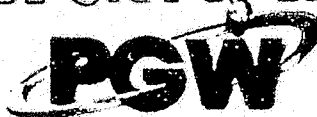


ORIGINAL

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney
Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail laureto.farinas@pgworks.com

November 3, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

11/3/04 2:04

RE: Cheryl James v. PGW, Docket No. C – 20043261

Dear Secretary McNulty,

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the hearing scheduled for December 16, 2004, is no longer required in this matter.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

DOCKETED
NOV 8 2004

DOCUMENT
FOLDER

cc: Cheryl Lynn James
Administrative Law Judge Ky Van Nguyen (via FAX)
Beth Plantz, Hearing Scheduler (via FAX)
Zayda Santiago