

CAPTION SHEET

CASE MANAGEMENT SYSTEM

- 1. REPORT DATE: 00/00/00
- 2. BUREAU: ALJ
- 3. SECTION(S):
- 5. APPROVED BY: DIRECTOR: SUPERVISOR:
- 6. PERSON IN CHARGE:
- 8. DOCKET NO: F-02296743
- 4. PUBLIC MEETING DATE: 00/00/00
- 7. DATE FILED: 11/08/07
- 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: CHURCHILL, AARIS I.

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE HAS RECEIVE A NOTICE UTILITY IS BEING TERMINATED. SHE WANTS A PAYMENT AGREEMENT.

DOCUMENT FOLDER

**DOCKETED**  
NOV 26 2007

Must be returned by NOVEMBER 13, 2007

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

F-02296743

ORIGINAL

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Aaris I. Churchill

Street/P.O. Box 2432 N. 54th St Apt # \_\_\_\_\_

City Philadelphia State Pa Zip 19131

County Phila.

Area Code/HOME Phone 215-878-5757

Area Code/~~WORK~~ Phone 215-850-0204

Utility Account Number #0254136858  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works

DOCUMENT FOLDER

DOCKETED NOV 26 2007

RECEIVED

NOV 08 2007

48

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Answer to #4B.

In June of 2007, my Grandmother, Mary Todor passed on. In July, I switched her PGW account into my name. I made three probationary payments in a timely fashion then proceeded to pursue a payment plan with PGW. I was informed that in order to keep the gas on, I had to pay \$1,365.00. Unable to raise this amount, I received a shut-off notice for 10/01/07. I promptly contacted the PUC and it was determined that I should pay \$588.00 per month. Although I never incurred this debt myself, it was inherited, I have every intention of paying. That said, it should be noted that my income is nearly exceeded by the bills I must pay monthly. I implore you to take all my other bills into consideration and have a little compassion and flexibility.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I want the PUC to order Philadelphia Gas Works to give me a payment agreement where I will pay my budgeted amount of \$150.00 plus \$50.00 each month until my balance is paid in full.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Aaris Churchill, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Aaris Churchill (Signature) 11/8/07 (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



**10-DAY SHUT OFF NOTICE**  
Your Gas Service May be Shut Off!

Because your bill is past due, we will shut off the gas to 2432 N 54TH ST on or after 8: 00 AM on 10/01/07. This notice will remain effective for 60 days. To talk about your bill or this notice, please call our office at 215-235-1777.

We will not shut off the gas if you do ONE of the following:

- Arrange to pay your past due amount of \$3,412.15
- Pay the amount you owe on your payment plan.
- Show us a paid receipt for the past due amount
- Make a payment arrangement or you may be eligible for a special assistance program.
- Contact us to dispute the bill.

If we shut off your gas service, you may have to pay all of the following before we turn your service on:

Past Due Amount           \$3,412.15  
Security Deposit           \$888.00  
Turn On Charge           \$123.23  
Total                         \$4,423.38

(Plus \$372.00 if we must dig up the street to shut off the gas).

**MEDICAL EMERGENCY NOTICE**

Let us know if someone living in your home is seriously ill or has a medical condition. **WE WILL NOT SHUT OFF YOUR SERVICE** provided you:

1. Have your licensed physician or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off. Written certification is needed within 7 days; and
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

**IMPORTANT TO KNOW - BEFORE WE SHUT OFF YOUR GAS SERVICE**

- If you have questions or need more information, please call us today at 215-235-1777. After you talk with us, if you are not satisfied, you may file a complaint with the Public Utility Commission (PUC). The PUC may delay the shut-off if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- You may be eligible for a payment agreement or special assistance programs. Call 215-235-1777 right away to provide us with household income and occupant information. Documentation of your income may be required, such as pay stubs or tax documents.
- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.
- All adult occupants of the premise whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill.
- If service is shut off ANY adult occupant who has been living at the premise may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned back on and to arrange access to your premises. It may take up to seven days to have your service restored.

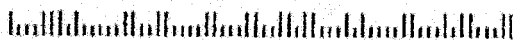
**WINTER SHUT OFF PROVISIONS Dec. 1-March 31**

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
- If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions apply to you:
  1. Someone in your household is 12 or younger or 65 or older, or
  2. You have paid at least one-half of your last two monthly gas bills, or
  3. If over the last two months you have paid at least 15% of your household income toward the gas bills.

Federal Poverty Guidelines (FPG) 2006		
Household Size including children	Your household income is 150% of the FPG or below if it is:	Your household income is 151%- 250% of the FPG if it is:
1	\$1,225 or less	\$1,226 - \$2,042
2	\$1,650 or less	\$1,651 - \$2,750
3	\$2,075 or less	\$2,076 - \$3,458
4	\$2,500 or less	\$2,501 - \$4,167
Each additional person	Add \$425	Add \$426-\$708

- If we shut off your service during the winter months (between December 1 and March 31) we will restore your service within 24 hours of your meeting all requirements to have service reconnected. Where street digging is required, it may take up to 7 days.

506 1 AT 0.334   \*\*AUTO\*\*SCH 3-DIGIT 191



AARIS CHURCHILL  
2432 N 54TH ST  
PHILA, PA 19131



**PHILADELPHIA GAS WORKS**  
 800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122 0050

Page: 1 of 3  
 Billing Date: 10/16/07  
 Account Number: 0254136858

**MONTHLY STATEMENT**

From 09/14/07 thru 10/15/07  
 Billing Cycle Number: 10

Account for:  
**AARIS I CHURCHILL**  
 2432 N 54TH ST  
 PHILA PA 19131-1309

Payments Summary

10/09/07 Cred Card \$48.11

Agreement Billing Summary

Past Due Amount \$0.00  
 Deposit Amount \$120.00  
 Current Agreement Charges \$588.00

<b>Total Amount Due By</b>	
<b>Nov 08, 2007</b>	<b>\$708.00</b>

**GENERAL INFORMATION**

CONTACT US

Gas Leaks & Emergencies	215 235-1212
Billing & General Information	215 235-1000
Appliance Service	215 235-2050
Theft of Gas	215 684-6383
Foreign Language Assistance	215 235-1000
Hearing impaired TTY Line	215 236-4646
Representantes Que Hablan Espanol	215 235-2175

Web Site - [www.pgworks.com](http://www.pgworks.com)

CUSTOMER SERVICE CENTERS

(Hours 9 a.m. - 5 p.m.)

Center City	1137 Chestnut St. (M, T, TH, F)
Germantown	210 W. Chelton Ave. (T, W, F)
S. Philadelphia	1601 S. Broad St. (M, W, TH)
Frankford	4410 Frankford Ave. (T, TH, F)
N. Philadelphia	1337 W. Erie Ave. (M, W, TH)
W. Philadelphia	5230 Chestnut St. (M, T, W, F)



AARIS MURCHILL  
 2432 N 54TH ST  
 PHILA PA 19131-1309

Page: 2 of 3  
 Billing Date: 10/16/07  
 Account Number: 0254136858

Account Summary	Previous Balance	Payments Received	Balance Brought Forward	Repairs and Adjustments	Current Charges	Account Balance
	\$3,580.26	\$48.11	\$3,532.15	\$0.00	\$60.42	\$3,592.57

**Current Basic Charges**

SA ID# 5821262174. 2432 N 54TH ST  
 Rate Class: General Service Residential

**Supply Charges**

Commodity Charge 28 Ccf @ \$1.08106.....	\$30.27
<b>Total Supply Charges.....</b>	<b>\$30.27</b>
<b>Delivery Charges</b>	
Customer Charge @ \$12.00.....	\$12.00
Distribution Charge 28 Ccf @ \$0.65527.....	\$18.35
Gas Cost Adjustment @ \$0.06998 for 31 Days.....	\$1.96 CR
Weather Normalization Adjustment.....	\$1.76
<b>Total Delivery Charges.....</b>	<b>\$30.15</b>
<b>Total Current Billing Charges.....</b>	<b>\$60.42</b>

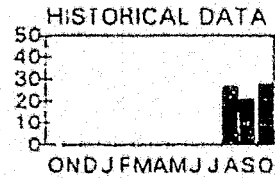
**Meter Detail** Meter #: 1713403 Service Point: 9972292151 Next Meter Read: Nov 14, 2007

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
09/14/2007	4766	Actual	10/15/2007	4794	Actual	28	28.00	1.038	29.06

**Energy Usage Information**

SA ID# 5821262174. 2432 N 54TH ST  
 COMPARATIVE GAS USAGE THIS MONTH

	This Year	Last Year
Avg Daily Usage (Ccf)	1.0	0.0
Billing Days	31	0
Avg Daily Cost	\$1.95	\$0.00



LAST 12 MONTHS

Total Ccf	76.00
Avg Ccf	6.33

■ Actual  
 ☒ Estimated

**Deposit Information**

Current Deposit Amount	\$0.00
Past Due Deposit	\$120.00
<b>Total Deposit Amount</b>	<b>\$120.00</b>

**Budget Billing Information**

Bill # 1

Current Amount	\$444.00
Past Due Amount	\$0.00
Non Basic Charges	\$0.00
<b>TOTAL AMOUNT DUE</b>	<b>\$444.00</b>

**Agreement Billing Information**

Current Agreement Charges	\$144.00
Budget Amount	\$444.00
<b>Total Agreement Charges</b>	<b>\$588.00</b>
Past Due Amount	\$0.00
Deposit Amount	\$120.00
<b>Total Amount Due</b>	<b>\$708.00</b>

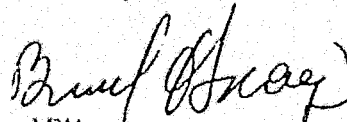
HI-TECH CASTING  
807 Sansom Street  
Philadelphia, PA 19107

November 8th, 2007

To Whom it may concern:

Aaris Churchill is currently employed at my company , HI-TECH CASTING, and earns the same rate per week. I file my taxes quarterly. Please find the enclosed documents that reflect Ms. Churchill's wages earned up until the 3rd quarter of this year 2007.

Thank you,

  
Bernard D'Ascenzo

HI-TECH CASTING CO.  
 PAYROLL SUMMARY CARD  
 2007

Aarle Churchill

	GROSS	6.20% FICA	1.45% MED	FWT	3.07% PWT	4.2600% PHILA	0.09% SU	Net	
	1/5/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	1/12/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	1/19/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	1/26/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	2/2/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	2/9/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	2/16/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	2/26/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	3/2/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	3/9/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	3/16/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	3/23/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
401 4Q	3/30/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
1st quarter		5,200.00	322.40	75.40	248.04	159.64	221.52	4.68	4,168.32
	4/6/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	4/13/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	4/20/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	4/27/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	5/6/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	5/13/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	5/20/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	5/27/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	6/4/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	6/11/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	6/18/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	6/25/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
2nd quarter		4,800.00	297.60	69.60	228.96	147.36	204.48	4.32	3,847.68
	7/6/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	7/13/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	7/20/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	7/27/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	8/3/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	8/10/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	8/17/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
	8/24/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64
321 12	8/31/2007	400.00	24.80	5.80	19.08	12.28	17.04	0.36	320.64

*Paul Hurley*

MONTHLY EXPENSES:

GAS: ( current charges )

ELECTRIC: \$100.14

WATER: \$54.81

PHONE: \$34.53

LONG DISTANCE: \$17.13

CELL PHONE: \$49.78

PROPERTY TAX: \$120.32

BACK PROPERTY TAX: \$326.00

TUITION: \$204.30

CABLE: \$88.42

FUNERAL EXPENSES: \$3,480.00/ \$100.00 per month

FOOD & PETS: \$350.00

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\$1445.43 (expenses before gas)

INCOME: \$1,600.00

- \$1,445.43

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FUNDS AVAILABLE:

\$154.57

Page 1

Name: AARIS CHURCHILL  
 Service Address: 2432 N 54TH ST, PHILADELPHIA  
 Phone Number: 215-878-5757  
 Account Number: 68816-54008  
 Issue Date: 09/24/2007

General Information

Next scheduled meter reading: October 23, 2007  
 Payment Information: PECO Energy, 2301 Market St, Philadelphia, PA, 19101, walk-in business hours Monday through Friday 8:30AM to 5:00PM. For additional payment options, go to [www.peco.com/ehome](http://www.peco.com/ehome). If you have any questions or concerns, please call 1-800-494-4000 before the due date.  
 To pay by phone, call 1-877-432-9384. (A convenience fee will apply.)  
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult X	Usage
				Previous	Present			
09/23	083240248	General Service	Tot kWh	22942 ACT	23566 ACT	624	1	524
Total kWh Used						624		

Current Period

Electric Residential Service

Service 08/22/2007 to 09/23/2007 - 32 Days

Customer charge						\$5.18
Generation Charges	500 kWh	X	\$0.06490			32.45
Generation Charges	124 kWh	X	0.07260			9.00
Transmission Charges	500 kWh	X	0.00550			2.75
Transmission Charges	124 kWh	X	0.00640			0.79
Distribution Charges	500 kWh	X	0.04760			23.80
Distribution Charges	124 kWh	X	0.05520			6.84
Transition Charges	500 kWh	X	0.03030			15.15
Transition Charges	124 kWh	X	0.03520			4.36
State Tax Adjustment						-0.18
<b>Total current charges</b>						<b>\$100.14</b>

4.36  
 -0.18  
**\$100.14**  
 10/10/07

Other Basic Charges

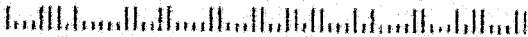
Thank you for your payment of \$101.34



P.O. BOX 17120  
TUCSON, AZ 85731-7120

Manage Your Account	Account Number	Date Due
My Account at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a>	619480191-00001	11/01/07
	Invoice Number	1347770533

0039307 01 AT 0334 \*\*AUTO T1 0 2006 12\*31 130632 13 E PHIL0604



AARIS CHURCHILL  
2432 N 54TH ST  
PHILADELPHIA, PA 19131-1309

### Quick Bill Summary

Sep 07 - Oct 06

Previous Balance <i>(see back for details)</i>	\$104.86
Payment - Thank You	-\$104.86
Balance Forward	\$ .00
Monthly Access Charges	\$39.99
Usage Charges	
Voice	\$1.49
Data	\$ .15
Verizon Wireless' Surcharges and Other Charges & Credits	\$3.96
Taxes, Governmental Surcharges & Fees	\$4.19
<b>Total Current Charges</b>	<b>\$49.78</b>

#### Save time and Money

It's never been easier to enroll in Auto  
Bill Pay. See back of Payment Coupon  
below for details

**Total Charges Due by November 01, 2007**

**\$49.78**

10/24



37360



26301003735901

Name: AARIS I CHURCHILL      Account Number: 52 2443 5863      Date Billed: 09-20-07      Date Due: 10-10-07

Date Last Payment	Principal Amt Last Payment	Interest Amt Last Payment	Late Fee Amt Last Payment	Total Amount Last Payment
09-10-07	\$0.00	\$204.30	\$0.00	\$204.30

Bill Type	Amount Past Due	Current Due	Total Principal And Interest Due	Outstanding Late Fees To Date
INSTALL	\$0.00	\$204.30	\$204.30	\$0.00

10/05/07  
Monthly  
#2127

Loan Seq	First Disb	Loan Program	Status	Owner	Monthly Installment Amount	Int Rate	Balance	Amount Past Due	Current Amount Due	Total Amount Due
*1002	05/15/07	SUBCNS	REPAY	EFR	\$95.79	5.875%	\$19,106.64	\$0.00	\$95.79	\$95.79
*1001	05/15/07	UNCNS	REPAY	EFR	\$108.51	5.875%	\$21,642.35	\$0.00	\$108.51	\$108.51

LATE FEES WILL BE ASSESSED IN ACCORDANCE TO THE REQUIREMENTS SET FORTH BY THE LOAN OWNER. EACH UNIQUE OWNER/LOAN PROGRAM MAY HAVE DIFFERING LATE FEE REQUIREMENTS. THE OWNER WILL ASSESS LATE FEES ON ANY LOANS LISTED ABOVE THAT ARE IDENTIFIED WITH AN ASTERISK. IF THERE ARE DATES LISTED BELOW THE HEADING 'RECEIVED AFTER THIS DATE', WHICH ARE PRIOR TO THE DATE YOU ARE MAKING YOUR PAYMENT, ADD THE CORRESPONDING LATE FEE(S) TO BE ASSESSED TO THE TOTAL AMOUNT DUE ON THE TEAR-OFF SECTION OF THE BILL.

RECEIVED AFTER THIS DATE  
10/24/07

LATE FEE TO BE ASSESSED  
\$9.79



ACCOUNT NUMBER	DATE DUE	TOTAL AMOUNT DUE
01691 153017-01-5	10/15/07	\$88.41



✓ Indicates the Comcast services you subscribe to

MS AARIS CHURCHILL

For service at:  
2432 N 54TH ST  
PHILADELPHIA PA 19131-1309

How to reach us...

For Cust: Customer Service 24/7 call 215-581-6100  
Lobby: 1700 N 49th Street Phila 19131  
Mon thru Wed and Fri 8:30AM-6:00PM  
Thursdays 9:00AM-5:00PM  
Saturdays 8:30AM-5:00PM

News from Comcast

Thank you for your prompt payment. For your convenience, we now provide you with more quick and easy payment options. Please contact your account executive or visit [www.comcast.com](http://www.comcast.com) to learn more about Comcast Pay Direct.

Pay your bill online at [www.comcast.com](http://www.comcast.com). It's fast, easy and free.

Summary of Charges

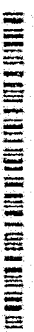
Statement Prepared 09/21/07  
Billed from 10/02/07 to 11/01/07

Previous Balance	88.42
Payments (received by 09/21/07)	88.42 cr
Comcast Cable Television	82.39
Taxes, Surcharges & Fees	6.02

**Total Due \$88.41**

Detail of Charges on back

10/10/07



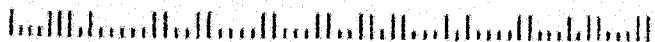
QUESTIONS  
(215) 686-6880



**Water Revenue Bureau**  
Philadelphia Revenue Department

1401 JFK Boulevard Philadelphia, Pa 19102-1663

WATER/SEWER BILL



TODOR MARY  
2432 N 54TH ST  
PHILADELPHIA PA 19131-1309

SERVICE ADDRESS  
2432 N 54TH ST

ACCOUNT NUMBER  
040-88870-02432-001

INCLUDES PAYMENTS  
ON OR BEFORE 09/25/07

ON-LINE BILL PAYMENT IS AVAILABLE AT [WWW.PHILA.GOV](http://WWW.PHILA.GOV)

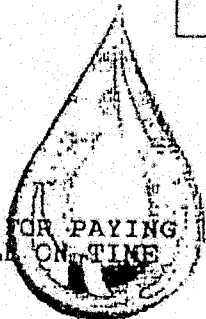
Billing Date	Cycle	Meter Number	Service	Dates Served & Readings		Usage 100 Cu Ft
				From	To	
09/26/07	07-09	0372880	D1R	08/27/07 415	09/25/07 428	13

CURRENT CHARGE: 73.07  
SERVICE CHARGE 21.69  
USAGE CHARGE 51.38

LAST PAYMENT MADE 09/21/07  
PAYMENT AMOUNT \$ 57.77 THANK YOU

TOTAL DUE BY 10/18/07 \$54.81

10/18/07



THANK YOU FOR PAYING  
YOUR BILL ON TIME

# Your AT&T Statement

August 29 - September 28, 2007



#BWNGJFM

#09180076610014# B



MRS MARY TODER  
2432 N 54TH ST  
PHILA PA 19131-1309

Customer ID: 215 878-5757 0076610

Page 1 of 3

Customer Service: 1 800 222-0300

Text Phone (TTY): 1 800 855-2880

Internet Address: [www.att.com](http://www.att.com)

## Summary of charges

Previous balance .....	16.92
Payments .....	0.00
<b>UNPAID BALANCE DUE UPON RECEIPT .....</b>	<b>\$16.92</b>
Other charges and credits .....	p 2 15.21
Taxes and surcharges .....	p 2 1.92
<b>Current charges due Oct 23, 2007 .....</b>	<b>\$17.13</b>
<b>Total amount due .....</b>	<b>\$34.05</b>

Failure to pay the balance due may result in negative reporting to the credit bureau

## Your savings and benefits

### Never Mail Another Check to Pay Your AT&T Bill.

For the ultimate convenience, enroll in AT&T Automatic Bill Payment (ABP) and have your future payments automatically deducted from your enclosed check. To enroll, check the box and sign on the line on the back of the remittance coupon, and return with your payment. Or sign up for online billing to review and pay your bill each month by logging onto your AT&T Online Billing account at [www.att.com/remidoc](http://www.att.com/remidoc)

## Extra! Extra!

### Dial 1 800 CALL ATT for Collect calls

1 800 CALL ATT for Collect calls is one flat rate, 24 hours a day. Dial down the center 1 800 C-A-L-L-A-T-T. It's free for you.



## Extra! Extra!

For collect calls just dial down the center 1 800 C-A-L-L-A-T-T.



## Benefit news

Sign up for AT&T Online Billing and you won't get another paper bill! To sign up just visit [www.att.com/online](http://www.att.com/online)

Why more customers are choosing online billing! Simply visit [www.customerservice.att.com](http://www.customerservice.att.com) to manage or set up your online account.

FUNERAL PURCHASE CONTRACT

(STATEMENT OF FUNERAL GOODS AND SERVICES SELECTED)

Charges are only for those items that you have selected or that are required. If we are required by law or by a cemetery or by a crematory to use any items, we will explain the reason in writing below.

Fletcher-Nasevich Funeral Home

9529 Bustleton Avenue  
Philadelphia, PA, 19115  
215-673-8153

June 20, 2007

(A) OUR SERVICE: BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF \$ 2,225.00

EMBALMING \$ \_\_\_\_\_

If you selected a funeral which requires embalming such as a funeral with viewing, you may have to pay for embalming. You do not have to pay for embalming you did not approve if you selected arrangements such as a direct cremation or immediate burial. If we charged you for embalming, we will explain why below.

OTHER PREPARATION OF THE BODY \$ \_\_\_\_\_

USE OF FACILITIES, STAFF & EQUIPMENT \$ \_\_\_\_\_

Funeral Ceremony (Conducted at Funeral Home) \$ 675.00  
Visitation/Viewing (Conducted at Funeral Home) \$ \_\_\_\_\_  
Memorial Service (Conducted at Funeral Home) \$ \_\_\_\_\_

USE OF STAFF AND EQUIPMENT \$ \_\_\_\_\_

Funeral Ceremony (Conducted at another facility) \$ \_\_\_\_\_  
Visitation/Viewing (Conducted at another facility) \$ \_\_\_\_\_  
Memorial Service (Conducted at another facility) \$ \_\_\_\_\_  
Graveside Service \$ \_\_\_\_\_

TRANSFER OF REMAINS TO FUNERAL HOME \$ 275.00

AUTOMOTIVE EQUIPMENT (Miles Transported) \$ \_\_\_\_\_

Casket Coach (Hearse) \$ \_\_\_\_\_  
Family Sedan \$ \_\_\_\_\_  
Limousine \$ \_\_\_\_\_  
Service Car \$ 125.00

CASKET \$ \_\_\_\_\_

OUTER BURIAL CONTAINER (As Selected) \$ \_\_\_\_\_

MISCELLANEOUS MERCHANDISE \$ \_\_\_\_\_

Acknowledgement Cards \$ \_\_\_\_\_  
Visitors Register \$ 300.00  
Memorial Folders or Prayer Cards \$ \_\_\_\_\_  
Crucifix \$ \_\_\_\_\_

Receptacle (other than casket) \$ \_\_\_\_\_  
Wearing Apparel \$ \_\_\_\_\_

FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME \$ \_\_\_\_\_  
RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME \$ \_\_\_\_\_  
DIRECT CREMATION (As Selected) \$ \_\_\_\_\_  
IMMEDIATE BURIAL (As Selected) \$ \_\_\_\_\_

Total (A) \$ 3,500.00

Full name of deceased May Todor Age 90

Date of Death June 11, 2007 Person arranging services is Daughter of deceased (Give Relationship)

(B) CASH ADVANCE ITEMS: Total (A) Forward \$ 3,600.00

Sales Tax \$ \_\_\_\_\_  
Death Notices \$ 30.00  
Certified Copies \$ \_\_\_\_\_  
Transportation Charges \$ 175.00  
Allied Crematory \$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_

Total (B) \$ 205.00 \$ 3,805.00

Total (A) & (B) \$ 3,805.00

Total (C) \$ \_\_\_\_\_

(C) OTHER ITEMS:

Preneed Adjustment/Advance Payment \$ 325.00  
Other (Specify) \$ \_\_\_\_\_  
BALANCE \$ 3,480.00

LEGAL, CEMETERY, CREMATORY OR OTHER REQUIREMENTS COMPELLING THE PURCHASE OF ANY ITEMS LISTED ABOVE

The undersigned purchaser(s) hereby attest to the following: (1) I/We did authorize embalming of the above named deceased; (2) I/We were shown a Casket Price List and an Outer Burial Container Price List before the showing of caskets and outer burial containers; (3) I/We were given/offerred for retention a General Price List upon the beginning of a discussion of funeral arrangements and/or selection of services and merchandise.

TERMS: This is a CASH TRANSACTION, due in full July 11, 2007 and, in all events, becomes PAST DUE AND DELINQUENT upon expiration of due date. A penalty of 18.00 % per annum for UNPAID/UNPAID LATE PAYMENT will be charged effective July 11, 2007.

I, or we, having read the above, accept and approve same, and jointly and severally promise to make full payment thereof. Receipt of a copy of this contract is acknowledged.

Signature of Purchaser(s) Miss Helen Todor 2432 N. 54th Street, Philadelphia, PA 19131

Signature of Purchaser(s) \_\_\_\_\_ Street Address \_\_\_\_\_ City and State \_\_\_\_\_ Zip Code \_\_\_\_\_

We agree to refer the service and furnish the merchandise indicated by \_\_\_\_\_ Signature of Purchaser(s) \_\_\_\_\_ City and State \_\_\_\_\_ Zip Code \_\_\_\_\_ Fletcher-Nasevich Funeral Home



Billing Date: 09/04/07 Page 1 of 4  
 Telephone Number: 215 878-5757  
 Account Number: 215 878-5757 055 12Y

MRS MARY TODER

**Account Summary**

Previous Charges	\$ 37.11
Payment Received Aug 21, Thank You	- 37.11
Balance	\$ .00

**New Charges**

Verizon (page 3)	\$ 34.53
Total New Charges Due Oct 02	\$ 34.53
Total Due: (Past Due + New)	\$ 34.53

9/27/07



**3 Great Services - 1 Great Price**

Verizon High Speed Internet (up to 3 Mg) unlimited calling, and 100% digital-quality TV. All together on one bill for \$99.99/mo, plus taxes and fees. Call 1-888-611-6149 to sign up. Service availability varies.

**The Most NFL Games On Sunday**

Get the biggest selection of NFL games available anywhere live on NFL SUNDAY TICKET™ - only on DIRECTV. And enjoy savings when you bundle DIRECTV @

service with qualifying Verizon services. Call 1-888-841-6147 for details.



**Online And On The Money**

Get Verizon High Speed Internet Service with connection speeds up to 768 Kbps for \$21.99 a month when you sign up for a year. Call 1-800-638-5229.

Service not available on all lines. Other restrictions apply.

Questions about your bill? Call 1 800 860-2215  
 See page 2 for all other Verizon contact information

Change of billing address?  
 Go to verizon.com/billingaddress or see page 2

**CITY OF PHILADELPHIA**  
**2007 Real Estate Installment Payment Coupon**

MARY TODOR  
2432 N 54TH ST  
PHILADELPHIA PA 19131-1309

Property Location 2432 N 54TH ST

Account #: 52-2-208300

Due Date: 11/15/07

Philadelphia Revenue Department  
P.O. Box 8409  
Philadelphia, PA 19101-8409



TOTAL TAX

1,443.89

DUE THIS INSTALLMENT

120.32

COUPON #

11

By paying this bill, you are certifying that  
your financial status still qualifies you to  
participate in this program.

Signature \_\_\_\_\_

Make Checks payable to:  
CITY OF PHILADELPHIA

33360111507000000005222083000000001203200000120329070000000000000006

## PAYMENT PLAN AGREEMENT

This Payment Plan Agreement (the "Agreement") is made on the 4th day of MAY, 2005, by and between Linebarger Goggan Blair & Sampson, LLP, as authorized agent for the City of Philadelphia and the School District of Philadelphia (hereinafter referred to collectively as the "City"), and MARY IODOR (the "Taxpayer"), as follows:

1. The Taxpayer is the owner of or has a legal interest in 2432 N. 54<sup>TH</sup> STREET, Philadelphia, Pennsylvania, BRT Account # 522208300 (the "Property")

2. The Taxpayer agrees and acknowledges that the Taxpayer is indebted to the City of Philadelphia and the School District of Philadelphia for delinquent real estate taxes relating to the Property for the tax year(s) 1997-2004, additions to tax, interest, penalty, lien charges, and all other amounts relating to such delinquent real estate taxes, including attorneys' fees imposed at the rate of eighteen percent (18%) per annum for tax years 1990 through 2001, and attorneys' fees imposed at the rate of six percent (6%) per annum for tax years 2002 through 2003, calculated as of MAY 4, 2005, in the total amount of \$ 16,046.35, including at any time all amounts accruing after such date, (hereinafter referred to in this Agreement as the "Delinquency")

3. The Taxpayer agrees that the City has filed and perfected real estate tax liens on the Property attributable to the Delinquency and that the Taxpayer has no defenses either to the City's right to receive the Delinquency or the City's right to exercise all available rights and remedies relating thereto.

4. The law firm of Linebarger Goggan Blair & Sampson, LLP has been retained by the City to act on its behalf as its legal Co-Counsel in collecting the real estate tax liens for the account, including the entire amount of the Delinquency, at issue for the Property.

5. Subject to the conditions contained in this Agreement, the Taxpayer agrees to pay, and the City, through its Co-Counsel, Linebarger Goggan Blair & Sampson, LLP, agrees to accept, in full satisfaction a total amount of \$ 16,046.35 which amount shall be payable as follows:

a. \$ 326.00 as a down payment, payable at the time of the signing of this Agreement;

b. 46 consecutive monthly installments of \$ 326.00, each payable on or before the first day of each month, beginning with the first day of JUNE, 2005;

c. Taxpayer will call the law office of Linebarger Goggan Blair & Sampson, LLP at (215) 790-1117 for the amount of the 47TH and final installment of this Agreement before the final payment due date.

d. Interest will continue to accrue monthly at the rate of nine percent (9%) per annum until the balance is paid off in full;

e. Attorneys' fees will continue to accrue monthly at the rate of eighteen percent (18%) per annum for tax years 1990 through 2001, and attorneys' fees will continue to accrue monthly at the rate of six percent (6%) per annum for tax years 2002 through 2003;

Request for Formal Complaint Forms  
(Notification of Intent to Appeal)

*Timely*

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 10/10/2007. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

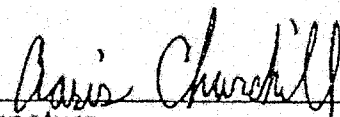
Sincerely,  
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:  
(Please correct any mistakes.)

AARIS CHURCHILL  
2432 N 54TH ST  
PHILADELPHIA PA 19131

(Cell) ~~215-8500204~~ (Home) ~~215-878-5757~~  
(Area Code) Telephone Number  
BCS: 2296743  
Company: PHILADELPHIA GAS  
WORKS

  
\_\_\_\_\_  
Signature  
Date of Mailing: 10/10/2007

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

RECEIVED

2007 OCT 17 AM 8:44

SECRETARY'S OFFICE

*6*



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

October 22, 2007

BCS2296743

AARIS CHURCHILL  
2432 N. 54TH STREET  
PHILADELPHIA PA 19131

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before NOVEMBER 13, 2007 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.**

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

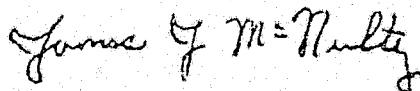
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty  
Secretary

ane

cc: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: November 26, 2007

Aaris I. Churchill  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: F-02296743

---

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

DOCUMENT  
FOLDER

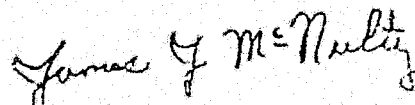
**DOCKETED**  
NOV 26 2007

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: November 26, 2007

F-02296743

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by Aaris I. Churchill. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

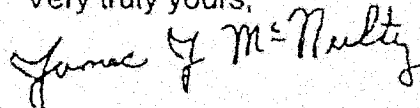
DOCUMENT  
FOLDER

November 26, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the printed name.

James J. McNulty  
Secretary

ksb

**Philadelphia Gas Works**  
600 West Montgomery Avenue, Philadelphia, PA 19122



**DOCUMENT  
FOLDER**

Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-6630  
Fax: (215) 684-6798  
E-mail: [mchan@pgwworks.com](mailto:mchan@pgwworks.com)

December 7, 2007

**ORIGINAL**

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

**RE: Aaris I. Churchill vs. PGW, Docket No. F-02296743**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "M. Chan", written over the typed name.

Mary M. Chan

**RECEIVED**

DEC 07 2007

Enclosure

cc: Aaris I. Churchill (Regular Mail)  
Anne Marie Cromley (PGW Mail)  
Linda Pereira (PGW Mail)

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**BA**

B498  
LL655



It is admitted that the Bureau of Consumer Service (BCS) decision dated October 11, 2007, which is attached hereto as Exhibit "A," ordered the Complainant to pay \$444 in budget bill plus \$144 toward the arrears, which totals \$588 per month.

The remaining averments are requests for relief to which no response is required. PGW therefore denies the remaining averments.

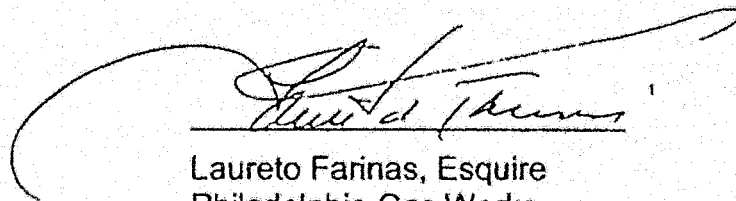
By way of further answer, the outstanding balance on the Complainant's gas account is in the amount of \$3609.38, as shown on the statement of account, which is attached hereto as Exhibit "B."

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and dismiss the Complaint.

Respectfully submitted,

December 7, 2007



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT A

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**All Service Agreement(s) Summary Statement of Account -- Acct 254136858**

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>	<b>SA#</b>
AARIS CHURCHILL	7/2/2007	12/6/2007	5821262174
<b>Service Address</b>	<b>Account Number</b>		
2432 N 54TH ST PHIL, PA 191311309	254136858		
<b>SA#</b>	<b>Address</b>	<b>Type</b>	<b>Total Amount Due Meter</b>
5821262174	2432 N 54TH ST/PHILA,PA	G2-GS	\$3,609.38
			1713403
			GS

NSA	Address	Type	Current Amount Due
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**STATEMENT**

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
07/06/2007	XFER	\$3,502.48	\$3,502.48	\$3,502.48
08/17/2007	BILL	\$59.67	\$3,562.15	\$3,562.15
09/04/2007	PAY	(\$150.00)	\$3,412.15	\$3,412.15
09/17/2007	BILL	\$48.11	\$3,460.26	\$3,460.26
10/09/2007	PAY	(\$48.11)	\$3,412.15	\$3,412.15
10/16/2007	BILL	\$60.42	\$3,472.57	\$3,472.57
11/05/2007	PAY	(\$60.42)	\$3,412.15	\$3,412.15
11/15/2007	BILL	\$215.22	\$3,627.37	\$3,627.37
12/06/2007	XFER	(\$17.99)	\$3,609.38	\$3,609.38

EXHIBIT B

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SECRETARY'S BUREAU

```


- <Case xmlns="x-
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  <CompanyType>GAS TRANSPORTER</CompanyType>
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  <CustomerLastName>CHURCHILL</CustomerLastName>
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  <BCSInvestigatorLName>RIVERA</BCSInvestigatorLName>
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  </OtherInfo>
</Case>

```

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18 Pa. C.S. §4904, concerning false statements to authorities.

Dated: December 7, 2007



Laureto Farinas, Esquire

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

 ORIGINAL

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE  
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Aaris I. Churchill*  
2432 N. 54<sup>th</sup> Street  
Philadelphia, PA 19131

Dated: December 7, 2007



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
December 28, 2007

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: F-02296743

(SEE ATTACHED LIST)

**DOCUMENT  
FOLDER**

Aaris I. Churchill v. Philadelphia Gas Works

Requests Payment Arrangements

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in an available Hearing Room in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in the same Hearing Room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Thursday, February 7, 2008  
Time: 1:30 p.m.  
Location: In an available Hearing Room  
State Office Building  
Broad & Spring Garden Streets  
Philadelphia, PA

Presiding: Administrative Law Judge Cynthia W. Fordham  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Fordham  
Ona Lester  
Beth Plantz  
Docket Section  
Calendar File