

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 02/06/06
8. DOCKET NO: F-02013135	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: SAVIOUR, STARSHEA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

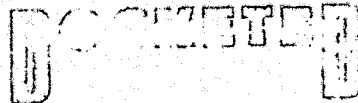
COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE IS A RELIABILITY, SAFETY OR QUALITY PROBLEM WITH HER UTILITY SERVICE AND SHE NEVER RECEIVED A BILL FROM THE COMPANY INDICATING THAT SHE WAS BEING BILLED FOR SERVICE AT THE TIME SHE RESIDED AT HER PREVIOUS ADDRESS.

DOCUMENT  
FOLDER



FEB - 8 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

125042

ORIGINAL

Please print or type.

F-02013135

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address

Name STARSHEA SAVIOUR

Street/P.O. Box 9704 SOUTH MARSHALL ST. Apt # \_\_\_\_\_

City PHILADELPHIA State PA Zip 19148

County ~~PHILA~~ PHILA - DELWARE COUNTY

Area Code/HOME Phone (215) 755-3326

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number NEW APPLICANT  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name STARSHEA SAVIOUR

Street/P.O. Box 2128 SOUTH 68<sup>th</sup> ST.

City PHILADELPHIA State PA Zip 19142

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PHILADELPHIA GAS WORKS  
(P.G.W)

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

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FEB 06 2006

102

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. I HAVE NEVER RECEIVED A BILL FROM P.G.W. INDICATING THAT I WAS BEING BILLED FOR SERVICE <sup>AT THE</sup> <sup>TIME</sup> RESIDED AT 2128 S. 68<sup>th</sup> ST. 1<sup>st</sup> FL (explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint. I was told by a P.G.W. representative THAT ~~IT WAS~~ <sup>THERE</sup> WERE ~~A PERIOD OF~~ SOME MONTHS WHERE THE BILL WAS HUNDREDS OF DOLLARS ~~AF~~ IN A SINGLE BILL CYCLE (APPROX. \$400 - \$600) I NEVER RECEIVED A COPY OF ANY THOSE AMOUNTS because the representative said that the account was not in my name. ~~to~~ to possess ~~that~~ that information.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- I would like the Public Utility Commission to consider that the P.G.W. bill was never in my name for me to neglect
- I was never aware of the billing until over 1 year later when my gas was turned off.
- I never had any prior accounts with P.G.W. I never obtain gas in my name, so there would have been no reason why I couldn't <sup>have</sup> got it in my name or pay any bill that was in my name.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

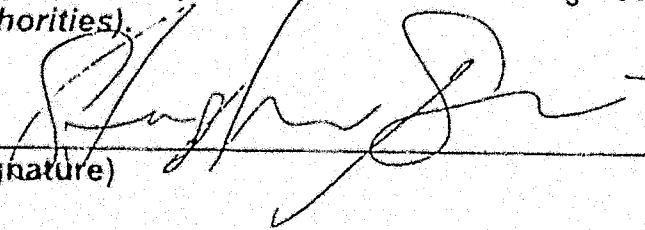
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I STARSHEA SAVIOUR, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

2/3/06  
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

*Timely*

**NOTIFICATION OF INTENT TO APPEAL**  
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: January 4, 2006. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

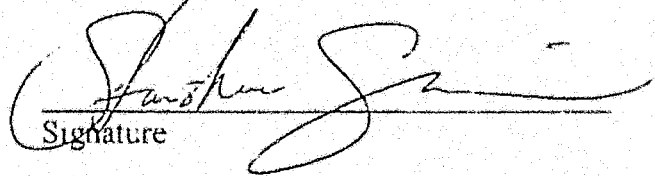
Thank You.  
Pennsylvania Public Utility Commission

**Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:**

Customer name and address:  
(Please correct any mistakes.)

STARAHEA SAVIOUR  
~~2128 S 68TH ST~~ 2701 S MARSHALL ST  
PHILADELPHIA PA ~~19142-1232~~ 19148

(215) 755-3300  
(Area Code) Telephone Number

  
Signature

Mail this completed form to:

SECRETARY  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P. O. BOX 3265  
HARRISBURG, PA 17105-3265

**FOR OFFICE USE ONLY**

BCS Number: 2013135

Date of mailing: January 4, 2006

Company: PHILADELPHIA GAS WORKS

RECEIVED  
2006 JAN 17 AM 10:24  
PA P.U.C.  
SECRETARY'S BUREAU  
3



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

One 2/8/06

IN REPLY PLEASE  
REFER TO OUR FILE

JANUARY 18, 2006

BCS2013135

STARSHEA SAVIOUR  
2704 S MARSHALL ST  
PHILADELPHIA PA 19148

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before FEBRUARY 7, 2006 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.**

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

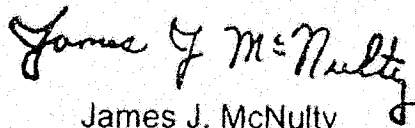
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty  
Secretary

SS

cc. PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: February 8, 2006

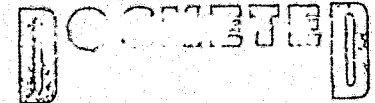
DOCUMENT  
FOLDER

STARSHEA SAVIOUR  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: F-02013135



FEB - 8 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: February 8, 2006

F-02013135

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

DOCUMENT  
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by STARSHEA SAVIOUR. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

February 8, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

James J. McNulty  
Secretary

ane



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 694-6800  
Fax: (215) 694-6790  
E-mail: [mary.chan@pgwworks.com](mailto:mary.chan@pgwworks.com)

ORIGINAL

February 21, 2006

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FEB 21 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RE: Starshea Saviour vs. PGW, Docket No.: F-02013135

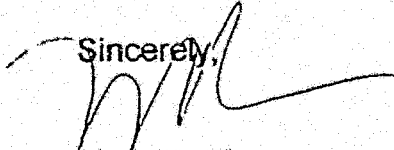
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

DOCUMENT  
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Sincerely,

  
Mary M. Chan

Enclosure

cc: Starshea Saviour  
Orlando Rosario

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

FEB 21 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Starshea Saviour

:

v.

:

:

Docket No.: F-02013135

:

Philadelphia Gas Works

:

DOCUMENT  
FOLDER

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following.

1. Admitted.
2. Admitted.
3. Admitted.

**DOCKETED**  
FEB 27 2006

4. (a) Admitted. PGW admits that the Complainant never received a gas bill for 2128 S. 68<sup>th</sup> Street, 1<sup>st</sup> Floor, Philadelphia, PA (Service Address) until November 21, 2005. The Complainant never applied for gas service but has resided at the Service Address since September, 2004.

(b) Admitted in part and denied in part. PGW admits that on November 21, 2005, the Complainant visited a PGW's District Office in attempt to apply for gas service. The Complainant indicated that she has resided at the Service Address since July 15, 2004.

It is also admitted that the Complainant's bills are several hundred dollars for one bill cycle during the winter months. The Complainant's gas bills at the Service Address are based upon actual gas usage.

PGW denies the averments in this paragraph concerning the Complainant never receiving any copies of the amounts on her account. PGW provided

the statement of account on November 21, 2005, the day she attempted to apply for gas service.

By way of further response, PGW records indicate that the previous customer of record at the Service Address discontinued gas service on September 21, 2004. The gas service remained on, and gas usage continued.

On September 7, 2005, PGW terminated gas service at the Service Address.

On November 8, 2005, PGW detected gas consumption to the Service Address. PGW immediately terminated gas service. A bill was generated for the unauthorized gas usage at the Service Address from September 7, 2005 through November 8, 2005 in the amount of \$104.73.

By way of further response, the Complainant was at the Service Address from September 21, 2004 through September 7, 2005, as a user without contract.

Therefore, the Complainant is responsible for actual gas usage at the Service Address in the amount of \$3,019.82 for the period from September 21, 2004 through November 8, 2005. A copy of the statement of account is attached hereto as Exhibit "A."

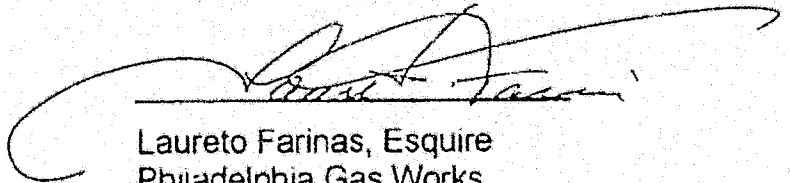
The Bureau of Consumer Service ("BCS") decision dated January 4, 2006 agreed with PGW that the Complainant is responsible for the gas bill at the Service Address. The Complainant must pay \$104.73 for the unauthorized gas usage and \$123.23 re-connection fee to restore gas service.

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

Dated: February 22, 2006

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a horizontal line. The signature is stylized and extends to the right of the line.

Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

**RECEIVED**

FEB 21 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT A**

# HISTORY REQUEST REPORT FOR ACCOUNT # 719962207 AND SA # 4522207045 AS OF 02/21/2006

Account #: 719962207	SA #: 4522207045	Bill Cycle: 02	Rate Class: GS
Address: 2128 S 68TH ST, 1F/PHILA, PA			
Phone #: 3851474(215)			
Name: SOFT OFF 0983			
Pay Agreement Indicator: N			
Easyway Indicator: [ ]			
CRP Status: [ ]			
Blocker Start Date: 0			
Blocker End Date: 0			
Meter #: 1617852			

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/28/2004	BILL	\$114.51	\$114.51	\$0.00	09/21/2004	10/28/2004	R	3434	\$114.51	74	1617852
11/28/2004	BILL	\$138.52	\$138.52	\$0.00	10/28/2004	11/28/2004	R	3522	\$254.74	88	1617852
11/30/2004	LPC	\$1.71	\$1.71	\$1.71							
12/28/2004	BILL	\$309.45	\$308.45	\$0.00	11/28/2004	12/28/2004	R	3714	\$587.88	182	1617852
12/28/2004	LPC	\$3.79	\$3.79	\$3.79							
01/27/2005	BILL	\$591.24	\$591.24	\$0.00	12/28/2004	01/27/2005	R	4079	\$1,167.65	385	1617852
01/28/2005	LPC	\$8.43	\$8.43	\$8.43							
02/25/2005	BILL	\$581.11	\$581.11	\$0.00	01/27/2005	02/25/2005	R	4440	\$1,786.06	381	1617852
02/28/2005	LPC	\$17.30	\$17.30	\$17.30							
03/28/2005	BILL	\$465.63	\$465.63	\$0.00	02/25/2005	03/28/2005	R	4776	\$2,257.71	338	1617852
03/30/2005	LPC	\$26.02	\$26.02	\$26.02							
04/28/2005	BILL	\$190.16	\$190.16	\$0.00	03/28/2005	04/28/2005	R	4899	\$2,480.87	123	1617852
04/27/2005	LPC	\$33.00	\$33.00	\$33.00							
05/25/2005	BILL	\$128.87	\$128.87	\$0.00	04/28/2005	05/25/2005	R	4989	\$2,643.59	90	1617852
05/26/2005	LPC	\$35.85	\$35.85	\$35.85							
06/24/2005	BILL	\$58.35	\$58.35	\$0.00	05/25/2005	06/24/2005	R	5019	\$2,737.70	30	1617852
06/27/2005	LPC	\$37.76	\$37.76	\$37.76							
07/28/2005	BILL	\$34.60	\$34.60	\$0.00	06/24/2005	07/28/2005	R	5034	\$2,810.90	15	1617852
07/27/2005	LPC	\$38.60	\$38.60	\$38.60							
08/25/2005	BILL	\$25.58	\$25.58	\$0.00	07/28/2005	08/25/2005	R	5043	\$2,875.58	8	1617852
08/28/2005	LPC	\$39.12	\$39.12	\$39.12							
09/07/2005	BILL	\$0.00	\$0.00	\$0.00	08/25/2005	09/07/2005	R	5043	\$2,875.58	0	1617852
10/07/2005	LPC	\$39.51	\$39.51	\$39.51							

# HISTORY REQUEST REPORT FOR ACCOUNT # 719962207 AND SA # 891423951 AS OF 02/21/2006

Account #: 719962207	SA #: 891423951	Bill Cycle: 02	Rate Class: GS	Phone #: 3851474(215)
Name: SOFT OFF 0863	Address: 2128 S 68TH ST, 1FIPHILA, PA			
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:		
Blocker Start Date: 0	Blocker End Date: 0	Meter #: 1617952		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
11/10/2005	BILL	\$106.00	\$106.00	\$0.00	09/07/2005	11/10/2005	R	5089	\$3,021.08	46	1617952
12/05/2005	LPC	\$1.59	\$1.59	\$1.59							
01/05/2006	LPC	\$1.56	\$1.56	\$1.56							

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18 Pa C S §4904, concerning false statements to authorities

Dated: February 22, 2006

  
Laureto Farinas, Esquire

**RECEIVED**

FEB 21 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE  
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

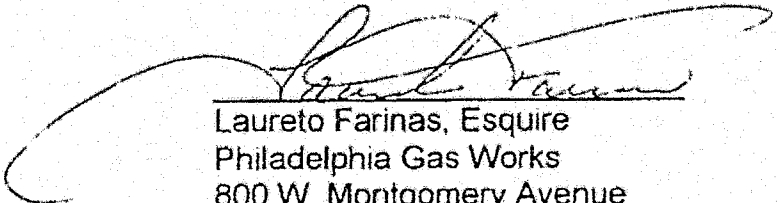
*Starshea Saviour*  
2128 S. 68<sup>th</sup> Street, 1F  
Philadelphia, PA 19142-1232

RECEIVED

FEB 21 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dated: February 22, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982