

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): : 4. PUBLIC MEETING DATE:
5. APPROVED BY: : 00/00/00
DIRECTOR: :
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 01/14/02
8. DOCKET NO: F-01016586 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: ALSTON, SHERRY

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE IS BEING CHARGED GAS FROM A PREVIOUS ADDRESS FOUR YEARS AGO. THIS HAS BEEN ADDED INTO HER CURRENT BILL. SHE WOULD LIKE DETAILED RECORDS OF THE USAGE DURING THE PERIOD OF WHICH SHE IS CHARGED FOR THE AMOUNT OF THE CUBIC FEET. SHE ALSO WANTS THESE CHARGES REMOVED FROM HER CURRENT BILL.

DOCUMENT
FOLDER
DOCKETED
JAN 15 2002

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

11/24/02

Please Print:

F-01016586
125042

ORIGINAL
SECRETARY'S OFFICE

1016586

1. Your Name, Mailing Address and Telephone Number

Name Sherry Alston

Street/P.O. Box 433 Edgemore Rd Apt.# _____

City Phila State PA Zip 19151

County Phila Home Telephone-Area Code (215) 747-9091
Work Telephone-Area Code (215) 590-6003

2. Name of Company your complaint concerns: DGW ac: 4732 Hazel Ave

1st FL
PHILA, PA 19143

3. What is your complaint?

I am being charged gas from a previous address
4 yrs ago which has been added into my current bill
At the above address. I have tried to settle this
matter with P&W for some time now but to no
avail I received no help. I purchased my home in
March of 2001 I was told by the rep who opened
the new acct that I had to pay a % of the old
balance and it would be investigated and more than
likely that % would credit to my new acct once the
investigation had been done well I never heard from them

(If you need more space, use additional paper and attach to this form).

with regards to the matter, I received a bill with
old charges and no explanation. This was an converted
home with apartment units. I was only supposed to
be paying cooking gas. I have tried to contact
the owner but have been unsuccessful.

4. What do you want the Public Utility Commission to do about your complaint?

I would like detailed records of the usage during the period in which I'm charged for. The amt of the credit fee. Also I would like it removed from my current bill. This is an acct from 4 yrs ago. I realize that it may remain on my credit report. The statute of limitation has expired and I think that it should be removed from my current billing status.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Sharon [Signature]
Original Signature of complaining person

11/9/02
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

Timely

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: December 5, 2001. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

SHERRY ALSTON
433 EDGEMORE RD
PHILADELPHIA PA 19151

215 247-9091
(Area Code) Telephone Number

Sherry Alston
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY	
BCS Number: 1016586	Date of mailing: December 5, 2001
Company: PHILADELPHIA GAS WORKS	

RECEIVED
2001 DEC 5 10:00 AM
SECRETARY'S OFFICE
P.U.C.

75

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265, HARRISBURG PA 17105-3265

112410 L

January 4, 2002

BCS 1016586

SHERRY ALSTON
433 EDGEMORE ROAD
PHILADELPHIA PA 19151

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before January 24, 2002 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

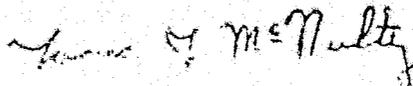
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

nvl

CC: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 15, 2002

SHERRY ALSTON
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: F-01016586

DOCUMENT
FOLDER
DOCKETED
JAN 15 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

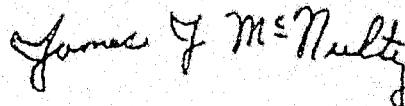
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JANUARY 15, 2002

F-01016586

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SHERRY ALSTON. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FOLDER

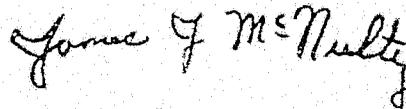
JANUARY 15, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the typed name and title.

James J. McNulty
Secretary

JH

Philadelphia Gas Works
Legal Department



800 W Montgomery Avenue, Philadelphia, PA 19122
Fax (215) 684-6798

ORIGINAL

February 5, 2002

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
North Street and Commonwealth Avenue
Harrisburg, PA 17105-3265

RE: Sherry Alston v. PGW,
Docket No F - 01016586

Dear Secretary McNulty

Pursuant to 52 Pa Code §5 61, enclosed is the original and three (3) copies of the Answer to the Complaint in the above captioned matter. I contacted Ms Weaver, Mediator Coordinator, late yesterday afternoon to obtain permission to file this answer today due to an emergency at the company yesterday. I appreciate the Commission's understanding and accommodation in this matter.

If additional information is needed about this matter, please contact me directly at 215-684-6631. Thank you for your assistance.

DOCUMENT
FOLDER

Sincerely,


Margaret Flores, Esq. FEB 05 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Enclosures

cc: Sherry Alston
Annmarie Nagle
Judy Weaver
Les Fyock

21

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Sherry Alston

v.

Philadelphia Gas Works

:
:
:
:

Docket No: F-01016586

Answer of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW avers the following:

1. Admitted.
2. Admitted.
3. Denied. Customer's previous address was 4732 Hazel Avenue, 1F. This account was active between February 23, 1996 and March 17, 1997, when customer was shut off for nonpayment. Every month, PGW sent a bill to Ms. Alston. These bills were based on Automatic Meter Reads (AMR). Month after month, Ms. Alston used gas and failed to pay her bills. In fact, the last payment made on this account was received November 5, 1996. So between November 5, 1996 and March 17, 1997, Ms. Alston used gas without even making one good faith payment for her gas use. PGW issued the final bill for this account on May 2, 1997 for \$897.63. On March 17, 2001, Ms. Alston applied for gas service at 433 Edgemore Road.
4. Denied. Customer claims that the Commission should reward her for waiting four years (coincidentally almost four years to date from the date her prior gas was terminated to application for new gas service) before applying for new gas service by relieving her of her responsibility for her prior gas bill. Ms. Alston's statute of limitation claim is incorrect because she applied for gas service on March 17, 2001 and her old account was not finalized until May 2, 1997. Her application falls **within** four years not outside of four years and therefore Ms. Alston is required to pay her entire balance. On December 5, 2001, the Bureau of Consumer Services (BCS) considered and rejected Ms. Alston's claim. They issued a decision in this case finding that PGW properly

RECEIVED

FEB 05 2002
PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES

DOCUMENT
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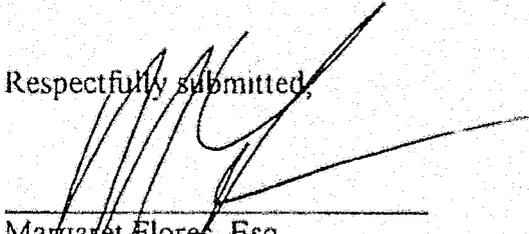
FEB 07 2002

from 4732 Hazel Avenue, 1F to customer's account at 433 Edgemore Road. (See Exhibit 1) The BCS also designed a payment arrangement for Ms. Alston where she must pay her current bills plus \$80.00 toward the past due balance until the account is paid in full. However, Ms. Alston has made **no payments** towards her current monthly bills or prior balance. The only payment PGW received from Ms. Alston was a \$179 fee for her to obtain gas service at 433 Edgemore. The account balance for 433 Edgemore Road is currently \$502.42 and Ms. Alston has failed to make even one monthly payment on this account since she began service. This complaint is clearly an excuse for Ms. Alston to continue to use PGW's gas free of charge. The Commission should reject all Ms. Alston's claims and order her to begin paying her current bills plus her past due balance.

Wherefore, PGW respectfully requests that this Commission find in favor of PGW in the instant matter.

February 5, 2002

Respectfully submitted,



Margaret Flores, Esq
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

CERTIFICATE OF SERVICE

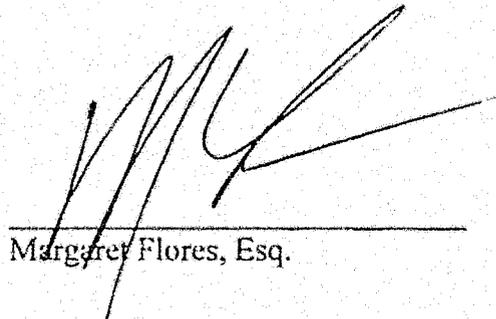
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA. CODE §1.54 (relating to service by a Participant).

Service List

Sherry Alston
433 Edgemore Road
Philadelphia, PA 19151

Margaret Flores, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

February 5, 2002



Margaret Flores, Esq.

RECEIVED

FEB 05 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Exhibit 1

RECEIVED

FEB 05 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHERRY ALSTON
433 EDGEMORE RD v.
PHILADELPHIA PA 19151

PHILADELPHIA GAS WORKS

BCS No: 1016586

Account Number: 3116328266

Decision On Informal Complaint By The Bureau Of Consumer Services:

Statement Of Complaint:

A summary of the customer's complaint is as follows:

The customer questions whether she should be held responsible for a prior account which is about 4 years old.

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

1. That the customer's prior account was not finalized until May 2, 1997.
2. That the customer completed the application for service at 433 Edgemore Rd on March 17, 2001 which is within 4 years of the finalized account. The final bill from May 2, 1997 is \$897.63 and Sherry Alston is responsible for this bill. The bill is correct as rendered.
3. That the total account balance for the customer current address is \$231.30 as of December 4, 2001.

Therefore It Is Decided:

1. That the final bill in the amount of \$897.63 will be added to the customer's current active account at 433 Edgemore Rd.
2. That the customer must pay the current bills, plus \$80.00 toward the past due balance by the due date each month beginning with the January 2002 due date.
3. That the customer must make these payments each month until the account is paid in full.
4. That the company will not charge late payment fees to your account as long as you pay according to this decision. However, the company may apply late payment fees if you do not pay on time or you do not keep this agreement.

December 5, 2001
Date

Signature

ISAAC R DUNSTAN
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

VERIFICATION

I, Annmarie Nagle, hereby declare that I am a Customer Review Officer with the Philadelphia Gas Works; that as such, I am authorized to make this verification on its behalf, that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C. S. §4904, pertaining to false statements to authorities.

Date. February 5, 2002

Annmarie Nagle



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 18, 2002

In Re: F-01016586

(See attached list)

Sherry Alston v. Philadelphia Gas Works

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing
Date: Wednesday, May 22, 2002
Time: 10:00 a.m.
Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

DOCKETED
MAR 18 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Judy Weaver, Scheduling
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

April 3, 2002

In Re: F-01016586

(See letter dated 03/18/02)

Sherry Alston v. Philadelphia Gas Works

Billing dispute.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for Wednesday, May 22, 2002 at 10:00 a.m. has been canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing
Date: Wednesday, June 19, 2002
Time: 10:00 a.m.
Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

DOCKETED

APR 08 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

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- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Judy Weaver, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	F-01016586		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Sherry Alston v. Philadelphia Gas Works	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Philadelphia, PA	Further Hearing Needed:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:	ONE DAY	
Date:	June 19, 2002			
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
ALJ:	Herbert Smolen	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
Reporting Firm:	Commonwealth Reporting	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
DOCUMENT FOLDER		REMARKS:	HEARING CONT'D BY AGREEMENT	
			OF PARTIES DUE TO ILLNESS OF	
			COMPLAINANT'S DIRECTOR - NEW	
			HEARING DATE SET FOR 9/4/02 PER	
SCHEDULE				

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

June 24, 2002

In Re: F-01016586

(See letter dated 04/03/02)

Sherry Alston v. Philadelphia Gas Works

Billing dispute.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for Wednesday, June 19, 2002 at 10:00 a.m. has been canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing
Date: Wednesday, September 4, 2002
Time: 10:00 a.m.
Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCKETED
JUN 27 2002

DOCUMENT
FOLDER

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Judy Weaver, Scheduling Officer
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

August 15, 2002

In Re: F-01016586

(See letter dated 06/24/02)

Sherry Alston v. Philadelphia Gas Works

DOCKETED

AUG 21 2002

Billing dispute.

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial hearing
Date: Wednesday, September 4, 2002
Time: 10:00 a.m.
Location: Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen

DOCUMENT

Please mark your records accordingly.

pc: Judge Smolen
Judy Weaver, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

BTL