Easyway Indicator: B CRP Status: I

Blocker Start Date: 20061128 Blocker End Date: 20081128 Meter #: 1546381

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/27/2005	PAY	(\$50.00)	(\$50.00)	\$0.00	07/08/2005	08/09/2005	R	9029	\$1,401.12	15	1546381
08/09/2005	BILL	\$34.60	\$34.60	\$0.00							
08/10/2005	LPC	\$0.83	\$0.83	\$0.83							
09/09/2005	BILL	\$38.02	\$38.02	\$0.00	08/09/2005	09/09/2005	R	9046	\$1,460.14	17	1546381
09/12/2005	LPC	\$21.00	\$21.00	\$21.00							
09/21/2005	PAY	(\$75.00)	(\$75.00)	\$0.00							
10/10/2005	BILL	\$44.00	\$44.00	\$0.00	09/09/2005	10/10/2005	R	9065	\$1,429.14	19	1546381
10/21/2005	PAY	(\$72.00)	(\$72.00)	\$0.00							
11/02/2005	PAY	(\$72.00)	(\$72.00)	\$0.00							
11/08/2005	BILL	\$115.50	\$115.50	\$0.00	10/10/2005	11/08/2005	R	9118	\$1,400.64	53	1546381
11/24/2005	PAY	(\$72.00)	(\$72.00)	\$0.00							
12/01/2005	PAY	(\$72.00)	(\$72.00)	\$0.00							
12/09/2005	BILL	\$208.44	\$208.44	\$0.00	11/08/2005	12/09/2005	R	9221	\$1,465.08	103	1546381
12/28/2005	PAY	(\$143.00)	(\$143.00)	\$0.00							
01/11/2006	BILL	\$315.98	\$315.98	\$0.00	12/09/2005	01/11/2006	R	9377	\$1,657.89	156	1546381
01/12/2006	LPC	\$19.83	\$19.83	\$19.83							
01/25/2006	PAY	(\$143.00)	(\$143.00)	\$0.00							
02/10/2006	BILL	\$283.32	\$283.32	\$0.00	01/11/2006	02/10/2006	R	9509	\$1,820.93	132	1546381
02/13/2006	LPC	\$22.72	\$22.72	\$22.72							
03/13/2006	BILL	\$286.91	\$286.91	\$0.00	02/10/2006	03/13/2006	R	9652	\$2,134.81	143	1546381
03/14/2006	LPC	\$26.97	\$26.97	\$26.97							
03/22/2006	PAY	(\$100.00)	(\$100.00)	\$0.00							
04/11/2006	BILL	\$226.27	\$226.27	\$0.00	03/13/2006	04/11/2006	R	9763	\$2,291.60	111	1546381
04/12/2006	LPC	\$30.52	\$30.52	\$30.52							
04/20/2006	PAY	(\$100.00)	(\$100.00)	\$0.00							
05/11/2006	BILL	\$73.72	\$73.72	\$0.00	04/11/2006	05/11/2006	R	9793	\$2,298.19	30	1546381
05/12/2006	LPC	\$32.87	\$32.87	\$32.87							
05/17/2006	PAY	(\$100.00)	(\$100.00)	\$0.00							
06/12/2006	BILL	\$66.58	\$66.58	\$0.00	05/11/2006	06/12/2006	R	9822	\$2,297.74	29	1546381
06/13/2006	LPC	\$32.87	\$32.87	\$32.87							
06/15/2006	PAY	(\$100.00)	(\$100.00)	\$0.00							
07/12/2006	BILL	\$46.77	\$46.77	\$0.00	06/12/2006	07/12/2006	R	9841	\$2,277.47	19	1546381
07/13/2006	LPC	\$32.96	\$32.96	\$32.96							

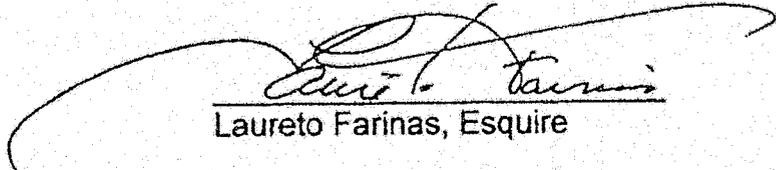
Account # 465970421 SA #: 9751989653 Bill Cycle: 07 Rate Class: GS Phone #: 3293966(215)  
 Name: JEFFERSON, IRVIN Address: 1131 W ROCKLAND ST, 2/F/PHILA, PA  
 Pay Agreement Indicator: Y Easyway Indicator: B CRP Status: I  
 Blocker Start Date: 20061128 Blocker End Date: 20081128 Meter #: 1546381

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/27/2006	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/10/2006	BILL	\$41.27	\$41.27	\$0.00	07/12/2006	08/10/2006	R	9857	\$2,251.40	16	1546381
08/11/2006	LPC	\$32.66	\$32.66	\$32.66							
09/11/2006	BILL	\$44.92	\$44.92	\$0.00	08/10/2006	09/11/2006	R	9876	\$2,329.60	18	1546381
09/12/2006	LPC	\$33.28	\$33.28	\$33.28							
09/21/2006	PAY	(\$100.00)	(\$100.00)	\$0.00							
10/10/2006	BILL	\$55.83	\$55.83	\$0.00	09/11/2006	10/10/2006	R	9899	\$2,285.43	24	1546381
10/23/2006	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/08/2006	BILL	\$121.98	\$121.98	\$0.00	10/10/2006	11/08/2006	R	9961	\$2,357.41	62	1546381

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: December 7, 2006

  
Laureto Farinas, Esquire

RECEIVED

DEC 07 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

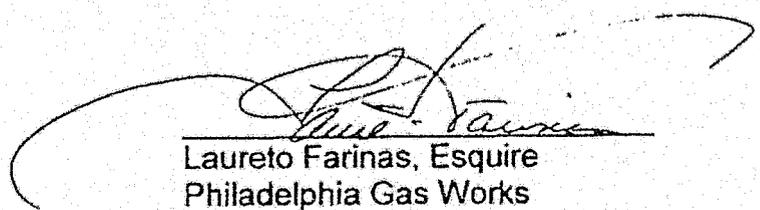
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Mr. Irvin Jefferson  
1131 W. Rockland Street, 2<sup>nd</sup> Floor  
Philadelphia, PA 19141 – 3437*

December 7, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

**RECEIVED**

DEC 07 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
December 11, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20067082

(SEE ATTACHED LIST)

Irvin Jefferson v. Philadelphia Gas Works

Requests payment arrangements

Hearing Notice

DOCUMENT  
FOLDER

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in an available Hearing Room in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in the same Hearing Room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Thursday, February 8, 2007  
Time: 1:30 p.m.  
Location: In an available Hearing Room  
State Office Building  
Broad & Spring Garden Streets  
Philadelphia, PA

**DOCKETED**  
DEC 15 2006

BTL

Presiding: Administrative Law Judge Cynthia W. Fordham  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Fordham  
Dawn Reitenbach  
Beth Plantz  
Docket Section  
Calendar File