

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 11/14/06
8. DOCKET NO: C-20067090	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: ROLLINGS, HANNAH ANN

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT SHE RECEIVED A SHUT OFF TERMINATION NOTICE.

DOCKETED

NOV 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C-20067090

RECEIVED
2005 JUN 14 11 08:58
SECRET

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address.

Name Hannah Ann Rollings

Street/P.O. Box 5401 Morse Street Apt # _____

City Philadelphia State PA Zip 19131

County Philadelphia

Area Code/HOME Phone 215-473-1414

Area Code/WORK Phone 215-747-2100, x 2105

Utility Account Number 07912 36769
(from your bill)

DO NOT WRITE IN THESE SPACES
JUN 20 2006

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

9

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

See next page

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I would like the commission to stop the lien being placed against my property.

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I purchased this property on November 5, 2005. The property needed major repairs and in an effort to get the property livable by the accelerated deadline given, my general contract worked long hours between the months of January 2006 and March 2006, as a result had my heater running for long periods of time. By the time I moved in the house in late March 2006 my gas bill had reached \$1,300 dollars. I questioned the exceptionally high bill but was told that the meter installed was automatic and precise, therefore, there was no need for a technician to come out and read my meter.

I did not have the funds to pay the bill in full so I agreed to a budget payment of \$241 each month. I paid \$241 each month on or before the due date of the eleventh. Once during the summer I was unable to pay the full \$241, I paid a minimum of \$141 and included the balance in the next month's payment.

In October I got a letter from PGW stating that I needed to pay my bill (\$1037) full on or before November 7, 2006 or they were going to shut my gas off and put a lien against my property. I did not have \$1037 but I want to pay as much as I could to keep my gas on and not to have the lien placed against my property. So I paid \$341 on 10/3/06 and \$200 on 10/6/06. I thought these funds would be enough to keep my gas on and the lien off my property but to my dismay it was not. In late October 2006 I received a letter stating that the lien will placed against my property, effective November 7, 2006 if the balance of \$597 was not paid. I think this action is inappropriate. I made every effort to pay as much as I could and those actions weren't recognized.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Hannah A. Rollings, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Hannah A. Rollings
(Signature)

11/3/06
(Date)



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: November 20, 2006

C-20067090

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by HANNAH ANN ROLLINGS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

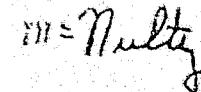
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

November 20, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,


James J. McNulty
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

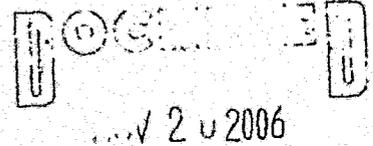
DATE SERVED: November 20, 2006

HANNAH ANN ROLLINGS
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20067090



FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-8830
Fax: (215) 684-8798
E-mail: mary.chan@pgworks.com

Original

December 8, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

DEC 08 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

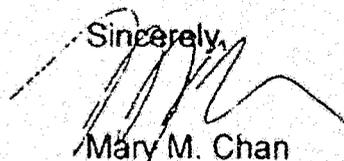
RE: Hannah Rollings vs PGW, Docket No. C-20067090

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,



Mary M. Chan

**DOCUMENT
FOLDER**

Enclosure

cc: Hannah Rollings
Anne Marie Cromley

DOCKETED

DEC 11 2006

BTL

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEC 08 2006

Hannah Rollings

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

v.

Docket No. C-20067090

Philadelphia Gas Works

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Admitted. It is admitted that that the Complainant received a termination notice.

(b) Admitted in part; denied in part. It is admitted that the Complainant purchased the property at 5401 Morse Street, Philadelphia, PA (Service Address).

PGW lacks sufficient knowledge to determine the truth of the averment that the Service Address needed major repairs. PGW therefore denies this averment.

PGW lacks sufficient knowledge to determine the truth of the averment concerning the general contractor consuming the gas at the Service Address. PGW therefore denies this averment.

PGW denies the averment that by March 2006, the Complainant's outstanding balance on the gas account is in the amount of \$1,300. The Complainant's outstanding balance was in the amount of \$1,687.77, as shown the statement of account history, which is attached hereto as Exhibit "A."

PGW denies the averment that the Complainant was advised that the meter that was installed were automatic and precise and that there was no need for a technician to go and read the meter. PGW records do not indicate these averments. See Customer Contacts, which is attached hereto as Exhibit "B."

It is admitted that the Complainant entered into a payment arrangement of \$241 per month on March 9, 2006.

It is admitted that the Complainant paid \$241 per month until June 2006, when the Complainant paid \$141. It is further admitted that the Complainant paid \$341 in July 2006.

It is admitted that the Complainant received correspondence requesting payment in full to avoid termination and a lien against the Service Address.

It is admitted that on October 2, 2006 the Complainant paid \$341 and on October 5, 2006 the Complainant paid \$200.

PGW denies the averment that these payments would be enough to avoid the termination and the lien.

It is admitted that in late October 2006, the Complainant received a correspondence that the lien will be placed if the remainder of the balance was not paid in full.

PGW denies the averment that this action is inappropriate. The Complainant received a notice requesting payment in full to avoid termination and the lien against the Service Address. The Complainant was not on a payment arrangement and the entire account balance was due and owing.

It is admitted that the Complainant made an effort to make the 2 payments in October 2006.

By way of further answer, the Complainant established gas service at the Service Address on November 28, 2005. The Complainant's gas bills are based upon actual gas usage at the Service Address.

On March 9, 2006, the Complainant entered into a payment arrangement for \$241 per month. This payment arrangement broke on September 14, 2006. Due to the broken payment arrangement, the Complainant's outstanding balance became due in full.

Pursuant to the Municipal Claim and Tax Lien Law Act 153 of 1923, P.L. 207; 53 P.S. 7101, on November 13, 2006, PGW placed a lien against the Service Address.

By way of further answer, the Complainant is currently enrolled into a payment arrangement that consists of an initial payment of \$209 by December 8, 2006. Thereafter, the Complainant is to pay \$189 in budget bill plus \$20 towards the arrears per month beginning with the January 2007 due date of the Complainant's PGW bill.

The outstanding balance on the Complainant's gas account is in the amount of \$675.67. See Exhibit "A."

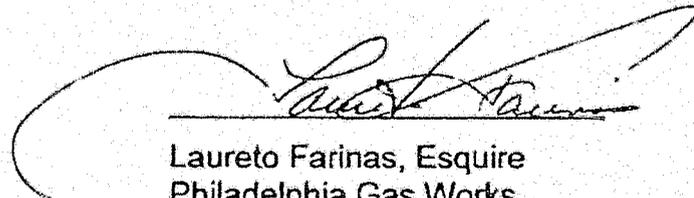
By way of further answer, the Complainant's outstanding balance needs to be paid in full to satisfy the lien.

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant.

Respectfully submitted,

December 8, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 791236769 AND SA # 827856547 AS OF 12/08/2006

Account # 791236769 SA # 827856547 Bill Cycle 10 Rate Class GS Phone # 4731414(215)
 Name: ROLLINGS, HANNAH A Address: 5401 MORSE ST/PHILA, PA
 Pay Agreement Indicator: Y Easyway Indicator: CRP Status:
 Blocker Start Date: 20061128 Blocker End Date: 20081128 Meter #: 1603222

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust.Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/17/2006	BILL	\$590.28	\$590.28	\$0.00	11/28/2005	01/17/2006	R	1969	\$590.28	272	1603222
02/15/2006	BILL	\$620.07	\$620.07	\$0.00	01/17/2006	02/15/2006	R	2248	\$1,219.20	279	1603222
02/16/2006	LPC	\$8.85	\$8.85	\$8.85							
03/16/2006	BILL	\$468.57	\$468.57	\$0.00	02/15/2006	03/16/2006	R	2469	\$1,687.77	221	1603222
04/07/2006	PAY	(\$241.00)	(\$241.00)	\$0.00							
04/14/2006	BILL	\$254.35	\$254.35	\$0.00	03/16/2006	04/14/2006	R	2585	\$1,701.12	116	1603222
05/12/2006	PAY	(\$241.00)	(\$241.00)	\$0.00							
05/16/2006	BILL	\$72.13	\$72.13	\$0.00	04/14/2006	05/16/2006	R	2613	\$1,532.25	28	1603222
06/13/2006	PAY	(\$141.00)	(\$141.00)	\$0.00							
08/15/2006	BILL	\$56.93	\$56.93	\$0.00	05/16/2006	06/15/2006	R	2635	\$1,448.18	22	1603222
07/11/2006	PAY	(\$341.00)	(\$341.00)	\$0.00							
07/17/2006	BILL	\$46.12	\$46.12	\$0.00	06/15/2006	07/17/2006	R	2652	\$1,153.30	17	1603222
08/15/2006	BILL	\$28.49	\$28.49	\$0.00	07/17/2006	08/15/2006	R	2660	\$1,187.79	8	1603222
08/24/2006	PAY	(\$142.00)	(\$142.00)	\$0.00							
09/14/2006	BILL	\$36.35	\$36.35	\$0.00	08/15/2006	09/14/2006	R	2672	\$1,091.73	12	1603222
09/15/2006	LPC	\$15.59	\$15.59	\$15.59							
10/02/2006	PAY	(\$341.00)	(\$341.00)	\$0.00							
10/05/2006	PAY	(\$200.00)	(\$200.00)	\$0.00							
10/13/2006	BILL	\$38.27	\$38.27	\$0.00	09/14/2006	10/13/2006	R	2685	\$597.26	13	1603222
10/16/2006	LPC	\$8.26	\$8.26	\$8.26							
11/14/2006	BILL	\$69.58	\$69.58	\$0.00	10/13/2006	11/14/2006	R	2714	\$675.67	29	1603222
11/15/2006	LPC	\$8.83	\$8.83	\$8.83							
11/22/2006	PAY	(\$241.00)	(\$241.00)	\$0.00							

EXHIBIT B

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Contacts for Account: Rollings, Hannah A

Account: 0007 9123 6769 Rollings, Hannah A Transaction History Full Comments

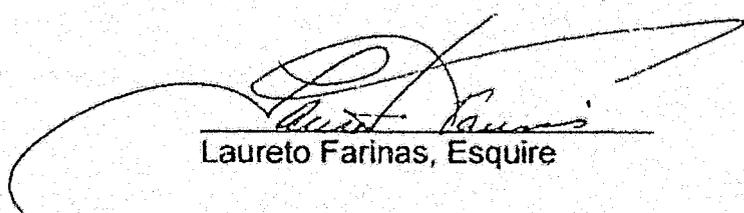
Date	Type	Comment	Person
11/28/2006	CRU	Customer filed formal dispute/received 11/27/06 docket # C-20067090	Rollings, Hannah A
11/27/2006	COL2	COR AGREED TO PAR\$209.00/DOWNPAYMENT\$209.00 DJE BY 12/8	Rollings, Hannah A
11/09/2006	PAY	mailed payment statement	Rollings, Hannah A
11/06/2006	BILL	COR CLAIM E MAILED CORR. FOR A STATEMENT OF	Rollings, Hannah A
10/30/2006	LWJ	EXPLAINED LIEN LETTER TO CUST	Rollings, Hannah A
10/25/2006	PLP	called about plp	Rollings, Hannah A
10/23/2006	SERV	referred cor to contractor for service to hh no plp on acct also collector on the street today	Rollings, Hannah A
09/26/2006	COLL	Melito ANS MACH	Rollings, Hannah A
03/09/2006	BILL	waived deposit made regular agre/	Rollings, Hannah A
03/02/2006	TO	states odor at house heater	Rollings, Hannah A
02/21/2006	BILL	REQUESTED CRP INFO//LOW INCOME//REFERRED TO D.O. WITH REQUIRED DDCS	Rollings, Hannah A
02/10/2006	BILL	customer called for explanation of bill statement	Rollings, Hannah A
11/30/2005	SERO	Turn On (AMR) called for transfer	Rollings, Hannah A
11/30/2005	SERO	Turn On (AMR) called for gas transfer	Rollings, Hannah A
11/30/2005	INWSV	called for new service	Rollings, Hannah A

Change Customer Contact... Launch Related Transaction...

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: December 8, 2006


Laureto Farinas, Esquire

RECEIVED

DEC 08 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

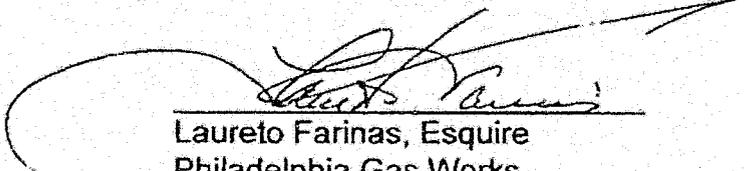
*Hannah Ann Rollings
5401 Morse Street
Philadelphia, PA 19131*

Dated: December 8, 2006

RECEIVED

DEC 08 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
December 15, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067090

(SEE ATTACHED LIST)

Hannah Ann Rollings v. Philadelphia Gas Works

Billing Dispute

Hearing Notice

DOCUMENT
FOLDER

This is to inform you that your case is scheduled for hearing at 9:30 a.m. in an available Hearing Room in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in the same hearing room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 9:15 a.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all morning, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing
Date: Tuesday, February 6, 2007
Time: 9:30 a.m.
Location: In an available Hearing Room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

BTL

Presiding: Administrative Law Judge Charles E. Rainey, Jr.
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Rainey
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File