

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Kristen Marie Wilson

v.

PPL Electric Utilities Corporation

DOCUMENT
FOLDER

F-02263587

RECEIVED

OCT 15 2007

PREHEARING ORDER

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

The Commission has scheduled an initial telephonic hearing in this case for Thursday, November 29, 2007, at 10:00 a.m. You must be available when I contact you or I will dismiss your case. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties shall comply with the following requirements:

RJP

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. My address is:

David A. Salapa
P.O. Box 3265
Harrisburg, Pa. 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

DOCKETED
OCT 18 2007

2. **Commission policy promotes settlements.** The utility shall contact the customer at least one week before the scheduled hearing to discuss possible settlement of this case. If the parties are unable to settle this case, they shall attempt to agree on the issues to be litigated. If the parties reach an agreement, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. **IF A PARTY FAILS TO PARTICIPATE IN THE HEARING, THE HEARING WILL PROCEED WITHOUT THAT PARTY AND A DECISION MAY BE ENTERED AGAINST THAT PARTY.**

4. The Responsible Utility Customer Protection Act, 66 Pa. C.S. §§1401-1418 applies to this case. This law provides strict requirements that the Commission must follow in handling customer complaints. The application of this law may result in the issuance of less favorable payment terms than a customer's current payment arrangement.

5. The customer must make monthly payments for current consumption on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

6. As the party seeking affirmative relief from the Commission, the Complainant bears the burden of proof. 66 Pa. C.S. 332(a).

7. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other parties and three copies to me so that the other parties and I receive the copies at least five days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

8. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

- (a) salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;
- (h) public assistance; and

- (i) any other source(s) of income.

9. The utility must prepare and submit the following documents at least five business days before the hearing:

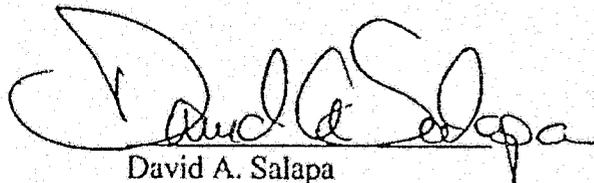
- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer.

10. Pursuant to 52 Pa. Code §§1.21 & 1.22, if you are an individual, you may represent yourself or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall enter their appearance in accordance with the provisions of 52 Pa. Code §1.24(b).

11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and I will conduct it in accordance with the Commission's Rules of Practice and Procedure.

Date: October 10, 2007


David A. Salapa
Administrative Law Judge

Kimberly G. Krupka
Gross McGinley LaBarre & Eaton
33 South Seventh Street
Allentown, Pennsylvania 18101
(610) 820-5450
(610) 820-6006 (FAX)

DOCUMENT
FOLDER

VIA FEDERAL EXPRESS

November 20, 2007

The Honorable David A. Salapa
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17105-3265

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NOV 23 2007

Re: **Kristen Marie Wilson v.
PPL Electric Utilities Corporation**
Docket No. F-02263587

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Judge Salapa:

Enclosed please find in the above-referenced matter three (3) copies of PPL Hearing Exhibit Nos. 1 through 5. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Thursday, November 29, 2007 at 10:00 AM. I can be reached at 1-888-621-5496 pass code 1023# at the aforesaid date and time to participate in the hearing.

I have mailed copies of these exhibits to the Complainant.

Very truly yours,

Kimberly G. Krupka /vao

Kimberly G. Krupka

Enclosures

cc: Kristen Marie Wilson

PA PUC

07:19:21 PM 2:44

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OALJ Hearing Report

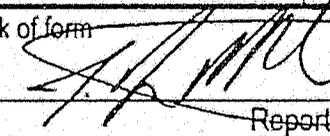
Please Check Those Blocks Which Apply

Docket No.: F-02263587		YES	NO
Case Name: Kristen Marie Wilson v PPL Electric Utilities Corporation	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location: Hbg	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date: November 29, 2007	Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
ALJ: David Salapa	Transcript Due: 12/19/07	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Reporting Firm: Commonwealth Reporting	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Estimated Add'l Days:		
	RECORD CLOSED: 12/19/07	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	DATE: 12/19/07		
	Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	DATE:		
	Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	REMARKS: parties settled PPL will file cert of satis.		

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Kimberly G. Krupka, Esq. (610) 871-1325	Gross M S Ginley LaBarre & Eaton LLP 33 South Seventh Street City: Allentown State: PA Zip: 18105	Post Office Box 4060 For PPL, the Respondent
Telephone: (717) 557-7111 A.R.M.	E-mail Address:	Fax Number:
Kristen Marie Wilson (717) 982-5086	5007 Royal Avenue City: Harrisburg State: PA Zip: 17109	Pro se
Telephone:	E-mail Address:	Fax Number:
	City: State: Zip:	DOCUMENT FOLDER
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form


Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

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GROSS, MCGINLEY, LABARRE & EATON, LLP

MALCOLM J. GROSS
PAUL A. MCGINLEY
DONALD LABARRE, JR.
J. JACKSON EATON, III
MICHAEL A. HENRY
PATRICK J. REILLY
ANNE K. MANLEY
SUSAN ELLIS WILD
VICTOR F. CAVACINI
THOMAS E. REILLY, JR.
ROBERT A. ALPERT
ALLEN I. TULLAR
RAYMOND J. DERAYMOND
THOMAS A. CAPEHART
JOHN F. GROSS

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060
ALLENTOWN, PENNSYLVANIA 18105-4060

(610) 820-5450
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E-MAIL kkrupka@gmle.com
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KIMBERLY G. KRUPKA
K. A. SPOTTS-KIMMEL
ERROL C. DEANS, JR. *
ANDREW H. RALSTON, JR.
LUCAS J. REPKA
KELLY RUSH SULLIVAN

OF COUNSEL
DAVID C. KEEHN
MICHAEL J. PIOSA

*Also admitted in NY

EASTON OFFICE:
717 WASHINGTON ST
EASTON PA 18042
(610) 258-1506

December 3, 2007

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

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DEC 04 2007

RE: Kristen Marie Wilson v. PPL Electric Utilities Corporation
Docket No. F-02263587

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

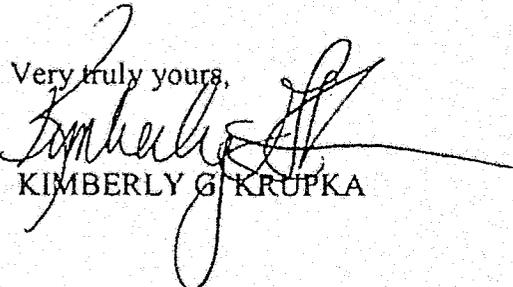
Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three (3) copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

KIMBERLY G. KRUPKA

KGK/dm
Enclosure

cc: Ms. Valerie O'Connell (w/enclosure)
Ms. Lindsey Mowrey (w/enclosure)
Ms. Kristen Marie Wilson (w/enclosure)

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KRISTEN MARIE WILSON
COMPLAINANT

VS.

PPL ELECTRIC UTILITIES CORPORATION,
RESPONDENT.

COMPLAINT DOCKET

NO. F-02263587

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DEC 04 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Kristen Marie Wilson.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Kristen Marie Wilson, and Respondent, agree that with regard to Account No. 34430-89688, Complainant shall pay the balance of \$1,741.22 in 18 monthly payments. The initial payment of \$41.22 shall be due by December 30, 2007. Thereafter, there shall be 17 monthly payments due the 30th day of each month in the amount of \$100.
(b) Respondent, PPL agrees not to assess any late payment or other charges to Complainant's account so long as timely and monthly payments are received.
(c) Complainant shall make her payments to PPL Electric Utility Company, P.O. Box 25239, Lehigh Valley, PA 18002, with Account No. 34430-89088 in the re lien of each check.
(d) Complainant withdraws her Complaint with prejudice.

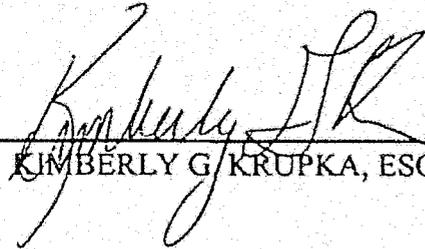
5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagree with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: _____


KIMBERLY G. KRUPKA, ESQUIRE

Dated: December 4, 2007
at Allentown, Pennsylvania

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KRISTEN MARIE WILSON
COMPLAINANT

VS.

PPL ELECTRIC UTILITIES CORPORATION,
RESPONDENT

COMPLAINT DOCKET

NO. F-02263587

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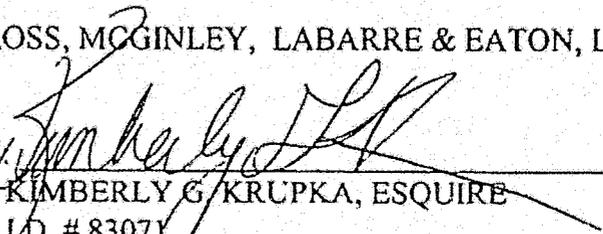
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

THIS IS TO CERTIFY THAT THE CERTIFICATE OF SATISFACTION OF PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF KRISTEN MARIE WILSON WAS MAILED TO COUNSEL/COMPLAINANT(S) OF RECORD ON BEHALF OF COMPLAINANT BY FIRST CLASS UNITED STATES MAIL, POSTAGE ON THIS THE 4 DAY OF DECEMBER, 2007.

KRISTEN MARIE WILSON
5007 ROYAL AVENUE
HARRISBURG, PA 17109

GROSS, MCGINLEY, LABARRE & EATON, LLP

BY 

KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

COUNSEL FOR RESPONDENT,

PPL ELECTRIC UTILITIES CORPORATION

33 SOUTH 7TH STREET, P.O. BOX 4060

ALLENTOWN, PA 18105

PHONE (610) 820-5450

FAX (610) 820-6006