

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 11/06/06
8. DOCKET NO: C-20067059	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: BRUNETTI, MICHAEL J.

RESPONDENT/APPLICANT: COLUMBIA GAS OF PA., INC.

COMP/APP COUNTY: WASHINGTON

UTILITY CODE: 120700

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HIS BILL AND HE RECEIVED A NOTICE STATING THAT HIS UTILITY SERVICE IS BEING TERMINATED.

DOCUMENT
FOLDER

DOCKETED

NOV - 9 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

120700

Please print or type.

C-20067059

2006-10-15 11:03:27

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MICHAEL J. BRUNETTI

Street/P.O. Box 1003 Park Place LANE Apt #

City CANONSBURG State PA Zip 15317

County WASHINGTON

Area Code/HOME Phone (724) 746-2647

Area Code/WORK Phone (412) 225-1433

Utility Account Number 10100656001 (from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name MICHAEL J. BRUNETTI

Street/P.O. Box 321 PARKSIDE AVE.

City PITTSBURGH State PA Zip 15228

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: COLUMBIA GAS

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SEE ATTACHED

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

SEE ATTACHED

4B. STATE THE FACTS OF YOUR COMPLAINT:

This complaint is being filed because the investigator at Case No. 2154187 ruled on October 16, 2006 that we must pay an additional amount of money to Columbia Gas for Account No. 10100656001. In order for our gas to be turned on at 1003 Park Place Lane, Canonsburg, PA 15317, we had to agree to pay the remaining monies on a monthly basis. See attached decision of PUC Investigator.

The PUC decision of October 16, 2006 states that our account balance is \$1,527.96. That is the balance of the final bill we received when we moved from the 321 Parkside Avenue residence. We agree we owed that bill. See attached bills from Columbia Gas from November 11, 2003 to April 1, 2004. They total \$1,527.96.

A payment was made to Columbia Gas on March 22, 2004 in the amount of \$291.54, taking the balance down to \$1,236.42. This was not shown on the final bill. (See canceled check made out to Columbia Gas). The check cleared on March 25, 2006.

We sold our residence at 321 Parkside Avenue, Pittsburgh, PA 15228 and moved out on March 31, 2004.

Thereafter, we received correspondence from Columbia Gas dated May 17, 2004 stating that we owed them \$1,527.96. We do not deny that we owed this amount.

On March 23, 2004, we received a collection notice from Credit Plus Collection Services Accounts (Columbia Gas - Choice Accounts), in the amount of \$324.70 and \$869.75, totaling \$1,194.45.

Thereafter, over the course of several months, we received correspondence from Alliance One (see attached collection notices, indicating Columbia Gas - non regulated) dated January 21, 2005, stating that they are a collection agency and represent Columbia Gas and are collecting the amounts of \$324.70 and \$869.75, which total \$1,194.45.

We made arrangements with Alliance One to make payments to them over the course of several months.

Attached are bills from Alliance One, (acting as an agent for Columbia Gas) that we paid \$1,194.45. Remember now we paid \$291.54 (pursuant to the canceled check attached) that was not deducted from our account balance. Thus, according to our figures, we owe Columbia Gas \$41.97 regarding this account (\$1,485.99 already paid deducted from the final balance due to Columbia Gas, \$1,527.96 = \$41.97). Thus we owe Columbia Gas \$41.97. Also attached are the statements from Alliance One

4B CONTINUED

(Columbia Gas) showing withdrawal from our checking account the amounts that have been paid.

Next we received correspondence from Goodwin, Bryan & Schell, a collection agency for Columbia Gas, dated March 3, 2005, stating we owe the gas company \$1,527.96.

Moving on, on June 6, 2005, we received a collection notice of \$1,194.45 from Michael P. Margelefsky, LLC, who is also a representative of Columbia Gas - non regulated.

Also attached is a Credit Service Denial Form dated June 28, 2006 with the amount that Columbia Gas states we owed \$1,527.96. Nothing was mentioned about the \$1,194.45.

Columbia Gas is now stating we paid \$1,194.45 (this figure does not include the \$291.54 for which we supplied a canceled check made out to Columbia Gas), but that we still owe them an additional \$1,572.96

By this time we are so very thoroughly confused.

Please note that this is all on Account No. 10100656 - Parkside Avenue, Pittsburgh, PA 15228. In other words, Columbia Gas' position is that we owed them \$1,194.45 for Columbia Gas - non regulated and \$1527.96 to Columbia Gas. If this is so, why was this not on the final bill from Columbia Gas on April 1, 2004. This has not been explained to us as to why we owe them two separate amounts, when in fact, in all of the years we have had Columbia Gas service (34 years), we only received one bill. Our final bill from Columbia Gas on April 27, 2004 (attached are last three bills) indicate that we owed Columbia Gas and Energy America/Direct Energy (non-regulated) \$1,527.96.

We have requested from Columbia Gas time and again to send us the documents that show why we owe them \$2,722.41 ($\$1527.96 + 1194.45 = \$2,722.41$) (according to their records after the final bill was sent out) for gas service until March 31, 2004.

We called Energy America/Direct Energy (the non-regulated supplier) and were told that their charge is on our Columbia Gas bill and totaled into the services of Columbia Gas. They do not collect money from clients nor turn late bills over to collection agencies.

We are, therefore, questioning how Columbia Gas has determined that we still owe them an additional \$1,527.96.

Our final bill clearly shows that the non-regulated gas charge is factored into the amount of the bill as well as the services of Columbia Gas.

5. RELIEF:

The reason we are appealing the decision at PUC Case No. 2154187 is because we were ordered by the decision of the case manager to pay installments, which we have already commenced doing on the so-called additional monies owed to Columbia Gas so we could get our gas turned on at 1003 Park Place Lane, Canonsburg, PA 15317. Also, it is being appealed because we have not been given a reasonable answer or proof as to why we have to pay an additional \$1,527.96. Every time my husband or myself spoke with a representative from Columbia Gas, we were given different reasons and different amounts of monies that were due and owing Columbia Gas.

Our request is for the PUC to thoroughly investigate this matter so we can determine why Columbia Gas feels we still owe them an additional \$1,527.96. So far Columbia Gas has not convinced us or proven to us this fact as to why we have a gas bill of \$1,194.45 plus an additional \$1,527.96 totaling \$2,722.41. We feel that it is being demanded that we pay this bill twice without any proof.

We request that Columbia Gas provide documents that show why our bill is \$2,722.41 regarding Account No. 10100656. If not, we request that the PUC issue an order stating that we owe Columbia Gas \$41.27 (see last paragraph in 4B, explaining payments to Columbia Gas' collection agency, explaining why we feel we owe them only \$41.27) from the original bill and ordering Columbia Gas to refund all additional monies that have thus far been paid to them.

If the PUC rules against our request, we want an explanation as to why our final bill of \$1,527.96 has grown to \$2,722.41 (an additional \$1,194.45).

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

N/A

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)



NO



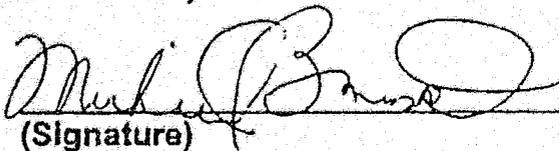
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I MICHAEL J. BRUNETTE, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature)

11-3-06
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

INFORMAL COMPLAINT DECISION
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL BRUNETTI
1003 PARKPLACE LANE
CANONSBURGH PA 15317 -

Date: 10/16/2006

BCS: 2154187

Acct. No: 10100656001

V.

COLUMBIA GAS OF PA

You contacted the Public Utility Commission asking for help concerning the termination of your utility service. We looked into your records with the company and decided that:

- The company followed the proper procedures before terminating your service.
- Your total account balance is \$1527.96. This balance does not include any payments or bills sent out on or after 10/12/2006.
- You must pay \$307.00 to have your service turned back on. This amount includes ½ the security deposit and a portion your arrears.
- Once the company turns your service back on, you must pay the remaining deposit in two parts: \$26.00 in 30 days and \$26.00 in 60 days from your turn on date.
- Once the company turns your service back on, you must pay the company a special budget amount of \$264.00 per month, beginning with your next bill. This amount may change depending on any change in the amount of service you use.
- This special budget amount includes a regular budget amount of \$52.00 per month, which is based on your monthly usage, plus \$212.00 that will be paid toward the account balance.
- You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.

TIMOTHY PLATT
Investigator

If paying in person, please bring entire bill with you.

Columbia Gas of Pennsylvania

Your Account Number
10100656 001 000 8

Billing Summary For : MICHAEL BRUNETTI
321 PARKSIDE AV
PITTSBURGH PA 15228-2407

11-34 2221

Account Balance on Last Bill		\$1,409.33
Columbia Gas of Pennsylvania	\$535.22	
Energy America LLC	\$874.11	

Payments and Adjustments as of 04-01-2004		\$0.00
	Payments	Adjustments
Columbia Gas of Pennsylvania	\$ 00	
Energy America LLC	\$ 00	

Balance at Billing		\$1,409.33
Columbia Gas of Pennsylvania	\$535.22	
Energy America LLC	\$874.11	

Current Charges		\$118.63
Columbia Gas of Pennsylvania	\$49.13	Final Service
Energy America LLC	\$77.50	

Total Account Balance		\$1,527.96
Columbia Gas of Pennsylvania	\$576.35	
Energy America LLC	\$951.61	

D. West Energy

Please Pay Total Due By April 27, 2004

\$1,527.96

Meter Information

Meter Number	Billing Period		Days	Meter Readings		Gas Used
	To	From		To	From	
7670880	04/01/2004	03/15/2004	17	00698 Estimated	00601 Estimated	= 97 Ccf

1527.96

Energy (800) 344-4077 (When I called it was Columbia Gas)

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Columbia Gas of Pennsylvania

Current Charges for Residential Service

Monthly Customer Charge	\$10.81	
Distribution Charges 5 Ccf at \$ 31891 per Ccf	\$1.60	
Distribution Charges 92 Ccf at \$ 31384 per Ccf	\$28.87	
Transition Cost Surcharge	\$.00	
State Tax Adjustment Surcharge	-\$.15	\$41.13
Total Basic Charges		\$41.13

Energy America LLC

Current Charges for Residential Service

Gas Supply Charges 97 Ccf at \$ 79900 per Ccf	\$77.50	
Total Basic Charges		\$77.50

For Your Information :

Choice Status. . . Your account has been finalized and your participation has been cancelled. If you will be a Columbia Gas of PA customer at your new address and you wish to continue in Choice service, please contact your supplier for reenrollment. Thank you for selecting Choice.

Late payment fee. . . A late payment fee of 1.25% per month will be charged on any balance that remains unpaid on or after the due date.

Now you can pay your gas bill electronically. . . NCO EasyPay gives you the option of paying your monthly gas bill over the phone or online with your credit card, debit card, or electronic check. Call NCO at 1-800-284-8572 or visit our Web site for more information. NCO charges a convenience fee for each transaction.

***** Final Service Bill *****

Taxes on Bill. . . Your bill includes \$2.14 in state taxes

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

If paying in person, please bring entire bill with you.

Columbia Gas of Pennsylvania

Your Account Number

10100656 001 000 8

Billing Summary For : MICHAEL BRUNETTI
321 PARKSIDE AV
PITTSBURGH PA 15228-2407

11-34 2221

Account Balance on Last Bill		\$1,146.12
Columbia Gas of Pennsylvania	\$449.39	
Energy America LLC	\$696.73	

Payments and Adjustments as of 03-15-2004		\$5.62
	Payments	Adjustments
Columbia Gas of Pennsylvania	\$ 00	
Late Payment Fee		\$5.62
Energy America LLC	\$ 00	

Balance at Billing		\$1,151.74
Columbia Gas of Pennsylvania	\$455.01	
Energy America LLC	\$696.73	

Current Charges		\$257.59
Columbia Gas of Pennsylvania	\$80.21	
Energy America LLC	\$177.38	

Total Account Balance		\$1,409.33
Columbia Gas of Pennsylvania	\$535.22	
Energy America LLC	\$874.11	

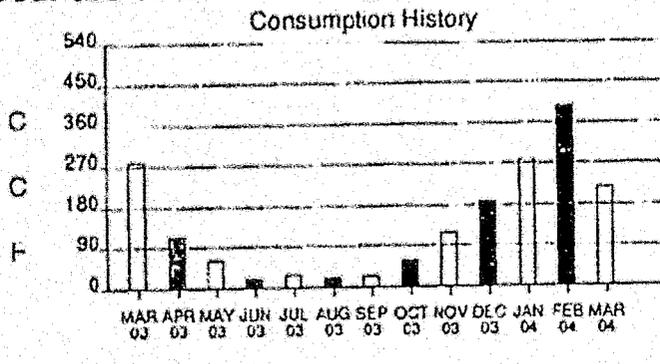
Please Pay Total Due By April 7, 2004 \$1,409.33

Due Date does not apply to Balance at Billing

Meter Information **Next Actual Meter Reading Date : April 14, 2004**

Meter Number	Billing Period		Days	Meter Readings		Gas Used
	To	From		To	From	
7670880	03/15/2004	02/13/2004	31	00601 Estimated	00379 Actual	222 Ccf

Your Gas Use:



Your total annual usage is 1,573 Ccf
Your average monthly usage is 131 Ccf

During the billing period, the average temperature was 36.7° F. During the same period last year, the average temperature was 28.4° F.

- ESTIMATED READING
- CUSTOMER READING
- ACTUAL READING

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Columbia Gas of Pennsylvania

Current Charges for Residential Service

Monthly Customer Charge	\$10.81	
Distribution Charges 222 Ccf at \$ 31384 per Ccf	\$69.67	
Transition Cost Surcharge	\$.00	
State Tax Adjustment Surcharge	-\$.27	\$80.21
Total Basic Charges		\$80.21
Total Billing This Month		\$80.21

Energy America LLC

Current Charges for Residential Service

Gas Supply Charges 222 Ccf at \$.79900 per Ccf	\$177.38	\$177.38
Total Basic Charges		\$177.38
Total Billing This Month		\$177.38

For Your Information :

Past due gas supply charges . . . Gas supply charges of \$378.73 on your bill are 60 days past due. If not paid prior to next month's due date the unpaid amount will be forwarded to a third party collection agency.

Late payment fee. . . A late payment fee of 1.25% per month will be charged on any balance that remains unpaid on or after the due date.

Now you can pay your gas bill electronically. . . NCO EasyPay gives you the option of paying your monthly gas bill over the phone or online with your credit card, debit card, or electronic check. Call NCO at 1-800-284-8572 or visit our Web site for more information. NCO charges a convenience fee for each transaction.

The Earned Income Tax Credit (EITC) is a federal income tax credit for workers who earn low or moderate income. Even if you don't owe income tax, you might receive a refund check if you qualify. Some families receive as much as \$4,204. First-time filers may be eligible to receive the credit for the prior three years. Many families may also qualify for the Child Tax Credit. For more information about the EITC, check your federal income tax package or call the IRS at (800) 829-1040 for the location of the Voluntary Income Tax Assistance (VITA) center nearest you.

Taxes on Bill. . . Your bill includes \$4.66 in state taxes.

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

If paying in person, please bring entire bill with you.

Columbia Gas of Pennsylvania

Your Account Number
10100656 001 000 8

Billing Summary For : **MICHAEL BRUNETTI**
321 PARKSIDE AV
PITTSBURGH PA 15228-2407

11-34 2221

Account Balance on Last Bill **\$981.76**

Columbia Gas of Pennsylvania	\$311.49
Energy America LLC	\$548.11
Energy America LLC (prior rate)	\$122.16

Payments and Adjustments as of 02-13-2004 **-\$288.91**

	Payments	Adjustments	Other
Columbia Gas of Pennsylvania	\$0.00		
Late Payment Fee			\$2.63
Energy America LLC	\$0.00		
Energy America LLC (prior rate)	\$0.00		
Gas supply balance transferred (see message)			-\$291.54

Balance at Billing **\$692.85**

Columbia Gas of Pennsylvania	\$314.12
Energy America LLC	\$378.73
Energy America LLC (prior rate)	\$0.00

Current Charges **\$453.27**

Columbia Gas of Pennsylvania	\$135.27
Energy America LLC	\$318.00

Total Account Balance **\$1,146.12**

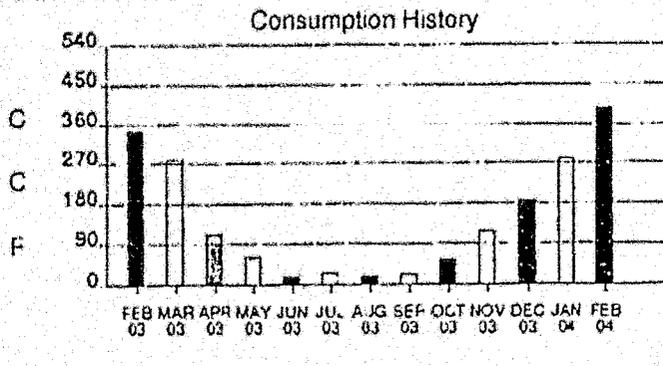
Columbia Gas of Pennsylvania	\$449.39
Energy America LLC	\$696.73
Energy America LLC (prior rate)	\$0.00

Please Pay Total Due By: March 9, 2004 **\$1,146.12**

Meter Information **Next Actual Meter Reading Date : April 14, 2004**

Meter Number	Billing Period		Days	Meter Readings		Gas Used
	To	From		To	From	
7670880	02/13/2004	01/15/2004	29	00379 Actual	09981 Estimated	= 398 Ccf

Your Gas Use:



Your total annual usage is 1,632 Ccf
Your average monthly usage is 136 Ccf

During the billing period, the average temperature was 21.7° F. During the same period last year, the average temperature was 20.8° F.

- ESTIMATED READING
- CUSTOMER READING
- ACTUAL READING

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Columbia Gas of Pennsylvania

Current Charges for Residential Service

Monthly Customer Charge	\$10.81	
Distribution Charges 398 Ccf at \$.31384 per Ccf	\$124.91	
Transition Cost Surcharge	\$.00	
State Tax Adjustment Surcharge	-\$.45	\$135.27
Total Basic Charges		\$135.27
Total Billing This Month		\$135.27

Energy America LLC

Current Charges for Residential Service

Gas Supply Charges 398 Ccf at \$.79900 per Ccf	\$318.00	
Total Basic Charges		\$318.00
Total Billing This Month		\$318.00

For Your Information :

Past due gas supply charges forwarded. . . Gas supply charges totaling \$291.54 are now 90 days past due and have been forwarded to a third party collection agency. You will receive a separate bill for these charges and will be contacted by the collection agency requesting payment.

Late payment fee. . . A late payment fee of 1.25% per month will be charged on any balance that remains unpaid on or after the due date.

Now you can pay your gas bill electronically. . . NCO EasyPay gives you the option of paying your monthly gas bill over the phone or online with your credit card, debit card, or electronic check. Call NCO at 1-800-284-8572 or visit our Web site for more information. NCO charges a convenience fee for each transaction.

The Earned Income Tax Credit (EITC) is a federal income tax credit for workers who earn low or moderate income. Even if you don't owe income tax, you might receive a refund check if you qualify. Some families receive as much as \$4,204. First-time filers may be eligible to receive the credit for the prior three years. Many families may also qualify for the Child Tax Credit. For more information about the EITC, check your federal income tax package or call the IRS at (800) 829-1040 for the location of the Voluntary Income Tax Assistance (VITA) center nearest you.

Taxes on Bill. . . Your bill includes \$8.20 in state taxes.

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Your Account Number
10100656 001 000 8

Billing Summary For : MICHAEL BRUNETTI
321 PARKSIDE AV
PITTSBURGH PA 15228-2407

11-34 2221

Account Balance on Last Bill		\$655.04
Columbia Gas of Pennsylvania	\$210.09	
Energy America LLC	\$322.79	
Energy America LLC (prior rate)	\$122.16	

Payments and Adjustments as of 01-15-2004		\$2.63
	Payments	Adjustments
Columbia Gas of Pennsylvania	\$.00	
Late Payment Fee		\$2.63
Energy America LLC	\$.00	
Energy America LLC (prior rate)	\$.00	

Balance at Billing		\$657.67
Columbia Gas of Pennsylvania	\$212.72	
Energy America LLC	\$322.79	
Energy America LLC (prior rate)	\$122.16	

Current Charges		\$324.09
Columbia Gas of Pennsylvania	\$98.77	
Energy America LLC	\$225.32	

Total Account Balance		\$981.76
Columbia Gas of Pennsylvania	\$311.49	
Energy America LLC	\$548.11	
Energy America LLC (prior rate)	\$122.16	

Please Pay Total Due By February 9, 2004 \$981.76
Due Date does not apply to Balance at Billing

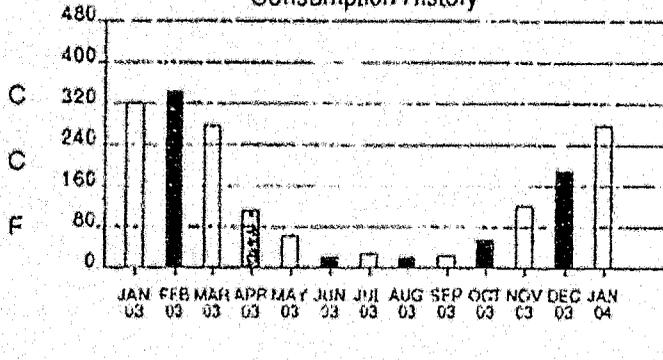
Meter Information Next Actual Meter Reading Date : February 13, 2004

Meter Number	Billing Period		Days	Meter Readings		Gas Used
	To	From		To	From	
7670880	01/15/2004	12/12/2003	34	09981 Estimated	09699 Actual	282 Ccf

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Your Gas Use:

Consumption History



Your total annual usage is 1,581 Ccf
 Your average monthly usage is 132 Ccf

During the billing period, the average temperature was 31.5° F. During the same period last year, the average temperature was 31.9° F.

Columbia Gas of Pennsylvania

Current Charges for Residential Service

Monthly Customer Charge	\$10.81	
Distribution Charges 130 Ccf at \$ 31384 per Ccf	\$40.80	
Distribution Charges 152 Ccf at \$ 31233 per Ccf	\$47.47	
Transition Cost Surcharge	\$.00	
State Tax Adjustment Surcharge	-\$.31	
Total Basic Charges		\$98.77
Total Billing This Month		\$98.77

Energy America LLC

Current Charges for Residential Service

Gas Supply Charges 282 Ccf at \$ 79900 per Ccf	\$225.32	
Total Basic Charges		\$225.32
Total Billing This Month		\$225.32

For Your Information :

Past due gas supply charges . . . Gas supply charges of \$291.54 on your bill are 60 days past due. If not paid prior to next month's due date the unpaid amount will be forwarded to a third party collection agency.

Late payment fee. . . A late payment fee of 1.25% per month will be charged on any balance that remains unpaid on or after the due date.

Now you can pay your gas bill electronically. . . BillMatrix, our payment partner, gives you the option of paying your monthly gas bill over the phone or online with an electronic check. Call BillMatrix at 1-800-249-9033 or visit our Web site for more information. BillMatrix charges \$1.95 for each transaction.

The Earned Income Tax Credit (EITC) is a federal income tax credit for workers who earn low or moderate income. Even if you don't owe income tax, you might receive a refund check if you qualify. Some families receive as much as \$4,204. First-time filers may be eligible to receive the credit for the prior three years. Many families may also qualify for the Child Tax Credit. For more information about the EITC, check your federal income tax package or call the IRS at (800) 829-1040 for the location of the Voluntary Income Tax Assistance (VITA) center nearest you.

Taxes on Bill. . .Your bill includes \$5.86 in state taxes.

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

If paying in person, please bring entire bill with you.

Columbia Gas of Pennsylvania

Your Account Number
10100656 001 000 8

Billing Summary For : MICHAEL BRUNETTI
321 PARKSIDE AV
PITTSBURGH PA 15228-2407

11-34 2221

Account Balance on Last Bill		\$429.34
Columbia Gas of Pennsylvania	\$137.80	
Energy America LLC	\$169.38	
Energy America LLC (prior rate)	\$122.16	

Payments and Adjustments as of 12-12-2003		\$1.72
	Payments	Adjustments
Columbia Gas of Pennsylvania	\$ 00	
Late Payment Fee		\$1.72
Energy America LLC	\$ 00	
Energy America LLC (prior rate)	\$ 00	

Balance at Billing		\$431.06
Columbia Gas of Pennsylvania	\$139.52	
Energy America LLC	\$169.38	
Energy America LLC (prior rate)	\$122.16	

Current Charges		\$223.98
Columbia Gas of Pennsylvania	\$70.57	
Energy America LLC	\$153.41	

Total Account Balance		\$655.04
Columbia Gas of Pennsylvania	\$210.09	
Energy America LLC	\$322.79	
Energy America LLC (prior rate)	\$122.16	

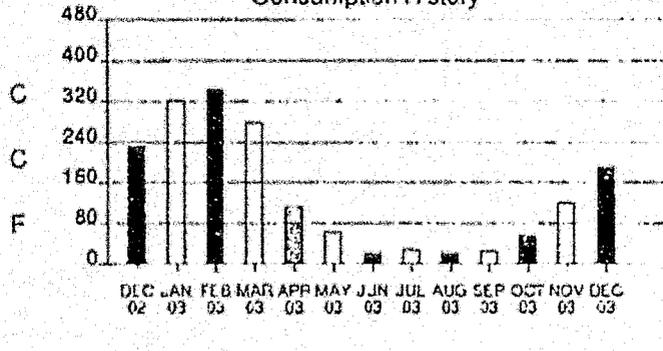
Please Pay Total Due By January 9, 2004 \$655.04
Due Date does not apply to Balance at Billing

Meter Information	Next Actual Meter Reading Date : February 13, 2004					
	<u>Billing Period</u>		<u>Days</u>	<u>Meter Readings</u>		<u>Gas Used</u>
Meter Number	To	From		To	From	
7670880	12/12/2003	11/11/2003	31	09699	09507	= 192 Ccf
				Actual	Estimated	

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Your Gas Use:

Consumption History



Your total annual usage is 1,623 Ccf
 Your average monthly usage is 135 Ccf

During the billing period, the average temperature was 39.8° F. During the same period last year, the average temperature was 33.7° F.

□ ESTIMATED READING
 ▨ CUSTOMER READING
 ■ ACTUAL READING

Columbia Gas of Pennsylvania

Current Charges for Residential Service

Monthly Customer Charge	\$10.81	
Distribution Charges 192 Ccf at \$.31233 per Ccf	\$59.97	
Transition Cost Surcharge	\$.00	
State Tax Adjustment Surcharge	\$.21	
Total Basic Charges		\$70.57
Total Billing This Month		\$70.57

Energy America LLC

Current Charges for Residential Service

Gas Supply Charges 192 Ccf at \$.79900 per Ccf	\$153.41	
Total Basic Charges		\$153.41
Total Billing This Month		\$153.41

For Your Information :

Late payment fee. . . A late payment fee of 1.25% per month will be charged on any balance that remains unpaid on or after the due date.

Now you can pay your gas bill electronically. . . BillMatrix, our payment partner, gives you the option of paying your monthly gas bill over the phone or online with an electronic check. Call BillMatrix at 1-800-249-9033 or visit our Web site for more information. BillMatrix charges \$1.95 for each transaction.

Taxes on Bill. . .Your bill includes \$4.05 in state taxes.

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

If paying in person, please bring entire bill with you

Columbia Gas of Pennsylvania

Your Account Number
10100656 001 000 8

Billing Summary For : MICHAEL BRUNETTI
321 PARKSIDE AV
PITTSBURGH PA 15228-2407

11-34 2221

Account Balance on Last Bill

Columbia Gas of Pennsylvania \$90.02
Energy America LLC \$71.10
Energy America LLC (prior rate) \$122.16

\$283.28

Payments and Adjustments as of 11-11-2003

	Payments	Adjustments	Other
Columbia Gas of Pennsylvania	\$ 00		
Late Payment Fee			\$1.13
Energy America LLC	\$ 00		
Energy America LLC (prior rate)	\$ 00		

\$1.13

Balance at Billing

Columbia Gas of Pennsylvania	\$91.15
Energy America LLC	\$71.10
Energy America LLC (prior rate)	\$122.16

\$284.41

Current Charges

Columbia Gas of Pennsylvania \$46.65
Energy America LLC \$98.28

\$144.93

Total Account Balance

Columbia Gas of Pennsylvania \$137.80
Energy America LLC \$169.38
Energy America LLC (prior rate) \$122.16

\$429.34

Please Pay Total Due By December 8, 2003 \$429.34

Due Date does not apply to Balance at Billing

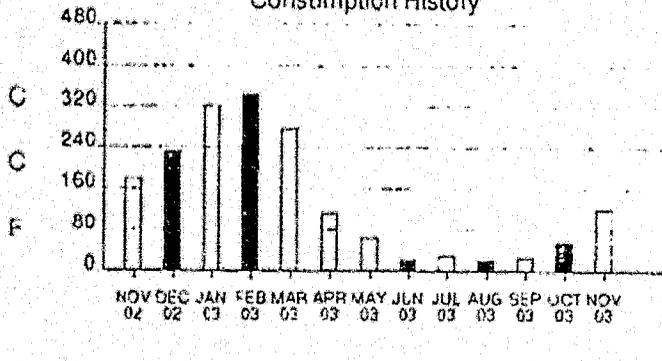
Meter Information Next Actual Meter Reading Date : December 12, 2003

Meter Number	Billing Period		Days	Meter Readings		Gas Used
	To	From		To	From	
7670880	11/11/2003	10/13/2003	29	09507 Estimated	09384 Actual	= 123 Ccf

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

Your Gas Use:

Consumption History



Your total annual usage is 1,669 Ccf
 Your average monthly usage is 139 Ccf

During the billing period, the average temperature was 49.9° F. During the same period last year, the average temperature was 45.1° F

□ ESTIMATED READING
 □ CUSTOMER READING
 ■ ACTUAL READING

Columbia Gas of Pennsylvania

Current Charges for Residential Service

Monthly Customer Charge	\$10.81	
Distribution Charges 42 Ccf at \$ 31233 per Ccf	\$13.12	
Distribution Charges 81 Ccf at \$ 28274 per Ccf	\$22.90	
Transition Cost Surcharge	\$ 00	
State Tax Adjustment Surcharge	\$ 18	
Total Basic Charges		\$46.65
Total Billing This Month		\$46.65

Energy America LLC

Current Charges for Residential Service

Gas Supply Charges 123 Ccf at \$ 79900 per Ccf	\$98.28	
Total Basic Charges		\$98.28
Total Billing This Month		\$98.28

For Your Information :

Late payment fee. . . A late payment fee of 1.25% per month will be charged on any balance that remains unpaid on or after the due date.

Now you can pay your gas bill electronically. . . BillMatrix, our payment partner, gives you the option of paying your monthly gas bill over the phone or online with an electronic check. Call BillMatrix at 1-800-249-9033 or visit our Web site for more information. BillMatrix charges \$1.95 for each transaction.

Taxes on Bill. . .Your bill includes \$2.62 in state taxes

For questions or complaints regarding your bill, please call toll free 1-888-460-4332 before your due date.

RECEIVED
CITY OF BOSTON
OFFICE OF THE
COMPTROLLER
100-101112

150051196 03-25-04 1509 01
05004882 50340112 000000001708
LPST LDU KY
150051196 03-25-04 1509 01
05004882 50340112 000000001708
LPST LDU KY
150051196 03-25-04 1509 01
05004882 50340112 000000001708
LPST LDU KY

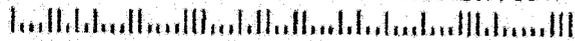
P.O. Box 830012
Baltimore, MD 21283-0012

Columbia Gas[®]
of Pennsylvania

A NiSource Company

0605503

0005425F/0017



MAY 17 2004

4189492-RMD-2031
Michael Brunetti
119 Aerial Dr
Canonsburg, PA 15317-6097

Resp. Party: Michael Brunetti
Account #: 0000101006560010008
Balance Due: \$1527.96

Our records indicate that as of the date of this notice you have failed to pay the balance indicated. This is the third request to resolve this matter.

The total amount of the bill is now due. Please send payment in the envelope provided, along with the payment stub, to the address listed below. If you have any questions regarding this balance, or would like to discuss payment arrangements, please call our Special Accounts Department toll free at 1-800-280-0850.

Failure to send payment in full or contact our office to make arrangements for the resolution of this bill may result in further collection activity, which could affect your future credit worthiness.

If you have recently submitted payment, please disregard this notice and accept our thanks.

CG203D/R1U

DETACH AND RETURN WITH PAYMENT

Payment can be made by paperless check or credit card by calling Bill Matrix at 1-800-249-9033.

Columbia Gas, Pennsylvania
Total Due: \$1527.96
Account#: 0000101006560010008

MAY 17 2004

4189492
Michael Brunetti
119 Aerial Dr
Canonsburg, PA 15317-6097

Columbia Gas
P.O. Box 830012
Baltimore, MD 21283-0012

0000101006560010000015279682321

PO BOX 67533
HARRISBURG, PA 17106-7533



Return Service Requested

March 23, 2004

MICHAEL BRUNETTI 07200224
321 PARKSIDE AV
PITTSBURGH, PA 15228-2407



CREDIT PLUS COLLECTION SERVICES

2491 Paxton Street
Harrisburg, PA 17111
(717) 236-3520
(800) 238-5877

Client Name: COLUMBIA GAS-CHOICE ACCOUNTS
For 321 PARKSIDE AV
Client ID #: 10100656000027
Acct # 07200224

AMT DUE: \$ 324.70

Phone Hrs: 8am-9pm EST M-Th 8am-8pm EST Fr
8am-5pm EST Sat
Office Hrs: 8:30am-5pm EST M-Fr
(Phone Only)

You have not responded to our previous attempts to pay these accounts in full. Please call or visit us at your earliest convenience - let us help you in getting these past due bills paid off. If you have any receipts or cancelled checks indicating that they have been paid, please contact this office immediately.

If your records indicate that these bills are still outstanding - don't delay, make your check/money order payable to "Credit Plus Collection", mail or bring it to the above stated address today.

*****YOU MAY PAY THESE ACCOUNTS IN FULL WITH VISA/MASTERCARD*****

Sincerely Yours,
Account Representatives 717-236-3520

869.75
324.70

717 94.45

This is an attempt to collect a debt and any information obtained will be used for that purpose. communication is from a debt collector.

To assure proper credit to your account, return this coupon with your payment.
If requesting a receipt, please enclose a self-addressed stamped envelope.

If your check is returned for insufficient funds or closed account, a \$25.00 returned check charge will be added to your account.

- Enclosed is my payment in full
- Enclosed is my VISA or MasterCard number

Card Number _____ Name on Card _____

Expiration Date ____/____/____ Amount to Charge to Card \$ _____

Signature _____ Date _____

Account # 07200224



Client ID #: 10100656000027
CREDIT PLUS COLLECTION SERVICES
PO BOX 67533
HARRISBURG, PA 17106-7533

Phone _____

MICHAEL BRUNETTI-07200224
COLUMBIA GAS-CHOICE ACCOUNTS
March 23, 2004
AMOUNT \$ 324.70

PO BOX 67533
HARRISBURG, PA 17106-7533



Return Service Requested

March 23, 2004

MICHAEL BRUNETTI-06780778
321 PARKSIDE AV
PITTSBURGH, PA 15228-2407



CREDIT PLUS COLLECTION SERVICES

2491 Paxton Street
Harrisburg, PA 17111
(717) 236-3520
(800) 238-5877

Client Name: COLUMBIA GAS-CHOICE ACCOUNTS
For: 321 PARKSIDE AV
Client ID #: 10100656000018
Acct. #: 06780778

AMT DUE: \$ 869.75

Phone Hrs: 8am-9pm EST M-Th 8am-8pm EST Fr
8am-5pm EST Sat
Office Hrs: 8:30am-5pm EST M-Fr
(Phone Only)

You have not responded to our previous attempts to pay these accounts in full. Please call or visit us at your earliest convenience - let us help you in getting these past due bills paid off. If you have any receipts or cancelled checks indicating that they have been paid, please contact this office immediately.

If your records indicate that these bills are still outstanding - don't delay, make your check/money order payable to "Credit Plus Collection", mail or bring it to the above stated address today.

*****YOU MAY PAY THESE ACCOUNTS IN FULL WITH VISA/MASTERCARD*****

Sincerely Yours,
Account Representatives 717-236-3520

This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

To assure proper credit to your account, return this coupon with your payment.
If requesting a receipt, please enclose a self-addressed stamped envelope.

If your check is returned for insufficient funds or closed account, a \$25.00 returned check charge will be added to your account.

- Enclosed is my payment in full
- Enclosed is my VISA or MasterCard number

Card Number: _____ Name on Card: _____

Expiration Date: ____/____/____ Amount to Charge to Card: \$ _____

Signature: _____ Date: _____

Account # 06780778



Client ID #: 10100656000018
CREDIT PLUS COLLECTION SERVICES
PO BOX 67533
HARRISBURG, PA 17106-7533

Phone: _____

MICHAEL BRUNETTI-06780778
COLUMBIA GAS-CHOICE ACCOUNTS
March 23, 2004
AMOUNT \$ 869.75

MAKE CHECK OR MONEY ORDER PAYABLE TO
"AllianceOne"

Total Due \$324.70

Amount Paid:

\$

By sending a check for payment you are authorizing us to collect your payment electronically. Your check will not be returned to you.

Client Acct. #: 0000101006560000027
Columbia Gas, Non Regulated Pa

11980322
Michael Brunetti
119 Aerial Dr
Canonsburg, PA 15317-6097

AllianceOne
PO Box 3102
Southeastern, PA 19398-3102



JAM 0000101006560000 11980322 0 00000000 0C00032470 0000000000 0

PO Box 1963
Southgate, MI 48195-0963

AllianceOne
Receivables Management, Inc.

1684 Woodlands Dr. Ste 150
Maumee, OH 43537

Toll Free: 877-516-6555

0011713 0011660F/0035

JAN 21 2005

11980322-JAM-3000
Michael Brunetti
119 Aerial Dr
Canonsburg, PA 15317-6097

Account #: 11980322
Total Due: \$324.70
Owed to: Columbia Gas, Non Regulated Pa
Client Account #: 0000101006560000027

Your account has been listed with our office for collection by the referenced client. If paid in full to this office, all collection activity will be stopped.

This debt may remain open on your credit report for up to seven years. For your convenience we can arrange for automatic deductions from your checking account. Please feel free to call us if you wish to discuss this matter.

This communication is from a debt collector. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of the debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receipt of this notice, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

AllianceOne

Receivables Management, Inc.

1684 Woodlands Ste 150
Maumee OH 435

Please send all correspondence to the above address

Telephone: 866-250-8531

September 19, 2006

*Choose provider
No cash*

Name : MICHAEL BRUNETTI

Account Number : 11980322 PIN N/A

Client Reference Number : 0000101006560000027

Client < COLUMBIA GAS, NON REGULAT 398.15

This is to notify you that your postdated check or your pre-authorized check in the amount of \$398.15 will be deposited on 09/29/06. Thank you for your payment.

By sending us a check or giving us your checking account information for payment, you authorize AllianceOne to collect funds electronically, in which case your check may not be returned to you. We can also arrange for a direct debit from your checking account.

This communication is from a debt collector. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

Paid in Full

*Parkside Ave.
Account*

Last payment

*398.15
X3*

119445

32470

1199.15

*7/31/06
8/30/06
9/29/06*

*\$ 398.15
398.15
398.15*

*Electronic
1510
1511
1512*

\$ 1194.45 PR

X Detach Bottom Portion And Return With Payment X



PO BOX 510987
LIVONIA MI 48151-6987
RETURN SERVICE REQUESTED

AllianceOne

Receivables Management, Inc.

Regarding

COLUMBIA GAS, NON REGULAT 398.15

Client Reference Number	Balance	Amount Enclosed
0000101006560000027	\$398.15	\$

Please make check or money order payable to:

S:ONAMFC10 L:910 A:11980322 O:A1
P:06IKB0C2152*4 115215

MICHAEL BRUNETTI
1003 PARK PLACE DR
CANONSBURG PA 15317-6211



ALLIANCEONE
PO BOX 3102
SOUTHEASTERN PA 19398-3102



↑ Please send all correspondence to the above address

Telephone 866-250-8531
August 21, 2006

Name: MICHAEL BRUNETTI
Account Number: 11980322 PIN: N/A
Client Reference Number: 0000101006560000027
Client: COLUMBIA GAS, NON REGULAT 796 30

This is to notify you that your postdated check or your pre-authorized check in the amount of \$398.15 will be deposited on 08/31/06. Thank you for your payment.

By sending us a check or giving us your checking account information for payment, you authorize AllianceOne to collect funds electronically, in which case your check may not be returned to you. We can also arrange for a direct debit from your checking account.

This communication is from a debt collector. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

✂ Detach Bottom Portion And Return With Payment ✂



PO BOX 510987
LIVONIA MI 48151-6987
RETURN SERVICE REQUESTED

AllianceOne

Receivables Management, Inc

Regarding

COLUMBIA GAS, NON REGULAT 796.30

Client Reference Number	Balance	Amount Enclosed
0000101006560000027	\$796.30	\$

↓ Please make check or money order payable to

S-ONAMFC10 L-910 A-11980322 O-JA*
P064NQ00517862 I17863

MICHAEL BRUNETTI
1003 PARK PLACE DR
CANONSBURG PA 15317-6211



ALLIANCEONE
PO BOX 3102
SOUTHEASTERN PA 19398-3102



JA1 0000101006560000027 11980322 0 00000000 0000079630 0000000000 3

AllianceOne

Receivables Management, Inc.

1684 Woodlands Ste 150
Maumee OH 43536

↑ Please send all correspondence to the above address

Telephone: 866-250-8531
July 21, 2006

Name : MICHAEL BRUNETTI
Account Number : 11980322 PIN : N/A
Client Reference Number : 0000101006560000027
Client : COLUMBIA GAS, NON REGULAT 1194.45

This is to notify you that your postdated check or your pre-authorized check in the amount of \$398.15 will be deposited on 07/31/06. Thank you for your payment.

By sending us a check or giving us your checking account information for payment, you authorize AllianceOne to collect funds electronically, in which case your check may not be returned to you. We can also arrange for a direct debit from your checking account.

This communication is from a debt collector. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

✂ Detach Bottom Portion And Return With Payment ✂


PO BOX 510987
LIVONIA MI 48151-6987
RETURN SERVICE REQUESTED

AllianceOne

Receivables Management, Inc.

Regarding		
COLUMBIA GAS, NON REGULAT 1194.45		
Client Reference Number	Balance	Amount Enclosed
0000101006560000027	\$1194.45	\$.

↓ Please make check or money order payable to:

S-QNAMFC10 L-910 A-11980322 O-JA1
P05PZP00003631 I03636

MICHAEL BRUNETTI
1003 PARK PLACE DR
CANONSBURG PA 15317-6211



ALLIANCEONE
PO BOX 3102
SOUTHEASTERN PA 19398-3102



JA1 0000101006560000027 11980322 0 00000000 0000119445 0000000000 8

709 MADISON AVENUE, SUITE 302
TOLEDO, OHIO 43624-1624



Law offices of
Michael P. Margelefsky, LLC
Telephone 419-248-4901
Tollfree 800-437-4910

JUN 06 2005

0004640 032 8801253 0004596F/0016



4437655-M-701
Michael Brunetti
534 Eagle Pointe Dr
Canonsburg, PA 15317-7513

RE: COLUMBIA GAS, NON REGULAT 1194.45

This letter is to advise you that your account has been referred to this office.

This communication is from a debt collector. This is an attempt to collect a debt. Any information obtained will be used for that purpose.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the debt or any portion thereof, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

ACCOUNT REPRESENTATIVE
The law offices of
MICHAEL P. MARGELEFSKY, LLC

REC

*** Detach and return with payment ***

MAKE CHECK OR MONEY ORDER PAYABLE TO
"MICHAEL P. MARGELEFSKY"

There is a \$25 charge for any returned checks. Returned checks may be resubmitted electronically (ACH).

I am enclosing my payment of \$ _____

THE LAW OFFICES OF
MICHAEL P. MARGELEFSKY, LLC
709 MADISON AVENUE, SUITE 302
TOLEDO, OHIO 43624-1624



Account#: 4437655
Michael Brunetti
534 Eagle Pointe Dr
Canonsburg, PA 15317-7513





COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: November 9, 2006

C-20067059

LAWRENCE NOWICKI, MGR
REGULATORY COMPLIANCE
COLUMBIA GAS OF PA INC
1020 NORTH HARTLEY STREET
YORK PA 17404

DOCUMENT
FOLDER

Dear Mr. Nowicki:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MICHAEL J. BRUNETTI. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

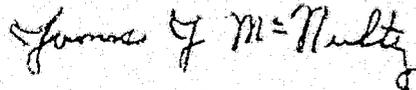
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

November 9, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

ane

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOCUMENT
FOLDER

DATE SERVED: November 9, 2006

MICHAEL J. BRUNETTI
Complainant

v.

COLUMBIA GAS OF PENNSYLVANIA, INC.
Respondent

Complaint Docket
No: C-20067059

DOCKETED

NOV - 9 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: COLUMBIA GAS OF PENNSYLVANIA, INC.

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

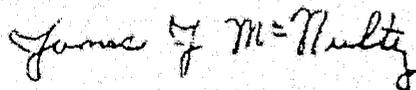
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lcrayne@adelphia.net

412-831-5462
412-425-4029

November 24, 2006

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

NOV 24 2006

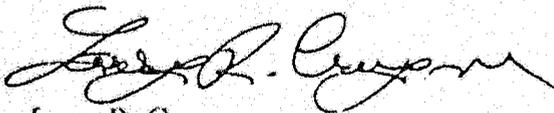
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: **Michael J. Brunetti v. Columbia Gas of Pennsylvania, Inc.**
Complaint Docket No. C-20067059

Dear Mr. McNulty:

Enclosed are an original and four copies of Columbia Gas of Pennsylvania, Inc.'s Answer to the referenced Formal Complaint. Please file the original and three copies of the Answer and return a date-stamped copy to me in the envelope provided for your convenience. A copy of the document has been served on the Complainant.

Sincerely,



Larry R. Crayne

enclosure

cc: Michael J. Brunetti
1003 Park Place
Canonsburg, PA 15317

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Commonwealth of Pennsylvania

PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

Before the Pennsylvania Public Utility Commission

In the Matter of:

Michael J. Brunetti
Complainant,

Complaint Docket
No. C-20067059

VS.

Columbia Gas of Pennsylvania, Inc.
Respondent.

Answer To Formal Complaint

AND NOW comes Respondent, Columbia Gas of Pennsylvania, Inc. (Columbia Gas), and states and avers as follows:

1. Admitted.
2. Admitted.
3. Admitted.

4.A. Denied there are incorrect charges on Complainant's bill. To the contrary, Columbia Gas avers that Complainant has been charged for measured service in accordance with duly filed and approved tariff rates. Admitted that Complainant received a notice of pending termination of utility service by reason of Complainant's failure to pay current monthly bills in full on a timely basis.

4.B. Admitted that Columbia Gas is demanding that Complainant pay the sum of \$1527.96, which amount was duly referred to a collection agency. Columbia Gas avers that the amount is owed by reason of Complainant's failure to pay his monthly bills in full on a timely basis. The amount owed Columbia Gas by Complainant is primarily for gas distribution charges. Complainant appears to be confusing amounts owed for gas supply charges with amounts owed Columbia Gas for gas distribution charges. In any event, Complainant's periodic partial payments were not sufficient to satisfy amounts billed for gas distribution charges and gas supplier charges. Consequently, Complainant owes Columbia Gas the sum of \$1527.96. Complainant's Paragraph 4. B. contains a number of other averments, certain of which appear to

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be of doubtful relevance and materiality. To the extent the averments are relevant and material, strict proof thereof is demanded.

5. Paragraph 5 is a prayer for relief and no answer is required. Nevertheless, by way of a further and more complete answer, Columbia Gas avers, to the contrary, that Complainant has been provided with a full and complete explanation of the charges on his gas service account, that Complainant has received monthly bills which contain a full and complete listing of all charges and that Columbia Gas is prepared to justify all such charges for Complainant.

6. No answer required.

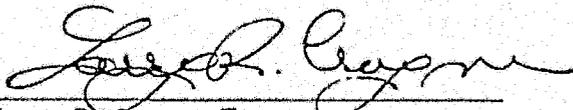
7. Admitted.

Request For Telephonic Hearing

Columbia Gas hereby requests that any hearings to be scheduled in this proceeding be conducted telephonically.

Respectfully submitted,

Columbia Gas of Pennsylvania, Inc.

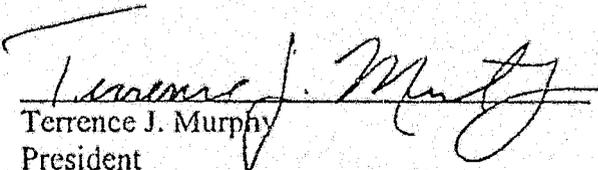
By: 
Larry R. Crayne, Esq.

VERIFICATION

I, Terrence J. Murphy, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information, and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Date:

Nov 24, 2006


Terrence J. Murphy

President

Columbia Gas of Pennsylvania, Inc.

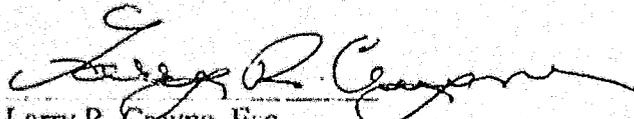
Certificate of Service

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the participant, listed below, in accordance with the requirements of Sec. 1.54 (relating to service by a participant).

Michael J. Brunetti
1003 Park Place
Canonsburg, PA 15317

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Dated this 27th day of Nov, 2006


Larry R. Grayne, Esq.
238 Johnston Road
Pittsburgh, PA 15241

Counsel for
Columbia Gas of Pennsylvania, Inc.

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
December 6, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067059

(SEE ATTACHED LIST)

Michael J. Brunetti v. Columbia gas of Pennsylvania, Inc.

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing

Date: Thursday, February 1, 2007

Time: 10:00 a.m.

Presiding: Administrative Law Judge Robert P. Meehan
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

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If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

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At the above date and time, the Presiding Officer will contact the parties as follows:

Michael J. Brunetti	724-746-2647
Larry R. Crayne, Esquire	412-831-5462

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717-787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

pc: Judge Meehan
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File