

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S) : :
5. APPROVED BY: : 4. PUBLIC MEETING DATE:
DIRECTOR: : 00/00/00
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 11/09/06
8. DOCKET NO: C-20067071 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: GERMAIN, FAITH KELLY

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: DELAWARE

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE IS A \$2,857.00 ON HER CREDIT REPORT. SHE STATES THAT SHE NEEDS THIS TO BE REMOVED FROM HER CREDIT REPORT.

DOCUMENT
FOLDER

DOCKETED
NOV 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

C-20067071

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Faith Kelly Germain

Street/P.O. Box 246 E Cleveland Ave Apt #

City NORWOOD State PA Zip 19074

County Delaware

Area Code/HOME Phone 610 522 5443

Area Code/WORK Phone 610 522 5443

Utility Account Number 000096910506 (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Faith Kelly Germain

Street/P.O. Box 4110 Cottman Ave

City Phila State PA Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PGW

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

12

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. there is a \$2857.00 on my credit report
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I lived @ 4110 Cottman Ave Phila PA FLR 2
from Dec 2000 until Nov 2001. I called PGW in Nov 2001
to turn my gas off they have no record of it. I printed
my credit report this year and there is a charge
for 2857.00 for PGW. Mr Geis is saying that there
is no record and I need to find out who lives there
to assure charges.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I need this removed from my
credit report.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I FAITH KELLY GERMAIN, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

FAITH KELLY GERMAIN
(Signature)

11/6/06
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____
Street _____
City _____ State _____ Zip _____
Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

Payment Status	Pays account as agreed												Current												Paid or paying as agreed												
Year:	Year 1												Year 2												Year 3												
Months:	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	
Equifax:																																					
Experian:																																					
Transunion:																																					

1.25 - 1.15.11

Account Number	461007875682XX	461017875682XX	461007875682XX
Acct Type	Revolving or Option	Credit Card - Revolving	Revolving account
Acct Status	Open	Open	Open
Monthly Payment	\$0	\$25	\$0
Date Open	Apr. 2005	Apr. 2005	Apr. 2005
Balance	\$0	\$224	\$0
Terms	0%	Variable	Variable
High Balance	\$0	\$110	\$21
Limit	\$150	\$200	\$200
Past Due	\$0	\$0	\$0
Remarks	CREDIT CARD	N/A	N/A
Payment Status	Pays account as agreed	Current	Paid or paying as agreed

Year:	Year 1												Year 2												Year 3												
Months:	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	
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formal hearing
gas commission

Jimmy
(215) 828 2908

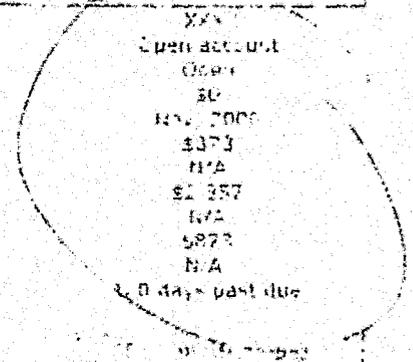
Dillon Weimblatt

215 333 0900
Hfms@10/30@144

Hfms@PUC 10/24/05
806782 1110

Spk to Trent @
PUC 1030 w/ me
2010.10.27

POOR ORIGINAL



Account Number	461007875682XX	461017875682XX	461007875682XX
Acct Type	Revolving or Option	Credit Card - Revolving	Revolving account
Acct Status	Open	Open	Open
Monthly Payment	\$0	\$25	\$0
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High Balance	\$0	\$110	\$21
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Past Due	\$0	\$0	\$0
Remarks	CREDIT CARD	N/A	N/A
Payment Status	Pays account as agreed	Current	Paid or paying as agreed



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: NOVEMBER 16, 2006

C-20067071

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by FAITH KELLY GERMAIN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either, personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

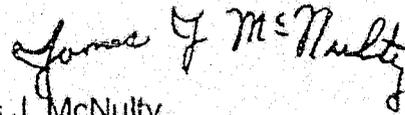
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

NOVEMBER 16, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

jih

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: NOVEMBER 16, 2006

FAITH KELLY GERMAIN
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20067071

DOCUMENT
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

DOCKETED
NOV 15 2006

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

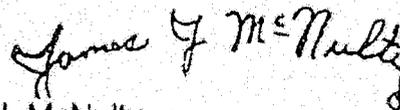
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq. and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



December 5, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

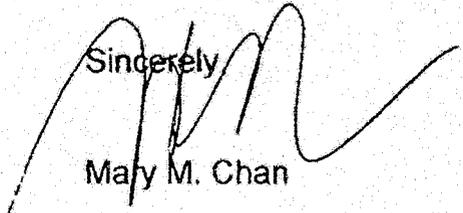
RE: Faith Kelly Germain vs PGW, Docket No. C-20067071

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely


Mary M. Chan

DOCUMENT
FOLDER

Enclosure

cc: Faith Kelly Germain
Anne Marie Cromley

DOCKETED RECEIVED
DEC 06 2006

DEC 05 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

31

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Faith Kelly Germain

v.

Philadelphia Gas Works

Docket No. C-20067071

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Admitted. It is admitted that PGW reported \$2,857 on the Complainant's credit report.

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DEC 06 2006

DOCUMENT FOLDER

(b) Admitted in part; denied in part. It is admitted that the Complainant established gas service at 4110 Cottman Avenue, 2F, Philadelphia, PA (Service Address) on December 7, 2000. PGW denies the averment that the Complainant contacted PGW in November 2001 to terminate gas service.

By way of further answer, PGW records indicate that there wasn't any request to terminate gas service until May 26, 2004. The Complainant's final account balance was in the amount of \$2,856.83.

It is admitted that PGW reported the final account balance to the Credit Bureaus. By way of further answer, PGW report to the Credit Bureaus every 30 days.

RECEIVED

DEC 05 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

It is admitted that PGW had no record of the Complainant requesting gas service termination on November 2001.

By way of further answer, PGW records indicate that on May 26, 2004, the Complainant informed PGW that she moved out of the Service Address on March 1, 2003 and would have the landlord contact PGW to transfer gas service in the current customer's name.

On May 28, 2004, someone contacted PGW and it was determined that this person had been at the Service Address since May 5, 2003 and had been a user without contract.

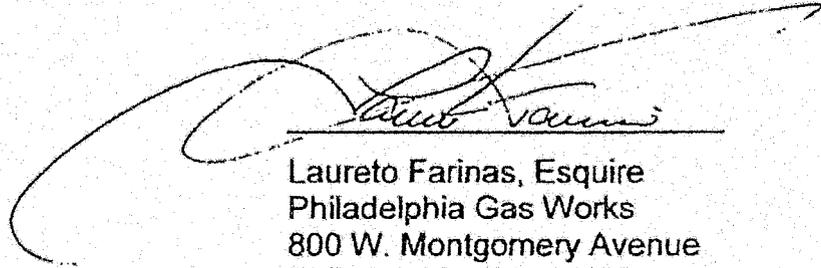
On May 28, 2004, PGW pro-rated the Complainant's account back to May 5, 2003. The final amount of \$2,856.83 was reduced to \$862.08, as shown on the statement of account history, which is attached hereto as Exhibit "A."

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

December 5, 2006

A large, stylized handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a horizontal line. The signature is highly cursive and extends significantly to the left and right of the line.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

RECEIVED

DEC 05 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 96910506 AND SA # 954246560 AS OF 12/05/2006

Account # 96910506	SA # 954246560	Bill Cycle 02	Rate Class GS
Name: GERMAIN, FAITH			
Address: 4110 COTTMAN AVE, F/PHILA, PA			
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:	
Blocker Start Date: 0	Blocker End Date: 0	Meter #: 1862452	

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/09/2001	BILL	\$181.53	\$181.53	\$0.00	12/07/2000	01/09/2001	R	2506	\$181.53	165	1862452
02/07/2001	BILL	\$142.52	\$142.52	\$0.00	01/09/2001	02/07/2001	R	2611	\$326.31	105	1862452
02/08/2001	LPC	\$2.26	\$2.26	\$2.26							
03/09/2001	BILL	\$136.12	\$136.12	\$0.00	02/07/2001	03/09/2001	R	2709	\$467.29	98	1862452
03/13/2001	LPC	\$4.86	\$4.86	\$4.86							
04/09/2001	BILL	\$100.83	\$100.83	\$0.00	03/09/2001	04/09/2001	R	2776	\$575.02	67	1862452
04/11/2001	LPC	\$6.90	\$6.90	\$6.90							
04/26/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
05/09/2001	BILL	\$44.93	\$44.93	\$0.00	04/09/2001	05/09/2001	R	2801	\$419.95	25	1862452
06/08/2001	BILL	\$38.28	\$38.28	\$0.00	05/09/2001	06/08/2001	R	2821	\$458.23	20	1862452
07/11/2001	BILL	\$32.95	\$32.95	\$0.00	06/08/2001	07/11/2001	R	2837	\$498.05	16	1862452
07/13/2001	LPC	\$6.87	\$6.87	\$6.87							
08/08/2001	BILL	\$30.29	\$30.29	\$0.00	07/11/2001	08/08/2001	R	2851	\$535.70	14	1862452
08/11/2001	LPC	\$7.36	\$7.36	\$7.36							
09/10/2001	BILL	\$28.96	\$28.96	\$0.00	08/08/2001	09/10/2001	R	2864	\$572.48	13	1862452
09/12/2001	LPC	\$7.82	\$7.82	\$7.82							
10/10/2001	BILL	\$24.85	\$24.85	\$0.00	09/10/2001	10/10/2001	R	2876	\$605.58	12	1862452
10/12/2001	LPC	\$8.25	\$8.25	\$8.25							
10/15/2001	PAY	(\$152.74)	(\$152.74)	\$0.00							
10/31/2001	PAY	(\$267.29)	(\$267.29)	\$0.00							
11/07/2001	BILL	\$30.03	\$30.03	\$0.00	10/10/2001	11/07/2001	R	2892	\$217.89	16	1862452
11/09/2001	LPC	\$2.31	\$2.31	\$2.31							
11/14/2001	PAY	(\$152.74)	(\$152.74)	\$0.00							
11/29/2001	PAY	(\$30.50)	(\$30.50)	\$0.00							
12/07/2001	BILL	\$30.69	\$30.69	\$0.00	11/07/2001	12/07/2001	R	2909	\$65.77	17	1862452
12/11/2001	LPC	\$0.43	\$0.43	\$0.43							
01/09/2002	BILL	\$114.43	\$114.43	\$0.00	12/07/2001	01/09/2002	R	3011	\$181.01	102	1862452
01/11/2002	LPC	\$0.81	\$0.81	\$0.81							

Account # 96910506 SA # 954246560 Bill Cycle 02 Rate Class. GS Phone #
 Name: GERMAIN, FAITH Address: 4110 COTTMAN AVE, 2F/PHILA, PA
 Easyway Indicator CRP Status
 Blocker Start Date. 0 Blocker End Date. 0 Meter # 1862452

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust. Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/07/2002	BILL	\$91.33	\$91.33	\$0.00	01/09/2002	02/07/2002	R	3090	\$274.58	79	1862452
02/09/2002	LPC	\$2.24	\$2.24	\$2.24							
03/09/2002	BILL	\$68.72	\$68.72	\$0.00	02/07/2002	03/09/2002	R	3149	\$346.68	59	1862452
03/12/2002	LPC	\$3.38	\$3.38	\$3.38							
04/09/2002	BILL	\$67.12	\$67.12	\$0.00	03/09/2002	04/09/2002	R	3213	\$418.89	64	1862452
04/11/2002	LPC	\$5.09	\$5.09	\$5.09							
05/07/2002	COLFEE	\$10.00	\$10.00	\$10.00							
05/08/2002	BILL	\$27.74	\$27.74	\$0.00	04/09/2002	05/08/2002	R	3230	\$462.73	17	1862452
05/10/2002	LPC	\$6.10	\$6.10	\$6.10							
06/07/2002	BILL	\$23.39	\$23.39	\$0.00	05/08/2002	06/07/2002	R	3242	\$486.12	12	1862452
07/09/2002	BILL	\$24.10	\$24.10	\$0.00	06/07/2002	07/09/2002	R	3254	\$517.24	12	1862452
07/11/2002	LPC	\$7.02	\$7.02	\$7.02							
07/16/2002	COLFEE	\$10.00	\$10.00	\$10.00							
07/23/2002	COLFEE	\$10.00	\$10.00	\$10.00							
07/31/2002	COLFEE	\$10.00	\$10.00	\$10.00							
08/01/2002	BPTCCG	\$45.00	\$45.00	\$45.00							
08/01/2002	PAY	(\$200.00)	(\$200.00)	\$0.00							
08/07/2002	BILL	\$21.07	\$21.07	\$0.00	07/09/2002	08/07/2002	R	3263	\$413.31	9	1862452
09/06/2002	BILL	\$21.16	\$21.16	\$0.00	08/07/2002	09/06/2002	R	3272	\$434.47	9	1862452
10/07/2002	BILL	\$23.57	\$23.57	\$0.00	09/06/2002	10/07/2002	R	3283	\$458.04	11	1862452
11/06/2002	BILL	\$46.71	\$46.71	\$0.00	10/07/2002	11/06/2002	R	3316	\$504.75	33	1862452
11/07/2002	PAY	(\$57.57)	(\$57.57)	\$0.00							
12/09/2002	BILL	\$106.71	\$106.71	\$0.00	11/06/2002	12/09/2002	R	3408	\$553.89	92	1862452
01/09/2003	BILL	\$125.95	\$125.95	\$0.00	12/09/2002	01/09/2003	R	3508	\$688.14	100	1862452
01/11/2003	LPC	\$8.30	\$8.30	\$8.30							
02/07/2003	BILL	\$166.30	\$166.30	\$0.00	01/09/2003	02/07/2003	R	3653	\$864.63	145	1862452
02/11/2003	LPC	\$10.19	\$10.19	\$10.19							
02/28/2003	PAY	(\$260.38)	(\$260.38)	\$0.00							
03/11/2003	BILL	\$135.60	\$135.60	\$0.00	02/07/2003	03/11/2003	R	3770	\$739.85	117	1862452
04/09/2003	BILL	\$59.68	\$59.68	\$0.00	03/11/2003	04/09/2003	R	3809	\$799.53	39	1862452
05/05/2003	BILL	\$35.97	\$35.97	\$0.00	04/09/2003	05/05/2003	R	3828	\$0.00	19	1862452
05/09/2003	BILL	\$36.29	\$36.29	\$0.00	04/09/2003	05/09/2003	R	3828	\$847.81	19	1862452
05/13/2003	LPC	\$11.99	\$11.99	\$11.99							

Account #: 96910506

SA #: 954246560

Bill Cycle: 02

Rate Class: GS

Phone #:

Name: GERMAIN, FAITH

Address: 4110 COTTMAN AVE, 2/FIPHILA, PA

Pay Agreement Indicator N

Easyway Indicator

CRP Status

Blocker Start Date: 0

Blocker End Date: 0

Meter #: 1862452

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/09/2003	BILL	\$69.35	\$69.35	\$0.00	05/09/2003	06/09/2003	R	3873	\$929.69	45	1862452
06/11/2003	LPC	\$12.53	\$12.53	\$12.53							
07/09/2003	BILL	\$35.84	\$35.84	\$0.00	06/09/2003	07/09/2003	R	3891	\$979.10	18	1862452
07/11/2003	LPC	\$13.57	\$13.57	\$13.57							
08/07/2003	BILL	\$34.52	\$34.52	\$0.00	07/09/2003	08/07/2003	R	3908	\$1,027.73	17	1862452
08/09/2003	LPC	\$14.11	\$14.11	\$14.11							
08/11/2003	COLFEE	\$10.00	\$10.00	\$10.00							
08/11/2003	COLFEE	\$10.00	\$10.00	\$10.00							
09/09/2003	BILL	\$42.56	\$42.56	\$0.00	08/07/2003	09/09/2003	R	3931	\$1,104.92	23	1862452
09/11/2003	LPC	\$14.63	\$14.63	\$14.63							
10/08/2003	BILL	\$71.79	\$71.79	\$0.00	09/09/2003	10/08/2003	R	3977	\$1,192.28	46	1862452
10/10/2003	LPC	\$15.57	\$15.57	\$15.57							
11/06/2003	BILL	\$128.15	\$128.15	\$0.00	10/08/2003	11/06/2003	R	4056	\$1,337.07	79	1862452
11/08/2003	LPC	\$16.64	\$16.64	\$16.64							
12/09/2003	BILL	\$219.98	\$219.98	\$0.00	11/06/2003	12/09/2003	R	4214	\$1,675.62	158	1862452
12/11/2003	LPC	\$18.57	\$18.57	\$18.57							
01/09/2004	BILL	\$248.66	\$248.66	\$0.00	12/09/2003	01/09/2004	R	4391	\$1,846.15	177	1862452
01/13/2004	LPC	\$21.87	\$21.87	\$21.87							
02/09/2004	BILL	\$343.46	\$343.46	\$0.00	01/09/2004	02/09/2004	R	4659	\$2,215.21	268	1862452
02/11/2004	LPC	\$25.60	\$25.60	\$25.60							
03/10/2004	BILL	\$227.07	\$227.07	\$0.00	02/09/2004	03/10/2004	R	4817	\$2,473.03	158	1862452
03/12/2004	LPC	\$30.75	\$30.75	\$30.75							
04/08/2004	BILL	\$187.84	\$187.84	\$0.00	03/10/2004	04/08/2004	R	4952	\$2,695.02	135	1862452
04/13/2004	LPC	\$34.15	\$34.15	\$34.15							
05/10/2004	BILL	\$114.84	\$114.84	\$0.00	04/08/2004	05/10/2004	R	5024	\$2,846.83	72	1862452
05/12/2004	LPC	\$36.97	\$36.97	\$36.97							
05/28/2004	CANB	(\$42.56)	(\$42.56)	\$0.00							
05/28/2004	AUTOCN	\$0.00	\$0.00	(\$114.84)							
05/28/2004	AUTOCN	\$0.00	\$0.00	(\$42.56)							
05/28/2004	AUTOCN	\$0.00	\$0.00	(\$36.28)							
05/28/2004	CANB	(\$36.29)	(\$36.29)	\$0.00							
05/28/2004	AUTOCN	\$0.00	\$0.00	(\$69.35)							
05/28/2004	CANB	(\$69.35)	(\$69.35)	\$0.00							

Account # 96910506 SA # 954246560 Bill Cycle: 02 Rate Class: GS Phone #: _____
 Name: GERMAIN, FAITH Address: 4110 COTTMAN AVE, 2F/PHILA, PA
 Pay Agreement Indicator: N Easyway Indicator _____ CRP Status: _____
 Blocker Start Date: 0 Blocker End Date: 0 Meter #: 1662452

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$35.84)							
05/28/2004	CANB	(\$35.84)	(\$35.84)	\$0.00							
05/28/2004	CANB	(\$71.79)	(\$71.79)	\$0.00							
05/28/2004	CANB	(\$34.52)	(\$34.52)	\$0.00							
05/28/2004	CANB	(\$114.84)	(\$114.84)	\$0.00							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$71.79)							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$128.15)							
05/28/2004	CANB	(\$227.07)	(\$227.07)	\$0.00							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$219.98)							
05/28/2004	CANB	(\$219.98)	(\$219.98)	\$0.00							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$248.66)							
05/28/2004	CANB	(\$248.66)	(\$248.66)	\$0.00							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$343.46)							
05/28/2004	CANB	(\$343.46)	(\$343.46)	\$0.00							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$227.07)							
05/28/2004	CANB	(\$128.15)	(\$128.15)	\$0.00							
05/28/2004	CANB	(\$187.84)	(\$187.84)	\$0.00							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$34.52)							
05/28/2004	AUTO CN	\$0.00	\$0.00	(\$187.84)							
06/09/2004	COLFEE	(\$30.00)	(\$30.00)	(\$30.00)							
06/09/2004	LPCWVE	(\$266.95)	(\$266.95)	(\$266.95)							
06/11/2004	LPC	\$12.38	\$12.38	\$12.38							
07/13/2004	LPC	\$12.19	\$12.19	\$12.19							
08/11/2004	LPC	\$12.01	\$12.01	\$12.01							
09/04/2004	WVO	(\$862.08)	(\$862.08)	(\$862.08)							

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: December 5, 2006



Laureto Farinas, Esquire

CERTIFICATE OF SERVICE

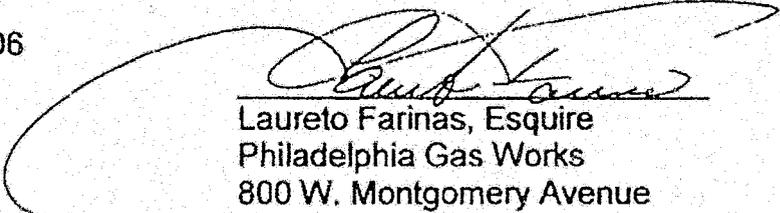
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Faith Germain
246 E. Cleveland Avenue
Norwood, PA 19074

Dated: December 5, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

RECEIVED

DEC 05 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU