

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Robert J. Dais

v.

Philadelphia Gas Works

:
:
:

F-02012307

DOCUMENT
FOLDER

DOCKETED
MAR 31 2006

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Thursday, April 13, 2006 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one (1) copy to the other party and three (3) copies to me one week before the hearing. Be sure that you serve me directly with a copy of any document that you file in this proceeding at the time of filing. If you send me any correspondence or document, you must send a copy to all other parties. For your convenience, a copy of the Commission's current service list of the parties to this proceeding is enclosed with this Order.

2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one (1) week before the hearing.

3. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b) Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222. Only the undersigned Administrative Law Judge or OALJ Scheduling Staff may grant a request for a

change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Requests for changes of subsequent hearings, if any, should also be served directly on me.

4. **YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

5. **ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.**

6. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney represent you. However, if you are a partnership, corporation, trust, association or governmental agency or subdivision, you must have an attorney represent you in this proceeding. Unless you are an attorney, you may not represent someone else.

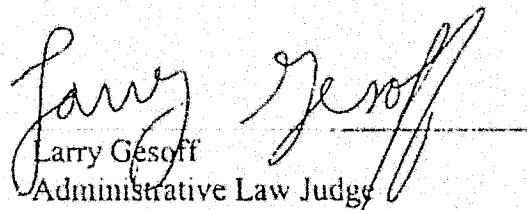
7. The Complainant bears the burden of proof in this proceeding and must show by a preponderance of the evidence that the Respondent has violated the Public Utility Code or a regulation or an Order of this Commission so that the Complainant is entitled to the relief requested in the complaint.

8. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so the other parties will have the required ten (10) days' notice to answer or object, and so you will have enough time to receive the subpoena and serve it.

9. Any party may conduct discovery to learn the factual basis of another party's position in this case. However, 52 Pa. Code §5.331(b) provides, in relevant part, that "[a] participant shall endeavor to initiate discovery as early in the proceedings as reasonably possible." Additionally, 52 Pa. Code §5.322 provides, in relevant part, that "participants are encouraged to exchange information on an informal basis." All parties are urged to cooperate in informal information exchanges and in conducting discovery. Cooperation is preferable to disagreements, which require my participation to resolve. There are limitations on discovery (52 Pa. Code §5.361) and sanctions for abuse of the discovery process (52 Pa. Code §§5.371 & 5.372).

10. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Date: March 15, 2006


Larry Gesoff
Administrative Law Judge

Philadelphia Gas Works

PGW

ORIGINAL

800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

(Via Overnight Mail)

April 11, 2006

Administrative Law Judge Larry Gesoff
1103 Pittsburgh State Office Building
Pennsylvania Public Utility Commission
300 Liberty Avenue
Pittsburgh, PA 15222

DOCUMENT
FOLDER

RE: Robert J. Dais v. PGW, F - 02012307

Dear Judge Gesoff:

In further preparation for the telephonic hearing in the above captioned matter scheduled for Wednesday, April 13, 2006 at 10:00 a.m., please find enclosed additional documents that PGW may introduce into evidence. For convenience of use at the hearing, I have marked these as follows:

PGW Exhibit – 5 Account Archival Documents (9 pages)

PGW Exhibit – 6 "Service Agreement Search" (9 pages)

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,


Laureto Farinas

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APR 11 2006

cc: Service List
Jack Inzarry
Jennifer Raksnis

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

49

T10- 1648 S WILTON ST 196/07/3360/25 ROBERT S DAIS AMR P+L
 7/01 L* 1,456.37 RT G2 REG TAX% BUD 0000

***** BILLING INFORMATION *****

DATE DUE	9/15/8	DATE	INDEX	USE	MOS	PAYMENTS #	ADJUSTMENTS
CURRENT BILL	6.57	7/01/8	8081	3	01 F	*	
ARREARS	1449.80	6/23/8	8078	12	01	*	

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PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

BUDGET TOTAL * 4/23/8 8051 19 01 *
 CURR BUDGET .00 * 3/24/8 8032 103 01 *
 BUD ARREARS .00 * 2/24/8 7929 156 01 *
 DATE 0/00/0 AMT * LAST PAYMT 1/13/8 100.00 * LAST TRANS 3/12/9 8613
 SUGG 81 PREV *
 BUDGET MONTH * FINAL BILL 7/01/98 8081 *

***** METER INFORMATION ** FURTHER INFORMATION ****

CEND	21	DOM	48	METER NO	1713009	DEPOSIT	DISPLAY
EXPECTED WINTER USE	0105	METER SIZE	L250	REF ACCT	DISPLAY		
CUST MOS	32	RATE MOS	259	METER SET	5/23/90 - 1	MAIL BILL	DISPLAY 861-
CSD DISPATCH ZONE	173	INDX	00000	TEST	0	OLD METER	DISPLAY
ZIP 19143-5005	C057	CUST DATE	11/14/95	ACCOUNT NOTE	DISPLAY	AGNT	
MAIL M		NO READ	000	AMR	INSTALLED		

OT RETURN SIC 00001 NEXT MR DTE 07/23/99
 CHECK DIGIT- 6

APP4 1648 S HILTON ST 196/07/3360/25 ROBERT S DAIS AMR P+L
7/01 L* 1,458.37 RT C2 REG TAX% BUD 0000

***** APPLICATION INFORMATION *****

MAIL BILL ADDR ADDR 5619 PINE ST
ADDR 19143-1321 PHONE 1215-729-5394

LANDLORD NAME DORTHEA TATE ADDR 115 PIONEER PT

CITY SUMMERVILLE SC ST ZIP 29465-0000 PHONE

AGENT NAME THIS CUSTOMER IS DEAF, ON ADDR LY SIGN LANG

CITY PHILA PA ST ZIP 19100-0000 PHONE

THIRD PARTY ADDR

CITY ST ZIP PHONE

EMPLOYER US POSTAL ADDR 30TH & MKT

CITY PHILA ST PA ZIP 19104-0000 PHONE

DRIVERS LIC NO ST DRAFT REGIS NO

GOV'T REGIS NO EMPLOYER ID NO

DPA IDENT NO SOC SEC NO 199543305

SPOUSE NAME SOC SEC NO

APPL DATE 11/16/95 PR NO 0802 EFFECTIVE DATE LEASE/DEED 11/18/95

STATUS ACTIVE PREVIOUS ADDR 2335 S ITHAN ST

ACCT NO. PREV ADDR PGW Exhibit - \$ T.O. TYPE NEW ACCT

8610 1648 S WILTON ST 196/07/3360/25 ROBERT S DAIS AMR P+L
7/01 L* 1,456.37 RT C2 REG TAX% BUD 0000

***** CUSTOMER ACCOUNTING TRANSACTIONS *****

8610 ** MAIL BILL ** 8610

TODAYS DATE 04/11/06

CUSTOMER NAME - ROBERT S DAIS
SERVICE ADDRESS - 1648 S WILTON ST

IN CARE OF NAME -
MAIL ADDRESS 1 - 5619 PINE ST
MAIL ADDRESS 2 -

CITY - STATE - ZIP - 19143 - 1321

NUMBER OF COPIES (BESIDES ORIGINAL) - 000
ENTER Y TO REMOVE ADDITIONAL ADDRESSES - (AND STOP MAILING BILLS)
BILL CURRENTLY MAILED

T18- 1848 S MILTON ST 198/07/3360/25 ROBERT S DAIS AMR P+L

7/01 L* 1,456.37 RT C2 REG TAX% BUD 0000

USE CLEAR KEY TO LEAVE DISPLAY

***** CUSTOMER ACCOUNTING TRANSACTIONS *****

T18- ** CUSTOMER HISTORY DISPLAY ** T18-

TODAYS DATE 04/11/06 DISPLAY STARTS WITH REC # 1

TYPE EMP# CODE DATE VARIABLE INFORMATION

8613 OVRFLOW ADDRESS 4-5 0875 009 03129 1 00191431111 2 0 0 14 2 000

2
3 5819 PINE ST

3550 XFER TO UNCOLL. 0743 009 01069 1456.37 010699

6150 WAIVE INTEREST 0736 009 08268 39.22 082698

6201 CREDIT J.E. 0418 009 08268 062398 082198 02 000025 29.37

6501 DEBIT J.E. 0418 009 08268 062398 070198 01 000003 6.57

6550 WAIVE INTEREST 0736 009 08258 38.78 082598

6202 CREDIT J.E. 0418 009 08258 062398 082098 02 000025 29.37

6100 INTEREST CHARGE 9999 009 08258 39.22 082598

9100 MTR RD OFF CYCLE 0875 009 08258 008103 082198 000025 29.37

8210 SHUT OFF REGULAR 0875 009 08258 1713009 008103 082198

0 0 0000000 0 0

0 00000000000 0 0 0 0000000 000

0 0000000000000

PGW Exhibit - 5

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PRESS ENTER TO VIEW NEXT SCREEN

ROBERT S DAIS

==> STANDARD FREE FORMS <=== TOP ACT

1648 S WILTON ST

01 CUST CALLED MADE AGREEMEN

ACCT 19607336025 RET 03

02 438 ISSD AWARE OF CHARGE

03 ACCT UP TO DATE OK

04 CORRESPONDENCE RECEIVED

05

PF1=CHNG ACT SCRN PF2=ADD PF4=SCRLL PF7=STD BMD PF8=STD FMD PF12=STD UPDT

====> FREE FORMS <====

DATE TIME EMP# RET DESCRIPTION

03/12/99 12:28 0875 03 CUSTOMER WILL BE MAKING PAYMENTS ON HIS BILL

03/12/99 12:28 0875 03 HAVE ENTERED NEW MAIL BILL ADDRESS

PGW Exhibit - 5

Page 5 of 9

PF1 = CHNG ACT SCRN D = DELETE V = VIEW PF7 = BMD PF8 = FMD

150H 1648 S MILTON ST 196/07/3360/25 ROBERT S DAIS AMR P+L

7/01 L* 1,456.37 RT C2 REG TAX% BUD 0000

AGMT EXPANSION XX **AGREEMENT HISTORY DISPLAY** SCROLL 15 LINES

ISOLATE TYPE XXX TYPES: REG, 20%, CHR, LCH, LRG, FIN, 331, LIM, 5%D, 5%F
ISOLATE STATUS X STATUS: A=ACT, B=BRK, C=COM, D=DEF, E=CAN, F=FIN, M=MAIL, P=PEND

TYPE DATE TAKEN STATUS STATUS DATE AGREE AMT AGREE BAL

01 7%I 08/16/96 BRK 12/04/97 714.42 679.42

REG 06/27/96 CAN 08/16/96 842.81 672.81

TO SCROLL: PF3=TOP, PF4=BOTTOM, PF7=FORWARD, PF8=BACKWARD
END OF DATA TO DISPLAY

T50- 1648 S MILTON ST 196/07/3360/25 ROBERT S DAIS AMR P+L
7/01 L* 1,456.37 RT C2 REG TAX% BUD 0000

REGULAR AGR TAKEN 06/27/06 AT FIELD BY 7292 CANCEL 08/16/06 BAL 672.81

*** BILLING INFORMATION ***

DOWNPAYMENT REQUESTED 170.00 FINANCE EXEMPT AGREEMENT NO
DOWNPAYMENT RECEIVED 170.00 NUMBER OF INSTALLMENTS 5
CRISIS APPROVALS .00 INSTALLMENTS REMAINING 5
DOWNPAYMENT DUE FROM CUST .00 AGR INSTALLMENT 140

*** AGREEMENT AMOUNTS BILLED ***

CURRENT PAST DUE TOTAL MONTHLY PAY 140 + BILLS
CUR BILS 32.76 .00
AGR ARRS 131.15 .00 TOTAL AGREEMENT AMOUNT 842.81
INTEREST 8.85 .00

TOTAL 172.76 .00 172.76 AMOUNT PAID ON ARREARS 170.00
===== AMOUNT PAID ON INTEREST .00
TOTAL DUE ON 08/16/06 172.76 AMOUNT BILLED TO DATE 41.81
===== PROJECTED INTEREST AMOUNT 25.00
PAYOFF AMOUNT 681.66

PRESS ENTER TO RETURN TO HISTORY

T50H 1648 S MILTON ST 196/07/3360/25 ROBERT S DAIS AMR P+L
 7/01 L* 1,456.37 RT C2 REG TAX% 0000
 CUSTOMER RESPONSIBILITY PROGRAM AGREEMENT

CRP1 7.35% TAKEN 08/16/96 AT WEST PHILA. BY 0873 BROKEN 12/04/97
 PREV DEFAULTED PAYMENT PLAN

CRP AGRMT	AMOUNTS BILLED	MONTHLY	PAYMENT PLAN
CURRENT	PAST DUE	TOTAL	PAYMENT
CRP BUDGET	36.00	72.00	108.00
ARREARS	.00	.00	.00
EXCESS	.00	.00	N/A
NON-CRP	.00	.00	.00
LIHEAP	.00	.00	.00
TOTAL	36.00	72.00	108.00
PART PAY			.00
TOTAL DUE BY 09/15/98	BILL# 18		108.00

EXCESS AND NON-CRP CHARGED 6.57
 EXCESS NON-CRP ADJUSTMENT 29.43
 REGULAR BILL 36.00

CHARGED .00 PGW Exhibit - \$ GRANTS RECEIVED
 PAID .00 Page 8 of 9 CRISIS AMOUNT .00
 BALANCE .00 LIHEAP AMOUNT .00

RECERT. SENT: 12/08/97

LAST BILL DATE 07/22/96 USE PF4 TO RETURN TO GSA USE PF3 TO PRINT
 PRESS ENTER TO RETURN TO HISTORY DISPLAY

CUSTOMER PROFILE

NAME: ROBERT S DAIS SOCIAL SECURITY NO: 199543305

DATE OF BIRTH: 062272 SEX (M/F): M ETHNIC:

IDENTIFICATION NO.: I.D. TYPE: LANGUAGE: ENG

IDENTIFICATION NO.: I.D. TYPE:

SINGLE HEAD OF HOUSEHOLD (Y/N): Y DISABILITY TYPE:

SOURCE OF INCOME: SI APPLICANT EMPLOYMENT: PGW Exhibit - 5

HOME PHONE: 215 7295394 ALTERNATE PHONE: Page 9 of 9

CONTACT TIME (WEEKDAY): FROM: TO:

CONTACT TIME (WEEKEND): FROM: TO:

SPOUSE/PARTNER SOC. SEC. NO.: SPOUSE/PARTNER EMPLOYMENT:

APPLIED FOR LIHEAP: N LIHEAP MONEY SENT: CRISIS: N CRISIS MONEY SENT:

NUMBER IN HOUSEHOLD: 01 HOUSEHOLD INCOME (DDDDDD): 0005968 (M/Y): Y

NUMBER IN HOUSE 65 OR OLDER: NUMBER IN HOUSE 5 OR UNDER:

NUMBER IN HOUSE UNDER 18:

HOME (RENT/OWN/SELF/LANL/AGNT): R LL OR AGT: TIME IN HOME: 111895

L.I.: Y BLOCKERS: APPLICATION NO.: 026565564

L.I. UPDATED: 08/17/96 LAST UPDATED: 08/16/96 EMPLOYEE: 0877

HAS INFORMATION BEEN VERIFIED (Y/N): LOCATION: M

PFK5=IOG- PFK4=GSA- PFK8=PROPERTY PROFILE PFK6=COMPARISON ENTER=UPDATE

Service Agreement Search

Search Criteria

Search Population: All Service Agreements

by ID (exact): SA ID []

by Account: Account 0091 1933 5522 Das, Robert S

Show All SAs (including inactive)

Apply Criteria

OK Cancel

Type	SA Information	Preense / Description
G2-GS	9961744448 No 5P, GSR, UB \$0.00 Closed	11648 5 Wilton St/Philadelphia, Pa

1 record(s) found

Service Agreement Financial History: G2-GS, Closed

SA: 9961744448 G2-GS, Closed

Account ID: 0091 1933 5522 Name: Das, Robert S

Trans Date	Type	Actual Amount	Actual Balance	Current Amount	Current Balance
01/18/2002	XFER	-1456.37	0.00	1456.37	0.00
01/18/2002	REACT	1456.37	1456.37	1456.37	1456.37
01/06/1999	WD	-1456.37	0.00	0.00	0.00
08/26/1998	LPCWVE	-39.22	1456.37	0.00	0.00
08/26/1998	UNKNOW	623980.70	1495.59	0.00	0.00
08/25/1998	LPC	39.22	-622485.11	39.22	0.00
08/25/1998	LPCWVE	-38.78	-622524.33	0.00	39.22
08/24/1998	LPC	18.84	-622485.55	18.84	-39.22
07/24/1998	LPC	19.94	-622504.39	19.94	58.06
07/07/1998	BILL	6.57	-622524.33	6.57	78.00
06/25/1998	LPC	21.05	-622530.30	21.05	84.57
05/26/1998	LPC	18	95	18.84	-105.62

25 record(s) found

Transfer Adjustments XFER - 1,456.37

Adjustment: 91193308975 Frozen

Status: Created 01/18/2002 Kowalk, Joseph
Frozen 01/18/2002 Kowalk, Joseph

Adjustment Code: XFER Transfer Balance Memo Adjustment

From:

Adjustment Amount: 1,456.37 Revenue Month: 1/2002

Account: 0091 1933 5522 Das, Robert S

Type: SA SA 9961744448 G2-GS, Closed

Deposit: []

Total Amt Due	1,456.37
Current Amt Due	1,456.37
Wire Off Amt	0.00

Appeal on Next Bill

Description: Transfer Balance

To:

Account: 0002 4942 3208 Das, Robert S

Type: SA SA 9537100564 G2-GS, Closed

Deposit: []

Total Amt Due	1,456.37
Current Amt Due	1,456.37
Wire Off Amt	0.00

Appeal on Next Bill

Description: Transfer Balance

Main

- Fin Details (From)
- Fin Details (To)
- GL Accounting (From)
- GL Accounting (To)
- Misc

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PGW Exhibit # 6

Name: Dais, Robert

Address: 346 N Gross St/Philadelphia, Pa Street

Account: 0002 4942 3208

Phone: 215 747 2519

Advanced Search...

Alerts

- Hearing Impaired/Formal complaint - cru-787-12
- CRP Agreement - Suspended
- Payment arrangement
- Negotiated Arrangement BCS, billed via Easy W
- Last Contact 02/24/2006
- Mailing address on account
- 1 NSA for account
- 3 USAs for account

Open JetSons

- Account Financial History Dais, Robert

Potential JetSons

- Account
- Account Financial History**
- Account Letters
- Adjustment - Miscellaneous
- Adjustment - Transfer
- Bill Calculation Lines
- Bill Header
- Bill Segments

Account / Person Information

Description	Value
Total arrears 0-30	216.44
31-60	184.74
61-90	2146.68
91+	0.00
Bill cycle	09
Credit rating	20
Deposit current amt	0.00
Next bill date	04/17/2006
Non-utility arrears 0-30	0.00
31-60	0.00

Account Financial History: Dais, Robert [] [x]

Help

Account: 0002 4942 3208 Name: Dais, Robert

Trans Date	Type	Service	Actual Amount	Actual Balance	Current Amount	Current Balance	Deposit on Hand
02/21/2002	BILL	L	113.43	1,837.16	113.43	1,837.16	0.00
02/21/2002	LPC	L	25.45	1,723.73	25.45	1,723.73	0.00
01/23/2002	BILL	U	150.58	1,693.28	150.58	1,693.28	0.00
01/23/2002	LPC	U	1.12	1,547.70	1.12	1,547.73	0.00
01/18/2002	PAY	U	-100.00	1,546.58	0.00	1,546.58	0.00
01/18/2002	XFER	U	1,456.37	1,646.58	1,456.37	1,646.58	0.00
12/20/2001	BILL	L	71.38	190.21	71.38	190.21	0.00
12/20/2001	LPC	L	1.45	118.83	1.45	118.83	0.00
11/21/2001	BILL	L	66.17	117.38	66.17	117.38	0.00
11/21/2001	LPC	L	0.63	51.21	0.63	51.21	0.00

Search For Negotiated Payment Arrangement

Search Criteria

Account: 0002 4942 3208 Das, Robert

From Date: 02/23/2006

Date	Seq	Status	Comments
02/02/2006	1	Active	MIROLE RIVERA
01/28/2005	1	Broken	
04/14/2004	1	Broken	
09/17/2003	1	Broken	

4 record(s) found

Account: Das, Robert

Account: 0002 4342 3208 Name: Das, Robert ID: 249423208

Agreement Status: Status Date:

Agreement Type: Current CRP Start Date:

Agreement Amount: Date Recertified:

Nbr of Persons in Household: Gender:

Nbr of Persons 18 and under: Nbr of Persons 62 and over:

Monthly Household Income: 35.52% Source of Income:

Previous Status: Previous Status Date:

Previous Type: Previous CRP End Date:

Previous Source of Income: Previous Nbr of Persons In Household:

Curable Amount:

Curable Bills Nbr: Nbr of Times Cured:

Suggested CRP Agreement Type & Amount

Main
Address
Billing
Bill Print
Intercept
Misc Pers
Misc
Bankruptcy
CRP Agreement
Blocker Code

Action

Negotiated Payment Arrangement

Account Information

Account ID 0002 4942 3208 Name Das, Robert
Arrangement Date 09/17/2003
Seq 1 Monthly Payment 152.00
Status Broken

Main
Arrangement/Budget

Background Information

Household Income 35,055.28 Source of Income EMPL
Expenses
Rent/Mortgage 0.00 Arrangement Type
Second Mortgage 0.00 PUC Investigator
Food 0.00 Level of Payment 4
Food Stamps 0.00 Phone number 215
Electric 0.00
Gas 0.00 Total Number in Household 0
Water/Sewer 0.00 65 years or older 0
Total Other Expense 0.00 5 years or younger 0
Arrangement Exception Explanation

Action

Negotiated Payment Arrangement

Down Payment Arrangement

Due Date Down Payment 0.00 Status Broken

Main
Arrangement/Budget

Utility Arrears Arrangement

Due Date 10/17/2003 Total Amount 2,385.85
Monthly Repayment 58.00 Repay Months 36
Billing Method U - Budget

Non Utility Arrears Arrangement

Due Date Total Amount 0.00
Monthly Repayment 0.00 Repay Months 0

Budget

First Scheduled Pay Date 10/17/2003
Suggested Budget Amount 34
Pay By EFT No

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Page 4 of 9

Action

Negotiated Payment Arrangement

Account Information		Main
Account ID: 0002 4942 3208	Name: Das, Robert	Arrangement/Budget
Arrangement Date: 04/14/2004		
Seq: 1	Monthly Payment: 140.00	
Status: Broken		
Background Information		
Household Income: 15,000.00	Source of Income: em	
Expenses		
Rent/Mortgage: 600.00	Arrangement Type: S Straight	
Second Mortgage: 0.00	PUC Investigator:	
Food: 60.00	Level of Payment: 4	
Food Stamps: 0.00	Phone number: 215	
Electric: 80.00		
Gas: 150.00	Total Number in Household: 2	
Water/Sewer: 0.00	65 years or older: 0	
Total Other Expense: 0.00	5 years or younger: 0	
Arrangement Exception Explanation:		

Action

Negotiated Payment Arrangement

Down Payment Arrangement		Main
Due Date:	Down Payment: 0.00	Status: Broken
Utility Arrears Arrangement		Arrangement/Budget
Due Date: 05/19/2004	Total Amount: 2,175.46	
Monthly Repayment: 40.00	Repay Months: 55	
Billing Method: U - Budget		
Non Utility Arrears Arrangement		
Due Date:	Total Amount: 0.00	
Monthly Repayment: 0.00	Repay Months: 0	
Budget		
First Scheduled Pay Date: 05/19/2004		
Suggested Budget Amount: 100		
Pay By EFT: No		

PGW Exhibit - 4
Page 5 of 9

Action

Negotiated Payment Arrangement

Account Information	
Account ID: 0002 4942 3208	Name: Dais, Robert
Arrangement Date: 01/28/2005	
Seq: 1	Monthly Payment: 456.03
Status: Broken	
Background Information	
Household Income: 22,577.00	Source of Income: emp
Expenses	
Rent/Mortgage: 750.00	Arrangement Type: S Straight
Second Mortgage: 0.00	PUC Investigator:
Food: 250.00	Level of Payment: 4
Food Stamps: 0.00	Phone number: 215
Electric: 80.00	
Gas: 0.00	Total Number in Household: 2
Water/Sewer: 0.00	65 years or older: 0
Total Other Expense: 0.00	5 years or younger: 0
Arrangement Exception Explanation:	

Action

Negotiated Payment Arrangement

Down Payment Arrangement	
Due Date: 02/04/2005	Down Payment: 560.00
Status: Kept	
Utility Arrears Arrangement	
Due Date: 03/11/2005	Total Amount: 2,040.10
Monthly Repayment: 171.00	Repay Months: 12
Billing Method: U Budget	
Non Utility Arrears Arrangement	
Due Date: 03/11/2005	Total Amount: 0.00
Monthly Repayment: 0.00	Repay Months: 0
Budget	
First Scheduled Pay Date: 03/11/2005	
Suggested Budget Amount: 265	
Pay By EFT: No	

PGW Exhibit - 4
Page - 6 of 9

Action

Negotiated Payment Arrangement

Account Information

Account ID: 0002 4942 3208 Name: Das, Robert

Arrangement Date: 02/02/2006

Sec: 1 Monthly Payment: 263.00

Status: Active

Background Information

Household Income: 1.00 Source of Income: UNK

Expenses:

Rent/Mortgage: 0.00 Arrangement Type: S Straight

Second Mortgage: 0.00 PUC Investigator: 2012327

Food: 0.00 Level of Payment: 1

Food Stamps: 0.00 Phone number: 215 [] []

Electric: 0.00 Total Number in Household: 1

Gas: 0.00 65 years or older: 0

Water/Sewer: 0.00 5 years or younger: 0

Total Other Expense: 0.00

Arrangement Exception Explanation: MIKOLE RIVERA

Main
Arrangement/Budget

Action

Negotiated Payment Arrangement

Down Payment Arrangement

Due Date: [] Down Payment: 0.00 Status: []

Utility Areas Arrangement

Due Date: 03/15/2006 Total Amount: 2,672.68

Monthly Repayment: 111.00 Repay Months: 25

Billing Method: U Budget

Non Utility Areas Arrangement

Due Date: [] Total Amount: 0.00

Monthly Repayment: 0.00 Repay Months: 0

Budget

First Scheduled Pay Date: 03/15/2006

Suggested Budget Amount: 152

Pay By EFT: No

Main
Arrangement/Budget

PGW Exhibit - 4
Page 7 of 9

Account Search [X]

Search Criteria

Account:

Account	Name	Premise
0002 4942 3208	Dais Robert	346 N. Gross St/Philadelphia Pa
0002 4942 3208	Dais Robert (Old)	15619 Pine St,11/Philadelphia,Pa

2 record(s) found

Utility Service Agreement: G1-GS, Closed, GSR [X]

USA: 8637100564 G1-GS, Closed, GSR *SA: Settings...

Account: 0002 4942 3208 Dais, Robert

Effective Period: 03/19/2001 - 09/17/2004

Rate Plan: General Service Residential

Tarif Map:

COB Account:

Customer Class: 1 - Residential Non-Heat

Rate Class: GS - General Service

Revenue Code:

Collection Path: RESIDENT - Residential Collection Path

Amount	Financial Summary
0 - 30 <input type="text" value="0.00"/>	Total Amount Due <input type="text" value="0.00"/>
31 - 60 <input type="text" value="0.00"/>	Regular Balance <input type="text" value="0.00"/>
61 - 90 <input type="text" value="0.00"/>	Late Payment Charges <input type="text" value="0.00"/>
91 Up <input type="text" value="0.00"/>	Current Amount Due <input type="text" value="0.00"/>
Total <input type="text" value="0.00"/>	Budget Enrollment Date <input type="text"/>
	Monthly Budget <input type="text" value="0.00"/>

Premise: 5619 Pine St,11/Philadelphia,Pa

- Main
- Misc 1
- Misc 2
- Tax Exemption
- Service Points
- Contract Riders
- Interruptions
- P&L Plan
- Suppliers

PGW Exhibit - 4
Page 8 of 9

Utility Service Agreement: G2-... Active, GSR

Action

USA 8025198423 G2-GS, Active, GSR SA Settings

Account: 0002 4942 3208 Dns, Robert

Effective Period: 09/22/2004 -

Rate: GSR General Service Residential

Toll Map:

CCDB Account:

Customer Class: 2 - Residential Heat and Domestic

Rate Class: GS - General Service

Revenue Code:

Collection Path: RESIDENT - Residential Collection Path

Affects		Financial Summary	
0 - 30	184.74	Total Amount Due:	2,790.97
		Regular Balance:	2,790.97
		Late Payment Charges:	0.00
31 - 60	2,506.23	Current Amount Due:	2,790.97
61 - 90	0.00		
91 Up	0.00	Budget Enrollment Date:	
Total:	2,506.23	Monthly Budget:	0.00

Address: 346 N Cross St/Philadelphia, Pa

- Main
- Misc 1
- Misc 2
- Tax Exemption
- Service Points
- Contract Riders
- Interruptions
- P&L Plan
- Suppliers

CERTIFICATE OF SERVICE

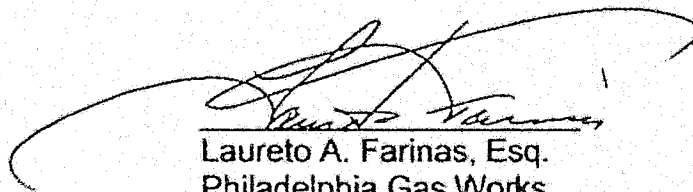
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT BY FAX AND OVERNIGHT DELIVERY UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mr. Robert J. Dais
346 N. Gross Street
Philadelphia, PA 19139 – 1018

April 11, 2006



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

RECEIVED

APR 11 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

OALJ Hearing Report

Please Check Those Blocks Which Apply

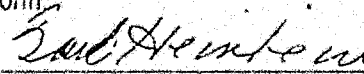
Docket No.:	F-02012307		YES	NO
Case Name:	Robert J. Dais v. Philadelphia Gas Works	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date:	April 13, 2006	Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
ALJ:	Larry Gesoff	Transcript Due:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Reporting Firm:	Commonwealth Reporting	Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	4-13-06	
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
DOCUMENT FOLDER		REMARKS:	Settled. PGW will submit a certificate of satisfaction	

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?						
Robert J. Dais	346 North Cross Street	Complainant pro se						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;">City</td> <td style="width: 33%; text-align: center;">State</td> <td style="width: 33%; text-align: center;">Zip</td> </tr> <tr> <td style="text-align: center;">Philadelphia</td> <td style="text-align: center;">PA</td> <td style="text-align: center;">19139</td> </tr> </table>	City	State	Zip	Philadelphia	PA	19139	
City	State	Zip						
Philadelphia	PA	19139						
Telephone: 215-747-2519	E-mail Address:	Fax Number:						
Laureto A. Farinas, Esq	800 West Montgomery Avenue	Respondent						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;">City</td> <td style="width: 33%; text-align: center;">State</td> <td style="width: 33%; text-align: center;">Zip</td> </tr> <tr> <td style="text-align: center;">Philadelphia</td> <td style="text-align: center;">PA</td> <td style="text-align: center;">19122</td> </tr> </table>	City	State	Zip	Philadelphia	PA	19122	
City	State	Zip						
Philadelphia	PA	19122						
Telephone: 215-684-6982	E-mail Address:	Fax Number:						
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;">City</td> <td style="width: 33%; text-align: center;">State</td> <td style="width: 33%; text-align: center;">Zip</td> </tr> <tr> <td style="text-align: center;"> </td> <td style="text-align: center;"> </td> <td style="text-align: center;"> </td> </tr> </table>	City	State	Zip				
City	State	Zip						
Telephone:	E-mail Address:	Fax Number:						

Check this box if additional parties or attendees appear on back of form

4/13/06


 Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

Philadelphia Gas Works



ORIGINAL

800 West Montgomery Avenue, Philadelphia, PA 19122
Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

May 11, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Robert J. Dais v. PGW, Docket No. F - 02012307

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

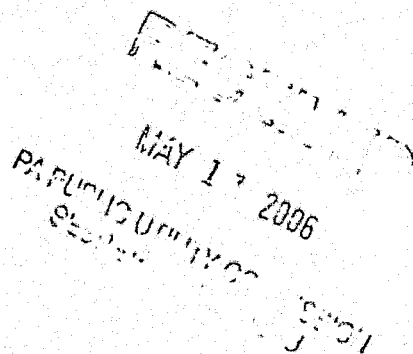
Sincerely,

DOCKETED
MAY 17 2006


Laureto Farinas

**DOCUMENT
FOLDER**

cc: Robert J. Dais (Regular Mail)
Administrative Law Judge Larry Gesoff (via FAX)
Cherie Pyle, Hearing Scheduler (via FAX)
Jack Irizarry (PGW mail)
Linda Pereira (PGW mail)
Anne Marie Cromley (PGW mail)


PA PUBLIC UTILITY COMMISSION
MAY 17 2006
SECTION 501

56

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 11, 2006
SUBJECT: F-02012307
Robert J. Dais v. Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On May 11, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Larry Gesoff
Beth Plantz
Case File

DOCKETED
MAY 17 2006