

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Frank Galasso

v.

UGI Utilities, Inc.

C-20067086

DOCUMENT
FOLDER

PREHEARING ORDER

DOCKETED
DEC 21 2006

An Initial Telephonic Hearing in this case is scheduled for Friday, January 19, 2007, at 10:00 a.m. **You must be available when contacted by the presiding officer or your case will be dismissed.**

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. The correct address is:

Kandace F. Melillo, Administrative Law Judge
Pa. Public Utility Commission
Office of Administrative Law Judge
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481
Email: kmelillo@state.pa.us

Changes are granted only in rare situations where good cause exists.

2. **Commission policy promotes settlements.** 52 Pa. Code §5.231(a). The utility shall contact the Complainant at least one week before the scheduled hearing to talk over a

possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

4. The customer must make monthly payments for current consumption on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

5. As the party seeking affirmative relief from the Commission, Complainant bears the burden of proof. 66 Pa. C.S. 332(a).

6. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me at least five business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes. The utility must prepare and submit the following documents at least five business days before the hearing:

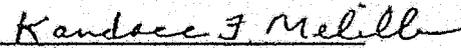
- (a) an account statement, showing the history of the account for a minimum of 36 months or the entire history of the account, whichever is less;
- (b) a copy of any prior BCS decisions; and,
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer.

7. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

8. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

9. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: December 15, 2006


Kandace F. Melillo
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
December 15, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067070
2006 7086

(SEE ATTACHED LIST)

Frank Galasso v. UGI Utilities, Inc.

Requests Payment Arrangements

Corrected Telephone Hearing Notice

DOCUMENT
FOLDER

This is to inform you that the notice dated December 11, 2006, on the above-captioned case contained incorrect information. The purpose of this notice is to correct that information. All corrections are double underlined.

The hearing will be held as follows:

Type: Initial Telephonic Hearing

Date: Friday, January 19, 2007

Time: 10:00 a.m.

Presiding: Administrative Law Judge Kandace F. Melillo
PO Box 3265
Harrisburg, PA 17105-3265
Phone: 717-783-5452
Fax: 717-787-0481

DOCKETED
DEC 28 2006

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Frank Galasso	610-349-4980
Larry R. Crayne, Esquire	412-831-5462

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717-787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

pc: Judge Melillo
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
December 15, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067086

(SEE ATTACHED LIST)

Frank Galasso v. UGI Utilities, Inc.

Requests Payment Arrangements

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pc: Judge Melillo
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

412-831-5462
412-425-4029

January 11, 2007

Kandace F. Melillo
Administrative Law Judge
P.O. Box 3265
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

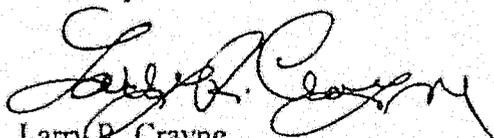
Re: Frank Galasso v. UGI Utilities, Inc.
Complaint Docket No. C-20067086

Dear Judge Melillo:

Enclosed please find three copies of Exhibits R-1 through R-3, which UGI Utilities, Inc. ("UGI") intends to present into evidence during the hearing scheduled to take place in this case on January 19, 2007 at 10:00 a.m. A copy of the enclosed Exhibits is being served on parties of record by first class mail.

UGI will be offering the testimony of Ms. Rose Williams, Regulatory Compliance Representative, at the hearing of this matter. The telephone contact number for Ms. Williams is 610-736-5519. My telephone contact number is 412-831-5462.

Sincerely,



Larry R. Crayne

cc: Frank Galasso
2011 Sullivan Trail
Easton, PA 18040

RECEIVED

JAN 19 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PA PUC

5/1/07 2:45

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

(412) 831-5462
(412) 425-4029

January 17, 2007

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

ORIGINAL

Re: Frank Galasso v. UGI Utilities, Inc.
Complaint Docket No. C-20067086

DOCUMENT
FOLDER

Dear Mr. McNulty:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Complainant and UGI have agreed on the following payment arrangement: The balance due is \$3858.94, plus a \$1953 security deposit. Complainant will have six months to pay the 3858.94, which will be \$477 per month, plus current bills. The deposit will be divided over three months, which will be \$651 per month. The first payment will be the \$477 for gas, plus the first \$651 security deposit payment, due 2/5/07 (this is an extension on the January payment). Then beginning with the current bill due in February, Complainant will pay \$477 for gas, plus the current bill as due and the 2nd installment of \$651 for the security deposit. This arrangement will continue with the March bill, at which time the security deposit will fully paid. Complainant will then continue with the \$477, plus current bills, until the arrearage is paid in full. Thereafter, Complainant will be responsible for the payment on a timely basis of current bills only.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

Enc: Original and three copies

cc: Frank Galasso
2011 Sullivan Trail
Easton, PA 18040

DOCKETED
JAN 23 2007

SEARCHED INDEXED
SERIALIZED FILED

JAN 23 2007
11:22

37



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
January 17, 2007

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067086

(SEE LETTER DATED 12/15/07)

Frank Galasso v. UGI Utilities, Inc.

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial Telephonic Hearing
Date: Friday, January 19, 2007
Time: 10:00 a.m.
Presiding: Administrative Law Judge Kandace F. Melillo

**DOCUMENT
FOLDER**

Please mark your records accordingly.

pc: Judge Melillo
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

DOCKETED
JAN 30 2007

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 18, 2007
SUBJECT: C-20067086
Frank Galasso v. UGI Utilities, Inc.
TO: Wanda Zeiders
Docket Management
FROM: Dawn M. Reitenbach, ALJ Support Staff
Office of Administrative Law Judge

On January 18, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: SA Amanda Rumsey
Beth Plantz
Case File

**DOCUMENT
FOLDER**

DOCKETED
JAN 24 2007

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

(412) 831-5462
(412) 425-4029

January 17, 2007

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Frank Galasso v. UGI Utilities, Inc.
Complaint Docket No. C-20067086

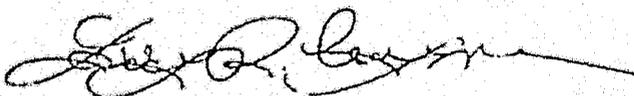
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I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

Enc: Original and three copies

cc: Frank Galasso
2011 Sullivan Trail
Easton, PA 18040

Chapter 56 Hearing Report

Please check those blocks which apply

Docket No.:	C-20067086	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Frank Galasso v. UGI Utilities, Inc.	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taped:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
Date:	January 19, 2007	Estimated Add'l Days:		
Special Agent:	ALJ Kandace F. Melillo	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	<i>Case was settled prior to hearing</i>	

**DOCUMENT
FOLDER**

RECEIVED

JAN 19 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

FEBRUARY 16, 2007

C-20067086

FRANK GLASSO
2011 SULLIVAN TRAIL
EASTON PA 18040

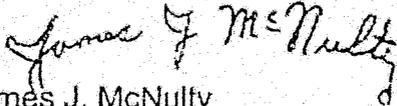
FRANK GLASSO
v.
UGI UTILITIES, INC.

DOCKETED
FEB 16 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,


James J. McNulty
Secretary

cc: All parties of Record

nvl

**DOCUMENT
FOLDER**